

Office of
Refugee and
Immigrant
Assistance
(ORIA)

SFY

2015

Provides services through local government, community and technical colleges, voluntary resettlement agencies, community-based organizations and other service provider agencies to help refugees and immigrants become self-sufficient.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different statewide programs to help refugees and other eligible immigrants become self-sufficient and adjust to life in the U.S. Data provided in this section highlights three prominent ORIA programs:

- Limited English Proficient (LEP) Pathway – provides employment services including job skills training, job search and employment placement/retention assistance. The program also provides work experience, community service placements, and English as a Second Language (ESL) classes.
- Refugee Resettlement Assistance (RRA) – provides educational workshops on a variety of topics from accessing affordable health care options to financial literacy. Information and referral services are provided to help refugees access services such as health care, school enrollment for children, subsidized housing, elder services, and transportation.
- Naturalization Services (NS) – assists with the application and preparation for Naturalization, fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics as well as English language training needed for the citizenship test.

Highlights

In SFY 2015,

- The LEP Pathway (Pathway) program served a total of 4,385 clients. About 65% of these clients had an English proficiency level 3 or below.
- Nearly 78% (3,401) of the Pathway clients received Employment Services with a monthly average of 22% entering employment.
- The Refugee Resettlement Assistance program (RRA) served a total of 3,001 clients. Among the Information and Referral services, Immigration, Medical and Housing services were most frequently used; among the Home Management Workshops services, Health and Safety, Education Resources and Family Self-sufficiency were most frequently used.
- The Naturalization Service program (NS) served a total of 3,004 clients.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2015.

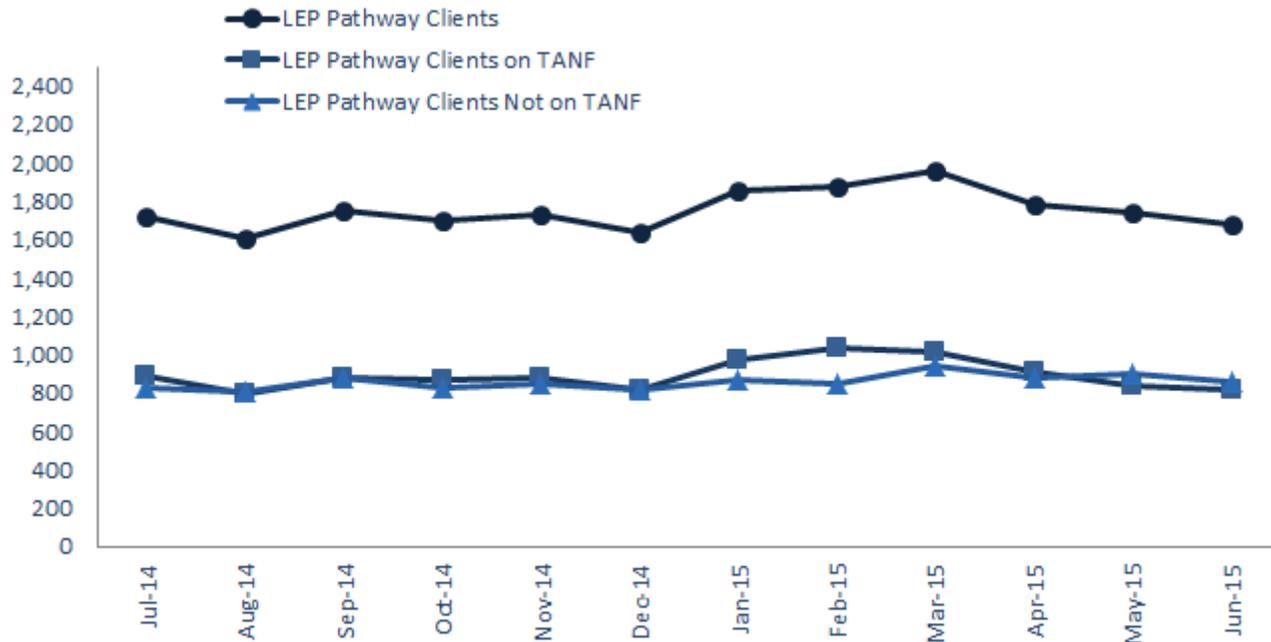
DATA NOTES:

- 1) Percentages may not add up to expected totals due to rounding.
- 2) ORIA clients by region reports represent the number of clients served by ORIA service providers in the region. Clients generally live in the same region as their service provider.
- 3) Reports of the primary language are based on the client's self-report as recorded in ESA's ACES database.
- 4) English as the primary language: There are a number of contributing factors that lead to English being selected as the primary language for a client such as a preference for documents to be written in English.

