

Other Programs

SFY

2016

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN); Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), agency billing and collection services provided by the Office of Financial Recovery (OFR), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

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Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

Additional Requirements – Emergent Needs (AREN) – The program served an average of 268 cases each month in SFY 2016, compared to 313 monthly cases in SFY 2015.

Consolidated Emergency Assistance Program (CEAP)¹ – The program served an average of 55 cases each month in SFY 2016, compared to 50 monthly cases in SFY 2015.

Diversion Cash Assistance (DCA) – The program served an average of 222 cases each month in SFY 2016, compared to 256 monthly cases in SFY 2015.

Ongoing Additional Requirements (OAR) – The program served an average of 276 cases each month in SFY 2016, compared to 324 monthly cases in SFY 2015.

Office of Financial Recovery (OFR) – Total OFR collections in SFY 2016 were about \$287.8 million, an increase from \$255.8 million in SFY 2015. In SFY 2016 over three-quarters (79.1%) of OFR collections came from these three program areas: Developmental Disabilities (42.8%), Vender Overpayments (20.8%), and Mental Health (15.5%).

Refugee Cash Assistance (RCA) – The program served an average of 454 cases each month in SFY 2016, compared to 428 monthly cases in SFY 2015.

State Supplemental Payment (SSP) – The program served an average of 37,577 cases each month in SFY 2016, compared to 36,908 monthly cases in SFY 2015.

Working Family Support (WFS)² – The program served 1,144 cases in May 2016 and 2,395 in June 2016 for a monthly average of 1,770 cases in SFY 2016

TECHNICAL NOTES

DATA SOURCE:

- 1) The majority of the data for this chapter was based on the ESA ACES database in September 2016.
- 2) The state population estimates are provided by OFM Forecasting Division.

DATA NOTES:

- 1) Percentages may not add up to expected totals due to rounding.
- 2) CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration.
- 3) CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.

¹ The CEAP program was without funds for much of the latter half of SFY 2016 (February-June 2016).

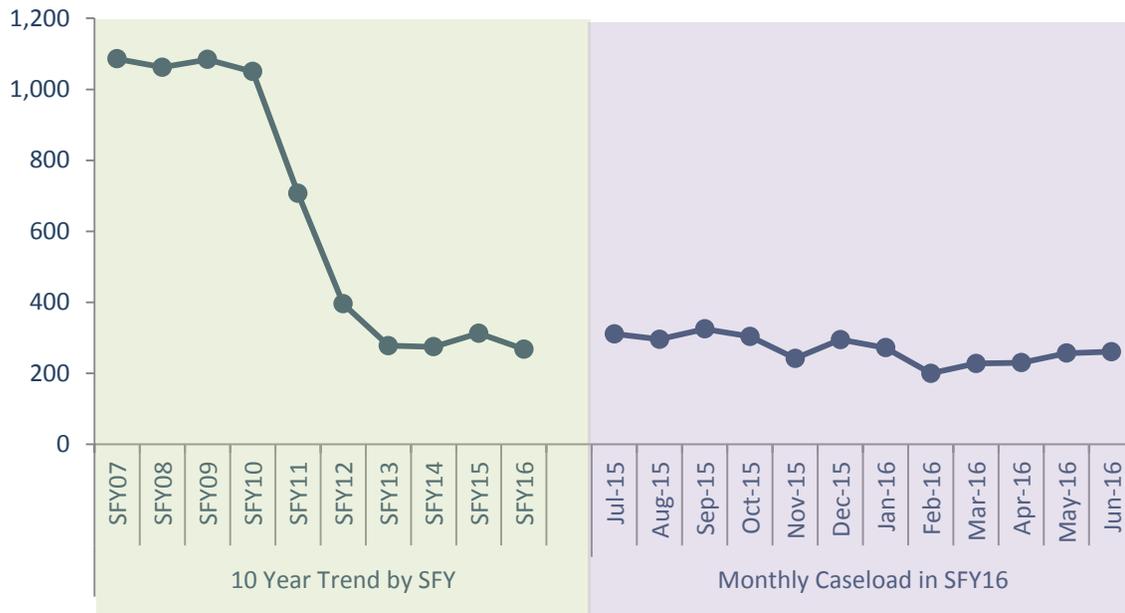
² The Working Family Support program began on May 1, 2016.

Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change	
Average Number of Cases Per Month (Range)	313 (237 - 395)	268 (200 - 325)	-14.4% (Decrease)	↓
Average Number of Persons Per Month (Range)	878 (656 - 1,123)	752 (577 - 932)	-14.4% (Decrease)	↓
Average Number of Adults Per Month (Range)	322 (254 - 412)	269 (204 - 340)	-16.5% (Decrease)	↓
Average Number of Children Per Month (Range)	556 (405 - 711)	484 (373 - 592)	-12.9% (Decrease)	↓
State Population	7,061,400	7,183,700	1.7% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	63.3%	64.4%	1.0% Point (Increase)	↑
Average Persons Per Case	2.8	2.8	No Change	=
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.7	1.8	0.1 (Increase)	↑
Average Monthly Payment Per Case (Range) ³	\$519.6 (\$508.2 - \$543.5)	\$520.0 (\$506.5 - \$535.0)	0.1% (Increase)	↑

³ Payments not adjusted for refunds

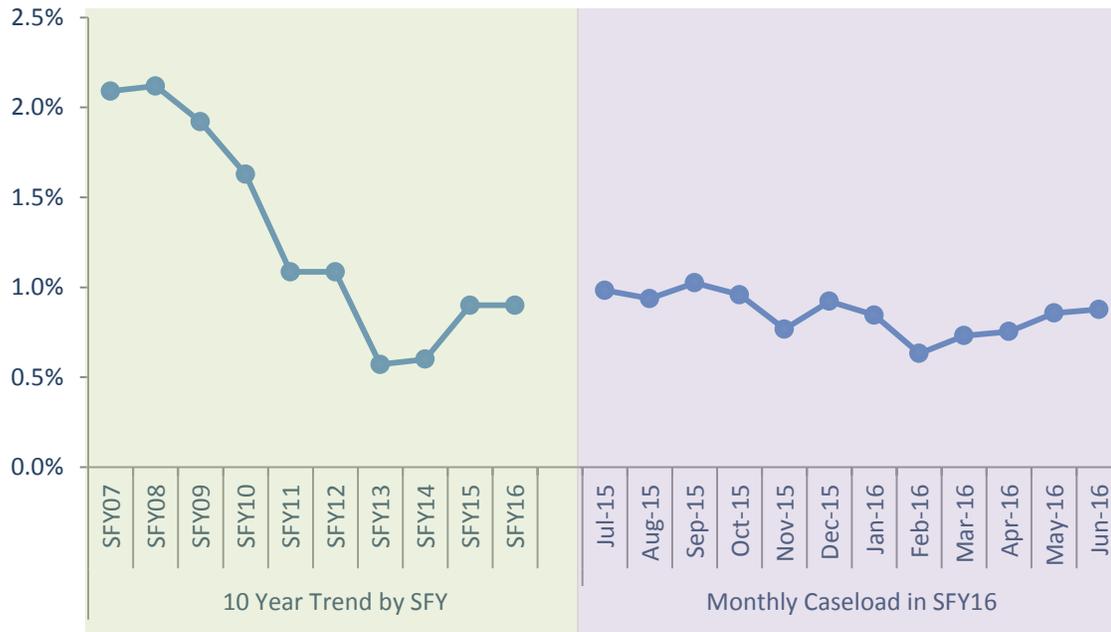
AREN Caseload, SFY 2007 - 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	1,086	SFY12	396
SFY08	1,062	SFY13	278
SFY09	1,084	SFY14	275
SFY10	1,050	SFY15	313
SFY11	707	SFY16	268

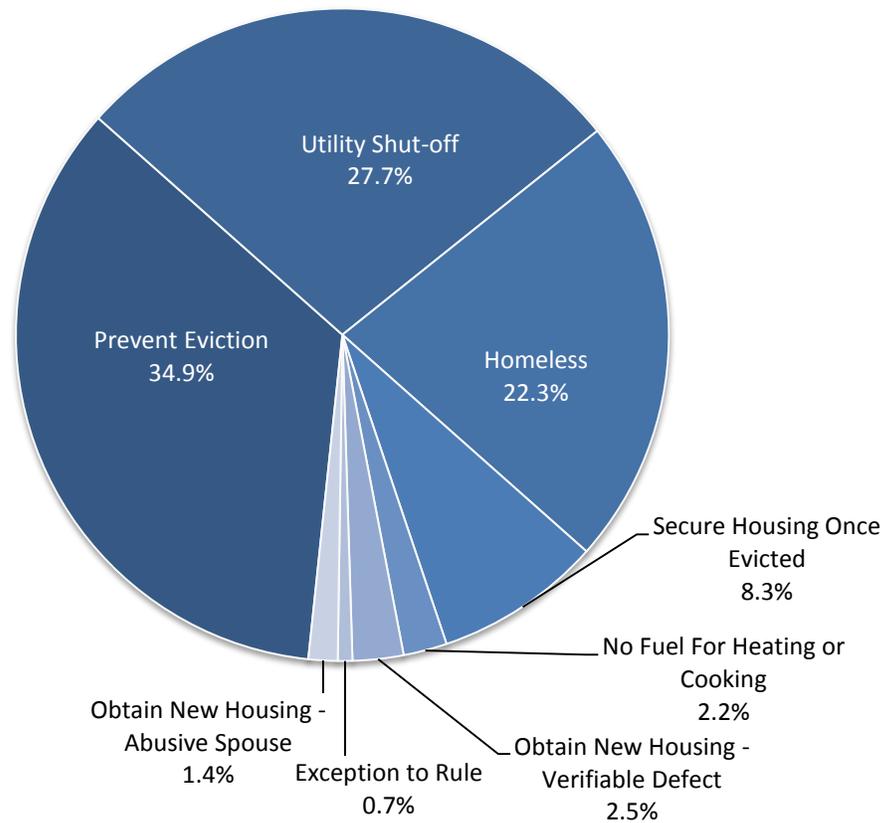
SFY 2016	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	311	897	\$162,051	\$521.1
August	296	801	\$158,356	\$535.0
September	325	932	\$167,455	\$515.3
October	304	833	\$153,985	\$506.5
November	242	654	\$124,187	\$513.2
December	295	823	\$154,859	\$525.0
January	272	767	\$138,515	\$509.3
February	200	577	\$104,968	\$524.8
March	228	620	\$121,172	\$531.5
April	230	642	\$120,128	\$522.3
May	257	726	\$134,246	\$522.4
June	261	757	\$132,530	\$507.8
Mo. Avg.	268	752	\$139,371	\$520.0

AREN Caseload as a Percent of the TANF Caseload, SFY 2007 – 2016



SFY 2016	TANF Caseload	AREN Caseload	% of TANF Caseload
July	31,633	311	1.0%
August	31,577	296	0.9%
September	31,728	325	1.0%
October	31,708	304	1.0%
November	31,529	242	0.8%
December	31,987	295	0.9%
January	32,189	272	0.8%
February	31,635	200	0.6%
March	31,179	228	0.7%
April	30,489	230	0.8%
May	30,006	257	0.9%
June	29,753	261	0.9%
Mo. Avg.	31,284	268	0.9%

Average Monthly AREN Caseload by Service Type, SFY 2016



AREN Case Type ⁴	AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	97	34.9%
Utility Shut-off	77	27.7%
Homeless	62	22.3%
Secure Housing Once Evicted	23	8.3%
No Fuel For Heating or Cooking	6	2.2%
Obtain New Housing - Verifiable Defect	7	2.5%
Exception to Rule	2	0.7%
Obtain New Housing - Abusive Spouse	4	1.4%
Housing Due to Natural Disaster	0	0.0%
Clothing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
Total Cases	278	100.0%

