

## Other Programs

PAGE

Other Programs Highlights.....	1
Selected Additional Requirements Emergent Needs (AREN) Program Characteristics, SFY 2009 and SFY 2010.....	2
AREN Caseload, SFY 2001 through SFY 2010.....	3
AREN Caseload as a Percent of the TANF Caseload SFY 2001 through SFY 2010.....	4
Average Monthly AREN Caseload by Service Type, SFY 2010 .....	5
AREN Caseload by DSHS Region and CSO, June 2010 .....	6
AREN Caseload by County of Residence, June 2010 .....	8
AREN Client Demographics, June 2010.....	9
Selected Consolidated Emergency Assistance (CEAP) Program Characteristics, SFY 2009 and SFY 2010.....	10
CEAP Caseload, SFY 2001 through SFY 2010.....	11
CEAP Caseload by DSHS Region and CSO, SFY 2010 .....	12
CEAP Caseload by County of Residence, SFY 2010.....	14
CEAP Client Demographics, SFY 2010.....	15
Selected Diversion Cash Assistance (DCA) Program Characteristics SFY 2009 and SFY 2010.....	16
DCA Caseload, SFY 2001 through SFY 2010.....	17
DCA Caseload by DSHS Region and CSO, June 2010.....	18
DCA Caseload by County of Residence, June 2010 .....	20
DCA Client Demographics, June 2010 .....	21
Selected Ongoing Additional Requirements (OAR) Program Characteristics SFY 2009 and SFY 2010.....	22

## Other Programs

OAR Caseload, SFY 2000 through SFY 2010 .....	23
OAR Caseload by Service Type, SFY 2010 .....	24
OAR Caseload by DSHS Region, CSO, and HCS Office, June 2010.....	25
OAR Caseload by County of Residence, June 2010 .....	28
OAR Client Demographics, June 2010.....	29
Selected Refugee Cash Assistance (RCA) Program Characteristics SFY 2009 and SFY 2010.....	30
RCA Caseload, SFY 2000 through SFY 2010 .....	31
RCA Caseload by Country of Origin, June 2010 .....	32
RCA Caseload by DSHS Region and CSO, June 2010.....	33
RCA Caseload by County of Residence, June 2010 .....	35
RCA Client Demographics, June 2010 .....	36
Selected State Supplemental Payment (SSP) Program Characteristics SFY 2009 and SFY 2010.....	37
SSP Caseload, SFY 2003 through SFY 2010 .....	38
SSP Caseload by DSHS Region, CSO, and HCS Office, June 2010.....	39
SSP Caseload by County of Residence, June 2010.....	42
SSP Client Demographics, June 2010.....	43
Washington Telephone Assistance Program (WTAP) Caseload `SFY 1991 to SFY 2010.....	44
WTAP Caseload by County of Residence, SFY 2010 .....	45

## Other Programs

**AREN**

**CEAP**

**DCA**

**OAR**

**RCA**

**SSP**

**WTAP**

This section describes other programs not already discussed in previous sections. It includes: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Washington Telephone Assistance Program (WTAP).

### Highlights:

- The average monthly AREN caseload decreased to 1,050 cases in SFY 2010, compared to 1,084 cases in SFY 2009.
- The average monthly CEAP caseload increased to 38 cases in SFY 2010 compared to 29 cases in SFY 2009. A total of 457 cases received CEAP in SFY 2010.
- The average monthly DCA caseload increased to 685 cases in SFY 2010, compared to 585 cases in SFY 2009.
- The average monthly OAR caseload increased to 330 cases in SFY 2010, compared to 320 cases in SFY 2009.
- The average monthly RCA caseload increased to 605 cases in SFY 2010, compared to 447 cases in SFY 2009.
- The average monthly SSP caseload increased to 32,526 cases in SFY 2010, compared to 31,658 cases in SFY 2009.
- The annual total of WTAP cases increased to 132,450 cases in SFY 2010 from a total of 124,146 cases in SFY 2009.

## Other Programs

### Selected AREN Program Characteristics SFY 2009 and SFY 2010

Source: ESA-ACES Data

	SFY2009 (July 2008 – June 2009)	SFY 2010 (July 2009 – June 2010)
<b>Average Number of Cases Per Month (Range)</b>	1,084 (845 – 1,207)	1,050 (779 – 1,230)
<b>Average Number of Persons Per Month (Range)</b>	3,187 (2,429 – 3,557)	3,090 (2,1920 – 3,706)
<b>Average Number of Adults Per Month (Range)</b>	1,158 (901 – 1,274)	1,133 (821 – 1,354)
<b>Average Number of Children Per Month (Range)</b>	2,028 (1,528 – 2,289)	1,957 (1,371 – 2,252)
<b>Recipients as a Percent of State's Total Population</b>	Trace	Trace
<b>Total Statewide Population<sup>1</sup></b>	6,668,200	6,733,250
<b>Children as a Percent of All Recipients</b>	63.6%	63.3%
<b>Average Persons Per Case</b>	2.9	2.9
<b>Average Children Per Case</b>	1.9	1.9
<b>Average Children Per Adult</b>	1.8	1.7
<b>Average Monthly Payment Per Case (Range)<sup>2</sup></b>	\$544.27 (\$529.42 – 555.53)	\$541.63 (\$523.05 – \$ 557.60)

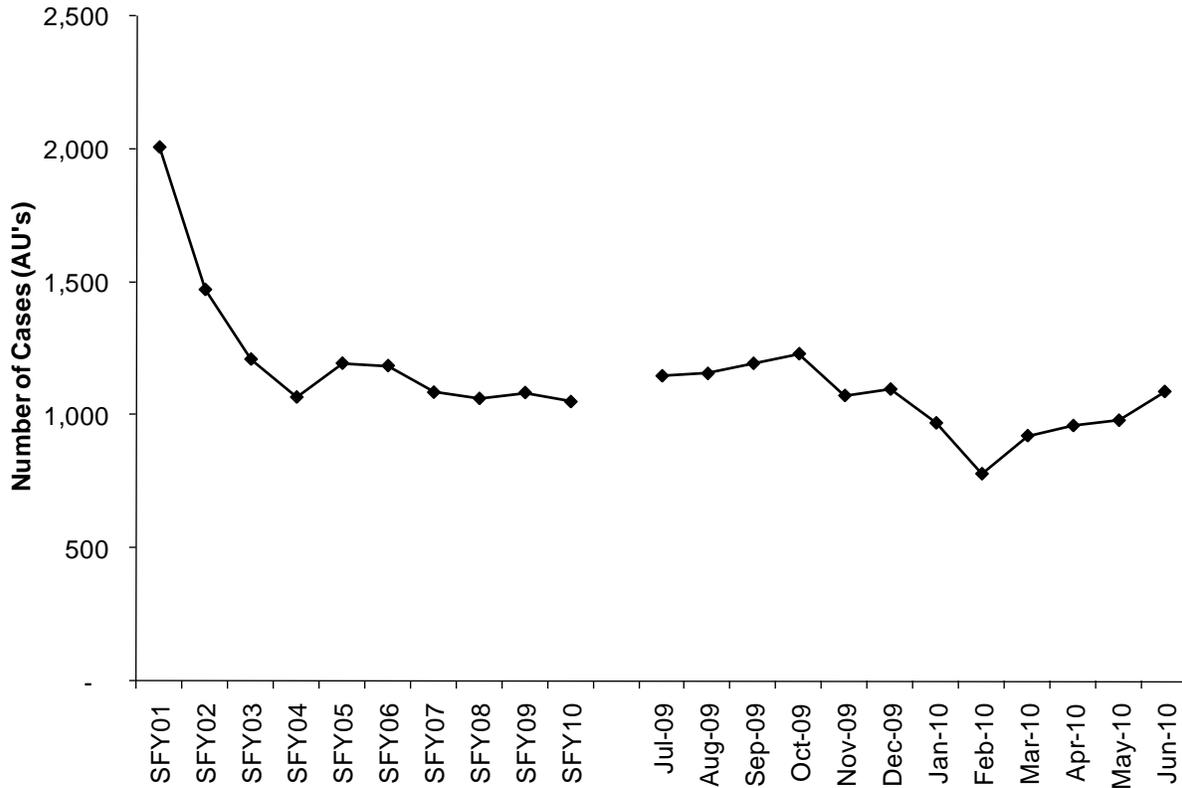
<sup>1</sup> OFM, 2010 Population Trends for Washington State

<sup>2</sup> Payments not adjusted for refunds.

## Other Programs

### AREN Caseload SFY 2001 - SFY 2010

Source: ESA-ACES Data



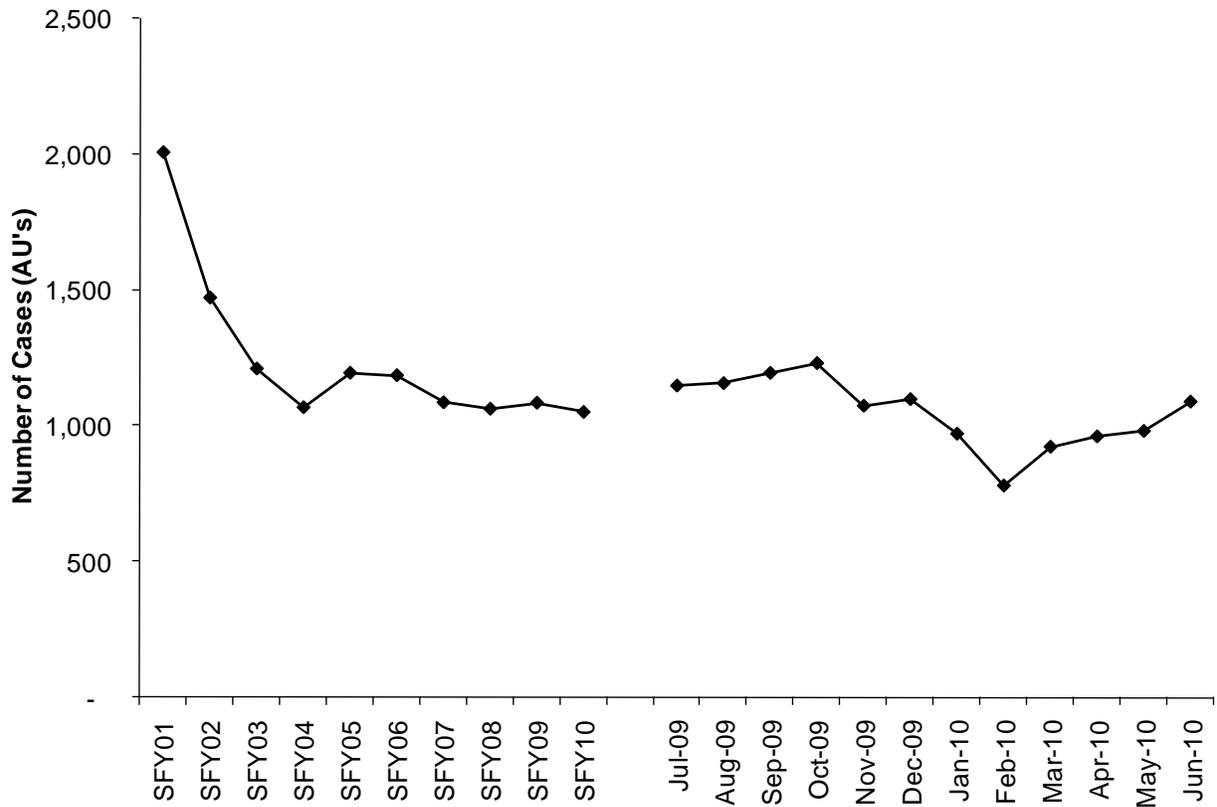
Year	Cases	Year	Cases
SFY01	2,007	SFY06	1,185
SFY02	1,472	SFY07	1,086
SFY03	1,210	SFY08	1,062
SFY04	1,067	SFY09	1,084
SFY05	1,194	SFY10	1,050

SFY 2010	Cases	Persons	Grant Expenditures	Average Payment Per Case
July	1,147	3,394	\$617,484	\$538.35
August	1,156	3,437	\$626,291	\$541.77
September	1,194	3,511	\$665,771	\$557.60
October	1,230	3,706	\$664,066	\$539.89
November	1,073	3,154	\$589,262	\$549.17
December	1,097	3,271	\$590,870	\$538.62
January	970	2,836	\$507,355	\$523.05
February	779	2,192	\$420,380	\$539.64
March	922	2,691	\$506,337	\$549.17
April	960	2,871	\$520,214	\$541.89
May	980	2,869	\$529,457	\$540.26
June	1,088	3,152	\$587,011	\$539.53
<b>Mo. Avg.</b>	<b>1,050</b>	<b>3,090</b>	<b>\$568,708</b>	<b>\$541.63</b>

