

Children's Administration

July -December 2013  
Braam Revised Settlement and Exit Agreement  
Semi-Annual Performance Report

March 2014



## DSHS Children's Administration, Braam Settlement and Exit Agreement Semi-Annual Performance Report

### Table of Contents & Overview of Performance

March 2014

Outcome	Measure Description	Full Compliance Measure	Actual	Compliance Achieved	Page Number
<b>Monthly Visits (Previous Federal Measure)</b>	Percentage of children who received a visit from an acceptable worker consistent with the federal social worker monthly visit measure in each of the prior full calendar months they were in care. This measure requires a visit in each month of the 12 month reporting period.	90%	85% (CY13) 85% (FY13)	No	<a href="#">4</a>
<b>Monthly Visits (Revised Federal Measure) <sup>1</sup></b>	Percent of visits completed monthly by an acceptable worker out of the number of visits necessary to visit each child in out-of-home care monthly.  <sup>1</sup> While the parties do not agree on this issue, the Department's position is that the new calculation for monthly visits adopted by the U.S. Congress and the U.S. Department of Health and Human Services is the calculation that was intended in the full compliance measure for this outcome. The enclosed report includes performance data under both the new and the previous calculations for this outcome.	90%	95% (Jul-Dec 13) 96% (Jan-Jun 13)	Yes	<a href="#">6</a>
<b>Caseload</b>	Percentage of CA social workers carrying cases of children in the Braam class with caseloads at 18.0 or fewer.	90%	86% (Jul-Dec 13) 83% (Jan-Jun 13)	No	<a href="#">9</a>
<b>Thoroughness and Timeliness of DLR CPS Investigations</b>	Percentage of referrals/intakes alleging child abuse and neglect of children in out-of-home care receiving thorough investigation by the Division of Licensing Resources (DLR), pursuant to CA policy and timeline, and with required documentation.	95%	97% (FY13) 95% (FY12)	Yes	<a href="#">12</a>
<b>Sibling Placement</b>	Percent of cases rated as compliant (out of the total rated compliant or non-compliant) by case review.	75%	86% (Jul-Dec 13) 87% (Jan-Jun 13)	Yes	<a href="#">15</a>
<b>Sibling Visits and Contacts</b>	Percent of cases rated as compliant (out of the total rated compliant or non-compliant) by case review.	90%	89% (Jul-Dec 13) 83% (Jan-Jun 13)	No	<a href="#">18</a>

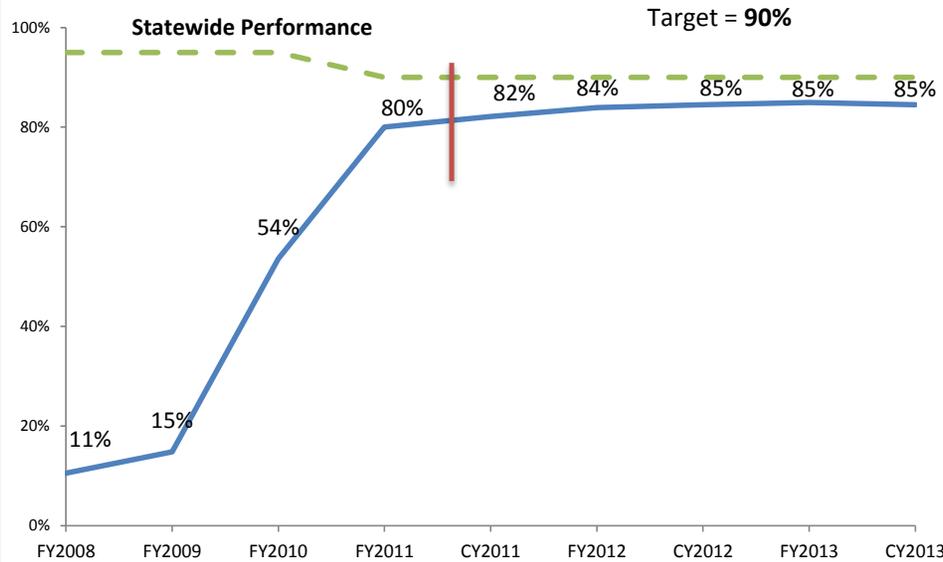
<b>Outcome</b>	<b>Measure Description</b>	<b>Full Compliance Measure</b>	<b>Actual</b>	<b>Compliance Achieved</b>	<b>Page Number</b>
<b>Caregiver Information</b>	Percentage of licensed caregivers who report adequate provision of information about the needs of children placed with them.	90%	60% (Jul-Dec 13) 56% (Jan-Jun 13)	No	<a href="#">21</a>
<b>Educational Needs of Children</b>	Percentage of caseworkers who took the required steps to meet the educational needs of school aged children in out-of-home care.	90%	96% (Jul-Dec 13) 98% (Jan-Jun 13)	Yes	<a href="#">24</a>
<b>Medically Fragile Children</b>	Percentage of medically fragile children as defined by the Braam Oversight Panel who are connected to ongoing and appropriate medical care, have their medically fragile status documented in the administrative data system and have a Caregiver Support Plan uploaded into that system.	95%	95% (Jul-Dec 13) 100% (Jan-Jun 13)	Yes	<a href="#">27</a>
<b>Frequency of Youth on Runaway Status</b>	Percentage of youth in out-of-home care for at least 30 days who run from out-of-home care placements during the fiscal year.	2.35%	3.60% (CY13) 3.50% (FY13)	No	<a href="#">30</a>
<b>Median Number of Days Youth are on Runaway Status</b>	Median number of days that youth are on runaway status.	25 Days	43.0 Days (CY13) 53.5 Days (FY13)	No	<a href="#">32</a>

**DSHS Children's Administration, Braam Settlement and Exit Agreement Semi-Annual Performance Report**  
**Outcomes Not Included in Report**

<b>Outcome</b>	<b>Measure Description</b>	<b>Benchmark</b>
<b>Caregiver Training</b>	Percentage of licensed caregivers who report adequate training for their roles and responsibilities.	90%
<b>Caregiver Support</b>	Percentage of licensed caregivers who report adequate support for their roles and responsibilities.	90%

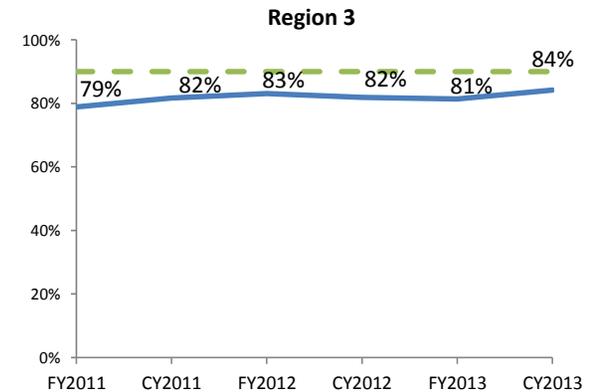
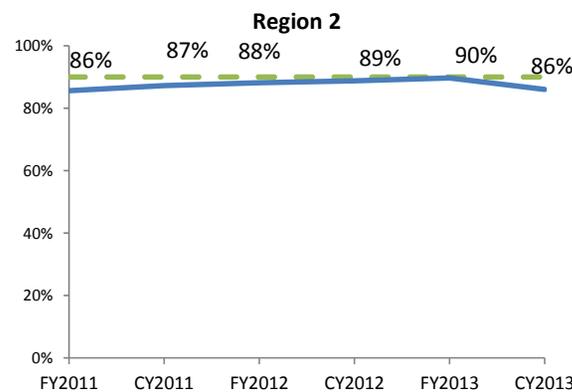
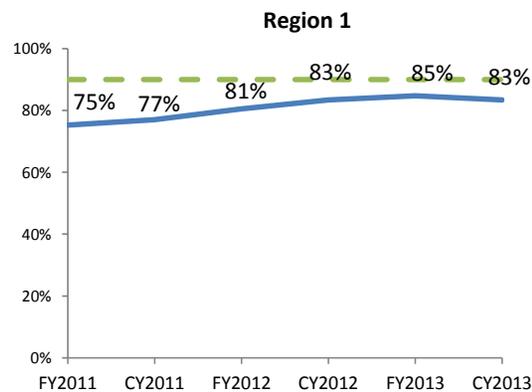
## Outcome 1: Monthly Health and Safety Visits with Children - Previous Federal Measure

Children in out-of-home care will receive a private and individual face-to-face health and safety visit from their assigned caseworker, or acceptable substitute worker, at least once every calendar month for every full month in care during the fiscal year.



### SUMMARY

- During CY2013, 85% of children requiring health and safety visits were visited by their social worker every full calendar month they were in care during the calendar year.
- Region 2 was the highest performer during CY2013 at 86%. Region 3 had slight improvement on this outcome since the last reporting period, while Region 1 had a slight decline. Overall, performance has remained relatively stable over time.
- While the parties do not agree on this issue, the Department's position is that the new calculation for monthly visits adopted by the U.S. Congress and the U.S. Department of Health and Human Services is the calculation that was intended in the full compliance measure for this outcome. Performance on the revised measure is shown on page 6.



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### Monthly Health and Safety Visits with Children - Previous Federal Measure

Children in out-of-home care will receive a private and individual face-to-face health and safety visit from their assigned caseworker, or acceptable substitute worker, at least once every calendar month for every full month in care during the fiscal year.

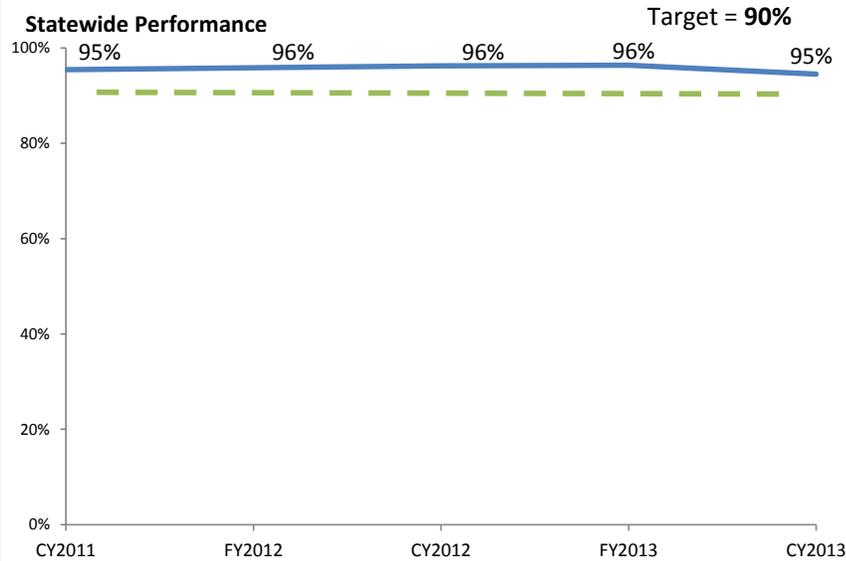


DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
CY2013	85%	90%	10119	83%	3240	86%	3086	84%	3793
FY2013	85%	90%	11495	85%	3449	90%	3600	81%	4446
CY2012	85%	90%	11303	83%	3353	89%	3554	82%	4396
FY2012	84%	90%	11495	81%	3370	88%	3605	83%	4520
CY2011	82%	90%	11631	77%	3340	87%	3697	82%	4594
FY2011	80%	90%	11773	75%	3355	86%	3817	79%	4601
FY2010	54%	95%	10916	Regional Breakout Data Not Available Prior to FY2011					
FY2009	15%	95%	Data Not Readily Available						
FY2008	11%	95%	Data Not Readily Available						

