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| AgendaService Experience Team MeetingSeptember 21st, 2017 9:00-12:00 | | LocationALTSA, Home and Community Services Holgate Office1737 Airport Way S Suite 130; N95-2 Seattle, WA 98134 Bear Creek RoomPhone: 206-341-7600 |
|  | Welcome, Introductions, Setting the Stage  * Introductions * Ground rules * Review charter * Team why | |
|  | Consumer Survey  * What does it cover? * When does it happen? | |
|  | Legislative Handout  * Review of plans for next legislative session | |
|  | ALTSA Programs and Services HandoutBrief review of handout | |
|  | Electronic Visitor Verification (EVV)Overview of new rule & opportunities for feedback | |
|  | Close of dayWhat’s next for the Service Experience Team?Plus DeltaEvaluations | |

## Image result for Nothing About Us without Us

Don’t worry! We will take breaks when needed. ☺