

Office of
Refugee
and
Immigrant
Assistance
(ORIA)

SFY

2017

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations and other service provider agencies to help refugees and immigrants achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state to help refugees and other eligible immigrants achieve economic stability and integrate into life in the United States. Data provided in this section highlights two prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – part of the Washington WorkFirst Program, ORIA partners with 16 different organizations to provide employment services and 14 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations who level classes based on a person’s skills. The curricula focus on teaching lessons that help people gain the vocabulary to use in the workplace and other life skills. Participants eligible for the LEP Pathway Program may be recipients of ESA’s cash assistance programs, such as TANF or Refugee Cash Assistance, or refugees or humanitarian immigrants who have been in the country less than five years who are not receiving public assistance.
- **The Naturalization Services Program** – assists with the application and preparation process to help low-income permanent residents naturalize. ORIA partners with the City of Seattle’s New Americans Program and 15 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics as well as English language training needed for the citizenship test.

Highlights

In SFY 2017, the LEP Pathway Program served a total of 5,473 unduplicated clients. Out of those served, 4,149 clients (76%) participated in Employment Services and 1,967 (47%) successfully entered employment.

In SFY 2017, ESA’s Naturalization Service Program served a total of 3,008 clients and helped 1,081 people become U.S. citizens.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2017.

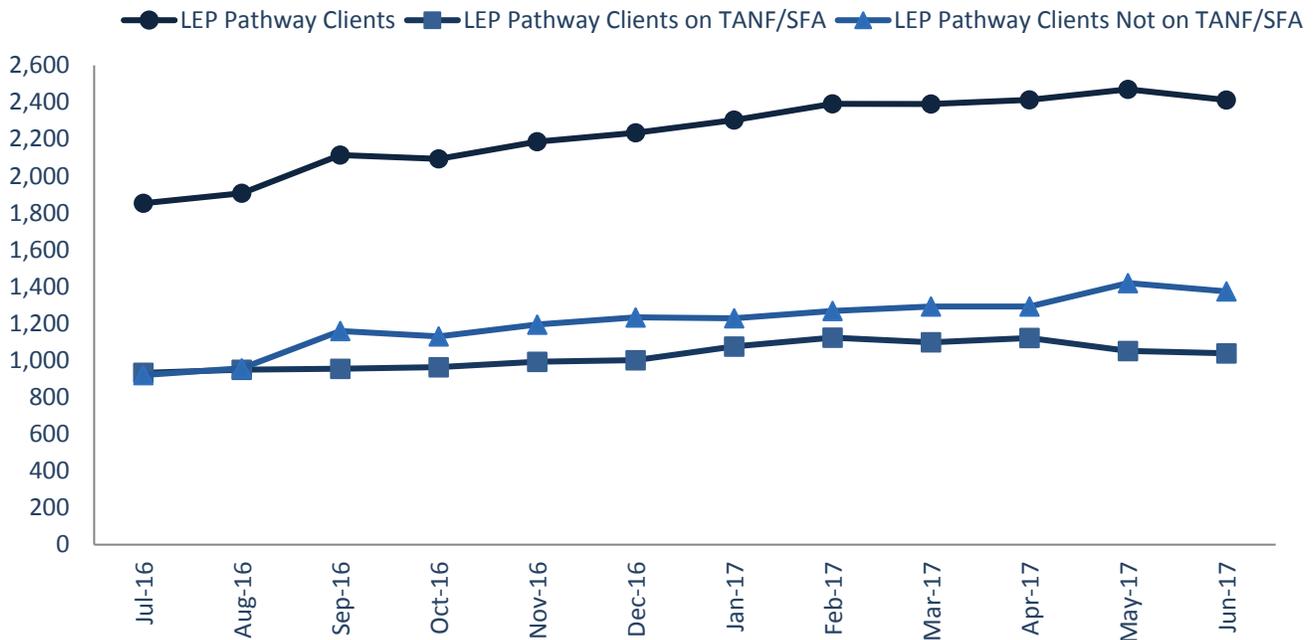
DATA NOTES:

- 1) Percentages may not add up to expected totals due to rounding.
- 2) Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client’s residence and service provider are usually in the same region.
- 3) Primary language results are based on the client’s self-reported data in ESA’s ACES database.
- 4) Primary language is the language indicated on the client’s application or eligibility review as the language in which the client wishes to communicate with DSHS.

