

When and how may I visit my loved one in a long-term care setting?

Visitation at long-term care settings is subject to the requirements of the [Safe Start for Long-Term Care](#) plan.

The new Safe Start visitation guidelines apply to: Intermediate Care Facilities for individuals with Intellectual Disabilities, Nursing Facilities, Assisted Living, Adult Family Homes, and Certified Community Residential Service Settings including Group Homes, Group Training Homes, Supported Living (which includes State Operated Living Alternatives).

Type of Visit	When Allowed
Indoor Visits*	Allowed if either the visitor or the resident is fully vaccinated*
Compassionate Care Visits	Allowed at any time if the compassionate care criteria is met
Outdoor Visits	At all times
Window Visits	At all times
Remote Visits Through Use of Technology	At all times

*Indoor visits will be temporarily halted for the following reasons:

- Throughout the building if there is a COVID-19 outbreak in the building until further assessment of the situation and a complete round of testing can be completed
- For an individual resident if they tests positive for COVID-19

Safe Start for Long-Term Care Plan

The Safe Start for Long-Term Care plan establishes criteria for long-term care settings to permit visitation. The plan also offers guidance on trips outside the setting, communal dining and group activities, testing and screening, source control and PPE, and staffing.

Full Plan Documents by Residential Settings

The following documents take effect March 19, 2021.

- [Adult Family Homes, Assisted Living Facilities, Enhanced Services Settings](#)
- [Nursing Homes, Intermediate Care Settings for Individuals with Intellectual Disabilities](#)
- [Certified Community Residential Services and Support](#)