

## Finding Case Manager Contact Information in PRISM

If a Care Coordinator is having difficulty getting in contact with a client, they may want to see if there is a case manager assigned who may have current contact information. Speaking with case managers may also help with coordinating services for clients.

To find if there is a case manager with HCS/AAA/DDA go to the CARE tab in PRISM. If there is an assessment, it will show under “Long Term Care Assessments”. Assessments will be listed as current, pending or history. If there is no assessment, or if the most recent assessment is listed as “history”, the client may not have a current case manager.

PRISM Health Report

Home Search PRISM Health Report

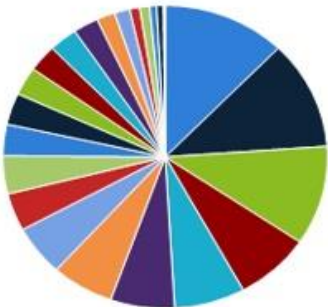
Events AD Elig Risk IP Score Claims OP IP Rx ER AOD MH LTC Labs Providers **CARE** HRI

DEMOGRAPHICS(...)

Name:	KNUT,SACHA	DOB:	1951-03-05
Gender:	F	Age:	69
P1 ID (ACES):	1111111111WA (1111111111)	Phone:	(855) 256-1654

RISK PROFILE FOR SERVICE DATE RANGE FROM 2020-11-11 TO 2019-08-17

Risk Score:	4.08	IP Admit Risk Score:	95.0%
Primary Risk:	Cardiovascular, medium	Secondary Risk:	Renal, very high
Mental Illness:	Psychiatric, medium low	Substance Abuse:	No



**Long Term Care Assessments**

ID	Type	Status	Date	Problem Description
5775319	Annual	Current	2020-10-19	Annual Review to determine continued eligibility.
5688454	Significant Change	History	2020-06-18	Significant Change review due to client's fall and fracture of leg.
5535221	Annual	History	2019-12-26	Annual review to determine continued eligibility.

When the PRISM user selects a particular assessment from the list, the following information will be displayed

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Home Search PRISM Health Report

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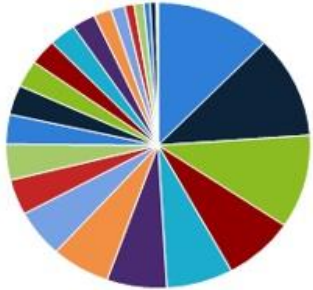
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aviors(4) Fall(1) Pain(2) Limitations(38) Client **Worker**

Details of Long Term Care Assessment 5775319 on 2020-10-19 (Annual) for CARE client named KNUT,SACH.

ADL Score [0 to 28]:	14	Depression Score:	17	CPS Score [0 to 6]:
Overall Self-Sufficiency:	DETERIORATED	Self Rated Health Status:	POOR	Residential Group:

Name	Phone
Lane, Lois	508-749-1831 Ext: 321



Click on "Worker". Once you do, the current HCS/AAA/DDA case manager and their phone number will be shown.