#### **TACOMA**

### DEVELOPMENTAL DISABILITIES ADMINISTRATION CONTINUING EDUCATION TRAINING



Transforming lives

June 29<sup>th</sup>, 2018

**Total of 6 CEUs** 

9 AM to 4 PM

## Improving Observation and Documentation Skills

9AM to 12PM, 3 CEUs

This program focuses on knowing how to make good objective observations, gather the client's subjective input, report and record these observations. The manager/caregiver and home health aide will learn how to pick up on subtle body language cues from the client and become more familiar with the Patient's Bill of Rights, all of which will make taking care of the client more rewarding.

At the completion of this class the caregiver will be able to:

- 1. List four different observations that can be made using the senses.
- 2. Describe the sequence of objective observations that can be made when first meeting a client.
- 3. Define subjective observation and give examples.
- 4. Identify three client observations that must be reported immediately.
- 5. List at least four basic rules for recording client information.
- 6. List three rights covered by the Patient's Bill of Rights.

  Topics will include a discussion on patient assessments.

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# Prevention of Medical Errors 1PM to 4 PM, 3 CEUs

Program Description: The goal of this educational program is to satisfy licensure requirements, and to promote safe drug administration by medical personnel, as well as by the layperson. Part one will furnish current information related to factors that impact the occurrence of medication errors, factors related to error reduction, methods of prevention and educational guidelines. Part two will review the basics of medication administration.

### DDA Tacoma Office, 1305 Tacoma Ave S., Suite 300, Tacoma, WA 98402

Parking is not available in the Garage attached to our Tacoma DDA office/the Work Source Bldg. People park on the street or in pay to park lots. Advise that you come early and plan ahead. Suggested Parking information will be provided with confirmations.

You must attend all of the training to receive a certificate. Class starts promptly if you are late you will be asked to sign up for a future training.



Presenter: Peter Bullock

Peter L. Bullock is a DSHS-certified Educational Trainer representing Ready Meds Pharmacy. He is also a Certified Pharmacy Technician. Peter has been providing caregiver training in Washington for more than five years. Previously, Peter was directly involved in human health; as a respiratory therapist, an occupational health professional and a pharmacologist involved in the development of new medications to treat pain and infectious disease. In addition, he has provided adult education and training for several institutions, including the University of Wisconsin-Madison.

**For Questions**: Call Melody Erickson at 253-404-5560. Do not call to register, use form attached.

#### **TACOMA**

# DEVELOPMENTAL DISABILITIES ADMINISTRATION OBSERVATION/ DOCUMENTATION & MEDICAL ERRORS REGISTRATION FORM



June 29<sup>th</sup>, 2018 Total of 6 CEUs 9 AM to 4 PM

I wish to attend these checked trainings:	
Improving Observation/Documentation	(3 CEUs) Prevention of Medical Errors (3 CEUs)
Participants Name:  Provide Email, Fax, or Address to send confirmation notice: (Email is preferred)	
Phone number in case of last minute changes to training:	
Who can attend, Check one:	Please fill out, if you can, the below
☐ Licensed AFH Provider,	information:
☐ AFH Resident Manager,	Name of Company/Employer/AFH:
☐ AFH Caregiver,	City of Company/Employer/AFH:
☐ Assisted Living Administrator	
☐ Assisted Living Caregiver	Phone Number:
☐ Companion Home Provider	
☐ Alternative Living Provider	Info about CEUs:
☐ DDA Residential Program Employee	Individual Providers, can attend, but CEUs do not apply. IPs go through the Training Partnership for CEUs.  CE credits for others with DOH credentials may be allowable at the discretion of your licensing board. It is the responsibility of attendees with other certifications/ licenses to verify that this CE activity meets your licensing boards' standards and acceptability as a CE event.
☐ DDA Employment Program Employee	
☐ Other, i.e. Family, parent, teachers, others	
who want to learn more. Please describe:	
Places register early as energy is limited and the	
	training sessions fill quickly. We will email/send a efore calling if you have not received a confirmation.
commitmation, piease anow a week to process b	erore canning it you have not received a committation.
<u>=</u>	ded, please give us the information by writing it in the
space below. If you do not receive a confirmation Erickson at 253-404-5560.	n of this request, please contact us. You can call Melody
I need this special accommodation:	

Send this registration form via mail, email or fax to:

Melody Erickson, Developmental Disabilities Administration

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Fax (253) 597.4368 Email- melody.erickson@dshs.wa.gov