

# Other Programs

SFY

# 2017

---

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN); Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), agency billing and collection services provided by the Office of Financial Recovery (OFR), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing  
Book

## Table of Contents

Other Programs Overview .....	4
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2016 and SFY 2017 ..	5
AREN Caseload, SFY 2008 – 2017 .....	6
AREN Caseload as a Percent of the TANF Caseload, SFY 2008 – 2017 .....	7
Average Monthly AREN Caseload by Service Type, SFY 2017 .....	8
AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot .....	9
AREN Caseload by County of Residence, June 2017 Snapshot .....	13
AREN Client Demographics, June 2017 Snapshot .....	14
Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2016 and SFY 2017	16
CEAP Caseload, SFY 2008 – 2017.....	17
CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2017 .....	18
CEAP Caseload by County of Residence, SFY 2017 Annual Unduplicated.....	22
CEAP Client Demographics, SFY 2017 Annual Unduplicated Total.....	23
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2016 and SFY 2017 .....	25
DCA Caseload, SFY 2008 – 2017 .....	26
DCA Caseload by DSHS Region of Issuance and Residence, June 2017 Snapshot.....	27
DCA Caseload by County of Residence, June 2017 Snapshot.....	31
DCA Client Demographics, June 2017 Snapshot .....	32
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2016 and SFY 2017 .....	34
OAR Caseload, SFY 2008 – 2017 .....	35
Average Monthly OAR Caseload by Service Type, SFY 2017 .....	36
OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot.....	37
OAR Caseload by Home and Community Services Office (HCS), June 2017 Snapshot.....	42
OAR Caseload by County of Residence, June 2017 Snapshot .....	44
OAR Client Demographics, June 2017 Snapshot .....	45
Office of Financial Recovery (OFR) Total Collections, SFY 2008 – 2017 .....	47
OFR Total Collections by Program, SFY 2017 .....	48
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2016 and SFY 2017 .....	49
RCA Caseload, SFY 2008 – 2017.....	50
RCA Caseload by Country of Origin, June 2017 Snapshot .....	51
RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot .....	52

RCA Caseload by County of Residence, June 2017 Snapshot..... 56

RCA Client Demographics, June 2017 Snapshot..... 57

Selected State Supplemental Payment (SSP) Program Characteristics, SFY 2016 and SFY 2017 ..... 59

SSP Caseload, SFY 2008 – 2017 ..... 60

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot ..... 61

SSP Caseload by County of Residence, June 2017 Snapshot..... 68

SSP Client Demographics, June 2017 Snapshot..... 69

Selected Working Family Support (WFS) Program Characteristics, SFY 2016 and SFY 2017 ..... 71

WFS Caseload, SFY 2008 – 2017 ..... 72

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot..... 73

WFS Caseload by County of Residence, June 2017 Snapshot ..... 77

WFS Client Demographics, June 2017 Snapshot ..... 78

## Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

### Highlights

**Additional Requirements – Emergent Needs (AREN)** – The program served an average of 226 cases each month in SFY 2017, compared to 268 monthly cases in SFY 2016.

**Consolidated Emergency Assistance Program (CEAP)**<sup>1</sup> – The program served an average of 58 cases each month in SFY 2017, compared to 55 monthly cases in SFY 2016.

**Diversion Cash Assistance (DCA)** – The program served an average of 189 cases each month in SFY 2017, compared to 222 monthly cases in SFY 2016.

**Ongoing Additional Requirements (OAR)** – The program served an average of 239 cases each month in SFY 2017, compared to 276 monthly cases in SFY 2016.

**Office of Financial Recovery (OFR)** – Total OFR collections in SFY 2017 were about \$259.4 million, a decrease from \$287.8 million in SFY 2016. In SFY 2017, about three-quarters (75.6%) of OFR collections came from these three program areas: Developmental Disabilities (48.1%), Mental Health (15.4%), and Vender Overpayments (12.1%).

**Refugee Cash Assistance (RCA)** – The program served an average of 569 cases each month in SFY 2017, compared to 454 monthly cases in SFY 2016.

**State Supplemental Payment (SSP)** – The program served an average of 38,254 cases each month in SFY 2017, compared to 37,577 monthly cases in SFY 2016.

**Working Family Support (WFS)**<sup>2</sup> – The program served an average of 7,559 cases each month in SFY 2017, compared to 1,770 monthly cases in SFY 2016 (a partial year of data due to the program start date).

### TECHNICAL NOTES

#### DATA SOURCE:

- 1) The majority of the data for this chapter was based on the ESA ACES database in September 2017.
- 2) The state population estimates are provided by OFM Forecasting Division.

#### DATA NOTES:

- 1) Percentages may not add up to expected totals due to rounding.
- 2) CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration.
- 3) CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.

<sup>1</sup> The CEAP program was without funds for much of the latter half of SFY 2016 (February-June 2016).

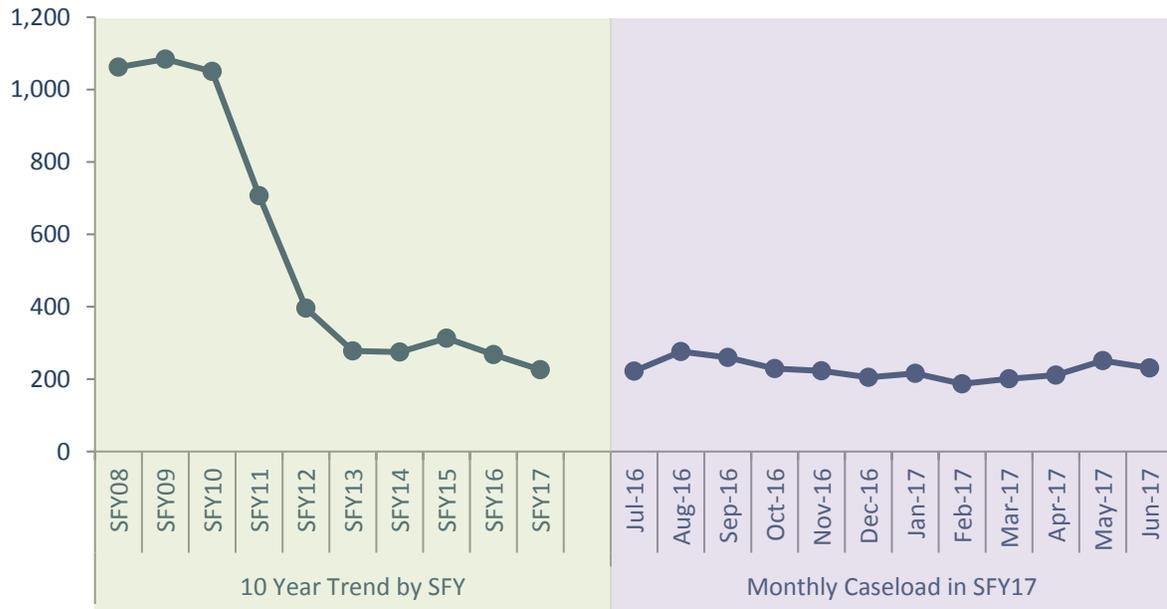
<sup>2</sup> The Working Family Support program began on May 1, 2016.

## Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
Average Number of Cases Per Month (Range)	268 (200 - 325)	226 (187 - 276)	-15.7% (Decrease)	↓
Average Number of Persons Per Month (Range)	752 (577 - 932)	638 (537 - 802)	-15.2% (Decrease)	↓
Average Number of Adults Per Month (Range)	269 (204 - 340)	222 (178 - 283)	-17.5% (Decrease)	↓
Average Number of Children Per Month (Range)	484 (373 - 592)	416 (359 - 519)	-14.0% (Decrease)	↓
State Population	7,183,700	7,310,300	1.8% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	64.4%	65.2%	0.8% Point (Increase)	↑
Average Persons Per Case	2.8	2.8	No Change	=
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.8	1.9	0.1 (Increase)	↑
Average Monthly Payment Per Case (Range) <sup>3</sup>	\$520.0 (\$506.5 - \$535.0)	\$537.7 (\$504.4 - \$567.9)	3.4% (Increase)	↑

<sup>3</sup> Payments not adjusted for refunds

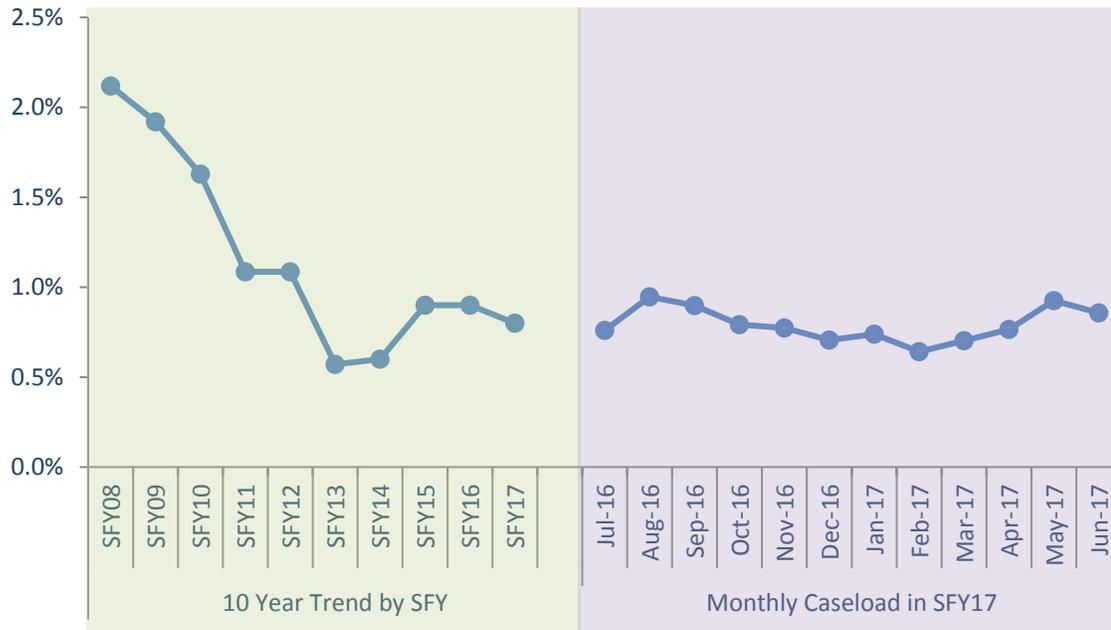
## AREN Caseload, SFY 2008 - 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	1,062	SFY13	278
SFY09	1,084	SFY14	275
SFY10	1,050	SFY15	313
SFY11	707	SFY16	268
SFY12	396	SFY17	226

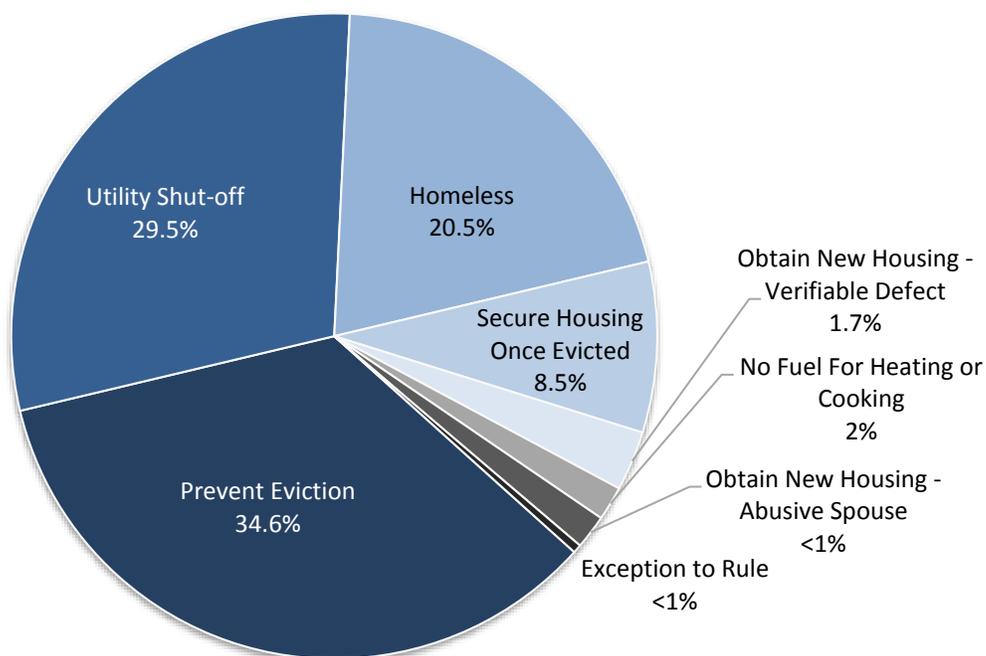
SFY 2017	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	222	635	\$114,308	\$514.9
August	276	802	\$149,987	\$543.4
September	260	722	\$136,929	\$526.7
October	229	647	\$115,502	\$504.4
November	223	573	\$121,569	\$545.2
December	205	560	\$112,059	\$546.6
January	216	648	\$117,206	\$542.6
February	187	537	\$98,995	\$529.4
March	201	560	\$109,233	\$543.4
April	211	594	\$111,761	\$529.7
May	251	732	\$142,554	\$567.9
June	231	651	\$128,057	\$554.4
Mo. Avg.	226	638	\$121,513	\$537.7

## AREN Caseload as a Percent of the TANF Caseload, SFY 2008 – 2017



SFY 2017	TANF Caseload	AREN Caseload	% of TANF Caseload
<b>July</b>	29,201	222	0.8%
<b>August</b>	29,155	276	0.9%
<b>September</b>	28,936	260	0.9%
<b>October</b>	28,914	229	0.8%
<b>November</b>	28,828	223	0.8%
<b>December</b>	29,009	205	0.7%
<b>January</b>	29,221	216	0.7%
<b>February</b>	29,156	187	0.6%
<b>March</b>	28,598	201	0.7%
<b>April</b>	27,574	211	0.8%
<b>May</b>	27,125	251	0.9%
<b>June</b>	26,945	231	0.9%
<b>Mo. Avg.</b>	<b>28,555</b>	<b>226</b>	<b>0.8%</b>

## Average Monthly AREN Caseload by Service Type, SFY 2017



AREN Case Type <sup>4</sup>	AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	81	34.6%
Utility Shut-off	69	29.5%
Homeless	48	20.5%
Secure Housing Once Evicted	20	8.5%
Obtain New Housing - Verifiable Defect	7	3.0%
No Fuel For Heating or Cooking	4	1.7%
Obtain New Housing - Abusive Spouse	4	1.7%
Exception to Rule	1	0.4%
Clothing Due to Natural Disaster	0	0.0%
Housing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
<b>Total Cases</b>	<b>234</b>	<b>100.0%</b>

<sup>4</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	83	35.9%	253	38.9%	83	35.9%	253	38.9%
Region 2 CSOs	47	20.3%	124	19.0%	47	20.3%	124	19.0%
Region 3 CSOs	101	43.7%	274	42.1%	101	43.7%	274	42.1%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>State Total</b>	<b>231</b>	<b>100.0%</b>	<b>651</b>	<b>100.0%</b>	<b>231</b>	<b>100.0%</b>	<b>651</b>	<b>100.0%</b>

