

DEVELOPMENTAL DISABILITIES ADMINISTRATION Olympia, Washington

TITLE:	BACKGRO	BACKGROUND CHECK AUTHORIZATIONS		
Authority:	RCW 43.20A.710	Investigation of conviction records or pending		

charges of state employees and individual providers Care of children, expectant mothers, persons with Chapter 74.15 RCW

developmental disabilities

Criminal history checks on long-term care workers RCW 74.39A.056

RCW 43.43.830-845 Background checks and fingerprint-based

background checks

Chapter 9.96A RCW Restoration of employment rights

RCW 18.88B.080 Long-term care workers background checks-

disqualification

WAC 162-12-140 *Pre-employment inquiries*

Disqualifying Crimes and Negative Actions Chapter 388-113 WAC Developmental Disabilities Service Rules Chapter 388-825 WAC

Reference: DSHS Administrative Policy 18.63 Employee Background Check Requirements

BACKGROUND

RCW 43.43.830-845 requires DSHS to conduct background checks on applicants who may have unsupervised access to people with developmental disabilities. This includes applicants applying for employment or already employed at any residential habilitation center or other stateoperated program for people with developmental disabilities under chapter 71A.20 RCW.

RCW 74.15.030 requires DSHS to consider the character, competence, and suitability of people or agencies who are authorized to care for people with developmental disabilities before authorizing care. For a person who has resided outside Washington State within the last three years, the applicant's fingerprints must be submitted for a national criminal history record check through the Federal Bureau of Investigation (FBI).

RCW 74.39A.056 requires long-term care workers to have fingerprint-based checks before initial hire or initial contract.

	CHAPTER 5	
DDA POLICY MANUAL	PAGE 1 OF 20	ISSUED 03/2024

PURPOSE

This policy describes procedures for background check authorizations for Developmental Disabilities Administration (DDA) providers and staff.

SCOPE

This policy applies to:

- DDA staff who initiate or manage contracts
- County staff
- Employees at state-operated programs including, Stabilization, Assessment, and Intervention Facility, Intensive Habilitation Services (IHS) for Children, State-operated living alternatives
- Residential Habilitation Centers
- DDA-funded programs and services contracted through a county, including employment and day program services and Community Information and Education services providers
- The following DDA-contracted residential service providers:
 - Alternative living
 - Companion homes
 - Group homes
 - Group training homes
 - Overnight planned respite services providers
 - Supported living

All DDA service providers, service provider employees, administrators, owner-administrators, subcontractors, volunteers, and any other employee who may have unsupervised access to a DDA client must have a background check.

DDA direct-hires (except for employees in state-operated programs), volunteers, and student interns are not completely covered by this policy. For state employees, refer to DSHS
Administrative Policy 18.63, Employee Background Check Requirements. (This link leads to a DSHS intranet website.)

Additional direction to RHCs regarding the type of background check required can be found on Attachment A, *Type of Background Check Required*.

For an agency that conducts work through the Division of Vocational Rehabilitation (DVR), DDA and DVR background checks must be completed.

DEFINITIONS

Applicant means an employee, volunteer, student, intern, licensee, service provider, contractor, or other person who is the subject of the background check and who will work in a position that may have unsupervised access as defined in RCW 43.43.830 to minors or vulnerable adults.

Background check means a Washington State name and date of birth check, a fingerprint check, or both.

Initial background check means the first background check that is completed for purposes of hiring or contracting with an applicant.

Washington State name and date of birth check means a search of Washington State criminal history and negative action records using the applicant's name and date of birth.

Interim background check means a preliminary notification of a fingerprint-based background check process. This is provided once a Washington State name and date of birth check is completed before the applicant is fingerprinted.

Fingerprint-based background check means a Washington State name and date of birth search, a fingerprint-based search of in-state criminal history records through the Washington State Patrol, and a national criminal history check through the Federal Bureau of Investigation.

Renewal background check means a background check completed for purposes of renewing a contract or qualification for employment.