<b>Measure definition</b>	Percentage of children who received a visit from an acceptable worker consistent with the federal social worker monthly visit measure in every prior full calendar month they were in care. This measure requires a visit in each month of the 12 month reporting period.
<b>Data source</b>	FamLink
<b>Data supplier</b>	Lee Doran, Lead Analyst, Children's Administration Technology Services (CATS)
<b>Period</b>	CY2013
	This measure is changed in the Revised Settlement and Exit Agreement. See data note #4.
<b>Data notes</b>	<ol style="list-style-type: none"> <li>Measures the percent of children who were seen by the assigned social worker for a Health and Safety visit each and every month they were in a full month of care (in placement on the 1st day of the month and no discharge during the month).</li> <li>Population includes children in out-of-home placement under the age of 18 and under CA Placement and Care Authority at least a full month during the reporting period.</li> <li>Performance includes "Visits Conducted by Other Agencies" which are included in reports to the Governor's office. A random review indicates the majority are Interstate Compact for Placement of Children (ICPC) cases and visits by CA social workers inaccurately coded.</li> <li>The red line on the statewide performance chart indicates where the full compliance measure changed from 95% to 90%.</li> <li>Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</li> </ol>

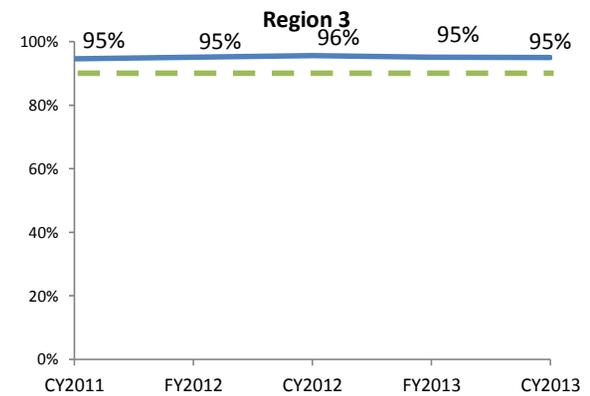
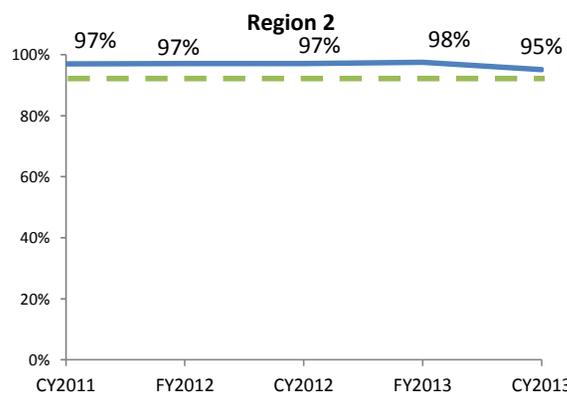
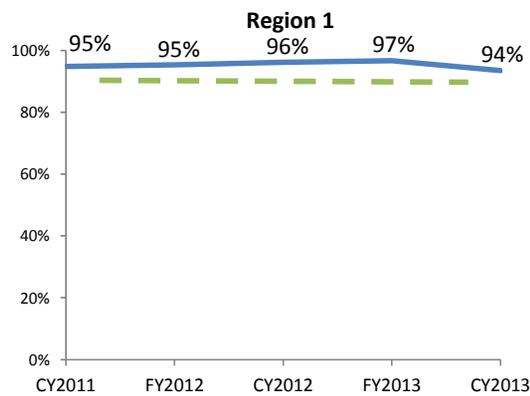
## Outcome 1: Monthly Health and Safety Visits with Children - New FFY12 Federal Measure

**Children in out-of-home care will receive a private and individual face-to-face health and safety visit from their assigned social worker, or acceptable worker, at least once every calendar month.**



### SUMMARY

- During CY2013, 95% of the visits necessary statewide to visit each child in out-of-home care monthly were completed.
- Regions 2 and 3 were the highest performers during CY2013 at 95%. All regions achieved the full compliance measure of 90%.
- While the parties do not agree on this issue, the Department's position is that the new calculation for monthly visits adopted by the U.S. Congress and the U.S. Department of Health and Human Services is the calculation that was intended in the full compliance measure for this outcome. The report includes performance data under both the new and the previous calculations for this outcome.



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### Monthly Health and Safety Visits with Children - New FFY12 Federal Measure

Children in out-of-home care will receive a private and individual face-to-face health and safety visit from their assigned social worker, or acceptable worker, at least once every calendar month.



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Visits	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
CY2013	95%	90%	81205	94%	25422	95%	24934	95%	30849
FY2013	96%	90%	84488	97%	24965	98%	26991	95%	32532
CY2012	96%	90%	84619	96%	24205	97%	27251	96%	33163
FY2012	96%	90%	84211	95%	23682	97%	26955	95%	33574
CY2011	95%	90%	85357	95%	23439	97%	27625	95%	34293

<b>Measure</b>	Percent of visits completed monthly by an acceptable worker out of the number of visits necessary to visit each child in out-of-home care monthly.
<b>Data source</b>	FamLink
<b>Data supplier</b>	Lee Doran, Lead Analyst, Children's Administration Technology Services (CATS)
<b>Period</b>	CY2013
	This is supplemental data based on the change to the Federal Measure effective October 1, 2011.
<b>Data notes</b>	<ol style="list-style-type: none"> <li>1 Population includes children in out-of-home placement under the age of 18, under CA Placement and Care Authority or Tribal with IV-E Agreement Placement and Care Authority for at least one full month.</li> <li>2 Population excludes Juvenile Rehabilitation Administration, Detention and hospital placement months.</li> <li>3 When a child is visited more than once in a month, only one visit is counted.</li> <li>4 Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</li> </ol>

### **Outcome 1: Monthly Health and Safety Visits with Children**

**Children in out-of-home care will receive a private and individual face-to-face health and safety visit from their assigned social worker, or acceptable worker, at least once every calendar month.**

Conducting monthly visits with children in foster care is a critical practice as regular visits help ensure children are safe from harm, are healthy, and their needs are being met. Visits also provide an opportunity to engage children and caregivers in case planning and support their progress in meeting identified goals.

#### **Prior Reporting Period Strategies**

- Continued to utilize quality assurance through monthly InfoFamLink reports, reviewing cases quarterly where visits did not occur to determine reasons, and reporting performance to regional Management Teams.
- Regional QA/CQI Leads used the modified report to inform supervisors and workers that a child will become non-compliant if not seen within the month.

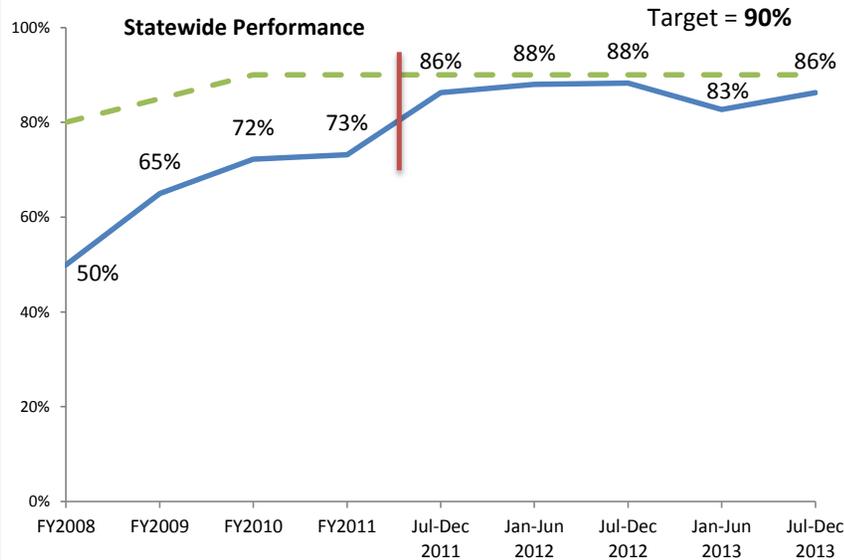
#### **Continuous Improvement Efforts**

While the Revised Agreement expired on December 31, 2013, Children's Administration will continue to monitor performance and maintain the Quality Assurance and Continuous Quality Improvement processes established to achieve the goals of the Revised Settlement and Exit Agreement. The Department has implemented a system which allows us to learn from our results and improve processes and practice. We have embedded our commitment to achieving the outcomes into our practice.

- Continue to utilize quality assurance through monthly InfoFamLink reports, reviewing cases quarterly where visits did not occur to determine reasons, and reporting performance to regional Management Teams.
- Regional QA/CQI Leads will continue to use the modified report to inform supervisors and workers that a child will become non-compliant if not seen within the month.

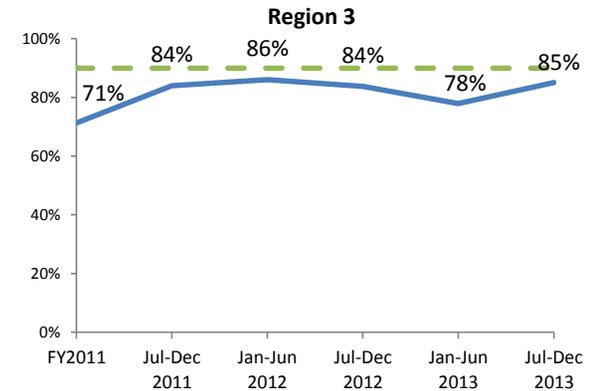
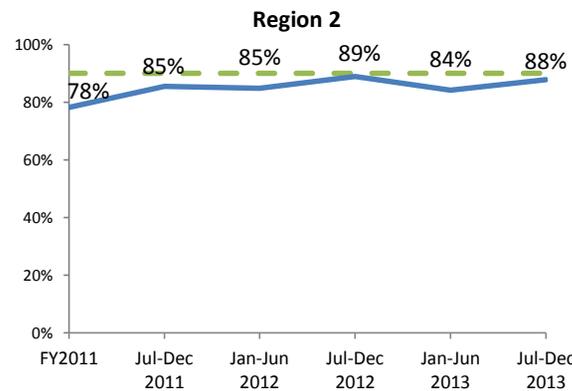
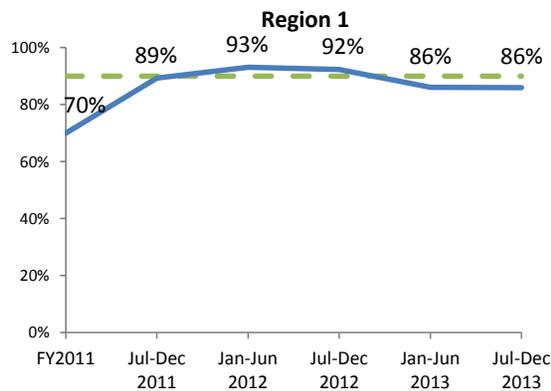
## Outcome 2: Caseloads At or Below 18 Cases

Caseworkers will have caseloads at or below 18.0 cases per caseworker.



### SUMMARY

- Performance for July to December 2013 was 86% which is a 3% increase from the previous reporting report.
- This measure counts social workers, who served at least one child in out-of-home care, with caseloads of 18 children or fewer. The majority of social workers are Child and Family Welfare Services (CFWS) workers. The measure also counts social workers who serve only one or a few children in out-of-home care (i.e. Child Protective Services, Family Reconciliation Services, and Voluntary Family Services).
- This is a point in time measure and not an average over time.
- This data does not reflect the caseload report methodology used by CA Management.



## Children's Administration

### Caseloads At or Below 18 Cases

Caseworkers will have caseloads at or below 18.0 cases per caseworker.

