



Washington State Department of Social and Health Services

## Our frontline staff. Our Lakeland Village heroes.

**TRACI McKENZIE**  
REGISTERED NURSE 3  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“It’s what nurses do ... It’s why we became nurses –  
we care.”

She is a nurse superstar who is clear thinking, an outstanding practitioner, and a plain talker. She holds LV’s residents as her highest priority. She is a delight to work with.

**TOGETHER REDUCING THE RISK OF COVID-19**

[www.dshs.wa.gov](http://www.dshs.wa.gov)





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**KAREN MAHER**  
REGISTERED NURSE 3  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“Wash your hands like you have a club stamp you don't want Mom to see.”

Infection Preventionist/RN. She has been working around-the-clock to track staff who call out, are screened out, or report COVID-19 related concerns in their lives. She assists with public education by keeping the facts out front. She has been working with Incident Command and making tough calls to close cottages, quarantine residents, etc.

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**KIM EVERETT**

ADULT TRAINING SPECIALIST 2  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“I do this to help keep our residents, their families,  
and the staff stay safe.”

She is an Adult Training Specialist 2. One day she was not able to support her residents in Adult Programs due to a cottage closure. Instead, she was out and about disinfecting high-touch surfaces - something everyone is doing above, beyond and often.

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INFORMATION TECHNOLOGY UNIT  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“We are all in this together. We are happy to help Lakeland Village maintain communications that keep our residents and staff safe.”

It's important that IT staff keep the electronic communications open and useable. When COVID-19 hit, in addition to our daily responsibilities and huge changes to staff supports, IT needed to ensure staff working from home were equipped and ready to work remotely.

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**MARGARET TERRY**  
PBX CHIEF OPERATOR  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“I do this to help keep the residents and staff of Lakeland Village, safe, healthy and happy.”

She is our PBX Operator/Supervisor and one of our many, staff screeners. She screens almost all visitors and most of the administrative staff in the building. She does so with a smile and a great sense of dedication to the effort.

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## Our frontline staff. Our Lakeland Village heroes.

SEWING TEAM  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“It’s our part and privilege to help everyone ‘Stay Safe.’”

Without complaint or concern, they dropped other tasks to assist in the production of mask-making. The goal is to sew 1,400 cloth masks, ensuring everyone at LV has at least two. Through their amazing efforts, we are able to promote the safety and security of our staff and residents at LV and share our donated masks with SOLA and Eastern State Hospital partners. This is a remarkable, selfless and hardworking team.

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**ALEASHA HODGSON**  
ATTENDANT COUNSELOR 3  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“If not me, then who?”

Ms. Hodgson is a long term, dedicated employee at LV. She supports the Nursing Facility and is a great asset to the cottage where she is employed and our campus overall. We are all very proud to work with her.

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# Our frontline staff. Our Rainier heroes.

**TYEE TEAM**  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“It takes a village of masks to keep our clients safe.  
We wash our hands and theirs. We are One Rainier.”

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Washington State Department of Social and Health Services

# Our frontline staff. Our Rainier heroes.

**CUSTODIAL TEAM**  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“Our custodial department has been instrumental in keeping the clients and staff safe. The team maintains a continual cleaning schedule while keeping a positive attitude and a smile.”

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Washington State Department of Social and Health Services

## Our frontline staff. Our Rainier heroes.

**KATIA H RAMIREZ**  
PSYCHOLOGIST 4  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“Reflecting on the Covid-19 pandemic, we are offering clients the opportunity to express themselves. Writing about anxiety, sadness, loneliness, fear and anger helps release the intensity of those feelings and deal with them. This is a historical moment and a shared experience at Rainier School. Creating journals gives clients a voice to express themselves.”

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Washington State Department of Social and Health Services

## Our frontline staff. Our Rainier heroes.

SEWING TEAM  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“We are doing our job to protect the staff, that protect the clients through designing thousands of masks for the Rainier School staff.”

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# Our frontline staff. Our Yakima Valley heroes.

YAKIMA VALLEY SCHOOL TEAM  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“Transforming lives by providing care and support; promoting lives by ensuring health and safety. TOGETHER AS ONE!”

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Washington State Department of Social and Health Services

# Our COVID19 pandemic staff. Our Yakima Valley heroes.

INCIDENT COMMAND CENTER TEAM  
DEVELOPMENTAL DISABILITIES ADMINISTRATION

“Leading a strong team at a time when work is needed most. Absolute pride in the Yakima Valley School!”

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