Selected ORIA Program Overview, SFY 2016 and SFY 2017

	SFY 2016 (July 2015-June 2016)	SFY 2017 (July 2016-June 2017)	Change	
Average Number of LEP Pathway Clients Per Month & Range	1,818 (1,600 – 1,951)	2,230 (1,852 – 2,470)	22.7% (Increase)	↑
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	843 (735 - 956)	1,025 (932 – 1,123)	21.5% (Increase)	↑
Average Number of LEP Pathway ESL Clients Per Month & Range	1,080 (752 – 1,236)	1,366 (1,075 - 1,587)	26.5% (Increase)	↑
Average Number of Clients Receiving Naturalization Services Per Month & Range	438 (140 - 625)	413 (142 - 654)	-5.7% (Decrease)	↓
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	1,006 (847 – 1,091)	1,230 (1,093 – 1,371)	22.3% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	349 (230 - 417)	507 (307 - 652)	45.3% (Increase)	↑

LEP Pathway Clients, SFY 2017



SFY 2017	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent ¹	Total	Percent ¹
July	1,852	932	50.3%	920	49.7%
August	1,906	949	49.8%	957	50.2%
September	2,113	954	45.1%	1,159	54.9%
October	2,093	963	46.0%	1,130	54.0%
November	2,186	992	45.4%	1,194	54.6%
December	2,234	1,001	44.8%	1,233	55.2%
January	2,303	1,075	46.7%	1,228	53.3%
February	2,391	1,123	47.0%	1,268	53.0%
March	2,390	1,098	45.9%	1,292	54.1%
April	2,413	1,121	46.5%	1,292	53.5%
May	2,470	1,051	42.6%	1,419	57.4%
June	2,412	1,038	43.0%	1,374	57.0%
Mo. Avg.	2,230	1,025	45.9%	1,206	54.1%
Annual Unduplicated	5,473	3,014	55.1%	2,459	44.9%

¹ Total percentages may not add up to 100% due to rounding.

LEP Pathway Clients by Primary Language, June 2017 Snapshot

ESA’s Community Services Offices collects information about a client’s primary language during the initial interview application for public assistance. This information presented in the chart below is the language that the client indicates that they would prefer to receive communication from DSHS. There are a number of contributing factors that lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. LEP Pathway Providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	2,412	100.0%
English	511	21.2%
Russian	380	15.8%
Arabic	366	15.2%
Somali	218	9.0%
Ukrainian	184	7.6%
Dari	118	4.9%
Farsi	107	4.4%
Spanish	84	3.5%
Tigrigna	69	2.9%
Burmese	60	2.5%
Swahili	56	2.3%
Amharic	40	1.7%
French	28	1.2%
Pashto	24	1.0%
Oromo	23	1.0%
Romanian	18	0.7%
Languages with Fewer than 10 Clients	45	1.9%
Other Languages ²	81	3.4%

² Any languages not on the ACES language list.

Demographics of LEP Pathway Client, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	2,412	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	1,334	55.3%
Male	1,078	44.7%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total Clients
Less Than 2 Years	1,759	72.9%
2 – 5 Years	491	20.4%
6 – 10 Years	72	3.0%
>10 Years	78	3.2%
Not Reported/ Unidentifiable	12	0.5%

Immigrant Status ³	All Clients	
	# of Clients	% of Total Clients
Refugee	1,737	72.0%
Special Immigrant	249	10.3%
Lawful Permanent Resident Alien	194	8.0%
Asylee	84	3.5%
Citizen Of Marshall Islands/Micronesia	37	1.5%
Parolee Paroled One Year Or More	28	1.2%
Cuban/Haitian Entrants	22	0.9%
Non-Refugee	22	0.9%
Permanent Residing Under Color Of Law	15	0.6%
Temporary Residents as Amnesty Beneficiaries	5	0.2%
Victim Of Human Trafficking	2	0.1%
Amerasian	1	0.0%
Battered Alien	1	0.0%
Deportation Withheld	1	0.0%
Individuals with a Petition Pending for 3 Years or More	1	0.0%
Unknown/Not Reported	13	0.5%

³ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Client, June 2017 Snapshot (continued)

Below is a chart that demonstrates the English proficiency levels for participants in the LEP Pathway Program. English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

