

Other Programs

SFY

2018

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), agency billing and collection services provided by the Office of Financial Recovery (OFR), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing
Book

Table of Contents

Other Programs Overview	4
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2017 and SFY 2018 ..	5
AREN Caseload, SFY 2009 – 2018	6
AREN Caseload as a Percent of the TANF Caseload, SFY 2009 – 2018	7
Average Monthly AREN Caseload by Service Type, SFY 2018	8
AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot	9
AREN Caseload by County of Residence, June 2018 Snapshot	13
AREN Client Demographics, June 2018 Snapshot	14
Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2017 and SFY 2018	16
CEAP Caseload, SFY 2009 – 2018.....	17
CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2018	18
CEAP Caseload by County of Residence, SFY 2018 Annual Unduplicated.....	22
CEAP Client Demographics, SFY 2018 Annual Unduplicated Total.....	23
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2017 and SFY 2018	25
DCA Caseload, SFY 2009 – 2018	26
DCA Caseload by DSHS Region of Issuance and Residence, June 2018 Snapshot.....	27
DCA Caseload by County of Residence, June 2018 Snapshot.....	31
DCA Client Demographics, June 2018 Snapshot	32
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2017 and SFY 2018	34
OAR Caseload, SFY 2009 – 2018	35
Average Monthly OAR Caseload by Service Type, SFY 2018	36
OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot.....	37
OAR Caseload by Home and Community Services Office (HCS), June 2018 Snapshot.....	42
OAR Caseload by County of Residence, June 2018 Snapshot	44
OAR Client Demographics, June 2018 Snapshot	45
Office of Financial Recovery (OFR) Total Collections, SFY 2009 – 2018	47
OFR Total Collections by Program, SFY 2018	48
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2017 and SFY 2018	49
RCA Caseload, SFY 2009 – 2018.....	50
RCA Caseload by Country of Origin, June 2018 Snapshot	51
RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot	52

RCA Caseload by County of Residence, June 2018 Snapshot..... 56

RCA Client Demographics, June 2018 Snapshot..... 57

Selected State Supplemental Payment (SSP) Program Characteristics, SFY 2017 and SFY 2018..... 59

SSP Caseload, SFY 2009 – 2018 60

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot 61

SSP Caseload by County of Residence, June 2018 Snapshot..... 68

SSP Client Demographics, June 2018 Snapshot..... 69

Selected Working Family Support (WFS) Program Characteristics, SFY 2017 and SFY 2018 71

WFS Caseload, SFY 2009 – 2018 72

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot..... 73

WFS Caseload by County of Residence, June 2018 Snapshot 77

WFS Client Demographics, June 2018 Snapshot 78

Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

Additional Requirements – Emergent Needs (AREN) – The program served an average of 215 cases each month in SFY 2018, compared to 226 monthly cases in SFY 2017.

Consolidated Emergency Assistance Program (CEAP) – The program served an average of 65 cases each month in SFY 2018, compared to 58 monthly cases in SFY 2017.

Diversion Cash Assistance (DCA) – The program served an average of 171 cases each month in SFY 2018, compared to 189 monthly cases in SFY 2017.

Ongoing Additional Requirements (OAR) – The program served an average of 240 cases each month in SFY 2018, compared to 239 monthly cases in SFY 2017.

Office of Financial Recovery (OFR) – Total OFR collections in SFY 2018 were about \$308.4 million, an increase from \$259.4 million in SFY 2017. In SFY 2018, about three-quarters (78.2%) of OFR collections came from these three program areas: Developmental Disabilities (48.9%), Mental Health (17.0%), and Vender Overpayments (12.3%).

Refugee Cash Assistance (RCA) – The program served an average of 280 cases each month in SFY 2018, compared to 569 monthly cases in SFY 2017.

State Supplemental Payment (SSP) – The program served an average of 38,996 cases each month in SFY 2018, compared to 38,254 monthly cases in SFY 2017.

Working Family Support (WFS) – The program served an average of 6,524 cases each month in SFY 2018, compared to 7,559 monthly cases in SFY 2017.

TECHNICAL NOTES:

DATA SOURCE:

- The majority of the data for this chapter was based on the ESA ACES database as of August 2018.
- The state population estimates are provided by OFM Forecasting Division.