Selected ORIA Program Overview, SFY 2014 and SFY 2015

	SFY 2014 (July 2013-June 2014)	SFY 2015 (July 2014-June 2015)
Average Number of LEP Pathway Clients, Per Month & Range	2,010 (1,928 – 2,087)	1,751 (1,610 – 1,954)
Average Number of LEP Pathway Clients on TANF/SFA, Per Month & Range	1,162 (1,049 – 1,241)	892 (800 – 1,032)
Average Number of LEP Pathway ESL Clients, Per Month & Range	1,105 (947 – 1,228)	996 (806 – 1,285)
Average Number of LEP Pathway Clients Who Received Employment Services, Per Month & Range	1,338 (1,218 – 1,480)	1,042 (929 – 1,180)
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment, Per Month & Range	146 (88 – 182)	387 (332 – 485)
Average Number of Clients Receiving Resettlement Assistance (RRA) Services, Per Month & Range	518 (207 – 675)	463 (237 – 643)
Average Number of Clients Receiving Naturalization Services, Per Month & Range	437 (96 – 1,099)	464 (135 – 781)

LEP Pathway Clients, SFY 2015



SFY 2015	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Number	Percent	Number	Percent
July	1,717	892	52.0%	825	48.0%
August	1,610	800	49.7%	810	50.3%
September	1,752	876	50.0%	876	50.0%
October	1,695	869	51.3%	826	48.7%
November	1,727	876	50.7%	851	49.3%
December	1,632	815	49.9%	817	50.1%
January	1,851	977	52.8%	874	47.2%
February	1,880	1,032	54.9%	848	45.1%
March	1,954	1,010	51.7%	944	48.3%
April	1,785	907	50.8%	878	49.2%
May	1,738	835	48.0%	903	52.0%
June	1,676	820	48.9%	856	51.1%
Mo. Avg.	1,751	892	51.0%	859	49.0%
Annual Unduplicated	4,385	2,603	59.4%	1,782	40.6%

LEP Pathway Clients by Primary Language, June 2015 Snapshot

Language	Number of Clients	Percent
Total	1,676	100.0%
English	517	30.8%
Arabic	272	16.2%
Somali	168	10.0%
Russian	148	8.8%
Burmese	99	5.9%
Spanish	75	4.5%
Amharic	39	2.3%
Farsi	35	2.1%
French	35	2.1%
Ukrainian	31	1.8%
Tigrigna	28	1.7%
Swahili	26	1.6%
Dari	22	1.3%
Oromo	19	1.1%
Vietnamese	19	1.1%
Romanian	17	1.0%
Pashto	9	0.5%
Chinese	4	0.2%
Trukese	4	0.2%
Malaysian	3	0.2%
Punjabi	2	0.1%
Thai	2	0.1%
Urdu	2	0.1%
Albanian	1	0.1%
Armenian	1	0.1%
Bulgarian	1	0.1%
French Creole	1	0.1%
Hakka	1	0.1%
Korean	1	0.1%
Laotian	1	0.1%
Portuguese	1	0.1%
Samoan	1	0.1%
Tagalog	1	0.1%
Other Language ¹	90	5.4%

¹ Language not on the ACES language list

LEP Pathway Client Demographics, June 2015 Snapshot

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	1,676	100.0%
Gender		
Female	832	49.6%
Male	844	50.4%
Time in the U.S.		
Less Than 2 Years	1,063	63.4%
2 – 5 Years	446	26.6%
6 – 10 Years	86	5.1%
More Than 10 Years	66	3.9%
Not Reported/ Unidentifiable	15	0.9%
Immigrant Status²		
Refugee	1,289	76.9%
Non-Refugee	271	16.2%
Lawful Permanent Resident Alien	33	2.0%
Special Immigrant	27	1.6%
Asylee	20	1.2%
Citizen of Marshall Islands/Micronesia	2	0.1%
Parolee Paroled One Year or More	2	0.1%
Permanent Residing Under Color Of Law	2	0.1%
Cuban/Haitian Entrants	1	0.1%
Unknown/Not Reported	29	1.7%

² See pages 37-38 of this chapter for definitions.

LEP Pathway Client Demographics, June 2015 Snapshot (cont.)

ESL Level ³	Number	% of Total Clients
Level 1	479	28.6%
Level 2	323	19.3%
Level 3	284	16.9%
Level 4	163	9.7%
Level 5	71	4.2%
Level 6	41	2.4%
ESL Class Only ⁴	66	3.9%
Other ⁵	249	14.9%

Age	Number	% of Total Clients
16 – 24 Years Old	233	13.9%
25 – 34 Years Old	597	35.6%
35 – 44 Years Old	487	29.1%
45 – 54 Years Old	245	14.6%
55 – 64 Years Old	94	5.6%
65 and Older	20	1.2%
Avg. Age of Clients	36.1 Years Old	

³ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, higher ESL levels indicate higher English proficiencies.

⁴ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

⁵ Includes LEP Pathway clients who did not receive ESL services.