ESL Level	All Clients	
	# of Clients	% of Total Clients
Level 1	703	29.1%
Level 2	408	16.9%
Level 3	347	14.4%
Level 4	216	9.0%
Level 5	94	3.9%
Level 6	67	2.8%
ESL Class Only ⁴	232	9.6%
Other ⁵	345	14.3%

Age	All Clients	
16 – 24 Years Old	394	16.3%
25 – 34 Years Old	850	35.2%
35 – 44 Years Old	638	26.5%
45 – 54 Years Old	355	14.7%
55 – 64 Years Old	151	6.3%
65 and Older	24	1.0%
Avg. Age of Clients	35.9 Years Old	

⁴ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

⁵ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients by DSHS Region, June 2017 Snapshot

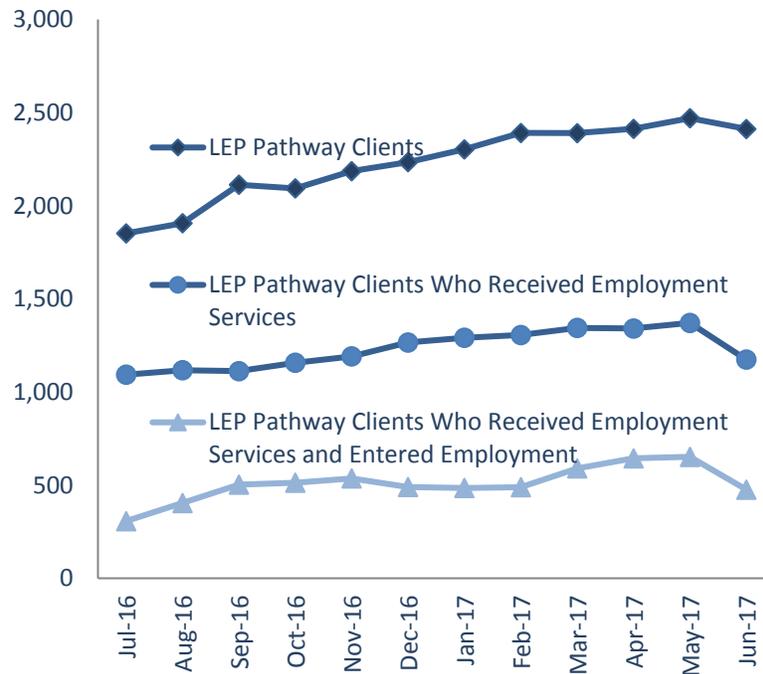
ESA’s Office of Refugee and Immigrant Assistance (ORIA) partners with 16 different employment providers and 14 different ESL providers to offer services in each of DSHS’s three regions. Data shows the number of clients served by ORIA service providers by DSHS region. A client’s residence and service provider are usually in the same region. ORIA’s services concentrate in areas with the highest numbers of recent arrivals of refugees, such as King County in Region 2.

Region	# of Clients	% of Total
Region 1	453	18.8%
Region 2	1,697	70.4%
Region 3	262	10.9%
Total	2,412	100.0%

LEP Pathway Clients by Country of Origin, SFY 2017

Country	# of Clients	% of Total
Total	5,475	100.0%
Ukraine	974	17.8%
Iraq	765	14.0%
Somalia	659	12.0%
Afghanistan	452	8.3%
Ethiopia	327	6.0%
Myanmar (Burma)	268	4.9%
Iran	260	4.7%
Congo, Democratic Republic of	197	3.6%
Eritrea	168	3.1%
Marshall Islands	125	2.3%
Moldova	125	2.3%
Bhutan	118	2.2%
Mexico	106	1.9%
Sudan	104	1.9%
Russia Federation	103	1.9%
Syria	89	1.6%
Micronesia	41	0.7%
Cuba	37	0.7%
Vietnam	37	0.7%
Bolivia	33	0.6%
Kazakhstan	32	0.6%
Kenya	27	0.5%
Haiti	21	0.4%
Pakistan	21	0.4%
Uzbekistan	20	0.4%
India	17	0.3%
Estonia	16	0.3%
Egypt	15	0.3%
Turkey	14	0.3%
Columbia	13	0.2%
Nepal	12	0.2%
Burundi	11	0.2%
Guatemala	11	0.2%
Guinea	11	0.2%
Kyrgyzstan	10	0.2%
Countries with Fewer than 10 Clients	161	2.9%
Unknown/Not Reported	75	1.4%

