Transforming Lives

ALTSA Rental Subsidy

Contracted Provider Training December 7, 2021





General Overview

- Interim support between institutionalization and permanent, affordable/subsidized housing
- ALTSA contracts with Spokane Housing Authority (SHA) for subsidies provided statewide
- ALTSA Rental Subsidy is modeled on HUD's Section 8 Housing Choice Voucher Program
- Only current ALTSA clients are able to access the ALTSA Rental Subsidy, and clients must remain on ALTSA services in order to continue receiving the subsidy. Please review the document "Keeping Your ALTSA Subsidy" with your client as this explains this important policy in detail.

Acronyms

- ALTSA = Aging and Long-Term Support Administration
- LTSS = Long Term Services & Supports
- HCS = Home & Community Services
- AAA = Area Agency on Aging
- CCG = Community Choice Guide
- SHP = Supportive Housing Provider
- CM = Case Manager (HCS/AAA)
- HPM = Housing Program Manager
- HSP = Housing Search Packet

Acronyms continued

- SHA = Spokane Housing Authority
- RFTA = Request for Tenancy Approval
- HAP = Housing Assistance Payment
- FMR = Fair Market Rents
- LL = Landlord
- WSH = Western State Hospital
- ESH = Eastern State Hospital
- SNF = Skilled Nursing Facility
- FCS-SH = Foundational Community Supports Supportive Housing

Qualifying for ALTSA Subsidy - Bridge

- The ALTSA "Bridge" subsidy is focused on transitioning clients out of Skilled Nursing Facilities. Clients must be in a SNF at time of application.
- Only current ALTSA clients are able to access the ALTSA Rental Subsidy, and clients must remain on ALTSA services in order to continue receiving the subsidy.
- Clients need to be aware that this subsidy is an interim support between institutionalization and permanent, affordable/subsidized housing.

Qualifying for ALTSA Subsidy - GOSH

Individual must:

- 1. Meet ALTSA Functional and Financial Eligibility.
- 2. Discharging from or being diverted from Western or Eastern State Hospitals.
- 3. Want to live independently in their own apartment and is willing to work with a Supportive Housing Provider.

Communication

Key to a smooth and timely process

- If there are other people cc'd in an email regarding a voucher, please "reply all."
- Always use secure email when sending any client information.
 Attachments are secure, but the name of any attached file/s and the email subject line are not.
- When sending important documents, please request a confirmation from the person you sent it to that the email was received.
- Communication with SHA must always include the ALTSA Housing Program Manager. No other outside parties (such as CM's, client relatives or other advocates) should be communicating with SHA in regards to the ALTSA Rental Subsidy.

What Is DSHS Region 1?

FCS-SH & Bridge Subsidy Program Manager

Shawna Sampson

564.999.0040

Shawna.Sampson@dshs.wa.gov

GOSH Program Manager

Samantha Tippery

509.585.8072

Samantha.tippery@dshs.wa.gov

GOSH Program Manager

Amme Paluch

564.200.2262

Amme.Paluch@dshs.wa.gov

Housing Program Manager

Ian Harpole

509.568.3876

Ian.Harpole@dshs.wa.gov



What Is DSHS Region 2?

Lead Supportive Housing Program Manager
Whitney Joy Howard

360.791.2358

Whitney. Howard@dshs.wa.gov

Lead Housing Program Manager

Jonnie Matson

360.628.0183

Jonnie.Matson2@dshs.wa.gov

GOSH Program Manager

Christine Cricchio

360.763.2689

Christine.Cricchio@dshs.wa.gov

FCS-SH & Bridge Housing Program Manager

Mara Odalovic

564.200.2263

Mara.Odalovic@dshs.wa.gov



What Is DSHS Region 3?

GOSH Program Manager North

Tammy Stewart

360.764.0109

Tammy.Stewart@dshs.wa.gov

GOSH Program Manager South

Emily Prather

564.200.2260

Emily.Prather@dshs.wa.gov

Housing Program Manager

Carlena Allen

360-725-3572

Carlena.Allen@dshs.wa.gov

FCS-SH & Bridge Subsidy Program Manager

John Kistner

360.725.3409

John.Kistner@dshs.wa.gov



Rental Subsidy Process

- ALTSA Rental Subsidy Application
- Housing Search Packet issued
- Voucher signing & briefing
- RFTA Completion & Submission
- HQS Inspection
- Lease signing
- HAP contract signing & submittal to SHA
- Subsidy payments start!