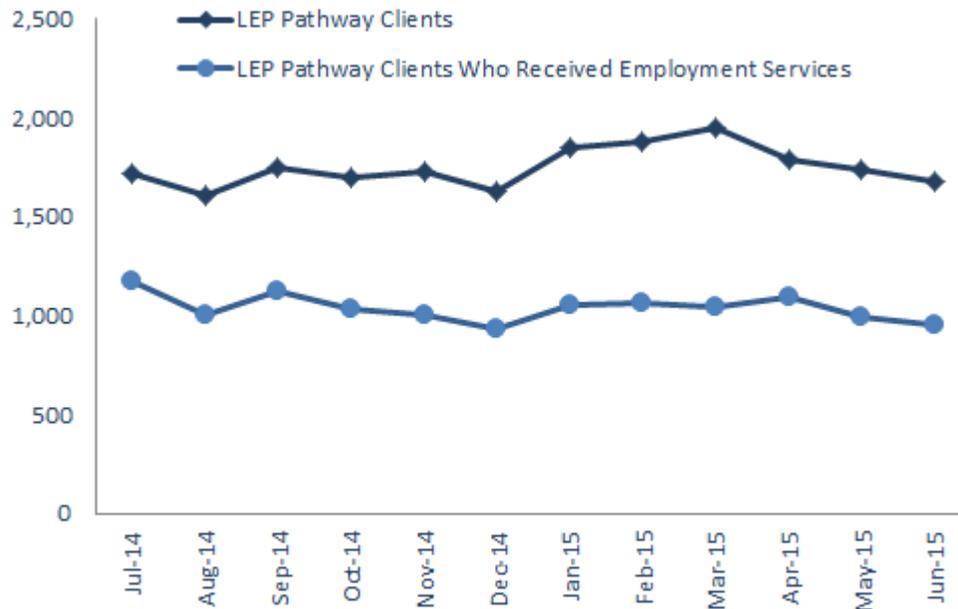
LEP Pathway Clients by Region, June 2015 Snapshot

Region	Number	Percent
Region 1	312	18.6%
Region 2	1,256	74.9%
Region 3	108	6.4%
Total	1,676	100.0%

LEP Pathway Clients by Country of Origin, SFY 2015

Country	Number of Clients	Percent
Total	4,385	100.0%
Somalia	731	16.7%
Iraq	698	15.9%
Myanmar (Burma)	370	8.4%
Ethiopia	314	7.2%
Ukraine	268	6.1%
Bhutan	233	5.3%
Afghanistan	172	3.9%
Eritrea	149	3.4%
Democratic Republic of Congo	129	2.9%
Marshall Islands	121	2.8%
Sudan	121	2.8%
Mexico	103	2.3%
Iran	96	2.2%
Moldova	93	2.1%
Russia Federation	67	1.5%
Vietnam	66	1.5%
Micronesia	48	1.1%
Cuba	29	0.7%
Egypt	23	0.5%
Uzbekistan	21	0.5%
Kenya	18	0.4%
Pakistan	17	0.4%
India	16	0.4%
Cambodia Kampuchea	15	0.3%
Columbia	15	0.3%
Kyrgyzstan	14	0.3%
Nepal	13	0.3%
Rwanda	13	0.3%
Syria	11	0.3%
The Republic of Gambia	10	0.2%
Kazakhstan	10	0.2%
Countries with Fewer Than 10 Clients	181	4.1%
Unknown/Not Reported	200	4.6%

LEP Pathway Clients Who Received Employment Services, SFY 2015



SFY 2015	LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Entered Employment	
		Number	Percent	Number	Percent ⁶
July	1,717	1,180	68.7%	339	28.7%
August	1,610	1,005	62.4%	384	38.2%
September	1,752	1,127	64.3%	485	43.0%
October	1,695	1,035	61.1%	438	42.3%
November	1,727	1,007	58.3%	399	39.6%
December	1,632	929	56.9%	351	37.8%
January	1,851	1,057	57.1%	346	32.7%
February	1,880	1,063	56.5%	332	31.2%
March	1,954	1,049	53.7%	384	36.6%
April	1,785	1,099	61.6%	405	36.9%
May	1,738	997	57.4%	427	42.8%
June	1,676	958	57.2%	354	37.0%
Mo. Avg.	1,751	1,042	59.5%	387	37.1%
Annual Unduplicated	4,385	3,401	77.6%	1,496	44.0%

⁶ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2015 Snapshot

Language	Number of Clients	Percent
Total	958	100.0%
English	336	35.1%
Arabic	142	14.8%
Somali	104	10.9%
Russian	85	8.9%
Burmese	52	5.4%
Spanish	36	3.8%
Amharic	27	2.8%
Farsi	16	1.7%
Vietnamese	16	1.7%
French	15	1.6%
Tigrigna	15	1.6%
Ukrainian	11	1.1%
Romanian	10	1.0%
Swahili	10	1.0%
Dari	9	0.9%
Oromo	9	0.9%
Pashto	4	0.4%
Trukese	3	0.3%
Chinese	2	0.2%
Malaysian	2	0.2%
Punjabi	2	0.2%
Urdu	2	0.2%
Albanian	1	0.1%
Armenian	1	0.1%
Bulgarian	1	0.1%
French Creole	1	0.1%
Korean	1	0.1%
Portuguese	1	0.1%
Samoan	1	0.1%
Tagalog	1	0.1%
Other Language ⁷	42	4.4%

⁷ Language not on the ACES language list

Demographics of LEP Pathway Clients Who Received Employment Services, June 2015 Snapshot

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	958	100.0%

Gender		
Female	444	46.3%
Male	514	53.7%

Time in the U.S.		
Less Than 2 Years	561	58.6%
2 – 5 Years	263	27.5%
6 – 10 Years	71	7.4%
More Than 10 Years	52	5.4%
Not Reported/ Unidentifiable	11	1.1%

Immigrant Status ⁸		
Refugee	683	71.3%
Non-Refugee	205	21.4%
Lawful Permanent Resident Alien	21	2.2%
Special Immigrant	16	1.7%
Asylee	11	1.1%
Citizen of Marshall Islands/Micronesia	2	0.2%
Cuban/Haitian Entrants	1	0.1%
Parolee Paroled One Year Or More	1	0.1%
Permanent Residing Under Color of Law	1	0.1%
Unknown/Not Reported	17	1.8%

⁸ See pages 37-38 of this chapter for definitions.