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	2	0.9%	5	0.8%	2	0.9%	5	0.8%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	2	0.9%	5	0.8%	2	0.9%	5	0.8%
ELLENSBURG	6	2.6%	19	2.9%	6	2.6%	19	2.9%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	1	0.4%	4	0.6%	1	0.4%	4	0.6%
MOSES LAKE	3	1.3%	5	0.8%	3	1.3%	5	0.8%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	1	0.4%	3	0.5%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	19	8.2%	57	8.8%	23	10.0%	69	10.6%
SPOKANE TRENT	33	14.3%	99	15.2%	30	13.0%	90	13.8%
SUNNYSIDE	5	2.2%	17	2.6%	5	2.2%	17	2.6%
TOPPENISH	2	0.9%	11	1.7%	2	0.9%	11	1.7%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	1	0.4%	4	0.6%	1	0.4%	4	0.6%
WHITE SALMON	2	0.9%	6	0.9%	2	0.9%	6	0.9%
YAKIMA	6	2.6%	18	2.8%	6	2.6%	18	2.8%
<b>Region 1 Total</b>	<b>83</b>	<b>35.9%</b>	<b>253</b>	<b>38.9%</b>	<b>83</b>	<b>35.9%</b>	<b>253</b>	<b>38.9%</b>

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	4	1.7%	10	1.5%	4	1.7%	10	1.5%
AUBURN	7	3.0%	23	3.5%	8	3.5%	27	4.1%
BELLINGHAM	1	0.4%	2	0.3%	1	0.4%	2	0.3%
BELLTOWN	1	0.4%	2	0.3%	1	0.4%	2	0.3%
CAPITOL HILL	1	0.4%	2	0.3%	1	0.4%	2	0.3%
EVERETT	8	3.5%	17	2.6%	7	3.0%	15	2.3%
FEDERAL WAY	2	0.9%	5	0.8%	2	0.9%	5	0.8%
KING EASTSIDE	2	0.9%	4	0.6%	2	0.9%	4	0.6%
KING NORTH	3	1.3%	7	1.1%	3	1.3%	7	1.1%
KING SOUTH	5	2.2%	20	3.1%	4	1.7%	16	2.5%
MT VERNON	1	0.4%	3	0.5%	1	0.4%	3	0.5%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	2	0.9%	3	0.5%	2	0.9%	3	0.5%
RENTON	4	1.7%	12	1.8%	5	2.2%	14	2.2%
SKY VALLEY	3	1.3%	6	0.9%	3	1.3%	6	0.9%
SMOKEY POINT	2	0.9%	5	0.8%	2	0.9%	5	0.8%
WHITE CENTER	1	0.4%	3	0.5%	1	0.4%	3	0.5%
<b>Region 2 Total</b>	<b>47</b>	<b>20.3%</b>	<b>124</b>	<b>19.0%</b>	<b>47</b>	<b>20.3%</b>	<b>124</b>	<b>19.0%</b>

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	9	3.9%	24	3.7%	9	3.9%	24	3.7%
BREMERTON	3	1.3%	11	1.7%	4	1.7%	14	2.2%
CHEHALIS	1	0.4%	5	0.8%	1	0.4%	5	0.8%
COLUMBIA RIVER	16	6.9%	49	7.5%	17	7.4%	51	7.8%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	10	4.3%	23	3.5%	9	3.9%	20	3.1%
LAKEWOOD	21	9.1%	51	7.8%	17	7.4%	43	6.6%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	7	3.0%	20	3.1%	6	2.6%	16	2.5%
PIERCE NORTH	6	2.6%	14	2.2%	10	4.3%	23	3.5%
PIERCE SOUTH	18	7.8%	49	7.5%	18	7.8%	50	7.7%
PORT ANGELES	1	0.4%	3	0.5%	1	0.4%	3	0.5%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	5	2.2%	14	2.2%	5	2.2%	14	2.2%
SHELTON	1	0.4%	1	0.2%	1	0.4%	1	0.2%
SOUTH BEND	1	0.4%	2	0.3%	1	0.4%	2	0.3%
STEVENSON	2	0.9%	8	1.2%	2	0.9%	8	1.2%
<b>Region 3 Total</b>	<b>101</b>	<b>43.7%</b>	<b>274</b>	<b>42.1%</b>	<b>101</b>	<b>43.7%</b>	<b>274</b>	<b>42.1%</b>

## AREN Caseload by County of Residence, June 2017 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	1	0.4%	5	0.8%
Asotin	1	0.4%	2	0.3%	Lincoln	1	0.4%	4	0.6%
Benton	0	0.0%	0	0.0%	Mason	1	0.4%	1	0.2%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	1	0.4%	3	0.5%	Pacific	1	0.4%	2	0.3%
Clark	17	7.4%	51	7.8%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	50	21.6%	130	20.0%
Cowlitz	9	3.9%	20	3.1%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.4%	4	0.6%	Skagit	1	0.4%	3	0.5%
Ferry	0	0.0%	0	0.0%	Skamania	2	0.9%	8	1.2%
Franklin	1	0.4%	4	0.6%	Snohomish	16	6.9%	36	5.5%
Garfield	1	0.4%	3	0.5%	Spokane	52	22.5%	155	23.8%
Grant	3	1.3%	5	0.8%	Stevens	2	0.9%	5	0.8%
Grays Harbor	9	3.9%	24	3.7%	Thurston	6	2.6%	16	2.5%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	28	12.1%	80	12.3%	Whatcom	1	0.4%	2	0.3%
Kitsap	4	1.7%	14	2.2%	Whitman	0	0.0%	0	0.0%
Kittitas	6	2.6%	19	2.9%	Yakima	13	5.6%	46	7.1%
Klickitat	2	0.9%	6	0.9%	Not Reported/ Unidentifiable	1	0.4%	3	0.5%

	# of Cases	% of Total	# of Clients	% of Total
<b>State Total</b>	<b>231</b>	<b>100.0%</b>	<b>651</b>	<b>100.0%</b>

## AREN Client Demographics, June 2017 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>651</b>	<b>100.0%</b>	<b>218</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Female</b>	391	60.1%	178	81.7%
<b>Male</b>	260	39.9%	40	18.3%
<b>Unknown</b>	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Hispanic or Latino</b>	<b>115</b>	<b>17.7%</b>	<b>26</b>	<b>11.9%</b>
<b>Not Hispanic or Latino<sup>5</sup></b>	<b>536</b>	<b>82.3%</b>	<b>192</b>	<b>88.1%</b>
White	306	47.0%	128	58.7%
Black/African American	105	16.1%	38	17.4%
Asian/Pacific Islander	19	2.9%	6	2.8%
American Indian/Alaska Native	17	2.6%	5	2.3%
Two or More Races	22	3.4%	2	0.9%
Race Not Reported	67	10.3%	13	6.0%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Separated</b>			21	9.6%
<b>Married</b>			53	24.3%
<b>Never Married</b>			112	51.4%
<b>Divorced</b>			30	13.8%
<b>Widowed</b>			2	0.9%
<b>Not Reported/Unidentifiable</b>			0	0.0%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>U.S. Citizen</b>	619	95.1%	203	93.1%
<b>Resident Alien</b>	32	4.9%	15	6.9%
<b>U.S. National<sup>6</sup></b>	0	0.0%	0	0.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%

<sup>5</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>6</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## AREN Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless <sup>7</sup>	78	12.0%	37	17.0%

Education Status	All Adults	
Less than a High School Diploma	45	20.6%
High School Graduate or GED	111	50.9%
Some College or College Degree	62	28.4%
Not Reported/Unidentifiable	0	0.0%

Age	All Clients		All Adults	
< 1 Year Old	39	6.0%	N/A	
1 – 5 Years Old	157	24.1%		
6 – 10 Years Old	130	20.0%		
11 – 15 Years Old	81	12.4%		
16 – 17 Years Old	22	3.4%		
18 – 24 Years Old	36	5.5%	32	14.7%
25 – 34 Years Old	109	16.7%	109	50.0%
35 – 44 Years Old	56	8.6%	56	25.7%
45 – 54 Years Old	18	2.8%	18	8.3%
55 – 64 Years Old	3	0.5%	3	1.4%
65+ Years Old	0	0.0%	0	0.0%
<b>Average Age of Children</b>	6.8 Years			
<b>Average Age of Adults</b>	32.6 Years			

<sup>7</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

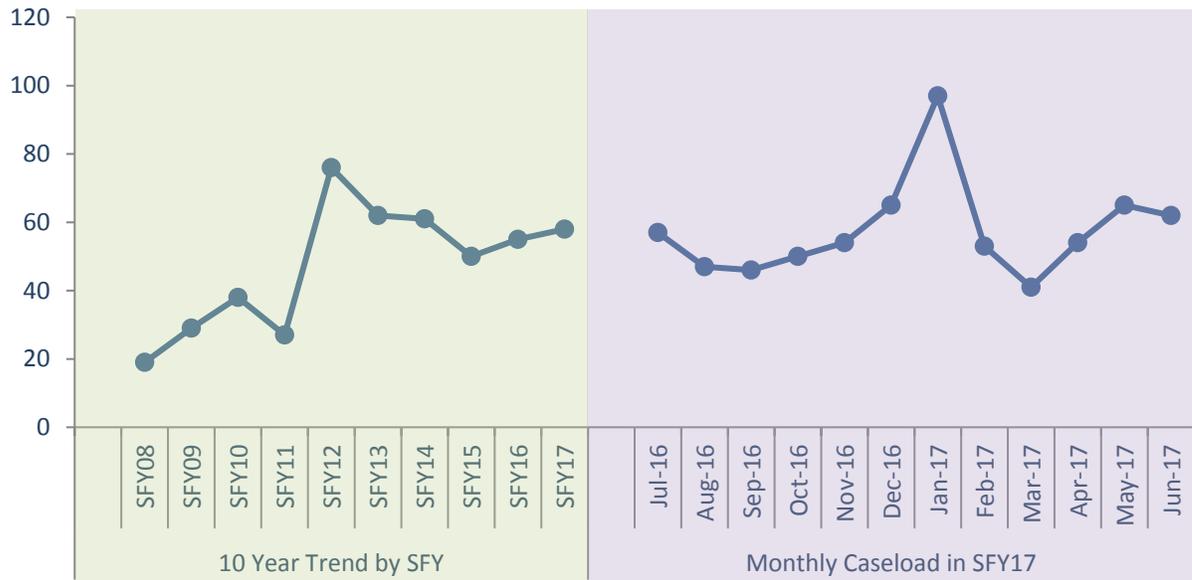
## Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 <sup>8</sup> (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
Average Number of Cases Per Month (Range)	55 (38 - 90)	58 (41 - 97)	5.5% (Increase)	↑
Average Number of Persons Per Month (Range)	189 (126 - 339)	194 (125 - 362)	2.6% (Increase)	↑
Average Number of Adults Per Month (Range)	72 (48 - 127)	74 (48 - 138)	2.8% (Increase)	↑
Average Number of Children Per Month (Range)	117 (78 - 212)	120 (77 - 224)	2.6% (Increase)	↑
State Population	7,183,700	7,310,300	1.8% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	61.9%	61.9%	No Change	=
Average Persons Per Case	3.4	3.3	-0.1 (Decrease)	↓
Average Children Per Case	2.1	2.1	No Change	=
Average Children Per Adult	1.6	1.6	No Change	=
Average Monthly Payment Per Case (Range) <sup>9</sup>	\$461.3 (\$409.6 - \$501.7)	\$456.2 (\$390.9 - \$523.2)	-1.1% (Decrease)	↓

<sup>8</sup> The CEAP program was without funds for much of the latter half of SFY 2016 (February-June 2016).

<sup>9</sup> Payments not adjusted for refunds.

### CEAP Caseload, SFY 2008 – 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	19	SFY13	62
SFY09	29	SFY14	61
SFY10	38	SFY15	50
SFY11	27	SFY16	55
SFY12	76	SFY17	58

SFY 2017	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	57	167	\$25,488	\$447.2
August	47	156	\$20,053	\$426.6
September	46	176	\$24,068	\$523.2
October	50	154	\$22,103	\$442.1
November	54	177	\$25,810	\$478.0
December	65	235	\$31,468	\$484.1
January	97	362	\$48,659	\$501.6
February	53	178	\$24,449	\$461.3
March	41	125	\$17,519	\$427.3
April	54	190	\$24,483	\$453.4
May	65	201	\$25,408	\$390.9
June	62	201	\$27,988	\$451.4
Mo. Avg.	58	194	\$26,458	\$456.2
Annual Undup.	689	2,301	\$317,495	\$460.8

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2017<sup>10</sup>

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	249	36.1%	953	41.4%	249	36.1%	953	41.4%
Region 2 CSOs	207	30.0%	621	27.0%	205	29.8%	615	26.7%
Region 3 CSOs	233	33.8%	727	31.6%	235	34.1%	733	31.9%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>State Total</b>	<b>689</b>	<b>100.0%</b>	<b>2,301</b>	<b>100.0%</b>	<b>689</b>	<b>100.0%</b>	<b>2,301</b>	<b>100.0%</b>

<sup>10</sup> These are the annual unduplicated cases/clients in the state fiscal year.

