

Transforming
Lives

CDE May Public Webinar

May 19, 2020

What is the CDE?

The Consumer Directed Employer (CDE) project will transfer the employer support responsibilities of Individual Providers (IPs) from DSHS and AAA case management staff to a contracted vendor. The contracted vendor is Consumer Direct Washington (CDWA).

Vision

Simplify processes and increase efficiency

- Maintain Consumer self direction
- Case management staff will have more time to work and support clients
- IPs will work with a single entity for payroll, tax reporting, credentialing and other concerns

CDE Resources

Visit the CDE website: <https://www.dshs.wa.gov/altsa/cde>

Email the Project: CDE@dshs.wa.gov

CDE Project Update

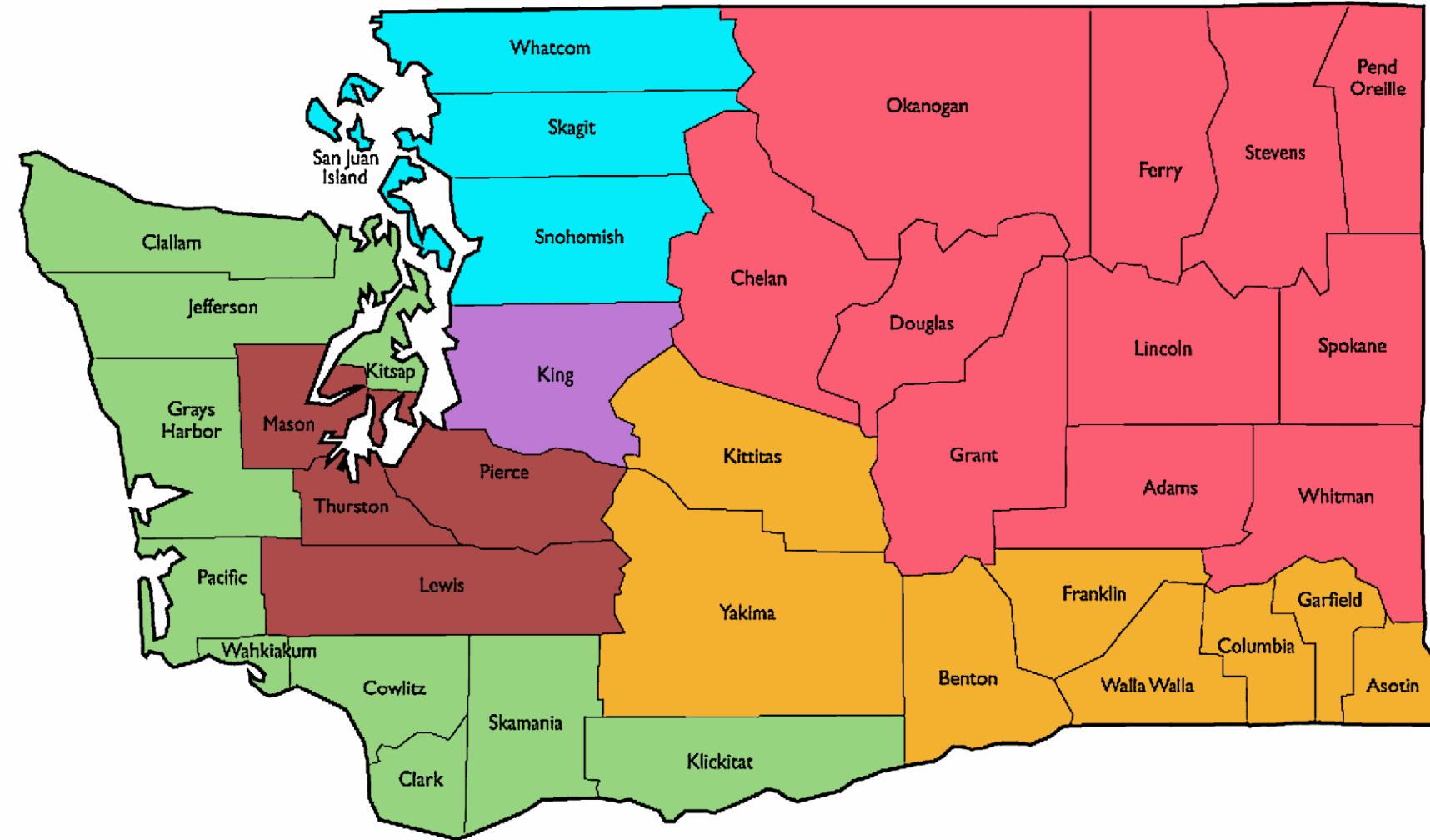
Solutions Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Begin review of interface file layouts• Began review of developer user stories• Submitted change requests for new CARE functionalities• Received policy and procedure pre-design document	<ul style="list-style-type: none">• Receive CDWA project schedule with revised milestones and key deliverables based on realized COVID risk• Continue to refine schedule details for design and testing• Begin requirements gathering sessions with CDWA interface developers