⁴ Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	68	26.1%	217	28.7%	68	26.1%	217	28.7%
Region 2 CSOs	75	28.7%	215	28.4%	70	26.8%	197	26.0%
Region 3 CSOs	118	45.2%	325	42.9%	123	47.1%	343	45.3%
CSCCs	0	0.0%	0	0.0%				
HCS	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	261	100.0%	757	100.0%	261	100.0%	757	100.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.4%	4	0.5%	1	0.4%	4	0.5%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	1	0.4%	4	0.5%	1	0.4%	4	0.5%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	1	0.4%	2	0.3%	1	0.4%	2	0.3%
MOSES LAKE	6	2.3%	19	2.5%	5	1.9%	15	2.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	24	9.2%	74	9.8%	22	8.4%	70	9.2%
SPOKANE TRENT	22	8.4%	79	10.4%	24	9.2%	83	11.0%
SUNNYSIDE	0	0.0%	0	0.0%	1	0.4%	3	0.4%
TOPPENISH	2	0.8%	5	0.7%	2	0.8%	5	0.7%
WALLA WALLA	2	0.8%	3	0.4%	2	0.8%	3	0.4%
WENATCHEE	4	1.5%	12	1.6%	5	1.9%	16	2.1%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	5	1.9%	15	2.0%	4	1.5%	12	1.6%
Region 1 Total	68	26.1%	217	28.7%	68	26.1%	217	28.7%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	6	2.3%	13	1.7%	7	2.7%	20	2.6%
AUBURN	3	1.1%	13	1.7%	3	1.1%	12	1.6%
BELLINGHAM	2	0.8%	6	0.8%	1	0.4%	2	0.3%
BELLTOWN	2	0.8%	4	0.5%	3	1.1%	8	1.1%
CAPITOL HILL	2	0.8%	4	0.5%	3	1.1%	7	0.9%
EVERETT	14	5.4%	46	6.1%	12	4.6%	36	4.8%
FEDERAL WAY	10	3.8%	44	5.8%	6	2.3%	21	2.8%
KING EASTSIDE	4	1.5%	9	1.2%	3	1.1%	7	0.9%
KING NORTH	7	2.7%	15	2.0%	7	2.7%	15	2.0%
KING SOUTH	4	1.5%	9	1.2%	4	1.5%	17	2.2%
MT VERNON	3	1.1%	5	0.7%	3	1.1%	5	0.7%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	8	3.1%	21	2.8%	7	2.7%	18	2.4%
RENTON	2	0.8%	3	0.4%	2	0.8%	3	0.4%
SKY VALLEY	0	0.0%	0	0.0%	1	0.4%	3	0.4%
SMOKEY POINT	3	1.1%	10	1.3%	3	1.1%	10	1.3%
WHITE CENTER	5	1.9%	13	1.7%	5	1.9%	13	1.7%
Region 2 Total	75	28.7%	215	28.4%	70	26.8%	197	26.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	5	1.9%	14	1.8%	4	1.5%	10	1.3%
BREMERTON	5	1.9%	8	1.1%	5	1.9%	8	1.1%
CHEHALIS	1	0.4%	5	0.7%	1	0.4%	5	0.7%
COLUMBIA RIVER	12	4.6%	37	4.9%	12	4.6%	37	4.9%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	17	6.5%	48	6.3%	17	6.5%	48	6.3%
LAKEWOOD	26	10.0%	65	8.6%	30	11.5%	78	10.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	9	3.4%	27	3.6%	13	5.0%	43	5.7%
PIERCE NORTH	10	3.8%	24	3.2%	9	3.4%	22	2.9%
PIERCE SOUTH	22	8.4%	67	8.9%	23	8.8%	68	9.0%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	10	3.8%	27	3.6%	8	3.1%	21	2.8%
SHELTON	1	0.4%	3	0.4%	1	0.4%	3	0.4%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	118	45.2%	325	42.9%	123	47.1%	343	45.3%

AREN Caseload by County of Residence, June 2016 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	1	0.4%	5	0.7%
Asotin	1	0.4%	4	0.5%	Lincoln	0	0.0%	0	0.0%
Benton	1	0.4%	2	0.3%	Mason	1	0.4%	3	0.4%
Chelan	2	0.8%	6	0.8%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	12	4.6%	37	4.9%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	68	26.1%	179	23.6%
Cowlitz	17	6.5%	48	6.3%	San Juan	0	0.0%	0	0.0%
Douglas	2	0.8%	6	0.8%	Skagit	3	1.1%	5	0.7%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%	Snohomish	23	8.8%	69	9.1%
Garfield	0	0.0%	0	0.0%	Spokane	46	17.6%	153	20.2%
Grant	5	1.9%	15	2.0%	Stevens	0	0.0%	0	0.0%
Grays Harbor	4	1.5%	10	1.3%	Thurston	13	5.0%	43	5.7%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	2	0.8%	3	0.4%
King	43	16.5%	121	16.0%	Whatcom	1	0.4%	2	0.3%
Kitsap	5	1.9%	8	1.1%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.4%	4	0.5%	Yakima	7	2.7%	20	2.6%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	3	1.1%	14	1.8%

	# of Cases	% of Total	# of Clients	% of Total
State Total	261	100.0%	757	100.0%

AREN Client Demographics, June 2016 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	757	100.0%	268	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	443	58.5%	206	76.9%
Male	314	41.5%	62	23.1%
Not Reported/Unidentifiable	0	0%	0	0%

Race/Ethnicity	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic Origin	100	13.2%	30	11.2%
Not Hispanic or Latino	657	86.8%	238	88.8%
White	315	41.6%	141	52.6%
Black/African American	156	20.6%	52	19.4%
Asian/Pacific Islander	46	6.1%	15	5.6%
American Indian/Alaska Native	5	0.7%	2	0.7%
Two or More Races	22	2.9%	5	1.9%
Not Reported/Unidentifiable	113	14.9%	23	8.6%

Marital Status (Adults Only)	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated	16	2.1%	16	6.0%
Married	53	7.0%	53	19.8%
Never Married	154	20.3%	154	57.5%
Divorced	39	5.1%	39	14.6%
Widowed	2	0.3%	2	0.7%
Not Reported/Unidentifiable	4	0.5%	4	1.5%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	684	90.4%	236	88.1%
Resident Alien	72	9.5%	32	11.9%
U.S. National⁵	1	0.1%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics, June 2016 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ⁶	133	17.6%	51	19.0%

Education Status (Adults Only)	All Clients		All Adults	
Less than a High School Diploma	509	67.2%	71	26.5%
High School Graduate or GED	133	17.6%	126	47.0%
Some College or College Degree	67	8.9%	67	25.0%
Not Reported/Unidentifiable	48	6.3%	4	1.5%

Age	All Clients		All Adults	
< 1 Year Old	50	6.6%		
1 – 5 Years Old	183	24.2%		
6 – 10 Years Old	144	19.0%		
11 – 15 Years Old	80	10.6%		
16 – 17 Years Old	27	3.6%		
18 – 24 Years Old	54	7.1%	49	18.3%
25 – 34 Years Old	137	18.1%	137	51.1%
35 – 44 Years Old	64	8.5%	64	23.9%
45 – 54 Years Old	16	2.1%	16	6.0%
55 – 64 Years Old	2	0.3%	2	0.7%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	6.6 Years			
Average Age of Adults	31.4 Years			

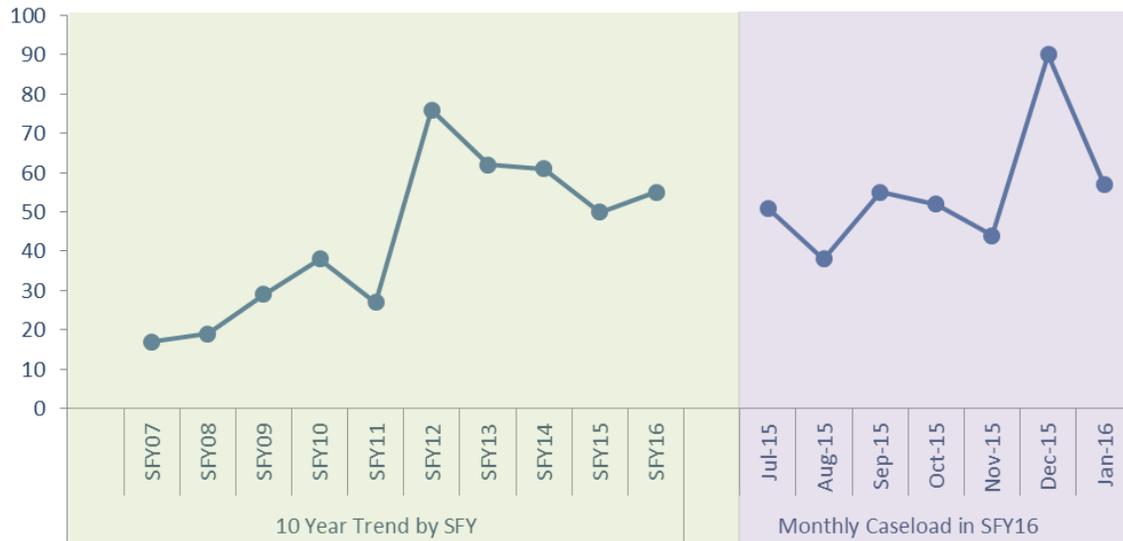
⁶ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Selected Consolidated Emergency Assistance Program (CEAP)⁷ Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change	
Average Number of Cases Per Month (Range)	50 (33 - 72)	55 (38 - 90)	10.0% (Increase)	↑
Average Number of Persons Per Month (Range)	164 (113 - 241)	189 (126 - 339)	15.2% (Increase)	↑
Average Number of Adults Per Month (Range)	64 (41 - 90)	72 (48 - 127)	12.5% (Increase)	↑
Average Number of Children Per Month (Range)	100 (72 - 153)	117 (78 - 212)	17.0% (Increase)	↑
State Population	7,061,400	7,183,700	1.7% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	61.0%	61.9%	1.7% Point (Increase)	↑
Average Persons Per Case	3.3	3.4	0.1 (Increase)	↑
Average Children Per Case	2	2.1	0.1 (Increase)	↑
Average Children Per Adult	1.6	1.6	No Change	=
Average Monthly Payment Per Case (Range)	\$416.7 (\$396.0 - \$451.4)	\$461.3 (\$409.6 - \$501.7)	10.7% (Increase)	↑

⁷ The CEAP program was without funds for much of the latter half of SFY 2016 (February-June 2016).

CEAP Caseload, SFY 2007 – 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	17	SFY12	76
SFY08	19	SFY13	62
SFY09	29	SFY14	61
SFY10	38	SFY15	50
SFY11	27	SFY16	55

SFY 2016 ⁸	Total # of Cases	Persons	Grant	
			Expenditures	Average Payment Per Case
July	51	149	\$20,889	\$409.6
August	38	126	\$16,121	\$424.2
September	55	166	\$24,414	\$443.9
October	52	179	\$24,728	\$475.5
November	44	160	\$20,009	\$454.8
December	90	339	\$45,150	\$501.7
January	57	203	\$26,283	\$461.1
February	0	0	\$0	\$0.0
March	0	0	\$0	\$0.0
April	0	0	\$0	\$0.0
May	0	0	\$0	\$0.0
June	0	0	\$0	\$0.0
Mo. Avg.⁹	55	189	\$25,370	\$461.3
Annual Undup.	386	1,316	\$177,593	\$460.1

⁸ The CEAP program was without funds for much of the latter half of SFY 2016 (February-June 2016).

⁹ Monthly averages are based on the seven months (July 2015-January 2016) during which the program operated in the fiscal year.

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016¹⁰

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	158	40.9%	601	45.7%	158	40.9%	601	45.7%
Region 2 CSOs	86	22.3%	273	20.7%	86	22.3%	273	20.7%
Region 3 CSOs	142	36.8%	442	33.6%	142	36.8%	442	33.6%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	386	100.0%	1,316	100.0%	386	100.0%	1,316	100.0%

¹⁰ These are the annual unduplicated cases/clients in the state fiscal year.