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2017 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.1%	4	0.2%	1	0.1%	4	0.2%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	3	0.4%	13	0.6%	2	0.3%	6	0.3%
ELLENSBURG	2	0.3%	4	0.2%	1	0.1%	3	0.1%
GOLDENDALE	5	0.7%	21	0.9%	5	0.7%	21	0.9%
KENNEWICK	35	5.1%	156	6.8%	41	6.0%	174	7.6%
MOSES LAKE	9	1.3%	31	1.3%	9	1.3%	31	1.3%
NEWPORT	1	0.1%	3	0.1%	2	0.3%	10	0.4%
OKANOGAN	3	0.4%	12	0.5%	4	0.6%	13	0.6%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	23	3.3%	85	3.7%	24	3.5%	88	3.8%
SPOKANE TRENT	41	6.0%	132	5.7%	40	5.8%	129	5.6%
SUNNYSIDE	99	14.4%	385	16.7%	91	13.2%	358	15.6%
TOPPENISH	6	0.9%	22	1.0%	8	1.2%	31	1.3%
WALLA WALLA	3	0.4%	13	0.6%	3	0.4%	13	0.6%
WENATCHEE	6	0.9%	21	0.9%	6	0.9%	21	0.9%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	12	1.7%	51	2.2%	12	1.7%	51	2.2%
<b>Region 1 Total</b>	<b>249</b>	<b>36.1%</b>	<b>953</b>	<b>41.4%</b>	<b>249</b>	<b>36.1%</b>	<b>953</b>	<b>41.4%</b>

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2017 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	15	2.2%	48	2.1%	16	2.3%	53	2.3%
AUBURN	3	0.4%	7	0.3%	3	0.4%	7	0.3%
BELLINGHAM	17	2.5%	46	2.0%	17	2.5%	46	2.0%
BELLTOWN	22	3.2%	58	2.5%	23	3.3%	57	2.5%
CAPITOL HILL	2	0.3%	7	0.3%	2	0.3%	7	0.3%
EVERETT	57	8.3%	169	7.3%	53	7.7%	155	6.7%
FEDERAL WAY	12	1.7%	35	1.5%	16	2.3%	45	2.0%
KING EASTSIDE	6	0.9%	18	0.8%	7	1.0%	20	0.9%
KING NORTH	28	4.1%	83	3.6%	22	3.2%	69	3.0%
KING SOUTH	12	1.7%	30	1.3%	11	1.6%	31	1.3%
MT VERNON	9	1.3%	31	1.3%	9	1.3%	31	1.3%
OAK HARBOR	4	0.6%	17	0.7%	4	0.6%	17	0.7%
RAINIER	1	0.1%	4	0.2%	1	0.1%	4	0.2%
RENTON	3	0.4%	10	0.4%	3	0.4%	10	0.4%
SKY VALLEY	3	0.4%	11	0.5%	4	0.6%	13	0.6%
SMOKEY POINT	7	1.0%	30	1.3%	7	1.0%	31	1.3%
WHITE CENTER	6	0.9%	17	0.7%	7	1.0%	19	0.8%
<b>Region 2 Total</b>	<b>207</b>	<b>30.0%</b>	<b>621</b>	<b>27.0%</b>	<b>205</b>	<b>29.8%</b>	<b>615</b>	<b>26.7%</b>

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2017 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	13	1.9%	35	1.5%	13	1.9%	35	1.5%
BREMERTON	47	6.8%	133	5.8%	46	6.7%	130	5.6%
CHEHALIS	1	0.1%	4	0.2%	2	0.3%	8	0.3%
COLUMBIA RIVER	60	8.7%	197	8.6%	60	8.7%	197	8.6%
FORKS	1	0.1%	2	0.1%	1	0.1%	2	0.1%
KELSO	36	5.2%	117	5.1%	35	5.1%	115	5.0%
LAKEWOOD	6	0.9%	23	1.0%	5	0.7%	21	0.9%
LONG BEACH	0	0.0%	0	0.0%	1	0.1%	2	0.1%
OLYMPIA	13	1.9%	44	1.9%	13	1.9%	44	1.9%
PIERCE NORTH	10	1.5%	32	1.4%	11	1.6%	35	1.5%
PIERCE SOUTH	20	2.9%	58	2.5%	19	2.8%	55	2.4%
PORT ANGELES	4	0.6%	17	0.7%	4	0.6%	17	0.7%
PORT TOWNSEND	6	0.9%	15	0.7%	8	1.2%	19	0.8%
PUYALLUP VALLEY	12	1.7%	38	1.7%	13	1.9%	41	1.8%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	4	0.6%	12	0.5%	4	0.6%	12	0.5%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Region 3 Total</b>	<b>233</b>	<b>33.8%</b>	<b>727</b>	<b>31.6%</b>	<b>235</b>	<b>34.1%</b>	<b>733</b>	<b>31.9%</b>

## CEAP Caseload by County of Residence, SFY 2017 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	2	0.3%	8	0.3%
Asotin	1	0.1%	4	0.2%	Lincoln	0	0.0%	0	0.0%
Benton	24	3.5%	99	4.3%	Mason	0	0.0%	0	0.0%
Chelan	5	0.7%	18	0.8%	Okanogan	4	0.6%	13	0.6%
Clallam	5	0.7%	19	0.8%	Pacific	6	0.9%	18	0.8%
Clark	60	8.7%	197	8.6%	Pend Oreille	2	0.3%	10	0.4%
Columbia	0	0.0%	0	0.0%	Pierce	46	6.7%	147	6.4%
Cowlitz	33	4.8%	110	4.8%	San Juan	1	0.1%	4	0.2%
Douglas	1	0.1%	3	0.1%	Skagit	8	1.2%	27	1.2%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	17	2.5%	75	3.3%	Snohomish	80	11.6%	252	11.0%
Garfield	0	0.0%	0	0.0%	Spokane	64	9.3%	217	9.4%
Grant	9	1.3%	31	1.3%	Stevens	2	0.3%	6	0.3%
Grays Harbor	13	1.9%	35	1.5%	Thurston	13	1.9%	44	1.9%
Island	4	0.6%	17	0.7%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	7	1.0%	16	0.7%	Walla Walla	3	0.4%	13	0.6%
King	94	13.6%	261	11.3%	Whatcom	17	2.5%	46	2.0%
Kitsap	47	6.8%	133	5.8%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.1%	3	0.1%	Yakima	112	16.3%	446	19.4%
Klickitat	4	0.6%	15	0.7%	Not Reported/ Unidentifiable	4	0.6%	14	0.6%

	# of Cases	% of Total	# of Clients	% of Total
<b>State Total</b>	<b>689</b>	<b>100.0%</b>	<b>2,301</b>	<b>100.0%</b>

## CEAP Client Demographics, SFY 2017 Annual Unduplicated Total

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>2,301</b>	<b>100.0%</b>	<b>907</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Female</b>	1,360	59.1%	661	72.9%
<b>Male</b>	941	40.9%	246	27.1%
<b>Unknown</b>	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Hispanic or Latino</b>	<b>768</b>	<b>33.4%</b>	<b>271</b>	<b>29.9%</b>
<b>Not Hispanic or Latino<sup>11</sup></b>	<b>1,533</b>	<b>66.6%</b>	<b>636</b>	<b>70.1%</b>
White	931	40.5%	435	48.0%
Black/African American	286	12.4%	117	12.9%
Asian/Pacific Islander	60	2.6%	25	2.8%
American Indian/Alaska Native	49	2.1%	20	2.2%
Two or More Races	62	2.7%	7	0.8%
Race Not Reported	145	6.3%	32	3.5%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Separated</b>			86	9.5%
<b>Married</b>			173	19.1%
<b>Never Married</b>			561	61.9%
<b>Divorced</b>			83	9.2%
<b>Widowed</b>			2	0.2%
<b>Not Reported/Unidentifiable</b>			2	0.2%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>U.S. Citizen</b>	2,067	89.8%	727	80.2%
<b>Resident Alien</b>	63	2.7%	52	5.7%
<b>U.S. National<sup>12</sup></b>	1	0.0%	1	0.1%
<b>Not Reported/Unidentifiable</b>	170	7.4%	127	14.0%

<sup>11</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>12</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## CEAP Client Demographics, SFY 2017 Annual Unduplicated Total (continued)

Characteristic	All Clients		All Adults	
	Number	% of Total Clients	Number	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless <sup>13</sup>	376	16.3%	181	20.0%

Education Status	All Clients		All Adults	
Less than a High School Diploma	1,505	65.4%	329	36.3%
High School Graduate or GED	423	18.4%	416	45.9%
Some College or College Degree	144	6.3%	144	15.9%
Not Reported/Unidentifiable	229	10.0%	18	2.0%

Age	All Clients		All Adults	
< 1 Year Old	48	2.1%	N/A	
1 – 5 Years Old	424	18.4%		
6 – 10 Years Old	427	18.6%		
11 – 15 Years Old	359	15.6%		
16 – 17 Years Old	136	5.9%		
18 – 24 Years Old	138	6.0%	138	15.2%
25 – 34 Years Old	372	16.2%	372	41.0%
35 – 44 Years Old	289	12.6%	289	31.9%
45 – 54 Years Old	96	4.2%	96	10.6%
55 – 64 Years Old	11	0.5%	11	1.2%
65+ Years Old	1	<0.1%	1	<0.1%
<b>Average Age of Children</b>	8.3 Years			
<b>Average Age of Adults</b>	33.5 Years			

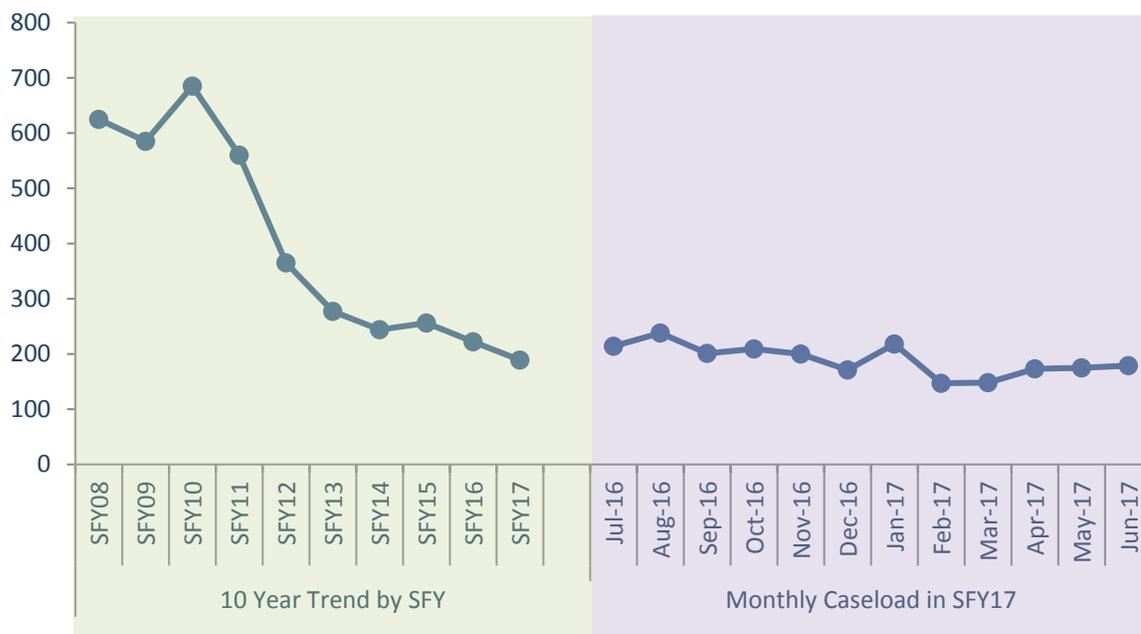
<sup>13</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

## Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
Average Number of Cases Per Month (Range)	222 (149 - 286)	189 (147 - 238)	-14.9% (Decrease)	↓
Average Number of Persons Per Month (Range)	704 (472 - 899)	599 (446 - 761)	-14.9% (Decrease)	↓
Average Number of Adults Per Month (Range)	286 (204 - 359)	243 (195 - 301)	-15.0% (Decrease)	↓
Average Number of Children Per Month (Range)	418 (268 - 540)	356 (245 - 460)	-14.8% (Decrease)	↓
State Population	7,183,400	7,310,300	1.8% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	59.4%	59.4%	No Change	=
Average Persons Per Case	3.2	3.2	No Change	=
Average Children Per Case	1.9	1.9	No Change	=
Average Children Per Adult	1.5	1.5	No Change	=
Average Monthly Payment Per Case (Range) <sup>14</sup>	\$1,144.7 (\$1,105.1 - \$1,162.7)	\$1,119.7 (\$1,075.2 - \$1,143.5)	-2.2% (Decrease)	↓

<sup>14</sup> Payments not adjusted for refunds

## DCA Caseload, SFY 2008 – 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	625	SFY13	277
SFY09	585	SFY14	244
SFY10	685	SFY15	256
SFY11	560	SFY16	222
SFY12	365	SFY17	189

SFY 2017	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	214	693	\$241,939	\$1,130.6
August	238	761	\$258,218	\$1,085.0
September	201	624	\$225,129	\$1,120.0
October	209	645	\$236,113	\$1,129.7
November	200	628	\$224,734	\$1,123.7
December	171	578	\$195,535	\$1,143.5
January	218	700	\$247,143	\$1,133.7
February	147	446	\$166,471	\$1,132.5
March	148	470	\$164,989	\$1,114.8
April	173	550	\$186,014	\$1,075.2
May	175	541	\$196,819	\$1,124.7
June	179	546	\$196,279	\$1,096.5
Mo. Avg.	189	599	\$211,615	\$1,119.7

## DCA Caseload by DSHS Region of Issuance and Residence, June 2017 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	Cases	% of State Total	Clients	% of State Total	Cases	% of State Total	Clients	% of State Total
Region 1 CSOs	50	27.9%	156	28.6%	50	27.9%	156	28.6%
Region 2 CSOs	49	27.4%	146	26.7%	49	27.4%	146	26.7%
Region 3 CSOs	80	44.7%	244	44.7%	80	44.7%	244	44.7%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>State Total</b>	<b>179</b>	<b>100.0%</b>	<b>546</b>	<b>100.0%</b>	<b>179</b>	<b>100.0%</b>	<b>546</b>	<b>100.0%</b>

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	3	1.7%	9	1.6%	3	1.7%	9	1.6%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	6	3.4%	23	4.2%	6	3.4%	23	4.2%
MOSES LAKE	3	1.7%	10	1.8%	3	1.7%	10	1.8%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	12	6.7%	28	5.1%	12	6.7%	29	5.3%
SPOKANE TRENT	14	7.8%	53	9.7%	14	7.8%	52	9.5%
SUNNYSIDE	2	1.1%	6	1.1%	2	1.1%	6	1.1%
TOPPENISH	2	1.1%	5	0.9%	2	1.1%	5	0.9%
WALLA WALLA	1	0.6%	3	0.5%	1	0.6%	3	0.5%
WENATCHEE	3	1.7%	7	1.3%	3	1.7%	7	1.3%
WHITE SALMON	1	0.6%	2	0.4%	1	0.6%	2	0.4%
YAKIMA	3	1.7%	10	1.8%	3	1.7%	10	1.8%
<b>Region 1 Total</b>	<b>50</b>	<b>27.9%</b>	<b>156</b>	<b>28.6%</b>	<b>50</b>	<b>27.9%</b>	<b>156</b>	<b>28.6%</b>

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	1	0.6%	3	0.5%	1	0.6%	3	0.5%
AUBURN	2	1.1%	4	0.7%	2	1.1%	4	0.7%
BELLINGHAM	6	3.4%	16	2.9%	6	3.4%	16	2.9%
BELLTOWN	1	0.6%	3	0.5%	2	1.1%	5	0.9%
CAPITOL HILL	2	1.1%	5	0.9%	2	1.1%	5	0.9%
EVERETT	6	3.4%	20	3.7%	6	3.4%	20	3.7%
FEDERAL WAY	7	3.9%	24	4.4%	7	3.9%	24	4.4%
KING EASTSIDE	1	0.6%	4	0.7%	1	0.6%	4	0.7%
KING NORTH	2	1.1%	5	0.9%	2	1.1%	5	0.9%
KING SOUTH	5	2.8%	10	1.8%	5	2.8%	10	1.8%
MT VERNON	2	1.1%	7	1.3%	2	1.1%	7	1.3%
OAK HARBOR	1	0.6%	3	0.5%	1	0.6%	3	0.5%
RAINIER	3	1.7%	11	2.0%	3	1.7%	11	2.0%
RENTON	1	0.6%	3	0.5%	1	0.6%	3	0.5%
SKY VALLEY	1	0.6%	2	0.4%	1	0.6%	2	0.4%
SMOKEY POINT	2	1.1%	8	1.5%	2	1.1%	8	1.5%
WHITE CENTER	6	3.4%	18	3.3%	5	2.8%	16	2.9%
<b>Region 2 Total</b>	<b>49</b>	<b>27.4%</b>	<b>146</b>	<b>26.7%</b>	<b>49</b>	<b>27.4%</b>	<b>146</b>	<b>26.7%</b>

