


Alternative Living Services Overview

8/05/2020

1. What are Alternative Living (AL) services?
 - AL services help individuals acquire skills necessary to live independently
 - Services are offered in integrated settings
 - Providers are contracted and can provide services for multiple clients
 - Supports may include training to establish a residence, home living, community living, health and safety, social activities, protection and advocacy, and more as needed
 - Clients may receive up to 40 hours per month
 - An exception to rule (ETR) may be requested for additional hours
 - A client may also be eligible to receive Community First Choice (CFC) services in addition to AL services
 - Client Eligibility:
 - DDA enrolled
 - 18 years of age or older
 - Core waiver
 - Assessed as needing residential habilitation services to meet their needs
 - Living outside their parent's home or transitioning to their own home within six months
 - Able to pay for daily living expenses
2. Resources:
 - a. The AL [Fact Sheet](#)
 - b. AL WACs are [388-829A](#)
 - c. AL Services [Policy 4.09](#)
 - d. The 2020 AL contract for year 2020 is attached here :



Individual Alternative
Living Services 1780
3. What additional Policies or other documents must an AL provider review and follow?
 - a. [Policy 5.14 Positive Behavior Support](#)
 - b. [Policy 5.15 Use of Restrictive Procedures](#)
 - c. [Policy 5.17 Physical Intervention Techniques](#)
 - d. [Policy 6.11 Residential Allowance Requests](#)
 - e. [Policy 6.12 Incident Management and Reporting Requirements](#)
 - f. [DDA Guiding Values](#)
4. What paperwork does an AL provider maintain on a regular basis?
 - a. An AL provider has routine forms they are required to use and submit to the DDA CRM on a regular basis. Some common forms can be found here:

9. Where can an AL provider get more information on the ProviderOne system? The provider can:
- a. Visit the [ProviderOne Internet](#) particularly the [ProviderOne for social services page](#)
 - b. Call ProviderOne to receive help in submitting claim: Technical Support: Health Care Authority (HCA) contact: 800-562-3022 press 5 then 1, or by submitting an online [Social Service Provider online web form](#)
 - c. Contact the authorizing DDA CRM if the rate is different in ProviderOne than expected
 - d. Visit the [ProviderOne Billing and Resource Guide](#)
 - e. Read the [DDA FAQ Contracts](#) page