Background Check Central Unit (BCCU) means a division within the department that processes background checks for department-authorized service providers and department programs who serve vulnerable people across Washington State.

Background check system (BCS) means a web-based online system for processing background checks. For information and training materials, see the <u>Background Check System Project</u> website.

Character, competence, and suitability (CCS) Review means the screening and assessment of the potential personal and professional capability of an employee or applicant to work with or serve people with developmental disabilities based on a review of crimes and negative actions.

Community residential service business means a business as described in RCW 74.39A.009 (5).

Contractor means a provider contracted with DSHS to provide services to DDA clients and who may hire employees.

CHAPTER 5

DDA POLICY MANUAL PAGE 3 OF 20 ISSUED 03/2024

Department means the Department of Social and Health Services.

Entity means whoever submits a background check on behalf of an applicant.

High-risk provider means a service provider that has been designated by the state Medicaid agency as posing an increased financial risk of fraud, waste, or abuse to the Medicaid program. A high-risk provider also includes any person who has a five percent or more direct or indirect ownership interest in such provider.

Instruction and support services (ISS) staff means long-term care workers of the service provider whose primary job function is to provide instruction and support services to clients. Instruction and support services staff includes employees of the service provider whose primary job function is to supervise the instruction and support services staff. In addition, both applicants, before initial certification, and administrators, before assuming duties, who may provide instruction and support services to clients must be considered instruction and support services staff for the purposes of the applicable training requirements.

Inquiry ID number means a unique number assigned to each inquiry by the BCCU to track individual background checks.

Long-term care worker means someone who provides paid, hands-on personal care services for the elderly or people with disabilities, including but not limited to, individual providers of home care services, direct care workers employed by home care agencies, providers of home care services to people with developmental disabilities under Title 71A RCW, all direct care workers in state-licensed assisted living facilities and adult family homes, respite care providers, direct care workers employed by community residential service businesses, and any other direct care worker providing home or community-based services to the elderly or people with functional disabilities or developmental disabilities.

Negative action means any action taken against the applicant, including but not limited to:

- A decision issued after a due process civil adjudicative proceeding by a state agency or an Administrative Law Judge showing a finding of abandonment, abuse, neglect, exploitation, or financial exploitation of a child, juvenile, or vulnerable adult;
- Termination, revocation, suspension, or denial of a professional license, certification, or state or federal contract;
- Relinquishment of a license, certification, or contract in lieu of negative action;
- Revocation, suspension, denial, or restriction placed on a professional license; and

Disciplinary board final decisions.

Parent means the natural or adoptive mother or father of a child, including a presumed father under <u>Chapter 26.26 RCW</u>. It does not include any person whose parent-child relationship has been terminated by a court of competent jurisdiction.

Pending charge means a criminal charge for a disqualifying crime has been filed in a court of law. The department has not received documentation showing the disposition of the charge.

Primary account administrator (PAA) means the person required to be registered by BCCU who is responsible for providing access for other BCS users, assigning and removing user roles, pulling reports, submitting background checks to BCCU and viewing results letters.

Provider means any person or entity that provides DDA services.

Record of arrest and prosecution (RAP sheet) means a record kept by law-enforcement authorities of a person's arrests and convictions.

RHC transfer means an applicant is applying to move from one appointing authority to a different appointing authority (e.g., applying to work at Rainier but is currently employed at Fircrest).

Roll means printing or scanning an applicant's fingerprints on the Washington State Patrol (WSP) or FBI identification card.

Secure Access Washington (SAW) means the central login that allows access to the online services of multiple state agencies.

Self-disclosure means crimes and negative action information provided directly by the applicant.

Unsupervised access means not in the presence of:

- Another employee or volunteer from the same business or organization as the applicant;
 or
- Any relative or guardian of a child with a developmental disability or vulnerable adult to which the applicant has access during the course of their employment or involvement with the business or organization (RCW 43.43.830).