Subsidy Application Packet

- The application process for the subsidy should start at the beginning of housing search. DO NOT WAIT TO START THIS PROCESS UNTIL A RENTAL UNIT IS AVAILABLE.
- Application Packet includes:
 - Cover Sheet
 - Participant Agreement
 - Application
 - SHA Consent to Release Information
 - Client's current photo ID, Social Security card and income verification
- The Subsidy Application Packet is submitted to the Housing Program Manager (HPM). Do not submit it directly to SHA.
- ALTSA Housing Needs Assessment

Subsidy Application Packet continued

- Incomplete ALTSA Subsidy Applications or failure to include necessary documents will result in the application not being processed.
- Please include copies of valid and current ID, SS card, and SSA Benefits
 Award Letter (if applicable) that has the client's Date of Birth and Social
 Security Number! HPM's will create the Income Verification Letter.
- If you cannot get the client's ID and/or SS card, please discuss this with HPM.
- Contact information must be legible. This can be especially troublesome if email addresses are not written clearly.

Application Packet

DSHS ALTSA RENTAL SUBSIDY APPLICATION COVER SHEET

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CG/F	FCS-SH/GOSH Provider	Agency:	Na	ame:		
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ALTS	A Rent Subsidy Application	ı .				
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- Application cover sheet
- List county where client will be looking for housing
- 1-person or 2-person households qualify for a 1-bedroom voucher. Talk with HPM for exceptions

Application Packet continued

The ALTSA subsidy provides you, the ALTSA client/head of household, with an interim rental I ne ALI LAS SUDGINY PROVIDES YOU. THE ALI SA CHENIT PARE OF TO PROVIDE THE MET AND THE THE THE AUGUST AND THE PROVIDED THE PURPOSE IS TO help you pay rent while you search for housing you can afford. Subsidy timeframes are flexible to fit permanent affordable housing waitlist requirements in your area. Time limits will be reviewed by the ALTSA Housing Team on a case-by-care basis. The Spokane Housing Authority (SHA) adminis statewide. SHA calculates your share of the rei (HUD) guidelines. Your portion of rent will app household income. The amount of the subsidy and your calculated portion of the rent. 4) Funds spent on your behalf for the ALTSA subsidy may be subject to recovery from you estate.

5) This Agreement does not give you a right to request an administrative hearing. If the subsidy is reduced or terminated, you will have the right to ask for an informal review of the decision. You can inquire with an ALTSA Housing Program Manager about those The ALTSA Rental Subsidy is a voluntary progr will not be penalized in any way or lose any oth Receiving the subsidy will not affect your right to request an administrative hearing related to other program services. Maintain an ongoing search for pern provided to you for this requirement
 Comply with the terms of your lease
 Complete the subsidy Annual Recert Subsidies will end when Complete an annual CARE assessme a) You move into a permanently subsidired a
b) You accept a permanent subsidy
c) You enter a skilled nursing facility, state he
continuous 180-day period or more
d) You fail to complete the Annual Recertifica
e) You Fail to complete the Annual Recertifica
e) You foul did not complete a manual ass
• The CARE assessment has determin Authorization: 5) As a part of the subsidy recertification I have read, understand, and agree to the terms of this Participant Agreement, I understand that if I fail to comply with the terms of this Agreement, the subsidy may be terminated and I will be responsible for the entire cost of my housing. B. Financial and Eligibility Requirement The CARE assessment has determin
A Public Benefits Specialist has dete eligible, which includes not complet paperwork, or
You refuse services, or
You cannot provide a safe environn
If you do not submit a signed servic assessment 1) You must be functionally and financia long-term care services in order to g 2) The subsidy will be paid directly to y participating in the subsidy program 3) The ALTSA subsidy will not affect an Co-Applicant Signature (Printed) Legal Guardian/Durable Power of Attorney or Client representative name (if applicable) I understand that the subsidy belongs to the ALTS applicant has no rights to it unless they are also a: Housing Program Manager. I certify that I have reviewed this document with the client. Certified by:

ALTSA Housing Program Manager

Aging and Long-Term Support Administration (ALTSA)
RENTAL SUBSIDY PARTICIPANT AGREEMENT
ALTSA unbidles are funded for cleants how need ALTSA eligibility determined through the CARE
assessment and agree to the ALTSA Rights and Responsibilities outlined in DSHS form 16-172.
ALTSA eligibility requires a need for services based on your CARE assessment. Please refer to the
document. Respin your ALTSA Subsidy provided in your application packet.