Readiness Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Posted Talking Points #21 – (Service Coordinator Model)• Delivered Member Resource Center (MRC) Awareness Presentation with CDWA• Posted new Questions & Answers• Finalized Phased Rollout strategy	<ul style="list-style-type: none">• Finalize plan for iterative communication activities by rollout phase• Schedule internal and external WAC review• Plan CDWA virtual “Get to Know the CDE” informational sessions for Clients & IPs

Rollout Map



Phase 1 (blue): North Puget Sound

Phase 2 (red): Central / Northeast

Phase 3 (yellow): Southeast

Phase 4 (green): Coastal Peninsula / Southwest

Phase 5 (brown): South Puget Sound

Phase 6 (purple): King

New Resource - Drive in Wi-Fi

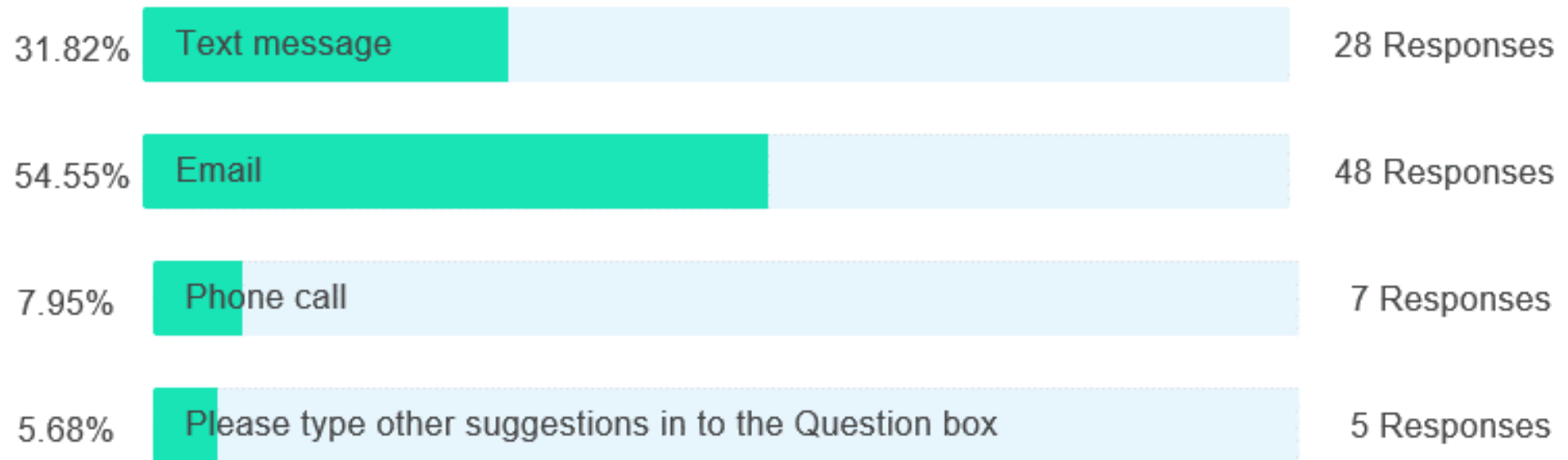
- Free Wi-Fi access from your car
- Over 300 locations, with more coming
- Find locations at www.driveinwifi.wa.gov



April poll question results

1 of 1. What do you think the additional outreach should be?

Multiple choice with single answer



Other suggestions: mail, town hall meetings, in-person meetings

Poll question

Have you visited the CDE website in the last 30 days?

