

- **8:30 am to 10:00 am**
  - Introductions, Welcome and overview of the training and learning objectives
  - Review of Module 1 – Fundamentals (Slides 6-9)
  - Review of Module 2 -The Six Health Home Services (Slides 10-13)
  - Review of Module 3 – Health Home Tiers (Slides 14-24)
  - Review of Module 4 - PRISM (Slides 25-31)
    - Group Work: Sacha’s PRISM Report Homework
- **10:00 am to 10:15 am BREAK**
- **10:15 am to 12:00 pm**
  - Review of Module 5 – Outreach (Slides 32-36)
    - Small Group Work: PRISM and Outreach
    - Small Group Work: report on analysis for vignette
  - Review of Module 7, Motivational Interviewing (Slide 37-43)
  - Patient Activation Measures (Slides 44-75)
    - Administering the PAM/CAM/PPAM and levels of activation
    - Small Group Work: analysis of the PAMs for the vignettes
    - Small Group Work: report on analysis of the PAMs for the vignettes
  - Continue Review of Module 7 Motivational Interviewing and SMART Goals (slides 76-97)
    - Pairs group work on active listening
- **12:00 pm to 1:00 pm LUNCH** on your own
- **1:00 pm to 2:30 pm**
  - Review of Module 6 – Health Action Plan (HAP) (Slides 98-111)
  - Review of Module 8 – Initial Engagement (Slides 112-115)
    - Small Group Work: completion of a mock HAP
    - Small Group Work: report to group
  - Review of Module 9 - Comprehensive Transitional Care (Slides 116-120)
- **2:30 pm to 2:45 pm BREAK**
- **2:45 pm to 4:15 pm**
  - Review of Module 10 – Documentation and Quality Assurance (Slides 121-130)
  - The 4-month, 8-month or Annual HAP and non-HAP visit (Slides 131-134)
    - Small Group Work: completion of a mock re-HAP
    - Small Group Work: report to group
  - Review of Module 11 - Care Coordination (Slides 135-138)
  - Review of Module 12 - Forms and Documents and navigate websites (Slides 139-144)
- **4:15 pm to 4:30 pm Wrap-up** (Slides 145-148)
  - Last questions and review of learning objectives
  - Evaluation: we appreciate your feedback