LEP Pathway Clients Who Participated in Employment Services, SFY 2017



SFY 2017	LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment	
		# of Clients	Percent	# of Clients	Percent ⁶
July	1,852	1,093	59.0%	307	28.1%
August	1,906	1,117	58.6%	404	36.2%
September	2,113	1,112	52.6%	503	45.2%
October	2,093	1,157	55.3%	513	44.3%
November	2,186	1,191	54.5%	536	45.0%
December	2,234	1,266	56.7%	490	38.7%
January	2,303	1,291	56.1%	485	37.6%
February	2,391	1,306	54.6%	489	37.4%
March	2,390	1,344	56.2%	590	43.9%
April	2,413	1,341	55.6%	644	48.0%
May	2,470	1,371	55.5%	652	47.6%
June	2,412	1,174	48.7%	476	40.5%
Mo. Avg.	2,230	1,230	55.2%	507	41.2%
Annual Unduplicated	5,475	4,149	75.8%	1,967	47.4%

⁶ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2017 Snapshot

Language ⁷	# of Clients	% of Total
Total	1,174	100.0%
English	271	23.1%
Arabic	163	13.9%
Russian	149	12.7%
Somali	126	10.7%
Ukrainian	109	9.3%
Dari	56	4.8%
Farsi	53	4.5%
Tigrigna	36	3.1%
Spanish	33	2.8%
Amharic	25	2.1%
Burmese	24	2.0%
Swahili	20	1.7%
Oromo	14	1.2%
French	12	1.0%
Pashto	12	1.0%
Languages with Fewer than 10 Clients	29	2.5%
Other Language⁸	42	3.6%

⁷ Client self-reported data from ACES.

⁸ Any languages not on the ACES language list.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,174	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	559	47.6%
Male	615	52.4%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total Clients
Less Than 2 Years	845	72.0%
2 – 5 Years	217	18.5%
6 – 10 Years	46	3.9%
>10 Years	59	5.0%
Not Reported/ Unidentifiable	7	0.6%

Immigrant Status ⁹	All Clients	
	# of Clients	% of Total Clients
Refugee	816	69.5%
Special Immigrant	119	10.1%
Lawful Permanent Resident Alien	117	10.0%
Asylee	49	4.2%
Citizen Of Marshall Islands/Micronesia	26	2.2%
Parolee Paroled One Year Or More	11	0.9%
Non-Refugee	10	0.9%
Permanent Residing Under Color Of Law	9	0.8%
Cuban/Haitian Entrants	8	0.7%
Amerasian	1	0.1%
Victim Of Human Trafficking	1	0.1%
Unknown/Not reported	7	0.6%

⁹ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2017 Snapshot (continued)

ESL Level ¹⁰	All Clients	
	# of Clients	% of Total Clients
Level 1	323	27.5%
Level 2	171	14.6%
Level 3	140	11.9%
Level 4	84	7.2%
Level 5	36	3.1%
Level 6	32	2.7%
ESL Class Only ¹¹	60	5.1%
Other ¹²	328	27.9%

Age	All Clients	
16 – 24 Years Old	173	14.7%
25 – 34 Years Old	452	38.5%
35 – 44 Years Old	315	26.8%
45 – 54 Years Old	175	14.9%
55 – 64 Years Old	53	4.5%
65 and Older	6	0.5%
Avg. Age of Clients	35.3 Years Old	

¹⁰ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹¹ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

¹² Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2017 Snapshot

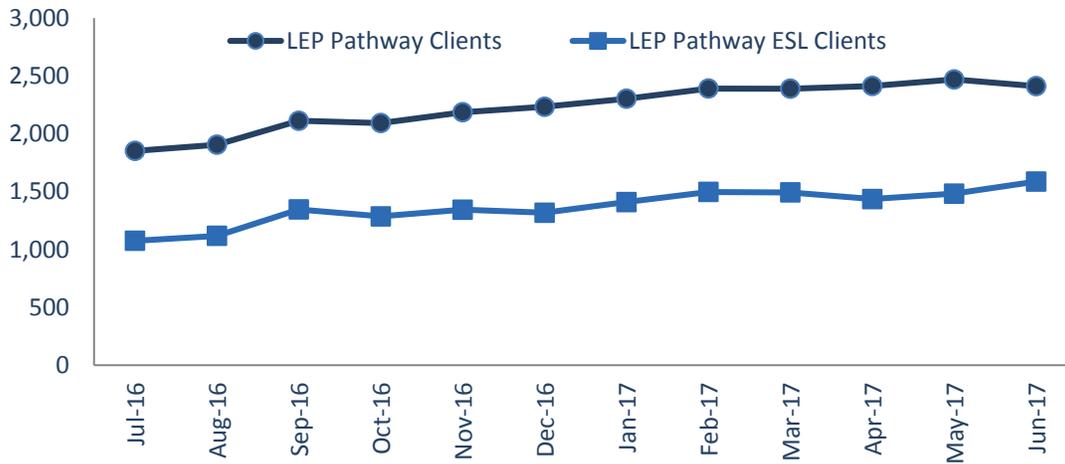
Region ¹³	# of Clients	% of Total
Region 1	142	12.0%
Region 2	918	77.9%
Region 3	119	10.1%
Total	1,179	100.0%

