# **Washington State Department of Social and Health Services**

# Consumer Directed Employer Project Talking Points #1 – Stay Informed

(Updated March 2019)



## What is happening?

DSHS is working with consumers and stakeholders to develop and implement the Consumer Directed Employer (CDE) to manage the Individual Providers (IP) who care for clients receiving services from Aging and Long-Term Support Administration and Developmental Disabilities Administration. Rather than be contracted with DSHS, IPs will be employed by the CDE.

## Why is this happening?

Managing nearly 40,000 IPs has become increasingly complex and takes time away from case management. The 2018 State Legislature required DSHS to centralize the IP workforce under the CDE. This change will relieve DSHS and Area Agency on Aging case management staff from IP administrative functions. The CDE will function as the IP's legal employer and will manage hiring, payroll, tax reporting, overtime requirements, and IP credentialing. Clients will continue to select, schedule, manage and dismiss their IPs.

### When will it happen?

DSHS has been working toward a July 1, 2020 CDE implementation date. While the cancellation of the current RFP will result in changes to the schedule, DSHS expects the CDE to be implemented before the July 1, 2021 date required by the legislation.

#### How are my opinions represented?

We aim to have an open, inclusive process. We have a Strategic Development Group (SDG) that includes people currently receiving in-home care, individual providers, stakeholders, and the public. We are consulting with tribal governments throughout the course of this project. We encourage you to talk with the SDG member you feel represents you in this process. If you do not know who your SDG representative is, please contact us.

## Stay Engaged and Informed about the CDE project!

Visit the CDE website at www.dshs.wa.gov/altsa/cde to:

- Sign up to receive Consumer Directed Employer updates by email
- Sign up to attend a monthly informational webinar or stakeholder meeting
- Review the latest Materials & Resources



For more information: Contact the CDE Project Team at CDE@dshs.wa.gov

November 2018 (Rev. March 2019)