## Other Programs

### AREN Caseload as a Percent of the TANF Caseload SFY 2001 - SFY 2010

Source: ESA-ACES Data

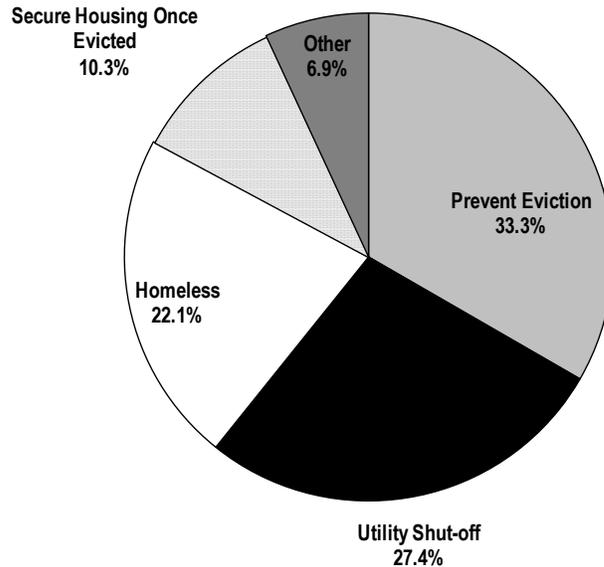


SFY 2010	TANF Caseload	AREN Caseload Number	AREN Caseload Percent	Total AREN Expenditures
July	60,749	1,147	1.9%	\$ 617,484
August	60,964	1,156	1.9%	\$ 626,291
September	61,829	1,194	1.9%	\$ 665,771
October	62,797	1,230	2.0%	\$ 664,066
November	63,916	1,073	1.7%	\$ 589,262
December	65,471	1,097	1.7%	\$ 590,870
January	65,992	970	1.5%	\$ 507,355
February	65,696	779	1.2%	\$ 420,380
March	66,345	922	1.4%	\$ 506,337
April	66,619	960	1.4%	\$ 520,214
May	66,475	980	1.5%	\$ 529,457
June	66,517	1,088	1.6%	\$ 587,011
<b>Mo. Avg.</b>	<b>64,448</b>	<b>1,050</b>	<b>1.6%</b>	<b>\$ 568,708</b>

## Other Programs

### Average Monthly AREN Caseload by Service Type<sup>1</sup> SFY 2010

Source: ESA-ACES Data



AREN Case Type	AREN Cases	
	Number	Percent
Prevent Eviction	367	33.3%
Utility Shut-off	302	27.4%
Homeless	243	22.1%
Secure Housing Once Evicted	113	10.3%
No Fuel For Heating or Cooking	21	1.9%
Obtain New Housing – Domestic Violence	16	1.5%
Obtain New Housing - Verifiable Defect	26	2.4%
Exception to Rule <sup>2</sup>	12	1.1%
Housing Due to Natural Disaster	1	0.1%
Clothing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
<b>Total Cases</b>	<b>1,101</b>	<b>100.0%</b>

<sup>1</sup> Numbers are based on the average monthly caseload by type. A number of cases received more than one type of AREN. Therefore, the sum of AREN cases by type was greater than the monthly average of unduplicated cases that received AREN.

<sup>2</sup> ETR (Exception to Rule), formerly ETP (Exception to Policy), is detailed in WAC 388-440-0001.

## Other Programs

### AREN Caseload by DSHS Region and CSO

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	160	14.7%	464	14.7%
Clarkston CSO	2	0.2%	5	0.2%
Colfax CSO	0	0.0%	0	0.0%
Colville CSO	9	0.8%	32	1.0%
Mattawa CSO	0	0.0%	0	0.0%
Moses Lake CSO	11	1.0%	31	1.0%
Newport CSO	2	0.2%	7	0.2%
Okanogan CSO	0	0.0%	0	0.0%
Othello CSO	0	0.0%	0	0.0%
Republic CSO	0	0.0%	0	0.0%
Wenatchee CSO	14	1.3%	47	1.5%
<b>Region Total</b>	<b>198</b>	<b>18.2%</b>	<b>586</b>	<b>18.6%</b>
<b>Region 2</b>				
Ellensburg CSO	16	1.5%	43	1.4%
Kennewick CSO	44	4.0%	134	4.3%
R2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	12	1.1%	36	1.1%
Walla Walla CSO	4	0.4%	15	0.5%
Wapato CSO	2	0.2%	7	0.2%
Yakima CSO	27	2.5%	82	2.6%
<b>Region Total</b>	<b>105</b>	<b>9.7%</b>	<b>317</b>	<b>10.1%</b>
<b>Region 3</b>				
Alderwood CSO	11	1.0%	32	1.0%
Bellingham CSO	24	2.2%	59	1.9%
Everett CSO	38	3.5%	106	3.4%
Friday Harbor Outstn	0	0.0%	0	0.0%
Mt Vernon CSO	21	1.9%	59	1.9%
Oak Harbor CSO	1	0.1%	2	0.1%
Sky Valley CSO	7	0.6%	21	0.7%
Smokey Point CSO	9	0.8%	28	0.9%
<b>Region Total</b>	<b>111</b>	<b>10.2%</b>	<b>307</b>	<b>9.7%</b>

## Other Programs

### AREN Caseload by DSHS Region and CSO (continued)

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 4</b>				
Auburn CSO	15	1.4%	44	1.4%
Belltown CSO	6	0.6%	14	0.4%
Capitol Hill CSO	16	1.5%	51	1.6%
Federal Way CSO	26	2.4%	73	2.3%
King Eastside CSO	15	1.4%	41	1.3%
King North CSO	17	1.6%	43	1.4%
King South CSO	48	4.4%	156	4.9%
Rainier CSO	23	2.1%	71	2.3%
Renton CSO	8	0.7%	21	0.7%
White Center CSO	35	3.2%	96	3.0%
<b>Region Total</b>	<b>209</b>	<b>19.2%</b>	<b>610</b>	<b>19.4%</b>
<b>Region 5</b>				
Bremerton CSO	15	1.4%	36	1.1%
Lakewood CSO	70	6.4%	195	6.2%
Pierce North CSO	53	4.9%	172	5.5%
Pierce South CSO	77	7.1%	225	7.1%
Puyallup Valley CSO	37	3.4%	103	3.3%
<b>Region Total</b>	<b>252</b>	<b>23.2%</b>	<b>731</b>	<b>23.2%</b>
<b>Region 6</b>				
Aberdeen CSO	18	1.7%	48	1.5%
Chehalis CSO	14	1.3%	45	1.4%
Columbia River CSO	74	6.8%	206	6.5%
Forks CSO	3	0.3%	11	0.3%
Goldendale CSO	8	0.7%	17	0.5%
Kelso CSO	41	3.8%	116	3.7%
Long Beach CSO	0	0.0%	0	0.0%
Olympia CSO	45	4.1%	123	3.9%
Port Angeles CSO	2	0.2%	9	0.3%
Port Townsend CSO	0	0.0%	0	0.0%
Shelton CSO	4	0.4%	11	0.3%
South Bend CSO	2	0.2%	5	0.2%
Stevenson CSO	2	0.2%	10	0.3%
White Salmon CSO	0	0.0%	0	0.0%
<b>Region Total</b>	<b>213</b>	<b>19.6%</b>	<b>601</b>	<b>19.1%</b>
<b>State Total</b>	<b>1,088</b>	<b>100.0%</b>	<b>3,152</b>	<b>100.0%</b>

## Other Programs

### AREN Caseload by County of Residence June 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	2	0.2%	5	0.2%
Benton	29	2.7%	96	3.0%
Chelan	10	0.9%	30	1.0%
Clallam	5	0.5%	20	0.6%
Clark	73	6.7%	207	6.6%
Columbia	0	0.0%	0	0.0%
Cowlitz	42	3.9%	117	3.7%
Douglas	5	0.5%	19	0.6%
Ferry	0	0.0%	0	0.0%
Franklin	19	1.7%	53	1.7%
Garfield	0	0.0%	0	0.0%
Grant	11	1.0%	31	1.0%
Grays Harbor	18	1.7%	48	1.5%
Island	1	0.1%	2	0.1%
Jefferson	0	0.0%	0	0.0%
King	206	18.9%	600	19.0%
Kitsap	15	1.4%	36	1.1%
Kittitas	14	1.3%	37	1.2%
Klickitat	8	0.7%	17	0.5%
Lewis	17	1.6%	52	1.6%
Lincoln	0	0.0%	0	0.0%
Mason	5	0.5%	14	0.4%
Okanogan	1	0.1%	5	0.2%
Pacific	2	0.2%	5	0.2%
Pend Oreille	2	0.2%	7	0.2%
Pierce	236	21.7%	689	21.9%
San Juan	0	0.0%	0	0.0%
Skagit	20	1.8%	57	1.8%
Skamania	1	0.1%	5	0.2%
Snohomish	65	6.0%	185	5.9%
Spokane	156	14.3%	447	14.2%
Stevens	10	0.9%	35	1.1%
Thurston	45	4.1%	127	4.0%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	4	0.4%	15	0.5%
Whatcom	25	2.3%	65	2.1%
Whitman	0	0.0%	0	0.0%
Yakima	41	3.8%	126	4.0%
<b>State Total</b>	<b>1,088</b>	<b>100.0%</b>	<b>3,152</b>	<b>100.0%</b>

## Other Programs

### AREN Client Demographics

June 2010

Source: ESA-ACES Data

Characteristic	All Clients		Adults Only	
	Number	Percent	Number	Percent
<b>TOTAL</b>	3,152	100.0%	1,176	100.0%
<b>Gender</b>				
<b>Female</b>	1,914	60.7%	907	77.1%
<b>Male</b>	1,238	39.3%	269	22.9%
<b>Race</b>				
<b>White</b>	1,472	46.7%	679	57.7%
<b>Hispanic</b>	415	13.2%	107	9.1%
<b>Black</b>	509	16.1%	196	16.7%
<b>Asian/Pacific Islander</b>	99	3.1%	36	3.1%
<b>Native American</b>	91	2.9%	49	4.2%
<b>Unknown</b>	566	18.0%	109	9.3%
<b>Marital Status (Adults Only)</b>				
<b>Separated</b>	134	4.3%	134	11.4%
<b>Married</b>	286	9.1%	284	24.1%
<b>Never Married</b>	2,635	83.6%	665	56.5%
<b>Divorced</b>	86	2.7%	86	7.3%
<b>Widow</b>	4	0.1%	4	0.3%
<b>Unknown</b>	7	0.2%	3	0.3%
<b>Citizenship<sup>1</sup></b>				
<b>U.S. Citizen</b>	2,971	94.3%	1,069	90.9%
<b>Resident Alien</b>	175	5.6%	106	9.0%
<b>U.S. National</b>	6	0.2%	1	0.1%
<b>Age</b>				
<b>&lt; 1 Year Old</b>	188	6.0%	0	0.0%
<b>1-5 Years Old</b>	831	26.4%	0	0.0%
<b>6-10 Years Old</b>	485	15.4%	0	0.0%
<b>11-15 Years Old</b>	335	10.6%	0	0.0%
<b>16-17 Years Old</b>	118	3.7%	3	0.3%
<b>18-20 Years Old</b>	128	4.1%	106	9.0%
<b>21-29 Years Old</b>	537	17.0%	537	45.7%
<b>30-39 Years Old</b>	355	11.3%	355	30.2%
<b>40-49 Years Old</b>	144	4.6%	144	12.2%
<b>50-55 Years Old</b>	25	0.8%	25	2.1%
<b>56-59 Years Old</b>	4	0.1%	4	0.3%
<b>60-64 Years Old</b>	0	0.0%	0	0.0%
<b>65+ Years Old</b>	2	0.1%	2	0.2%
<b>Mean Age of Children</b>				
<b>Median Age of Children</b>	6.5 Years Old			
<b>Mean Age of Adults</b>				
<b>Median Age of Adults</b>	5.0 Years Old			
<b>Mean Age of Adults</b>				
<b>Median Age of Adults</b>	30 Years Old			
<b>Median Age of Adults</b>				
<b>Median Age of Adults</b>	29 Years Old			

<sup>1</sup> See Refugee/Immigrant section, page 24 for glossary of Citizenship terms.