¹³ Data shows the number of clients served by ORIA service providers by DSHS region. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2017

Country	# of Clients	% of Total
Total	4,149	100.0%
Ukraine	758	18.3%
Somalia	545	13.1%
Iraq	534	12.9%
Afghanistan	305	7.4%
Ethiopia	271	6.5%
Iran	219	5.3%
Myanmar (Burma)	176	4.2%
Eritrea	137	3.3%
Congo, Democratic Republic of	136	3.3%
Bhutan	103	2.5%
Marshall Islands	103	2.5%
Moldova	86	2.1%
Russia Federation	86	2.1%
Sudan	75	1.8%
Mexico	66	1.6%
Syria	64	1.5%
Micronesia	37	0.9%
Vietnam	33	0.8%
Kazakhstan	26	0.6%
Bolivia	25	0.6%
Cuba	25	0.6%
Kenya	23	0.6%
India	13	0.3%
Uzbekistan	13	0.3%
Egypt	12	0.3%
Estonia	12	0.3%
Nepal	11	0.3%
Columbia	10	0.2%
Haiti	10	0.2%
Countries with Fewer than 10 Clients	169	4.1%
Unknown/Not Reported	66	1.6%

LEP Pathway Clients Who Received ESL Services, SFY 2017



SFY 2017	LEP Pathway ESL Clients		
	LEP Pathway Clients	# of Clients	Percent
July	1,852	1,075	58.0%
August	1,906	1,118	58.7%
September	2,113	1,346	63.7%
October	2,093	1,286	61.4%
November	2,186	1,344	61.5%
December	2,234	1,318	59.0%
January	2,303	1,410	61.2%
February	2,391	1,497	62.6%
March	2,390	1,493	62.5%
April	2,413	1,436	59.5%
May	2,470	1,483	60.0%
June	2,412	1,587	65.8%
Mo. Avg.	2,230	1,366	61.3%
Annual Unduplicated	5,475	3,127	57.1%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2017 Snapshot

Language	# of Clients	% of Total
Total	1,587	100.0%
English ¹⁴	282	17.8%
Russian	271	17.1%
Arabic	266	16.8%
Somali	148	9.3%
Ukrainian	122	7.7%
Dari	76	4.8%
Farsi	65	4.1%
Spanish	54	3.4%
Tigrigna	50	3.2%
Swahili	45	2.8%
Burmese	41	2.6%
Amharic	25	1.6%
French	18	1.1%
Oromo	16	1.0%
Romanian	16	1.0%
Pashto	13	0.8%
Languages with Fewer than 10 Clients	25	3.0%
Other Language ¹⁵	54	5.6%

¹⁴ There are a number of contributing factors that lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. ESL students may have strengths in some areas of English language proficiency, such as speaking or understanding, but may not be able to write.

¹⁵ Any languages not on the ACES language list.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2017 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,587	100.0%

Gender	All Clients	
Female	962	60.6%
Male	625	39.4%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	1,201	75.7%
2 – 5 Years	323	20.4%
6 – 10 Years	34	2.1%
>10 Years	23	1.4%
Not Reported/ Unidentifiable	6	0.4%