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	4	2.2%	10	1.8%	4	2.2%	10	1.8%
CHEHALIS	3	1.7%	8	1.5%	3	1.7%	8	1.5%
COLUMBIA RIVER	16	8.9%	45	8.2%	16	8.9%	45	8.2%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	8	4.5%	18	3.3%	7	3.9%	16	2.9%
LAKEWOOD	8	4.5%	25	4.6%	8	4.5%	25	4.6%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	8	4.5%	23	4.2%	9	5.0%	25	4.6%
PIERCE NORTH	7	3.9%	27	4.9%	7	3.9%	27	4.9%
PIERCE SOUTH	11	6.1%	40	7.3%	11	6.1%	40	7.3%
PORT ANGELES	1	0.6%	4	0.7%	1	0.6%	4	0.7%
PORT TOWNSEND	4	2.2%	14	2.6%	4	2.2%	14	2.6%
PUYALLUP VALLEY	7	3.9%	23	4.2%	7	3.9%	23	4.2%
SHELTON	2	1.1%	5	0.9%	2	1.1%	5	0.9%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	1	0.6%	2	0.4%	1	0.6%	2	0.4%
<b>Region 3 Total</b>	<b>80</b>	<b>44.7%</b>	<b>244</b>	<b>44.7%</b>	<b>80</b>	<b>44.7%</b>	<b>244</b>	<b>44.7%</b>

## DCA Caseload by County of Residence, June 2017 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	3	1.7%	8	1.5%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	4	2.2%	14	2.6%	Mason	2	1.1%	5	0.9%
Chelan	2	1.1%	6	1.1%	Okanogan	0	0.0%	0	0.0%
Clallam	1	0.6%	4	0.7%	Pacific	0	0.0%	0	0.0%
Clark	16	8.9%	45	8.2%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	34	19.0%	117	21.4%
Cowlitz	7	3.9%	16	2.9%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.6%	1	0.2%	Skagit	2	1.1%	7	1.3%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.6%	2	0.4%
Franklin	2	1.1%	9	1.6%	Snohomish	10	5.6%	33	6.0%
Garfield	0	0.0%	0	0.0%	Spokane	26	14.5%	81	14.8%
Grant	3	1.7%	10	1.8%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	9	5.0%	25	4.6%
Island	1	0.6%	3	0.5%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	4	2.2%	14	2.6%	Walla Walla	1	0.6%	3	0.5%
King	29	16.2%	85	15.6%	Whatcom	6	3.4%	16	2.9%
Kitsap	4	2.2%	10	1.8%	Whitman	0	0.0%	0	0.0%
Kittitas	3	1.7%	9	1.6%	Yakima	7	3.9%	21	3.8%
Klickitat	1	0.6%	2	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
<b>State Total</b>	<b>179</b>	<b>100.0%</b>	<b>546</b>	<b>100.0%</b>

## DCA Client Demographics, June 2017 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>546</b>	<b>100.0%</b>	<b>213</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
<b>Female</b>	331	60.6%	165	77.5%
<b>Male</b>	215	39.4%	48	22.5%
<b>Unknown</b>	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
<b>Hispanic or Latino</b>	<b>85</b>	<b>15.6%</b>	<b>27</b>	<b>12.7%</b>
<b>Not Hispanic or Latino<sup>15</sup></b>	<b>461</b>	<b>84.4%</b>	<b>186</b>	<b>87.3%</b>
White	255	46.7%	116	54.5%
Black/African American	103	18.9%	40	18.8%
Asian/Pacific Islander	20	3.7%	11	5.2%
American Indian/Alaska Native	9	1.6%	2	0.9%
Two or More Races	11	2.0%	4	1.9%
Race Not Reported	63	11.5%	13	6.1%

Marital Status	All Adults	
<b>Separated</b>	22	10.3%
<b>Married</b>	49	23.0%
<b>Never Married</b>	113	53.1%
<b>Divorced</b>	26	12.2%
<b>Widowed</b>	0	0.0%
<b>Not Reported/Unidentifiable</b>	3	1.4%

Citizenship Status	All Clients		All Adults	
<b>U.S. Citizen</b>	523	95.8%	199	93.4%
<b>Resident Alien</b>	23	4.2%	14	6.6%
<b>U.S. National<sup>16</sup></b>	0	0.0%	0	0.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%

<sup>15</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>16</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## DCA Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless <sup>17</sup>	41	7.5%	20	9.4%

Education Status	All Clients		All Adults	
Less than a High School Diploma			24	11.3%
High School Graduate or GED			110	51.6%
Some College or College Degree			77	36.2%
Not Reported/Unidentifiable			2	0.9%

Age	All Clients		All Adults	
< 1 Year Old	40	7.3%	N/A	
1 – 5 Years Old	120	22.0%		
6 – 10 Years Old	98	17.9%		
11 – 15 Years Old	60	11.0%		
16 – 17 Years Old	15	2.7%		
18 – 24 Years Old	38	7.0%	38	17.8%
25 – 34 Years Old	112	20.5%	112	52.6%
35 – 44 Years Old	50	9.2%	50	23.5%
45 – 54 Years Old	11	2.0%	11	5.2%
55 – 64 Years Old	2	0.4%	2	0.9%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	6.4 Years			
Average Age of Adults	31.4 Years			

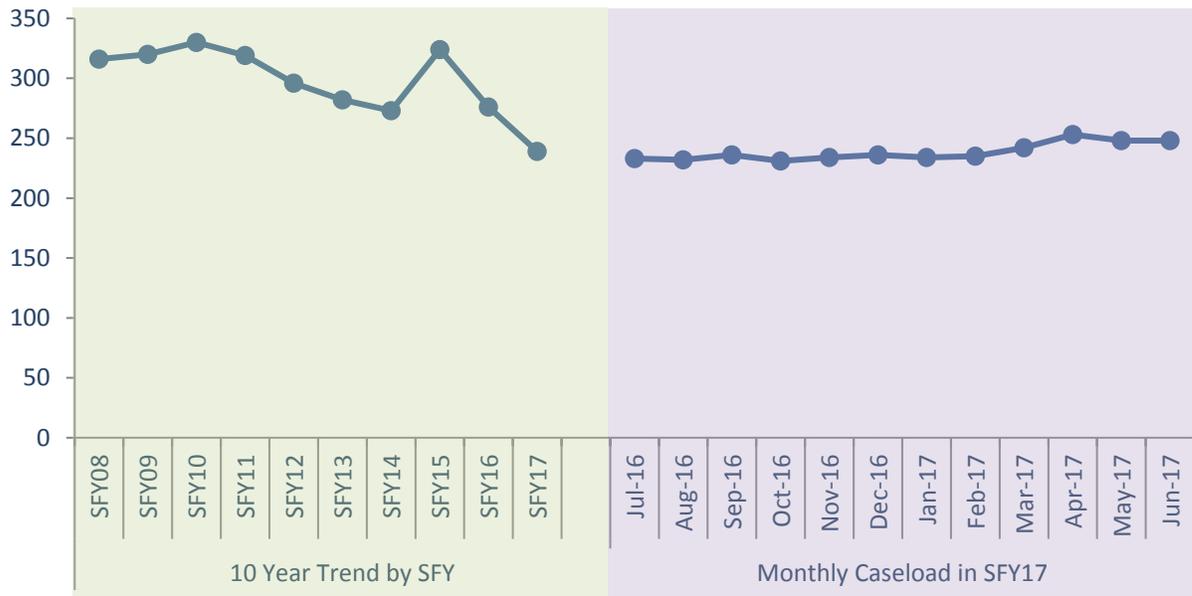
<sup>17</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

## Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
Average Number of Cases Per Month (Range)	276 (240 - 340)	239 (231 - 253)	-13.4% (Decrease)	↓
Average Number of Persons Per Month (Range)	290 (246 - 359)	247 (237 - 266)	-14.8% (Decrease)	↓
Average Number of Adults Per Month (Range)	276 (238 - 343)	236 (230 - 250)	-14.5% (Decrease)	↓
Average Number of Children Per Month (Range)	14 (8 - 22)	11 (6 - 20)	-21.4% (Decrease)	↓
State Population	7,183,700	7,310,300	1.8% (Increase)	↑
Recipients as a Percent of State's Total Population	Trace	Trace		
Children as Percent of Recipients	4.8%	4.5%	-0.3% Point (Decrease)	↓
Average Persons Per Case	1.1	1.0	-0.1 (Decrease)	↓
Average Children Per Case	Trace	Trace		
Average Children Per Adult	Trace	Trace		
Average Monthly Payment Per Case (Range) <sup>18</sup>	\$44.0 (\$39.8 - \$47.8)	\$46.5 (\$44.5 - \$49.0)	5.7% (Increase)	↑

<sup>18</sup> Payments not adjusted for refunds.

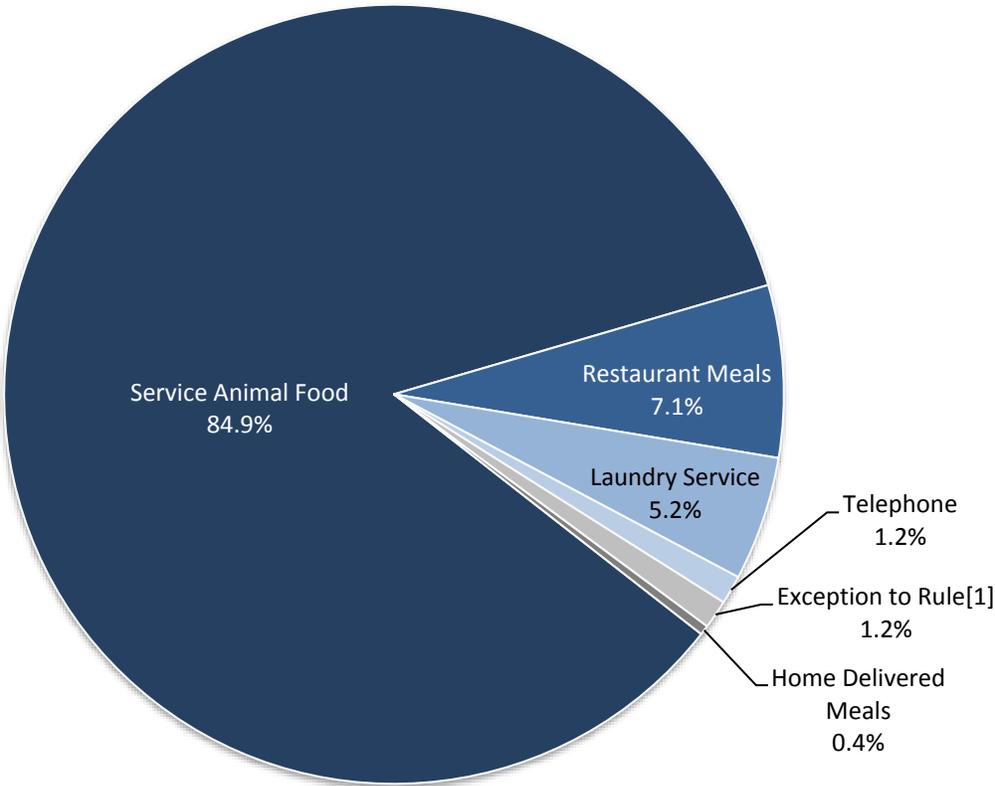
## OAR Caseload, SFY 2008 - 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	316	SFY13	282
SFY09	320	SFY14	273
SFY10	330	SFY15	324
SFY11	319	SFY16	276
SFY12	296	SFY17	239

SFY 2017	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	233	239	\$11,057	\$47.5
August	232	242	\$11,356	\$48.9
September	236	241	\$11,065	\$46.9
October	231	237	\$10,825	\$46.9
November	234	240	\$11,103	\$47.4
December	236	241	\$11,010	\$46.7
January	234	239	\$10,610	\$45.3
February	235	240	\$10,467	\$44.5
March	242	253	\$10,903	\$45.1
April	253	265	\$11,521	\$45.5
May	248	266	\$11,568	\$46.6
June	248	265	\$11,811	\$47.6
<b>Mo. Avg.</b>	<b>239</b>	<b>247</b>	<b>\$11,108</b>	<b>\$46.5</b>

**Average Monthly OAR Caseload by Service Type<sup>19</sup>, SFY 2017**



OAR Case Type	OAR Caseload	
	# of Cases	% of Total
Service Animal Food	214	84.9%
Restaurant Meals	18	7.1%
Laundry Service	13	5.2%
Telephone	3	1.2%
Exception to Rule <sup>20</sup>	3	1.2%
Home Delivered Meals	1	0.4%
<b>Total Cases</b>	<b>252</b>	<b>100.0%</b>

<sup>19</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

<sup>20</sup> ETR (Exception to Rule), formerly ETP (Exception to Policy), is detailed in WAC 388-440-0001.

