

Annual Unduplicated Clients Served

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In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address this question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” This is because many ESA clients receive services from more than one program, and within one program, they can receive services that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This section presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2014, ESA served about 2.3 million clients, or nearly one out of every three Washington State residents. This figure counts each client once, regardless of the number of services received or the number of months those services were received.

Annual Unduplicated Clients Served

Annual Unduplicated Clients Served (ESA Only Offices¹ and DSHS Offices²) SFY 2013 and SFY 2014

Source: ESA-ACES, SEMS, RIAobj, Division of Child Support

	SFY 2013		SFY 2014	
	ESA Only	DSHS Offices (ESA & HCS)	ESA Only	DSHS Offices (ESA & HCS)
All Programs	2,298,983	2,479,535	2,274,386	2,321,259
Aged, Blind or Disabled (ABD)	37,609	39,357	39,712	40,603
Additional Requirements- Emergent Needs (AREN)	8,692	8,692	8,583	8,583
Basic Food Employment and Training (BFET)	14,334	14,376	17,028	17,083
Basic Food (SNAP/FAP)	1,436,801	1,480,766	1,430,995	1,459,761
Consolidated Emergency Assistance (CEAP)	1,260	1,260	1,145	1,145
Diversion Cash Assistance (DCS)	10,467	10,486	9,260	9,260
Housing and Essential Needs (HEN) Referral ³	N/A	N/A	12,730	12,748
Medical Care Services (MCS) ⁴	22,194	22,281	15,106	15,131
Medical Assistance (Non-Cash Related) ⁵	1,153,748	1,407,577	1,091,211	1,153,605
Ongoing Additional Requirements (OAR)	232	376	248	385
Pregnant Women Assistance (PWA)	445	445	389	389

¹ ESA Only offices are based on the CSO of issuance and include all CSOs in Regions 1, 2, and 3, plus the following Statewide Call Centers (151, 153, 155, 156, 128, 130, 132).

² DSHS offices include all ESA offices plus the Home and Community Services (HCS) offices of the DSHS Aging and Disability Services Administration.

³ The HEN Referral Program was implemented on January 1, 2014.

⁴ The MCS Program ended on December 31, 2013.

⁵ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder that is administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2014 total.

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Source: ESA-ACES, SEMS, RIAobj, Division of Child Support

	SFY 2013		SFY 2014	
	ESA Only	DSHS Offices (ESA & HCS)	ESA Only	DSHS Offices (ESA & HCS)
Refugee Cash Assistance (RCA)	1,223	1,250	1,324	1,328
Refugee and Immigrant Assistance (RIA) ⁶	9,551	9,551	9,481	9,481
State Supplemental Payment (SSP)	24,124	39,753	26,826	40,348
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	211,956	212,445	190,842	190,850
Washington State Combined Application Project (WASHCAP)	71,002	83,981	73,481	86,857
Child Care – Working Connections Child Care (WCCC) ⁷	120,315	120,315	129,518	129,518
Washington Telephone Assistance Program (WTAP)	84,599	84,599	67,047	67,047
Child Support	1,101,441	1,101,441	1,073,654	1,073,654

⁶ Includes clients served by the following ORIA programs: LEP Pathway, Refugee Resettlement Assistance (RRA), and Naturalization Services.

⁷ Child care data was provided by RDA.