

Consumer Directed Employer Project Foundational Principles

CDE operations must be responsive to the needs of participants, families, the IP workforce, Area Agencies on Aging and the Department of Social and Health Services. Foundational principles for the CDE project include:

1. Client-centered and self-directed care remains the top priority in the implementation of the CDE. Clients must retain authority to select, schedule, supervise, manage and dismiss their individual providers.
2. The CDE operations will promote the growth and sustainability of a high-performing, skilled, professional workforce.
3. The CDE operations will support and invest in a high quality and comprehensive pool of available individual providers across the state.
4. DSHS and AAAs will have no direct involvement in the administrative work of hiring, paying, and supporting IPs. This responsibility will fully fall to the CDE.
5. The changed nature of the IP relationship with the case manager, the department, and AAAs will achieve the dual objectives of more time for case managers and less burden for DSHS and AAAs in managing IP employment related work.
6. DSHS is purchasing services from the vendor. The department will define outcomes and requirements, not methods or means.
7. DSHS will prioritize simplicity in the CDE model and processes that are efficient, easy to use without undue burden to consumers and IPs. Processes should not delay the receipt of services or pose barriers to the employment of IPs.
8. The CDE will implement electronic visit verification for IPs, according to federal regulations.
9. Exchange of data between systems must be effective and not prevent payment, delay benefits, or add complication.
10. Support the legislative directive to engage, work closely with, and listen to consumers, stakeholders and tribes during the design and implementation process.