## Other Programs

### Selected CEAP Program Characteristics SFY 2009 and SFY 2010

Source: ESA-ACES Data

	SFY09 (July 07 – June 08)	SFY10 (July 09 – June 10)
<b>Average Number of Cases Per Month (Range)</b>	29 (4-53)	38 (19 - 65)
<b>Average Number of Persons Per Month (Range)</b>	90 (12-172)	120 (54 – 209)
<b>Average Number of Adults Per Month (Range)</b>	39 (5-74)	49 (24 – 88)
<b>Average Number of Children Per Month (Range)</b>	51 (7-98)	72 (30 – 121)
<b>Recipients as a Percent of State’s Total Population</b>	Trace	Trace
<b>Total Statewide Population<sup>1</sup></b>	6,668,200	6,733,250
<b>Children as a Percent of All Recipients</b>	57%	60%
<b>Average Persons Per Case</b>	3.1	3.2
<b>Average Children Per Case</b>	1.8	1.9
<b>Average Children Per Adult</b>	1.3	1.5
<b>Average Monthly Payment Per Case (Range)<sup>2</sup></b>	\$489.05 (\$393.97 - \$534.97)	\$ 493.77 (\$446.78 - \$532.82)

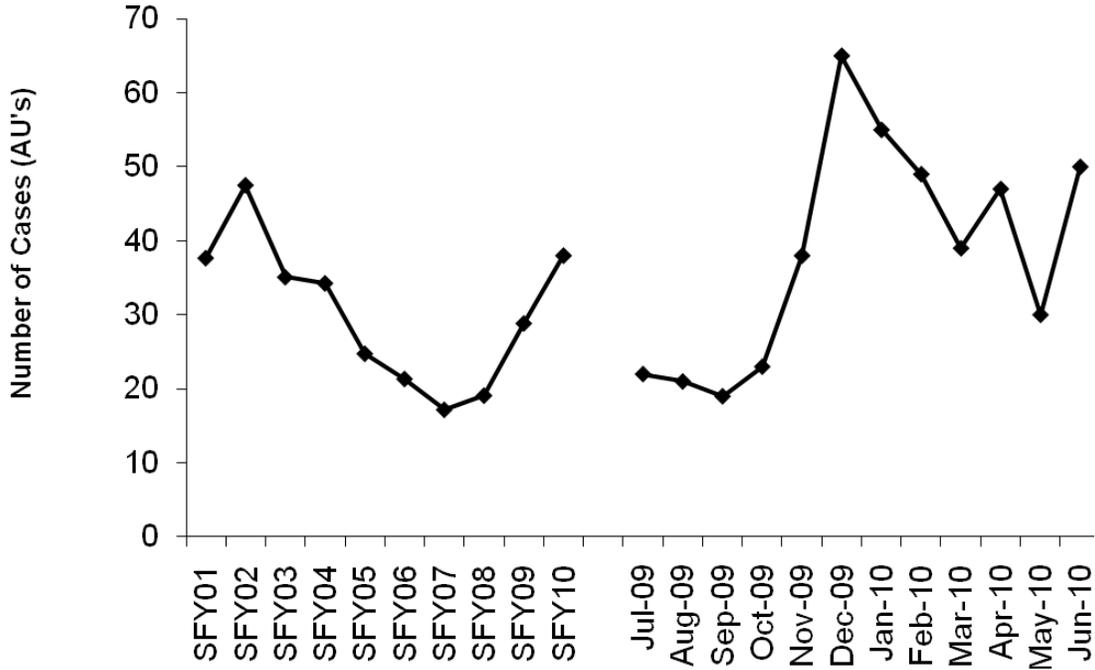
<sup>1</sup> OFM, 2010 Population Trends for Washington State

<sup>2</sup> Payments are not adjusted for refunds.

Other Programs

**CEAP Caseload  
SFY 2001 - SFY 2010**

Source: ESA-ACES Data



Year	Cases	Year	Cases
SFY01	38	SFY06	21
SFY02	48	SFY07	17
SFY03	35	SFY08	19
SFY04	34	SFY09	29
SFY05	25	SFY10	38

SFY 2010	Cases	Persons	Grant Expenditures	Average Payment Per Case
July	22	69	\$10,635.27	\$483.42
August	21	64	\$10,008.25	\$476.58
September	19	54	\$9,454.00	\$497.58
October	23	68	\$10,312.22	\$448.36
November	38	120	\$19,140.23	\$503.69
December	65	209	\$33,512.57	\$515.58
January	55	185	\$28,326.20	\$515.02
February	49	159	\$23,736.50	\$484.42
March	39	130	\$20,780.08	\$532.82
April	47	129	\$20,998.50	\$446.78
May	30	90	\$13,868.47	\$462.28
June	50	165	\$24,385.52	\$487.71
<b>Avg. Mo.</b>	<b>38</b>	<b>120</b>	<b>\$18,763.15</b>	<b>\$493.77</b>
<b>Annual Unduplicated</b>	<b>457</b>	<b>1,439</b>	<b>\$225,157.81</b>	

## Other Programs

### CEAP Annual Caseload by DSHS Region and CSO SFY 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	12	2.6%	35	2.4%
Clarkston CSO	0	0.0%	0	0.0%
Colfax CSO	1	0.2%	5	0.3%
Colville CSO	0	0.0%	0	0.0%
Mattawa CSO	5	1.1%	18	1.3%
Moses Lake CSO	23	5.0%	77	5.4%
Newport CSO	0	0.0%	0	0.0%
Okanogan CSO	2	0.4%	9	0.6%
Othello CSO	7	1.5%	24	1.7%
Republic CSO	0	0.0%	0	0.0%
Wenatchee CSO	7	1.5%	13	0.9%
<b>Region Total</b>	<b>57</b>	<b>12.5%</b>	<b>181</b>	<b>12.6%</b>
<b>Region 2</b>				
Ellensburg CSO	1	0.2%	4	0.3%
Kennewick CSO	58	12.7%	195	13.6%
R2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	58	12.7%	172	12.0%
Walla Walla CSO	11	2.4%	47	3.3%
Wapato CSO	12	2.6%	47	3.3%
Yakima CSO	11	2.4%	33	2.3%
<b>Region Total</b>	<b>151</b>	<b>33.0%</b>	<b>498</b>	<b>34.6%</b>
<b>Region 3</b>				
Alderwood CSO	28	6.1%	92	6.4%
Bellingham CSO	16	3.5%	42	2.9%
Everett CSO	3	0.7%	6	0.4%
Friday Harbor Outstation	0	0.0%	0	0.0%
Mt Vernon CSO	25	5.5%	85	5.9%
Oak Harbor CSO	0	0.0%	0	0.0%
Sky Valley CSO	0	0.0%	0	0.0%
Smokey Point CSO	2	0.4%	7	0.5%
<b>Region Total</b>	<b>74</b>	<b>16.2%</b>	<b>232</b>	<b>16.1%</b>

## Other Programs

### CEAP Annual Caseload by DSHS Region and CSO (continued) SFY 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 4</b>				
Auburn CSO	0	0.0%	0	0.0%
Belltown CSO	2	0.4%	5	0.3%
Capitol Hill CSO	0	0.0%	0	0.0%
Federal Way CSO	0	0.0%	0	0.0%
King Eastside CSO	3	0.7%	8	0.6%
King North CSO	7	1.5%	27	1.9%
King South CSO	3	0.7%	8	0.6%
Rainier CSO	0	0.0%	0	0.0%
Renton CSO	0	0.0%	0	0.0%
White Center CSO	5	1.1%	21	1.5%
<b>Region Total</b>	<b>20</b>	<b>4.4%</b>	<b>69</b>	<b>4.8%</b>
<b>Region 5</b>				
Bremerton CSO	38	8.3%	109	7.6%
Lakewood CSO	0	0.0%	0	0.0%
Pierce North CSO	4	0.9%	18	1.3%
Pierce South CSO	2	0.4%	3	0.2%
Puyallup Valley CSO	2	0.4%	8	0.6%
<b>Region Total</b>	<b>46</b>	<b>10.1%</b>	<b>138</b>	<b>9.6%</b>
<b>Region 6</b>				
Aberdeen CSO	11	2.4%	34	2.4%
Chehalis CSO	6	1.3%	15	1.0%
Columbia River CSO	51	11.2%	152	10.6%
Forks CSO	0	0.0%	0	0.0%
Goldendale CSO	0	0.0%	0	0.0%
Kelso CSO	20	4.4%	52	3.6%
Long Beach CSO	0	0.0%	0	0.0%
Olympia CSO	13	2.8%	38	2.6%
Port Angeles CSO	5	1.1%	17	1.2%
Port Townsend CSO	0	0.0%	0	0.0%
Shelton CSO	2	0.4%	9	0.6%
South Bend CSO	0	0.0%	0	0.0%
Stevenson CSO	0	0.0%	0	0.0%
White Salmon CSO	1	0.2%	4	0.3%
<b>Region Total</b>	<b>109</b>	<b>23.9%</b>	<b>321</b>	<b>22.3%</b>
<b>State Total</b>	<b>457</b>	<b>100.0%</b>	<b>1,439</b>	<b>100.0%</b>

## Other Programs

### CEAP Annual Caseload by County of Residence SFY 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	8	1.8%	25	1.7%
Asotin	0	0.0%	0	0.0%
Benton	23	5.0%	80	5.6%
Chelan	7	1.5%	13	0.9%
Clallam	5	1.1%	17	1.2%
Clark	51	11.2%	152	10.6%
Columbia	0	0.0%	0	0.0%
Cowlitz	20	4.4%	52	3.6%
Douglas	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%
Franklin	40	8.8%	136	9.5%
Garfield	0	0.0%	0	0.0%
Grant	25	5.5%	82	5.7%
Grays Harbor	11	2.4%	34	2.4%
Island	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%
King	19	4.2%	67	4.7%
Kitsap	38	8.3%	108	7.5%
Kittitas	1	0.2%	4	0.3%
Klickitat	1	0.2%	4	0.3%
Lewis	6	1.3%	15	1.0%
Lincoln	0	0.0%	0	0.0%
Mason	2	0.4%	9	0.6%
Okanogan	2	0.4%	9	0.6%
Pacific	0	0.0%	0	0.0%
Pend Oreille	0	0.0%	0	0.0%
Pierce	8	1.8%	28	1.9%
San Juan	0	0.0%	0	0.0%
Skagit	24	5.3%	83	5.8%
Skamania	0	0.0%	0	0.0%
Snohomish	35	7.7%	107	7.4%
Spokane	14	3.1%	41	2.8%
Stevens	0	0.0%	0	0.0%
Thurston	13	2.8%	38	2.6%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	10	2.2%	41	2.8%
Whatcom	16	3.5%	42	2.9%
Whitman	1	0.2%	5	0.3%
Yakima	77	16.8%	247	17.2%
<b>State Total</b>	<b>457</b>	<b>100.0%</b>	<b>1,439</b>	<b>100.0%</b>

## Other Programs

### CEAP Client Demographics SFY 2010

Source: ESA-ACES Data

Characteristic	All Clients		Adults Only	
	Number	Percent	Number	Percent
<b>TOTAL</b>	1,439	100.0%	582	100.0%
<b>Gender</b>				
<b>Female</b>	830	57.7%	439	75.4%
<b>Male</b>	609	42.3%	143	24.6%
<b>Race</b>				
<b>White</b>	405	28.1%	176	30.2%
<b>Hispanic</b>	681	47.3%	274	47.1%
<b>Black</b>	64	4.4%	26	4.5%
<b>Asian/Pacific Islander</b>	33	2.3%	13	2.2%
<b>Native American</b>	27	1.9%	11	1.9%
<b>Unknown</b>	229	15.9%	82	14.1%
<b>Marital Status (Adults Only)</b>				
<b>Separated</b>	70	4.9%	68	11.7%
<b>Married</b>	197	13.7%	193	33.2%
<b>Never Married</b>	1,129	78.5%	279	47.9%
<b>Divorced</b>	31	2.2%	31	5.3%
<b>Widowed</b>	7	0.5%	7	1.2%
<b>Unknown</b>	5	0.3%	4	0.7%
<b>Citizenship<sup>1</sup></b>				
<b>U.S. Citizen</b>	754	52.4%	274	47.1%
<b>Resident Alien</b>	30	2.1%	17	2.9%
<b>U.S. Nationals</b>	3	0.2%	3	0.5%
<b>Undocumented Alien</b>	639	44.4%	275	47.3%
<b>Unknown</b>	13	0.9%	13	2.2%
<b>Age</b>				
<b>&lt; 1 Year Old</b>	21	1.5%	0	0.0%
<b>1-5 Years Old</b>	258	17.9%	0	0.0%
<b>6-10 Years Old</b>	236	16.4%	0	0.0%
<b>11-15 Years Old</b>	228	15.8%	0	0.0%
<b>16-17 Years Old</b>	83	5.8%	2	0.3%
<b>18-20 Years Old</b>	56	3.9%	30	5.2%
<b>21-29 Years Old</b>	213	14.8%	206	35.4%
<b>30-39 Years Old</b>	215	14.9%	215	36.9%
<b>40-49 Years Old</b>	110	7.6%	110	18.9%
<b>50-55 Years Old</b>	16	1.1%	16	2.7%
<b>56-59 Years Old</b>	3	1.5%	3	0.5%
<b>60-64 Years Old</b>	0	0.0%	0	0.0%
<b>65+ Years Old</b>	0	0.0%	0	0.0%
<b>Mean Age of Children</b>	8.9 Years Old			
<b>Median Age of Children</b>	9.0 Years Old			
<b>Mean Age of Adults</b>	32.6 Years Old			
<b>Median Age of Adults</b>	31.5 Years Old			

<sup>1</sup> See Refugee/Immigrant section, page 24 for glossary of Citizenship terms.