Volunteer means any person who will have regularly scheduled unsupervised access to people with a developmental disability during the course of their involvement with the business or organization.

Vulnerable adults means adults of any age who lack the functional, mental, or physical ability to care for themselves (RCW 43.43.830).

POLICY

- A. Any person who may have unsupervised access to a DDA client must complete a background check through the DSHS Background Check Central Unit and have a non-disqualifying DSHS background check result. This requirement does not apply to long-term care workers who work with children in a licensed setting; the Department of Children, Youth, and Families processes these background checks.
- B. Beginning January 1, 2016, all new long-term care workers must have fingerprint-based background checks before allowing unsupervised access to a DDA client. See Procedures Section I, *Provisional Hire*.
- C. A character, competence and suitability (CCS) review must be completed, before allowing unsupervised access, when background check results reveal non-disqualifying crimes or negative actions. If the applicant receives a "Review Required results letter, the employer must complete a CCS review.
- D. Background checks must be renewed at least every three years, or more frequently if required by program rule. Background checks for individual providers, companion homes, group homes, and adult family homes must be renewed every two years. See Attachment A, Type of Background Check Required.
- E. A person must not work in a position where they may have unsupervised access to a DDA client if their background check is expired.
- F. A person who is applying to provide a DDA service who may have unsupervised access to a DDA client and has resided fewer than three continuous years in Washington State must have fingerprint-based background checks. This includes a person who resides out of state and works in Washington State.
- G. Any person who may have unsupervised access to a DDA client must self-disclose to their hiring authority any pending or new criminal charges that occur between regularly scheduled background checks. An employer must immediately run a renewal of the Washington state name and date of birth check if they receive information regarding a new or pending criminal charge or new substantiated negative action finding.
 - 1. When any new potentially disqualifying information is found on a current provider or current ISS staff, the DDA Background Check Program Manager will ask BCCU for the other DDA entities that the applicant has applied to in the past three years.

- 2. DDA resource managers will be given a list of DDA entities that need to be contacted to inform them that new potentially disqualifying information has been found and that an applicant must have a new Washington state name and date of birth check run immediately in order to continue to work unsupervised around DDA clients. The resource manager must not disclose the potentially disqualifying charges or findings when informing the provider that a new background check is required.
- H. If a person works before the initial background check result, the service provider must develop and maintain a detailed supervision plan, including who will provide the supervision and how breaks will be managed.
- I. A service provider identified as a high-risk provider must be fingerprinted at least once every five years while they are considered high risk. The Payment Systems and Eligibility Unit Manager identifies these providers and notifies contract staff a fingerprint is required.
- J. RHC Background Checks
 - 1. A person applying as a new hire for employment at an RHC who may have unsupervised access to clients, must complete a fingerprint check, which includes a Washington state name and date of birth check.
 - 2. An RHC employee who is applying for a transfer, or a job class change must complete a fingerprint check, which includes a Washington state name and date of birth check.

PROCEDURES

- A. Starting June 26, 2018, all background checks must be completed through the <u>online</u> <u>background check system</u> (BCS), which must be accessed through Google Chrome. There are no fax machine operations at BCCU.
- B. Each BCCU Account Number must register a Primary Account Administrator (PAA) who will manage the user roles on the account.
- C. For an entity to submit and receive background check results, the entity must have a Secure Access Washington account, unless the entity has an existing ".wa.gov" email address.
- D. The entity will determine if the applicant needs a Washington State name and date of birth background check only, or a fingerprint check, and then check the appropriate box

when submitting the application to BCCU via the online background check system. See Attachment A.

