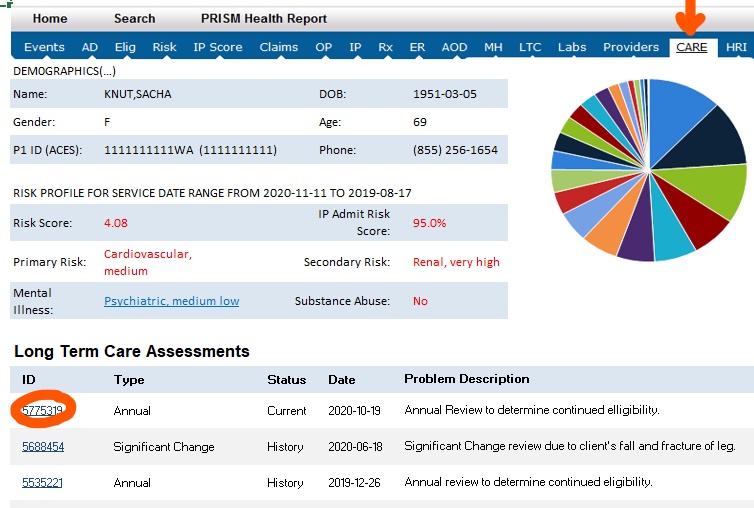
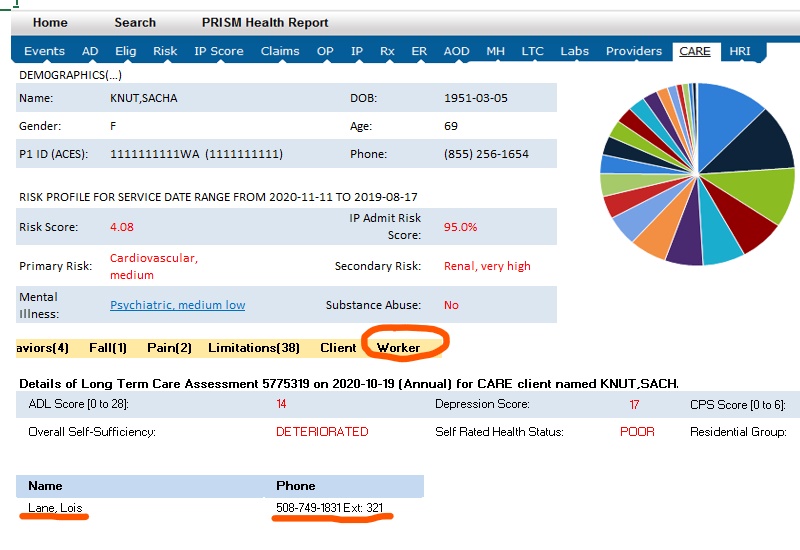
Finding Case Manager Contact Information in PRISM

If a Care Coordinator is having difficulty getting in contact with a client, they may want to see if there is a case manager assigned who may have current contact information. Speaking with case managers may also help with coordinating services for clients.

To find if there is a case manager with HCS/AAA/DDA go to the CARE tab in PRISM. If there is an assessment, it will show under “Long Term Care Assessments”. Assessments will be listed as current, pending or history. If there is no assessment, or if the most recent assessment is listed as “history”, the client may not have a current case manager.



When the PRISM user selects a particular assessment from the list, the following information will be displayed

Click on “Worker”. Once you do, the current HCS/AAA/DDA case manager and their phone number will be shown.