- To be signed, initialed, and dated by client, any adult co-applicants and HPM
- Contains policy information that is important for the client to understand
- HPM submits to Spokane Housing Authority
- CCG's or SHP's should also sign the PA below where it says "I certify that I have reviewed this document with the client."

Application Packet continued

Revised: 10/2021

DSHS ALTSA RENTAL SUBSIDY APPLICATION

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PHONE:EMAIL:				NOUN:	
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C) CURRENT additional H	household m	nembers, except roomn	nates who will have their o	own lease. Amount/	VERIFICATIO INCLUDED

- 1-page application to be completed and signed/dated by client
- Submit to HPM
- Housing Program Manager will submit to Spokane Housing Authority

Income Verifications for Landlords

DSHS ≠ SSA!

Housing Search Packet (HSP)

Let's look at the forms in more detail...

Housing Search

- Assist client in locating housing that fits the client's preferences based upon Housing Assessment.
- The housing search can be a time-intensive process that may take many months, depending on the client's situation.
- Potential landlords must agree to accept the ALTSA Rental Subsidy and receive payment from SHA.



Do not allow a lease to be signed UNTIL the rental unit has passed a Housing Quality Standards (HQS) inspection. Signing a lease prior to inspection can result in denial of the subsidy and obliges the signer for all lease requirements.

Housing Search Packet (HSP)

SHA will issue a Housing Search Packet, including the following documents:

- Cover Sheet
- ALTSA Rent Subsidy Voucher valid for 180 days
- Voucher Calculation Form
- Utility Allowance Form
- Lease Addendum
- Sample Request for Tenancy Approval (RFTA)
- Request for Tenancy Approval (RFTA)
- Additional landlord documents
- Letter to landlord



Search Packet Cover Sheet

Spokane Housing Authority (SHA) Search Packet Cover Sheet

The ALTSA Subsidy Search Packet contains the following documents:

- The voucher. Please review and explain the information on these pages as they describe important
 information about using the subsidy and serves as an orientation/briefing to the rental subsidy. The
 client needs to sign this voucher in box 6 and include the date. This signed voucher should be scanned
 and emailed to the ALTSA Housing Program Manager as soon as possible even before a unit is
 identified
- The rent calculation worksheet. This sheet does not need to be signed or returned. It provides rent
 payment standards to the client and provider, which is then used to search for an apartment. The value
 entered to the right of Payment Standard is the maximum rent amount a client is allowed to have for
 the unit type they are looking for.
- The rent burden worksheet. This also does not need to be signed or returned. This worksheet
 calculates an estimate of what the client's rent portion would be should the maximum payment
 standard be used. This calculation is just an ESTIMATE; the final rent to be paid by the client to the
 landlord will be calculated at the end of the lease-up process.
- The Fair Market Rental Rates for the county/area the client is searching for housing in. This sheet
 does not need to be signed or returned. It is provided for informational purposes only.
- The utility allowance sheet. Depending on the type of unit selected by the client, the amounts listed here will be added to the unit's total rent for the final rent calculation.
- The ALTSA Rental Subsidy Lease Addendum. This addendum must be signed and dated by the client
 and also given to the landlord of the identified unit for their review and signature at the time of lease
 signing. This completed 3 page addendum MUST be returned to the Housing Program Manager so that
 it can be submitted to SHA along with the clients lease with the landlord.
- Specific instructions/samples for the landlord on how the RFTA needs to be completed in order for an
 inspection to be scheduled. If the RFTA is not completed correctly, SHA will send it back to the landlord
 for additions/corrections and this will delay the inspection process.
- The RFTA that the landlord needs to complete and sign. The client also needs to review and sign this
 document. Once completed with signatures, the provider must submit it to the HPM for review, and
 then it will be submitted to SHA.
- Once the RFTA is completed, SHA will schedule an inspection to take place, and once the unit passes inspection, the client can sign the lease and set a move-in date.
- Once the client has signed a lease, it must be sent to the HPM along with the signed Lease Addendum
 so that SHA can generate the Housing Assistance Payment (HAP) contract and send to the landlord for
 approval and signature. Other supporting documents, listed in the Letter to the Landlord, must also be
 submitted to SHA.