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	1	0.3%	5	0.4%	1	0.3%	5	0.4%
KENNEWICK	13	3.4%	51	3.9%	14	3.6%	54	4.1%
MOSES LAKE	6	1.6%	30	2.3%	6	1.6%	30	2.3%
NEWPORT	1	0.3%	7	0.5%	1	0.3%	7	0.5%
OKANOGAN	3	0.8%	13	1.0%	3	0.8%	13	1.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	28	7.3%	88	6.7%	23	6.0%	78	5.9%
SPOKANE TRENT	40	10.4%	130	9.9%	45	11.7%	140	10.6%
SUNNYSIDE	51	13.2%	223	16.9%	50	13.0%	220	16.7%
TOPPENISH	5	1.3%	20	1.5%	6	1.6%	24	1.8%
WALLA WALLA	2	0.5%	7	0.5%	2	0.5%	7	0.5%
WENATCHEE	3	0.8%	8	0.6%	3	0.8%	8	0.6%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	5	1.3%	19	1.4%	4	1.0%	15	1.1%
Region 1 Total	158	40.9%	601	45.7%	158	40.9%	601	45.7%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	0.5%	5	0.4%	4	1.0%	15	1.1%
AUBURN	0	0.0%	0	0.0%	1	0.3%	2	0.2%
BELLINGHAM	12	3.1%	35	2.7%	12	3.1%	35	2.7%
BELLTOWN	5	1.3%	12	0.9%	8	2.1%	21	1.6%
CAPITOL HILL	4	1.0%	15	1.1%	2	0.5%	10	0.8%
EVERETT	8	2.1%	26	2.0%	7	1.8%	22	1.7%
FEDERAL WAY	5	1.3%	23	1.7%	6	1.6%	27	2.1%
KING EASTSIDE	1	0.3%	2	0.2%	0	0.0%	0	0.0%
KING NORTH	36	9.3%	115	8.7%	30	7.8%	94	7.1%
KING SOUTH	1	0.3%	4	0.3%	1	0.3%	4	0.3%
MT VERNON	2	0.5%	6	0.5%	2	0.5%	6	0.5%
OAK HARBOR	4	1.0%	13	1.0%	4	1.0%	13	1.0%
RAINIER	0	0.0%	0	0.0%	2	0.5%	8	0.6%
RENTON	0	0.0%	0	0.0%	1	0.3%	2	0.2%
SKY VALLEY	1	0.3%	4	0.3%	1	0.3%	4	0.3%
SMOKEY POINT	5	1.3%	13	1.0%	4	1.0%	8	0.6%
WHITE CENTER	0	0.0%	0	0.0%	1	0.3%	2	0.2%
Region 2 Total	86	22.3%	273	20.7%	86	22.3%	273	20.7%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	6	1.6%	19	1.4%	6	1.6%	19	1.4%
BREMERTON	31	8.0%	88	6.7%	31	8.0%	88	6.7%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	36	9.3%	105	8.0%	36	9.3%	105	8.0%
FORKS	2	0.5%	4	0.3%	2	0.5%	4	0.3%
KELSO	21	5.4%	70	5.3%	21	5.4%	70	5.3%
LAKEWOOD	5	1.3%	17	1.3%	5	1.3%	17	1.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	11	2.8%	36	2.7%	11	2.8%	36	2.7%
PIERCE NORTH	1	0.3%	5	0.4%	2	0.5%	8	0.6%
PIERCE SOUTH	15	3.9%	49	3.7%	14	3.6%	46	3.5%
PORT ANGELES	9	2.3%	26	2.0%	9	2.3%	26	2.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	1	0.3%	4	0.3%	1	0.3%	4	0.3%
SHELTON	2	0.5%	11	0.8%	2	0.5%	11	0.8%
SOUTH BEND	2	0.5%	8	0.6%	2	0.5%	8	0.6%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	142	36.8%	442	33.6%	142	36.8%	442	33.6%

CEAP Caseload by County of Residence, SFY 2016 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	0.5%	12	0.9%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	1	0.3%	2	0.2%
Benton	9	2.3%	31	2.4%	Mason	2	0.5%	11	0.8%
Chelan	2	0.5%	6	0.5%	Okanogan	3	0.8%	13	1.0%
Clallam	12	3.1%	32	2.4%	Pacific	2	0.5%	8	0.6%
Clark	36	9.3%	105	8.0%	Pend Oreille	1	0.3%	7	0.5%
Columbia	0	0.0%	0	0.0%	Pierce	22	5.7%	75	5.7%
Cowlitz	21	5.4%	70	5.3%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	2	0.5%	6	0.5%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	5	1.3%	23	1.7%	Snohomish	16	4.1%	49	3.7%
Garfield	0	0.0%	0	0.0%	Spokane	67	17.4%	216	16.4%
Grant	4	1.0%	18	1.4%	Stevens	0	0.0%	0	0.0%
Grays Harbor	6	1.6%	19	1.4%	Thurston	11	2.8%	36	2.7%
Island	4	1.0%	13	1.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	2	0.5%	7	0.5%
King	52	13.5%	170	12.9%	Whatcom	12	3.1%	35	2.7%
Kitsap	31	8.0%	88	6.7%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	60	15.5%	259	19.7%
Klickitat	1	0.3%	5	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	386	100.0%	1,316	100.0%

CEAP Client Demographics, SFY 2016 Annual Unduplicated Total

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,316	100.0%	514	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	759	57.7%	360	70.0%
Male	557	42.3%	154	30.0%
Not Reported/Unidentifiable	0	0%	0	0%

Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic Origin	467	35.5%	163	31.7%
Not Hispanic or Latino	849	64.5%	351	68.3%
White	512	38.9%	235	45.7%
Black/African American	123	9.3%	48	9.3%
Asian/Pacific Islander	51	3.9%	23	4.5%
American Indian/Alaska Native	41	3.1%	20	3.9%
Two or More Races	13	1.0%	4	0.8%
Not Reported/Unidentifiable	109	8.3%	21	4.1%

Marital Status (Adults Only)	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated	50	3.8%	50	9.7%
Married	86	6.5%	86	16.7%
Never Married	325	24.7%	325	63.2%
Divorced	41	3.1%	41	8.0%
Widowed	3	0.2%	3	0.6%
Not Reported/Unidentifiable	9	0.7%	9	1.8%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	1,163	88.4%	399	77.6%
Resident Alien	45	3.4%	34	6.6%
U.S. National¹¹	3	0.2%	2	0.4%
Not Reported/Unidentifiable	105	8.0%	79	15.4%

¹¹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

CEAP Client Demographics, SFY 2016 Annual Unduplicated Total (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	Number	% of Total Clients	Number	% of Total Adults

<u>Homeless Status</u>	<u>All Clients</u>		<u>All Adults</u>	
Homeless ¹²	165	12.5%	83	16.1%

<u>Education Status (Adults Only)</u>	<u>All Clients</u>		<u>All Adults</u>	
Less than a High School Diploma	895		190	37.0%
High School Graduate or GED	247		236	45.9%
Some College or College Degree	80		79	15.4%
Not Reported/Unidentifiable	94		9	1.8%

<u>Age</u>	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	22	1.7%		
1 – 5 Years Old	243	18.5%		
6 – 10 Years Old	259	19.7%		
11 – 15 Years Old	210	16.0%		
16 – 17 Years Old	68	5.2%		
18 – 24 Years Old	89	6.8%	89	17.3%
25 – 34 Years Old	215	16.3%	215	41.8%
35 – 44 Years Old	164	12.5%	164	31.9%
45 – 54 Years Old	43	3.3%	43	8.4%
55 – 64 Years Old	3	0.2%	3	0.6%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	8.3 Years			
Average Age of Adults	32.8 Years			

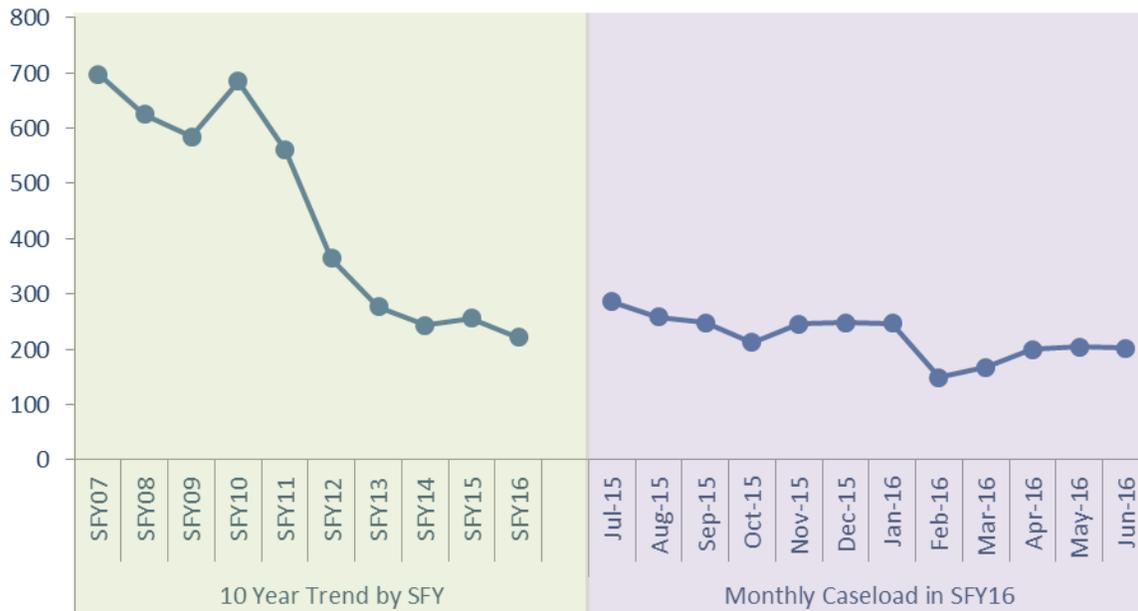
¹² Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change	
Average Number of Cases Per Month (Range)	256 (175 - 337)	222 (149 - 286)	-13.3% (Decrease)	↓
Average Number of Persons Per Month (Range)	817 (532 - 1,062)	704 (472 - 899)	-13.8% (Decrease)	↓
Average Number of Adults Per Month (Range)	333 (228 - 430)	286 (204 - 359)	-14.1% (Decrease)	↓
Average Number of Children Per Month (Range)	484 (298 - 636)	418 (268 - 540)	-13.6% (Decrease)	↓
State Population	7,061,400	7,183,700	1.7% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	59.2%	59.4%	0.2% Point (Increase)	↑
Average Persons Per Case	3.2	3.2	No Change	=
Average Children Per Case	1.9	1.9	No Change	=
Average Children Per Adult	1.5	1.5	No Change	=
Average Monthly Payment Per Case (Range) ¹³	\$1,164.0 (\$1,123.3 - \$1,181.8)	\$1,144.7 (\$1,105.1 - \$1,162.7)	-1.7% (Decrease)	↓

¹³ Payments not adjusted for refunds

DCA Caseload, SFY 2007 - 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	698	SFY12	365
SFY08	625	SFY13	277
SFY09	585	SFY14	244
SFY10	685	SFY15	256
SFY11	560	SFY16	222

SFY 2016	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	286	899	\$326,505	\$1,141.6
August	258	787	\$296,378	\$1,148.8
September	248	772	\$286,313	\$1,154.5
October	213	685	\$247,647	\$1,162.6
November	246	801	\$281,902	\$1,145.9
December	248	785	\$285,299	\$1,150.4
January	247	805	\$283,930	\$1,149.5
February	149	472	\$171,590	\$1,151.6
March	168	530	\$194,733	\$1,159.1
April	200	639	\$221,013	\$1,105.1
May	204	641	\$227,821	\$1,116.8
June	202	631	\$226,214	\$1,119.9
Mo. Avg.	222	704	\$254,112	\$1,144.7

DCA Caseload by DSHS Region of Issuance and Residence, June 2016 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	Cases	% of State Total	Clients	% of State Total	Cases	% of State Total	Clients	% of State Total
Region 1 CSOs	47	23.3%	168	26.6%	47	23.3%	168	26.6%
Region 2 CSOs	56	27.7%	167	26.5%	56	27.7%	167	26.5%
Region 3 CSOs	99	49.0%	296	46.9%	99	49.0%	296	46.9%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	202	100.0%	631	100.0%	202	100.0%	631	100.0%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.5%	2	0.3%	1	0.5%	2	0.3%
COLFAX	1	0.5%	2	0.3%	1	0.5%	2	0.3%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	1	0.5%	4	0.6%	1	0.5%	4	0.6%
GOLDENDALE	1	0.5%	3	0.5%	1	0.5%	3	0.5%
KENNEWICK	2	1.0%	8	1.3%	2	1.0%	8	1.3%
MOSES LAKE	4	2.0%	13	2.1%	4	2.0%	13	2.1%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	12	5.9%	41	6.5%	12	5.9%	41	6.5%
SPOKANE TRENT	17	8.4%	65	10.3%	17	8.4%	65	10.3%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	1	0.5%	3	0.5%	1	0.5%	3	0.5%
WALLA WALLA	1	0.5%	1	0.2%	1	0.5%	1	0.2%
WENATCHEE	3	1.5%	13	2.1%	3	1.5%	13	2.1%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	3	1.5%	13	2.1%	3	1.5%	13	2.1%
Region 1 Total	47	23.3%	168	26.6%	47	23.3%	168	26.6%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	7	3.5%	23	3.6%	7	3.5%	23	3.6%
AUBURN	6	3.0%	15	2.4%	6	3.0%	15	2.4%
BELLINGHAM	1	0.5%	3	0.5%	1	0.5%	3	0.5%
BELLTOWN	1	0.5%	2	0.3%	1	0.5%	2	0.3%
CAPITOL HILL	3	1.5%	8	1.3%	3	1.5%	8	1.3%
EVERETT	10	5.0%	30	4.8%	10	5.0%	30	4.8%
FEDERAL WAY	3	1.5%	7	1.1%	3	1.5%	7	1.1%
KING EASTSIDE	2	1.0%	7	1.1%	2	1.0%	7	1.1%
KING NORTH	3	1.5%	12	1.9%	3	1.5%	12	1.9%
KING SOUTH	8	4.0%	26	4.1%	8	4.0%	26	4.1%
MT VERNON	3	1.5%	8	1.3%	3	1.5%	8	1.3%
OAK HARBOR	1	0.5%	3	0.5%	1	0.5%	3	0.5%
RAINIER	4	2.0%	11	1.7%	3	1.5%	8	1.3%
RENTON	0	0.0%	0	0.0%	1	0.5%	3	0.5%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	3	1.5%	7	1.1%	3	1.5%	7	1.1%
WHITE CENTER	1	0.5%	5	0.8%	1	0.5%	5	0.8%
Region 2 Total	56	27.7%	167	26.5%	56	27.7%	167	26.5%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	3	1.5%	10	1.6%	3	1.5%	10	1.6%
BREMERTON	2	1.0%	7	1.1%	2	1.0%	7	1.1%
CHEHALIS	4	2.0%	11	1.7%	4	2.0%	11	1.7%
COLUMBIA RIVER	16	7.9%	44	7.0%	16	7.9%	44	7.0%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	11	5.4%	37	5.9%	11	5.4%	37	5.9%
LAKEWOOD	18	8.9%	54	8.6%	18	8.9%	54	8.6%
LONG BEACH	1	0.5%	2	0.3%	1	0.5%	2	0.3%
OLYMPIA	14	6.9%	44	7.0%	14	6.9%	44	7.0%
PIERCE NORTH	7	3.5%	21	3.3%	7	3.5%	21	3.3%
PIERCE SOUTH	12	5.9%	38	6.0%	12	5.9%	38	6.0%
PORT ANGELES	1	0.5%	2	0.3%	1	0.5%	2	0.3%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	5	2.5%	14	2.2%	5	2.5%	14	2.2%
SHELTON	4	2.0%	9	1.4%	4	2.0%	9	1.4%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	1	0.5%	3	0.5%	1	0.5%	3	0.5%
Region 3 Total	99	49.0%	296	46.9%	99	49.0%	296	46.9%