Immigrant Status ¹⁶	All Clients	
Refugee	1,204	75.9%
Special Immigrant	155	9.8%
Lawful Permanent Resident Alien	103	6.5%
Asylee	44	2.8%
Cuban/Haitian Entrants	18	1.1%
Parolee Paroled One Year Or More	14	0.9%
Citizen Of Marshall Islands/Micronesia	13	0.8%
Non-Refugee	12	0.8%
Permanent Residing Under Color Of Law	10	0.6%
Temporary Residents as Amnesty Beneficiaries	5	0.3%
Battered Alien	1	0.1%
Deportation Withheld	1	0.1%
Victim Of Human Trafficking	1	0.1%
Unknown/Not Reported	6	0.4%

¹⁶ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2017 Snapshot (continued)

ESL Level ¹⁷	All Clients	
	# of Clients	% of Total
Level 1	504	31.8%
Level 2	316	19.9%
Level 3	278	17.5%
Level 4	168	10.6%
Level 5	72	4.5%
Level 6	43	2.7%
ESL Class Only ¹⁸	206	13.0%

Age	All Clients	
16 – 24 Years Old	265	16.7%
25 – 34 Years Old	532	33.5%
35 – 44 Years Old	415	26.1%
45 – 54 Years Old	241	15.2%
55 – 64 Years Old	115	7.2%
65 and Older	19	1.2%
Avg. Age of Clients	36.3 Years Old	

¹⁷ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

¹⁸ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2017 Snapshot

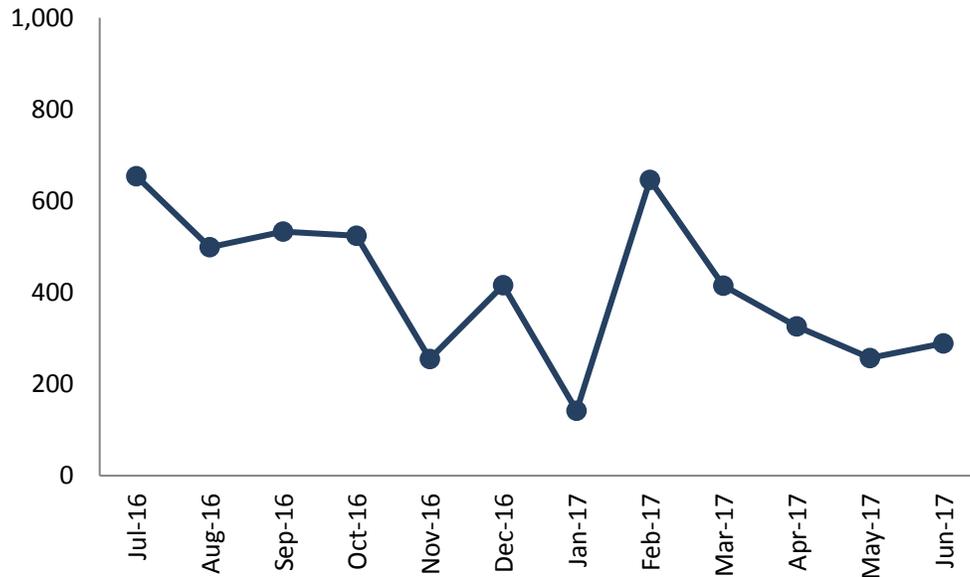
Region ¹⁹	# of Clients	% of Total
Region 1	378	23.8%
Region 2	1,040	65.5%
Region 3	169	10.6%
Total	1,587	100.0%

¹⁹ Data shows the number of clients served by ORIA service providers by DSHS region. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2017

Country	# of Clients	% of Total
Total	3,127	100.0%
Ukraine	614	19.6%
Iraq	468	15.0%
Somalia	351	11.2%
Afghanistan	240	7.7%
Ethiopia	185	5.9%
Myanmar (Burma)	160	5.1%
Congo, Democratic Republic of	147	4.7%
Iran	115	3.7%
Eritrea	88	2.8%
Moldova	82	2.6%
Syria	73	2.3%
Bhutan	61	2.0%
Mexico	59	1.9%
Sudan	59	1.9%
Russia Federation	50	1.6%
Marshall Islands	49	1.6%
Cuba	26	0.8%
Kazakhstan	20	0.6%
Micronesia	20	0.6%
Pakistan	20	0.6%
Bolivia	18	0.6%
Haiti	16	0.5%
Vietnam	14	0.4%
Kenya	13	0.4%
Uzbekistan	13	0.4%
Columbia	12	0.4%
Burundi	10	0.3%
Countries with Fewer Than 10 Clients	125	4.0%
Unknown/Not Reported	19	0.6%