ALTSA Rent Subsidy Voucher

- The information on the voucher (front and back) must be reviewed with the client.
- The voucher must be signed and dated by the client.
- A copy of the signed voucher must be returned to the HPM. They will forward to SHA.
- Vouchers are issued for 180-day periods.
 If an extension is needed, HPM will reach out to provider.
- Signed vouchers: SHA doesn't always get these; send them along w/ completed RFTA at the very latest.

DSHS/ALTSA Rent Subsidy Program

Please read entire document before	Voucher Number	
Spokane Housing Authori	Bridges	
 Insert unit size in number of bedrooms. qualifies and is used in determining the amount of 		
Date Voucher Issued (mm/dd/yyyy) Insert actual date the Voucher is issued	2. Issue Date (mm/dd/yyyy) 12/12/2018	
 Date Voucher Expires (mm/dd/yyyy) Insert date sixty days after date of Vouc 	3. Expiration Date (mm/dd/yyyy) 06/10/2019	
 Date Extension Expires (if applicable (m (See Section 6 of this form) 	4. Date Extension Expires (mm/dd/yyyy)	
5. Name of Family Representative	ve Date Signed (mm/dd/yywy)	
7. Name of Public Housing Agency (PHA) Spokane Housing Authority		
 Name and Title of PHA Official Laurie Twining, Eligibility Specialist 	Date Signed (mm/dd/yyyy)	
	Signature of PHA Official	Date organica (martinos) (1717)

ALTSA Rental Subsidy

This voucher gives you the opportunity to find housing for which a portion of the rent will be paid by the ALTSA rental subsidy program while you search for permanent affordable housing. The Housing Voucher is issued for a 180 day period. You must submit a Request for Tenancy Approval (RFTA) within the 180 day neglod.

You have the freedom to choose a unit that meets:

- · Your income limit
- · Housing Quality Standards (HQS) and
- A reasonable rent amount

SHA will arrange for an initial HQS inspection and every two years as per HUD standards.

You are responsible for paying the security deposit. There may be assistance available from ALTSA.

Damage claims cannot be filed with SHA/DSHS. You are responsible for any damage claims filed by the owner

SHA and the owner/landlord sign a contract, allowing SHA to make a monthly Housing Assistance Payment (HAP, or subsidy payment) to the owner on behalf of the tenant.

Any rent increase must be reasonable and approved by ALTSA & SHA prior to going into effect.

If you have not signed a lease in 180 days, you may re-apply for the subsidy. You <u>must</u> submit a request for in writing to the ALTSA Housing Program Manager two weeks <u>prior to</u> the expiration date on your voucher.

This subsidy is tied to the lease. It terminates when the lease ends.

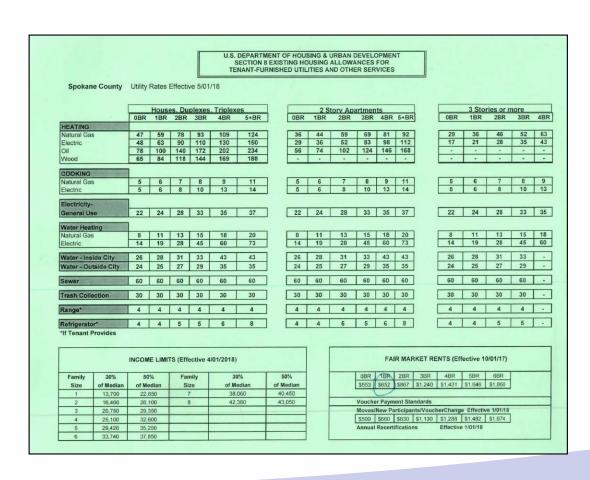
Voucher Calculation Sheet

- SHA will issue this form with the top portion completed.
- Provides the Maximum Monthly Rent and Utilities that the client is able to afford with the subsidy.
- There is no requirement to complete this form – it a tool to use when searching for affordable housing.