DCA Caseload by County of Residence, June 2016 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	4	2.0%	11	1.7%
Asotin	1	0.5%	2	0.3%	Lincoln	0	0.0%	0	0.0%
Benton	2	1.0%	8	1.3%	Mason	4	2.0%	9	1.4%
Chelan	2	1.0%	7	1.1%	Okanogan	0	0.0%	0	0.0%
Clallam	1	0.5%	2	0.3%	Pacific	1	0.5%	2	0.3%
Clark	16	7.9%	44	7.0%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	42	20.8%	127	20.1%
Cowlitz	11	5.4%	37	5.9%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.5%	6	1.0%	Skagit	3	1.5%	8	1.3%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.5%	3	0.5%
Franklin	0	0.0%	0	0.0%	Snohomish	20	9.9%	60	9.5%
Garfield	0	0.0%	0	0.0%	Spokane	28	13.9%	102	16.2%
Grant	4	2.0%	13	2.1%	Stevens	0	0.0%	0	0.0%
Grays Harbor	3	1.5%	10	1.6%	Thurston	14	6.9%	44	7.0%
Island	1	0.5%	3	0.5%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	1	0.5%	1	0.2%
King	31	15.3%	93	14.7%	Whatcom	1	0.5%	3	0.5%
Kitsap	2	1.0%	7	1.1%	Whitman	1	0.5%	2	0.3%
Kittitas	1	0.5%	4	0.6%	Yakima	4	2.0%	16	2.5%
Klickitat	1	0.5%	3	0.5%	Not Reported/ Unidentifiable	1	0.5%	4	0.6%

	# of Cases	% of Total	# of Clients	% of Total
State Total	202	100.0%	631	100.0%

DCA Client Demographics, June 2016 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	631	100.0%	262	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	364	57.7%	190	72.5%
Male	267	42.3%	72	27.5%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

Race/Ethnicity	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic Origin	80	12.7%	28	10.7%
Not Hispanic or Latino	551	87.3%	234	89.3%
White	302	47.9%	150	57.3%
Black/African American	127	20.1%	53	20.2%
Asian/Pacific Islander	15	2.4%	9	3.4%
American Indian/Alaska Native	10	1.6%	4	1.5%
Two or More Races	13	2.1%	2	0.8%
Not Reported/Unidentifiable	84	13.3%	16	6.1%

Marital Status (Adults Only)	All Adults	
	# of Clients	% of Total Adults
Separated	23	8.8%
Married	67	25.6%
Never Married	136	51.9%
Divorced	27	10.3%
Widowed	0	0.0%
Not Reported/Unidentifiable	9	3.4%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	600	95.1%	246	93.9%
Resident Alien	31	4.9%	16	6.1%
U.S. National¹⁴	0	0.0%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

¹⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics, June 2016 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹⁵	40	6.3%	17	6.5%

Education Status (Adults Only)	All Clients		All Adults	
Less than a High School Diploma			33	12.6%
High School Graduate or GED			143	54.6%
Some College or College Degree			82	31.3%
Not Reported/Unidentifiable			4	1.5%

Age	All Clients		All Adults	
< 1 Year Old	56	8.9%		
1 – 5 Years Old	125	19.8%		
6 – 10 Years Old	93	14.7%		
11 – 15 Years Old	66	10.5%		
16 – 17 Years Old	25	4.0%		
18 – 24 Years Old	46	7.3%	42	16.0%
25 – 34 Years Old	142	22.5%	142	54.2%
35 – 44 Years Old	61	9.7%	61	23.3%
45 – 54 Years Old	15	2.4%	15	5.7%
55 – 64 Years Old	2	0.3%	2	0.8%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	6.6 Years			
Average Age of Adults	31.8 Years			

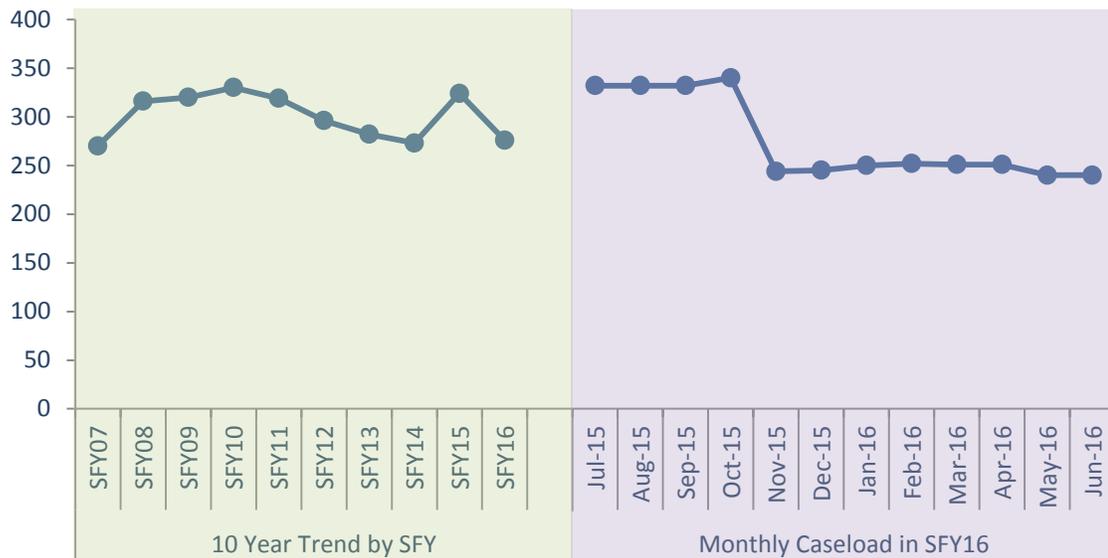
¹⁵ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change
Average Number of Cases Per Month (Range)	324 (299 - 346)	276 (240 - 340)	-14.8% (Decrease) ↓
Average Number of Persons Per Month (Range)	332 (309 - 355)	290 (246 - 359)	-12.7% (Decrease) ↓
Average Number of Adults Per Month (Range)	323 (300 - 345)	276 (238 - 343)	-14.6% (Decrease) ↓
Average Number of Children Per Month (Range)	10 (8 - 13)	14 (8 - 22)	40.0% (Increase) ↑
State Population	7,061,400	7,183,700	1.7% (Increase) ↑
Recipients as a Percent of State's Total Population	Trace	Trace	
Children as Percent of Recipients	3.0%	4.8%	1.8% Point (Increase) ↑
Average Persons Per Case	1.0	1.1	0.1 (Increase) ↑
Average Children Per Case	Trace	Trace	
Average Children Per Adult	Trace	Trace	
Average Monthly Payment Per Case (Range) ¹⁶	\$40.3 (\$39.3 - \$44.3)	\$44.0 (\$39.8 - \$47.8)	9.0% (Increase) ↑

¹⁶ Payments not adjusted for refunds.

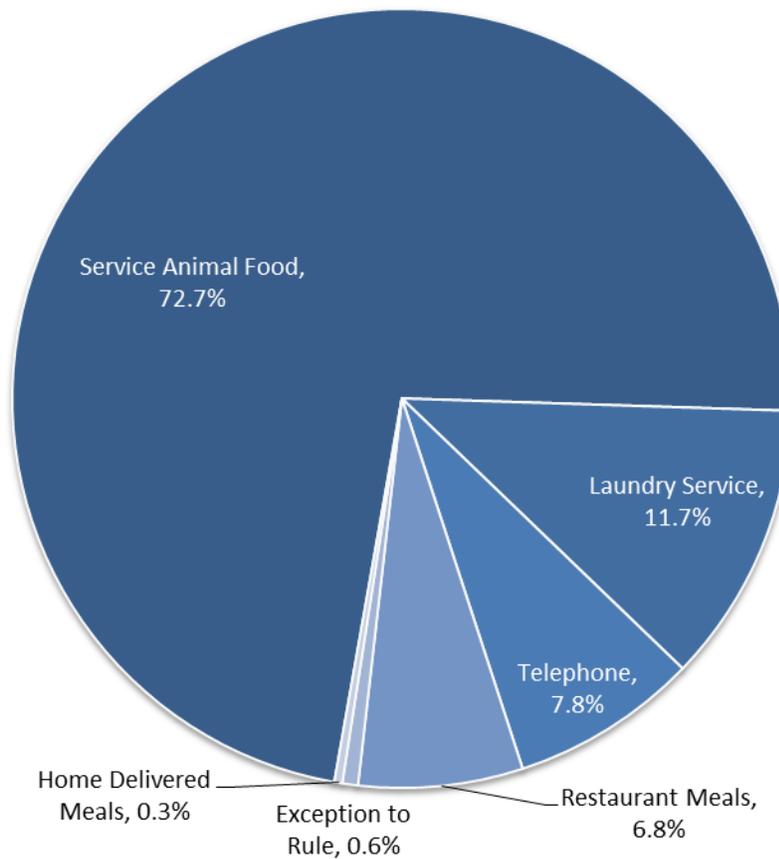
OAR Caseload, SFY 2007 - 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	270	SFY12	296
SFY08	316	SFY13	282
SFY09	320	SFY14	273
SFY10	330	SFY15	324
SFY11	319	SFY16	276

SFY 2016	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	332	343	\$13,332	\$40.2
August	332	342	\$13,216	\$39.8
September	332	341	\$13,294	\$40.0
October	340	359	\$13,555	\$39.9
November	244	260	\$11,054	\$45.3
December	245	261	\$11,428	\$46.7
January	250	273	\$11,619	\$46.5
February	252	275	\$12,041	\$47.8
March	251	272	\$11,821	\$47.1
April	251	262	\$11,697	\$46.6
May	240	246	\$11,349	\$47.3
June	240	246	\$11,229	\$46.8
Mo. Avg.	276	290	\$12,136	\$44.0

Average Monthly OAR Caseload by Service Type¹⁷, SFY 2016



OAR Case Type	OAR Caseload	
	# of Cases	% of Total
Service Animal Food	224	72.7%
Laundry Service	36	11.7%
Telephone	24	7.8%
Restaurant Meals	21	6.8%
Exception to Rule¹⁸	2	0.6%
Home Delivered Meals	1	0.3%
Total Cases	308	100.0%

¹⁷ Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

¹⁸ ETR (Exception to Rule), formerly ETP (Exception to Policy), is detailed in WAC 388-440-0001.

