

Developmental Disabilities Administration (DDA)

# Continuing Education Training

Quality Assurance Philosophy and Basic Systems (Part 1)

Advanced Quality Assurance Principles and Skills (Part 2)



## Who should attend:

- Administrators and Quality Assurance (QA) staff of DDA Residential Providers

## Participants will:

- Identify the need for quality assurance with residential agencies
- Assess their quality assurance system
- Identify quality assurance systems, theories and elements
- Recall available resources to implement desired quality assurance measures
- Earn 8 Continuing Education Units (4 for each part)

## Register:

- Send name, company name, email address for each participant to Kenny Davis: [kenneth.davis2@dshs.wa.gov](mailto:kenneth.davis2@dshs.wa.gov)
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**March 17, 2020 • 8:30 a.m. - 4:30 p.m.**

DDA Central Office (Elwha River and Tieton River Conference Rooms)

1009 College St., Lacey, WA 98503

For more information or to request accommodations contact:

Kenny Davis: [kenneth.davis2@dshs.wa.gov](mailto:kenneth.davis2@dshs.wa.gov)

[www.dshs.wa.gov/dda/dda-provider-training](http://www.dshs.wa.gov/dda/dda-provider-training)



*Transforming lives*

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