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	32	12.9%	42	15.8%	61	24.6%	71	26.8%
Region 2 CSOs	39	15.7%	44	16.6%	103	41.5%	108	40.8%
Region 3 CSOs	37	14.9%	39	14.7%	84	33.9%	86	32.5%
CSCCs	128	51.6%	128	48.3%	N/A			
HCS	12	4.8%	12	4.5%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>State Total</b>	<b>248</b>	<b>100.0%</b>	<b>265</b>	<b>100.0%</b>	<b>248</b>	<b>100.0%</b>	<b>265</b>	<b>100.0%</b>

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	2	0.8%	2	0.8%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.4%	1	0.4%	1	0.4%	1	0.4%
ELLENSBURG	1	0.4%	1	0.4%	1	0.4%	1	0.4%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	3	1.2%	6	2.3%	4	1.6%	7	2.6%
MOSES LAKE	2	0.8%	2	0.8%	4	1.6%	4	1.5%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	3	1.2%	4	1.5%	4	1.6%	5	1.9%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	12	4.8%	14	5.3%	20	8.1%	22	8.3%
SPOKANE TRENT	8	3.2%	8	3.0%	19	7.7%	19	7.2%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	2	0.8%	2	0.8%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	2	0.8%	6	2.3%	4	1.6%	8	3.0%
<b>Region 1 Total</b>	<b>32</b>	<b>12.9%</b>	<b>42</b>	<b>15.8%</b>	<b>61</b>	<b>24.6%</b>	<b>71</b>	<b>26.8%</b>

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%	2	0.8%	2	0.8%
AUBURN	4	1.6%	5	1.9%	8	3.2%	9	3.4%
BELLINGHAM	9	3.6%	10	3.8%	27	10.9%	28	10.6%
BELLTOWN	2	0.8%	2	0.8%	7	2.8%	7	2.6%
CAPITOL HILL	1	0.4%	1	0.4%	1	0.4%	1	0.4%
EVERETT	3	1.2%	3	1.1%	11	4.4%	11	4.2%
FEDERAL WAY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING EASTSIDE	0	0.0%	0	0.0%	3	1.2%	3	1.1%
KING NORTH	4	1.6%	4	1.5%	6	2.4%	6	2.3%
KING SOUTH	1	0.4%	1	0.4%	4	1.6%	4	1.5%
MT VERNON	4	1.6%	5	1.9%	6	2.4%	7	2.6%
OAK HARBOR	5	2.0%	7	2.6%	6	2.4%	8	3.0%
RAINIER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	1	0.4%	1	0.4%	3	1.2%	3	1.1%
SMOKEY POINT	4	1.6%	4	1.5%	10	4.0%	10	3.8%
WHITE CENTER	1	0.4%	1	0.4%	9	3.6%	9	3.4%
<b>Region 2 Total</b>	<b>39</b>	<b>15.7%</b>	<b>44</b>	<b>16.6%</b>	<b>103</b>	<b>41.5%</b>	<b>108</b>	<b>40.8%</b>

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	2	0.8%	2	0.8%	10	4.0%	10	3.8%
BREMERTON	4	1.6%	4	1.5%	7	2.8%	7	2.6%
CHEHALIS	2	0.8%	2	0.8%	1	0.4%	1	0.4%
COLUMBIA RIVER	6	2.4%	6	2.3%	13	5.2%	13	4.9%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	1	0.4%	1	0.4%	5	2.0%	5	1.9%
LAKEWOOD	3	1.2%	3	1.1%	3	1.2%	3	1.1%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.4%	1	0.4%	13	5.2%	15	5.7%
PIERCE NORTH	2	0.8%	2	0.8%	9	3.6%	9	3.4%
PIERCE SOUTH	3	1.2%	5	1.9%	3	1.2%	3	1.1%
PORT ANGELES	8	3.2%	8	3.0%	8	3.2%	8	3.0%
PORT TOWNSEND	1	0.4%	1	0.4%	4	1.6%	4	1.5%
PUYALLUP VALLEY	1	0.4%	1	0.4%	3	1.2%	3	1.1%
SHELTON	3	1.2%	3	1.1%	4	1.6%	4	1.5%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
<b>Region 3 Total</b>	<b>37</b>	<b>14.9%</b>	<b>39</b>	<b>14.7%</b>	<b>84</b>	<b>33.9%</b>	<b>86</b>	<b>32.5%</b>

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	0	0.0%	0	0.0%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	0	0.0%	0	0.0%
CUSTOMER SVC WASHCAP	128	51.6%	128	48.3%
<b>CSCC Total</b>	<b>128</b>	<b>51.6%</b>	<b>128</b>	<b>48.3%</b>

## OAR Caseload by Home and Community Services Office (HCS), June 2017 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	1	0.4%	1	0.4%
COLVILLE HCS OFFICE	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MOSES LK HCS OFFICE	0	0.0%	0	0.0%
OKANOGAN HCS OFFICE	0	0.0%	0	0.0%
SPOKANE HCS OFFICE	2	0.8%	2	0.8%
SUNNYSIDE HCS OFFICE	0	0.0%	0	0.0%
TRI-CITIES HCS OFC	0	0.0%	0	0.0%
WALLA WALLA HCS OFC	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	0	0.0%	0	0.0%
YAKIMA HCS OFFICE	0	0.0%	0	0.0%
<b>Region 1 Total</b>	<b>3</b>	<b>1.2%</b>	<b>3</b>	<b>1.1%</b>

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	0	0.0%	0	0.0%
BELLINGHAM HCS OFC	2	0.8%	2	0.8%
EVERETT HCS OFFICE	5	2.0%	5	1.9%
HOLGATE HCS OFFICE	1	0.4%	1	0.4%
MT VERNON HCS OFFICE	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS OFFICE	0	0.0%	0	0.0%
SMOKEY POINT HCS	1	0.4%	1	0.4%
<b>Region 2 Total</b>	<b>9</b>	<b>3.6%</b>	<b>9</b>	<b>3.4%</b>

## OAR Caseload by Home and Community Services Office (HCS), June 2017 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	0	0.0%	0	0.0%
BREMERTON HCS OFFICE	0	0.0%	0	0.0%
CHEHALIS HCS OFFICE	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS OFFICE	0	0.0%	0	0.0%
PACIFIC COUNTY HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
TACOMA HCS OFFICE	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
LTC SPECIALTY UNIT	0	0.0%	0	0.0%
<b>Region 3 Total</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>

## OAR Caseload by County of Residence, June 2017 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	1	0.4%	1	0.4%
Asotin	2	0.8%	2	0.8%	Lincoln	0	0.0%	0	0.0%
Benton	4	1.6%	7	2.6%	Mason	4	1.6%	4	1.5%
Chelan	0	0.0%	0	0.0%	Okanogan	4	1.6%	5	1.9%
Clallam	8	3.2%	8	3.0%	Pacific	0	0.0%	0	0.0%
Clark	14	5.6%	14	5.3%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	18	7.3%	18	6.8%
Cowlitz	5	2.0%	5	1.9%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	6	2.4%	7	2.6%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.4%	1	0.4%
Franklin	0	0.0%	0	0.0%	Snohomish	26	10.5%	26	9.8%
Garfield	0	0.0%	0	0.0%	Spokane	40	16.1%	42	15.8%
Grant	3	1.2%	3	1.1%	Stevens	1	0.4%	1	0.4%
Grays Harbor	10	4.0%	10	3.8%	Thurston	13	5.2%	15	5.7%
Island	6	2.4%	8	3.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	4	1.6%	4	1.5%	Walla Walla	2	0.8%	2	0.8%
King	36	14.5%	37	14.0%	Whatcom	27	10.9%	28	10.6%
Kitsap	7	2.8%	7	2.6%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.4%	1	0.4%	Yakima	4	1.6%	8	3.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	1	0.4%	1	0.4%

	# of Cases	% of Total	# of Clients	% of Total
<b>State Total</b>	<b>248</b>	<b>100.0%</b>	<b>265</b>	<b>100.0%</b>

## OAR Client Demographics, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>265</b>	<b>100.0%</b>

Gender		
	All Clients	
<b>Female</b>	188	70.9%
<b>Male</b>	77	29.1%
<b>Unknown</b>	0	0.0%

Ethnicity and Race		
	All Clients	
<b>Hispanic or Latino</b>	<b>16</b>	<b>6.0%</b>
<b>Not Hispanic or Latino<sup>21</sup></b>	<b>249</b>	<b>94.0%</b>
White	213	80.4%
Black/African American	10	3.8%
Asian/Pacific Islander	1	0.4%
American Indian/Alaska Native	4	1.5%
Two or More Races	3	1.1%
Race Not Reported	18	6.8%

Marital Status		
	All Clients	
<b>Separated</b>	24	9.1%
<b>Married</b>	15	5.7%
<b>Never Married</b>	135	50.9%
<b>Divorced</b>	83	31.3%
<b>Widowed</b>	8	3.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%

Citizenship Status		
	All Clients	
<b>U.S. Citizen</b>	259	97.7%
<b>Resident Alien</b>	6	2.3%
<b>U.S. National<sup>22</sup></b>	0	0.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%

<sup>21</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>22</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## OAR Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

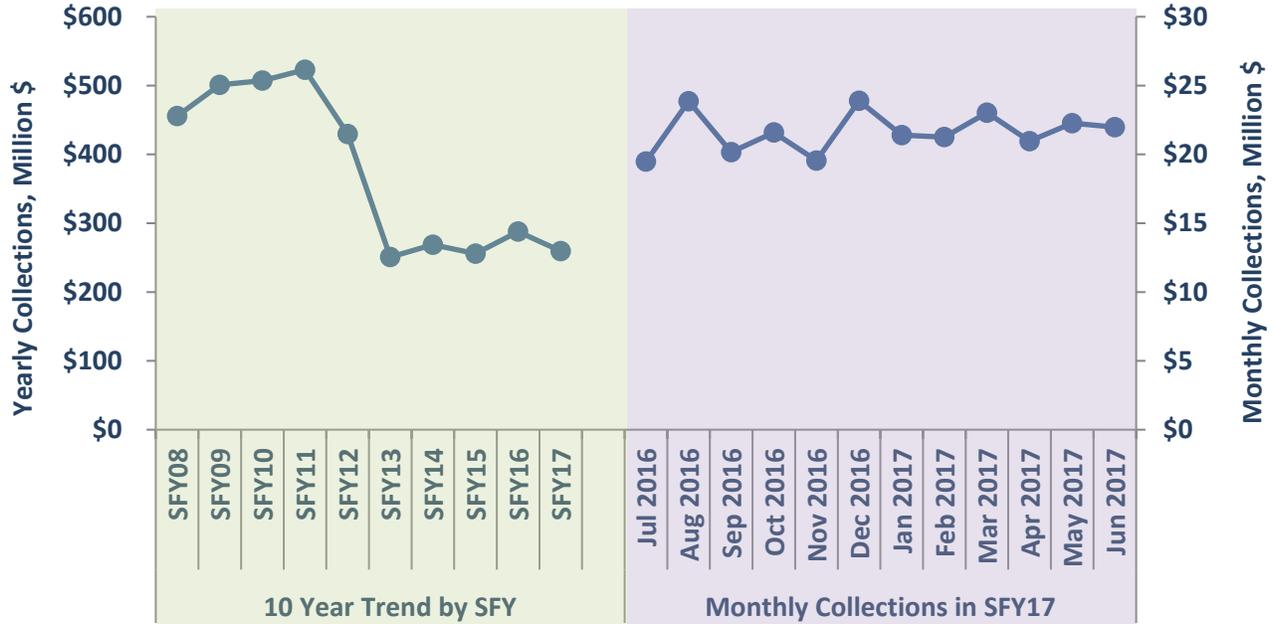
Homeless Status		
	All Clients	
Homeless <sup>23</sup>	43	16.2%

Education Status		
	All Clients	
Less than a High School Diploma	56	21.1%
High School Graduate or GED	129	48.7%
Some College or College Degree	72	27.2%
Not Reported/Unidentifiable	8	3.0%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	4	1.5%
6 – 10 Years Old	11	4.2%
11 – 15 Years Old	5	1.9%
16 – 17 Years Old	0	0.0%
18 – 24 Years Old	4	1.5%
25 – 34 Years Old	32	12.1%
35 – 44 Years Old	37	14.0%
45 – 54 Years Old	67	25.3%
55 – 64 Years Old	74	27.9%
65+ Years Old	31	11.7%
Average Age of Clients		
	47.3 Years	

<sup>23</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

## Office of Financial Recovery (OFR) Total Collections<sup>24</sup>, SFY 2008 – 2017



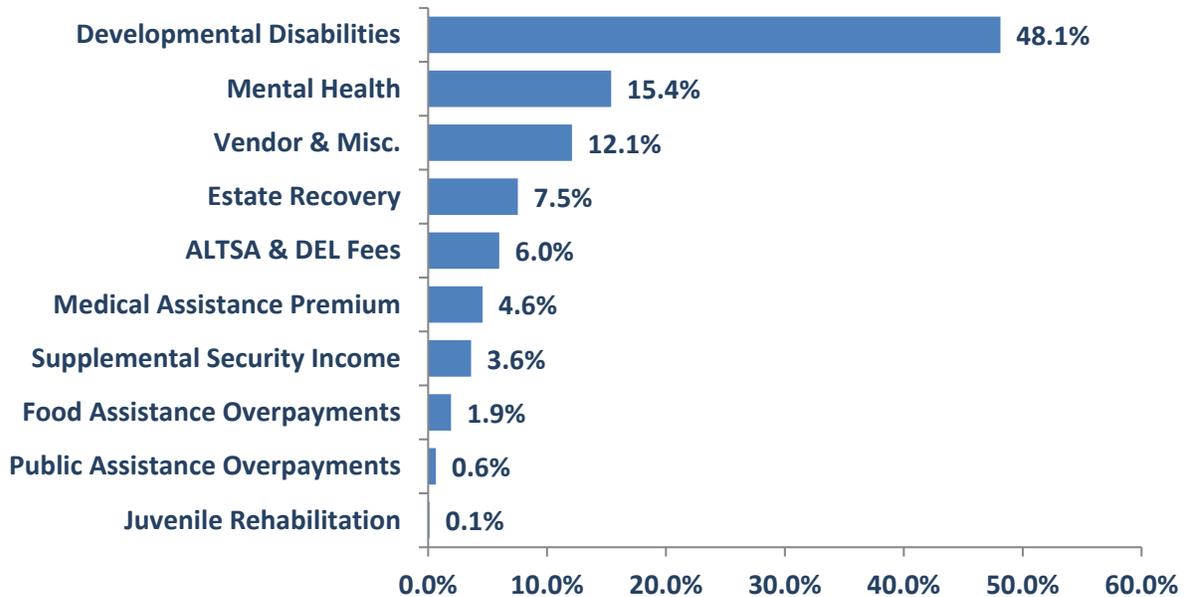
SFY <sup>25</sup>	Total Collections	SFY	Total Collections
SFY08	\$455,621,170	SFY13	\$250,758,274
SFY09	\$501,094,673	SFY14	\$268,679,562
SFY10	\$507,122,495	SFY15	\$255,810,362
SFY11	\$523,043,246	SFY16	\$287,849,305
SFY12	\$429,598,175	SFY17	\$259,427,207

SFY 2017	Total Collections
July	\$19,476,952
August	\$23,863,862
September	\$20,165,690
October	\$21,591,906
November	\$19,551,090
December	\$23,892,258
January	\$21,402,007
February	\$21,252,766
March	\$23,027,016
April	\$20,962,603
May	\$22,265,335
June	\$21,975,722
<b>Mo. Avg.</b>	<b>\$21,618,934</b>

<sup>24</sup> Data source: ESA Office of Financial Recovery.

<sup>25</sup> In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing "collections" by about \$50 million per year.