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DATE	Statewide Performance	Full Compliance Measure	Total Applicable Workers	Region 1		Region 2		Region 3	
				Percent	Total Workers	Percent	Total Workers	Percent	Total Workers
Jul-Dec 2013	86%	90%	757	86%	228	88%	255	85%	274
Jan-Jun 2013	83%	90%	831	86%	250	84%	277	78%	304
Jul-Dec 2012	88%	90%	836	92%	248	89%	287	84%	301
Jan-Jun 2012	88%	90%	884	93%	259	85%	317	86%	308
Jul-Dec 2011	86%	90%	851	89%	242	85%	307	84%	307
FY2011	73%	90%	939	70%	273	78%	335	71%	331
FY2010	72%	90%	963	Regional Breakout Data Not Available Prior to FY2011					
FY2009	65%	80%	980						
FY2008	50%	70%	1026						

<b>Measure definition</b>	Percentage of Children's Administration social workers carrying cases of children in the Braam class with caseloads at 18.0 or fewer.
<b>Data source</b>	FamLink
<b>Data supplier</b>	Lee Doran, Lead Analyst, Children's Administration Technology Services (CATS)
<b>Period</b>	Point in Time Data, As of the First Day of the Last Month of the Reporting Period
	This outcome measure is unchanged in the Revised Settlement and Exit Agreement.
<b>Data notes</b>	<p><b>1</b> The counts are point in time as of the first day of the last month in the reporting period. Consistent reporting months have not been used due to timing of development and availability of measure data. 9/08 was used for FY2008 as it was the first month performance data for this outcome was available. 1/09 was used for FY2009 as it was the last month CA had confidence in the data as it was prior to the conversion to FamLink. For FY2010 and subsequent reporting periods the last month of the reporting period was used.</p> <p><b>2</b> Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p> <p><b>3</b> The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p><b>4</b> An error was discovered in methodology of development of previous reports. Previous data reports counted as active cases previously closed investigations related to newly assigned cases for CPS social workers whose caseloads are included in the report because they have at least one child on their caseload who is in out-of-home care. This resulted in reports that reflected extremely high caseloads for some CPS workers, and the counts were not exclusive to active investigations assigned in the previous 30 days. The report was refactored and run for July-December 2011, January-June 2012 and July-December 2012 review periods, which are included in this report.</p>

## Outcome 2: Caseloads At or Below 18 Cases

**Caseworkers will have caseloads at or below 18.0 cases per caseworker.**

**Caseloads are affected by children entering and leaving out-of-home care. CA has a strong focus on reducing the length of time children and youth spend in out of home care. These efforts achieve safe legal permanency for children and help reduce social worker's caseloads.**

### Prior Reporting Period Strategies

- Modified the infoFamLink RP19 Case Activity report to include the worker assignment type which will enable Regional QA/CQI Leads to monitor assignments that have had no activity for long periods of time. The goal of this modification is to close cases that should be closed.
- Implemented Management priority strategies aimed at achieving permanency sooner and reducing caseload:
  - Permanency push – Additional staff have been allocated to identify cases that can move to permanency, and assist in overcoming barriers to achieving permanency outcomes.
  - Completion of adoptions – Implemented a speedier and consistent statewide practice for transferring legally free cases, and support for splitting and redacting files and preparing adoption support packets.
  - Reorganization of DLR – CA has carved out specialized staff reporting under a different chain of command to focus on child specific home studies with an emphasis of achieving permanency sooner.
  - Ongoing attention to ASFA and state law (ESHB3205) around permanency planning
- Monitored social worker caseload in each region, office and unit and as needed, re-allocate existing staff and vacant positions.
- Continued to utilize the infoFamLink reports that identify staff with high and low caseloads and develop a work plan to even out caseload sizes.
- Monitored results from the 120 Permanency Roundtable reviews conducted in 2013 which included the expanded criteria and more variety of children in the population.

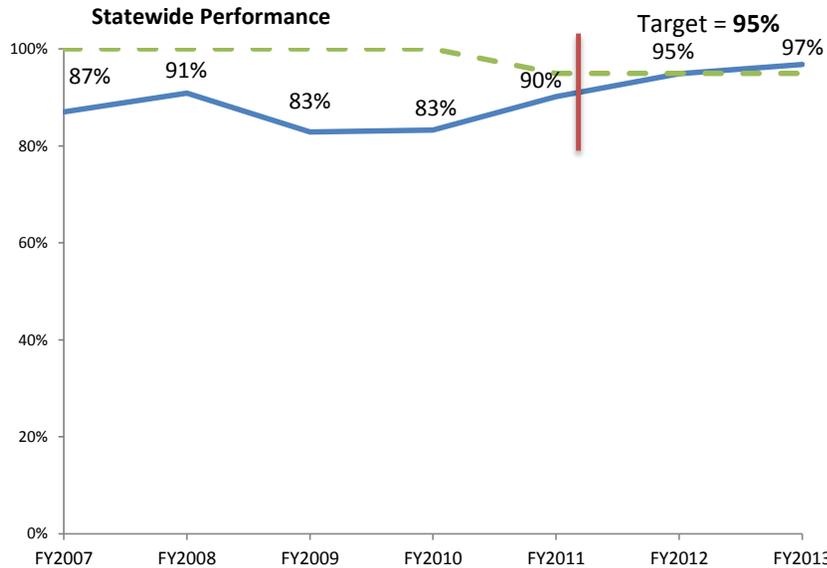
### Continuous Improvement Efforts

While the Revised Agreement expired on December 31, 2013, Children’s Administration will continue to monitor performance and maintain the Quality Assurance and Continuous Quality Improvement processes established to achieve the goals of the Revised Settlement and Exit Agreement. The Department has implemented a system which allows us to learn from our results and improve processes and practice. We have embedded our commitment to achieving the outcomes into our practice.

- Continue Management priority strategies aimed at achieving permanency sooner and reducing caseload:
  - Completion of adoptions – Implemented a speedier and consistent statewide practice for transferring legally free cases, and support for splitting and redacting files and preparing adoption support packets.
  - Reorganization of DLR – CA has carved out specialized staff reporting under a different chain of command to focus on child specific home studies with an emphasis of achieving permanency sooner.
  - Ongoing attention to ASFA and state law (ESHB3205) around permanency planning.
  - Increase staff training related to permanency planning early in the life of the case.
- Monitor social worker caseload in each region, office and unit and as needed, re-allocate existing staff and vacant positions.
- Continue to utilize the infoFamLink reports that identify staff with high and low caseloads and develop a work plan to even out caseload sizes.
- Continue to utilize Permanency Roundtables for children with the expanded criteria and more variety of children in the population to assist with the completion of permanent plans.

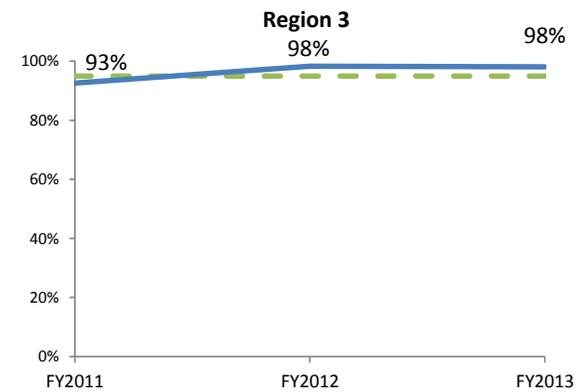
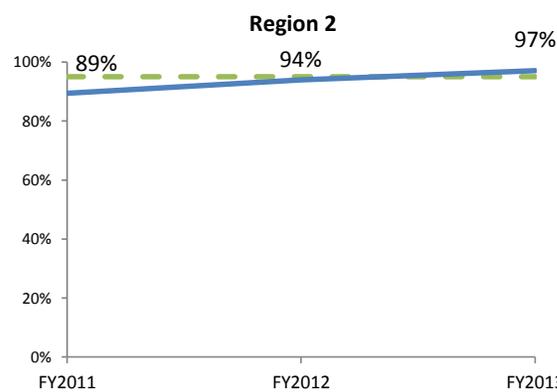
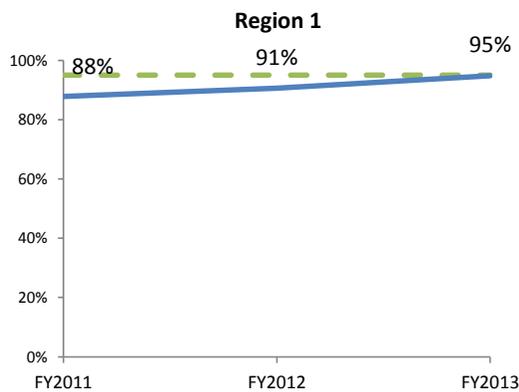
## Outcome 5: Thoroughness and Timeliness of DLR CPS Investigations

All referrals alleging child abuse and neglect of children in out-of-home care will receive thorough investigation by the Division of Licensing Resources (DLR) pursuant to CA policy and timeline and with required documentation.



### SUMMARY

- During FY2013 97% of referrals/intakes statewide alleging child abuse and neglect of children in out-of-home care received a thorough and timely Division of Licensed Resources (DLR) Child Protective Services investigation, including policy and documentation requirements.
- Children's Administration has exceeded the full compliance measure of 95% for more than 18 consecutive months.
- Region 3 was the highest performer during FY2013 at 98%.



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### Thoroughness and Timeliness of DLR CPS Investigations

All referrals alleging child abuse and neglect of children in out-of-home care will receive thorough investigation by the Division of Licensing Resources (DLR) pursuant to CA policy and timeline and with required documentation.



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
FY2013	97%	95%	250	95%	77	97%	69	98%	104
FY2012	95%	95%	256	91%	75	94%	66	98%	115
FY2011	90%	95%	254	88%	74	89%	85	93%	95
FY2010	83%	100%	269	Regional Breakout Data Not Available Prior to FY2011					
FY2009	83%	100%	263						
FY2008	91%	100%	231						
FY2007	87%	100%	230						

<b>Measure definition</b>	Percentage of referrals/intakes alleging child abuse and neglect of children in out-of-home care receiving thorough investigation by the Division of Licensing Resources (DLR), pursuant to CA policy and timeline, and with required documentation.
<b>Data source</b>	Central Case Review Report
<b>Data supplier</b>	Lyn Craik, Supervisor, Central Case Review Team, Children's Administration
<b>Period</b>	FY2013
	This measure is unchanged in the Revised Settlement and Exit Agreement.
<b>Data notes</b>	<p>1 The Central Case Review Team conducts an annual case review to evaluate performance on this outcome.</p> <p>2 A stratified sampling methodology is used at the 95% confidence level and ensures the number of intakes/referrals reviewed from each of the three regions closely approximated their representation in the population of completed investigations.</p> <p>3 The types of facilities subject to this DLR-CPS Investigation Review included: foster home and adoptive homes, group homes, state operated/certified facilities providing 24-hour care, and unlicensed and closed foster homes if there was a child placed by Children's Administration in the home.</p> <p>4 The case review involved a review of the following records: DLR/CPS Intakes, FamLink Case Notes and Records, FamLink Provider Notes and Records, and DLR CPS Investigative Assessments.</p> <p>5 Data for FY2007 and FY2008 are not directly comparable to data for FY2009 through FY2013. Prior to FY2009, the results were based on four case review questions that examined the thoroughness of DLR CPS investigations. Beginning with FY2009, the case review continued to examine thoroughness, and two new questions were added to the benchmark/full compliance measure results to examine the timeliness of initial response to the intake and close of the investigation.</p> <p>6 Compliance with the full compliance measure was achieved when the six questions included in the review were rated fully achieved or not applicable. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p>7 An error in the data for FY10 was discovered when running reports for FY11. It was discovered that the electronic program used for data compilation (CAPERS) did not include the two case review questions on timeliness that were added and included in FY09. The FY10 benchmark data only included the ratings for the four original case review questions. CAPERS has been corrected to include the ratings from all six questions. The data from FY09 was verified as correct and included the ratings for all six questions.</p> <p>8 Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p> <p>9 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p>

**Outcome 5: Thoroughness and Timeliness of DLR CPS Investigations**

All referrals alleging child abuse and neglect of children in out-of-home care will receive thorough investigation by the Division of Licensing Resources (DLR) pursuant to CA policy and timeline and with required documentation.