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Voucher Sedmon Size 1	1	Payment :	Standard:	6	36		Bedroom	Actual:	1
Rent Increase		Conti	ract Rent:		14-17	Utility	Allow:	CLSTYN.	
locems:									
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Utility Allowance Sheet

- The Utility Allowance Sheet indicates the average monthly cost for utilities.
- The Utility Allowance Sheet is different depending on where the unit is located.



Lease Addendum

- SHA sends Lease Addendum along w/ Search Packet.
- The Lease Addendum is to be completed when signing lease.
- When sending the Lease Addendum with Search Packet, SHA will instruct the CCG/SHP to give this Addendum to landlord with instructions to fill it out when client is signing lease.

HOUSING BRIDGES RENTAL SUBSIDY PROGRAM LEASE ADDENDUM

ENANT	LANDLORD	UNIT NO. & ADDRESS
	1	

This lease addendum adds the following paragraphs to the Lease between the Tenant and Landlord referred to above.

A. Purpose of the Addendum. The lease for the above-referenced unit is being amended to include the provisions of this addendum because the Tenant has been approved to receive rental assistance under the Housing Bridges Rental Subsidy Program. Under the Housing Bridges Rental Subsidy Program, the Spokane Housing Authority will make monthly payments to the Landlord on behalf of the Tenant.

The Lease has been signed by the parties on the condition that the Spokane Housing Authority and Landlord will promptly execute a BRIDGES Rental Assistance Contract. This Lease shall not become effective unless the Contract has been executed by both the Landlord and the Spokane Housing Authority, effective the first day of the term of the Lease.

- B. Conflict with Other Provisions of the Lease. In case of any conflict between the provisions of this Addendum and other sections of the Lease, the provisions of this Addendum shall prevail.
- C. Terms of the Lease. The term shall begin on ____ and shall continue until: (1) the Lease is terminated by the Landford in accordance with applicable state and local Tenant/Landford laws; (2) the Lease is terminated by the Tenant in accordance with the Lease or by mutual agreement during the term of the Lease; or (3) termination of the BRIDGES Rental Assistance Program Contract by the Spokane Housing Authority.
- D. Rental Assistance Payment. Each month the Spokane Housing Authority will make a rental assistance payment to the Landford on behalf of the Tenant. This payment shall be credited by the Landford toward the monthly rent payable by the Tenant. The balance of the monthly rent shall be paid by the Tenant.

E. Security Deposit

(1) The Tenant has deposited \$_____ with the Landlord as a Security Deposit. The Landlord will hold this security deposit during the period the Tenant occupies the dwelling unit under the Lease. The Landlord shall comply with state and local laws regarding interest payments on security deposits.

Letter To Landlord

 Informs the potential landlord what must be submitted to SHA to set up Housing Assistance Payment (HAP) Contract.



Do not allow a lease to be signed UNTIL the rental unit has passed a Housing Quality Standards (HQS) inspection.



55 W. Mission Ave. Spokane, WA 99201 www.spokanehousing.org

TIME SENSITIVE INFORMATION FOR LANDLORDS

Thank you for working with our team to provide affordable housing to our DSHS Aging and Long-Term Support Administration (ALTSA) dient. **After the unit has passed inspection**, these are your next steps:

- The dient is now able to sign the lease and the lease addendum, and a copy must be given to the provider or directly to Spokane Housing Authority (SHA).
- SHA will review the signed lease agreement and lease addendum for any necessary corrections.
- If no lease corrections are needed, SHA will send you the Housing Assistance Payment (HAP) contract and the Owner Landlord Certification for your signature. Please return the signed HAP Contract to SHA along with the following documents as soon as possible, but no later than 60 days from the date the lease was signed:
 - 1. W-9 Form(s) for the Owner of the Property and the Management Company
 - 2. Electronic Funds Transfer Form
 - 3. A Voided check or banking ACH approval letter
 - 4. Proof of property ownership (parcel search, tax affidavit, or deed)
 - Management agreement or a completed Representative Authorization form (if applicable)

The subsidy payments will not begin until the landlord provides the HAP contract and above documents to SHA.