LEP Pathway Clients Who Received Employment Services, June 2015 Snapshot (cont.)

ESL Level ⁹	Number	% of Total Clients
Level 1	245	25.6%
Level 2	161	16.8%
Level 3	151	15.8%
Level 4	71	7.4%
Level 5	30	3.1%
Level 6	17	1.8%
ESL Class Only ¹⁰	35	3.7%
Other ¹¹	248	25.9%

Age	Number	% of Total Clients
16 – 24 Years Old	95	9.9%
25 – 34 Years Old	344	35.9%
35 – 44 Years Old	322	33.6%
45 – 54 Years Old	148	15.4%
55 – 64 Years Old	44	4.6%
65 and Older	5	0.5%
Avg. Age of Clients	36.4 Years Old	

⁹ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, higher ESL levels indicate higher English proficiencies.

¹⁰ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

¹¹ Includes LEP Pathway clients who did not receive ESL services.

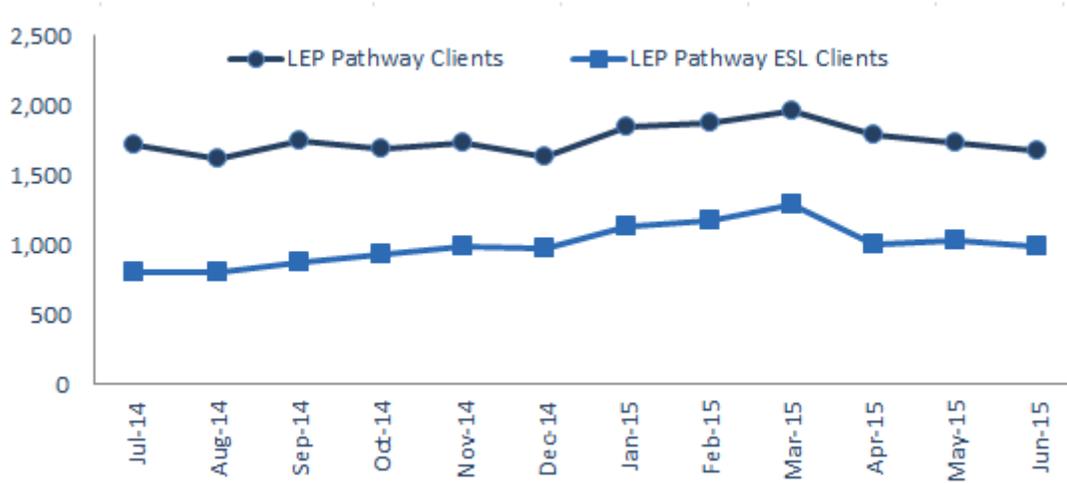
LEP Pathway Clients Who Received Employment Services by Region, June 2015 Snapshot

Region	Number	Percent
Region 1	119	12.4%
Region 2	781	81.5%
Region 3	58	6.1%
Total	958	100.0%

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2015

Country	Number of Clients	Percent
Total	3,401	100.0%
Somalia	616	18.1%
Iraq	467	13.7%
Ethiopia	277	8.1%
Myanmar (Burma)	260	7.6%
Ukraine	203	6.0%
Bhutan	187	5.5%
Afghanistan	126	3.7%
Eritrea	118	3.5%
Marshall Islands	111	3.3%
Democratic Republic of Congo	86	2.5%
Iran	79	2.3%
Mexico	79	2.3%
Moldova	76	2.2%
Sudan	73	2.1%
Russia Federation	57	1.7%
Vietnam	56	1.6%
Micronesia	44	1.3%
Egypt	22	0.6%
Kenya	16	0.5%
Uzbekistan	16	0.5%
Cambodia Kampuchea	14	0.4%
India	14	0.4%
Cuba	11	0.3%
Kyrgyzstan	11	0.3%
Rwanda	11	0.3%
The Republic of Gambia	10	0.3%
Countries with Fewer Than 10 Clients	190	5.6%
Unknown/Not Reported	171	5.0%

LEP Pathway Clients Who Received ESL Services, SFY 2015



SFY 2015	LEP Pathway Clients	LEP Pathway ESL Clients	
		Number	Percent
July	1,717	807	47.0%
August	1,610	806	50.1%
September	1,752	872	49.8%
October	1,695	932	55.0%
November	1,727	980	56.7%
December	1,632	968	59.3%
January	1,851	1,124	60.7%
February	1,880	1,167	62.1%
March	1,954	1,285	65.8%
April	1,785	999	56.0%
May	1,738	1,025	59.0%
June	1,676	988	58.9%
Mo. Avg.	1,751	996	56.9%
Annual Unduplicated	4,385	2,279	52.0%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2015 Snapshot