## Other Programs

### Selected DCA Program Characteristics SFY 2009 and SFY 2010

Source: ESA-ACES Data

	SFY 2009 (July 2008 – June 2009)	SFY 2010 (July 2009 – June 2010)
Average Number of Cases Per Month (Range)	585 (417-672)	685 (510 - 777)
Average Number of Persons Per Month (Range)	1,900 (1,327 – 2,218)	2,201 (1,654 – 2,535)
Average Number of Adults Per Month (Range)	784 (574-937)	922 (699 – 1,047)
Average Number of Children Per Month (Range)	1,116 (753-1,281)	1,280 (955 – 1,489)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Population <sup>1</sup>	6,668,200	6,733,250
Children as a Percent of All Recipients	58.7%	58.2%
Average Persons Per Case	3.2	3.2
Average Children Per Case	1.9	1.9
Average Children Per Adult	1.4	1.4
Average Monthly Payment Per Case (Range) <sup>2</sup>	\$1,410.52 (\$1,394.21 – \$1,421.52)	\$1,423.64 (\$1,408.27 – \$1,436.75)

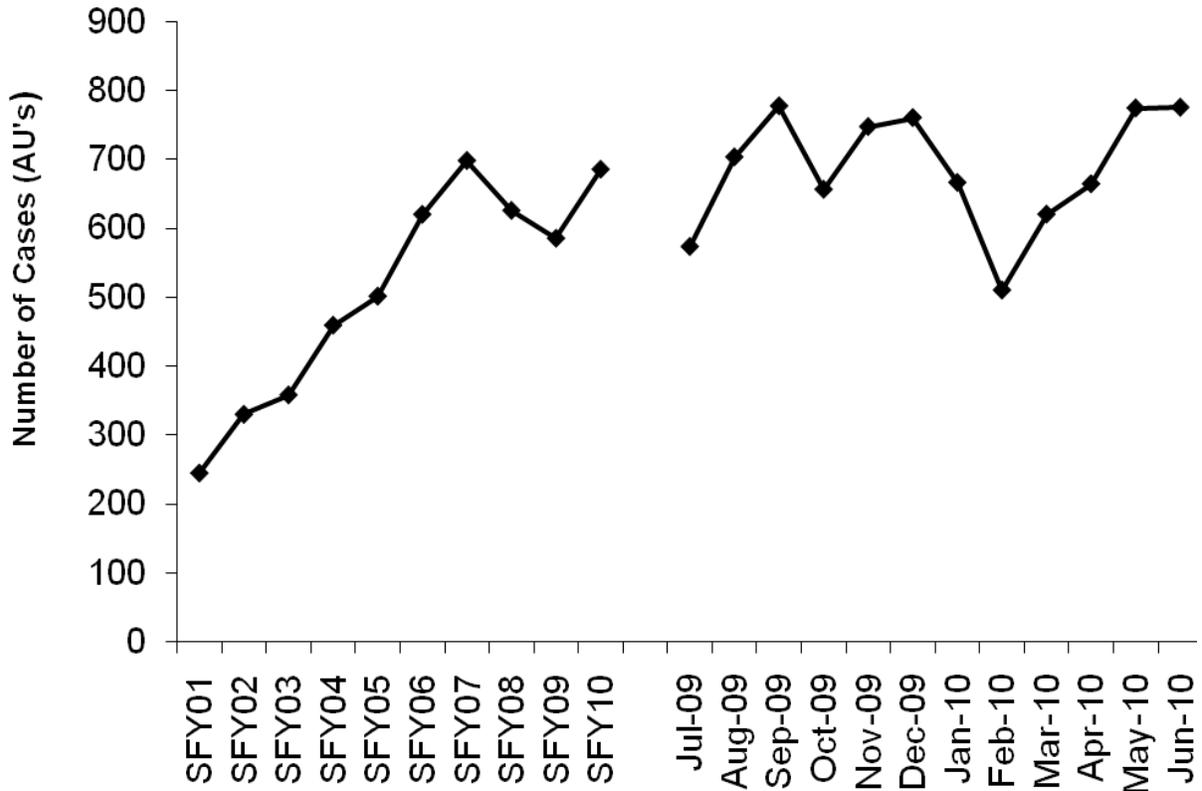
<sup>1</sup> OFM, 2010 Population Trends for Washington State

<sup>2</sup> Payments are not adjusted for refunds.

## Other Programs

### DCA Caseload SFY 2001 – SFY 2010

Source: ESA-ACES Data



SFY 2010	Cases	Persons	Grant Expenditures	Average Payment Per Case
July	573	1,833	\$812,032.42	\$1,417.16
August	703	2,238	\$990,012.43	\$1,408.27
September	777	2,520	\$1,104,622.22	\$1,421.65
October	656	2,112	\$930,767.35	\$1,418.85
November	747	2,330	\$1,062,141.91	\$1,421.88
December	760	2,535	\$1,083,649.71	\$1,425.85
January	666	2,124	\$943,897.14	\$1,417.26
February	510	1,654	\$727,841.84	\$1,427.14
March	620	1,949	\$885,749.17	\$1,428.63
April	664	2,136	\$945,420.84	\$1,423.83
May	774	2,526	\$1,112,045.55	\$1,436.75
June	775	2,460	\$1,104,171.97	\$1,424.74
<b>Mo. Avg.</b>	<b>685</b>	<b>2,201</b>	<b>\$975,196.00</b>	<b>\$1,423.64</b>

## Other Programs

### DCA Caseload by DSHS Region and CSO June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	96	12.4%	291	11.8%
Clarkston CSO	2	0.3%	6	0.2%
Colfax CSO	1	0.1%	4	0.2%
Colville CSO	0	0.0%	0	0.0%
Mattawa CSO	0	0.0%	0	0.0%
Moses Lake CSO	13	1.7%	47	1.9%
Newport CSO	0	0.0%	0	0.0%
Okanogan CSO	1	0.1%	4	0.2%
Othello CSO	0	0.0%	0	0.0%
Republic CSO	0	0.0%	0	0.0%
Wenatchee CSO	9	1.2%	23	0.9%
<b>Region Total</b>	<b>122</b>	<b>15.7%</b>	<b>375</b>	<b>15.2%</b>
<b>Region 2</b>				
Ellensburg CSO	5	0.6%	15	0.6%
Kennewick CSO	24	3.1%	76	3.1%
R2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	2	0.3%	4	0.2%
Walla Walla CSO	5	0.6%	13	0.5%
Wapato CSO	17	2.2%	69	2.8%
Yakima CSO	8	1.0%	27	1.1%
<b>Region Total</b>	<b>61</b>	<b>7.9%</b>	<b>204</b>	<b>8.3%</b>
<b>Region 3</b>				
Alderwood CSO	14	1.8%	44	1.8%
Bellingham CSO	19	2.5%	69	2.8%
Everett CSO	23	3.0%	78	3.2%
Friday Harbor Outstation	0	0.0%	0	0.0%
Mt Vernon CSO	15	1.9%	47	1.9%
Oak Harbor CSO	4	0.5%	17	0.7%
Sky Valley CSO	8	1.0%	29	1.2%
Smokey Point CSO	18	2.3%	52	2.1%
<b>Region Total</b>	<b>101</b>	<b>13.0%</b>	<b>336</b>	<b>13.7%</b>

## Other Programs

### DCA Caseload by DSHS Region and CSO (continued)

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 4</b>				
Auburn CSO	5	0.6%	16	0.7%
Belltown CSO	4	0.5%	7	0.3%
Capitol Hill CSO	9	1.2%	26	1.1%
Federal Way CSO	19	2.5%	60	2.4%
King Eastside CSO	7	0.9%	21	0.9%
King North CSO	10	1.3%	30	1.2%
King South CSO	18	2.3%	68	2.8%
Rainier CSO	11	1.4%	34	1.4%
Renton CSO	3	0.4%	10	0.4%
White Center CSO	14	1.8%	46	1.9%
<b>Region Total</b>	<b>100</b>	<b>12.9%</b>	<b>318</b>	<b>12.9%</b>
<b>Region 5</b>				
Bremerton CSO	27	3.5%	81	3.3%
Lakewood CSO	21	2.7%	59	2.4%
Pierce North CSO	17	2.2%	48	2.0%
Pierce South CSO	28	3.6%	87	3.5%
Puyallup Valley CSO	34	4.4%	114	4.6%
<b>Region Total</b>	<b>127</b>	<b>16.4%</b>	<b>389</b>	<b>15.8%</b>
<b>Region 6</b>				
Aberdeen CSO	19	2.5%	64	2.6%
Chehalis CSO	18	2.3%	70	2.8%
Columbia River CSO	137	17.7%	407	16.5%
Forks CSO	0	0.0%	0	0.0%
Goldendale CSO	10	1.3%	30	1.2%
Kelso CSO	20	2.6%	64	2.6%
Long Beach CSO	2	0.3%	7	0.3%
Olympia CSO	26	3.4%	89	3.6%
Port Angeles CSO	8	1.0%	27	1.1%
Port Townsend CSO	1	0.1%	4	0.2%
Shelton CSO	6	0.8%	23	0.9%
South Bend CSO	1	0.1%	2	0.1%
Stevenson CSO	10	1.3%	31	1.3%
White Salmon CSO	6	0.8%	20	0.8%
<b>Region Total</b>	<b>264</b>	<b>34.1%</b>	<b>838</b>	<b>34.1%</b>
<b>State Total</b>	<b>775</b>	<b>100.0%</b>	<b>2,460</b>	<b>100.0%</b>

## Other Programs

### DCA Caseload by County of Residence June 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	1	0.1%	3	0.1%
Asotin	2	0.3%	6	0.2%
Benton	17	2.2%	52	2.1%
Chelan	6	0.8%	13	0.5%
Clallam	8	1.0%	27	1.1%
Clark	137	17.7%	409	16.6%
Columbia	0	0.0%	0	0.0%
Cowlitz	21	2.7%	68	2.8%
Douglas	3	0.4%	10	0.4%
Ferry	0	0.0%	0	0.0%
Franklin	7	0.9%	24	1.0%
Garfield	0	0.0%	0	0.0%
Grant	12	1.5%	44	1.8%
Grays Harbor	18	2.3%	59	2.4%
Island	4	0.5%	17	0.7%
Jefferson	1	0.1%	4	0.2%
King	100	12.9%	318	12.9%
Kitsap	27	3.5%	79	3.2%
Kittitas	6	0.8%	18	0.7%
Klickitat	16	2.1%	50	2.0%
Lewis	19	2.5%	74	3.0%
Lincoln	0	0.0%	0	0.0%
Mason	7	0.9%	28	1.1%
Okanogan	1	0.1%	4	0.2%
Pacific	3	0.4%	9	0.4%
Pend Oreille	0	0.0%	0	0.0%
Pierce	100	12.9%	310	12.6%
San Juan	0	0.0%	0	0.0%
Skagit	15	1.9%	46	1.9%
Skamania	7	0.9%	21	0.9%
Snohomish	62	8.0%	201	8.2%
Spokane	94	12.1%	285	11.6%
Stevens	2	0.3%	6	0.2%
Thurston	28	3.6%	93	3.8%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	5	0.6%	13	0.5%
Whatcom	20	2.6%	72	2.9%
Whitman	0	0.0%	0	0.0%
Yakima	26	3.4%	97	3.9%
<b>State Total</b>	<b>775</b>	<b>100.0%</b>	<b>2,460</b>	<b>100.0%</b>

## Other Programs

### DCA Client Demographics June 2010

Source: ESA-ACES Data

Characteristic	All Clients		Adults Only	
	Number	Percent	Number	Percent
<b>TOTAL</b>	2,460	100.0%	1,038	100.0%
<b>Gender</b>				
Female	1,427	58.0%	716	69.0%
Male	1,033	42.0%	322	31.0%
<b>Race</b>				
White	1,408	57.2%	667	64.3%
Hispanic	297	12.1%	115	11.1%
Black	172	7.0%	77	7.4%
Asian/Pacific Islander	78	3.2%	36	3.5%
Native American	53	2.2%	23	2.2%
Unknown	452	18.4%	120	11.6%
<b>Marital Status (Adults Only)</b>				
Separated	100	4.1%	99	9.5%
Married	357	14.5%	354	34.1%
Never Married	1,887	76.7%	471	45.4%
Divorced	104	4.2%	104	10.0%
Widowed	6	0.2%	6	0.6%
Unknown	6	0.2%	4	0.4%
<b>Citizenship<sup>1</sup></b>				
U.S. Citizen	2,367	96.2%	969	93.4%
Resident Alien	89	3.6%	67	6.5%
U.S. National	4	0.2%	2	0.2%
<b>Age</b>				
< 1 Year Old	150	6.1%	0	0.0%
1-5 Years Old	481	19.6%	0	0.0%
6-10 Years Old	420	17.1%	0	0.0%
11-15 Years Old	273	11.1%	0	0.0%
16-17 Years Old	90	3.7%	1	0.1%
18-20 Years Old	61	2.5%	52	5.0%
21-29 Years Old	432	17.6%	432	41.6%
30-39 Years Old	385	15.7%	385	37.1%
40-49 Years Old	141	5.7%	141	13.6%
50-55 Years Old	24	1.0%	24	2.3%
56-59 Years Old	2	0.1%	2	0.2%
60-64 Years Old	1	0.0%	1	0.1%
65+ Years Old	0	0.0%	0	0.0%
<b>Mean Age of Children</b>	7.0 Years Old			
<b>Median Age of Children</b>	6.0 Years Old			
<b>Mean Age of Adults</b>	31.3 Years Old			
<b>Median Age of Adults</b>	30.0 Years Old			

<sup>1</sup> See Refugee/Immigrant section, page 24 for glossary of Citizenship terms.