## OFR Total Collections by Program<sup>26</sup>, SFY 2017



Program	SFY 2017 Collections
Juvenile Rehabilitation	\$306,570
Public Assistance Overpayments	\$1,677,951
Food Assistance Overpayments	\$4,986,757
Medical Assistance Premium	\$9,355,160
Supplemental Security Income	\$11,871,756
ALTSA & DEL Fees	\$15,516,539
Estate Recovery	\$19,563,671
Mental Health	\$31,373,762
Vendor & Misc.	\$39,918,856
Developmental Disabilities	\$124,856,185
<b>SFY 2017 Total Collections</b>	<b>\$259,427,207</b>

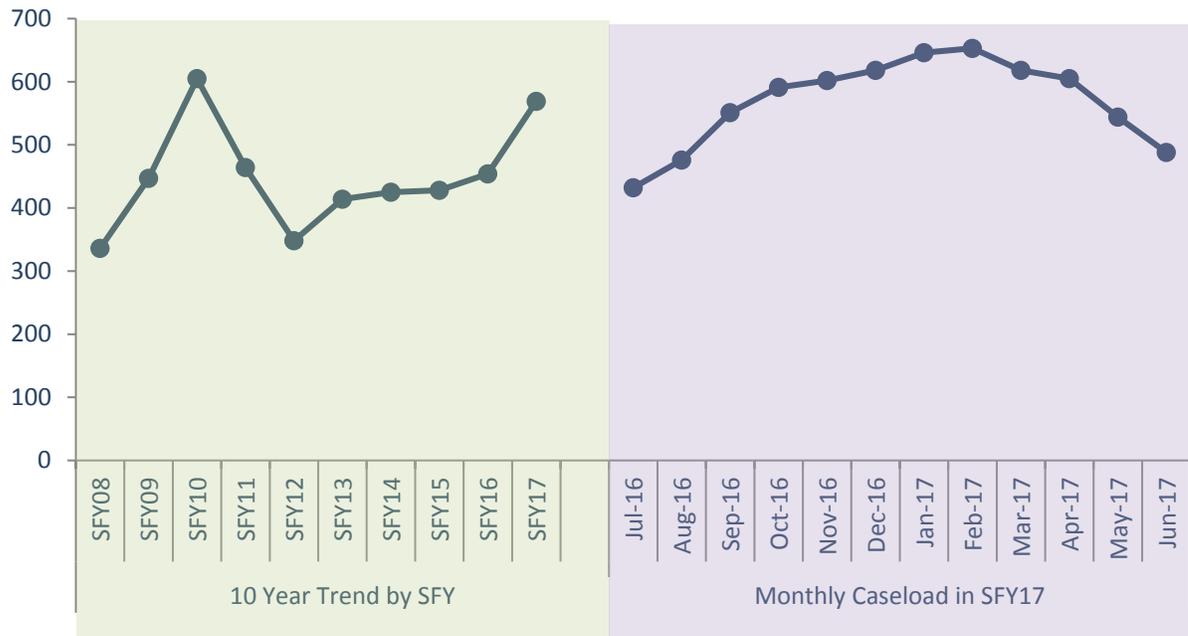
<sup>26</sup> In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing "collections" by about \$50 million per year.

## Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
<b>Average Number of Cases Per Month (Range)</b>	454 (363 - 514)	569 (432 - 653)	25.3% (Increase)	↑
<b>Average Number of Persons Per Month (Range)</b>	512 (403 - 584)	656 (486 - 751)	28.1% (Increase)	↑
<b>State Population Age 18 and Over</b>	5,557,921	5,660,730	1.8% (Increase)	↑
<b>Recipients as a Percent of State's Population 18 and Over</b>	Trace	Trace		
<b>Average Persons Per Case</b>	1.1	1.2	0.1 (Increase)	↑
<b>Average Monthly Payment Per Case (Range)<sup>27</sup></b>	\$302.6 (\$279.8 - \$311.8)	\$305.3 (\$284.4 - \$316.4)	0.9% (Increase)	↑

<sup>27</sup> Payments not adjusted for refunds.

## RCA Caseload, SFY 2008 – 2017



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY08	336	SFY13	414
SFY09	447	SFY14	425
SFY10	605	SFY15	428
SFY11	464	SFY16	454
SFY12	348	SFY17	569

SFY 2017	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	432	486	\$126,161	\$292.0
August	476	547	\$139,555	\$293.2
September	551	637	\$156,712	\$284.4
October	591	674	\$177,141	\$299.7
November	602	694	\$181,853	\$302.1
December	618	720	\$193,744	\$313.5
January	646	748	\$197,357	\$305.5
February	653	751	\$202,101	\$309.5
March	618	712	\$195,545	\$316.4
April	605	696	\$189,579	\$313.4
May	544	632	\$171,160	\$314.6
June	488	570	\$153,650	\$314.9
<b>Mo. Avg.</b>	<b>569</b>	<b>656</b>	<b>\$173,713</b>	<b>\$305.3</b>

**RCA Caseload by Country of Origin, June 2017 Snapshot**

<b>Country</b>	<b>Number of Persons</b>	<b>Percent of Statewide Cases</b>
<b>State Total</b>	<b>570</b>	<b>100%</b>
<b>Ukraine</b>	204	35.8%
<b>Afghanistan</b>	66	11.6%
<b>Iran</b>	53	9.3%
<b>Iraq</b>	49	8.6%
<b>Somalia</b>	43	7.5%
<b>Eritrea</b>	36	6.3%
<b>Moldova</b>	18	3.2%
<b>Ethiopia</b>	14	2.5%
<b>Russia</b>	11	1.9%
<b>Cuba</b>	10	1.8%
<b>Countries with Less than 10 Clients</b>	66	11.6%

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	66	13.5%	76	13.3%	65	13.3%	75	13.2%
Region 2 CSOs	335	68.6%	388	68.1%	335	68.6%	388	68.1%
Region 3 CSOs	86	17.6%	105	18.4%	87	17.8%	106	18.6%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	1	0.2%	1	0.2%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	1	0.2%	1	0.2%
<b>State Total</b>	<b>488</b>	<b>100.0%</b>	<b>570</b>	<b>100.0%</b>	<b>488</b>	<b>100.0%</b>	<b>570</b>	<b>100.0%</b>

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	27	5.5%	31	5.4%	27	5.5%	31	5.4%
MOSES LAKE	2	0.4%	2	0.4%	2	0.4%	2	0.4%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	18	3.7%	18	3.2%	17	3.5%	17	3.0%
SPOKANE TRENT	19	3.9%	25	4.4%	19	3.9%	25	4.4%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Region 1 Total</b>	<b>66</b>	<b>13.5%</b>	<b>76</b>	<b>13.3%</b>	<b>65</b>	<b>13.3%</b>	<b>75</b>	<b>13.2%</b>

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	24	4.9%	29	5.1%	25	5.1%	30	5.3%
AUBURN	30	6.1%	40	7.0%	30	6.1%	40	7.0%
BELLINGHAM	5	1.0%	6	1.1%	5	1.0%	6	1.1%
BELLTOWN	3	0.6%	3	0.5%	3	0.6%	3	0.5%
CAPITOL HILL	6	1.2%	6	1.1%	6	1.2%	6	1.1%
EVERETT	39	8.0%	47	8.2%	41	8.4%	49	8.6%
FEDERAL WAY	27	5.5%	31	5.4%	27	5.5%	31	5.4%
KING EASTSIDE	12	2.5%	14	2.5%	12	2.5%	14	2.5%
KING NORTH	16	3.3%	19	3.3%	15	3.1%	18	3.2%
KING SOUTH	85	17.4%	94	16.5%	84	17.2%	93	16.3%
MT VERNON	1	0.2%	1	0.2%	1	0.2%	1	0.2%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	9	1.8%	9	1.6%	10	2.0%	10	1.8%
RENTON	25	5.1%	27	4.7%	23	4.7%	25	4.4%
SKY VALLEY	1	0.2%	1	0.2%	1	0.2%	1	0.2%
SMOKEY POINT	2	0.4%	2	0.4%	1	0.2%	1	0.2%
WHITE CENTER	50	10.2%	59	10.4%	51	10.5%	60	10.5%
<b>Region 2 Total</b>	<b>335</b>	<b>68.6%</b>	<b>388</b>	<b>68.1%</b>	<b>335</b>	<b>68.6%</b>	<b>388</b>	<b>68.1%</b>

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	1	0.2%	1	0.2%	1	0.2%	1	0.2%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	36	7.4%	46	8.1%	37	7.6%	47	8.2%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	1	0.2%	1	0.2%	1	0.2%	1	0.2%
LAKEWOOD	10	2.0%	11	1.9%	10	2.0%	11	1.9%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.2%	1	0.2%	1	0.2%	1	0.2%
PIERCE NORTH	19	3.9%	22	3.9%	20	4.1%	23	4.0%
PIERCE SOUTH	11	2.3%	15	2.6%	11	2.3%	15	2.6%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	7	1.4%	8	1.4%	6	1.2%	7	1.2%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Region 3 Total</b>	<b>86</b>	<b>17.6%</b>	<b>105</b>	<b>18.4%</b>	<b>87</b>	<b>17.8%</b>	<b>106</b>	<b>18.6%</b>

## RCA Caseload by County of Residence, June 2017 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	25	5.1%	28	4.9%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	37	7.6%	47	8.2%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	46	9.4%	55	9.6%
Cowlitz	1	0.2%	1	0.2%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	1	0.2%	1	0.2%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	2	0.4%	3	0.5%	Snohomish	68	13.9%	81	14.2%
Garfield	0	0.0%	0	0.0%	Spokane	36	7.4%	42	7.4%
Grant	2	0.4%	2	0.4%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	1	0.2%	1	0.2%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	260	53.3%	299	52.5%	Whatcom	5	1.0%	6	1.1%
Kitsap	1	0.2%	1	0.2%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	3	0.6%	3	0.5%

	# of Cases	% of Total	# of Clients	% of Total
State Total	488	100.0%	570	100.0%

## RCA Client Demographics, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>570</b>	<b>100.0%</b>

Gender		
	All Clients	
<b>Female</b>	254	44.6%
<b>Male</b>	316	55.4%
<b>Unknown</b>	0	0.0%

Ethnicity and Race		
	All Clients	
<b>Hispanic or Latino</b>	<b>33</b>	<b>5.8%</b>
<b>Not Hispanic or Latino<sup>28</sup></b>	<b>537</b>	<b>94.2%</b>
White	221	38.8%
Black/African American	73	12.8%
Asian/Pacific Islander	24	4.2%
American Indian/Alaska Native	0	0.0%
Two or More Races	0	0.0%
Race Not Reported	219	38.4%

Marital Status		
	All Clients	
<b>Separated</b>	8	1.4%
<b>Married</b>	224	39.3%
<b>Never Married</b>	287	50.4%
<b>Divorced</b>	21	3.7%
<b>Widowed</b>	15	2.6%
<b>Not Reported/Unidentifiable</b>	15	2.6%

Immigration Status		
	All Clients	
<b>Refugee</b>	521	91.4%
<b>Asylee</b>	38	6.7%
<b>Not Refugee</b>	5	0.9%
<b>Cuban/Haitian</b>	4	0.7%
<b>Amerasian</b>	1	0.2%

<sup>28</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

## RCA Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		All Clients
Homeless <sup>29</sup>	71	12.5%

Education Status		All Clients
Less than a High School Diploma	165	28.9%
High School Graduate or GED	238	41.8%
Some College or College Degree	129	22.6%
Not Reported/Unidentifiable	38	6.7%

Age		All Clients
Under 18 Years Old	2	0.4%
18 – 24 Years Old	207	36.3%
25 – 34 Years Old	158	27.7%
35 – 44 Years Old	53	9.3%
45 – 54 Years Old	42	7.4%
55 – 64 Years Old	84	14.7%
65+ Years Old	24	4.2%
Average Age of Adults		34.7 Years

<sup>29</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

## Selected State Supplemental Payment (SSP) Program Characteristics<sup>30</sup>, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change
<b>Average Number of Cases Per Month (Range)</b>	37,577 (37,258 - 37,886)	38,254 (37,964 - 38,428)	1.8% (Increase) ↑
<b>Average Number of Persons Per Month (Range)</b>	37,577 (37,258 - 37,886)	38,254 (37,964 - 38,428)	1.8% (Increase) ↑
<b>State Population</b>	7,183,700	7,310,300	1.8% (Increase) ↑
<b>Recipients as a Percent of State's Total Population</b>	0.5%	0.5%	No Change =
<b>State Population Age 18 and Over</b>	5,557,921	5,660,730	1.8% (Increase) ↑
<b>Recipients as a Percent of State's Population Age 18 and Over</b>	0.7%	0.7%	No Change =
<b>Average Persons Per Case</b>	1	1	No Change =
<b>Average Monthly Payment Per Case (Range)<sup>31</sup></b>	\$40.01 (\$40.00 - \$40.01)	\$40.00 (\$40.00 - \$40.01)	No Change =

<sup>30</sup> The Social Security Act requires the State of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

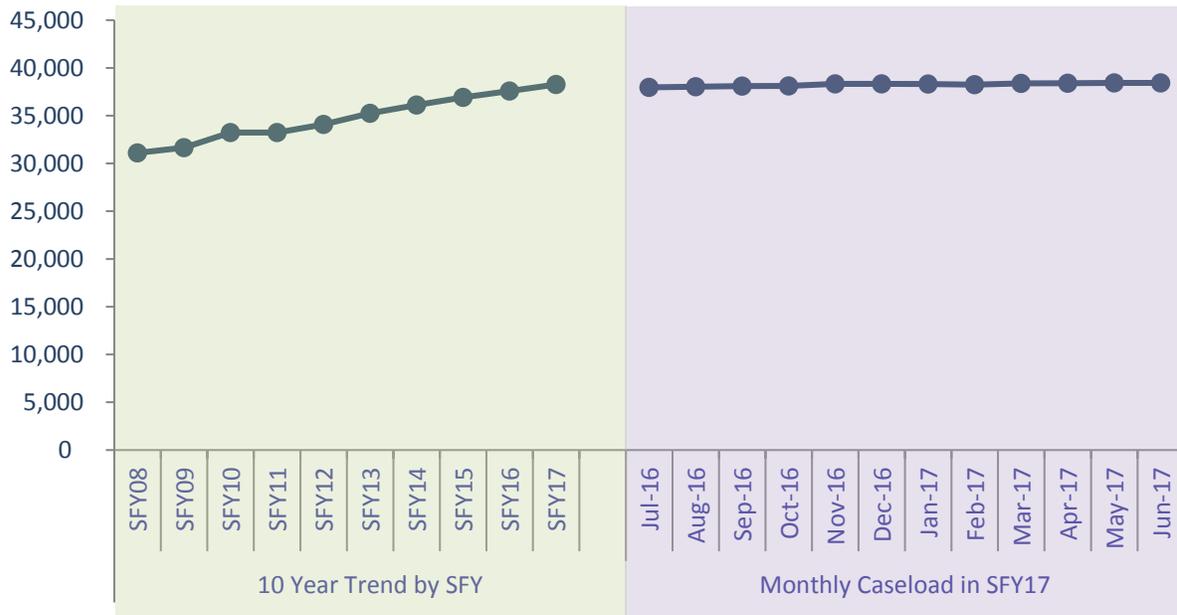
Since the start of SSP, Washington State has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

Currently ESA is allotted \$18,428,800 of the \$28.9 million maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through Children's Administration Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the number of cases managed by ESA.

<sup>31</sup> Payments not adjusted for refunds.