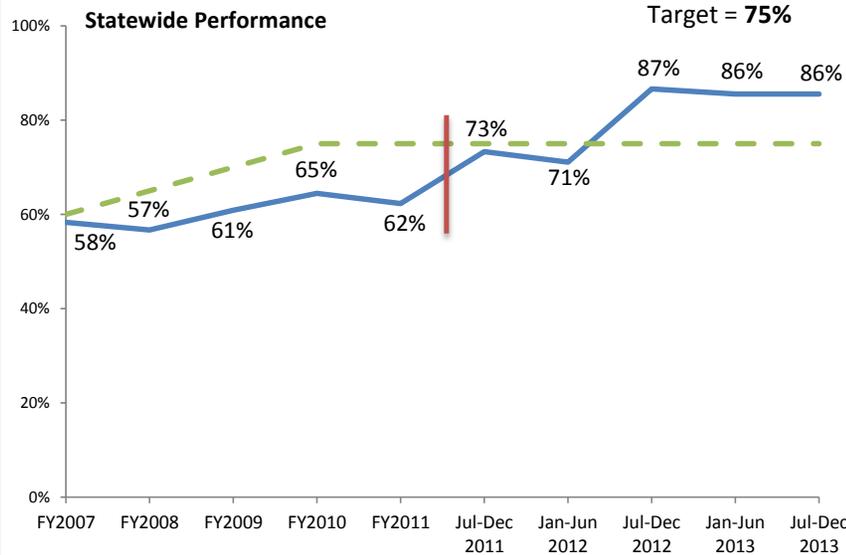
Thorough and timely DLR CPS Investigations contribute to the safety of children in care.

Children's Administration has achieved the full compliance measure for Thoroughness and Timeliness of DLR CPS Investigations. Therefore, pursuant to the Revised Settlement and Exit Agreement, strategies to improve performance will not be reported.

Children's Administration will continue to consider this important area of practice in ongoing practice support and quality assurance.

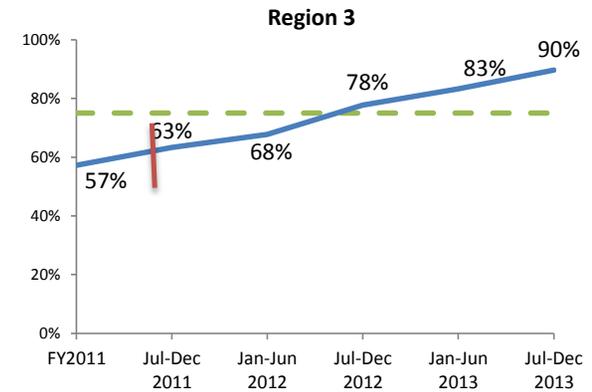
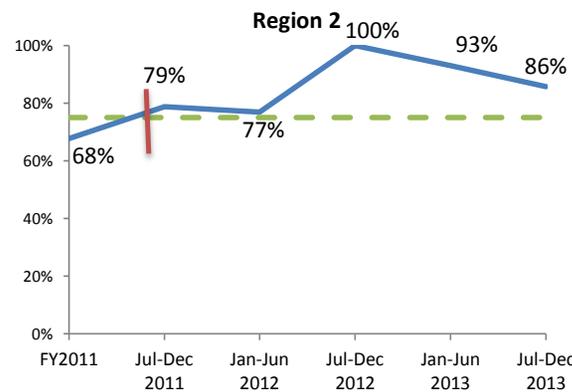
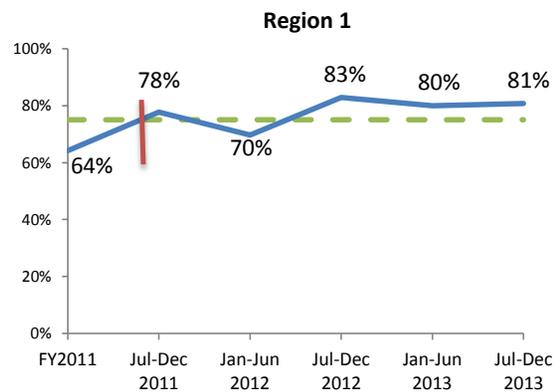
## Outcome 7: Sibling Placement

**Children in out-of-home care will be placed with their siblings who are also in out-of-home care whenever possible.**



### SUMMARY

- For July to December 2013, a targeted case review found that 86% of children placed in out-of-home care were placed with their siblings.
- Children's Administration has exceeded the full compliance measure of 75% for 18 consecutive months.
- Region 3 was the highest performer during the reporting period at 90%, with 26 cases rated as fully compliant.
- The case review found:
  - 83% of children with only one sibling removed at the same time were placed together.
  - 89% of children with more than one sibling removed at the same time were placed together.



## Children's Administration

March 2014

### Sibling Placement

Children in out-of-home care will be placed with their siblings who are also in out-of-home care whenever possible.



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
Jul-Dec 2013	86%	75%	90	81%	26	86%	35	90%	29
Jan-Jun 2013	86%	75%	90	80%	25	93%	29	83%	36
Jul-Dec 2012	87%	75%	90	83%	35	100%	28	78%	27
Jan-Jun 2012	71%	75%	90	70%	33	77%	26	68%	31
Jul-Dec 2011	73%	75%	90	78%	27	79%	33	63%	30
FY2011	62%	75%	1320	64%	355	68%	403	57%	562
FY2010	65%	75%	1237	Regional Breakout Data Not Available Prior to FY2011					
FY2009	61%	70%	1723						
FY2008	57%	65%	2385						
FY2007	58%	60%	Data Not Readily Available						

<b>Measure</b>	Percent of cases rated as compliant (out of the total rated compliant or non-compliant) by case review.
<b>Data source</b>	Case Review
<b>Data supplier</b>	Carrie Kendig, Child and Family Welfare Services Program Manager, Children's Administration
<b>Period</b>	July-December 2013
	This measure is changed in the Revised Settlement and Exit Agreement. See date note #6.
<b>Data notes</b>	<p>1 Performance is determined on the percent of cases in which siblings were placed together out of those in which siblings were removed together and remained in care at least 30 days, excluding from the numerator and denominator of the measure those not placed together due to appropriate exceptions.</p> <p>2 "Sibling" is defined as a child's birth brother, birth sister, adoptive brother, adoptive sister, half-brother or half-sister, or as defined by the law or custom of the Indian child's tribe for an Indian child as defined in RCW 13.38.040.</p> <p>3 Population includes cases where more than one child was removed at the same time, in an open placement excluding trial return home, in out-of-home care for at least 30 days and placed into care during the reporting period.</p> <p>4 Population excludes: Children in the custody of Tribal/Band without IV-E Agreement, Private Agency, other State responsible for all legal actions, Federal, Juvenile Rehabilitation Administration, and Legally Free Children.</p> <p>5 Compliance with the full compliance measure is achieved when the three questions included in the review are rated fully achieved or not applicable. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p>6 Data for FY2007 through FY2011 are not directly comparable to data for July-December 2011. Prior time periods count the number and percentage of children in out-of-home care more than 30 days that are placed with all of their siblings at initial placement, for all children with siblings under CA Placement and Care Authority. Data after July-December 2011 uses a case review of 90 cases in which siblings were removed together and remained in care at least 30 days, as stated in the Revised Settlement and Exit Agreement, effective November 1, 2011.</p> <p>7 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p>8 Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p>

**Outcome 7: Sibling Placement**

**Children in out-of-home care will be placed with their siblings who are also in out-of-home care whenever possible.**

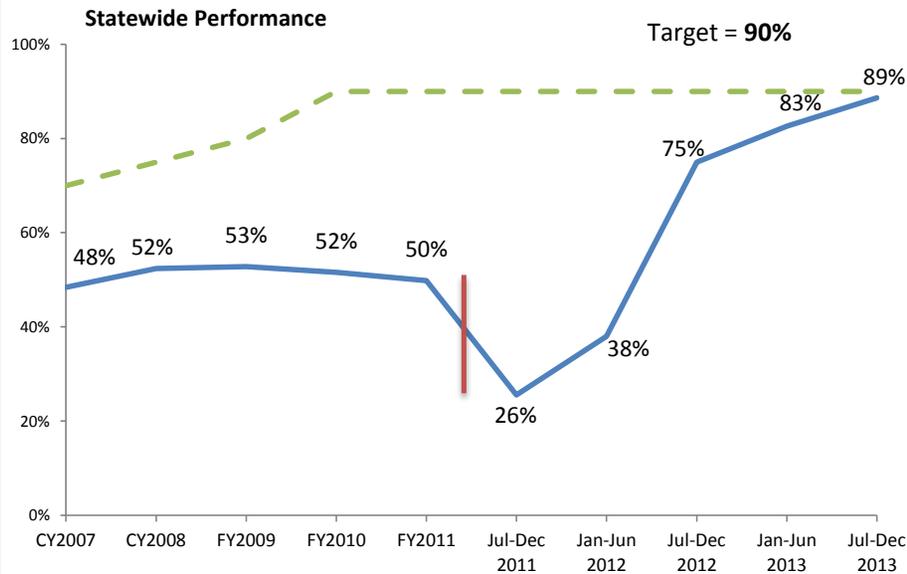
**Placing sibling groups in the same home maintains family connections and reduces the loss experienced by children removed from their home.**

Children's Administration has achieved the full compliance measure for Sibling Placement. Therefore, pursuant to the Revised Settlement and Exit Agreement, strategies to improve performance will not be reported.

Children's Administration will continue to consider this an important area of practice in ongoing practice support and quality assurance.

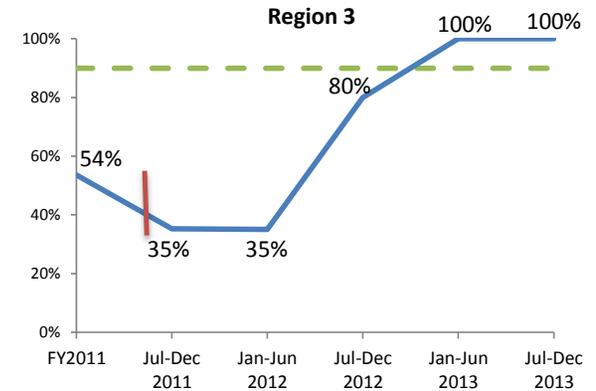
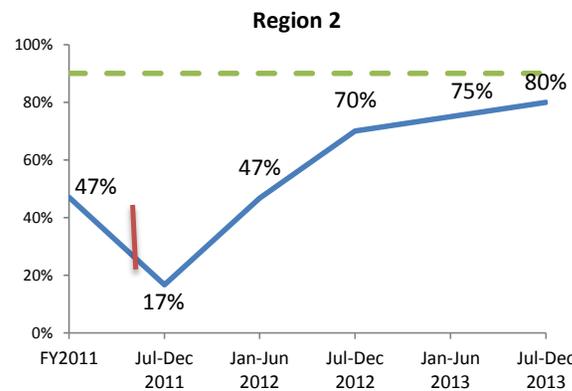
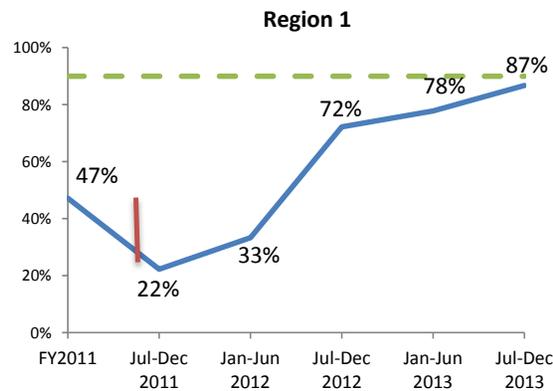
## Outcome 8: Sibling Visits / Contacts

Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings, unless CA determines or there has been a judicial finding that it is contrary to the child's health, safety or welfare or would hinder reunification efforts.