E. A minor required to complete a background check must have a parent or legal representative sign on their behalf.

F. Washington State name and DOB background checks

- 1. An applicant must complete the <u>background check authorization form online</u>. The applicant does not need an account to complete the form.
 - Although it is not recommended, the entity may submit the online background authorization form on the applicant's behalf if the applicant completes a paper background authorization form.
- 2. The website provides the applicant with a confirmation code, which the applicant must provide to the requesting entity with their date of birth. The applicant may use the confirmation code for any requesting entity for 90 days.
- 3. The entity must enter the confirmation code into the background check system and verify that the applicant's name and date of birth on their photo identification matches the information in the online background check authorization form. Acceptable photo identification includes any federal, state, or local government-issued ID, US military ID, US or foreign passport, or federally recognized tribal ID.
- 4. The entity must choose the correct applicant type and submit the background check request to BCCU through the background check system.
- 5. The entity must check the status of the background check through the online system. The homepage of the background check system will indicate the status of the check.

G. Fingerprint-based background check process

- 1. If an applicant needs a fingerprint check, indicate this when submitting the online background check. The entity must not select Washington State name and date of birth check if a fingerprint check is required. A fingerprint check includes a Washington State name and date of birth background check.
- 2. Once the interim Washington State name and date of birth results are posted, the system will ask the entity if they want to continue with the fingerprint check.

- a. If the entity continues with the fingerprint check, the system generates forms <u>DSHS 27-059</u>, Fingerprint Appointment, and <u>DSHS 27-089</u>, Fingerprint Notification, which must be completed to schedule a fingerprint appointment.
- b. The entity must retain a signed copy of the fingerprint notification form and give a copy to the applicant.
- 3. Either the entity or the applicant schedules the electronic fingerprinting appointment at the nearest DSHS-contracted electronic fingerprinting location by:
 - a. Visiting the <u>IdentoGO</u> website; or
 - b. Calling **1-888-771-5097** (Monday-Friday 8 a.m. 5 p.m.).
- 4. The applicant attends the fingerprinting appointment with a copy of the completed DSHS 27-059, *Fingerprint Appointment* form and picture identification.
- 5. The electronic fingerprinting company provides the applicant with an appointment confirmation receipt and sends electronic prints to the BCCU for completion of the fingerprint check. The entity may retain a copy of this receipt from the applicant.
- 6. The entity must check the status of the fingerprint check through the online system. The homepage of the background check system will indicate the status of the check.

H. Alternative Fingerprinting Resources

- 1. Fingerprinting resources other than the DSHS electronic fingerprinting contracted vendor may be used when no other option is available. Circumstances that may justify non-electronic fingerprinting include:
 - a. Extreme weather conditions;
 - b. Health issues;
 - c. A commute of greater than 50 miles; or
 - d. A long delay for scheduling an appointment with the electronic fingerprint vendor.
- 2. Alternative fingerprinting resources are limited to a local law enforcement agency or a qualified person trained by the Washington State Patrol to roll fingerprints.

- 3. When using alternative fingerprinting resources, proceed as follows:
 - a. The entity provides the applicant with an original FBI fingerprint card and instructions for getting fingerprints rolled.
 - b. The applicant provides the FBI fingerprint card to the rolling agency and has fingerprints rolled.
 - c. The applicant or service provider pays the fingerprint rolling fee, if applicable.
 - d. The entity mails the completed card to BCCU with the background authorization form and the applicant's identification documentation.
 - e. The entity must request and retain confirmation that the applicant's fingerprints were rolled.

I. Provisional Hires

- 1. A service provider may allow a person to work unsupervised for 120 days when a fingerprint background check is pending. This is considered a provisional hire. The following conditions must be met:
 - a. The applicant or service provider is not disqualified based on <u>the initial</u> result of the state background check from DSHS; and
 - b. A CCS has been done for any non-disqualifying crimes or negative actions revealed by the initial result.
- 2. A service provider making a provisional hire must ensure fingerprints have been submitted before the provisional hire by either retaining a copy of the fingerprint receipt confirming that the applicant's fingerprints were rolled or confirming in the BCS dashboard that the background check is "Pending Fingerprint Results."