## Other Programs

### Selected OAR Program Characteristics SFY 2009 and SFY 2010

Source: ESA-ACES Data

	SFY09 (July 08 – June 09)	SFY10 (July 09 – June 10)
<b>Average Number of Cases Per Month (Range)</b>	320 (308 - 325)	330 (326 - 332)
<b>Average Number of Persons Per Month (Range)</b>	327 (312 - 334)	339 (335 - 342)
<b>Average Number of Adults Per Month (Range)</b>	318 (304 - 324)	329 (326 - 332)
<b>Average Number of Children Per Month (Range)</b>	8 (2-14)	10 (5-13)
<b>Recipients as a Percent of State's Total Population</b>	Trace	Trace
<b>Total Statewide Population<sup>1</sup></b>	6,668,200	6,733,250
<b>Children as a Percent of All Recipients</b>	2.4%	2.9%
<b>Average Persons Per Case</b>	1	1
<b>Average Children Per Case</b>	0	0
<b>Average Children Per Adult</b>	0	0
<b>Average Monthly Payment Per Case (Range)<sup>2</sup></b>	\$65.60 (\$57.49 – \$70.52)	\$51.46 (\$46.79 – \$57.26)

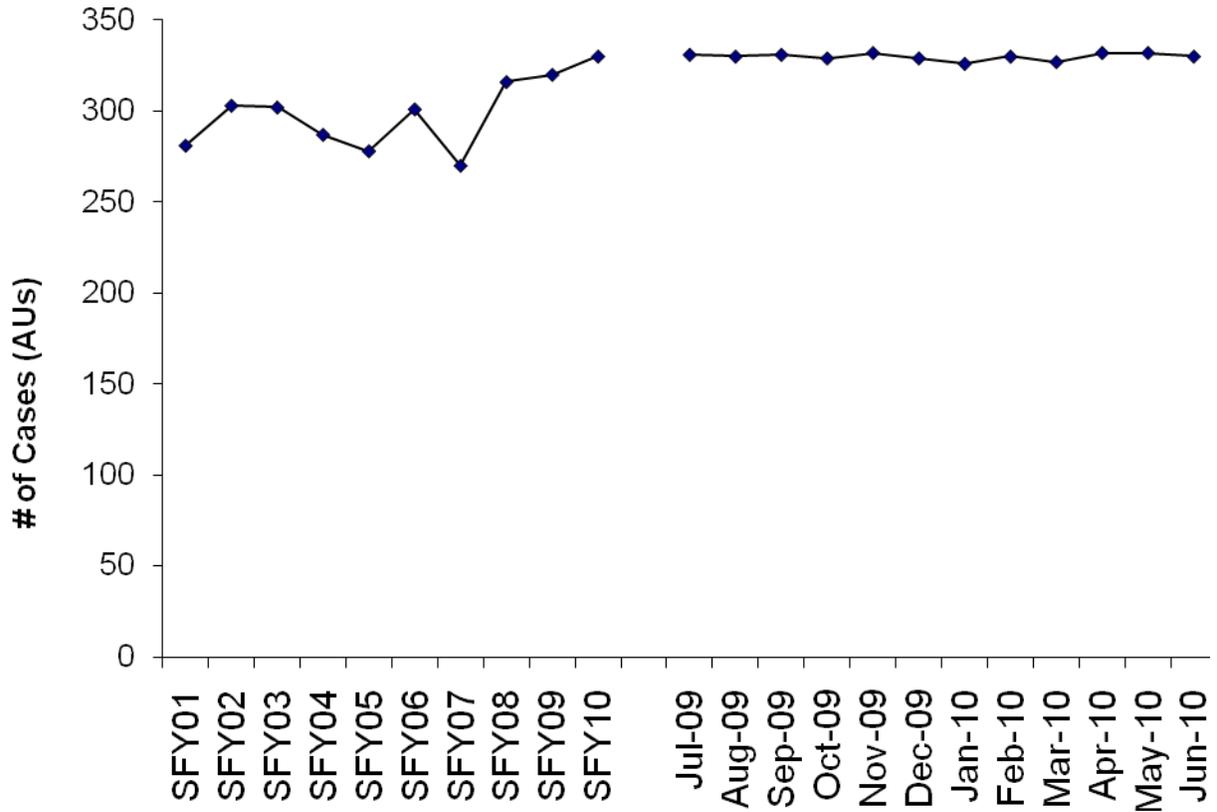
<sup>1</sup> OFM, 2010 Population Trends for Washington State

<sup>2</sup> Payments are not adjusted for refunds.

## Other Programs

### OAR Caseload SFY 2001 - SFY 2010

Source: ESA-ACES Data



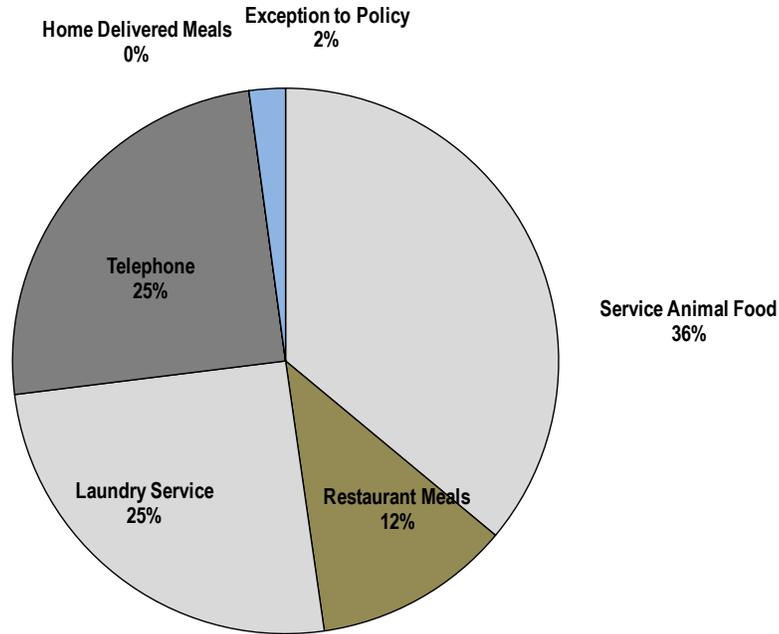
Year	Cases	Year	Cases
SFY01	281	SFY06	301
SFY02	303	SFY07	270
SFY03	302	SFY08	316
SFY04	287	SFY09	320
SFY05	278	SFY10	330

SFY 2010	Cases	Persons	Total Expenditures	Average Payment Per Case
July	331	336	\$18,952.03	\$57.26
August	330	339	\$18,595.44	\$56.35
September	331	341	\$18,606.63	\$56.21
October	329	335	\$17,821.44	\$54.17
November	332	342	\$17,542.28	\$52.84
December	329	339	\$17,137.84	\$52.09
January	326	335	\$16,052.42	\$49.24
February	330	340	\$16,306.83	\$49.41
March	327	337	\$15,908.66	\$48.65
April	332	342	\$15,850.62	\$47.74
May	332	342	\$15,533.24	\$46.79
June	330	340	\$15,477.32	\$46.90
<b>Mo. Avg.</b>	<b>330</b>	<b>339</b>	<b>\$16,982.06</b>	<b>\$51.46</b>

## Other Programs

### Average Monthly OAR Caseload by Service Type<sup>1</sup> SFY 2010

Source: ESA-ACES Data



OAR Case Type	OAR Cases	
	Number	Percent
Service Animal Food	151	36.0%
Laundry Service	106	25.3%
Telephone	104	24.8%
Restaurant Meals	49	11.7%
Exception to Policy <sup>2</sup>	9	2.1%
Home Delivered Meals	0	0%
<b>Total Cases</b>	<b>419</b>	<b>100%</b>

<sup>1</sup> Numbers are based on the average monthly caseload by type. Several cases received more than one type of OAR. Therefore, the sum of OAR cases by type may sum to more than the monthly average of unduplicated cases that received OAR.

<sup>2</sup> ETR (Exception to Rule), formerly ETP (Exception to Policy), is detailed in WAC 388-440-0001.

## Other Programs

### OAR Caseload by DSHS Region, CSO, and HCS Office June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	8	2.4%	12	3.5%
Clarkston CSO	0	0.0%	0	0.0%
Colfax CSO	0	0.0%	0	0.0%
Colville CSO	1	0.3%	2	0.6%
Mattawa CSO	0	0.0%	0	0.0%
Moses Lake CSO	0	0.0%	0	0.0%
Newport CSO	0	0.0%	0	0.0%
Okanogan CSO	0	0.0%	0	0.0%
Othello CSO	0	0.0%	0	0.0%
Republic CSO	0	0.0%	0	0.0%
Wenatchee CSO	0	0.0%	0	0.0%
Region Total	9	2.7%	14	4.1%
<b>Region 2</b>				
Ellensburg CSO	0	0.0%	0	0.0%
Kennewick CSO	1	0.3%	1	0.3%
R2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	0	0.0%	0	0.0%
Walla Walla CSO	2	0.6%	2	0.6%
Wapato CSO	0	0.0%	0	0.0%
Yakima CSO	2	0.6%	2	0.6%
Region Total	5	1.5%	5	1.5%
<b>Region 3</b>				
Alderwood CSO	2	0.6%	2	0.6%
Bellingham CSO	2	0.6%	2	0.6%
Everett CSO	0	0.0%	0	0.0%
Friday Harbor Outstation	0	0.0%	0	0.0%
Mt Vernon CSO	1	0.3%	1	0.3%
Oak Harbor CSO	0	0.0%	0	0.0%
Sky Valley CSO	0	0.0%	0	0.0%
Smokey Point CSO	1	0.3%	1	0.3%
Region Total	6	1.8%	6	1.8%
<b>Region 4</b>				
Auburn CSO	1	0.3%	1	0.3%
Belltown CSO	3	0.9%	3	0.9%
Capitol Hill CSO	0	0.0%	0	0.0%
Federal Way CSO	0	0.0%	0	0.0%
King Eastside CSO	0	0.0%	0	0.0%
King North CSO	1	0.3%	4	1.2%
King South CSO	0	0.0%	0	0.0%
Rainier CSO	1	0.3%	1	0.3%
Renton CSO	0	0.0%	0	0.0%
White Center CSO	1	0.3%	1	0.3%
Region Total	7	2.1%	10	2.9%

## Other Programs

### OAR Caseload by DSHS Region, CSO, and HCS Office (continued)

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 5</b>				
Bremerton CSO	3	0.9%	3	0.9%
Lakewood CSO	2	0.6%	2	0.6%
Pierce North CSO	1	0.3%	1	0.3%
Pierce South CSO	1	0.3%	1	0.3%
Puyallup Valley CSO	2	0.6%	3	0.9%
Region Total	9	2.7%	10	2.9%
<b>Region 6</b>				
Aberdeen CSO	3	0.9%	3	0.9%
Chehalis CSO	0	0.0%	0	0.0%
Columbia River CSO	1	0.3%	1	0.3%
Forks CSO	0	0.0%	0	0.0%
Goldendale CSO	0	0.0%	0	0.0%
Kelso CSO	0	0.0%	0	0.0%
Long Beach CSO	0	0.0%	0	0.0%
Olympia CSP	0	0.0%	0	0.0%
Port Angeles CSO	6	1.8%	6	1.8%
Port Townsend CSO	0	0.0%	0	0.0%
Shelton CSO	0	0.0%	0	0.0%
South Bend CSO	0	0.0%	0	0.0%
Stevenson CSO	0	0.0%	0	0.0%
White Salmon CSO	0	0.0%	0	0.0%
Region Total	10	3.0%	10	2.9%
<b>Statewide Customer Serv. Call Cntr</b>				
Dist 1 Customer Serv. Call Cntr	1	0.3%	1	0.3%
Dist 2 Customer Serv. Call Cntr	0	0.0%	0	0.0%
Dist 3 Customer Serv. Call Cntr	4	1.2%	4	1.2%
Dist 4 Customer Serv. Call Cntr	1	0.3%	1	0.3%
Dist 5 Customer Serv. Call Cntr	0	0.0%	0	0.0%
Dist 6 Customer Serv. Call Cntr	0	0.0%	0	0.0%
Regional Total	6	1.8%	6	1.8%
<b>Washcap</b>	124	37.6%	124	36.5%

## Other Programs

### OAR Caseload by DSHS Region, CSO, and HCS Office<sup>1</sup> (continued) June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>HCS Offices</b>				
Aberdeen	0	0.0%	0	0.0%
Alderwood	24	7.3%	24	7.1%
Bellingham	1	0.3%	1	0.3%
Bremerton	2	0.6%	2	0.6%
Chehalis	0	0.0%	0	0.0%
Clarkston	1	0.3%	1	0.3%
Colville	0	0.0%	0	0.0%
Ellensburg	1	0.3%	1	0.3%
Everett	92	27.9%	93	27.4%
Holgate	7	2.1%	7	2.1%
Kelso	1	0.3%	1	0.3%
Moses Lake	0	0.0%	0	0.0%
Mt. Vernon	1	0.3%	1	0.3%
Oak Harbor	0	0.0%	0	0.0%
Okanogan	0	0.0%	0	0.0%
Pacific	0	0.0%	0	0.0%
Pasco	2	0.6%	2	0.6%
Port Angeles	0	0.0%	0	0.0%
Puyallup	3	0.9%	3	0.9%
Skykomish	4	1.2%	4	1.2%
Smokey Point	10	3.0%	10	2.9%
Spokane	0	0.0%	0	0.0%
Sunnyside	0	0.0%	0	0.0%
Tacoma	0	0.0%	0	0.0%
Toppenish-Wapato	2	0.6%	2	0.6%
Tumwater	1	0.3%	1	0.3%
Vancouver	1	0.3%	1	0.3%
Walla Walla	0	0.0%	0	0.0%
Wenatchee	0	0.0%	0	0.0%
Yakima-Ellensburg	1	0.3%	1	0.3%
Medical Elig. Determination Svc.	0	0.0%	0	0.0%
<i>HCS Office Total</i>	154	46.7%	155	45.6%
<b>State Total</b>	<b>330</b>	<b>100.0%</b>	<b>340</b>	<b>100.0%</b>

<sup>1</sup> A number of OAR cases received services through a Home Community Service Center (HCS) administered through the Aging and Adult Services Administration. These cases are listed separately since they are not part of a Community Services Division (CSD) Community Service Office.