### SUMMARY

- For July to December 2013, a targeted case review found that 89% of children placed apart from their siblings had two or more monthly visits or contacts with their siblings.
- Region 3 was the highest performer during the reporting period at 100%, with 14 cases rated as fully compliant.
- While the statewide performance did not meet the full compliance measure, the targeted case review found that 9%, 4 of the 5 non-compliant cases had indicators of progress. In these cases, some but not all required visits occurred during the review months.



## Children's Administration

March 2014

### Sibling Visits / Contacts

Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings, unless CA determines or there has been a judicial finding that it is contrary to the child's health, safety or welfare or would hinder reunification efforts.



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
Jul-Dec 2013	89%	90%	44	87%	15	80%	15	100%	14
Jan-Jun 2013	83%	90%	46	78%	18	75%	16	100%	12
Jul-Dec 2012	75%	90%	48	72%	18	70%	10	80%	20
Jan-Jun 2012	38%	90%	50	33%	15	47%	15	35%	20
Jul-Dec 2011	26%	90%	47	22%	18	17%	12	35%	17
FY2011	50%	90%	898	47%	280	47%	249	54%	369
FY2010	52%	90%	863	Regional Breakout Data Not Available Prior to FY2011					
FY2009	53%	80%	846						
CY2008	52%	75%	584						
CY2007	48%	70%	430						

<b>Measure definition</b>	Percent of cases rated as compliant (out of the total rated compliant or non-compliant) by case review.
<b>Data source</b>	Case Review
<b>Data supplier</b>	Carrie Kendig, Child and Family Welfare Services Program Manager, Children's Administration
<b>Period</b>	July-December 2013
	This measure is changed in the Revised Settlement and Exit Agreement. See date note #6.
<b>Data notes</b>	<p>1 Performance is determined on the percent of cases in which siblings placed apart had two or more monthly visits or contacts out of all those in which siblings were placed apart, excluding from the numerator and denominator of the measure those cases in which sibling visits or contacts did not occur due to circumstances consistent with the agreed upon exceptions.</p> <p>2 "Sibling" is defined as a child's birth brother, birth sister, adoptive brother, adoptive sister, half-brother or half-sister, or as defined by the law or custom of the Indian child's tribe for an Indian child as defined in RCW 13.38.040.</p> <p>3 Population includes children in an open placement excluding trial return home and in out-of-home care for at least 30 days.</p> <p>4 Population excludes children in the custody of: Tribal/Band without IV-E Agreement, Private Agency, other State responsible for all legal actions, Federal, Juvenile Rehabilitation Administration, and Legally Free Children.</p> <p>5 Compliance with the full compliance measure is achieved when the three questions included in the review are rated fully achieved or not applicable. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p>6 Data for FY2005 through FY2011 are not comparable to FY2012. Data after July-December 2011 uses case review of 50 cases of children who have been separated from at least one sibling as a result of the child's placement in out-of-home care, as stated in the Revised Settlement and Exit Agreement, effective November 1, 2011. Data for CY2007 through FY2011 was measured through a survey of Foster Parent and Caregivers conducted by Washington State University and calculates interview responses from randomly selected licensed foster parents and unlicensed caregivers. The CY2007 – FY2011 measure changed over time preventing comparison of performance across time. In 2007, the survey outcome was measured by a single question which asked about visits and contacts with siblings. In 2008, the question was separated into two questions, one about visits, and one about contacts. Prior to FY2010-Q2 the survey was significantly changed to ask questions about each sibling relationship.</p> <p>7 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p>8 Compliance with this outcome does not require consideration of regional variation due to the relatively small number of cases that are reviewed in the reporting period.</p>

**Outcome 8: Sibling Visits / Contacts**

**Children placed apart from their siblings will have two or more monthly visits or contacts (not including staffing meetings or court events), with some or all of their siblings, unless CA determines or there has been a judicial finding that it is contrary to the child's health, safety or welfare or would hinder reunification efforts.**

**Children's Administration is committed to children being placed with their brothers and sisters and when that is not possible supporting their relationships through frequent visits and contacts.**

**Prior Reporting Period Strategies**

- Developed a Sibling Visit Quick Reference Chart to help staff understand the sibling visit and exception documentation requirements.
- Followed up with Statewide Adoption Program Manager and Adoption workers on documentation issues and strategies for children who are legally free having visits with siblings.
- Continued working with the UW Training Alliance to incorporate the Braam Outcomes into Academy curriculum that can be reviewed by staff yearly.
- Continued conducting existing monthly quality assurance process which includes reviewing cases to monitor performance in each region. The goal of the quality assurance process is to:
  - Monitor the effectiveness of strategies implemented.
  - Identify areas caseworkers may need additional support or follow-up on required documentation.
  - Discuss barriers and successes related to performance with Children's Administration Leadership Team.

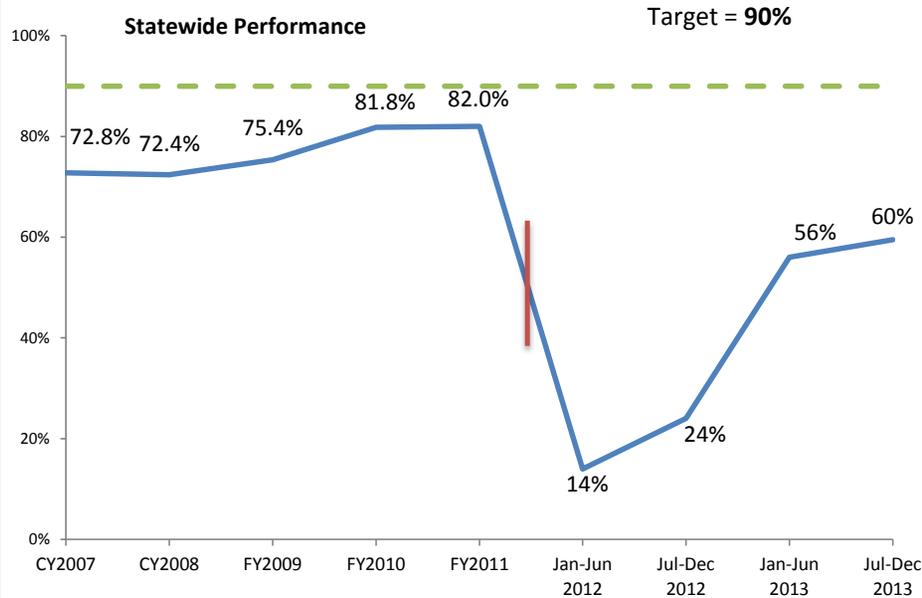
**Continuous Improvement Efforts**

While the Revised Agreement expired on December 31, 2013, Children's Administration will continue to monitor performance and maintain the Quality Assurance and Continuous Quality Improvement processes established to achieve the goals of the Revised Settlement and Exit Agreement. The Department has implemented a system which allows us to learn from our results and improve processes and practice. We have embedded our commitment to achieving the outcomes into our practice.

- Continue putting articles in the Caregiver Connection to remind caregivers to send social workers information about sibling visits and contacts. Talk with Regional QA/CQI Leads about any efforts they can do to help remind staff about using the Caregiver Template to track sibling visits as part of their monthly QA work.
- Continue conducting existing monthly quality assurance process which includes reviewing cases to monitor performance in each region. The goal of the quality assurance process is to:
  - Monitor the effectiveness of strategies implemented.
  - Identify areas caseworkers may need additional support or follow-up on required documentation.
  - Discuss barriers and successes related to performance with Children's Administration Leadership Team.

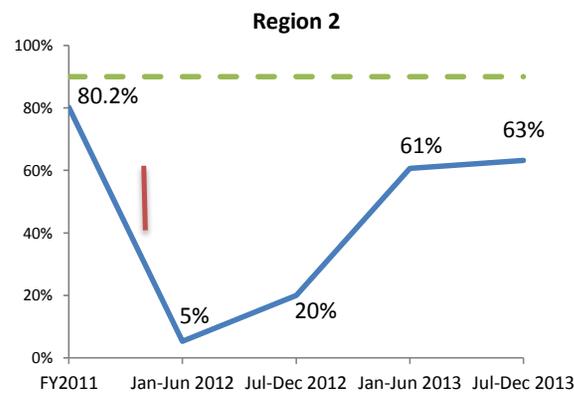
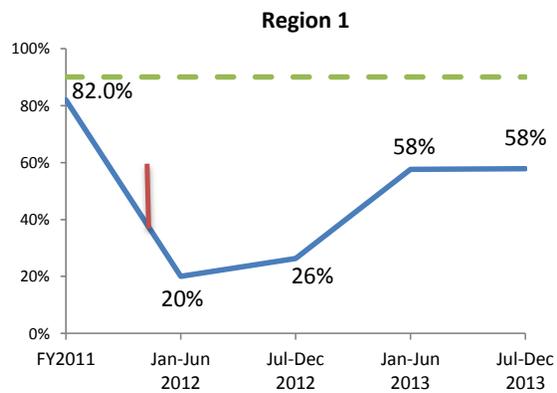
## Outcome 11: Caregiver Information

Licensed caregivers will report adequate provision of information about the needs of children placed with them (including, but not limited to, behavioral, medical, developmental and educational needs).



### SUMMARY

- For July to December 2013, a targeted case review found in 60% of cases reviewed, the caregiver received and signed the Child Information Placement Referral Form within the required timeframes.
- Region 2 was the highest performer during the reporting period at 63%, with 46 of their 57 cases rated fully compliant.
- The targeted case review found that 69%, 56 of the 81 non-compliant cases had indicators of progress. In these cases the Child Information Placement Referral Form was completed and provided to the caregiver outside the required timeframe or the form was completed but documentation could not be located to verify the form was provided to the caregiver.



## Children's Administration Caregiver Information

March 2014

Licensed caregivers will report adequate provision of information about the needs of children placed with them (including, but not limited to, behavioral, medical, developmental and educational needs).



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases*	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
Jan-Jun 2013	60%	90%	200	58%	64	63%	57	58%	79
Jan-Jun 2013	56%	90%	100	58%	33	61%	33	50%	34
Jul-Dec 2012	24%	90%	50	26%	19	20%	15	25%	16
Jan-Jun 2012	14%	90%	50	20%	10	5%	19	19%	21
FY2011	82.0%	90%	1744	82.0%	506	80.2%	486	83.1%	752
FY2010	81.8%	90%	1947	Regional Breakout Data Not Available Prior to FY2011					
FY2009	75.4%	90%	2002						
CY2008	72.4%	90%	2135						
CY2007	72.8%	90%	1532						

\* For FY2011 - CY2007 the number identified in the Total Applicable Cases column represents the total applicable caregivers who responded to the survey.

<b>Measure</b>	Percentage of licensed caregivers who report adequate support for their roles and responsibilities.
<b>Data source</b>	Case Review
<b>Data supplier</b>	Meri Waterhouse, Permanency Planning Program Manager, Children's Administration
<b>Period</b>	July-December 2013
	This measure is changed in the Revised Settlement and Exit Agreement. See data note #6.
<b>Data notes</b>	<p>1 Performance is determined on the percent of cases in which the caseworker provided the caregiver a completed Child Information / Placement Referral Form (DSHS 15-300). Compliance is achieved when the referral form is signed by the caregiver indicating they received the information and dated showing that they received the information within the required timeframes or verified by Department records showing an email containing the information was sent to the foster parent within the required timeframe.</p> <p>2 The required timeframes are: within 72 hours of an initial placement; and at or before a planned change in placement or within 24 hours of an urgent placement change.</p> <p>3 Population includes children in an open placement excluding trial return home and in out-of-home care for at least 30 days.</p> <p>4 Population excludes children in the custody of: Tribal/Band without IV-E Agreement, Private Agency, other State responsible for all legal actions, Federal, Juvenile Rehabilitation Administration, and Legally Free Children; and children placed in a licensed facility.</p> <p>5 Compliance with the full compliance measure is achieved when the question included in the review is rated fully achieved or not applicable. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p>6 Data for CY2007 through FY2011 are not comparable to FY2012. Data for CY2007 through FY2011 was measured through a survey of Foster Parent and Caregivers conducted by Washington State University and calculates interview responses from randomly selected licensed foster parents and unlicensed caregivers. Data after FY2011 uses case review, as stated in the Revised Settlement and Exit Agreement effective November 1, 2011, to determine performance.</p> <p>7 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p>8 Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p>

## Outcome 11: Caregiver Information

**Licensed caregivers will report adequate provision of information about the needs of children placed with them (including, but not limited to, behavioral, medical, developmental and educational needs).**

Children's Administration is committed to providing complete information to foster parents as it is essential to meeting the needs of the children for whom they provide care.