Language	Number	Percent
Total	988	100.0%
English	245	24.8%
Arabic	175	17.7%
Somali	99	10.0%
Russian	94	9.5%
Burmese	62	6.3%
Spanish	49	5.0%
French	27	2.7%
Ukrainian	26	2.6%
Farsi	25	2.5%
Amharic	24	2.4%
Swahili	20	2.0%
Dari	15	1.5%
Tigrigna	15	1.5%
Oromo	11	1.1%
Romanian	10	1.0%
Vietnamese	8	0.8%
Pashto	7	0.7%
Trukese	3	0.3%
Chinese	2	0.2%
Malaysian	2	0.2%
Thai	2	0.2%
Albanian	1	0.1%
Hakka	1	0.1%
Korean	1	0.1%
Laotian	1	0.1%
Samoan	1	0.1%
Tagalog	1	0.1%
Urdu	1	0.1%
Other Language ¹²	60	6.1%

¹² Language not on the ACES language list

Demographics of LEP Pathway Clients Who Received ESL Services, June 2015 Snapshot

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	988	100.0%

Gender	Number	% of Total Clients
Female	527	53.3%
Male	461	46.7%

Time in the U.S.	Number	% of Total Clients
Less Than 2 Years	705	71.4%
2 – 5 Years	228	23.1%
6 – 10 Years	26	2.6%
More Than 10 Years	25	2.5%
Not Reported/ Unidentifiable	4	0.4%

Immigrant Status ¹³	Number	% of Total Clients
Refugee	804	81.4%
Non-Refugee	115	11.6%
Lawful Permanent Resident Alien	18	1.8%
Special Immigrant	16	1.6%
Asylee	12	1.2%
Citizen of Marshall Islands/Micronesia	2	0.2%
Permanent Residing Under Color Of Law	2	0.2%
Cuban/Haitian Entrants	1	0.1%
Parolee Paroled One Year or More	1	0.1%
Unknown/Not Reported	17	1.7%

¹³ See pages 37-38 of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2015 Snapshot, (continued)

ESL Level ¹⁴	Number	% of Total Clients
Level 1	337	34.1%
Level 2	236	23.9%
Level 3	187	18.9%
Level 4	112	11.3%
Level 5	47	4.8%
Level 6	28	2.8%
ESL Class Only ¹⁵	41	4.1%

Age	Number	% of Total Clients
16 – 24 Years Old	154	15.6%
25 – 34 Years Old	356	36.0%
35 – 44 Years Old	245	24.8%
45 – 54 Years Old	153	15.5%
55 – 64 Years Old	64	6.5%
65 and Older	16	1.6%
Avg. Age of Clients	36.2 Years Old	

¹⁴ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

¹⁵ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

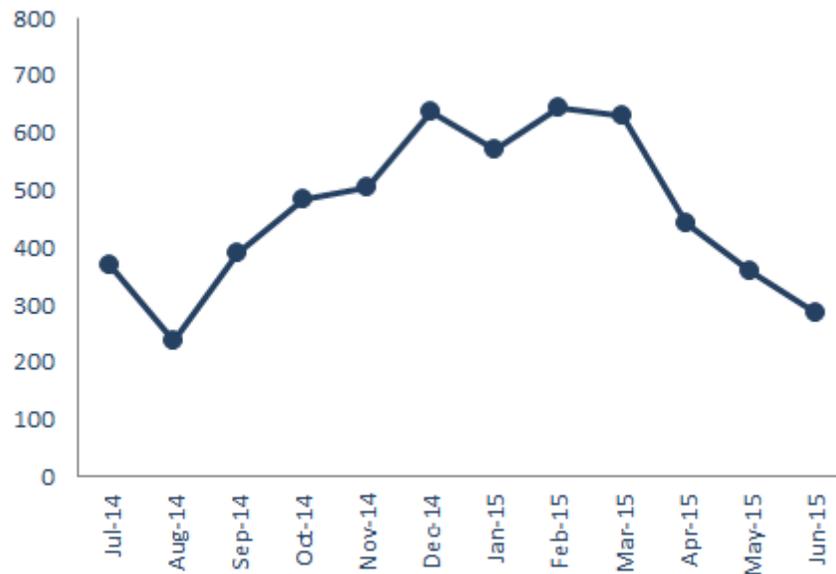
LEP Pathway Clients Who Received ESL Services by Region, June 2015 Snapshot

Region	Number	Percent
Region 1	220	22.3%
Region 2	685	69.3%
Region 3	83	8.4%
Total	988	100.0%

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2015

Country	Number of Clients	Percent
Total	2,279	100.0%
Iraq	453	19.9%
Somalia	361	15.8%
Myanmar (Burma)	195	8.6%
Ukraine	156	6.8%
Ethiopia	149	6.5%
Bhutan	105	4.6%
Congo, Democratic Republic of	92	4.0%
Afghanistan	88	3.9%
Sudan	75	3.3%
Eritrea	69	3.0%
Moldova	52	2.3%
Marshall Islands	47	2.1%
Iran	43	1.9%
Mexico	43	1.9%
Vietnam	36	1.6%
Russia Federation	25	1.1%
Micronesia	24	1.1%
Cuba	21	0.9%
Egypt	12	0.5%
Pakistan	12	0.5%
Uzbekistan	12	0.5%
Countries with Fewer Than 10 Clients	143	6.3%
Unknown/Not Reported	66	2.9%