Once payment has been initiated, a formal notice will be created and sent by SHA to the landlord, the tenant and ALTSA indicating the subsidy and tenant rent portions to be paid monthly.

Thank you,

Eligibility Specialist Name Eligibility Specialist Spokane Housing Authority Office: (509) 252- Fax: (509) 327-5246 Email:

Request for Tenancy Approval (RFTA)

- Once a client is approved for an apartment, the landlord must complete the RFTA in addition to the other landlord documents. The client must also sign the RFTA.
- This form provides the information needed for SHA to determine if the unit meets the rent requirements that the client will need to remain below in order for the maximum rent and utilities to be allowed.



DO NOT COPY THE RFTA FOR FUTURE USE!



 The RFTA must be submitted in order for the Housing Quality Standards (HQS) inspection to be scheduled.

Request for Tenancy Approval (RFTA)

- We are soon going to be issuing a new, revised RFTA form that will be simplified and (hopefully) easier to use!
- Utility service fees are becoming common. If your client encounters this fee, add to "Other" on this page as "Utility Fee." This will help client with the rent portion that SHA pays.

Request for Tenancy Approval Housing Choice Voucher Program U.S Department of Housing and Urban Development Office of Public and Indian Housing

OM8 Approval No. 257/-0169 exp. 7/31/2022

The public reporting burden for this Information collection is estimated to be 30 minutes, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The Department of Housing and Urban Development (HUD) is authorized to collect the information on this form by Section 8 of the U.S. Housing Act (42 U.S.C. 14370, Form is only valid if it includes an OMB Control Number HUD is committed to protecting the privacy of individuals' information stored electronically or in paper form, in accordance with federal privacy laws, guidance, and best practices. HUD expects its Intrid-party business partners, including Public Housing Authorities, who collect, use maintain, or disseminate HUD information to protect the privacy of that information in Accordance with applicable law.

When the participant selects a unit, the owner of the unit completes this form to provide the PHA with information about the unit. The information is used to determine if the unit is eligible for rental assistance. HUD will not disclose this information except when required by law for civil, criminal, or regulatory investigations and prosecutions.

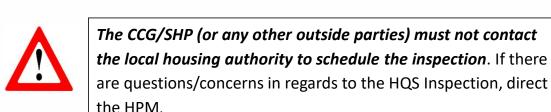
Spokane Housing	Authority		200 mo	in St #	8
3. Requested Lease Start Date 7/15/2019	4. Number of Bedrooms	1966	6. Proposed Red 7. Section And		ODDO Date Unit Available for Inspection 6/15/2019
9. Structure Type			10. If this unit subs	idized, indicate	
	ched (one family under one r	oof)	Section 202	Section 221(d	(3)(BMIR)
☐ Semi-Detached (du	splax, attached on one side)		☐ 1897Credit L	HOME	
Rowhouse/Townho	ouse (attached on two sides)		Section 236 (insu	red or uninsure	d)
Low-rise apartmen	t building (4 stories or fewer)	110	Section 515 Rura	Development	
☐ High-rise apartmer ☐ Manufactured Ho	nt barring (5+ stories)	1/4.	Other (Describe O or focal subsidy)	ther Subsidy, in	cluding any state
utilities/appliances indic refrigerator and range/n	or pay for the utalwas/appla cated below by a "T". Us lasa	nces indicated belo otherwise specified	ow by an "O". The tenant I below, the owner shall I	shall provide or pay for all utilitie	pay for the as and provide the
	/	000 CONTROL OF			Paid by
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Cooking [Natural gas Bottled g	as 🖾 Electric		☐ Other	T
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Other Electric					T
Water					0
Sewer					0
Trash Collection					0
Air Conditioning					T
Other (specify)					
A STATE OF THE PARTY OF THE PAR					Provided by
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Previous editions are	obsolete	1		н	JD-52517 (7/2019

Request for Tenancy Approval (RFTA) continued

- A word about lead paint: it's bad!
- The RFTA and other Landlord Documents that need to be filled out and included when submitting the package to HPM's are 4 pages
- Some of these pages have to do with lead paint
- Those pages are not optional, no matter when the building or house was built
- CLIENT MUST SIGN RFTA
- If the landlord does not complete all 4 pages, the RFTA will not be considered incomplete and will not be processed

Housing Quality Standards (HQS) Inspection

- Once the RFTA is approved, SHA will arrange for an HQS inspection directly with the local housing authority.
- The local housing authority will contact the landlord to schedule the inspection.
- The unit must pass the HQS inspection prior to a lease being signed.