### Prior Reporting Period Strategies

- Met with Headquarters CPS Program Manager and statewide CPS Regional Leads to discuss strategies to improve the completion of the form within the required timeframes for CPS workers.
- Updated and modified permanency planning training curriculum to include the requirements for completing the form within the required timeframe.
- Continued discussions with the UW Training Alliance and Child Welfare Trainers on the development of a new curriculum segment at Children's Administrations Academy for new social workers focusing on the Child Information Placement Referral form. The segment highlighted policy requirements.
- Continued the ongoing quality assurance process, utilizing a newly developed Info FamLink report, to review cases and monitor performance in each region. The goal of the quality assurance process is to:
  - Monitor the effectiveness of strategies implemented.
  - Identify areas caseworkers may need additional support or follow-up on required documentation.
  - Discuss barriers and successes related to performance with Children's Administration Leadership Team.

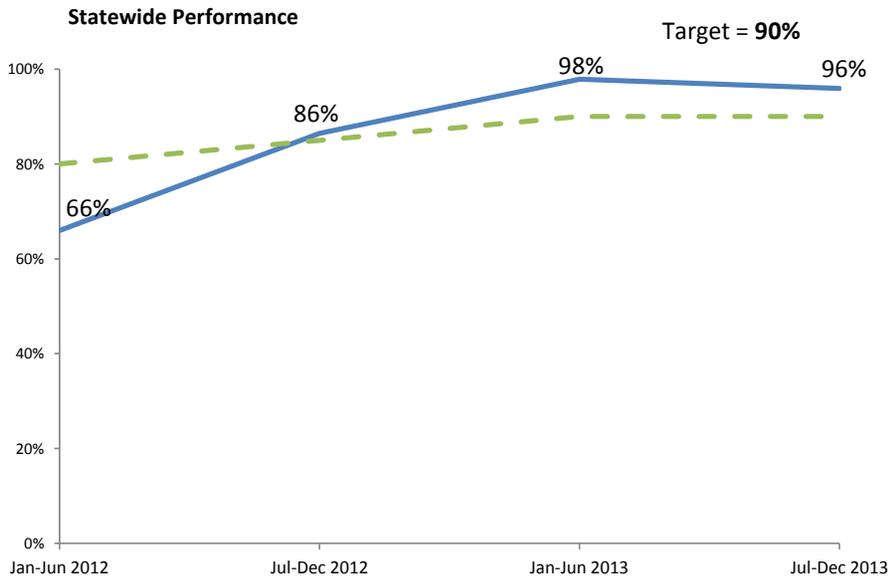
### Continuous Improvement Efforts

While the Revised Agreement expired on December 31, 2013, Children's Administration will continue to monitor performance and maintain the Quality Assurance and Continuous Quality Improvement processes established to achieve the goals of the Revised Settlement and Exit Agreement. The Department has implemented a system which allows us to learn from our results and improve processes and practice. We have embedded our commitment to achieving the outcomes into our practice.

- Improve the ongoing quality assurance process to ensure the report captures all placements that occur during the month and review cases and monitor performance in each region. The goal of the quality assurance process is to:
  - Monitor the effectiveness of strategies implemented.
  - Identify areas caseworkers may need additional support or follow-up on required documentation.
  - Discuss barriers and successes related to performance with Children's Administration Leadership Team.

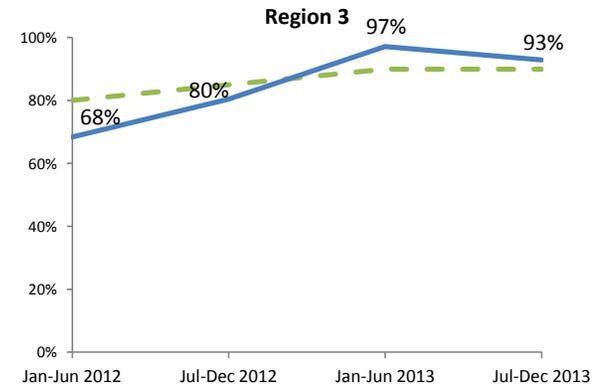
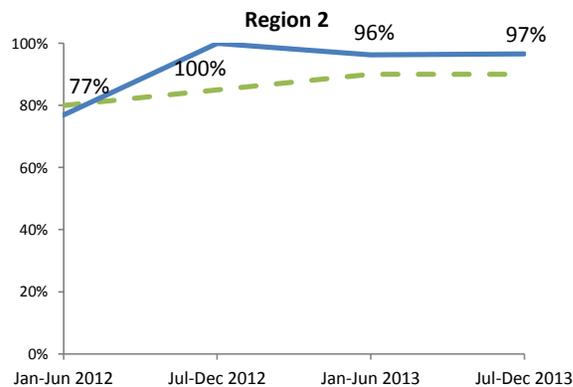
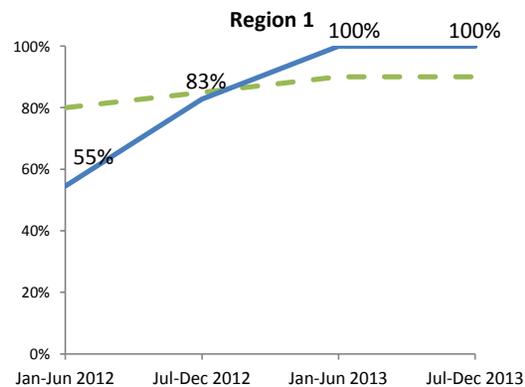
## Outcome 15: Educational Needs of Children

Caseworkers will take the required steps to meet the educational needs of children in out-of-home care.



### SUMMARY

- For July to December 2013, a targeted case review found that 96% of caseworkers took the required steps to meet the educational needs of children in out-of-home care.
- Children's Administration has exceeded the full compliance measure of 85% for 18 consecutive months.
- A case was only "fully compliant" when all seven elements of the case review were met. The elements include: Enrollment, Attendance, Academic Progress, Special Education (where applicable), Discipline, Post-Secondary Education Planning (where applicable) and whether an Education Plan was completed and updated every six months.
- Region 1 was the highest performer during the reporting period at 100%, with 27 cases rated as fully compliant.
- The targeted case review found that the four non-compliant cases had indicators of progress. In these cases, caseworkers had documented efforts which met some of the required elements of the case review but not all.



**Children's Administration**  
**Educational Needs of Children**

March 2014

**Caseworkers will take the required steps to meet the educational needs of children in out-of-home care.**



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
Jul-Dec 2013	96%	90%	98	100%	27	97%	29	93%	42
Jan-Jun 2013	98%	90%	95	100%	33	96%	27	97%	35
Jul-Dec 2012	86%	85%	96	83%	29	100%	26	80%	41
Jan-Jun 2012	66%	80%	97	55%	33	77%	26	68%	38

<b>Measure definition</b>	Percent of caseworkers who took the required steps to meet the educational needs of school aged children in out-of-home care.
<b>Data source</b>	Case Review
<b>Data supplier</b>	Shanna McBride, Education K-12 Grades & Chafee Educational and Training Voucher Program Manager, Children's Administration
<b>Period</b>	July-December 2013
	This measure is new in the Revised Settlement and Exit Agreement.
<b>Data notes</b>	<p><b>1</b> Performance is determined on the percent of cases in which the caseworker made at least minimally adequate efforts to address the child's/youth's education needs in the areas of: enrollment; attendance; academic progress; special education where appropriate; discipline; planning for post-secondary education or training where appropriate; and whether the Education Plan was completed and updated every six months.</p> <p><b>2</b> Population includes cases where the school-aged children in public/private school where in an open placement excluding trial return home, in out-of-home care for at least 180 days and child is not less than 6 years old or greater than 18 years old during the reporting period.</p> <p><b>3</b> Population excludes: Children in the custody of Tribal/Band without IV-E Agreement, Private Agency, other State responsible for all legal actions, Federal, Juvenile Rehabilitation Administration, and Legally Free Children and youth who have graduated or obtained their GED prior to the review period.</p> <p><b>4</b> Compliance with the full compliance measure is achieved when all components that apply to the child/youth being reviewed are rated fully achieved. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p><b>5</b> Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p>

## Outcome 15: Educational Needs of Children

**Caseworkers will take the required steps to meet the educational needs of children in out-of-home care.**

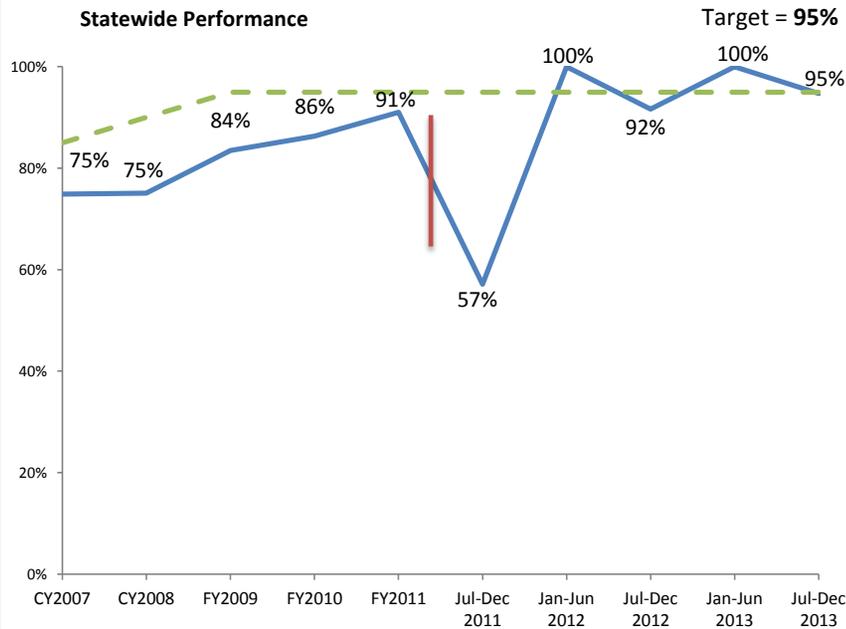
**Children's Administration is committed to meeting the educational needs of children in foster care by increasing the opportunities, supports available and monitoring their educational attainment.**

Children's Administration has achieved the full compliance measure for Educational Needs of Children. Therefore, pursuant to the Revised Settlement and Exit Agreement, strategies to improve performance will not be reported.

Children's Administration will continue to consider this an important area of practice in ongoing practice support and quality assurance.