## SSP Caseload, SFY 2008 - 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	31,103	SFY13	35,241
SFY09	31,658	SFY14	36,110
SFY10	33,237	SFY15	36,908
SFY11	33,237	SFY16	37,577
SFY12	34,075	SFY17	38,254

SFY 2017	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	37,964	37,964	\$1,518,607	\$40.0
August	38,034	38,034	\$1,521,527	\$40.0
September	38,092	38,092	\$1,524,241	\$40.0
October	38,107	38,107	\$1,524,449	\$40.0
November	38,327	38,327	\$1,533,377	\$40.0
December	38,330	38,330	\$1,533,297	\$40.0
January	38,319	38,319	\$1,532,817	\$40.0
February	38,251	38,251	\$1,529,977	\$40.0
March	38,372	38,372	\$1,535,017	\$40.0
April	38,402	38,402	\$1,536,343	\$40.0
May	38,419	38,419	\$1,536,783	\$40.0
June	38,428	38,428	\$1,537,183	\$40.0
Mo. Avg.	<b>38,254</b>	<b>38,254</b>	<b>\$1,530,302</b>	<b>\$40.0</b>

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,293	6.0%	2,293	6.0%	7,525	19.6%	7,525	19.6%
Region 2 CSOs	5,294	13.8%	5,294	13.8%	20,014	52.1%	20,014	52.1%
Region 3 CSOs	2,855	7.4%	2,855	7.4%	10,881	28.3%	10,881	28.3%
CSCCs	12,702	33.1%	12,702	33.1%	N/A			
HCS	15,284	39.8%	15,284	39.8%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	8	<0.1%	8	<0.1%
<b>State Total</b>	<b>38,428</b>	<b>100.0%</b>	<b>38,428</b>	<b>100.0%</b>	<b>38,428</b>	<b>100.0%</b>	<b>38,428</b>	<b>100.0%</b>

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	39	0.1%	39	0.1%	111	0.3%	111	0.3%
COLFAX	31	0.1%	31	0.1%	87	0.2%	87	0.2%
COLVILLE	84	0.2%	84	0.2%	268	0.7%	268	0.7%
ELLENSBURG	23	0.1%	23	0.1%	96	0.2%	96	0.2%
GOLDENDALE	34	0.1%	34	0.1%	74	0.2%	74	0.2%
KENNEWICK	298	0.8%	298	0.8%	1,051	2.7%	1,051	2.7%
MOSES LAKE	144	0.4%	144	0.4%	478	1.2%	478	1.2%
NEWPORT	42	0.1%	42	0.1%	108	0.3%	108	0.3%
OKANOGAN	92	0.2%	92	0.2%	257	0.7%	257	0.7%
REPUBLIC	11	0.0%	11	0.0%	54	0.1%	54	0.1%
SPOKANE MAPLE	265	0.7%	265	0.7%	1,093	2.8%	1,093	2.8%
SPOKANE TRENT	439	1.1%	439	1.1%	1,508	3.9%	1,508	3.9%
SUNNYSIDE	120	0.3%	120	0.3%	342	0.9%	342	0.9%
TOPPENISH	127	0.3%	127	0.3%	305	0.8%	305	0.8%
WALLA WALLA	90	0.2%	90	0.2%	324	0.8%	324	0.8%
WENATCHEE	148	0.4%	148	0.4%	418	1.1%	418	1.1%
WHITE SALMON	16	0.0%	16	0.0%	36	0.1%	36	0.1%
YAKIMA	290	0.8%	290	0.8%	915	2.4%	915	2.4%
<b>Region 1 Total</b>	<b>2,293</b>	<b>6.0%</b>	<b>2,293</b>	<b>6.0%</b>	<b>7,525</b>	<b>19.6%</b>	<b>7,525</b>	<b>19.6%</b>

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	469	1.2%	469	1.2%	1,503	3.9%	1,503	3.9%
AUBURN	196	0.5%	196	0.5%	873	2.3%	873	2.3%
BELLINGHAM	289	0.8%	289	0.8%	986	2.6%	986	2.6%
BELLTOWN	258	0.7%	258	0.7%	1,370	3.6%	1,370	3.6%
CAPITOL HILL	230	0.6%	230	0.6%	1,092	2.8%	1,092	2.8%
EVERETT	305	0.8%	305	0.8%	1,308	3.4%	1,308	3.4%
FEDERAL WAY	243	0.6%	243	0.6%	908	2.4%	908	2.4%
KING EASTSIDE	659	1.7%	659	1.7%	2,157	5.6%	2,157	5.6%
KING NORTH	370	1.0%	370	1.0%	1,615	4.2%	1,615	4.2%
KING SOUTH	358	0.9%	358	0.9%	1,507	3.9%	1,507	3.9%
MT VERNON	162	0.4%	162	0.4%	546	1.4%	546	1.4%
OAK HARBOR	76	0.2%	76	0.2%	193	0.5%	193	0.5%
RAINIER	495	1.3%	495	1.3%	1,769	4.6%	1,769	4.6%
RENTON	394	1.0%	394	1.0%	1,391	3.6%	1,391	3.6%
SKY VALLEY	99	0.3%	99	0.3%	305	0.8%	305	0.8%
SMOKEY POINT	162	0.4%	162	0.4%	542	1.4%	542	1.4%
WHITE CENTER	529	1.4%	529	1.4%	1,949	5.1%	1,949	5.1%
<b>Region 2 Total</b>	<b>5,294</b>	<b>13.8%</b>	<b>5,294</b>	<b>13.8%</b>	<b>20,014</b>	<b>52.1%</b>	<b>20,014</b>	<b>52.1%</b>

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	120	0.3%	120	0.3%	490	1.3%	490	1.3%
BREMERTON	234	0.6%	234	0.6%	806	2.1%	806	2.1%
CHEHALIS	115	0.3%	115	0.3%	386	1.0%	386	1.0%
COLUMBIA RIVER	566	1.5%	566	1.5%	2,343	6.1%	2,343	6.1%
FORKS	19	<0.1%	19	<0.1%	59	0.2%	59	0.2%
KELSO	189	0.5%	189	0.5%	590	1.5%	590	1.5%
LAKEWOOD	260	0.7%	260	0.7%	977	2.5%	977	2.5%
LONG BEACH	22	0.1%	22	0.1%	61	0.2%	61	0.2%
OLYMPIA	286	0.7%	286	0.7%	1,011	2.6%	1,011	2.6%
PIERCE NORTH	266	0.7%	266	0.7%	1,207	3.1%	1,207	3.1%
PIERCE SOUTH	362	0.9%	362	0.9%	1,412	3.7%	1,412	3.7%
PORT ANGELES	64	0.2%	64	0.2%	270	0.7%	270	0.7%
PORT TOWNSEND	19	<0.1%	19	<0.1%	140	0.4%	140	0.4%
PUYALLUP VALLEY	236	0.6%	236	0.6%	773	2.0%	773	2.0%
SHELTON	72	0.2%	72	0.2%	251	0.7%	251	0.7%
SOUTH BEND	15	<0.1%	15	<0.1%	76	0.2%	76	0.2%
STEVENSON	10	<0.1%	10	<0.1%	29	0.1%	29	0.1%
<b>Region 3 Total</b>	<b>2,855</b>	<b>7.4%</b>	<b>2,855</b>	<b>7.4%</b>	<b>10,881</b>	<b>28.3%</b>	<b>10,881</b>	<b>28.3%</b>

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	0	0.0%	0	0.0%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	478	1.2%	478	1.2%
CUSTOMER SVC WASHCAP	12,222	31.8%	12,222	31.8%
MEDICAL ELIG DET SVC	1	<0.1%	1	<0.1%
PGST	1	<0.1%	1	<0.1%
<b>CSCC Total</b>	<b>12,702</b>	<b>33.1%</b>	<b>12,702</b>	<b>33.1%</b>

## SSP Caseload by Home and Community Services Offices (HCS), June 2017 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	38	0.1%	38	0.1%
COLVILLE HCS OFFICE	91	0.2%	91	0.2%
ELLENSBURG HCS	28	0.1%	28	0.1%
MOSES LK HCS OFFICE	185	0.5%	185	0.5%
OKANOGAN HCS OFFICE	73	0.2%	73	0.2%
SPOKANE HCS OFFICE	1,081	2.8%	1,081	2.8%
SUNNYSIDE HCS OFFICE	94	0.2%	94	0.2%
TRI-CITIES HCS OFC	471	1.2%	471	1.2%
WALLA WALLA HCS OFC	113	0.3%	113	0.3%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	66	0.2%	66	0.2%
YAKIMA HCS OFFICE	270	0.7%	270	0.7%
<b>Region Total</b>	<b>2,510</b>	<b>6.5%</b>	<b>2,510</b>	<b>6.5%</b>

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	897	2.3%	897	2.3%
BELLINGHAM HCS OFC	277	0.7%	277	0.7%
EVERETT HCS OFFICE	746	1.9%	746	1.9%
HOLGATE HCS OFFICE	6,309	16.4%	6,309	16.4%
MT VERNON HCS OFFICE	183	0.5%	183	0.5%
SMOKEY POINT HCS	124	0.3%	124	0.3%
<b>Region Total</b>	<b>8,536</b>	<b>22.2%</b>	<b>8,536</b>	<b>22.2%</b>

## SSP Caseload by Home and Community Services Offices (HCS), June 2017 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	159	0.4%	159	0.4%
BREMERTON HCS OFFICE	240	0.6%	240	0.6%
CHEHALIS HCS OFFICE	88	0.2%	88	0.2%
KELSO HCS	159	0.4%	159	0.4%
OLYMPIA HCS OFFICE	355	0.9%	355	0.9%
PACIFIC COUNTY HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	113	0.3%	113	0.3%
TACOMA HCS OFFICE	1,864	4.9%	1,864	4.9%
VANCOUVER HCS	1,260	3.3%	1,260	3.3%
<b>Region Total</b>	<b>4,238</b>	<b>11.0%</b>	<b>4,238</b>	<b>11.0%</b>

## SSP Caseload by County of Residence, June 2017 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	74	0.2%	74	0.2%	Lewis	381	1.0%	381	1.0%
Asotin	104	0.3%	104	0.3%	Lincoln	49	0.1%	49	0.1%
Benton	647	1.7%	647	1.7%	Mason	256	0.7%	256	0.7%
Chelan	292	0.8%	292	0.8%	Okanogan	252	0.7%	252	0.7%
Clallam	323	0.8%	323	0.8%	Pacific	135	0.4%	135	0.4%
Clark	2,363	6.1%	2,363	6.1%	Pend Oreille	101	0.3%	101	0.3%
Columbia	20	0.1%	20	0.1%	Pierce	4,373	11.4%	4,373	11.4%
Cowlitz	566	1.5%	566	1.5%	San Juan	39	0.1%	39	0.1%
Douglas	120	0.3%	120	0.3%	Skagit	502	1.3%	502	1.3%
Ferry	55	0.1%	55	0.1%	Skamania	32	0.1%	32	0.1%
Franklin	404	1.1%	404	1.1%	Snohomish	3,645	9.5%	3,645	9.5%
Garfield	4	<0.1%	4	<0.1%	Spokane	2,550	6.6%	2,550	6.6%
Grant	411	1.1%	411	1.1%	Stevens	269	0.7%	269	0.7%
Grays Harbor	482	1.3%	482	1.3%	Thurston	1,006	2.6%	1,006	2.6%
Island	189	0.5%	189	0.5%	Wahkiakum	20	0.1%	20	0.1%
Jefferson	139	0.4%	139	0.4%	Walla Walla	300	0.8%	300	0.8%
King	14,610	38.0%	14,610	38.0%	Whatcom	992	2.6%	992	2.6%
Kitsap	803	2.1%	803	2.1%	Whitman	86	0.2%	86	0.2%
Kittitas	96	0.2%	96	0.2%	Yakima	1,553	4.0%	1,553	4.0%
Klickitat	105	0.3%	105	0.3%	Not Reported/ Unidentifiable	80	0.2%	80	0.2%

	# of Cases	% of Total	# of Clients	% of Total
<b>State Total</b>	<b>38,428</b>	<b>100.0%</b>	<b>38,428</b>	<b>100.0%</b>

## SSP Client Demographics, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>38,428</b>	<b>100.0%</b>

Gender		All Clients	
<b>Female</b>	24,903	64.8%	
<b>Male</b>	13,525	35.2%	
<b>Unknown</b>	0	0.0%	

Ethnicity and Race		All Clients	
<b>Hispanic or Latino</b>	<b>3,195</b>	<b>8.3%</b>	
<b>Not Hispanic or Latino<sup>32</sup></b>	<b>35,233</b>	<b>91.7%</b>	
White	17,376	45.2%	
Black/African American	2,105	5.5%	
Asian/Pacific Islander	10,160	26.4%	
American Indian/Alaska Native	716	1.9%	
Two or More Races	133	0.3%	
Race Not Reported	4,743	12.3%	

Marital Status		All Clients	
<b>Separated</b>	3,067	8.0%	
<b>Married</b>	11,812	30.7%	
<b>Never Married</b>	7,747	20.2%	
<b>Divorced</b>	7,460	19.4%	
<b>Widowed</b>	7,692	20.0%	
<b>Not Reported/Unidentifiable</b>	650	1.7%	

Citizenship Status		All Clients	
<b>U.S. Citizen</b>	31,818	82.8%	
<b>Resident Alien</b>	6,508	16.9%	
<b>U.S. National<sup>33</sup></b>	102	0.3%	
<b>Not Reported/Unidentifiable</b>	0	0.0%	

<sup>32</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>33</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## SSP Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
		All Clients
Homeless <sup>34</sup>	562	1.5%

Education Status		
		All Clients
Less than a High School Diploma	10,978	28.6%
High School Graduate or GED	19,126	49.8%
Some College or College Degree	4,023	10.5%
Not Reported/Unidentifiable	4,301	11.2%

Age		
		All Clients
< 1 Year Old	0	0.0%
1 – 5 Years Old	23	0.1%
6 – 10 Years Old	32	0.1%
11 – 15 Years Old	27	0.1%
16 – 17 Years Old	13	<0.1%
18 – 24 Years Old	157	0.4%
25 – 34 Years Old	447	1.2%
35 – 44 Years Old	595	1.5%
45 – 54 Years Old	746	1.9%
55 – 64 Years Old	1,303	3.4%
65+ Years Old	35,085	91.3%
Average Age of Recipients		
		72.6 Years

<sup>34</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

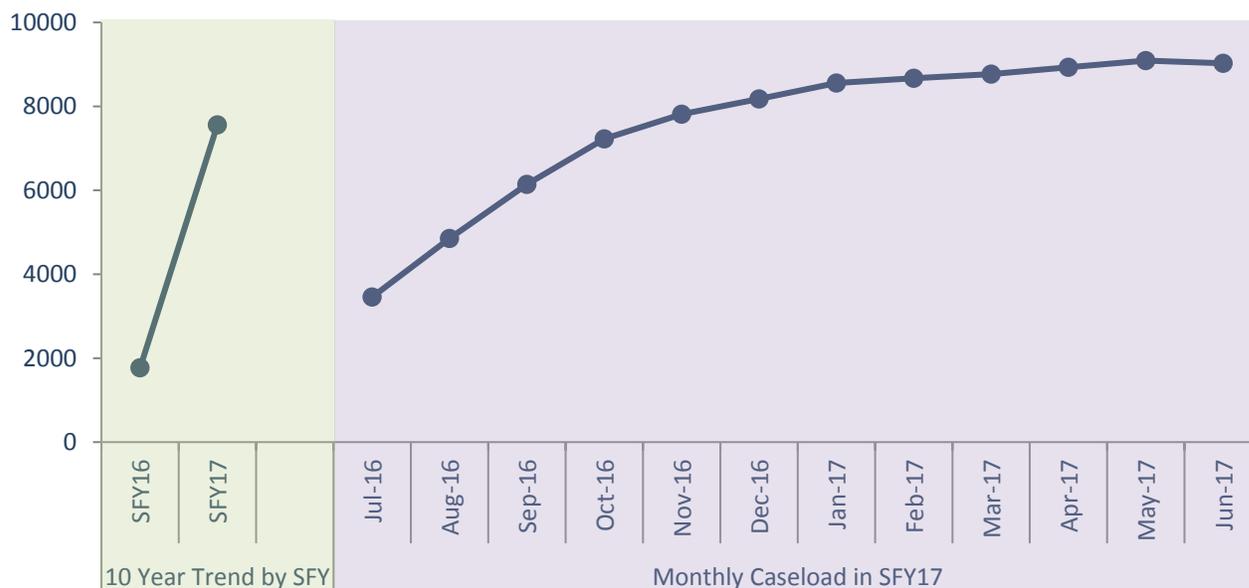
## Selected Working Family Support (WFS) Program Characteristics, SFY 2016 and SFY 2017

	SFY 2016 <sup>35</sup>	SFY 2017	Change	
	(July 2015-June 2016)	(July 2016-June 2017)		
Average Number of Cases Per Month (Range)	1,770 (1,144 - 2,395)	7,559 (3,459 - 9,091)	327.1% (Increase)	↑
Average Number of Persons Per Month (Range)	5,851 (3,839 - 7,862)	25,537 (11,451 - 31,108)	336.5% (Increase)	↑
State Population	7,183,700	7,310,300	1.7% (Increase)	↑
Recipients as a Percent of State's Population	Trace	Trace		
Average Persons Per Case	3.3	3.4	0.1 (Increase)	↑
Average Monthly Payment Per Case (Range) <sup>36</sup>	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

<sup>35</sup> The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

<sup>36</sup> Payments not adjusted for refunds.

