**CFCO Webinar – June 5, 2014**

**Questions Asked by Attendees**

**Sue Closser**

* Will CARE assessments still be used and/or changed?
* What kind of providers do you envision? Do you see a provider as providing only one component of services or as a holistic provider who can fulfill all the services one client may need?
* Supported Employment is essential to successful community living. How will this important service be funded?
* Where do people with mental illness and people with brain injury fit in?
* Will you be turning the CFCO program over to insurance companies as you did for the Duals?

**Leanna Ray-Colby**

* Many people are being missed and are living without services. To get this information to the people and also to help the case workers to serve this missed group-how can we use what patient services are already in place (like the discharge planner in hospitals) to be able to start that process before the patients go home?
* Qualification of being in a nursing home or facility. Can people who wish to stay home be able to benefit from this service if they were at a institutional level?
* Everybody coming into the hospitals should be given the opportunity to see and gain knowledge of services available to them when they go home.

**Mary Cleveland**

* Will the slide show be mailed out?

**Jennifer Lichorobiec**

* Can the Workgroup meetings be televised so that Eastern Washington folks could participate an comment? (Answered, “We’ll look into that.”)

**Penny Condoll**

* Any idea when the taped version will go up?
* Recognizing that we can serve 2 or 3 people at home for the same cost of serving 1 person in a nursing home, are you familiar with successful outcome-based programs to encourage and assist with transition into the communities with dignity and choice?
* Any chance you could talk about the impact of the changes made for our state’s medical care plan (Obama Care) on the CFCO work? Is there an expectation or possibly already an effect of more people applying for services?

**Marty Driggs**

* Did the workgroup talk about Tele-Health as a possible option for a service to be provided?
* How does this new plan reach out more to provide services to the aging population with dementia? This is the fastest growing population and because a great number of these individuals are often higher functioning, on a physical level, yet extremely impaired on a cognitive level, they do not score high enough to qualify for very many hours of in-home services OR they core very low for AFH daily rates and thus they have a very hard time finding appropriate placement with HCS support.

**Gail Goeller**

* Will staff provide realistic and specific parameters such as percentages into how much flexibility is possible financially as we consider expanding programs or developing new programs?

**Tiffany Heiss**

* Will Independent Providers be encouraged over Agency Providers (cost issue)? How [will you] manage quality of services with IPs?

**Chad Higman**

* The comment “have to consider potential implications to the DD waiver” was made when discussing slide #14. Can you expand on that comment and what the potential implications or impact to the DD waiver could be?

**Betsy McAlister**

* How are you planning to provide training for individuals on how to select, manage, and dismiss attendants?

**James Kettel**

* You mentioned that Maryland and California limited the services offered in their CFCO design. What kind of services are included for California and Maryland? Just the required services for CFCO, or are there some additional services available?