

- **8:30 am to 10:00 am**
 - Introductions, Welcome and overview of the training and learning objectives
 - Review of Module 1 – Fundamentals (Slides 6-9)
 - Review of Module 2 -The Six Health Home Services (Slides 10-13)
 - Review of Module 3 – Health Home Tiers (Slides 14-24)
 - Review of Module 4 - PRISM (Slides 25-31)
 - Group Work: Sacha's PRISM Report Homework
- **10:00 am to 10:15 am BREAK**
- **10:15 am to 12:00 pm**
 - Review of Module 5 – Outreach (Slides 32-36)
 - Small Group Work: PRISM and Outreach
 - Small Group Work: report on analysis for vignette
 - Review of Module 7, Motivational Interviewing (Slide 37-43)
 - Patient Activation Measures (Slides 44-75)
 - Administering the PAM/CAM/PPAM and levels of activation
 - Small Group Work: analysis of the PAMs for the vignettes
 - Small Group Work: report on analysis of the PAMs for the vignettes
 - Continue Review of Module 7 Motivational Interviewing and SMART Goals (slides 76-97)
 - Pairs group work on active listening
- **12:00 pm to 1:00 pm LUNCH** on your own
- **1:00 pm to 2:30 pm**
 - Review of Module 8 – Health Action Plan (HAP) (Slides 98-111)
 - Review of Module 8 – Initial Engagement (Slides 112-115)
 - Small Group Work: completion of a mock HAP
 - Small Group Work: report to group
 - Review of Module 9 - Comprehensive Transitional Care (Slides 116-120)
- **2:30 pm to 2:45 pm BREAK**
- **2:45 pm to 4:15 pm**
 - Review of Module 10 – Documentation and Quality Assurance (Slides 121-130)
 - The 4-month, 8-month or Annual HAP and non-HAP visit (Slides 131-134)
 - Small Group Work: completion of a mock re-HAP
 - Small Group Work: report to group
 - Review of Module 11 - Care Coordination (Slides 135-138)
 - Review of Module 12 - Forms and Documents and navigate websites (Slides 139-144)
- **4:15 pm to 4:30 pm Wrap-up** (Slides 145-148)
 - Last questions and review of learning objectives
 - Evaluation: we appreciate your feedback