J. <u>Background Check</u> Results Letters

- 1. The background check system will generate one of the following result letters in response to the background check:
 - a. A "No Record" results letter indicates that no disqualifying crimes or negative actions were found during the background check. However, the entity remains responsible to determine the applicant's suitability for employment;

- b. A "Review Required" results letter indicates the background check found the applicant has a record of criminal conviction or other negative actions that do not automatically disqualify the person. However, the entity must complete a written Character, Competence, and Suitability review of the applicant to determine whether or not it would be appropriate to hire the applicant;
- c. A "Disqualify" results letter indicates the applicant has a record of criminal conviction or other negative actions that may disqualify the applicant from employment. If an existing employee receives this result letter, the service provider must ensure they are immediately restricted from having unsupervised access to DDA clients. For employees hired before July 24, 2014, refer to WAC 388-113-0040 for exceptions that may apply; or
- d. An "Additional Information Required" results letter indicates more information is needed in order for the background check to be completed. The background check status is considered pending until additional information is received by the BCCU and a final results letter is returned to the requesting entity. The requesting entity may receive this results letter in response to a:
 - i. **Initial or interim background check**: Background check is not considered complete and applicant must not have unsupervised access to clients.
 - ii. **Fingerprint check:** Applicant can work through a provisional hire but must submit the needed information to BCCU and resolution must be reached by the 120th day.
 - iii. **Renewal:** Applicant must submit the needed information to BCCU and resolution must be reached within 30 days.
- 2. The entity must retain a copy of the results letters and attachments according to retention requirements.
- 3. BCCU mails the applicant a copy of their background check results unless the result is "no record." The entity must provide a copy of the background results letter and attachments to the applicant within ten days if:
 - a. The result is "no record;" or
 - b. The applicant requests a copy of the results.

4. Fingerprint results for nongovernmental entities do not include FBI RAP sheets. The nongovernmental entity must obtain the FBI RAP sheet from the applicant. The applicant will receive the results in the mail from BCCU. The applicant may request an additional copy of the results from BCCU by submitting <u>DSHS 27-110</u>.

K. <u>Disqualifications</u>

- 1. DSHS must automatically disqualify an applicant if the applicant's background check reveals a crime or negative action on the list of disqualifying crimes and negative actions in Chapter 388-113 WAC.
- 2. A person employed by a Community Residential Service Provider (including administrators, owner-administrators, volunteers, and all staff) who receives a DSHS background check with a disqualifying result must not have unsupervised access to a DDA client or provide instruction and support services.
- 3. A DDA client a with disqualifying background check result who is employed by a service provider must not have any unsupervised access to other clients in the course of their employment duties.
- 4. For an employee hired before July 24, 2014, refer to <u>WAC 388-113-0025</u> for exceptions that may apply.
- 5. For a state employee working in a DDA office or Residential Habilitation Center, follow DSHS Administrative Policy 18.63. Disqualifying crimes are per the Secretary's list.

L. Character, Competency, and Suitability Review

- 1. When a background check result from BCCU indicates an applicant's character, competence, and suitability (CCS) must be reviewed, the following information must be considered:
 - a. The amount of time that has passed since the conviction or negative action;
 - b. The seriousness of the crime that led to the conviction or finding;
 - c. The number and types of other convictions in the applicant's background;
 - d. Applicant's age at the time of conviction;

- e. Documentation indicating successful completion of all court-ordered programs and restitution;
- f. Review of FBI RAP sheets (if the source on the result indicates fingerprint check);
- g. Applicant's behavior since the conviction; and
- h. The vulnerability of those that would be under the applicant's care.
- 2. Under Chapter 388-825 WAC, the CCS review must also be conducted when an applicant has pending charges and negative actions that are not automatically disqualifying.
- 3. Entities must report to BCCU any new convictions, pending charges, and negative actions discovered during the CCS review.
- 4. The CCS review must be documented and maintained in the employee's file according to retention requirements. CCS reviews for renewal background checks can only be used again if there is no new or different information. In these cases, the reviewer should re-sign and date the CCS form, as well as indicate that there have been no changes. If there is new or different information, a new CCS review must be conducted.
 - a. A CCS template is available on the <u>DDA Residential Provider Resources</u> page.
 - b. An Agency may create their own form if it contains all the elements required in the CCS review under WAC.