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	29	12.1%	32	13.0%	57	23.8%	60	24.4%
Region 2 CSOs	51	21.3%	54	22.0%	112	46.7%	115	46.7%
Region 3 CSOs	25	10.4%	25	10.2%	71	29.6%	71	28.9%
CSCCs	124	51.7%	124	50.4%	N/A			
HCS	11	4.6%	11	4.5%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	240	100.0%	246	100.0%	240	100.0%	246	100.0%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.4%	1	0.4%	1	0.4%	1	0.4%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	1	0.4%	1	0.4%
KENNEWICK	0	0.0%	0	0.0%	2	0.8%	2	0.8%
MOSES LAKE	0	0.0%	0	0.0%	3	1.3%	3	1.2%
NEWPORT	0	0.0%	0	0.0%	1	0.4%	1	0.4%
OKANOGAN	3	1.3%	3	1.2%	3	1.3%	3	1.2%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	12	5.0%	15	6.1%	20	8.3%	23	9.3%
SPOKANE TRENT	12	5.0%	12	4.9%	21	8.8%	21	8.5%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	2	0.8%	2	0.8%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	1	0.4%	1	0.4%	2	0.8%	2	0.8%
Region 1 Total	29	12.1%	32	13.0%	57	23.8%	60	24.4%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%	2	0.8%	2	0.8%
AUBURN	1	0.4%	1	0.4%	3	1.3%	3	1.2%
BELLINGHAM	12	5.0%	14	5.7%	23	9.6%	25	10.2%
BELLTOWN	0	0.0%	0	0.0%	5	2.1%	5	2.0%
CAPITOL HILL	0	0.0%	0	0.0%	0	0.0%	0	0.0%
EVERETT	3	1.3%	3	1.2%	17	7.1%	17	6.9%
FEDERAL WAY	0	0.0%	0	0.0%	1	0.4%	1	0.4%
KING EASTSIDE	0	0.0%	0	0.0%	3	1.3%	3	1.2%
KING NORTH	4	1.7%	4	1.6%	7	2.9%	7	2.8%
KING SOUTH	1	0.4%	1	0.4%	4	1.7%	4	1.6%
MT VERNON	8	3.3%	8	3.3%	10	4.2%	10	4.1%
OAK HARBOR	5	2.1%	7	2.8%	6	2.5%	8	3.3%
RAINIER	0	0.0%	0	0.0%	1	0.4%	1	0.4%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	1	0.4%	1	0.4%	3	1.3%	3	1.2%
SMOKEY POINT	15	6.3%	14	5.7%	19	7.9%	18	7.3%
WHITE CENTER	1	0.4%	1	0.4%	8	3.3%	8	3.3%
Region 2 Total	51	21.3%	54	22.0%	112	46.7%	115	46.7%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	10	4.2%	10	4.1%
BREMERTON	1	0.4%	1	0.4%	5	2.1%	5	2.0%
CHEHALIS	1	0.4%	1	0.4%	1	0.4%	1	0.4%
COLUMBIA RIVER	8	3.3%	8	3.3%	15	6.3%	15	6.1%
FORKS	1	0.4%	1	0.4%	1	0.4%	1	0.4%
KELSO	0	0.0%	0	0.0%	5	2.1%	5	2.0%
LAKEWOOD	2	0.8%	2	0.8%	3	1.3%	3	1.2%
LONG BEACH	1	0.4%	1	0.4%	1	0.4%	1	0.4%
OLYMPIA	0	0.0%	0	0.0%	9	3.8%	9	3.7%
PIERCE NORTH	1	0.4%	1	0.4%	7	2.9%	7	2.8%
PIERCE SOUTH	1	0.4%	1	0.4%	1	0.4%	1	0.4%
PORT ANGELES	3	1.3%	3	1.2%	3	1.3%	3	1.2%
PORT TOWNSEND	3	1.3%	3	1.2%	5	2.1%	5	2.0%
PUYALLUP VALLEY	1	0.4%	1	0.4%	2	0.8%	2	0.8%
SHELTON	2	0.8%	2	0.8%	2	0.8%	2	0.8%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
Region 3 Total	25	10.4%	25	10.2%	71	29.6%	71	28.9%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	0	0.0%	0	0.0%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	0	0.0%	0	0.0%
CUSTOMER SVC WASHCAP	124	51.7%	124	50.4%
CSCC Total	124	51.7%	124	50.4%

OAR Caseload by Home and Community Services Office (HCS), June 2016 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	1	0.4%	1	0.4%
COLVILLE HCS OFFICE	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MOSES LK HCS OFFICE	0	0.0%	0	0.0%
OKANOGAN HCS OFFICE	0	0.0%	0	0.0%
SPOKANE HCS OFFICE	2	0.8%	2	0.8%
SUNNYSIDE HCS OFFICE	0	0.0%	0	0.0%
TRI-CITIES HCS OFC	0	0.0%	0	0.0%
WALLA WALLA HCS OFC	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	0	0.0%	0	0.0%
YAKIMA HCS OFFICE	0	0.0%	0	0.0%
Region 1 Total	3	1.3%	3	1.2%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	0	0.0%	0	0.0%
BELLINGHAM HCS OFC	2	0.8%	2	0.8%
EVERETT HCS OFFICE	5	2.1%	5	2.0%
HOLGATE HCS OFFICE	0	0.0%	0	0.0%
MT VERNON HCS OFFICE	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS OFFICE	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	7	2.9%	7	2.8%

OAR Caseload by Home and Community Services Office (HCS), June 2016 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	1	0.4%	1	0.4%
BREMERTON HCS OFFICE	0	0.0%	0	0.0%
CHEHALIS HCS OFFICE	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS OFFICE	0	0.0%	0	0.0%
PACIFIC COUNTY HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
TACOMA HCS OFFICE	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
LTC SPECIALTY UNIT	0	0.0%	0	0.0%
Region 3 Total	1	0.4%	1	0.4%

OAR Caseload by County of Residence, June 2016 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	1	0.4%	1	0.4%
Asotin	1	0.4%	1	0.4%	Lincoln	0	0.0%	0	0.0%
Benton	2	0.8%	2	0.8%	Mason	2	0.8%	2	0.8%
Chelan	0	0.0%	0	0.0%	Okanogan	3	1.3%	3	1.2%
Clallam	4	1.7%	4	1.6%	Pacific	1	0.4%	1	0.4%
Clark	14	5.8%	14	5.7%	Pend Oreille	1	0.4%	1	0.4%
Columbia	0	0.0%	0	0.0%	Pierce	13	5.4%	13	5.3%
Cowlitz	5	2.1%	5	2.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	10	4.2%	10	4.1%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.4%	1	0.4%
Franklin	0	0.0%	0	0.0%	Snohomish	41	17.1%	40	16.3%
Garfield	0	0.0%	0	0.0%	Spokane	41	17.1%	44	17.9%
Grant	3	1.3%	3	1.2%	Stevens	1	0.4%	1	0.4%
Grays Harbor	10	4.2%	10	4.1%	Thurston	9	3.8%	9	3.7%
Island	7	2.9%	9	3.7%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	5	2.1%	5	2.0%	Walla Walla	2	0.8%	2	0.8%
King	32	13.3%	32	13.0%	Whatcom	23	9.6%	25	10.2%
Kitsap	5	2.1%	5	2.0%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	2	0.8%	2	0.8%
Klickitat	1	0.4%	1	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	240	100.0%	246	100.0%

OAR Client Demographics, June 2016 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	246	100.0%

Gender		
	All Clients	
Female	192	78.0%
Male	54	22.0%
Not Reported/Unidentifiable	0	0.0%

Race/Ethnicity		
	All Clients	
Hispanic Origin	13	5.3%
Not Hispanic or Latino	233	94.7%
White	203	82.5%
Black/African American	8	3.3%
Asian/Pacific Islander	3	1.2%
American Indian/Alaska Native	4	1.6%
Two or More Races	2	0.8%
Not Reported/Unidentifiable	13	5.3%

Marital Status (Adults Only)		
	All Clients	
Separated	23	9.3%
Married	10	4.1%
Never Married	116	47.2%
Divorced	86	35.0%
Widowed	9	3.7%
Not Reported/Unidentifiable	2	0.8%

Citizenship Status		
	All Clients	
U.S. Citizen	242	98.4%
Resident Alien	4	1.6%
U.S. National¹⁹	0	0.0%
Not Reported/Unidentifiable	0	0.0%

¹⁹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics, June 2016 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
	All Clients	
Homeless ²⁰	60	24.4%

Education Status (Adults Only)		
	All Clients	
Less than a High School Diploma	50	20.3%
High School Graduate or GED	128	52.0%
Some College or College Degree	60	24.4%
Not Reported/Unidentifiable	8	3.3%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	1	0.4%
6 – 10 Years Old	3	1.2%
11 – 15 Years Old	2	0.8%
16 – 17 Years Old	2	0.8%
18 – 24 Years Old	4	1.6%
25 – 34 Years Old	29	11.8%
35 – 44 Years Old	44	17.9%
45 – 54 Years Old	70	28.5%
55 – 64 Years Old	65	26.4%
65+ Years Old	26	10.6%
Average Age of Clients		
	48.5 Years	

²⁰ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Office of Financial Recovery (OFR) Total Collections²¹, SFY 2007 – 2016



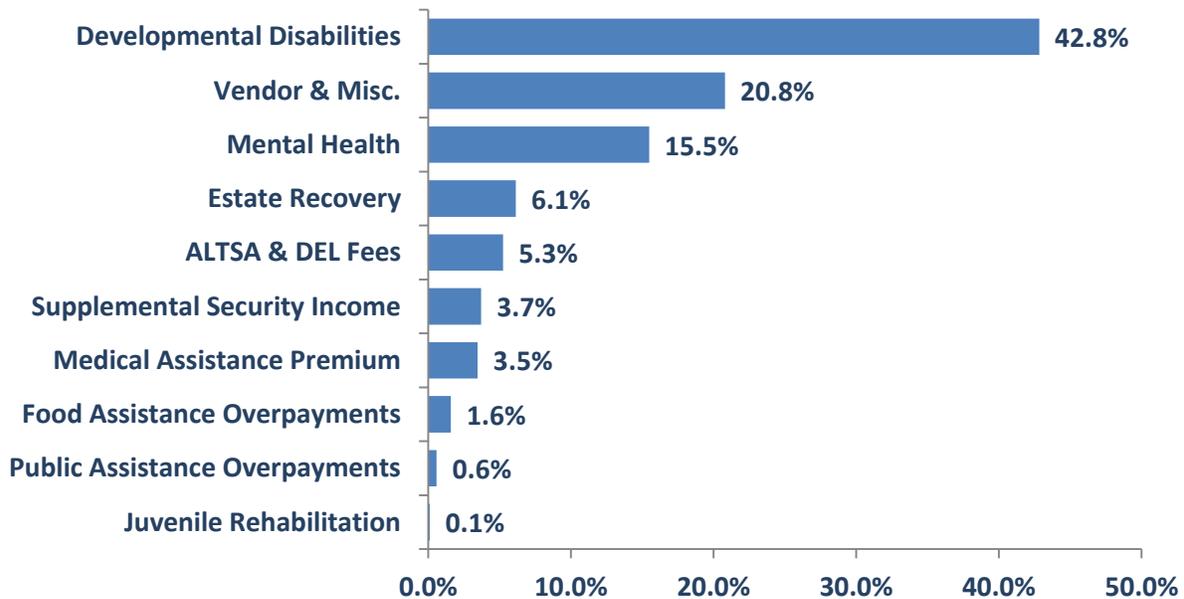
SFY ²²	Total Collections	SFY	Total Collections
SFY07	\$383,371,727	SFY12	\$429,598,175
SFY08	\$455,621,170	SFY13	\$250,758,274
SFY09	\$501,094,673	SFY14	\$268,679,562
SFY10	\$507,122,495	SFY15	\$255,810,362
SFY11	\$523,043,246	SFY16	\$287,849,305

SFY 2016	Total Collections
July	\$15,288,214
August	\$22,351,789
September	\$21,972,641
October	\$21,423,145
November	\$20,468,943
December	\$20,706,084
January	\$22,430,202
February	\$21,610,908
March	\$26,107,933
April	\$19,886,591
May	\$22,179,280
June	\$53,423,575
Mo. Avg.	\$23,987,442

²¹ Data source: ESA Office of Financial Recovery.

²² In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing "collections" by about \$50 million per year.

OFR Total Collections by Program²³, SFY 2016



Program	SFY 2016 Collections
Juvenile Rehabilitation	\$345,647
Public Assistance Overpayments	\$1,711,653
Food Assistance Overpayments	\$4,597,182
Medical Assistance Premium	\$9,995,931
Supplemental Security Income	\$10,670,979
AL TSA & DEL Fees	\$15,120,703
Estate Recovery	\$17,652,078
Mental Health	\$44,603,023
Vendor & Misc.	\$59,866,522
Developmental Disabilities	\$123,285,587
SFY 2016 Total Collections	\$287,849,305

²³ In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing "collections" by about \$50 million per year.

Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015	SFY 2016	Change
	(July 2014-June 2015)	(July 2015-June 2016)	
Average Number of Cases Per Month (Range)	428 (341 - 497)	454 (363 - 514)	6.1% (Increase) ↑
Average Number of Persons Per Month (Range)	483 (378 - 567)	512 (403 - 584)	6.0% (Increase) ↑
State Population Age 18 and Over	5,458,665	5,557,921	1.8% (Increase) ↑
Recipients as a Percent of State's Population 18 and Over	Trace	Trace	
Average Persons Per Case	1.1	1.1	No Change =
Average Monthly Payment Per Case (Range)²⁰	\$285.1 (\$277.4 - \$293.7)	\$302.6 (\$279.8 - \$311.8)	6.1% (Increase) ↑

²⁴ Payments not adjusted for refunds.

RCA Caseload, SFY 2007 - 2016



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY07	398	SFY12	348
SFY08	336	SFY13	414
SFY09	447	SFY14	425
SFY10	605	SFY15	428
SFY11	464	SFY16	454

SFY 2016	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	363	403	\$106,300	\$292.8
August	376	416	\$111,236	\$295.8
September	431	485	\$120,600	\$279.8
October	472	536	\$139,531	\$295.6
November	481	542	\$148,808	\$309.4
December	493	562	\$153,155	\$310.7
January	476	537	\$148,409	\$311.8
February	502	566	\$153,476	\$305.7
March	514	584	\$156,303	\$304.1
April	488	552	\$151,289	\$310.0
May	424	475	\$130,094	\$306.8
June	428	484	\$129,495	\$302.6
Mo. Avg.	454	512	\$137,391	\$302.6

RCA Caseload by Country of Origin, June 2016 Snapshot

Country	Number of Persons	Percent of Statewide Cases
State Total	484	100%
Ukraine	108	22.3%
Somalia	61	12.6%
Iraq	50	10.3%
Iran	46	9.5%
Afghanistan	38	7.9%
Cuba	30	6.2%
Eritrea	25	5.2%
Ethiopia	18	3.7%
Russia	18	3.7%
Moldova	14	2.9%
Congo, Democratic Republic of	11	2.3%
Kazakhstan	10	2.1%
Countries with Less than 10 Clients	55	11.4%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot

Overview	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	74	17.3%	78	16.1%	74	17.3%	78	16.1%
Region 2 CSOs	271	63.3%	299	61.8%	272	63.6%	300	62.0%
Region 3 CSOs	83	19.4%	107	22.1%	82	19.2%	106	21.9%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	428	100.0%	484	100.0%	428	100.0%	484	100.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	40	9.3%	42	8.7%	40	9.3%	42	8.7%
MOSES LAKE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	14	3.3%	15	3.1%	13	3.0%	13	2.7%
SPOKANE TRENT	16	3.7%	16	3.3%	17	4.0%	18	3.7%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	4	0.9%	5	1.0%	4	0.9%	5	1.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	74	17.3%	78	16.1%	74	17.3%	78	16.1%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	18	4.2%	20	4.1%	18	4.2%	20	4.1%
AUBURN	18	4.2%	21	4.3%	18	4.2%	21	4.3%
BELLINGHAM	4	0.9%	4	0.8%	4	0.9%	4	0.8%
BELLTOWN	2	0.5%	2	0.4%	1	0.2%	1	0.2%
CAPITOL HILL	2	0.5%	2	0.4%	2	0.5%	2	0.4%
EVERETT	25	5.8%	35	7.2%	25	5.8%	35	7.2%
FEDERAL WAY	16	3.7%	16	3.3%	16	3.7%	16	3.3%
KING EASTSIDE	9	2.1%	10	2.1%	9	2.1%	10	2.1%
KING NORTH	10	2.3%	10	2.1%	11	2.6%	11	2.3%
KING SOUTH	81	18.9%	87	18.0%	82	19.2%	88	18.2%
MT VERNON	1	0.2%	1	0.2%	1	0.2%	1	0.2%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	19	4.4%	19	3.9%	19	4.4%	19	3.9%
RENTON	22	5.1%	25	5.2%	22	5.1%	25	5.2%
SKY VALLEY	2	0.5%	2	0.4%	2	0.5%	2	0.4%
SMOKEY POINT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE CENTER	42	9.8%	45	9.3%	42	9.8%	45	9.3%
Region 2 Total	271	63.3%	299	61.8%	272	63.6%	300	62.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	3	0.7%	6	1.2%	3	0.7%	6	1.2%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	29	6.8%	37	7.6%	29	6.8%	37	7.6%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	6	1.4%	8	1.7%	6	1.4%	8	1.7%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PIERCE NORTH	29	6.8%	32	6.6%	26	6.1%	29	6.0%
PIERCE SOUTH	12	2.8%	16	3.3%	13	3.0%	17	3.5%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	4	0.9%	8	1.7%	5	1.2%	9	1.9%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	83	19.4%	107	22.1%	82	19.2%	106	21.9%

RCA Caseload by County of Residence, June 2016 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	31	7.2%	33	6.8%	Mason	0	0.0%	0	0.0%
Chelan	1	0.2%	1	0.2%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	29	6.8%	37	7.6%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	50	11.7%	63	13.0%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	3	0.7%	4	0.8%	Skagit	1	0.2%	1	0.2%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	9	2.1%	9	1.9%	Snohomish	45	10.5%	57	11.8%
Garfield	0	0.0%	0	0.0%	Spokane	30	7.0%	31	6.4%
Grant	0	0.0%	0	0.0%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	0	0.0%	0	0.0%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	222	51.9%	238	49.2%	Whatcom	4	0.9%	4	0.8%
Kitsap	3	0.7%	6	1.2%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	428	100.0%	484	100.0%

RCA Client Demographics, June 2016 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	484	100.0%

Gender		
	All Clients	
Female	191	39.5%
Male	293	60.5%
Not Reported/Unidentifiable	0	0.0%

Race		
	All Clients	
Hispanic Origin	43	8.9%
Not Hispanic or Latino	441	91.1%
White	174	36.0%
Black/African American	90	18.6%
Asian/Pacific Islander	9	1.9%
American Indian/Alaska Native	0	0.0%
Two or More Races	0	0.0%
Not Reported/Unidentifiable	168	34.7%

Marital Status (Adults Only)		
	All Clients	
Separated	9	1.9%
Married	119	24.6%
Never Married	298	61.6%
Divorced	10	2.1%
Widowed	20	4.1%
Not Reported/Unidentifiable	28	5.8%

Immigration Status		
	All Clients	
Asylee	38	7.9%
Cuban/Haitian	11	2.3%
Not Refugee	12	2.5%
Refugee	422	87.2%
Special Immigrant	1	0.2%

RCA Client Demographics, June 2016 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		All Clients
Homeless ²⁵	62	12.8%

Education Status (Adults Only)		All Clients
Less than a High School Diploma	141	29.1%
High School Graduate or GED	229	47.3%
Some College or College Degree	73	15.1%
Not Reported/Unidentifiable	41	8.5%

Age		All Clients
Under 18 Years Old	7	1.4%
18 – 24 Years Old	179	37.0%
25 – 34 Years Old	147	30.4%
35 – 44 Years Old	42	8.7%
45 – 54 Years Old	29	6.0%
55 – 64 Years Old	54	11.2%
65+ Years Old	26	5.4%
Average Age of Adults		33.7 Years

²⁵ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Selected State Supplemental Payment (SSP) Program Characteristics²⁶, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change	
Average Number of Cases Per Month (Range)	36,908 (36,537 - 37,190)	37,577 (37,258 - 37,886)	1.8% (Increase)	↑
Average Number of Persons Per Month (Range)	36,908 (36,537 - 37,190)	37,577 (37,258 - 37,886)	1.8% (Increase)	↑
State Population	6,968,170	7,183,700	3.1% (Increase)	↑
Recipients as a Percent of State's Total Population	0.5%	0.5%	No Change	=
State Population Age 18 and Over	5,458,665	5,557,921	1.8% (Increase)	↑
Recipients as a Percent of State's Population Age 18 and Over	0.7%	0.7%	No Change	=
Average Persons Per Case	1	1	No Change	=
Average Monthly Payment Per Case (Range)²⁷	\$40.0 (\$40.00 - \$40.02)	\$40.01 (\$40.00 - \$40.01)	No Change	=

²⁶ The Social Security Act requires the State of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

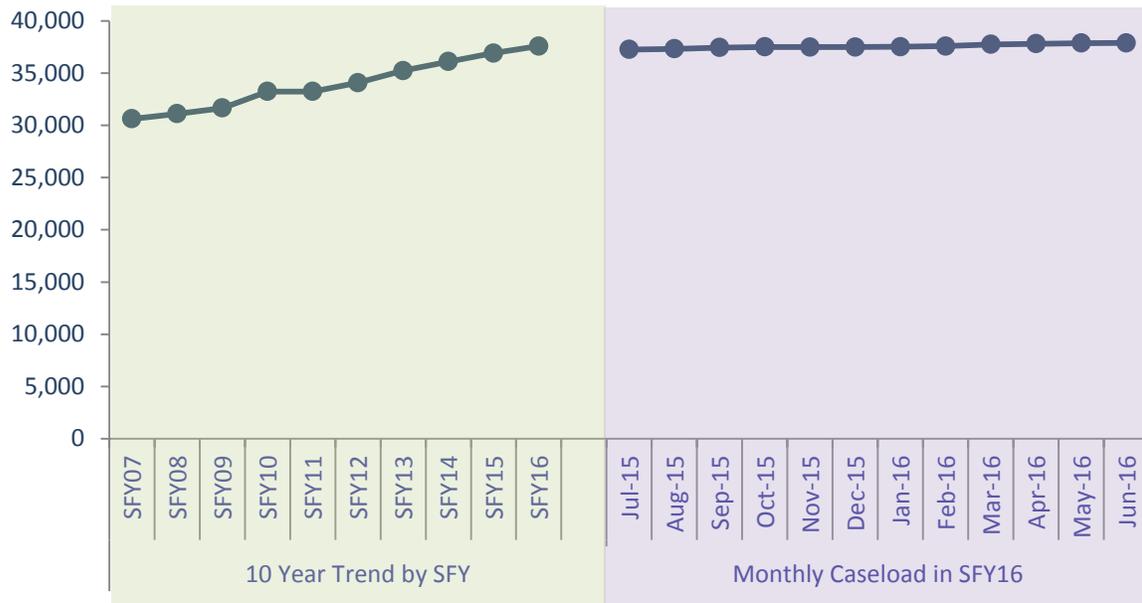
Since the start of SSP, Washington State has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

Currently ESA is allotted \$18,428,800 of the \$28.9 million maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through Children's Administration Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the number of cases managed by ESA.

²⁷ Payments not adjusted for refunds.

SSP Caseload, SFY 2007 - 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	30,618	SFY12	34,075
SFY08	31,103	SFY13	35,241
SFY09	31,658	SFY14	36,110
SFY10	33,237	SFY15	36,908
SFY11	33,237	SFY16	37,577

SFY 2016	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	37,258	37,258	\$1,490,564.3	\$40.01
August	37,329	37,329	\$1,493,282.9	\$40.00
September	37,443	37,443	\$1,497,957.8	\$40.01
October	37,512	37,512	\$1,500,717.8	\$40.01
November	37,494	37,494	\$1,499,837.8	\$40.00
December	37,483	37,483	\$1,499,357.8	\$40.00
January	37,515	37,515	\$1,500,917.8	\$40.01
February	37,583	37,583	\$1,503,483.1	\$40.00
March	37,749	37,749	\$1,510,443.8	\$40.01
April	37,803	37,803	\$1,512,407.1	\$40.01
May	37,868	37,868	\$1,514,727.1	\$40.00
June	37,886	37,886	\$1,515,527.1	\$40.00
Mo. Avg.	37,577	37,577	\$1,503,268.7	\$40.01