Naturalization Services (NS) Clients, SFY 2017²⁰



SFY 2017	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Clients Who Reported Naturalization ²¹	# of Outreach Naturalizations Reported	Intake Screening	# of Outreach Enrollment
July	654	180	235	26	149	12
August	499	122	114	21	146	12
September	533	141	119	9	166	11
October	524	157	82	6	153	21
November	255	95	71	4	103	6
December	416	107	54	3	120	15
January	142	63	36	5	82	6
February	646	252	115	11	253	28
March	415	174	103	7	208	12
April	326	121	53	5	142	19
May	257	110	48	3	123	7
June	289	175	51	7	178	5
Mo. Avg.	413	141	90	9	152	13
Annual Unduplicated	3,008	1,697	1,081	107	1,823	154

²⁰ Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds are depleted towards the end of the year, so are the reports of services provided to clients.

²¹ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2017 Snapshot

Language	# of Clients	% of Total
Total	289	100.0%
English	168	58.1%
Arabic	22	7.6%
Spanish	20	6.9%
Somali	17	5.9%
Russian	16	5.5%
Vietnamese	13	4.5%
Burmese	10	3.5%
Other²²/Languages with Fewer than 10 Clients	23	8.0%

²² Any languages not on the ACES language list.

Demographics of Naturalization Service Clients, June 2017 Snapshot

All Clients		
Characteristic	# of Clients	% of Total
Total Clients	289	100.0%

All Clients		
Gender	# of Clients	% of Total
Female	177	61.2%
Male	112	38.8%
Unknown	0	0.0%

All Clients		
Time in the U.S.	# of Clients	% of Total
Less Than 2 Years	0	0.0%
2 – 5 Years	117	40.5%
6 – 10 Years	97	33.6%
More Than 10 Years	75	26.0%

All Clients		
Immigrant Status ²³	# of Clients	% of Total
Lawful Permanent Resident Alien	153	52.9%
Refugee	115	39.8%
Asylee	6	2.1%
Battered Alien	3	1.0%
Parolee Paroled One Year Or More	2	0.7%
Unknown/Not Reported	10	3.5%

²³ See Glossary at the end of this chapter for definitions.

Demographics of Naturalization Service Clients, June 2017 Snapshot (continued)

ESL Level ²⁴	All Clients	
	# of Clients	% of Total Clients
Level 1	19	6.6%
Level 2	18	6.2%
Level 3	22	7.6%
Level 4	15	5.2%
Level 5	6	2.1%
Level 6	0	0.0%
ESL Class Only ²⁵	7	2.4%
Other ²⁶	202	69.9%

Age	All Clients	
16 – 24 Years Old	46	15.9%
25 – 34 Years Old	49	17.0%
35 – 44 Years Old	77	26.6%
45 – 54 Years Old	59	20.4%
55 – 64 Years Old	24	8.3%
65 and Older	34	11.8%
Avg. Age of Clients	42.2 Years Old	

²⁴ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

²⁵ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

²⁶ Includes Naturalization Service clients who did not receive ESL services.

Naturalization Service Clients by DSHS Region, June 2017 Snapshot

Region ²⁷	# of Clients	% of Total
Region 1	48	16.6%
Region 2	202	69.9%
Region 3	39	13.5%
Total	289	100.0%

²⁷ Data shows the number of clients served by ORIA service providers by DSHS region. A client's residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2017