What If the HQS Inspection Fails?

- If a unit does not pass inspection, the landlord has the option to correct the failing items. If they do so, a re-inspection will be scheduled.
- One way the landlord can get help correcting failed items is to use the Landlord Mitigation Fund. To access Landlord Mitigation Funds, ask HPM, or see link below:

https://www.commerce.wa.gov/building-infrastructure/housing/landlord-mitigation-program/

 If the landlord is unwilling to make the necessary correction/s to the unit, the client is unable to lease this unit using the subsidy. Housing search should resume. SHA will provide a new RFTA to use in the ongoing housing search.

Leasing Up



- Once the unit has passed inspection, the client is able to sign lease and lease addendum with landlord and arrange a move-in date.
- Leases should be 1 year in length.
- CCG/SHP can pay move-in costs with prior HCS or AAA CM authorization -- and may be able to provide other financial move-in supports.



What do I do if a landlord is unwilling to sign a 1-year lease?

If the landlord is unwilling to sign a 1-year lease, the CCG/SHP must receive approval from the ALTSA Housing Program Manager for a different lease term.

Move-In Date – Copy of Lease

- CCG/SHP should provide a copy of the lease to Spokane
 Housing Authority and communicate move-in date to ALTSA
 HPM. However, the LL can also submit a copy of the lease to
 ALTSA/SHA.
- At this point, a copy of the signed and dated Lease Addendum should be sent as well.

HAP Contract Execution / Subsidy Payments

- After SHA has received a copy of the signed lease, they will send the HAP (Housing Assistance Payment) Contract to the landlord.
- The landlord must sign the HAP Contract and return it to SHA in order for subsidy payments to begin. Once the signed HAP Contract is received, it could take up to 60 days for the first subsidy payment to be issued.
- The initial payment will include any subsidy owed to date.





The HAP Contract **prohibits** landlords from charging a late rent fee to the client if the subsidy payment has not been received. If this occurs, the CCG/SHP should inform the landlord that this is not permitted. If there are additional questions/concerns, the landlord should contact the ALTSA HPM or SHA.

Subsidy Payments

- ALTSA Community Transition Funds (not SHA) will pay for the first month's rent, whether pro-rated (less than a full month) or a full month.
- These Community Transition Fund payments are authorized via the client's HCS or AAA CM.
- SHA subsidy payments begin on the second month of tenancy according to the lease – but only after the HAP contract and supporting documents are submitted in a timely manner.
- Please do not request funds for first month's rent until you know how much it will be! It will likely not be for a full month.

Loose Ends

- If a client in tenancy has a change in income, HPM will write updated Income Verification Letter and send to SHA.
- Housing Search Extensions: ALTSA subsidy vouchers are valid for 180 days. If a housing search goes beyond this, the HPM will initiate an extension by asking SHA to update the client's voucher to reflect that it's been extended for another 180 days. HPM will send extended voucher to CCG/SHP.

Loose Ends

Annual Recertification

Annual recertification of a client's income is required for the ALTSA subsidy. The HPM will initiate the process with the client and the provider or HCS/AAA CM by sending a small Annual Recertification packet with instructions.

 Rental Property Change of Ownership or Management
 If the property changes owner or management company, SHA will send a brochure on how to address this to the LL or Manager.

ALTSA HOUSING TEAM ALTSA HQ

Liz Prince, Roads To Community Living (RCL)/Housing Unit Manager

360.725.2561

Elizabeth.Prince@dshs.wa.gov

Suemary Trobaugh, RCL Quality Improvement Specialist

360.725.2557

Suemary.Trobaugh@dshs.wa.gov

Dan Ruddell, Housing Capacity Manager

509.568.3823

dan.ruddell@dshs.wa.gov

Questions?

Thank you!