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,358	6.2%	2,358	6.2%	7,395	19.5%	7,395	19.5%
Region 2 CSOs	5,486	14.5%	5,486	14.5%	19,879	52.5%	19,879	52.5%
Region 3 CSOs	2,976	7.9%	2,976	7.9%	10,603	28.0%	10,603	28.0%
CSCCs	12,201	32.2%	12,201	32.2%	N/A			
HCS	14,865	39.2%	14,865	39.2%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	9	<0.1%	9	<0.1%
State Total	37,886	100.0%	37,886	100.0%	37,886	100.0%	37,886	100.0%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	45	0.1%	45	0.1%	110	0.3%	110	0.3%
COLFAX	29	0.1%	29	0.1%	75	0.2%	75	0.2%
COLVILLE	72	0.2%	72	0.2%	260	0.7%	260	0.7%
ELLENSBURG	30	0.1%	30	0.1%	101	0.3%	101	0.3%
GOLDENDALE	29	0.1%	29	0.1%	68	0.2%	68	0.2%
KENNEWICK	309	0.8%	309	0.8%	1,024	2.7%	1,024	2.7%
MOSES LAKE	146	0.4%	146	0.4%	467	1.2%	467	1.2%
NEWPORT	35	0.1%	35	0.1%	89	0.2%	89	0.2%
OKANOGAN	106	0.3%	106	0.3%	257	0.7%	257	0.7%
REPUBLIC	22	0.1%	22	0.1%	48	0.1%	48	0.1%
SPOKANE MAPLE	320	0.8%	320	0.8%	1,066	2.8%	1,066	2.8%
SPOKANE TRENT	407	1.1%	407	1.1%	1,508	4.0%	1,508	4.0%
SUNNYSIDE	137	0.4%	137	0.4%	335	0.9%	335	0.9%
TOPPENISH	129	0.3%	129	0.3%	309	0.8%	309	0.8%
WALLA WALLA	90	0.2%	90	0.2%	313	0.8%	313	0.8%
WENATCHEE	145	0.4%	145	0.4%	417	1.1%	417	1.1%
WHITE SALMON	12	0.0%	12	0.0%	35	0.1%	35	0.1%
YAKIMA	295	0.8%	295	0.8%	913	2.4%	913	2.4%
Region 1 Total	2,358	6.2%	2,358	6.2%	7,395	19.5%	7,395	19.5%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	480	1.3%	480	1.3%	1,451	3.8%	1,451	3.8%
AUBURN	204	0.5%	204	0.5%	859	2.3%	859	2.3%
BELLINGHAM	289	0.8%	289	0.8%	968	2.6%	968	2.6%
BELLTOWN	293	0.8%	293	0.8%	1,365	3.6%	1,365	3.6%
CAPITOL HILL	263	0.7%	263	0.7%	1,115	2.9%	1,115	2.9%
EVERETT	322	0.8%	322	0.8%	1,294	3.4%	1,294	3.4%
FEDERAL WAY	254	0.7%	254	0.7%	890	2.3%	890	2.3%
KING EASTSIDE	724	1.9%	724	1.9%	2,265	6.0%	2,265	6.0%
KING NORTH	390	1.0%	390	1.0%	1,610	4.2%	1,610	4.2%
KING SOUTH	350	0.9%	350	0.9%	1,454	3.8%	1,454	3.8%
MT VERNON	170	0.4%	170	0.4%	529	1.4%	529	1.4%
OAK HARBOR	74	0.2%	74	0.2%	192	0.5%	192	0.5%
RAINIER	480	1.3%	480	1.3%	1,779	4.7%	1,779	4.7%
RENTON	409	1.1%	409	1.1%	1,353	3.6%	1,353	3.6%
SKY VALLEY	94	0.2%	94	0.2%	306	0.8%	306	0.8%
SMOKEY POINT	163	0.4%	163	0.4%	521	1.4%	521	1.4%
WHITE CENTER	527	1.4%	527	1.4%	1,928	5.1%	1,928	5.1%
Region 2 Total	5,486	14.5%	5,486	14.5%	19,879	52.5%	19,879	52.5%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	129	0.3%	129	0.3%	460	1.2%	460	1.2%
BREMERTON	250	0.7%	250	0.7%	793	2.1%	793	2.1%
CHEHALIS	119	0.3%	119	0.3%	374	1.0%	374	1.0%
COLUMBIA RIVER	573	1.5%	573	1.5%	2,275	6.0%	2,275	6.0%
FORKS	22	0.1%	22	0.1%	55	0.1%	55	0.1%
KELSO	169	0.4%	169	0.4%	544	1.4%	544	1.4%
LAKEWOOD	280	0.7%	280	0.7%	974	2.6%	974	2.6%
LONG BEACH	28	0.1%	28	0.1%	62	0.2%	62	0.2%
OLYMPIA	294	0.8%	294	0.8%	982	2.6%	982	2.6%
PIERCE NORTH	293	0.8%	293	0.8%	1,251	3.3%	1,251	3.3%
PIERCE SOUTH	385	1.0%	385	1.0%	1,374	3.6%	1,374	3.6%
PORT ANGELES	69	0.2%	69	0.2%	265	0.7%	265	0.7%
PORT TOWNSEND	22	0.1%	22	0.1%	123	0.3%	123	0.3%
PUYALLUP VALLEY	242	0.6%	242	0.6%	732	1.9%	732	1.9%
SHELTON	71	0.2%	71	0.2%	245	0.6%	245	0.6%
SOUTH BEND	19	0.1%	19	0.1%	70	0.2%	70	0.2%
STEVENSON	11	0.0%	11	0.0%	24	0.1%	24	0.1%
Region 3 Total	2,976	7.9%	2,976	7.9%	10,603	28.0%	10,603	28.0%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2016 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	1	<0.1%	1	<0.1%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	453	1.2%	453	1.2%
CUSTOMER SVC WASHCAP	11,744	31.0%	11,744	31.0%
MEDICAL ELIG DET SVC	2	<0.1%	2	<0.1%
PGST	1	<0.1%	1	<0.1%
CSCC Total	12,201	32.2%	12,201	32.2%

SSP Caseload by Home and Community Services Offices (HCS), June 2016 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	34	0.1%	34	0.1%
COLVILLE HCS OFFICE	84	0.2%	84	0.2%
ELLENSBURG HCS	31	0.1%	31	0.1%
MOSES LK HCS OFFICE	178	0.5%	178	0.5%
OKANOGAN HCS OFFICE	63	0.2%	63	0.2%
SPOKANE HCS OFFICE	1,049	2.8%	1,049	2.8%
SUNNYSIDE HCS OFFICE	97	0.3%	97	0.3%
TRI-CITIES HCS OFC	449	1.2%	449	1.2%
WALLA WALLA HCS OFC	110	0.3%	110	0.3%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	72	0.2%	72	0.2%
YAKIMA HCS OFFICE	272	0.7%	272	0.7%
Region Total	2,439	6.4%	2,439	6.4%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	865	2.3%	865	2.3%
BELLINGHAM HCS OFC	302	0.8%	302	0.8%
EVERETT HCS OFFICE	738	1.9%	738	1.9%
HOLGATE HCS OFFICE	6,181	16.3%	6,181	16.3%
MT VERNON HCS OFFICE	124	0.3%	124	0.3%
SMOKEY POINT HCS	116	0.3%	116	0.3%
Region Total	8,326	22.0%	8,326	22.0%

SSP Caseload by Home and Community Services Offices (HCS), June 2016 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	86	0.2%	86	0.2%
BREMERTON HCS OFFICE	243	0.6%	243	0.6%
CHEHALIS HCS OFFICE	88	0.2%	88	0.2%
KELSO HCS	149	0.4%	149	0.4%
OLYMPIA HCS OFFICE	346	0.9%	346	0.9%
PACIFIC COUNTY HCS	54	0.1%	54	0.1%
PORT ANGELES HCS	110	0.3%	110	0.3%
TACOMA HCS OFFICE	1,812	4.8%	1,812	4.8%
VANCOUVER HCS	1,212	3.2%	1,212	3.2%
Region Total	4,100	10.8%	4,100	10.8%

SSP Caseload by County of Residence, June 2016 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	73	0.2%	73	0.2%	Lewis	372	1.0%	372	1.0%
Asotin	103	0.3%	103	0.3%	Lincoln	50	0.1%	50	0.1%
Benton	634	1.7%	634	1.7%	Mason	249	0.7%	249	0.7%
Chelan	298	0.8%	298	0.8%	Okanogan	250	0.7%	250	0.7%
Clallam	317	0.8%	317	0.8%	Pacific	130	0.3%	130	0.3%
Clark	2,288	6.0%	2,288	6.0%	Pend Oreille	84	0.2%	84	0.2%
Columbia	18	<0.1%	18	0.0%	Pierce	4,332	11.4%	4,332	11.4%
Cowlitz	529	1.4%	529	1.4%	San Juan	39	0.1%	39	0.1%
Douglas	116	0.3%	116	0.3%	Skagit	487	1.3%	487	1.3%
Ferry	49	0.1%	49	0.1%	Skamania	27	0.1%	27	0.1%
Franklin	390	1.0%	390	1.0%	Snohomish	3,561	9.4%	3,561	9.4%
Garfield	6	<0.1%	6	<0.1%	Spokane	2,523	6.7%	2,523	6.7%
Grant	395	1.0%	395	1.0%	Stevens	261	0.7%	261	0.7%
Grays Harbor	450	1.2%	450	1.2%	Thurston	982	2.6%	982	2.6%
Island	187	0.5%	187	0.5%	Wahkiakum	15	<0.1%	15	<0.1%
Jefferson	122	0.3%	122	0.3%	Walla Walla	290	0.8%	290	0.8%
King	14,590	38.5%	14,590	38.5%	Whatcom	969	2.6%	969	2.6%
Kitsap	789	2.1%	789	2.1%	Whitman	74	0.2%	74	0.2%
Kittitas	102	0.3%	102	0.3%	Yakima	1,545	4.1%	1,545	4.1%
Klickitat	97	0.3%	97	0.3%	Not Reported/ Unidentifiable	93	0.2%	93	0.2%

	# of Cases	% of Total	# of Clients	% of Total
State Total	37,886	100.0%	37,886	100.0%

SSP Client Demographics, June 2016 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	37,886	100.0%

Gender	All Clients	
Female	24,562	64.8%
Male	13,324	35.2%
Not Reported/Unidentifiable	0	0.0%

Race/Ethnicity	All Clients	
Hispanic Origin	3,100	8.2%
Not Hispanic or Latino	34,786	91.8%
White	17,036	45.0%
Black/African American	2,002	5.3%
Asian/Pacific Islander	10,137	26.8%
American Indian/Alaska Native	662	1.7%
Two or More Races	117	0.3%
Not Reported/Unidentifiable	4,832	12.8%

Marital Status (Adults Only)	All Clients	
Separated	3,059	8.1%
Married	11,771	31.1%
Never Married	7,472	19.7%
Divorced	7,029	18.6%
Widowed	7,547	19.9%
Not Reported/Unidentifiable	1,008	2.7%

Citizenship Status	All Clients	
U.S. Citizen	31,119	82.1%
Resident Alien	6,665	17.6%
U.S. National²⁸	98	0.3%
Not Reported/Unidentifiable	4	<0.1%

²⁸ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics, June 2016 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
All Clients		
Homeless ²⁹	515	1.4%

Education Status (Adults Only)		
All Clients		
Less than a High School Diploma	11,064	29.2%
High School Graduate or GED	18,707	49.4%
Some College or College Degree	3,755	9.9%
Not Reported/Unidentifiable	4,360	11.5%

Age		
All Clients		
< 1 Year Old	0	0.0%
1 – 5 Years Old	27	0.1%
6 – 10 Years Old	26	0.1%
11 – 15 Years Old	27	0.1%
16 – 17 Years Old	9	<0.1%
18 – 24 Years Old	150	0.4%
25 – 34 Years Old	477	1.3%
35 – 44 Years Old	629	1.7%
45 – 54 Years Old	822	2.2%
55 – 64 Years Old	1,302	3.4%
65+ Years Old	34,417	90.8%
Average Age of Recipients		
		72.5 Years

²⁹ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

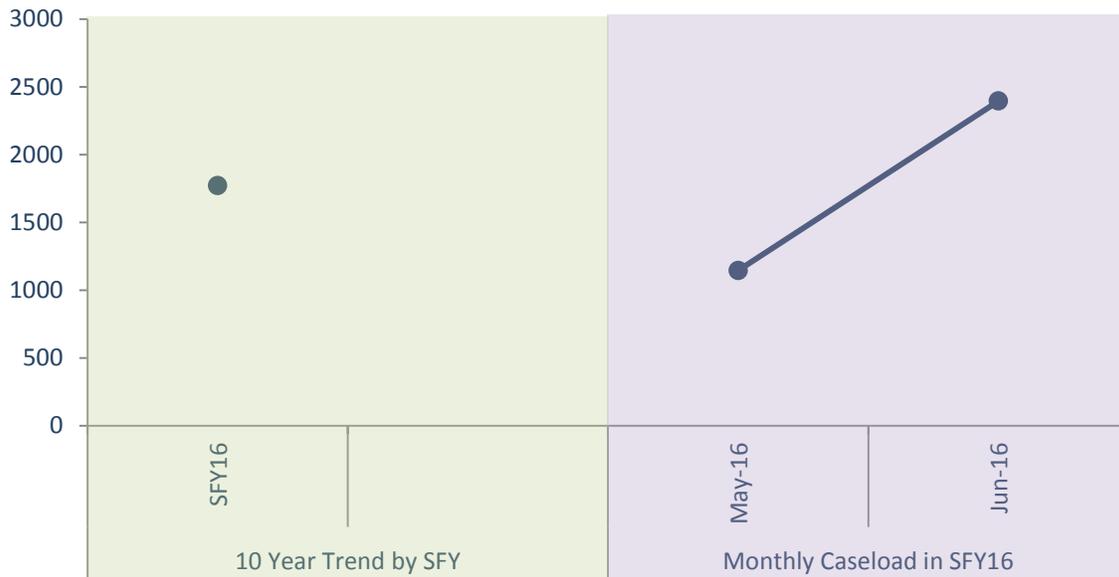
Selected Working Family Support (WFS)³⁰ Program Characteristics, SFY 2015 and SFY 2016

	SFY 2015 (July 2014-June 2015)	SFY 2016 (July 2015-June 2016)	Change
Average Number of Cases Per Month (Range)	N/A	1,770 (1,144 - 2,395)	
Average Number of Persons Per Month (Range)	N/A	5,851 (3,839 - 7,862)	
State Population	7,061,400	7,183,700	1.7% (Increase) 
Recipients as a Percent of State's Population	N/A	Trace	
Average Persons Per Case	N/A	3.3	
Average Monthly Payment Per Case (Range) ³¹	N/A	\$10.00 (\$10.00)	

³⁰ The Working Family Support program began on May 1, 2016.

