

Annual Unduplicated Clients

SFY

2015

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2015.

ESA Briefing
Book

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Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” This is because many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2015, ESA served about 2.1 million clients, or nearly one out of every three Washington State residents. This figure counts each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES

DATA SOURCES:

1. The majority of the data in this chapter was based on the September 2015 ESA - ACES database.
2. Data for the Child Support program was based on the September 2015 ESA - Support Enforcement Management System (SEMS).
3. Data for the Refugee and Immigrant Assistance program was based on the October 2015 ESA MyRIA, ACES and eJAS databases.
4. Data for Washington Telephone Assistance Program (WTAP) program was based on the DSHS Information System Services Division (ISSD).
5. Child care data was provided by DSHS Research and Data Analysis (RDA).

Annual Unduplicated Clients Served, SFY 2014 and SFY 2015

	SFY 2014		SFY 2015	
	ESA Only ¹	DSHS Offices (ESA & HCS ²)	ESA Only ¹	DSHS Offices (ESA & HCS ²)
All Programs	2,274,386	2,321,259	2,046,419	2,106,132
Aged, Blind or Disabled (ABD)	39,712	40,603	35,452	36,219
Additional Requirements- Emergent Needs (AREN)	8,583	8,583	9,681	9,681
Basic Food Employment and Training (BFET)	17,028	17,083	18,971	19,058
Basic Food (SNAP/FAP)	1,430,995	1,459,761	1,368,579	1,399,072
Consolidated Emergency Assistance (CEAP)	1,145	1,145	1,444	1,444
Diversion Cash Assistance (DCA)	9,260	9,260	9,799	9,799
Housing and Essential Needs (HEN) Referral ³	12,730	12,748	16,787	16,800
Medical Assistance (Non-Cash Related) ⁴	1,091,211	1,153,605	241,094	315,412
Ongoing Additional Requirements (OAR)	248	385	313	445
Pregnant Women Assistance (PWA)	389	389	342	342

¹ ESA Only offices are based on the CSO of issuance and include all CSOs in Regions 1, 2, and 3, plus the following Statewide Call Centers (151, 153, 155, 156, 128, 130, 132).

² Including clients served by ESA and Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration

³ The HEN Referral Program was implemented on January 1, 2014.

⁴ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2014 and SFY 2015 totals.

Annual Unduplicated Clients Served, SFY 2014 and SFY 2015 (continued)

	SFY 2014		SFY 2015	
	ESA Only	DSHS Offices (ESA & HCS)	ESA Only	DSHS Offices (ESA & HCS)
Refugee Cash Assistance (RCA)	1,324	1,328	1,328	1,331
Refugee and Immigrant Assistance (RIA) ⁵	9,481	9,481	8,787	8,787
State Supplemental Payment (SSP)	26,826	40,348	27,190	41,165
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	190,842	190,850	156,795	156,813
Washington State Combined Application Project (WASHCAP)	73,481	86,857	74,227	88,087
Child Care – Working Connections Child Care (WCCC)	129,518	129,518	132,164	132,164
Washington Telephone Assistance Program (WTAP)	67,047	67,047	52,840	52,840
Child Support	1,073,654	1,073,654	1,033,237	1,033,237

⁵ Includes clients served by the following ORIA programs: LEP Pathway, Refugee Resettlement Assistance (RRA), and Naturalization Services.