## Other Programs

### OAR Caseload by County of Residence June 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	1	0.3%	1	0.3%
Benton	2	0.6%	2	0.6%
Chelan	0	0.0%	0	0.0%
Clallam	10	3.0%	10	2.9%
Clark	4	1.2%	4	1.2%
Columbia	0	0.0%	0	0.0%
Cowlitz	3	0.9%	3	0.9%
Douglas	1	0.3%	1	0.3%
Ferry	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%
Garfield	0	0.0%	0	0.0%
Grant	1	0.3%	1	0.3%
Grays Harbor	9	2.7%	9	2.6%
Island	2	0.6%	2	0.6%
Jefferson	3	0.9%	3	0.9%
King	28	8.5%	31	9.1%
Kitsap	18	5.5%	18	5.3%
Kittitas	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%
Lewis	0	0.0%	0	0.0%
Lincoln	0	0.0%	0	0.0%
Mason	3	0.9%	3	0.9%
Okanogan	1	0.3%	1	0.3%
Pacific	1	0.3%	1	0.3%
Pend Oreille	1	0.3%	1	0.3%
Pierce	20	6.1%	21	6.2%
San Juan	0	0.0%	0	0.0%
Skagit	5	1.5%	5	1.5%
Skamania	0	0.0%	0	0.0%
Snohomish	153	46.4%	154	45.3%
Spokane	34	10.3%	38	11.2%
Stevens	2	0.6%	3	0.9%
Thurston	5	1.5%	5	1.5%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	4	1.2%	4	1.2%
Whatcom	13	3.9%	13	3.8%
Whitman	0	0.0%	0	0.0%
Yakima	6	1.8%	6	1.8%
<b>State Total</b>	<b>330</b>	<b>100.0%</b>	<b>340</b>	<b>100.0%</b>

## Other Programs

### OAR Client Demographics June 2010

Source: ESA-ACES Data

Characteristic	All Clients	
	Number	Percent
<b>TOTAL</b>	340	<b>100%</b>
<b>Gender</b>		
Female	249	73.2%
Male	91	26.8%
<b>Race</b>		
White	279	82.1%
Hispanic	8	2.4%
Black	7	2.1%
Asian/Pacific Islander	19	5.6%
Native American	7	2.1%
Unknown	20	5.9%
<b>Marital Status (Adults Only)</b>		
Separated	25	7.4%
Married	56	16.5%
Never Married	119	35.0%
Divorced	91	26.8%
Widowed	43	12.6%
Unknown	6	1.8%
<b>Citizenship</b>		
U.S. Citizen	283	83.2%
Resident Alien	56	16.5%
U.S. Nationals	1	0.3%
<b>Age</b>		
< 1 Year Old	1	0.3%
1-5 Years Old	3	0.9%
6-10 Years Old	5	1.5%
11-15 Years Old	3	0.9%
16-17 Years Old	0	0.0%
18-20 Years Old	2	0.6%
21-29 Years Old	12	3.5%
30-39 Years Old	22	6.5%
40-49 Years Old	46	13.5%
50-55 Years Old	55	16.2%
56-59 Years Old	39	11.5%
60-64 Years Old	31	9.1%
65+ Years Old	121	35.6%
Mean Age of Adults	57.1 Years Old	
Median Age of Adults	58.0 Years Old	

## Other Programs

### Selected RCA Program Characteristics SFY 2009 and SFY 2010

Source: ESA-ACES Data

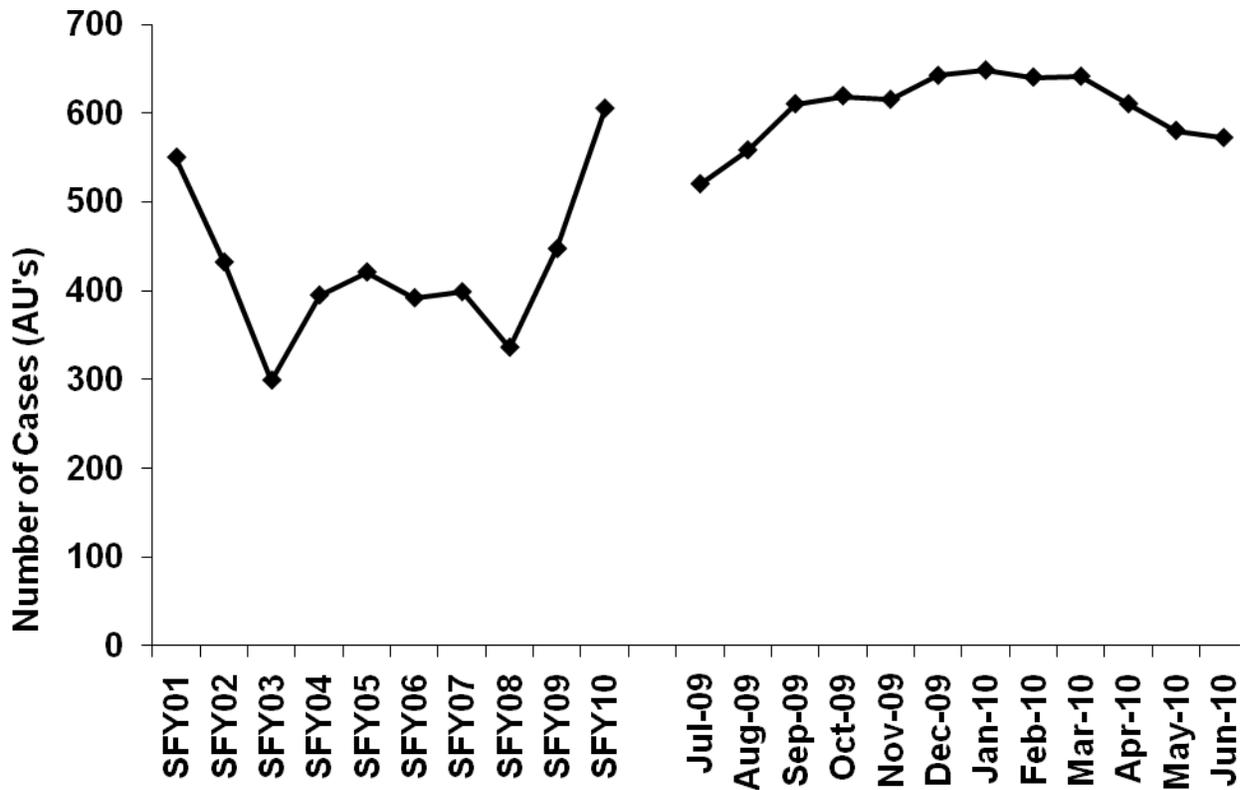
	SFY09 (July 08 – June 09)	SFY10 (July 09 – June 10)
Average Number of Cases Per Month (Range)	447 (317 - 500)	605 (520 - 648)
Average Number of Persons Per Month (Range)	503 (365 - 567)	687 (592 - 744)
Recipients as a Percent of State's Total Population	Trace	Trace
State Total Population <sup>1</sup>	6,668,200	6,733,250
Recipients as a Percent of State's Population Age 18 and Over	Trace	Trace
State Population Age 18 and Over <sup>1</sup>	5,085,705	5,149,729
Average Persons Per Case	1.1	1.1
Average Monthly Payment Per Case (Range) <sup>2</sup>	\$332.08 (\$307.86 - \$348.84)	\$337.46 (\$331.60 - \$343.05)

<sup>1</sup> OFM, 2010 Population Trends for Washington State

<sup>2</sup> Payments are not adjusted for refunds.

## Other Programs

### RCA Caseload SFY 2001 - SFY 2010 Source: ESA-ACES Data



Year	Cases	Year	Cases
SFY01	550	SFY06	392
SFY02	432	SFY07	398
SFY03	299	SFY08	336
SFY04	395	SFY09	447
SFY05	421	SFY10	605

SFY 2010	Cases	Persons	Grant Expenditures	Average Payment Per Case
July	520	592	\$174,892.30	\$336.33
August	558	636	\$187,188.80	\$335.46
September	610	697	\$202,278.80	\$331.60
October	619	703	\$210,064.46	\$339.36
November	615	706	\$205,610.43	\$334.33
December	642	737	\$216,318.66	\$336.94
January	648	744	\$219,879.00	\$339.32
February	640	727	\$219,549.00	\$343.05
March	641	726	\$215,874.00	\$336.78
April	610	682	\$205,174.32	\$336.35
May	580	647	\$198,527.32	\$342.29
June	572	641	\$194,607.77	\$340.22
<b>Mo. Avg.</b>	<b>605</b>	<b>687</b>	<b>\$204,163.74</b>	<b>\$337.46</b>

## Other Programs

### RCA Caseload by Country of Origin June 2010

Source: ESA-ACES Data

Country	Number of Cases	Percent of Statewide Cases
Afghanistan	1	0.2%
Armenia	1	0.2%
Belarus	2	0.3%
Bosnia-Herzegovina	1	0.2%
Bulgaria	6	0.9%
Burma	61	9.5%
Columbia	2	0.3%
Costa Rica	1	0.2%
Cuba	21	3.3%
Eithopia	22	3.4%
Eritrea	42	6.6%
Gambia, The	1	0.2%
Guatemala	1	0.2%
Indonesia	2	0.3%
Iran	35	5.5%
Iraq	132	20.6%
Kazakhstan	7	1.1%
Kenya	12	1.9%
Korea (North)	1	0.2%
Kyrgystan	2	0.3%
Lebanon	2	0.3%
Liberia	3	0.5%
Malaysia	3	0.5%
Mexico	1	0.2%
Moldovia	35	5.5%
Mongolia	6	0.9%
Morocco	1	0.2%
Philippines	1	0.2%
Russia	23	3.6%
Somalia	56	8.7%
South Africa	1	0.2%
Sudan	5	0.8%
Syria	1	0.2%
Tajikistan	1	0.2%
Thailand	4	0.6%
Togo	1	0.2%
Ukraine	20	3.1%
Uzbekistan	2	0.3%
Vietnam	10	1.6%
Other Country	112	17.5%
<b>Total</b>	<b>641</b>	<b>100%</b>

## Other Programs

### RCA Caseload by DSHS Region and CSO June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	74	12.9%	84	13.1%
Clarkston CSO	0	0.0%	0	0.0%
Colfax CSO	0	0.0%	0	0.0%
Colville CSO	0	0.0%	0	0.0%
Mattawa CSO	0	0.0%	0	0.0%
Moses Lake CSO	0	0.0%	0	0.0%
Newport CSO	0	0.0%	0	0.0%
Okanogan CSO	0	0.0%	0	0.0%
Othello CSO	0	0.0%	0	0.0%
Republic CSO	0	0.0%	0	0.0%
Wenatchee CSO	1	0.2%	1	0.2%
<b>Region Total</b>	<b>75</b>	<b>13.1%</b>	<b>85</b>	<b>13.3%</b>
<b>Region 2</b>				
Ellensburg CSO	0	0.0%	0	0.0%
Kennewick CSO	54	9.4%	61	9.5%
Region 2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	0	0.0%	0	0.0%
Walla Walla CSO	0	0.0%	0	0.0%
Wapato CSO	0	0.0%	0	0.0%
Yakima CSO	0	0.0%	0	0.0%
<b>Region Total</b>	<b>54</b>	<b>9.4%</b>	<b>61</b>	<b>9.5%</b>
<b>Region 3</b>				
Alderwood CSO	20	3.5%	22	3.4%
Bellingham CSO	1	0.2%	1	0.2%
Everett CSO	15	2.6%	19	3.0%
Friday Harbor Outstation	0	0.0%	0	0.0%
Mt Vernon CSO	1	0.2%	1	0.2%
Oak Harbor CSO	0	0.0%	0	0.0%
Sky Valley CSO	0	0.0%	0	0.0%
Smokey Point CSO	1	0.2%	1	0.2%
<b>Region Total</b>	<b>38</b>	<b>6.6%</b>	<b>44</b>	<b>6.9%</b>

## Other Programs

### RCA Caseload by DSHS Region and CSO (continued)

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 4</b>				
Auburn CSO	1	0.2%	1	0.2%
Belltown CSO	3	0.5%	3	0.5%
Capitol Hill CSO	10	1.7%	10	1.6%
Federal Way CSO	12	2.1%	16	2.5%
King Eastside CSO	22	3.8%	25	3.9%
King North CSO	22	3.8%	26	4.1%
King South CSO	86	15.0%	94	14.7%
Rainier CSO	34	5.9%	36	5.6%
Renton CSO	31	5.4%	32	5.0%
White Center CSO	128	22.4%	138	21.5%
<b>Region Total</b>	<b>349</b>	<b>61.0%</b>	<b>381</b>	<b>59.4%</b>
<b>Region 5</b>				
Bremerton CSO	0	0.0%	0	0.0%
Lakewood CSO	7	1.2%	9	1.4%
Pierce North CSO	8	1.4%	10	1.6%
Pierce South CSO	10	1.7%	15	2.3%
Puyallup Valley CSO	8	1.4%	8	1.2%
<b>Region Total</b>	<b>33</b>	<b>5.8%</b>	<b>42</b>	<b>6.6%</b>
<b>Region 6</b>				
Aberdeen CSO	0	0.0%	0	0.0%
Chehalis CSO	0	0.0%	0	0.0%
Columbia River CSO	20	3.5%	25	3.9%
Forks CSO	0	0.0%	0	0.0%
Goldendale CSO	0	0.0%	0	0.0%
Kelso CSO	0	0.0%	0	0.0%
Long Beach CSO	0	0.0%	0	0.0%
Olympia CSO	3	0.5%	3	0.5%
Port Angeles CSO	0	0.0%	0	0.0%
Port Townsend CSO	0	0.0%	0	0.0%
Shelton CSO	0	0.0%	0	0.0%
South Bend CSO	0	0.0%	0	0.0%
Stevenson CSO	0	0.0%	0	0.0%
White Salmon CSO	0	0.0%	0	0.0%
<b>Region Total</b>	<b>23</b>	<b>4.0%</b>	<b>28</b>	<b>4.4%</b>
<b>State Total</b>	<b>572</b>	<b>100.0%</b>	<b>641</b>	<b>100.0%</b>