M. Applicant Self-Disclosure

<u>DSHS 09-653</u>, *Background Check Authorization*, requires the applicant to disclose their criminal background, licensing, and abuse and neglect information under penalty of perjury. If an applicant self-discloses a disqualifying crime, the employment process may end before verifying the disclosure.

N. <u>Certificate of Parental Improvement (CPI)</u>

1. Historically, a person with a founded finding of child abuse or neglect under RCW 26.44.020 or RCW 13.34.030(6)(b) was barred from having unsupervised access to vulnerable adults or children and automatically disqualified during the background check process.

- 2. In 2020 the Washington State Legislature passed HB 1645, which allows people to request a CPI by the secretary when that person has a founded finding of negligent treatment or maltreatment or physical abuse, or when that person's child was found by a court to be dependent as a result of a finding that the person abused or neglected their child.
 - a. Unless otherwise disqualified by another crime or negative action, a person granted a CPI is no longer automatically issued a disqualify letter from BCCU. Instead, BCCU will issue a Review Required letter.
 - b. The new law prohibits HCS, AAA, and DDA from considering a finding from Department of Children, Youth, and Families (DCYF) that is accompanied by a CPI. This means that a DCYF finding that is accompanied by a CPI cannot be included in a Character, Competence and Suitability (CC&S) review.

O. Correcting Flawed Background Check Information

- 1. If an applicant reports that the conviction record is incorrect, direct the applicant to contact the reporting agency to have the conviction record corrected, and to contact BCCU to report the error.
- 2. If an applicant reports that negative actions on their background check are incorrect, direct the applicant to contact the agency that submitted the negative action and to contact BCCU to report the error.
- 3. The entity must report to BCCU when the information returned by BCCU does not match the applicant's identifying information provided to BCCU.

P. Obtaining or Changing BCCU Account Information

Providers must maintain a BCCU account for conducting background checks. The process for obtaining a new BCCU account is as follows:

- 1. Provide the DDA Background Check Program Manager with the provider's:
 - a. Business name;
 - b. Contact person for background checks;
 - c. Phone number;
 - d. Secure or confidential fax number;
 - e. Mailing address;
 - f. Physical address;
 - g. Email address.

- 2. DDA Central Office staff will request an account number from the BCCU.
- 3. DDA Central Office staff will email the BCCU account number to the entity with instructions for managing background check authorizations.
- 4. If changes are needed to an existing account:
 - a. The provider must contact the DDA Background Check Program Manager directly with their account number and requested changes.
 - b. Central Office staff will submit change information to the BCCU. Changes are usually effective in 24 hours.

Q. <u>Access to Information</u>

BCCU generally returns the results of the background inquiries to the entity within 14 working days, except for FBI inquiries which may take six weeks or longer. Refer to the BCCU Turnaround Times for updated information.

Background check information must be kept confidential. Only designated and trained staff responsible for processing background checks results may have access to the background information records. Information must be kept in a secure location.

R. **Noncompliance**

Failure of providers or contractors to adhere to this policy will constitute a breach of contract.

EXCEPTIONS

Any exception to this policy must be allowable by law and have the prior written approval of the Deputy Assistant Secretary or designee.

SUPERSESSION

DDA Policy 5.01, *Background Check Authorizations* Issued October 1, 2021

Approved:

Deputy Assistant Secretary

Developmental Disabilities Administration

Date: March 15, 2024

BACKGROUND CHECK AUTHORIZATIONS

5.01

TITLE:

Attachment A—Type of Background Check Required Attachment B—BCCU Account Roles and Responsibilities

