



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Behavioral Health Administration
Division of Behavioral Health and Recovery
PO Box 45330, Olympia, WA 98504-5330

March 3, 2016

Substance Use Disorder Providers:

I am writing in an effort to provide clarity on issues relating to the transition from our Division of Behavioral Health and Recovery's (DBHR) direct Fee-for-Service contracts to contracts with Behavioral Health Organizations (BHOs), Managed Care Organizations (MCOs), and the Behavioral Health-Administrative Service Organization (BH-ASO) on April 1, 2016. Please see the following information for guidance.

Patient Care:

Individual care should not be interrupted due to a change in payers on April 1, 2016.

Patients in your care on April 1, 2016, who were admitted prior to April 1, 2016, will have their care paid for by the BHO's/MCO's/ASO in their county of residence.

Please continue admitting patients through the month of March. It is the responsibility of the BHOs/MCOs/ASO to pay for these patients if they transition into the month of April 2016. Anyone admitted into care beginning April 1, 2016, will need to be authorized by the responsible BHO's/MCO's/ASO. The authorization process will be determined by the BHO's/MCO's/ASO and may vary across the entities.

As a reminder, treatment providers are currently required per Washington Administrative Code 388-877 to secure patient consent to communicate with managed care entities for treatment and payment purposes. Outpatient and residential providers need to obtain individual patient consent to allow the treatment agency and BHO/MCO/ASO to communicate about a patient's treatment, payment, or health care operations required after March 31, 2016.

Recommended Next Steps related to Patient Care:

Contact each BHO/MCO/ASO that is responsible for the patients you expect to have in services across the transition threshold of March 31, 2016, and April 1, 2016, and patients that you expect to admit in early April 2016. Suggested topics to discuss include required releases of information, payment, admission, authorization processes, and reporting requirements and processes.

In the Southwest Early Adopter Region (Clark and Skamania counties), the assigned MCO (CHPW or Molina) will pay for Medicaid patients, and the ASO (Beacon Health Options) will pay for the non-Medicaid patients. Starting April 1, providers will be able to determine which MCO their patient is assigned to in the Early Adopter Region by looking up the patient's assignment in Provider 1. Prior to April 1, providers may also look up their patients' assignment in Provider 1, and if that patient is already enrolled in CHPW

or Molina, they will continue to remain enrolled in CHPW/Molina on April 1, unless they decide to switch plans.

Prior to April 1, for individuals who are being **newly enrolled** in CHPW/Molina, the Health Care Authority can assist you to find out which MCO the client will be assigned to, keeping in mind that clients can change plans at any time.

- If you have a list of clients, you can send the list via email as an attachment to ProviderRelations@hca.wa.gov. The email plus attachment will need to be encrypted through your HIPAA compliant email solution. Please display "SW Region Patient Assignment" on your subject line.
- If you are only querying about a couple of clients, you may submit individual client requests through the Provider 1 "Contact Us" link at: <https://fortress.wa.gov/dshs/p1contactus/>.
- HCA staff will respond with an encrypted list via e-mail.
- Or you may submit your request via fax to: 360.725.2144 Attn: MACSC Customer Service
- In all requests you will need to provide the following client specific identifiers so that we may assist you. The client identifiers are:
 - Provider 1 Service Card WA # (if available)
 - Client First Name
 - Client Last Name
 - Date of Birth

Contracts/Rates:

BHOs/MCOs/ASO are responsible for developing their provider networks for substance use disorders, including residential service providers. The BHO/MCO/ASO will be negotiating contract terms, including provider rates. In the Early Adopter Region, the MCOs will be responsible for the Medicaid patients, and the ASO will be responsible for Non-Medicaid patients.

Recommended Next Steps related to Contracts/Rates:

Contact each of the BHOs/MCOs/ASO if your agency is interested in being part of their provider network. Suggested topics include rates, authorization processes, reporting requirements/processes, and future need for in-network and/or out-of-network services.

Reporting Requirements:

The Division of Behavioral Health and Recovery is contracting with the BHOs. The Health Care Authority is contracting with the MCOs and an ASO in the Early Adopter Region. Reporting requirements, including specific elements and timeliness of reporting, are included in these contracts.

The BHOs/MCOs/ASO are responsible for collecting the required data elements in a timely manner from the agencies with whom they contract. The format and processes the BHOs/MCOs/ASO use to collect this data from providers is decided by the BHOs/MCOs/ASO. The information the BHOs/MCOs/ASO report to DBHR/HCA in the new Behavioral Health Data System will be consistent with version 1.1 of the Data Dictionary and the Service Encounter Reporting Instructions found here: <https://www.dshs.wa.gov/bha/division-behavioral-health-and-recovery/developing-behavioral-health-organizations> .

TARGET will remain available for data input for services provided prior to April 1, 2016. For services delivered beginning April 1, 2016, all data will be reported to the BHOs/MCOs/ASO. Data should not be entered into TARGET for services provided April 1, 2016, forward.

TARGET will remain available for a few specific state administered projects and Tribal related services.

Recommended Next Steps Related to Reporting:

Contact the BHOs/MCOs/ASO that you will be contracting with and/or working with to complete treatment for patients across the March 31, 2016 – April 1, 2016, threshold to find out their reporting requirements and processes.

Urinalysis Payments:

DBHR will not pay directly for Medicaid or Non-Medicaid urinalysis (UAs) screens or tests beginning April 1, 2016, with the exception of select Tribal programs. DBHR has paid for Medicaid UAs for Pregnant and Parenting Women (PPW) and Opiate Substitution Treatment (OST) patients through a departmental contract with Cordant (formerly known as Sterling Reference Laboratories).

Beginning April 1, 2016, all OST, PPW, and other UAs will be funded through the BHOs/MCOs/ASO.

Recommended Next Steps related to Urinalysis:

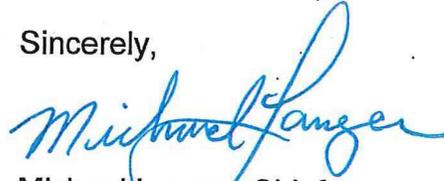
Contact the BHOs/MCOs/ASO your agency will be working with to determine who will be contracting and paying for UAs beginning April 1, 2106.

Substance Use Disorder Providers
March 3, 2016
Page 4

I have attached an updated roster of BHO contacts for your use, as well as key contacts at the MCOs and ASO.

If you have any questions regarding this guidance document please send them to our Divisions' e-mail box at BHOTransition@DSHS.wa.gov.

Sincerely,



Michael Langer, Chief
Office of Behavioral Health and Prevention

Enclosures

By email

cc: Behavioral Health Organizations
Victoria Evans, Molina Healthcare
Sarah Arnquist, Beacon Health Options
Gabriel Ayerza, Community Health Plan of Washington
County Alcohol and Drug Abuse Coordinators
Kathy Pickens-Rucker, HCA
Isabel Jones, HCA
Alice Lind, HCA
MaryAnne Lindeblad, Medicaid Director, HCA
Chris Imhoff, Director, DBHR
Dennis Malmer, DBHR
Melena Thompson, DBHR
David Reed, DBHR
Tiffany Villines, DBHR
DBHR Behavioral Health Program Managers