

Developmental Disabilities Administration (DDA)

Continuing Education Training

Quality Assurance Philosophy and Basic Systems (Part 1)

Advanced Quality Assurance Principles and Skills (Part 2)



Who should attend:

- Administrators and Quality Assurance (QA) staff of DDA Residential Providers

Participants will:

- Identify the need for quality assurance with residential agencies
- Assess their quality assurance system
- Identify quality assurance systems, theories and elements
- Recall available resources to implement desired quality assurance measures
- Earn 8 Continuing Education Units (4 for each part)

Register:

- Send name, company name, email address for each participant to Kenny Davis: kenneth.davis2@dshs.wa.gov
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March 11, 2020 • 8:30 a.m. - 4:30 p.m.

Spokane Valley CSO (Kalispel Rooms)

8517 E Trent Ave, Spokane, WA 99212

For more information or to request accommodations contact:

Kenny Davis: kenneth.davis2@dshs.wa.gov

www.dshs.wa.gov/dda/dda-provider-training



Transforming lives

(5/17)