Attachment C—DDA Inquiry Type Groups

ATTACHMENT A Type of Background Check Required

Entity Type	Applicant Type	Background Check Type	Renewal Due	
Adult Family Homes, Assisted	New-Hire or Rehire	Fingerprint check (includes Washington state name and date of birth)		
Living, Companion Homes, Group Homes, Individual Providers/CDWA	Renewal	Washington State name and date of birth unless the applicant has lived out of state during the previous 3 years, then a fingerprint check	Every 2 years	
Supported Living, Group	New-Hire or Rehire	Fingerprint check (includes Washington state name and date of birth)		
Training Homes, Alternative Living, State-Operated IHS*, SOCR*, SOLA*, SAIF*, OPRS*	Renewal	Washington State name and date of birth unless the applicant has lived out of state during the previous 3 years, then a fingerprint check	Every 3 years	
	New hires, transfers, job class changes, contracted professionals who may have unsupervised access	Fingerprint check (includes Washington state name and date of birth)	Renewals occur at	
RHCs*	Renewal	Washington State name and date of birth whenever the RHC employee changes job class or transfers, the employee must have a background check renewal including a fingerprint check	job class changes and transfers	

CHAPTER 5 PAGE 17 OF 20

ATTACHMENT A Type of Background Check Required

Entity Type	Applicant Type	Background Check Type	Renewal Due
County staff and DDA-funded county programs and services	I New-Hire Rehire of Rehewal	Washington State name and date of birth unless the applicant has lived out of state during the previous 3 years, then a fingerprint check	Every 3 years

^{*}State-Operated IHS: Intensive Habilitation Services for children

All new contracts should have a corresponding new background check.

Fingerprints required on initial contracts for providers described in RCW 74.39a.056 and RCW 43.43.837 and contracts where applicant has lived out of state during the previous 3 years.

For all other types of contracted providers, refer to contract

^{*}SOLA: State-Operated Living Alternative

^{*}SAIF: Stabilization, Assessment, and Intervention Facility

^{*}SOCR: State-Operated Community Residential

^{*}OPRS: Overnight Planned Respite Services

^{*}RHC: Residential Habilitation Centers/refer to Administrative Policy 18.63

ATTACHMENT B BCCU Account Roles and Responsibilities

		Adds and removes	Submits background	Receives and reviews	
Account role	Monitors	users	checks	results	Requirements
Oversight	All accounts	Yes	No	Search and	Must be a
Administrator	and users			review	state
	under			results for all	employee or
	inquiry type			inquiry type	HQ staff
	group			groups	
				assigned	
Oversight	All accounts	No	No	Search and	Must be a
Reviewer User	and users			review	state
	under			results for all	employee or
	inquiry type			inquiry type	HQ staff
	group			groups	
				assigned	
Primary Account	All users	Yes	Yes	Yes	Primary point
Administrator	assigned to				of contact in
	BCCU				BCS for
	account #				identified
					BCCU
					accounts
Account	All users	Yes	Yes	Yes	Can act as
Administrator	assigned to				backup to the
	BCCU				Primary
	account				Account
	number				Administrator
Entity User	BCCU	No	Yes	Yes	DSHS or
	account				entity
	number they				employee
	are assigned				
	to				
Entity Submitter	BCCU	No	Yes	No	DSHS or
	account				entity
	number they				employee
	are assigned				
	to				

ATTACHMENT C DDA Inquiry Type Groups

Inquiry Type Group Name	Crimes List		
Certified Community Residential Services Programs	Chapter 388-113 WAC		
County Staff, County Programs & Services	Chapter 388-113 WAC		
Individual Providers/CDWA	Chapter 388-113 WAC		
Licensed Group Homes	Chapter 388-113 WAC		
Other Provider	Chapter 388-113 WAC		
Other Provider - External	Chapter 388-113 WAC		
Provider – Internal	Chapter 388-113 WAC		
Providers & Volunteers	Chapter 388-113 WAC		
Professionals Only	Chapter 388-113 WAC		
State Employee	Secretary's Crimes List for All Programs		
State Employee – RHC	Secretary's Crimes List for All Programs		
State Employee SOLA	Chapter 388-113 WAC		