

Developmental Disabilities Administration

Region 1
Presents Trainings for
Continuing Education
2018

Wednesday, October 3, 2018, 9am-4pm Kennewick

Wednesday, October 10, 2018, 9am-4pm, Spokane

Tuesday, October 16, 2018, 9am-4pm, Yakima

Wednesday, October 17, 2018, 9am-4pm Wenatchee

Quality Outcomes: Define; Explore; Apply

Foundational to any quality provider organization is the assurance of basic, fundamental, non-negotiable elements in service provision, but those elements do not necessarily equate to quality of life for individuals receiving services and supports. This training will provide a framework for how to think about, plan for, implement, and measure those basic, fundamental, non-negotiable elements in service provision in a manner that improves quality of life outcomes. The day provides an opportunity to define, explore and apply concepts of quality, shared values, and basic assurances as they relate to services and supports. Activities allow participants to gain insight and skills utilizing appreciative inquiry, self-assessment processes, and action plans.

To Register:

- You must pre-register by contacting Gloria Martinez at MartinGA@dshs.wa.gov or 509-225-7991
- This class is limited to 30 attendees, and you must be registered to attend.

Presented by Angela Rapp-Kennedy

Angela Rapp Kennedy is the Vice President of Accreditation and Training for CQL | The Council on Quality and Leadership. In this role, Angela oversees CQL Accreditation and Training activities and works alongside the CEO in identifying new partnership opportunities, developing grant proposals and contract negotiations. Angela has worked for over 30 years in diverse roles involving services and supports for people with developmental disabilities. Her work includes direct service as well as development and management of regional, statewide, and national programs.

Who Should Attend?

AFH Providers/Resident Managers/Caregivers, Assisted Living Administrators/Caregivers, SL Staff, CH Providers, AL Providers, Supported Employment Staff. This is not for Individual Provider to earn their Continuing Education credits.

Training is approved for 6 hours of Continuing Education credits. There is no charge for this training



Locations:

Kennewick - [500 N. Morain St.](#), Suite 200 (DDA office, conference rooms A and B)

Spokane - [8517 E. Trent Ave.](#), Spokane Valley, WA 99212 (Region 1 Training Center, Kalispel room)

Yakima – [15 W Yakima Ave.](#), Yakima WA 98902 (Labor and Industries Building)

Wenatchee - [270 9th St NE #240](#), East Wenatchee, WA 98802 (Worksource)

- **Okanogan Room**

If you get lost or in the event of inclement weather, call 509-751-4638 to get further direction or to find out if the training will be held as scheduled. Please don't be late; doors will close at start time.

We ask while here that you follow safety and security rules of the venue. Please always wear the badge (when provided) and sign in/out if required by the venue. Thank you.

Additional Classes are listed Online

<http://www.dshs.wa.gov/dda/dda-provider-training>

Developmental Disabilities Administration

Region 1

Presents Workshops for

Continuing Education:

2018



Purpose Statement

The Developmental Disabilities Administration (DDA) endeavors to make a positive difference in the lives of people eligible for services, through offering quality supports and services that are: individual/ family driven; stable and flexible; satisfying to the person and their family; and able to meet individual needs. Supports and services shall be offered in ways that ensure people have the necessary information to make decisions about their options and provide optimum opportunities for success.

- INDIVIDUAL WORTH AND DEVELOPMENT
- CONTINUITY AND COORDINATION OF SERVICES
- COMMUNITY PARTICIPATION AND PARTNERSHIP
- RESPECT FOR EMPLOYEES
- SERVICES QUALITY AND PERFORMANCE ACCOUNTABILITY
- NONDISCRIMINATION



Washington State
Department of Social
& Health Services

DDA Developmental
Disabilities Administration