## Other Programs

### RCA Caseload by County of Residence June 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%
Benton	54	9.4%	61	9.5%
Chelan	1	0.2%	1	0.2%
Clallam	0	0.0%	0	0.0%
Clark	20	3.5%	25	3.9%
Columbia	0	0.0%	0	0.0%
Cowlitz	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%
Garfield	0	0.0%	0	0.0%
Grant	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%
Island	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%
King	348	60.8%	380	59.3%
Kitsap	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%
Lewis	0	0.0%	0	0.0%
Lincoln	0	0.0%	0	0.0%
Mason	0	0.0%	0	0.0%
Okanogan	0	0.0%	0	0.0%
Pacific	0	0.0%	0	0.0%
Pend Oreille	0	0.0%	0	0.0%
Pierce	33	5.8%	42	6.6%
San Juan	0	0.0%	0	0.0%
Skagit	2	0.3%	2	0.3%
Skamania	0	0.0%	0	0.0%
Snohomish	36	6.3%	42	6.6%
Spokane	74	12.9%	84	13.1%
Stevens	0	0.0%	0	0.0%
Thurston	3	0.5%	3	0.5%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	0	0.0%	0	0.0%
Whatcom	1	0.2%	1	0.2%
Whitman	0	0.0%	0	0.0%
Yakima	0	0.0%	0	0.0%
<b>State Total</b>	<b>572</b>	<b>100.0%</b>	<b>641</b>	<b>100.0%</b>

## Other Programs

### RCA Client Demographics

**June 2010**

Source: ESA-ACES Data

Characteristic	All Clients/Adults	
	Number	Percent
<b>TOTAL</b>	641	100%
<b>Gender</b>		
<b>Female</b>	236	36.8%
<b>Male</b>	405	63.2%
<b>Race</b>		
<b>White</b>	82	12.8%
<b>Hispanic</b>	73	11.4%
<b>Black</b>	95	14.8%
<b>Asian/Pacific Islander</b>	79	12.3%
<b>Unknown</b>	312	48.7%
<b>Marital Status (Adults Only)</b>		
<b>Separated</b>	20	3.1%
<b>Married</b>	161	25.1%
<b>Never Married</b>	431	67.2%
<b>Divorced</b>	11	1.7%
<b>Widowed</b>	11	1.7%
<b>Unknown</b>	7	1.1%
<b>Citizenship<sup>1</sup></b>		
<b>Resident Alien</b>	641	100.0%
<b>Age</b>		
<b>18 Years Old</b>	35	5.5%
<b>19 – 20 Years Old</b>	75	11.7%
<b>21 – 30 Years Old</b>	282	44.0%
<b>30 – 39 Years Old</b>	101	15.8%
<b>40 – 49 Years Old</b>	40	6.2%
<b>50 – 55 Years Old</b>	31	4.8%
<b>56 – 59 Years Old</b>	23	3.6%
<b>60 – 64 Years Old</b>	21	3.3%
<b>65 + Years Old</b>	33	5.1%
<b>Mean Age of Adults</b>	32.4Years Old	
<b>Median Age of Adults</b>	26.0 Years Old	

---

<sup>1</sup> See Refugee/Immigrant section, page 24 for glossary of Citizenship terms.

## Other Programs

### Selected SSP Program Characteristics<sup>1</sup> SFY 2009 and SFY 2010

Source: ESA-ACES Data

	SFY 2009 (July 2008 – June 2009)	SFY 2010 (July 2009 – June 2010)
<b>Average Number of Cases Per Month (Range)</b>	31,658 (31,213 – 32,137)	32,526 (32,161 – 32,907)
<b>Average Number of Persons Per Month (Range)</b>	31,658 (31,213 – 32,137)	32,526 (32,161 – 32,907)
<b>Recipients as a Percent of State's Total Population</b>	Trace	Trace
<b>State Total Population<sup>2</sup></b>	6,668,200	6,733,250
<b>Recipients as a Percent of State's Population Age 18 and Over</b>	Trace	Trace
<b>State Population Age 18 and Over<sup>3</sup></b>	5,085,705	5,149,729
<b>Average Persons Per Case</b>	1	1
<b>Average Monthly Payment Per Case (Range)<sup>4</sup></b>	\$49.43 (\$45.98 – 87.24)	\$48.58 (\$46 – 76.92)

<sup>1</sup> The Social Security Act requires the state of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is also required to tell the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement. Since the inception of SSP, Washington State has paid SSA to administer the program.

The 2002 Washington State Legislature redirected the funding for SSP effective July 1, 2002. Funding for SSP was divided between the Division of Developmental Disabilities (DDD) and the Economic Services Administration (ESA). ESA was given \$4.8 million of the \$28.9 million maintenance of effort (MOE) money to spend on SSI recipients who have an SSI ineligible spouse and grandfathered in SSI recipients, also called MIL clients.

SSA managed the reduced program July 1, 2002 through September 30, 2002. State administration of SSP began in October 2002.

Numbers reported here represent the number of cases managed by ESA. As of January 2004, ESA added approximately 25,000 aged and blind individuals to the SSP caseload, as part of the 2004 State Plan agreement with SSA.

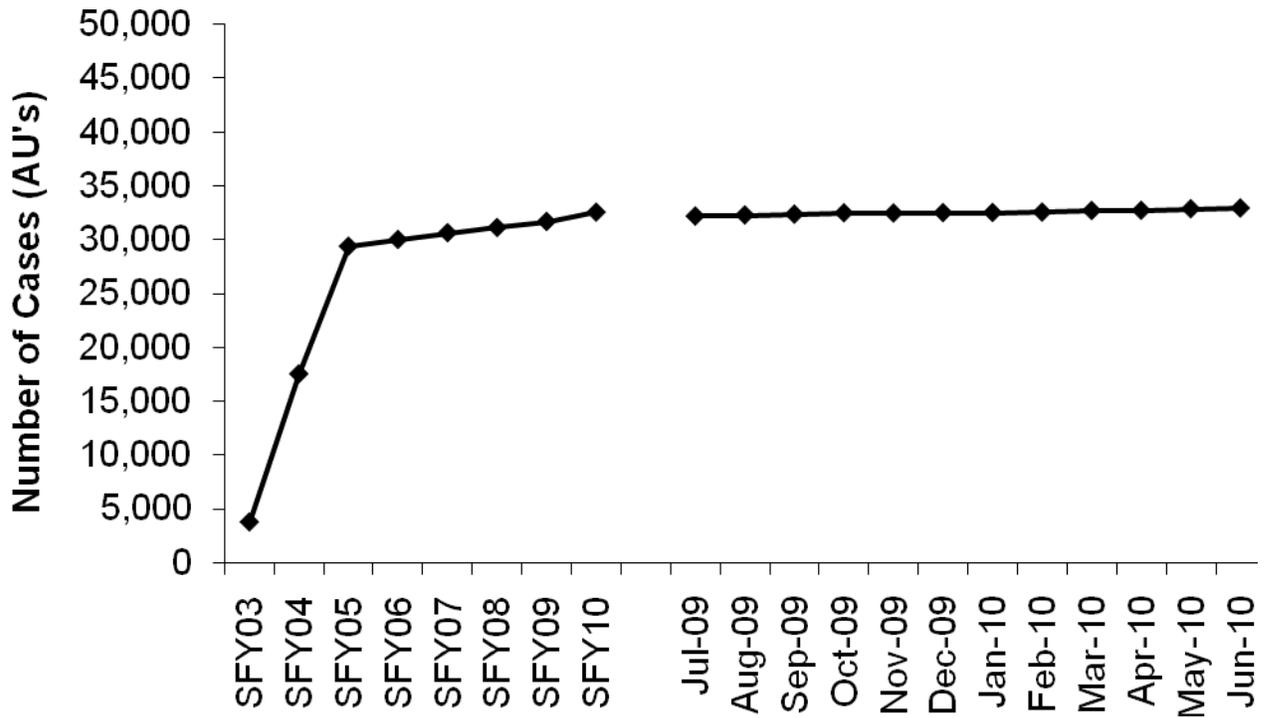
<sup>2</sup> OFM, 2010 Population Trends for Washington State

<sup>3</sup> OFM, 2010 Population Trends for Washington State

<sup>4</sup> Payments are not adjusted for refunds.

## Other Programs

### SSP Caseload<sup>1</sup> SFY 2003 - SFY 2010 Source: ESA-ACES Data



SFY 2010	Cases	Persons	Grant Expenditures	Average Payment Per Case
July	32,161	32,161	\$1,479,761.94	\$46.01
August	32,266	32,266	\$1,484,361.94	\$46.00
September	32,339	32,339	\$1,487,893.35	\$46.01
October	32,462	32,462	\$1,493,652.61	\$46.01
November	32,443	32,443	\$1,492,497.62	\$46.00
December	32,477	32,477	\$2,498,140.92	\$76.92
January	32,496	32,496	\$1,494,758.39	\$46.00
February	32,532	32,532	\$1,496,497.93	\$46.00
March	32,680	32,680	\$1,503,190.19	\$46.00
April	32,699	32,699	\$1,504,317.93	\$46.01
May	32,844	32,844	\$1,510,803.93	\$46.00
June	32,907	32,907	\$1,513,563.93	\$46.00
<b>Mo. Avg.</b>	<b>32,526</b>	<b>32,526</b>	<b>\$1,579,953.39</b>	<b>\$48.58</b>

<sup>1</sup> Please refer to note on page 37 for changes made to the SSP program. Washington state is required to expend the same amount of state supplemental monies each year. Adjustments to the SSP payment amount are made as needed to balance the SSP budget.

## Other Programs

### SSP Caseload by DSHS Region, CSO, and HCS Office June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 1</b>				
Access Spokane 032	793	2.4%	793	2.4%
Clarkston CSO	55	0.2%	55	0.2%
Colfax CSO	31	0.1%	31	0.1%
Colville CSO	87	0.3%	87	0.3%
Mattawa CSO	10	0.0%	10	0.0%
Moses Lake CSO	127	0.4%	127	0.4%
Newport CSO	43	0.1%	43	0.1%
Okanogan CSO	112	0.3%	112	0.3%
Othello CSO	39	0.1%	39	0.1%
Republic CSO	33	0.1%	33	0.1%
Wenatchee CSO	183	0.6%	183	0.6%
Region Total	1,512	4.6%	1,512	4.6%
<b>Region 2</b>				
Ellensburg CSO	26	0.1%	26	0.1%
Kennewick CSO	366	1.1%	366	1.1%
R2 Processing Center	0	0.0%	0	0.0%
Sunnyside CSO	176	0.5%	176	0.5%
Walla Walla CSO	114	0.3%	114	0.3%
Wapato CSO	178	0.5%	178	0.5%
Yakima CSO	348	1.1%	348	1.1%
Region Total	1,208	3.7%	1,208	3.7%
<b>Region 3</b>				
Alderwood CSO	442	1.3%	442	1.3%
Bellingham CSO	339	1.0%	339	1.0%
Everett CSO	327	1.0%	327	1.0%
Friday Harbor Outstation	0	0.0%	0	0.0%
Mt Vernon CSO	182	0.6%	182	0.6%
Oak Harbor CSO	53	0.2%	53	0.2%
Sky Valley CSO	94	0.3%	94	0.3%
Smokey Point CSO	146	0.4%	146	0.4%
Region Total	1,583	4.8%	1,583	4.8%
<b>Region 4</b>				
Auburn CSO	27	0.1%	27	0.1%
Belltown CSO	278	0.8%	278	0.8%
Capitol Hill CSO	354	1.1%	354	1.1%
Federal Way CSO	450	1.4%	450	1.4%
King Eastside CSO	765	2.3%	765	2.3%
King North CSO	496	1.5%	496	1.5%
King South CSO	351	1.1%	351	1.1%
Rainier CSO	584	1.8%	584	1.8%
Renton CSO	479	1.5%	479	1.5%
White Center CSO	582	1.8%	582	1.8%
Region Total	4,366	13.3%	4,366	13.3%

## Other Programs

### SSP Caseload by DSHS Region, CSO, and HCS Office (continued) June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>Region 5</b>				
Bremerton CSO	297	0.9%	297	0.9%
Lakewood CSO	370	1.2%	340	1.0%
Pierce North CSO	381	1.2%	349	1.1%
Pierce South CSO	479	1.5%	479	1.5%
Puyallup Valley CSO	293	0.9%	293	0.9%
Region Total	1,758	5.3%	1,758	5.3%
<b>Region 6</b>				
Aberdeen CSO	152	0.5%	152	0.5%
Chehalis CSO	155	0.5%	155	0.5%
Columbia River CSO	682	2.1%	682	2.1%
Forks CSO	26	0.1%	26	0.1%
Goldendale CSO	30	0.1%	30	0.1%
Kelso CSO	172	0.5%	172	0.5%
Long Beach CSO	36	0.1%	36	0.1%
Olympia CSO	348	1.1%	348	1.1%
Port Angeles CSO	81	0.2%	81	0.2%
Port Townsend CSO	31	0.1%	31	0.1%
Shelton CSO	72	0.2%	72	0.2%
South Bend CSO	24	0.1%	24	0.1%
Stevenson CSO	15	0.0%	15	0.0%
White Salmon CSO	19	0.1%	19	0.1%
Region Total	1,843	5.6%	1,843	5.6%
<b>Statewide Cust. Service Call Centers</b>				
Dist 1 Cust Serv Center	17	0.1%	17	0.1%
Dist 2 Cust Serv Center	13	0.0%	13	0.0%
Dist 3 Cust Serv Center	20	0.1%	20	0.1%
Dist 4 Cust Serv Center	79	0.2%	79	0.2%
Dist 5 Cust Serv Center	15	0.0%	15	0.0%
Dist 6 Cust Serv Center	15	0.0%	15	0.0%
Region Total	159	0.5%	159	0.5%
Washcap <sup>1</sup>	8,545	26.0%	8,545	26.0%
Medical Eligibility Determination Services Office	4	0.0%	4	0.0%

<sup>1</sup> The WASHCAP office is part of the Stateswide Customer Service Call Center (CSC).