³¹ Payments not adjusted for refunds.

WFS Caseload, SFY 2007 – 2016



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY07	N/A	SFY12	N/A
SFY08	N/A	SFY13	N/A
SFY09	N/A	SFY14	N/A
SFY10	N/A	SFY15	N/A
SFY11	N/A	SFY16	1,770

SFY 2016 ³²	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July			N/A	
August			N/A	
September			N/A	
October			N/A	
November			N/A	
December			N/A	
January			N/A	
February			N/A	
March			N/A	
April			N/A	
May	1,144	3,839	\$11,440.0	\$10.0
June	2,395	7,862	\$23,950.0	\$10.0
Mo. Avg.	1,770	5,851	\$17,695.0	\$10.0

³² Working Family Support program began on May 1, 2016.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016³³

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	761	31.8%	2,530	32.2%	761	31.8%	2,530	32.2%
Region 2 CSOs	760	31.7%	2,442	31.1%	760	31.7%	2,442	31.1%
Region 3 CSOs	874	36.5%	2,890	36.8%	874	36.5%	2,890	36.8%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	2,395	100.0%	7,862	100.0%	2,395	100.0%	7,862	100.0%

³³ These are the annual unduplicated cases/clients in the state fiscal year.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	9	0.4%	29	0.4%	9	0.4%	29	0.4%
COLFAX	8	0.3%	30	0.4%	8	0.3%	30	0.4%
COLVILLE	13	0.5%	37	0.5%	15	0.6%	46	0.6%
ELLENSBURG	4	0.2%	15	0.2%	4	0.2%	15	0.2%
GOLDENDALE	2	0.1%	7	0.1%	2	0.1%	7	0.1%
KENNEWICK	144	6.0%	482	6.1%	148	6.2%	492	6.3%
MOSES LAKE	64	2.7%	236	3.0%	64	2.7%	235	3.0%
NEWPORT	10	0.4%	36	0.5%	10	0.4%	36	0.5%
OKANOGAN	12	0.5%	37	0.5%	10	0.4%	32	0.4%
REPUBLIC	3	0.1%	13	0.2%	1	0.0%	4	0.1%
SPOKANE MAPLE	101	4.2%	328	4.2%	100	4.2%	319	4.1%
SPOKANE TRENT	146	6.1%	474	6.0%	149	6.2%	489	6.2%
SUNNYSIDE	51	2.1%	184	2.3%	46	1.9%	171	2.2%
TOPPENISH	27	1.1%	93	1.2%	27	1.1%	93	1.2%
WALLA WALLA	14	0.6%	47	0.6%	15	0.6%	50	0.6%
WENATCHEE	70	2.9%	206	2.6%	70	2.9%	206	2.6%
WHITE SALMON	5	0.2%	17	0.2%	5	0.2%	17	0.2%
YAKIMA	78	3.3%	259	3.3%	78	3.3%	259	3.3%
Region 1 Total	761	31.8%	2,530	32.2%	761	31.8%	2,530	32.2%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	35	1.5%	109	1.4%	35	1.5%	109	1.4%
AUBURN	49	2.0%	157	2.0%	49	2.0%	157	2.0%
BELLINGHAM	75	3.1%	234	3.0%	75	3.1%	234	3.0%
BELLTOWN	1	0.0%	2	0.0%	2	0.1%	4	0.1%
CAPITOL HILL	12	0.5%	40	0.5%	12	0.5%	40	0.5%
EVERETT	89	3.7%	271	3.4%	89	3.7%	271	3.4%
FEDERAL WAY	46	1.9%	151	1.9%	46	1.9%	151	1.9%
KING EASTSIDE	26	1.1%	77	1.0%	26	1.1%	77	1.0%
KING NORTH	30	1.3%	100	1.3%	30	1.3%	100	1.3%
KING SOUTH	80	3.3%	273	3.5%	80	3.3%	273	3.5%
MT VERNON	76	3.2%	244	3.1%	76	3.2%	244	3.1%
OAK HARBOR	27	1.1%	83	1.1%	27	1.1%	83	1.1%
RAINIER	31	1.3%	104	1.3%	30	1.3%	102	1.3%
RENTON	28	1.2%	85	1.1%	29	1.2%	87	1.1%
SKY VALLEY	27	1.1%	83	1.1%	27	1.1%	83	1.1%
SMOKEY POINT	53	2.2%	170	2.2%	53	2.2%	170	2.2%
WHITE CENTER	75	3.1%	259	3.3%	74	3.1%	257	3.3%
Region 2 Total	760	31.7%	2,442	31.1%	760	31.7%	2,442	31.1%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2016 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	26	1.1%	76	1.0%	26	1.1%	76	1.0%
BREMERTON	50	2.1%	174	2.2%	50	2.1%	174	2.2%
CHEHALIS	29	1.2%	93	1.2%	29	1.2%	93	1.2%
COLUMBIA RIVER	195	8.1%	641	8.2%	193	8.1%	628	8.0%
FORKS	8	0.3%	24	0.3%	8	0.3%	24	0.3%
KELSO	55	2.3%	171	2.2%	58	2.4%	187	2.4%
LAKESWOOD	119	5.0%	386	4.9%	119	5.0%	385	4.9%
LONG BEACH	2	0.1%	7	0.1%	2	0.1%	7	0.1%
OLYMPIA	80	3.3%	267	3.4%	81	3.4%	273	3.5%
PIERCE NORTH	40	1.7%	129	1.6%	40	1.7%	129	1.6%
PIERCE SOUTH	105	4.4%	365	4.6%	104	4.3%	363	4.6%
PORT ANGELES	28	1.2%	83	1.1%	28	1.2%	83	1.1%
PORT TOWNSEND	4	0.2%	12	0.2%	4	0.2%	12	0.2%
PUYALLUP VALLEY	111	4.6%	393	5.0%	110	4.6%	387	4.9%
SHELTON	19	0.8%	59	0.8%	19	0.8%	59	0.8%
SOUTH BEND	2	0.1%	7	0.1%	2	0.1%	7	0.1%
STEVENSON	1	<0.1%	3	<0.1%	1	<0.1%	3	<0.1%
Region 3 Total	874	36.5%	2,890	36.8%	874	36.5%	2,890	36.8%

WFS Caseload by County of Residence, SFY 2016³⁴

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	8	0.3%	32	0.4%	Lewis	29	1.2%	93	1.2%
Asotin	9	0.4%	29	0.4%	Lincoln	5	0.2%	15	0.2%
Benton	97	4.1%	310	3.9%	Mason	19	0.8%	59	0.8%
Chelan	43	1.8%	132	1.7%	Okanogan	10	0.4%	32	0.4%
Clallam	35	1.5%	104	1.3%	Pacific	5	0.2%	17	0.2%
Clark	193	8.1%	628	8.0%	Pend Oreille	10	0.4%	36	0.5%
Columbia	0	0.0%	0	0.0%	Pierce	372	15.5%	1,259	16.0%
Cowlitz	57	2.4%	183	2.3%	San Juan	1	0.0%	2	0.0%
Douglas	27	1.1%	74	0.9%	Skagit	75	3.1%	242	3.1%
Ferry	1	<0.1%	4	0.1%	Skamania	1	<0.1%	3	<0.1%
Franklin	51	2.1%	182	2.3%	Snohomish	204	8.5%	633	8.1%
Garfield	0	0.0%	0	0.0%	Spokane	244	10.2%	793	10.1%
Grant	56	2.3%	203	2.6%	Stevens	15	0.6%	46	0.6%
Grays Harbor	26	1.1%	76	1.0%	Thurston	81	3.4%	273	3.5%
Island	27	1.1%	83	1.1%	Wahkiakum	1	<0.1%	4	0.1%
Jefferson	4	0.2%	12	0.2%	Walla Walla	15	0.6%	50	0.6%
King	379	15.8%	1,253	15.9%	Whatcom	74	3.1%	231	2.9%
Kitsap	50	2.1%	174	2.2%	Whitman	8	0.3%	30	0.4%
Kittitas	4	0.2%	15	0.2%	Yakima	151	6.3%	523	6.7%
Klickitat	7	0.3%	24	0.3%	Not Reported/ Unidentifiable	1	0.0%	3	0.0%

³⁴ These are the annual unduplicated cases/clients in the state fiscal year

WFS Client Demographics, SFY 2016 Annual Unduplicated Total

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
Total Clients	7,862	100.0%	2,426	100.0%	5,436	100.0%

Gender	All Clients		All Adults		All Children	
Female	3,991	50.8%	1,326	54.7%	2,665	49.0%
Male	3,871	49.2%	1,100	45.3%	2,771	51.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

Race	All Clients		All Adults		All Children	
Hispanic Origin	1,792	22.8%	513	21.1%	1,279	23.5%
Not Hispanic or Latino	6,070	77.2%	1,913	78.9%	4,157	76.5%
White	3,590	45.7%	1,267	52.2%	2,323	42.7%
Black/African American	628	8.0%	201	8.3%	427	7.9%
Asian/Pacific Islander	622	7.9%	215	8.9%	407	7.5%
American Indian/Alaska Native	133	1.7%	48	2.0%	85	1.6%
Two or More Races	139	1.8%	17	0.7%	122	2.2%
Not Reported/Unidentifiable	958	12.2%	165	6.8%	793	14.6%

Marital Status (Adults Only)	All Clients		All Adults		All Children	
Separated	9	0.1%	9	0.4%	9	0.2%
Married	119	1.5%	119	4.9%	119	2.2%
Never Married	298	3.8%	298	12.3%	298	5.5%
Divorced	10	0.1%	10	0.4%	10	0.2%
Widowed	20	0.3%	20	0.8%	20	0.4%
Not Reported/Unidentifiable	28	0.4%	28	1.2%	28	0.5%

Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	7,252	92.2%	2,053	84.6%	5,199	95.6%
Resident Alien	593	7.5%	363	15.0%	230	4.2%
U.S. National³⁵	17	0.2%	10	0.4%	7	0.1%

³⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

WFS Client Demographics, SFY 2016 Annual Unduplicated Total (continued)

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	All Clients		All Adults		All Children	
Homeless ³⁶	156	2.0%	52	0.7%	104	1.3%

Education Status (Adults Only)	All Clients		All Adults		All Children	
Less than a High School Diploma	5,115	65.1%	383	4.9%	4,732	60.2%
High School Graduate or GED	1,427	18.2%	1,395	17.7%	32	0.4%
Some College or College Degree	606	7.7%	606	7.7%	0	0.0%
Not Reported/Unidentifiable	714	9.1%	42	0.5%	672	8.5%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	362	4.6%			362	4.6%
1 - 5 Years Old	1,959	24.9%			1,959	24.9%
6 - 10 Years Old	1,631	20.7%			1,631	20.7%
11 - 15 Years Old	1,152	14.7%			1,152	14.7%
16 - 17 Years Old	332	4.2%			332	4.2%
18 – 24 Years Old	323	4.1%	323	4.1%		
25 – 34 Years Old	1,175	14.9%	1,175	14.9%		
35 – 44 Years Old	691	8.8%	691	8.8%		
45 – 54 Years Old	215	2.7%	215	2.7%		
55 – 64 Years Old	22	0.3%	22	0.3%		
65+ Years Old	0	0.0%	0	0.0%		
Average Age of Adults	33.2 Years					
Average Age of Children	7.2 Years					

³⁶ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.