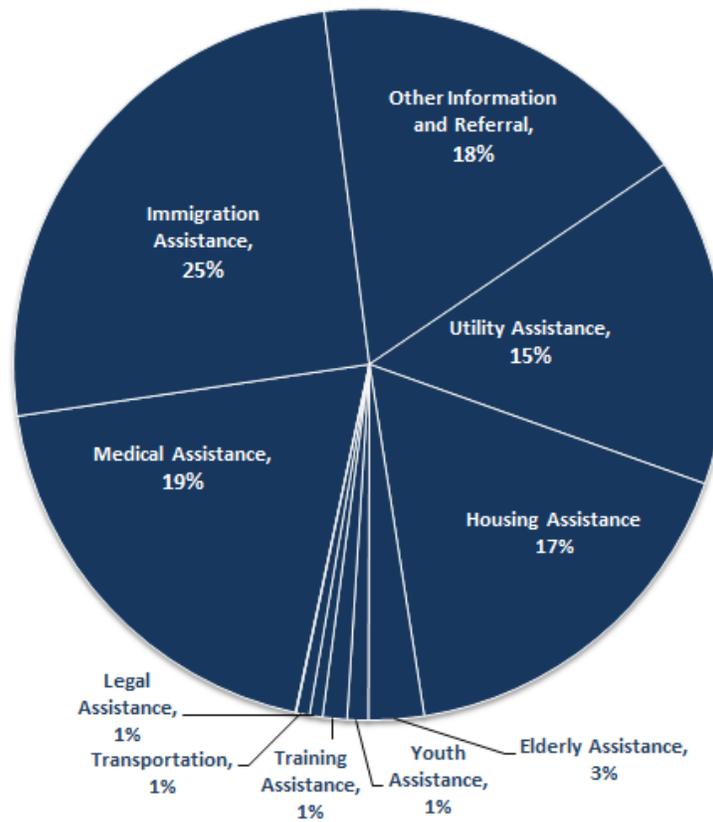
Refugee Resettlement Assistance (RRA) Clients, SFY 2015¹⁶



SFY 2015	RRA Clients
July	370
August	237
September	390
October	483
November	506
December	636
January	570
February	643
March	630
April	442
May	359
June	284
Mo. Avg.	463
Annual Unduplicated	3,001

¹⁶ The RRA Program was terminated effective July 8, 2014 due to a federal budget shortfall and later reinstated with an effective date of July 9, 2014. The ‘dip’ between July and August reflects program stop/restart. More services are paid for at the start of the fiscal year when funds are available; as funds deplete towards the end of the year, fewer services are reported.

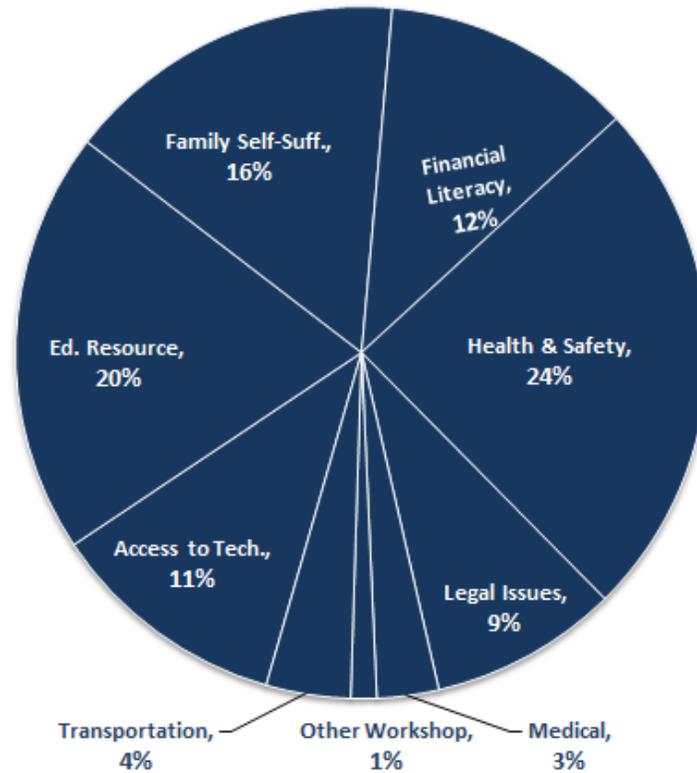
RRA Services by Type - Information & Referral Services, SFY 2015



Information & Referral Service Type	Number of Services	Percent of All Services	# of Unduplicated Clients
Immigration	1,719	25.3%	1,291
Medical	1,315	19.3%	784
Other ¹⁷	1,193	17.5%	748
Housing	1,162	17.1%	755
Utility	1,015	14.9%	659
Elderly	171	2.5%	67
Training	75	1.1%	62
Youth Employment	65	1.0%	61
Transportation	41	0.6%	36
Legal	40	0.6%	37
Family Violence	2	0.0%	2
Total	6,798	100.0%	4,502

¹⁷ Includes Client Advocacy and Unemployment Compensation assistance.

