

## Consumer Directed Employer (CDE) Project Talking Points #20 – CDWA, the CDE Vendor

### Who is the CDE vendor?

In January 2020, DSHS signed a contract with Consumer Direct Washington (CDWA) to serve as the CDE for Washington state. DSHS is currently working with CDWA to finalize the statewide implementation schedule. There will be a pilot before CDWA begins a multi-phase rollout across the state. The Department remains committed to initiating the transition to the CDE by the legislatively required date of June 30, 2021.

One way to get information about the pilot and rollout is by signing up for email notifications through either ALTSA (<https://public.govdelivery.com/accounts/WADSHSAL TSA/subscriber/new>) or DDA (<https://public.govdelivery.com/accounts/WADSHSAL TSA/subscriber/new>). You can select *Consumer Directed Employer* to get updates and be invited to the monthly informational webinars.

#### CDWA brings:

- ✓ Clear commitment to consumer direction
- ✓ Almost 30 years of experience with consumer direction
- ✓ Demonstrated success in paying more than 30,000 providers across 16 states
- ✓ A proven electronic visit verification (EVV) solution
- ✓ A commitment to IP workforce development and retention
- ✓ A commitment to having staff available throughout the state to provide assistance by phone, face to face, and online options
- ✓ An IP support plan that includes communication in multiple languages

#### Stay Connected and Informed about the CDE project!

Visit the [CDE website](http://www.dshs.wa.gov/alt sa/cde) at [www.dshs.wa.gov/alt sa/cde](http://www.dshs.wa.gov/alt sa/cde) to:

- Sign up to receive **Consumer Directed Employer** updates by email
- Sign up to attend a monthly informational webinar or stakeholder meeting
- Review the latest Materials & Resources

For more information:  
Contact the CDE Project Team at  
[CDE@dshs.wa.gov](mailto:CDE@dshs.wa.gov)  
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