DATA NOTES:

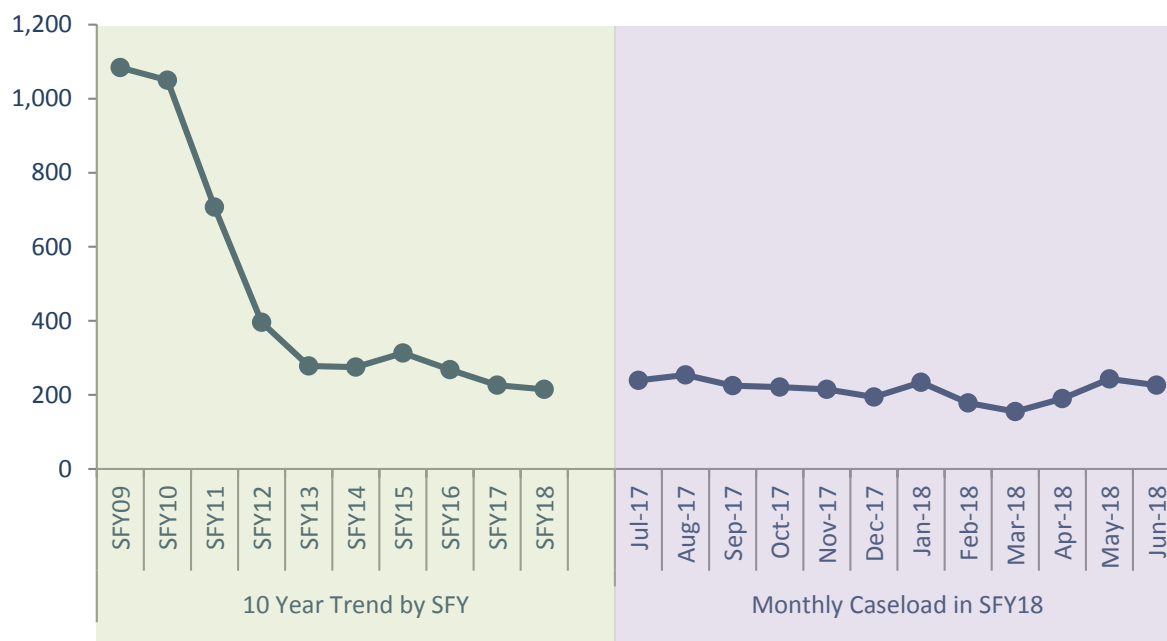
- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration.
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.

Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	226 (187 - 276)	215 (155 - 254)	-4.9% (Decrease)	↓
Average Number of Persons Per Month (Range)	638 (537 - 802)	588 (385 - 681)	-7.8% (Decrease)	↓
Average Number of Adults Per Month (Range)	222 (178 - 283)	207 (127 - 241)	-6.8% (Decrease)	↓
Average Number of Children Per Month (Range)	416 (359 - 519)	382 (258 - 446)	-8.2% (Decrease)	↓
State Population	7,310,300	7,427,600	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	65.2%	65.0%	-0.2% Point (Decrease)	↓
Average Persons Per Case	2.8	2.7	-0.1 Point (Decrease)	↓
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.9	1.8	-0.1 Point (Decrease)	↓
Average Monthly Payment Per Case (Range)¹	\$537.67 (\$504.38 - \$567.94)	\$520.60 (\$497.54 - \$554.07)	-3.2% (Decrease)	↓

