

Annual Unduplicated Clients

SFY

2016

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2016.

ESA Briefing
Book

Table of Contents

Overview.....3

Annual Unduplicated Clients Served, SFY 2015 and SFY 20164

Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2016, ESA served almost 2 million clients, or about 28% of Washington State residents. When including clients served by ESA offices and Home and Community Services (HCS) offices in partnership with DSHS’s Aging and Long-Term Support Administration (AL TSA), this number comes to over 2 million clients, or about 29% of Washington State residents. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES

DATA SOURCES:

1. The majority of the data in this chapter was based on the September 2016 ESA - ACES database.
2. Data for the Child Support program was based on the September 2016 ESA - Support Enforcement Management System (SEMS).
3. Data for the Refugee and Immigrant Assistance program was based on the October 2016 ESA MyRIA, ACES and eJAS databases.
4. Data for Washington Telephone Assistance Program (WTAP) program was based on the DSHS Information System Services Division (ISSD).
5. Child care data was provided by the DSHS Research and Data Analysis (RDA).

Annual Unduplicated Clients Served, SFY 2015 and SFY 2016

	SFY 2015		SFY 2016	
	ESA Only ¹	DSHS Offices (ESA & HCS) ²	ESA Only ¹	DSHS Offices (ESA & HCS) ²
All Programs	2,046,419	2,106,132	1,983,914	2,047,395
Aged, Blind or Disabled (ABD)	35,452	36,219	33,201	33,972
Additional Requirements- Emergent Needs (AREN)	9,681	9,681	8,318	8,318
Basic Food Employment and Training (BFET)	18,971	19,058	18,977	19,074
Basic Food (SNAP/FAP)	1,368,579	1,399,072	1,306,881	1,338,753
Consolidated Emergency Assistance (CEAP)	1,444	1,444	1,316	1,316
Diversion Cash Assistance (DCA)	9,799	9,799	8,437	8,439
Housing and Essential Needs (HEN) Referral ³	16,787	16,800	16,734	16,743
Medical Assistance (Non-Cash Related) ⁴	N/A	N/A	N/A	N/A
Ongoing Additional Requirements (OAR)	241,094	315,412	253,884	319,250
Pregnant Women Assistance (PWA)	313	445	361	472

¹ ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers (151, 153, 155, 156, 157, 128, 130, and 132).

² This number includes clients served by ESA and Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration.

³ The HEN Referral Program was implemented on January 1, 2014.

⁴ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2014 and SFY 2015 totals.

Annual Unduplicated Clients Served, SFY 2015 and SFY 2016 (continued)

	SFY 2015		SFY 2016	
	ESA Only	DSHS Offices (ESA & HCS)	ESA Only	DSHS Offices (ESA & HCS)
Refugee Cash Assistance (RCA)	1,328	1,331	1,379	1,379
Refugee and Immigrant Assistance (RIA) ⁵	8,787	8,787	8,616	8,616
State Supplemental Payment (SSP)	27,190	41,165	27,453	42,013
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	156,795	156,813	137,435	137,443
Washington State Combined Application Project (WASHCAP)	74,227	88,087	74,044	88,687
Transitional Food Assistance (TFA)	125,492	125,597	104,848	104,968
Working Family Support (WFS)	N/A	N/A	7,959	7,959
Child Care – Working Connections Child Care (WCCC) and Seasonal Child Care (SCC) ⁶	132,164	132,164	134,376	134,376
Washington Telephone Assistance Program (WTAP) ⁷	52,840	52,840	N/A	N/A
Child Support	1,033,237	1,033,237	1,001,357	1,001,357

⁵ This number includes clients served by these ORIA programs: LEP Pathway, Refugee Resettlement Assistance (RRA), Naturalization Services, and Promoting Refugee Integration, Mobility and Empowerment (PRIME).

⁶ Child Care data provided by RDA. Data for 2015 does not include Seasonal Child Care.

⁷ WTAP was not funded in 2015-2017 biennium Legislative Budget (ESSB6 6052), WACs related to WTAP were repealed, and the program ended August 31, 2015.