

TACOMA

DEVELOPMENTAL DISABILITIES ADMINISTRATION

CONTINUING EDUCATION TRAINING



DDA Developmental
Disabilities Administration

December 14th, 2018

6 CEUs

Free Training

9 AM to 4 PM

Reflective Listening

Reflective Listening is a communication strategy that can be used to bring about acceptable, non-challenging behavior. In this training you will learn the steps of Reflective Listening; listen, repeat, rephrase, reflect feeling, confirm listening.

Training Objectives:

- Demonstrate how to do reflective listening
- Identify and demonstrate the types of reflective listening that you can do.
- Recognize when reflective listening is done incorrectly.
- Recognize the connection between Reflective Listening and the ABC Model of Challenging Behavior.

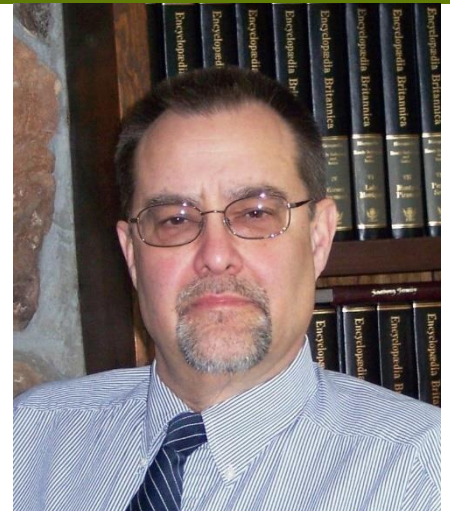
Class Size: Limited to 50 Participants

**DDA Tacoma Office, 1305 Tacoma Ave S., Suite 300,
Tacoma, WA 98402**

Parking is not available in the Garage attached to our Tacoma DDA office/the Work Source Bldg.

- There are a few spots available in angle parking in front of our building's garage on Tacoma Ave, not in front of the bldg. itself.
- There is an uncovered fenced Republic parking lot at the Tacoma Public Library (one block north of the corner of 13th and Tacoma Ave and across the street from DDA) one dollar cash per hour, \$9 per day or by phone at <http://calltopark.com/>. May have to pay less for early bird specials.
- There is free street parking south of our bldg. and on perpendicular streets to Tacoma Ave, Do not park in 2 hour or other areas you are not allowed to.
- Transit, carpool, and or drop off/pick up is recommended.

You must attend all of the training to receive a certificate. Class starts promptly if you are late you will be asked to sign up for a future training.



Presenter: Dr. Edward Fischer

Dr. Edward Fischer has worked 16 years with individuals with developmental disabilities and Autism. He works for the Developmental Disabilities Administration in Region 3 with the Regional Clinical Team. He is also associate faculty at two universities where he teaches clinical and forensic psychology and serves as dissertation chair and committee member.

For Questions: Call Melody Erickson at 253-404-5560. Do not call to register, use form attached.

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DEVELOPMENTAL DISABILITIES ADMINISTRATION

REFLECTIVE LISTENING

REGISTRATION FORM



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Participants Name: _____

Provide Email, Fax, or Address to send confirmation notice: (Email is preferred)

Phone number in case of last minute changes to training: _____

Who can attend, Check one:

- Licensed AFH Provider,
- AFH Resident Manager,
- AFH Caregiver,
- Assisted Living Administrator
- Assisted Living Caregiver
- Companion Home Provider
- Alternative Living Provider
- DDA Residential Program Employee
- DDA Employment Program Employee
- DSHS Employee
- Other, i.e. Family, parent, teachers, others
who want to learn more. Please describe:

Please fill out, if you can, the below information:

Name of Company/Employer/AFH:

City of Company/Employer/AFH:

Phone Number:

Info about CEUs:

Individual Providers, can attend, but CEUs do not apply. IPs go through the Training Partnership for CEUs.

CE credits for others with DOH credentials may be allowable at the discretion of your licensing board. It is the responsibility of attendees with other certifications/ licenses to verify that this CE activity meets your licensing boards' standards and acceptability as a CE event.

Please register early as space is limited and the training sessions fill quickly. Registration ends two weeks before date of training. We will email/send a confirmation, please allow a week to process before calling if you have not received a confirmation.

If assistance for persons with disabilities is needed, please give us the information by writing it in the space below. If you do not receive a confirmation of this request, please contact us. You can call Melody Erickson at 253-404-5560.

I need this special accommodation: _____

Send this registration form via mail, email or fax to:

Melody Erickson, Developmental Disabilities Administration
1305 Tacoma Ave. S., Suite 300, Tacoma, WA 98402

Fax (253) 597.4368

Email– melody.erickson@dshs.wa.gov

Additional classes are listed online at <https://www.dshs.wa.gov/dda/dda-provider-training>