¹ Payments not adjusted for refunds

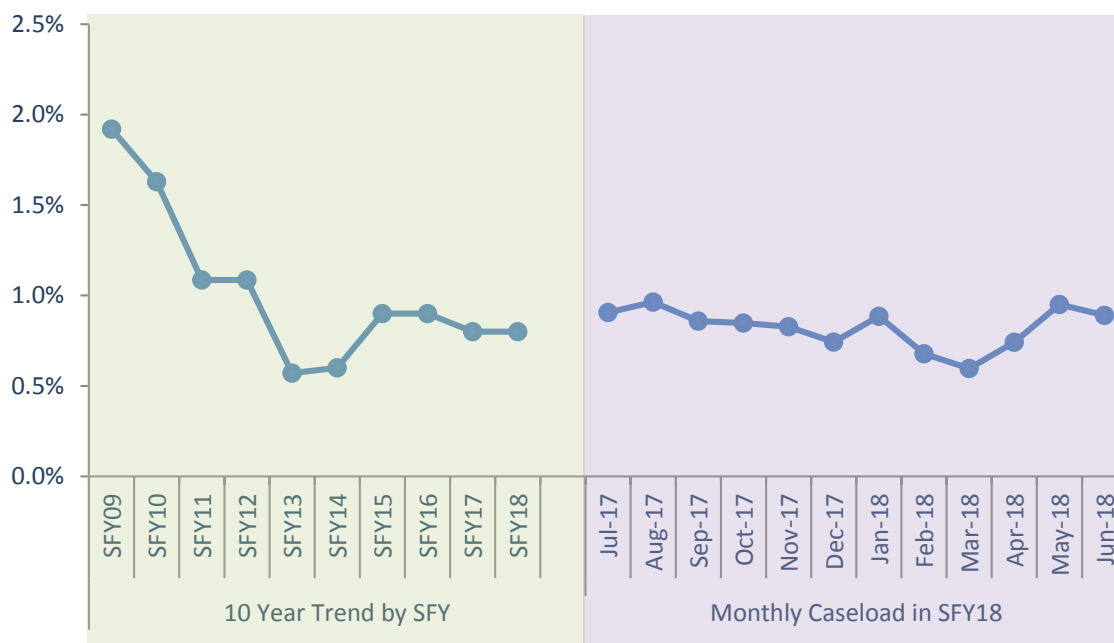
AREN Caseload, SFY 2009 - 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	1,084	SFY14	275
SFY10	1,050	SFY15	313
SFY11	707	SFY16	268
SFY12	396	SFY17	226
SFY13	278	SFY18	215

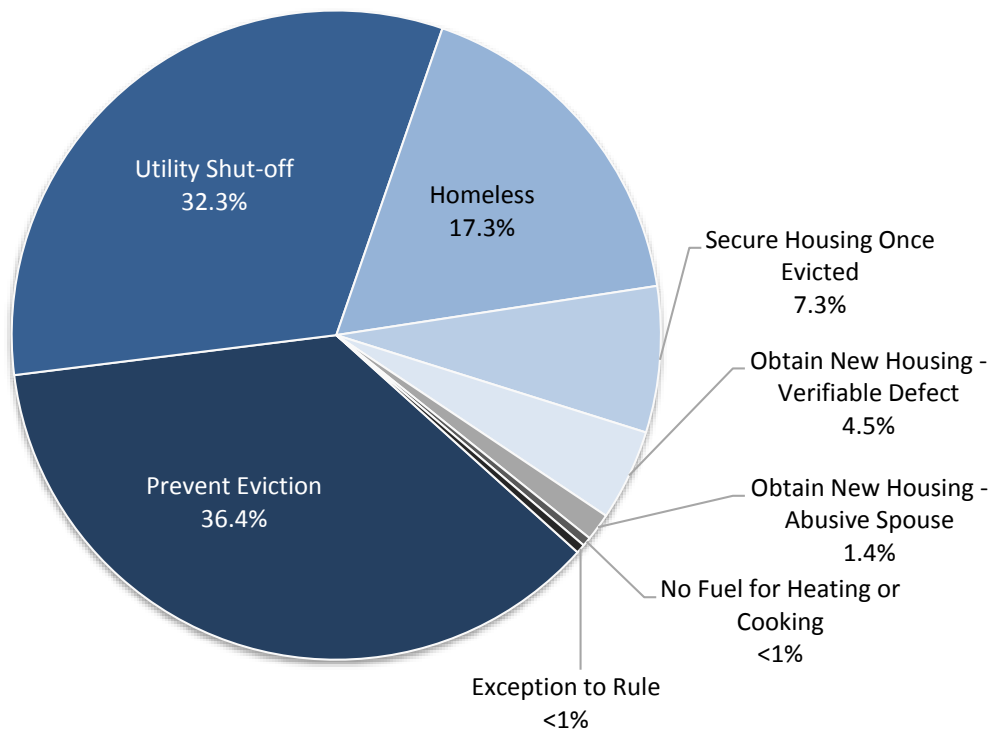
SFY 2018	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	239	658	\$127,178	\$532.12
August	254	668	\$129,125	\$508.37
September	225	623	\$112,169	\$498.53
October	221	625	\$116,310	\$526.29
November	215	571	\$109,365	\$508.68
December	194	556	\$107,489	\$554.07
January	234	667	\$116,423	\$497.54
February	178	484	\$96,423	\$541.70
March	155	385	\$83,492	\$538.66
April	190	512	\$100,171	\$527.22
May	243	681	\$128,419	\$528.47
June	226	629	\$116,543	\$515.68
Mo. Avg.	215	588	\$111,926	\$520.60