RRA Services by Type - Home Management Workshops, SFY 2015



Home Management Workshops Service Type	Number of Services	Percent of All Services	# of Unduplicated Clients
Health and Safety	465	24.4%	227
Education Resource	377	19.8%	219
Family Self Sufficiency	304	16.0%	184
Financial Literacy	224	11.8%	207
Access to Technology	213	11.2%	61
Legal Issues	168	8.8%	140
Transportation	75	3.9%	74
Medical	55	2.9%	55
Other Workshops	23	1.2%	23
Total	1,904	100.0%	1,190

RRA Clients by Primary Language, June 2015 Snapshot

Language	Number	Percent
Total	284	100.0%
English	63	22.2%
Arabic	55	19.4%
Burmese	49	17.3%
Russian	20	7.0%
Somali	16	5.6%
Farsi	12	4.2%
Ukrainian	6	2.1%
French	5	1.8%
Swahili	5	1.8%
Romanian	4	1.4%
Cambodian (Khmer)	3	1.1%
Spanish	3	1.1%
Tigrigna	3	1.1%
Dari	2	0.7%
Oromo	1	0.4%
Pashto	1	0.4%
Vietnamese	1	0.4%
Other Language ¹⁸	35	12.3%

¹⁸ Language not on the ACES language list

RRA Client Demographics, June 2015 Snapshot

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	284	100.0%

Gender		
Female	145	51.1%
Male	139	48.9%

Time in the U.S.		
Less Than 2 Years	208	73.2%
2 – 5 Years	63	22.2%
6 – 10 Years	5	1.8%
More Than 10 Years	8	2.8%

Immigrant Status ¹⁹		
Refugee	269	94.7%
Asylee	10	3.5%
Special Immigrant	3	1.1%
Cuban/Haitian Entrants	1	0.4%
Unknown	1	0.4%

¹⁹ See pages 37-38 of this chapter for definitions.

RRA Client Demographics, June 2015 Snapshot (continued)

ESL Level ²⁰	Number	% of Total Clients
Level 1	75	26.4%
Level 2	27	9.5%
Level 3	26	9.2%
Level 4	10	3.5%
Level 5	6	2.1%
Level 6	0	0.0%
ESL Class Only ²¹	11	3.9%
Other ²²	129	45.4%

Age	Number	% of Total Clients
16 – 24 Years Old	48	16.9%
25 – 34 Years Old	88	31.0%
35 – 44 Years Old	72	25.4%
45 – 54 Years Old	36	12.7%
55 – 64 Years Old	23	8.1%
65 and Older	17	6.0%
Avg. Age of Clients	38.2 Years Old	

²⁰ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

²¹ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

²² Includes RRA clients who did not receive ESL services.

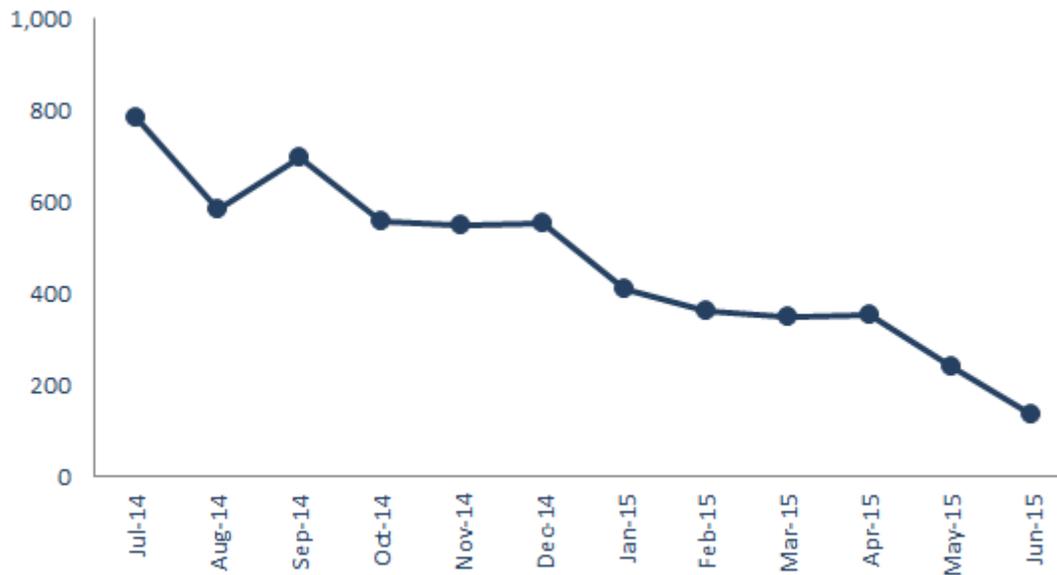
RRA Clients by Region, June 2015 Snapshot

Region	Number	Percent
Region 1	61	21.4%
Region 2	124	43.9%
Region 3	99	34.7%
Total	284	100.0%

RRA Clients by Country of Origin, SFY 2015

Country	Number of Clients	Percent
Total	3,001	100.0%
Iraq	664	22.1%
Somalia	462	15.4%
Myanmar (Burma)	409	13.6%
Bhutan	287	9.6%
Ethiopia	134	4.5%
Ukraine	128	4.3%
Iran	117	3.9%
Eritrea	116	3.9%
Afghanistan	99	3.3%
Moldova	90	3.0%
Congo	85	2.8%
Sudan	68	2.3%
Kenya	42	1.4%
Cambodia Kampuchea	32	1.1%
Cuba	28	0.9%
Russia Federation	25	0.8%
Bosnia and Herzegovina	17	0.6%
Kazakhstan	17	0.6%
The Republic of Gambia	15	0.5%
Vietnam	12	0.4%
Kyrgyzstan	10	0.3%
Countries with Fewer Than 10 Clients	104	3.5%
Unknown/Not Reported	40	1.3%

