

ALTSA Aging and Long-Term Support Administration

FWB Accomplishments: 2022

EXECUTIVE SUMMARY

In August 2022, the FWB team brought on a new member, which resulted in the team diverting their attention to training while still completing numerous medically fragile determinations for all children/youth in foster care, managing caseloads and providing Apple Health benefit and clinical consultation to multiple cross agencies, social workers and caregivers, including tribes statewide.

The team continues to streamline internal processes, advocate for program growth to be able to serve more populations, successfully developed external partnerships that are essential in supporting foster children and youth through advocacy such as multiple Centers of Excellence, Seattle Children's Hospital and Department of Health.

OUR WORK & SERVICES:



Examples: Clinical consultation (policy & procedure review, medical record review, lab interpretation, MB review, representation at statewide meetings, committee workgroups & cross agency meetings), creating comprehensive health overviews, assisting with denials & prior authorizations, statewide & cross agency partnerships, medically fragile determinations on CHET reports, provide age & condition specific health education, & create at risk statements for adoption support

Internal Highlights: Streamlined our Comprehensive Health Overview process to be able to reach more children/youth for coordination, revamped outreach to caregivers/social workers, finalized the FWB Resource Guide (110+ pages of resources), created new Gathering, Assessing, and Planning (GAPS–FWB specific system) Test version completed, updates to GAPS production, established Second Opinion Network process with HCA, updated the FWB website, updated youth consents and translated into 13 languages, one of our Pediatricians (RMC) published AAP articles, presented at DOH CYSHCN and IPAC meetings, and our program was acknowledge on PAVES website for our resource work

WHO WE ARE & OUR PURPOSE

We are a team of passionate and creative individuals who provide care coordination and consultative services to our clients and DCYF. Our primary focus is care coordination for the Apple Health (fee-forservice Medicaid) population in out-of-home placement specifically for: Tribal-affiliated or in tribal custody (and have not opted to enroll in managed care organization (MCO) due to being American Indian/Alaska Native) and Non-Citizen. Our team is comprised of a Unit Manager, Registered Nurses, Program Specialists and Pediatricians that serve the entire state of Washington. Through our partnerships across the state and with various agencies FWB has the unique ability to create connections between state agencies, social workers, local and national agencies, health care and behavioral health care services to ensure safe and equitable care for our children in foster care and to connect social workers and caregivers to the supports and resources they need. FWB was created with an initial purpose of finding and reporting gaps in their health and mental/behavioral health but now more than 10 years after our creation, not only are we continuing that work but we've added the extra layer through establishing and creating partnerships and advocacy work by attending external/internal meetings, reviewing legislation with a clinical lens through bill analysis, and DCYF policy work. Furthermore, we are ensuring equitable care to our American Indian/Alaska Native and Non-Citizen clients by advocating and ensuring their voices are heard. Through our care coordination, consultation and partnerships we ensure that foster children and their caregivers receive the care and support they deserve.





SUMMARY OF FWB DATA

Our Team reviewed 2,433 CHET reports to determine medically fragile status including 312 Fee-for-Service (13 medically fragile) and 2,121 MCO (32 medically fragile); Completed 163 expedited referrals; completed 126 comprehensive health overviews, provided 10,739 contacts for coordination of services, and our RMCs completed 360 child specific and 597 non-child specific consultations. Additionally, our Team also provided 4 consultation requests from DCYF surrounding medically fragile group home/licensing division. We also partner with Seattle Children's Hospital to provide missed appointment coordination which included outreach on 179 children/youth. Lastly, we reviewed and provided coordination for 15 age 0-to-5-year-old's prescribed psychotropic medication.