AREN Caseload as a Percent of the TANF Caseload, SFY 2009 – 2018



SFY 2018	TANF Caseload	AREN Caseload	% of TANF Caseload
July	26,364	239	0.9%
August	26,368	254	1.0%
September	26,224	225	0.9%
October	26,065	221	0.8%
November	25,990	215	0.8%
December	26,133	194	0.7%
January	26,430	234	0.9%
February	26,247	178	0.7%
March	25,973	155	0.6%
April	25,614	190	0.7%
May	25,576	243	1.0%
June	25,378	226	0.9%
Mo. Avg.	26,030	215	0.8%

Average Monthly AREN Caseload by Service Type, SFY 2018



AREN Case Type ²	AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	80	36.4%
Utility Shut-off	71	32.3%
Homeless	38	17.3%
Secure Housing Once Evicted	16	7.3%
Obtain New Housing - Verifiable Defect	10	4.5%
Obtain New Housing - Abusive Spouse	3	1.4%
No Fuel for Heating or Cooking	1	0.5%
Exception to Rule	1	0.5%
Clothing Due to Natural Disaster	0	0.0%
Housing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
Total Cases	220	100.0%

² Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	75	33.2%	227	36.1%	75	33.2%	227	36.1%
Region 2 CSOs	51	22.6%	123	19.6%	52	23.0%	125	19.9%
Region 3 CSOs	100	44.2%	279	44.4%	99	43.8%	277	44.0%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	226	100.0%	629	100.0%	226	100.0%	629	100.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.4%	4	0.6%	1	0.4%	4	0.6%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.4%	3	0.5%	1	0.4%	3	0.5%
ELLENSBURG	1	0.4%	1	0.2%	1	0.4%	1	0.2%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	3	1.3%	7	1.1%	4	1.8%	9	1.4%
MOSES LAKE	1	0.4%	2	0.3%	2	0.9%	4	0.6%
NEWPORT	2	0.9%	5	0.8%	2	0.9%	5	0.8%
OKANOGAN	2	0.9%	7	1.1%	2	0.9%	7	1.1%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	26	11.5%	73	11.6%	28	12.4%	74	11.8%
SPOKANE TRENT	25	11.1%	90	14.3%	23	10.2%	89	14.1%
SUNNYSIDE	3	1.3%	6	1.0%	2	0.9%	4	0.6%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	2	0.9%	4	0.6%	1	0.4%	2	0.3%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	8	3.5%	25	4.0%	8	3.5%	25	4.0%
Region 1 Total	75	33.2%	227	36.1%	75	33.2%	227	36.1%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	0.9%	8	1.3%	2	0.9%	8	1.3%
AUBURN	3	1.3%	7	1.1%	4	1.8%	9	1.4%
BELLINGHAM	1	0.4%	3	0.5%	1	0.4%	3	0.5%
BELLTOWN	3	1.3%	8	1.3%	3	1.3%	8	1.3%
CAPITOL HILL	2	0.9%	4	0.6%	2	0.9%	4	0.6%
EVERETT	9	4.0%	18	2.9%	9	4.0%	18	2.9%
FEDERAL WAY	4	1.8%	12	1.9%	4	1.8%	12	1.9%
KING EASTSIDE	3	1.3%	6	1.0%	3	1.3%	6	1.0%
KING NORTH	2	0.9%	4	0.6%	1	0.4%	2	0.3%
KING SOUTH	4	1.8%	9	1.4%	5	2.2%	11	1.7%
MT VERNON	1	0.4%	1	0.2%	1	0.4%	1	0.2%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	4	1.8%	7	1.1%	5	2.2%	9	1.4%
RENTON	5	2.2%	17	2.7%	4	1.8%	15	2.4%
SKY VALLEY	3	1.3%	9	1.4%	3	1.3%	9	1.4%
SMOKEY POINT	2	0.9%	4	0.6%	2	0.9%	4	0.6%
WHITE CENTER	3	1.3%	6	1.0%	3	1.3%	6	1.0%
Region 2 Total	51	22.6%	123	19.6%	52	23.0%	125	19.9%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	8	3.5%	19	3.0%	8	3.5%	19	3.0%
BREMERTON	3	1.3%	5	0.8%	3	1.3%	5	0.8%
CHEHALIS	4	1.8%	11	1.7%	4	1.8%	11	1.7%
COLUMBIA RIVER	6	2.7%	18	2.9%	6	2.7%	18	2.9%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	13	5.8%	42	6.7%	12	5.3%	40	6.4%
LAKEWOOD	15	6.6%	43	6.8%	17	7.5%	46	7.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	9	4.0%	26	4.1%	10	4.4%	28	4.5%
PIERCE NORTH	11	4.9%	27	4.3%	11	4.9%	27	4.3%
PIERCE SOUTH	23	10.2%	63	10.0%	19	8.4%	56	8.9%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	5	2.2%	18	2.9%	6	2.7%	20	3.2%
SHELTON	2	0.9%	4	0.6%	2	0.9%	4	0.6%
SOUTH BEND	1	0.4%	3	0.5%	1	0.4%	3	0.5%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	100	44.2%	279	44.4%	99	43.8%	277	44.0%