## Other Programs

### SSP Caseload by DSHS Region, CSO, and HCS Office<sup>1</sup> (continued)

June 2010

Source: ESA-ACES Data

	Cases		Clients	
	Number	Percent	Number	Percent
<b>HCS Offices</b>				
Aberdeen	82	0.2%	82	0.2%
Alderwood	372	1.1%	372	1.1%
Bellingham	247	0.8%	247	0.8%
Bremerton	173	0.5%	173	0.5%
Chehalis	67	0.2%	67	0.2%
Clarkston	41	0.1%	41	0.1%
Colville	85	0.3%	85	0.3%
Ellensburg	27	0.1%	27	0.1%
Everett	587	1.8%	587	1.8%
Holgate	5,056	15.4%	5,056	15.4%
Kelso	90	0.3%	90	0.3%
Moses Lake	166	0.5%	166	0.5%
Mt. Vernon	91	0.3%	91	0.3%
Oak Harbor	27	0.1%	27	0.1%
Okanogan	67	0.2%	67	0.2%
Pacific	16	0.0%	16	0.0%
Pasco	90	0.3%	90	0.3%
Port Angeles	0	0.0%	0	0.0%
Puyallup	149	0.5%	149	0.5%
Skykomish	101	0.3%	101	0.3%
Smokey Point	875	2.7%	875	2.7%
Spokane	46	0.1%	46	0.1%
Sunnyside	1,358	4.1%	1,358	4.1%
Tacoma	403	1.2%	403	1.2%
Toppenish-Wapato	256	0.8%	256	0.8%
Tumwater	1,046	3.2%	1,046	3.2%
Vancouver	112	0.3%	112	0.3%
Walla Walla	50	0.2%	50	0.2%
Wenatchee	91	0.3%	91	0.3%
Yakima-Ellensburg	157	0.5%	157	0.5%
<i>HCS Office Total</i>	11,932	36.3%	11,932	36.3%
<b>State Total</b>	<b>32,907</b>	<b>100.0%</b>	<b>32,907</b>	<b>100.0%</b>

<sup>1</sup> A number of SSP cases received services through a Home Community Service Center (HCS) administered through the Aging and Adult Services Administration. These cases are listed separately since they are not part of a Community Services Division (CSD) Community Service Office (CSO).

## Other Programs

### SSP Caseload by County of Residence June 2010

Source: ESA-ACES Data

County	Cases		Clients	
	Number	Percent	Number	Percent
Adams	80	0.2%	80	0.2%
Asotin	136	0.4%	136	0.4%
Benton	578	1.8%	578	1.8%
Chelan	305	0.9%	305	0.9%
Clallam	253	0.8%	253	0.8%
Clark	2,093	6.4%	2,093	6.4%
Columbia	26	0.1%	26	0.1%
Cowlitz	399	1.2%	399	1.2%
Douglas	97	0.3%	97	0.3%
Ferry	49	0.1%	49	0.1%
Franklin	303	0.9%	303	0.9%
Garfield	6	0.0%	6	0.0%
Grant	388	1.2%	388	1.2%
Grays Harbor	365	1.1%	365	1.1%
Island	146	0.4%	146	0.4%
Jefferson	98	0.3%	98	0.3%
King	12,650	38.4%	12,650	38.4%
Kitsap	691	2.1%	691	2.1%
Kittitas	65	0.2%	65	0.2%
Klickitat	102	0.3%	102	0.3%
Lewis	342	1.0%	342	1.0%
Lincoln	22	0.1%	22	0.1%
Mason	179	0.5%	179	0.5%
Okanogan	255	0.8%	255	0.8%
Pacific	136	0.4%	136	0.4%
Pend Oreille	86	0.3%	86	0.3%
Pierce	3,776	11.5%	3,776	11.5%
San Juan	22	0.1%	22	0.1%
Skagit	390	1.2%	390	1.2%
Skamania	39	0.1%	39	0.1%
Snohomish	2,928	8.9%	2,928	8.9%
Spokane	2,228	6.8%	2,228	6.8%
Stevens	215	0.7%	215	0.7%
Thurston	802	2.4%	802	2.4%
Wahkiakum	11	0.0%	11	0.0%
Walla Walla	276	0.8%	276	0.8%
Whatcom	847	2.6%	847	2.6%
Whitman	67	0.2%	67	0.2%
Yakima	1,456	4.4%	1,456	4.4%
<b>State Total</b>	<b>32,907</b>	<b>100.0%</b>	<b>32,907</b>	<b>100.0%</b>

## Other Programs

### SSP Client Demographics

June 2010

Source: ESA-ACES Data

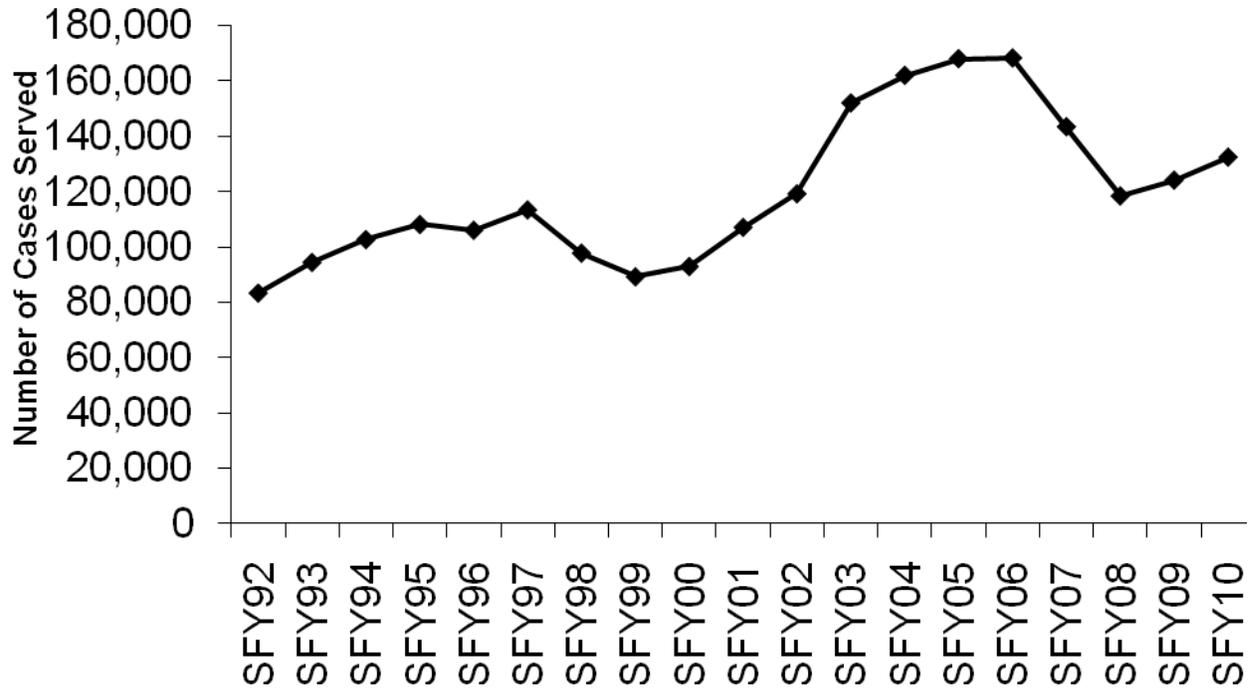
Characteristic	All Clients/Adults	
	Number	Percent
<b>TOTAL</b>	32,907	100.0%
<b>Gender</b>		
Female	21,236	64.5%
Male	11,671	35.5%
<b>Race</b>		
White	15,424	46.9%
Hispanic	2,576	7.8%
Black	1,388	4.2%
Asian/Pacific Islander	8,261	25.1%
Native American	648	2.0%
Unknown	4,610	14.0%
<b>Marital Status (Adults Only)</b>		
Separated	2,468	7.5%
Married	11,534	35.1%
Never Married	5,880	17.9%
Divorced	4,900	14.9%
Widow	6,822	20.7%
Unknown	1,303	4.0%
<b>Citizenship<sup>1</sup></b>		
U.S. Citizen	23,766	72.2%
Resident Alien	9,007	27.4%
U.S. National	134	0.4%
<b>Age</b>		
1 – 5 Years Old	11	0.0%
6 – 10 Years Old	17	0.1%
11 – 15 Years Old	21	0.1%
16 – 17 Years Old	7	0.0%
18 – 20 Years Old	53	0.2%
21 – 29 Years Old	343	1.0%
30 – 39 Years Old	506	1.5%
40 – 49 Years Old	774	2.4%
50 – 55 Years Old	680	2.1%
56 – 59 Years Old	507	1.5%
60 – 64 Years Old	588	1.8%
65+ Years Old	29,400	89.3%
<b>Mean Age of Adults</b>	71.9 Years Old	
<b>Median Age of Adults</b>	73.0 Years Old	

<sup>1</sup> See Refugee/Immigrant section, page 24 for glossary of Citizenship terms.

Other Programs

**WTAP Caseload  
SFY 1992 to SFY 2010**

Source: Information System Services Division (ISSD)



SFY	Cases Served
1991	69,133
1992	83,509
1993	94,577
1994	102,765
1995	108,193
1996	106,145
1997	113,450
1998	97,888
1999	89,384
2000	93,078
2001	107,159
2002	119,238
2003	151,972
2004	161,884
2005	167,884
2006	168,164
2007	143,419
2008	118,486
2009	124,146
2010	132,450

## Other Programs

### WTAP Caseload By County of Residence<sup>1</sup> SFY 2010

Source: Information System Services Division (ISSD)

County	Number of Cases Participating	Number of Cases Eligible	Percent <sup>2</sup> Participating
Adams	726	2,542	28.56%
Asotin	606	3,347	18.11%
Benton	3,697	22,426	16.49%
Chelan	1,821	11,929	15.27%
Ciallam	1,731	8,069	21.45%
Clark	7,252	46,257	15.68%
Columbia	0	3	0.00%
Cowlitz	2,866	16,946	16.91%
Ferry	329	1,457	22.58%
Franklin	562	2,037	27.59%
Garfield	8	22	36.36%
Grant	2,450	12,331	19.87%
Grays Harbor	1,779	10,874	16.36%
Island	474	4,272	11.10%
Jefferson	624	3,037	20.55%
King	28,011	166,806	16.79%
Kitsap	3,486	22,374	15.58%
Kittitas	222	3,271	6.79%
Klickitat	335	2,742	12.22%
Lewis	2,251	11,665	19.30%
Mason	1,153	6,775	17.02%
Okanogan	1,546	6,799	22.74%
Pacific	550	3,304	16.65%
Pend Oreille	379	1,754	21.61%
Pierce	12,956	91,640	14.14%
Skagit	2,355	16,253	14.49%
Skamania	67	1,063	6.30%
Snohomish	7,975	66,333	12.02%
Spokane	11,625	66,171	17.57%
Stevens	1,809	6,084	29.73%
Thurston	18,993	72,617	26.16%
Walla Walla	1,184	6,627	17.87%
Whatcom	3,680	22,267	16.53%
Whitman	354	2,320	15.26%
Yakima	7,469	47,248	15.81%
Unknown	1,125	65,726	1.71%
<b>State Total</b>	<b>132,450</b>	<b>835,388</b>	<b>15.85%</b>

<sup>1</sup> No data is available for Douglas, Lincoln, San Juan and Wahkiakum counties because the CSOs in those counties were closed for the reporting period.

<sup>2</sup> Percents are calculated as the number participating divided by the number eligible within each county.