## WFS Caseload, SFY 2008 – 2017



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY08	N/A	SFY13	N/A
SFY09	N/A	SFY14	N/A
SFY10	N/A	SFY15	N/A
SFY11	N/A	SFY16 <sup>37</sup>	1,770
SFY12	N/A	SFY17	7,559

SFY 2017	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	3,459	11,451	\$34,590	\$10.0
August	4,851	16,099	\$48,510	\$10.0
September	6,140	20,457	\$61,400	\$10.0
October	7,224	24,076	\$72,240	\$10.0
November	7,815	26,210	\$78,150	\$10.0
December	8,178	27,541	\$81,780	\$10.0
January	8,555	28,913	\$85,550	\$10.0
February	8,669	29,382	\$86,690	\$10.0
March	8,768	29,841	\$87,680	\$10.0
April	8,930	30,510	\$89,300	\$10.0
May	9,091	31,108	\$90,910	\$10.0
June	9,027	30,851	\$90,270	\$10.0
Mo. Avg.	7,559	25,537	\$75,589	\$10.0

<sup>37</sup> The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot<sup>38</sup>

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,717	30.1%	9,406	30.5%	2,717	30.1%	9,411	30.5%
Region 2 CSOs	2,705	30.0%	9,414	30.5%	2,690	29.8%	9,370	30.4%
Region 3 CSOs	3,603	39.9%	12,024	39.0%	3,614	40.0%	12,054	39.1%
CSCCs	1	<0.1%	4	<0.1%	N/A			
HCS	1	<0.1%	3	<0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	6	0.1%	16	0.1%
<b>State Total</b>	<b>9,027</b>	<b>100.0%</b>	<b>30,851</b>	<b>100.0%</b>	<b>9,027</b>	<b>100.0%</b>	<b>30,851</b>	<b>100.0%</b>

<sup>38</sup> These are the annual unduplicated cases/clients in the state fiscal year.

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	43	0.5%	141	0.5%	43	0.5%	142	0.5%
COLFAX	35	0.4%	120	0.4%	35	0.4%	120	0.4%
COLVILLE	48	0.5%	169	0.5%	48	0.5%	169	0.5%
ELLENSBURG	8	0.1%	25	0.1%	8	0.1%	25	0.1%
GOLDENDALE	3	<0.1%	12	<0.1%	3	<0.1%	12	0.0%
KENNEWICK	521	5.8%	1,844	6.0%	536	5.9%	1,889	6.1%
MOSES LAKE	228	2.5%	805	2.6%	227	2.5%	803	2.6%
NEWPORT	20	0.2%	70	0.2%	19	0.2%	67	0.2%
OKANOGAN	55	0.6%	196	0.6%	54	0.6%	191	0.6%
REPUBLIC	6	0.1%	17	0.1%	6	0.1%	17	0.1%
SPOKANE MAPLE	327	3.6%	1,098	3.6%	363	4.0%	1,219	4.0%
SPOKANE TRENT	560	6.2%	1,907	6.2%	526	5.8%	1,793	5.8%
SUNNYSIDE	106	1.2%	365	1.2%	90	1.0%	317	1.0%
TOPPENISH	109	1.2%	376	1.2%	110	1.2%	379	1.2%
WALLA WALLA	96	1.1%	334	1.1%	97	1.1%	337	1.1%
WENATCHEE	243	2.7%	832	2.7%	245	2.7%	840	2.7%
WHITE SALMON	5	0.1%	16	0.1%	6	0.1%	22	0.1%
YAKIMA	304	3.4%	1,079	3.5%	301	3.3%	1,069	3.5%
<b>Region 1 Total</b>	<b>2,717</b>	<b>30.1%</b>	<b>9,406</b>	<b>30.5%</b>	<b>2,717</b>	<b>30.1%</b>	<b>9,411</b>	<b>30.5%</b>

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	166	1.8%	586	1.9%	168	1.9%	594	1.9%
AUBURN	193	2.1%	710	2.3%	191	2.1%	703	2.3%
BELLINGHAM	199	2.2%	645	2.1%	196	2.2%	636	2.1%
BELLTOWN	15	0.2%	41	0.1%	14	0.2%	39	0.1%
CAPITOL HILL	30	0.3%	116	0.4%	29	0.3%	114	0.4%
EVERETT	331	3.7%	1,120	3.6%	324	3.6%	1,089	3.5%
FEDERAL WAY	206	2.3%	729	2.4%	201	2.2%	717	2.3%
KING EASTSIDE	131	1.5%	450	1.5%	131	1.5%	456	1.5%
KING NORTH	82	0.9%	274	0.9%	80	0.9%	264	0.9%
KING SOUTH	316	3.5%	1,139	3.7%	313	3.5%	1,130	3.7%
MT VERNON	189	2.1%	646	2.1%	190	2.1%	649	2.1%
OAK HARBOR	85	0.9%	283	0.9%	84	0.9%	281	0.9%
RAINIER	116	1.3%	430	1.4%	116	1.3%	430	1.4%
RENTON	146	1.6%	499	1.6%	148	1.6%	503	1.6%
SKY VALLEY	57	0.6%	193	0.6%	56	0.6%	188	0.6%
SMOKEY POINT	202	2.2%	662	2.1%	206	2.3%	682	2.2%
WHITE CENTER	241	2.7%	891	2.9%	243	2.7%	895	2.9%
<b>Region 2 Total</b>	<b>2,705</b>	<b>30.0%</b>	<b>9,414</b>	<b>30.5%</b>	<b>2,690</b>	<b>29.8%</b>	<b>9,370</b>	<b>30.4%</b>

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2017 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	122	1.4%	408	1.3%	122	1.4%	408	1.3%
BREMERTON	271	3.0%	890	2.9%	272	3.0%	892	2.9%
CHEHALIS	121	1.3%	405	1.3%	120	1.3%	403	1.3%
COLUMBIA RIVER	832	9.2%	2,776	9.0%	830	9.2%	2,769	9.0%
FORKS	10	0.1%	33	0.1%	10	0.1%	33	0.1%
KELSO	220	2.4%	728	2.4%	220	2.4%	730	2.4%
LAKWOOD	380	4.2%	1,321	4.3%	382	4.2%	1,331	4.3%
LONG BEACH	16	0.2%	45	0.1%	18	0.2%	51	0.2%
OLYMPIA	293	3.2%	968	3.1%	304	3.4%	999	3.2%
PIERCE NORTH	227	2.5%	696	2.3%	217	2.4%	666	2.2%
PIERCE SOUTH	410	4.5%	1,422	4.6%	407	4.5%	1,408	4.6%
PORT ANGELES	81	0.9%	261	0.8%	81	0.9%	261	0.8%
PORT TOWNSEND	38	0.4%	118	0.4%	39	0.4%	122	0.4%
PUYALLUP VALLEY	467	5.2%	1,586	5.1%	476	5.3%	1,614	5.2%
SHELTON	74	0.8%	245	0.8%	76	0.8%	251	0.8%
SOUTH BEND	24	0.3%	66	0.2%	24	0.3%	66	0.2%
STEVENSON	17	0.2%	56	0.2%	16	0.2%	50	0.2%
<b>Region 3 Total</b>	<b>3,603</b>	<b>39.9%</b>	<b>12,024</b>	<b>39.0%</b>	<b>3,614</b>	<b>40.0%</b>	<b>12,054</b>	<b>39.1%</b>

WFS Caseload by County of Residence, June 2017 Snapshot<sup>39</sup>

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	43	0.5%	151	0.5%	Lewis	119	1.3%	401	1.3%
Asotin	40	0.4%	128	0.4%	Lincoln	14	0.2%	56	0.2%
Benton	360	4.0%	1,239	4.0%	Mason	77	0.9%	254	0.8%
Chelan	156	1.7%	544	1.8%	Okanogan	53	0.6%	185	0.6%
Clallam	89	1.0%	287	0.9%	Pacific	40	0.4%	110	0.4%
Clark	832	9.2%	2,773	9.0%	Pend Oreille	19	0.2%	67	0.2%
Columbia	1	<0.1%	2	<0.1%	Pierce	1,479	16.4%	5,009	16.2%
Cowlitz	214	2.4%	706	2.3%	San Juan	3	<0.1%	9	<0.1%
Douglas	89	1.0%	296	1.0%	Skagit	187	2.1%	640	2.1%
Ferry	6	0.1%	17	0.1%	Skamania	17	0.2%	56	0.2%
Franklin	177	2.0%	653	2.1%	Snohomish	752	8.3%	2,546	8.3%
Garfield	3	<0.1%	14	<0.1%	Spokane	875	9.7%	2,956	9.6%
Grant	184	2.0%	652	2.1%	Stevens	48	0.5%	169	0.5%
Grays Harbor	121	1.3%	405	1.3%	Thurston	304	3.4%	999	3.2%
Island	84	0.9%	281	0.9%	Wahkiakum	5	0.1%	22	0.1%
Jefferson	38	0.4%	118	0.4%	Walla Walla	96	1.1%	335	1.1%
King	1,466	16.2%	5,252	17.0%	Whatcom	195	2.2%	634	2.1%
Kitsap	271	3.0%	889	2.9%	Whitman	35	0.4%	120	0.4%
Kittitas	8	0.1%	25	0.1%	Yakima	501	5.6%	1,765	5.7%
Klickitat	8	0.1%	28	0.1%	Not Reported/ Unidentifiable	18	0.2%	58	0.2%

	Cases	% of Total	Clients	% of Total
<b>State Total</b>	<b>9,027</b>	<b>100.0%</b>	<b>30,851</b>	<b>100.0%</b>

<sup>39</sup> These are the annual unduplicated cases/clients in the state fiscal year.

## WFS Client Demographics, June 2017 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>30,851</b>	<b>100.0%</b>	<b>9,136</b>	<b>100.0%</b>	<b>21,715</b>	<b>100.0%</b>

Gender	All Clients		All Adults		All Children	
<b>Female</b>	15,580	50.5%	4,992	54.6%	10,588	48.8%
<b>Male</b>	15,271	49.5%	4,144	45.4%	11,127	51.2%
<b>Unknown</b>	0	0.0%	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults		All Children	
<b>Hispanic or Latino</b>	<b>6,918</b>	<b>22.4%</b>	<b>1,876</b>	<b>20.5%</b>	<b>5,042</b>	<b>23.2%</b>
<b>Not Hispanic or Latino<sup>40</sup></b>	<b>23,933</b>	<b>77.6%</b>	<b>7,260</b>	<b>79.5%</b>	<b>16,673</b>	<b>76.8%</b>
White	13,898	45.0%	4,716	51.6%	9,182	42.3%
Black/African American	2,754	8.9%	832	9.1%	1,922	8.9%
Asian/Pacific Islander	2,704	8.8%	863	9.4%	1,841	8.5%
American Indian/Alaska Native	554	1.8%	170	1.9%	384	1.8%
Two or More Races	747	2.4%	118	1.3%	629	2.9%
Race Not Reported	3,276	10.6%	561	6.1%	2,715	12.5%

Marital Status	All Clients		All Adults		All Children	
<b>Separated</b>			725	7.9%		
<b>Married</b>			3,956	43.3%		
<b>Never Married</b>			3,376	37.0%		
<b>Divorced</b>			988	10.8%		
<b>Widowed</b>			40	0.4%		
<b>Not Reported/Unidentifiable</b>			51	0.6%		

Citizenship Status	All Clients		All Adults		All Children	
<b>U.S. Citizen</b>	27,930	90.5%	7,603	83.2%	20,327	93.6%
<b>Resident Alien</b>	2,843	9.2%	1,497	16.4%	1,346	6.2%
<b>U.S. National<sup>41</sup></b>	78	0.3%	36	0.4%	42	0.2%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%	0	0.0%

<sup>40</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>41</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## WFS Client Demographics, June 2017 Snapshot (continued)

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	All Clients		All Adults		All Children	
Homeless <sup>42</sup>	621	2.0%	212	2.3%	409	1.9%

Education Status	All Adults	
Less than a High School Diploma	1,464	16.0%
High School Graduate or GED	5,155	56.4%
Some College or College Degree	2,399	26.3%
Not Reported/Unidentifiable	118	1.3%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	1,072	3.5%	N/A		1,072	4.9%
1 - 5 Years Old	7,460	24.2%			7,460	34.4%
6 - 10 Years Old	6,951	22.5%			6,951	32.0%
11 - 15 Years Old	4,840	15.7%			4,840	22.3%
16 - 17 Years Old	1,392	4.5%			1,392	6.4%
18 – 24 Years Old	839	2.7%	839	9.2%	N/A	
25 – 34 Years Old	4,320	14.0%	4,320	47.3%		
35 – 44 Years Old	3,010	9.8%	3,010	32.9%		
45 – 54 Years Old	836	2.7%	836	9.2%		
55 – 64 Years Old	125	0.4%	125	1.4%		
65+ Years Old	6	<0.1%	6	0.1%		
Average Age of Adults			34.1 Years			
Average Age of Children					7.5 Years	

<sup>42</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.