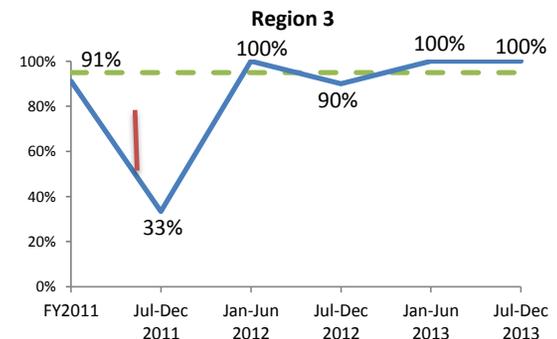
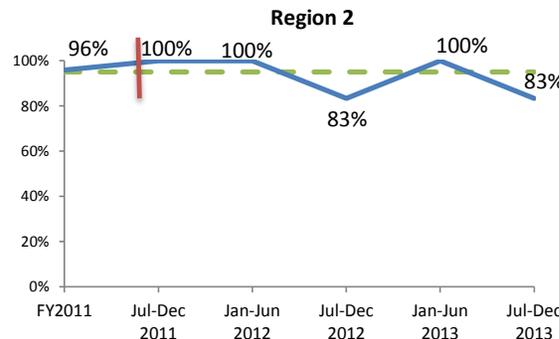
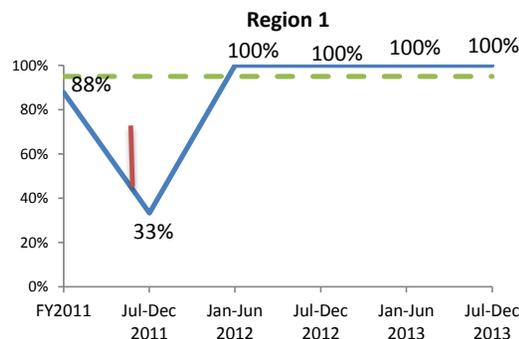
## Outcome 18: Medically Fragile Children

Medically fragile children will be connected to ongoing and appropriate medical care and placed with caregivers who have specialized skills or receive consultation and ongoing training regarding their caretaking responsibilities for the medical condition.



### SUMMARY

- For July to December 2013, 95% of foster children identified as medically fragile were connected to ongoing and appropriate medical care and placed with caregivers who have specialized skills or received consultation for their medical condition.
- Children's Administration has exceeded the full compliance measure of 95% for 12 consecutive months.
- The targeted case review conducted by the Fostering Well-Being Care Coordination Unit and Children's Administration is based on 19 children who met the definition of medically fragile. As identified in the case review report, an additional 5 children met the definition of medically fragile but were excluded from this case review.
- The case review was conducted through "set" and "rolling" reviews to ensure all medically fragile children were included.
  - "Set" reviews look at children who live in a facility, or whose care is coordinated by another entity such as Child Placing Agency or Behavior Rehabilitation Services.
  - "Rolling" reviews look at children who live in foster homes and receive care coordination from Fostering Well-Being Coordination Unit.



## Children's Administration

### Medically Fragile Children

Medically fragile children will be connected to ongoing and appropriate medical care and placed with caregivers who have specialized skills or receive consultation and ongoing training regarding their caretaking responsibilities for the medical condition.

March 2014



DATE	Statewide Performance	Full Compliance Measure	Total Applicable Cases	Region 1		Region 2		Region 3	
				Percent	Total Cases	Percent	Total Cases	Percent	Total Cases
Jul-Dec 2013	95%	95%	19	100%	5	83%	6	100%	8
Jan-Jun 2013	100%	95%	19	100%	7	100%	6	100%	6
Jul-Dec 2012	92%	95%	24	100%	8	83%	6	90%	10
Jan-Jun 2012	100%	95%	25	100%	6	100%	8	100%	11
Jul-Dec 2011	57%	95%	14	33%	6	100%	5	33%	3
FY2011	91%	95%	178	88%	74	96%	48	91%	56
FY2010	86%	95%	95	Regional Breakout Data Not Available Prior to FY2011					
FY2009	84%	95%	218						
CY2008	75%	90%	485						
CY2007	75%	85%	390						

<b>Measure definition</b>	Percentage of medically fragile children who are connected to ongoing and appropriate medical care and placed with caregivers who have specialized skills or receive consultation and ongoing training regarding their caretaking responsibilities for the medical condition.
<b>Data source</b>	Case Review
<b>Data supplier</b>	Michelle Bogart, Foster Care Health Program Manager, Children's Administration and Christina Garcia, Foster Care Health Unit Supervisor, Health and Recovery Services Administration
<b>Period</b>	July-December 2013
	This measure is changed in the Revised Settlement and Exit Agreement. See date note #5.
<b>Data notes</b>	<p><b>1</b> A case review determines whether medically fragile children are connected with ongoing and appropriate medical care, their medically fragile status is documented in CA's administrative data system, and the Caregiver Support Plan is uploaded into CA's administrative data system.</p> <p><b>2</b> Population includes one hundred percent of medically fragile children who received care coordination services from the Fostering Well-Being Care Coordination Unit on the day of the reporting period who were also:</p> <ul style="list-style-type: none"> <li>– In care at least 60 days from the date of referral to the Fostering Well-Being Unit during the measurement period, and</li> <li>– Still in care and custody of CA when the review occur.</li> </ul> <p><b>3</b> Full compliance for this targeted case review is dependent on documentation found in FamLink, PRISM, or ProviderOne. Verification of compliance may also be met through contact with the child's social worker, caregiver and/or medical provider.</p> <p><b>4</b> Compliance with the full compliance measure is achieved when all the questions included in the review were rated fully achieved or not applicable. To view the complete Case Review Report visit the CA internet site at the following web address: <a href="http://www.dshs.wa.gov/ca/about/imp_settlement.asp">http://www.dshs.wa.gov/ca/about/imp_settlement.asp</a>.</p> <p><b>5</b> July-December 2011, and subsequent reviews, are based on a case review of medically fragile children who received care coordination services from the Fostering Well-Being Care Coordination Unit, as stated in the Revised Settlement and Exit Agreement, effective November 1, 2011. Data for CY2007 through FY2011 is measured through a survey of Foster Parent and Caregivers conducted by Washington State University and calculated interview responses from randomly selected licensed foster parents and unlicensed caregivers. With the change in data sources, CY2007 through FY2011 are not comparable to July-December 2011 and future data.</p> <p><b>6</b> The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p><b>7</b> Compliance with this outcome requires the full compliance measure to be met. In addition, no region's performance may be more than 10 percentage points lower than the full compliance measure.</p>

**Outcome 18: Medically Fragile Children**

**Medically fragile children will be connected to ongoing and appropriate medical care and placed with caregivers who have specialized skills or receive consultation and ongoing training regarding their caretaking responsibilities for the medical condition.**

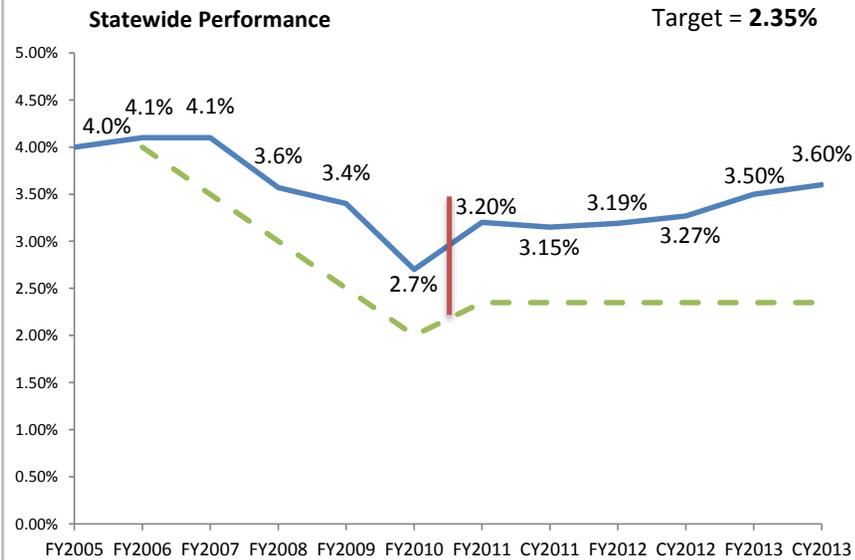
**Children's Administration is committed to ensuring children receive services responsive to their needs and takes very seriously the needs of medically fragile children. CA recognizes caregivers of medically fragile children provide a critical service and have unique and specialized training and support needs.**

Children's Administration has achieved the full compliance measure for Medically Fragile Children . Therefore, pursuant to the Revised Settlement and Exit Agreement, strategies to improve performance will not be reported.

Children's Administration will continue to consider this an important area of practice in ongoing practice support and quality assurance.

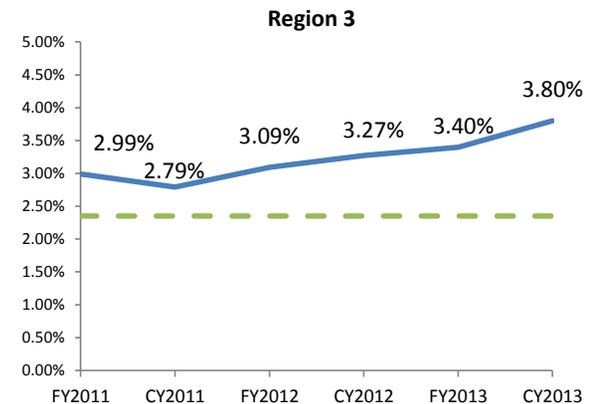
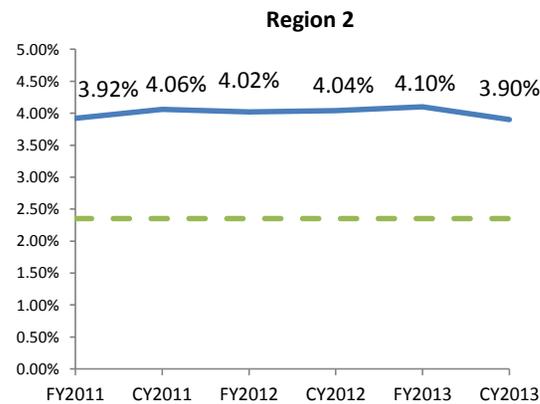
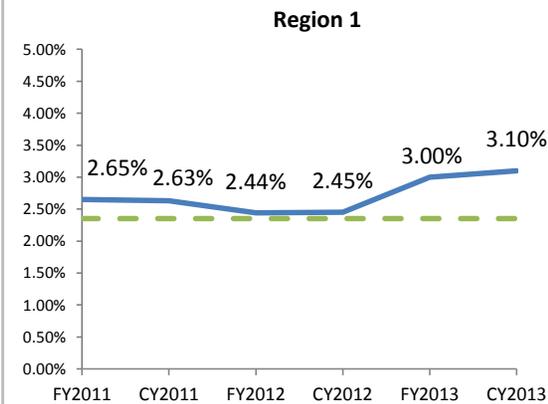
## Outcome 20: Frequency of Youth on Runaway Status

The percentage of youth who run from out-of-home care placements during the fiscal year will decrease.



### SUMMARY

- During CY2013, 3.60% of youth were on runaway status from out-of-home care placements.
- Region 1 had the lowest frequency of youth on runaway status at 3.10% for the reporting period.
- A review of youth on runaway status for the reporting period indicate:
  - 72% are between the ages of 15-17 years old.
  - 68% were on the run less than 60 days during the review period.
  - 68% are dependent youth and 19% are legally free youth.
  - 58% have been in out-of-home care more than two years.



## Children's Administration

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### Frequency of Youth on Runaway Status

The percentage of youth who run from out-of-home care placements during the fiscal year will decrease.