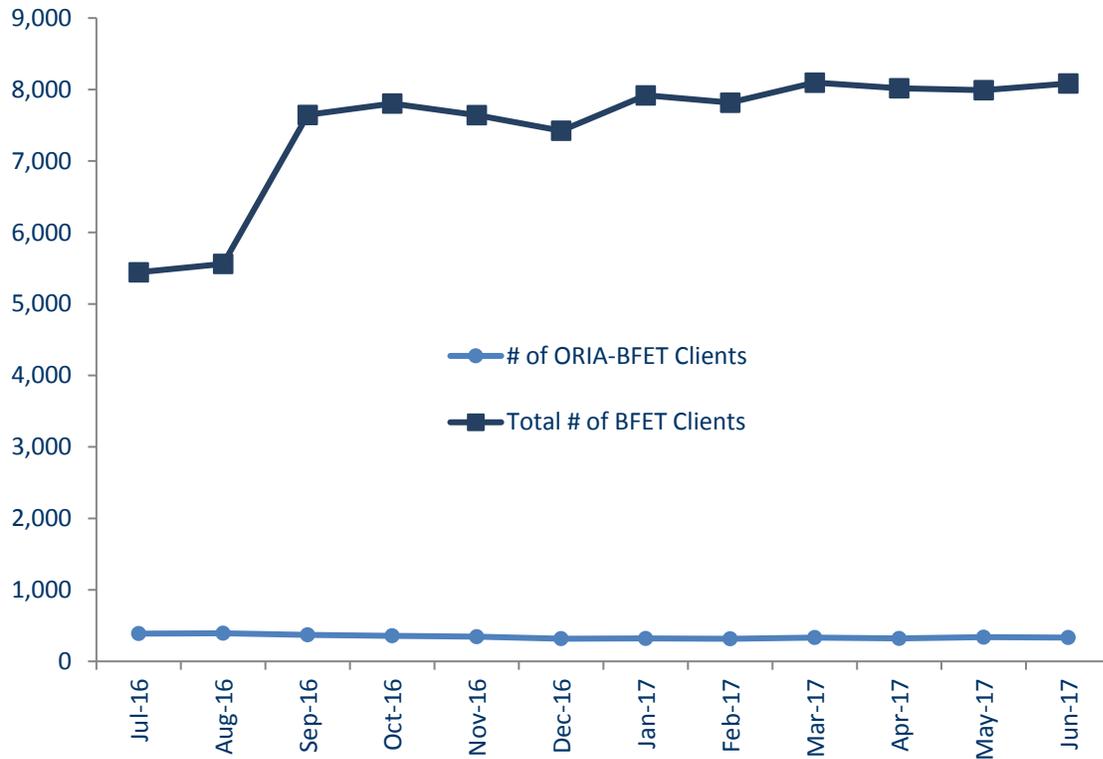
Country	# of Clients	% of Total
Total	3,008	100.0%
Ukraine	339	11.3%
Vietnam	288	9.6%
Russia	218	7.2%
Mexico	207	6.9%
Iraq	199	6.6%
Somalia	161	5.4%
Korea (South)	121	4.0%
China	114	3.8%
Moldova	109	3.6%
Cambodia Kampuchea	94	3.1%
Ethiopia	91	3.0%
Myanmar (Burma)	74	2.5%
Bhutan	63	2.1%
Iran	63	2.1%
Eritrea	55	1.8%
Philippines	48	1.6%
India	29	1.0%
Sudan	29	1.0%
Afghanistan	23	0.8%
Kenya	21	0.7%
Cuba	20	0.7%
Congo, Democratic Republic of	19	0.6%
Nepal	18	0.6%
Canada	17	0.6%
Bosnia and Herzegovina	16	0.5%
Korea (North)	16	0.5%
Pakistan	16	0.5%
El Salvador	15	0.5%
Haiti	15	0.5%
Kazakhstan	15	0.5%
Guatemala	14	0.5%
Fiji	13	0.4%
Kyrgyzstan	12	0.4%
Uzbekistan	11	0.4%

**Naturalization Service Clients by Country of Origin, SFY 2017
(continued)**

Country	# of Clients	% of Total
Belarus (Belorussia)	10	0.3%
Georgia	10	0.3%
Laos	10	0.3%
Morocco	10	0.3%
Thailand	10	0.3%
Western Samoa	10	0.3%
Countries with Fewer than 10 Clients	223	7.4%
Other Countries²⁸	162	5.4%

²⁸ Other countries not on the ACES country of origin list.

Monthly Basic Food Employment & Training (BFET) Clients Served²⁹, SFY 2017



SFY 2017	Total # of BFET Clients	# of ORIA-BFET Clients ³⁰
July	5,443	389
August	5,561	393
September	7,645	371
October	7,804	358
November	7,642	345
December	7,424	317
January	7,919	321
February	7,817	316
March	8,097	333
April	8,018	321
May	7,991	339
June	8,085	333
Mo. Avg.	7,454	345

²⁹ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

³⁰ BFET clients served by Office of Refugee and Immigrant Assistance.

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, or Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Deportation Withheld –The formal removal of an alien from the U.S. when the alien has been found removable for violating immigration laws. Deportation is ordered by an immigration judge without any punishment being imposed or contemplated.

Lawful Permanent Resident Alien – A non-citizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident Alien, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI

is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – An alien allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.