Naturalization Services (NS) Clients, SFY 2015²³



SFY 2015	Number of Reported NS Clients	Number of Naturalization Application Assistance Reported	Number of Clients Who Reported Naturalization ²⁴	Number of Outreach Naturalizations Reported	Intake Screening	Number of Outreach Enrollment
July	781	213	206	13	280	20
August	584	170	61	3	185	15
September	694	153	176	26	168	17
October	556	135	36	11	157	26
November	550	134	39	5	165	21
December	554	139	57	3	141	15
January	411	142	53	5	180	31
February	363	129	50	2	159	17
March	349	114	74	6	135	12
April	351	118	92	5	143	6
May	239	91	47	1	94	5
June	135	42	35	5	58	4
Mo. Avg.	464	132	77	7	155	16
Annual Unduplicated	3,004	1,580	926	85	1,866	189

²³ Monthly counts are based on service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds deplete towards the end of the year, so do the reports of services provided to clients.

²⁴ Naturalized: U.S. citizenship is conferred.

Naturalization Service Clients by Primary Language, June 2015 Snapshot

Language	Number	Percent
Total	135	100.0%
English	69	51.1%
Russian	19	14.1%
Spanish	10	7.4%
Vietnamese	10	7.4%
Korean	5	3.7%
Arabic	4	3.0%
Somali	3	2.2%
Burmese	2	1.5%
Chinese	1	0.7%
Swahili	1	0.7%
Ukrainian	1	0.7%
Other Language ²⁵	10	7.4%

²⁵ Language not on the ACES language list

Demographics of Naturalization Service Clients, June 2015 Snapshot

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	135	100.0%

Gender		
Female	78	57.8%
Male	57	42.2%

Time in the U.S.		
Less Than 2 Years	0	0.0%
2 – 5 Years	62	45.9%
6 – 10 Years	38	28.1%
More Than 10 Years	35	25.9%

Immigrant Status ²⁶		
Lawful Permanent Resident Alien	75	55.6%
Refugee	50	37.0%
Parolee Paroled One Year or More	2	1.5%
Temporary Residents as Amnesty Beneficiaries	2	1.5%
Amerasian	1	0.7%
Asylee	1	0.7%
Unknown/Not Reported	4	3.0%

²⁶ See pages 37-38 of this chapter for definitions.

Naturalization Service Client Demographics, June 2015 Snapshot (cont.)

ESL Level ²⁷	Number	% of Total Clients
Level 1	11	8.1%
Level 2	5	3.7%
Level 3	6	4.4%
Level 4	5	3.7%
Level 5	3	2.2%
Level 6	2	1.5%
ESL Class Only ²⁸	5	3.7%
Other ²⁹	98	72.6%

Age	Number	% of Total Clients
16 – 24 Years Old	17	12.6%
25 – 34 Years Old	24	17.8%
35 – 44 Years Old	30	22.2%
45 – 54 Years Old	19	14.1%
55 – 64 Years Old	15	11.1%
65 and Older	30	22.2%
Avg. Age of Clients	46.4 Years Old	

²⁷ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

²⁸ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

²⁹ Includes Naturalization Service clients who did not receive ESL services.

Naturalization Service Clients by Region, June 2015 Snapshot

Region	Number	Percent
Region 1	59	43.7%
Region 2	60	44.4%
Region 3	16	11.9%
Total	135	100.0%

Naturalization Service Clients by Country of Origin, SFY 2015

Country	Number of Clients	Percent
Total	3,004	100.0%
Russia	351	11.7%
Ukraine	314	10.5%
Vietnam	262	8.7%
Iraq	192	6.4%
Somalia	162	5.4%
Mexico	135	4.5%
Moldova	106	3.5%
Ethiopia	92	3.1%
Cambodia Kampuchea	85	2.8%
Philippines	77	2.6%
China	75	2.5%
Korea (South)	60	2.0%
Myanmar (Burma)	57	1.9%
Chile	48	1.6%
Iran	44	1.5%
Eritrea	32	1.1%
Canada	29	1.0%
Sudan	27	0.9%
Kazakhstan	25	0.8%
Korea (North)	17	0.6%
Belarus (Belorussia)	16	0.5%
Kenya	16	0.5%
Bosnia and Herzegovina	15	0.5%
Laos	15	0.5%
Kyrgyzstan	14	0.5%
Bulgaria	11	0.4%
Burundi	11	0.4%
Columbia	10	0.3%
India	10	0.3%
Other Country ³⁰	462	15.4%
Countries with Fewer Than 10 Clients	234	7.8%

³⁰ Country not on the ACES country of origin list.

Glossary
Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, or Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Deportation Withheld –The formal removal of an alien from the U.S. when the alien has been found removable for violating the immigration laws. Deportation is ordered by an immigration judge without any punishment being imposed or contemplated.

Lawful Permanent Resident Alien – A person who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served in the LEP Pathway and Naturalization Services who do not meet the definition of refugee (see next page) are considered to be a “non-refugee.” These groups include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident Alien, Parolee Paroled One Year or More, Permanent Residing Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose Visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receipt of SSI

is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – An alien allowed entry to the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law, who are residing in the U.S. indefinitely, and USCIS is aware of their presence but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking - Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa. The T visa allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes. The U visa allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.