AREN Caseload by County of Residence, June 2018 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	4	1.8%	11	1.7%
Asotin	1	0.4%	4	0.6%	Lincoln	0	0.0%	0	0.0%
Benton	3	1.3%	7	1.1%	Mason	2	0.9%	4	0.6%
Chelan	1	0.4%	2	0.3%	Okanogan	2	0.9%	7	1.1%
Clallam	0	0.0%	0	0.0%	Pacific	1	0.4%	3	0.5%
Clark	6	2.7%	18	2.9%	Pend Oreille	2	0.9%	5	0.8%
Columbia	0	0.0%	0	0.0%	Pierce	53	23.5%	149	23.7%
Cowlitz	12	5.3%	40	6.4%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	1	0.4%	1	0.2%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	1	0.4%	2	0.3%	Snohomish	16	7.1%	39	6.2%
Garfield	0	0.0%	0	0.0%	Spokane	51	22.6%	163	25.9%
Grant	2	0.9%	4	0.6%	Stevens	1	0.4%	3	0.5%
Grays Harbor	8	3.5%	19	3.0%	Thurston	10	4.4%	28	4.5%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	34	15.0%	82	13.0%	Whatcom	1	0.4%	3	0.5%
Kitsap	3	1.3%	5	0.8%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.4%	1	0.2%	Yakima	10	4.4%	29	4.6%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	226	100.0%	629	100.0%

AREN Client Demographics, June 2018 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	629	100.0%	216	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	379	60.3%	163	75.5%
Male	250	39.7%	53	24.5%
Unknown	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	90	14.3%	23	10.6%
Not Hispanic or Latino³	539	85.7%	193	89.4%
White	275	43.7%	119	55.1%
Black/African American	149	23.7%	50	23.1%
Asian/Pacific Islander	37	5.9%	14	6.5%
American Indian/Alaska Native	23	3.7%	6	2.8%
Two or More Races	22	3.5%	3	1.4%
Race Not Reported	33	5.2%	1	0.5%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			21	9.7%
Married			41	19.0%
Never Married			123	56.9%
Divorced			29	13.4%
Widowed			2	0.9%
Not Reported/Unidentifiable			0	0.0%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	609	96.8%	203	94.0%
Resident Alien	19	3.0%	13	6.0%
U.S. National⁴	1	0.2%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ⁵	105	16.7%	49	22.7%