- A. Yes, to register for a webinar
- B. Yes, to review the FAQs
- C. Yes, something else
- D. No, I have not visited the site in the last 30 days

Poll question

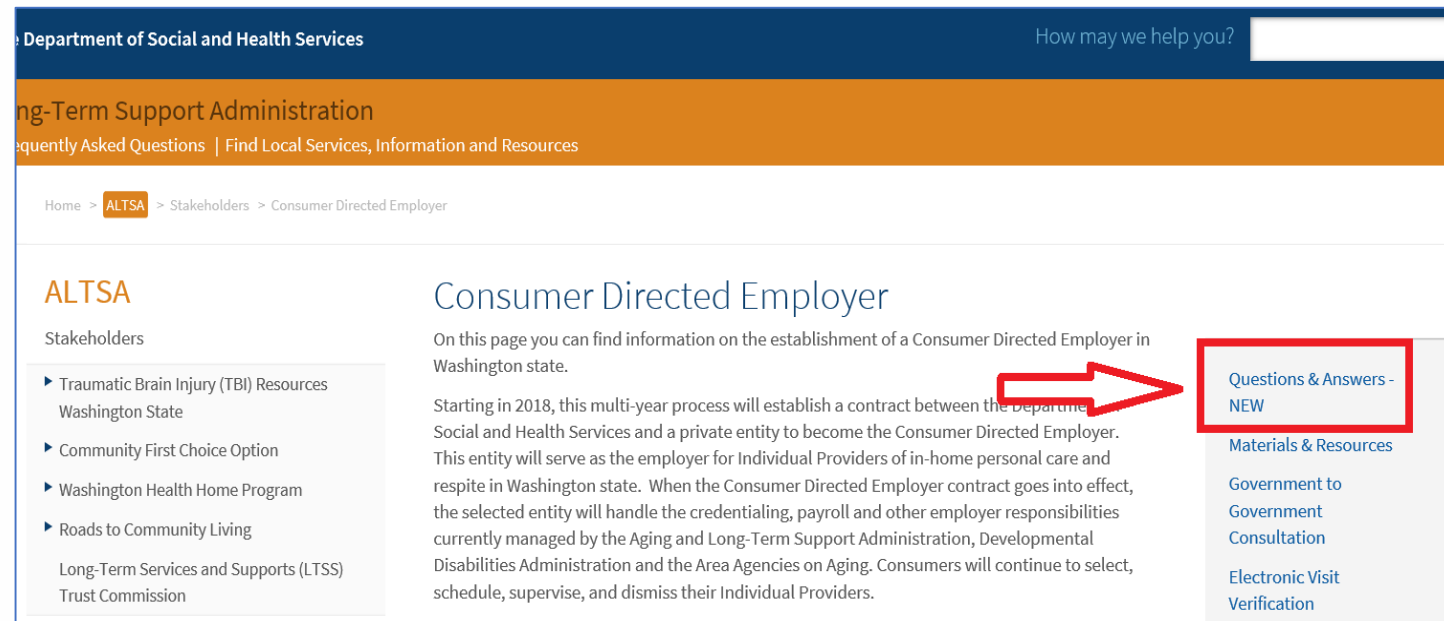
How many webinars have you attended?

- A. This is my first
- B. 2 - 5
- C. 6 - 8
- D. More than 8

Questions from the April Webinars

CDE Q&A Document

- Updated after webinars
- Condensed version on CDE Website → Right Sidebar → “Questions & Answers” (.pdf)
- Full version available under “Materials & Resources”



Q: When will we hear from CDWA directly?

A: CDWA is planning on doing a presentation for IPs in late Summer or early Fall. They are currently working on their implementation communications timeline.

Q: Will all the IPs registered with HCRR have to resubmit their information to CDWA?

A: Any information that is currently in the Carina database will still be there after the transition. IPs without a client will need to work with CDWA to complete hiring and any pre-screening activities required by the employer.

Q: Will there only be 15 days for employer training of IPs?

A: No. Training will start between 30-45 days prior to beginning work as a CDE employee.

Q: Will clients receive any verification record of IP's reported hours?

A: No, there is no change to current practice.

Q: Will this system make it easier to report baseline client condition changes?

A: No client information outside of the authorization will be communicated through CDE systems. If a case manager or IP needs to communicate a change in client condition, they will follow established processes outside the payroll system.

Next webinars:

6/16/20 @ 10:30am

7/23/20 @ 3:00pm

8/18/20 @ 10:30am

Please send any suggestions you have to improve the webinars to:

CDE@dshs.wa.gov

Stay Connected

Sign up for GovDelivery: Select *Consumer Directed Employer*

ALTA -

<https://public.govdelivery.com/accounts/WADSHSALTA/subscriber/new>

DDA -

<https://public.govdelivery.com/accounts/WADSHSDDA/subscribers/new>

Visit the CDE website: <https://www.dshs.wa.gov/altsa/cde>

Transforming
Lives

Email the Project:

CDE@dshs.wa.gov