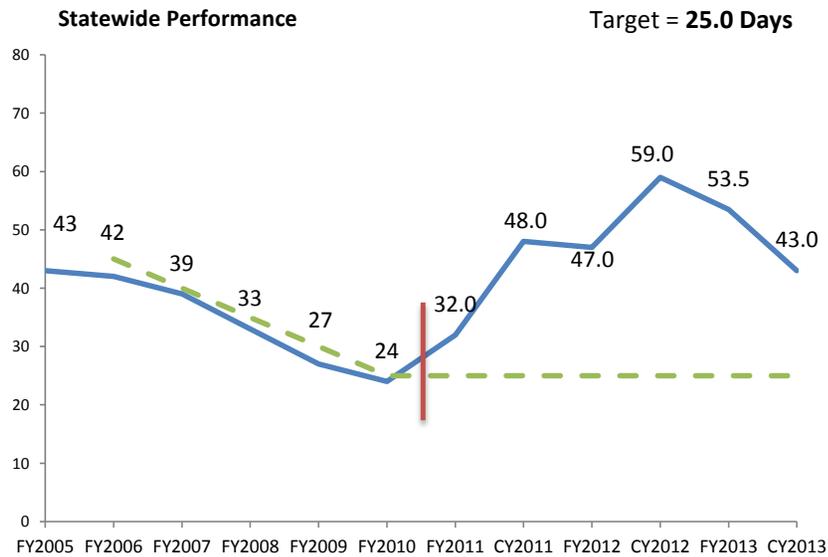


Date	Statewide Performance	Full Compliance Measure	Total Youth	Total Youth with Runs	Region 1		Region 2		Region 3	
					Percent	Total Youth	Percent	Total Youth	Percent	Total Youth
CY2013	3.60%	2.35%	12344	445	3.10%	3828	3.90%	3884	3.80%	4632
FY2013	3.50%	2.35%	12182	429	3.00%	3709	4.10%	3840	3.40%	4633
CY2012	3.27%	2.35%	12708	415	2.45%	3837	4.04%	3982	3.27%	4889
FY2012	3.19%	2.35%	13023	415	2.44%	3896	4.02%	4107	3.09%	5020
CY2011	3.15%	2.35%	12989	409	2.63%	3799	4.06%	4139	2.79%	5051
FY2011	3.20%	2.35%	13561	434	2.65%	3845	3.92%	4462	2.99%	5254
FY2010	2.7%	2.0%	15115	411	Regional Breakout Data Not Available Prior to FY2011					
FY2009	3.4%	2.5%	Data Not Readily Available							
FY2008	3.6%	3.0%								
FY2007	4.1%	3.5%								
FY2006	4.1%	4.0%								
FY2005	4.0%									

<b>Measure definition</b>	Percentage of youth in out-of-home care for at least 30 days who run from out-of-home care placements during the annual reporting period.
<b>Data source</b>	FamLink
<b>Data supplier</b>	Lee Doran, Lead Analyst, Children's Administration Technology Services (CATS)
<b>Period</b>	CY2013
<b>Data notes</b>	<p>This measure is changed in the Revised Settlement and Exit Agreement. See date note #3.</p> <p>1 Population includes children and youth ages 11-18 who were in out-of-home care 30 days or more during the annual reporting period and under CA Placement &amp; Care Authority.</p> <p>2 Measure evaluates the percentage of youth on runaway status that started during the previous 12-month calendar or fiscal year.</p> <p>3 Full compliance measure changed from 2.0% to 2.35%</p> <p>4 While validating data for the March 2012 semi-annual performance report, it was discovered that the FY2011 run population included youth that were not in the Braam class. These youth were removed and the performance rate was recalculated.</p> <p>5 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p>6 Compliance with this outcome requires the full compliance measure to be met. In addition, for full compliance to be met, the data must indicate that less than 2.59% of children in foster care in each region ran from out-of-home placements.</p>

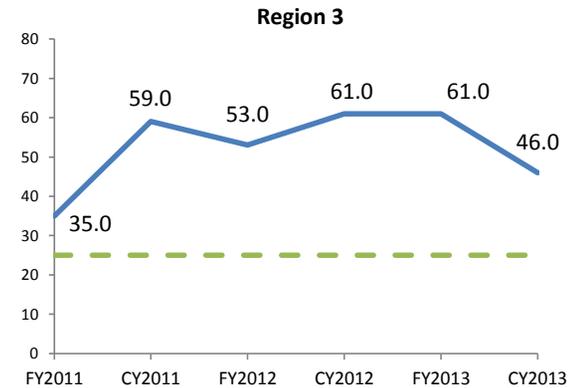
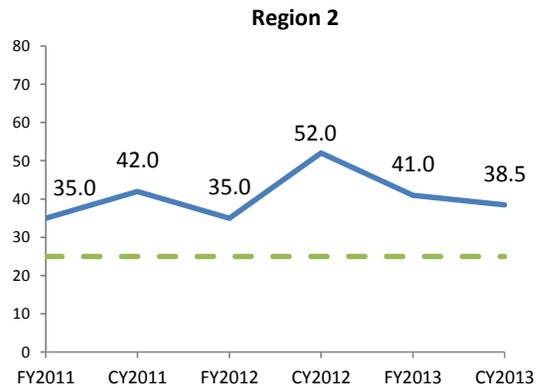
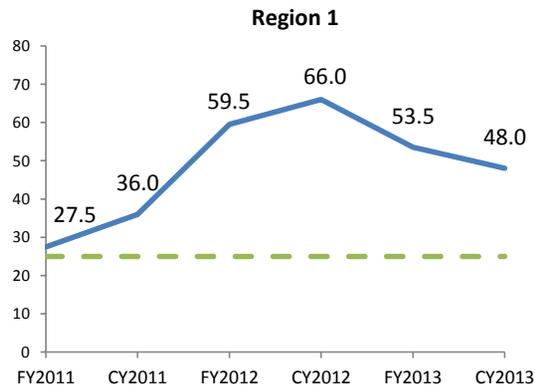
## Outcome 21: Median Number of Days Youth are on Runaway Status

The median number of days that youth are on runaway status will decrease.



### SUMMARY

- The median number of days youth were on runaway status for CY2013 (January to December 2013) was 43.0 days which is above the full compliance measure of 25.0 days.
- While performance remains well above the full compliance measure, all regions saw a decrease in the median number of days on the run from the previous reporting period. Region 3 had the largest decrease from the previous reporting period; down 15 days.
- CA recognizes the potential threats to the safety of youth on the run and remains committed to continuing to decrease the number of youth who run and their time on the run. Efforts include actively engaging with youth, family members, and caregivers; collaborating with law enforcement and other professionals; building on successful practices to intervene and avert future runs; and continuing to conduct monthly quality assurance review activities.



## Children's Administration

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### Median Number of Days Youth are on Runaway Status

The median number of days that youth are on runaway status will decrease.



Date	Statewide Performance	Full Compliance Measure	Total Youth	Region 1		Region 2		Region 3	
				Days	Total Youth	Days	Total Youth	Days	Total Youth
CY2013	43.0	25.0	345	48.0	96	38.5	118	46.0	131
FY2013	53.5	25.0	338	53.5	90	41.0	123	61.0	125
CY2012	59.0	25.0	333	66.0	81	52.0	129	61.0	123
FY2012	47.0	25.0	335	59.5	76	35.0	134	53.0	125
CY2011	48.0	25.0	323	36.0	75	42.0	131	59.0	117
FY2011	32.0	25.0	347	27.5	80	35.0	138	35.0	129
FY2010	24	25	312	Regional Breakout Data Not Available Prior to FY2011					
FY2009	27	30							
FY2008	33	35	Data Not Readily Available						
FY2007	39	40							
FY2006	42	45							
FY2005	43								

<b>Measure definition</b>	Length of running events during the prior 12 months for youth under CA Placement and Care Authority on the last day of the period in median days.
<b>Data source</b>	FamLink
<b>Data supplier</b>	Lee Doran, Lead Analyst, Children's Administration Technology Services (CATS)
<b>Period</b>	CY2013
	This measure is unchanged in the Revised Settlement and Exit Agreement.
<b>Data notes</b>	<p>1 Population includes children and youth age of 11-18 years old who were in out-of-home care 30 days or more on the last day of the annual reporting period and under CA Placement &amp; Care Authority.</p> <p>2 Measure evaluates the median number of day's youth were on runaway status during the annual reporting period; rounded to the nearest whole number.</p> <p>3 The red line on the statewide performance chart indicates the start of the Revised Settlement and Exit Agreement.</p> <p>4 Compliance with this outcome requires the full compliance measure to be met. In addition, the data must indicate that the median number of days that children are on runaway status in each region must be less than 30.0 during the 12-month period measuring full compliance.</p>

**Outcome 20: Frequency of Youth on Runaway Status**

The percentage of youth who run from out-of-home care placements during the fiscal year will decrease.

**Outcome 21: Median Number of Days Youth are on Runaway Status**

The median number of days that youth are on runaway status will decrease.

CA recognizes the very serious threats to youth on the run and remains committed to continuing to decrease the number of youth who run.

**Prior Reporting Period Strategies**

- Worked with the UW Training Alliance to incorporate the Missing from Care resources into social worker and caregiver training.
- Provided reminders to social workers on the availability and distribution of the training toolkit and feedback to increase awareness for Missing from Care and promote ongoing education and implementation of targeted interventions.
- Continued Locate and Support Teams in each region with a focus on youth who have been missing from care for long term or are chronic runners.
- Expanded Locate and Support Team in Region 3 to include one additional staff to cover the Tacoma and Tumwater offices.
- Continued Children’s Administrations Missing from Care internal team to focus exclusively on issues related to runaway youth. The team consists of regional representatives as well as HQ program managers who have specific expertise and knowledge in areas of mental health, safety, and adolescence.

**Continuous Improvement Efforts**

While the Revised Agreement expired on December 31, 2013, Children’s Administration will continue to monitor performance and maintain the Quality Assurance and Continuous Quality Improvement processes established to achieve the goals of the Revised Settlement and Exit Agreement. The Department has implemented a system which allows us to learn from our results and improve processes and practice. We have embedded our commitment to achieving the outcomes into our practice.

- **NEW** Expand existing Crisis Family Intervention (CFI) contracts, through a pilot program, to include targeted intervention to dependent youth who have returned from a run episode or are at risk of running from care. Services provided by the CFI contractors may include:
  - Discussions with youth and caregiver about what may be done or supports accessed to prevent future runs occurrences
  - Identify any immediate needs related to the youths return to care such as, concerns about placement and returning to school.
  - Assess and engage the youth to participate in services to address areas including:
    - Health
    - Mental health
    - Substance Abuse,
    - Caregiver/Foster Parent Engagement
- Continue Locate and Support Teams in each region with a focus on youth who have been missing from care in the long term or are chronic runners.

PERFORMANCE MEASURE

**Outcome 20: Frequency of Youth on Runaway Status**

The percentage of youth who run from out-of-home care placements during the fiscal year will decrease.

**Outcome 21: Median Number of Days Youth are on Runaway Status**

The median number of days that youth are on runaway status will decrease.

CA recognizes the very serious threats to youth on the run and remains committed to continuing to decrease the number of youth who run.

**Prior Reporting Period Strategies** (continued)

- Continued to provide monthly data to Regional Administrators and Deputy RA's to bring attention to the urgency and increase accountability for quality assurance regarding missing from care youth outcomes.
- Continued to review and analyze data in the regional tracking spreadsheet to help identify patterns and barriers. Data will be used to help target specific areas to help increase performance.

**Continuous Improvement Efforts** (continued)

- Continue Children's Administrations Missing from Care internal team to focus exclusively on issues related to runaway youth. The team consists of regional representatives as well as HQ program managers who have specific expertise and knowledge in areas of mental health, safety, and adolescence.
- Continue to provide monthly data to Regional Administrators and Deputy RA's to bring attention to the urgency and increase accountability for quality assurance regarding missing from care youth outcomes.
- Continue to review and analyze data in the regional tracking spreadsheet to help identify patterns and barriers. Data will be used to help target specific areas to help increase performance.
- Continue Children's Administrations Missing from Care internal team to focus exclusively on issues related to runaway youth. The team consists of regional representatives as well as HQ program managers who have specific expertise and knowledge in areas of mental health, safety, and adolescence.
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