**Date**: October 8th, 2025

**Time**: 9:00am – 10:30am

**Location**: Online training

**On-line Training**

**Developmental disabilities community services**

**region 3 clinical team**

A picture containing logo

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Figure 1 Developmental Disabilities Administr ation Logo

Figure 2 Developmental Disabilitiies Administration Logo

**October 8th, 2025 9:00am to 10:30am**

**Listening to Understand**

Presented by:

Dr. Emily Branscum & Ryanne Smith, MSW

*Working with people who have been diagnosed with developmental/intellectual disabilities can be challenging.*

This course will provide an overview of reflective listening and how it can decrease power struggles between direct support professionals and the people in their care. These skills will help reduce staff burnout, build good interactions between staff and people in their care, and provide the best quality of life options for people in residential care.

**REGISTRATION LINK:** [**https://events.humanitix.com/r3-listening-to-understand-oct-8th-9am-1030am-ryanne-smith-emily-branscum**](https://events.humanitix.com/r3-listening-to-understand-oct-8th-9am-1030am-ryanne-smith-emily-branscum)

**Additional classes are listed online at** [DDA Provider Training Opportunities](https://www.dshs.wa.gov/dda/dda-provider-training)

***Please Note:***

* **Class starts promptly at the stated times. If you are late, you may not receive credit.**
* **Please print any handouts, if provided, as they may be used in the class.**
* **Use of video is preferable.**
* **Please do not use a cellphone, a computer with screen is recommended to attend this course.**

**Class Size: Limited to 25 Participants**

**1.5 CE Credits**