Education Status	All Adults	
Less than a High School Diploma	42	19.4%
High School Graduate or GED	103	47.7%
Some College or College Degree	70	32.4%
Not Reported/Unidentifiable	1	0.5%

Age	All Clients		All Adults	
< 1 Year Old	28	4.5%	N/A	
1 – 5 Years Old	155	24.6%		
6 – 10 Years Old	110	17.5%		
11 – 15 Years Old	89	14.1%		
16 – 17 Years Old	23	3.7%		
18 – 24 Years Old	36	5.7%	28	13.0%
25 – 34 Years Old	100	15.9%	100	46.3%
35 – 44 Years Old	65	10.3%	65	30.1%
45 – 54 Years Old	20	3.2%	20	9.3%
55 – 64 Years Old	3	0.5%	3	1.4%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	7.2 Years			
Average Age of Adults	33.5 Years			

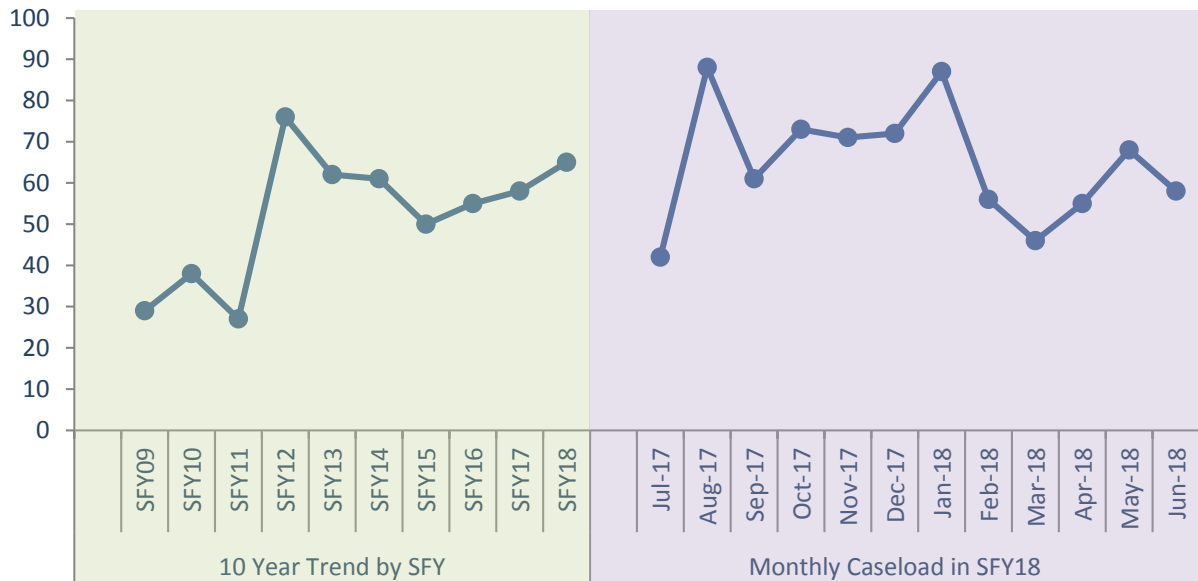
⁵ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	58 (41 - 97)	65 (42 - 88)	12.1% (Increase)	↑
Average Number of Persons Per Month (Range)	194 (125 - 362)	210 (132 - 299)	8.2% (Increase)	↑
Average Number of Adults Per Month (Range)	74 (48 - 138)	81 (54 - 121)	9.5% (Increase)	↑
Average Number of Children Per Month (Range)	120 (77 - 224)	129 (72 - 178)	7.5% (Increase)	↑
State Population	7,310,300	7,427,600	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	61.9%	61.4%	-0.5% Point (Decrease)	↓
Average Persons Per Case	3.3	3.2	-0.1 Point (Decrease)	↓
Average Children Per Case	2.1	2.0	-0.1 Point (Decrease)	↓
Average Children Per Adult	1.6	1.6	No Change	=
Average Monthly Payment Per Case (Range) ⁶	\$456.17 (\$426.65 - \$523.21)	\$438.86 (\$373.69 - \$484.20)	-3.8% (Decrease)	↓

⁶ Payments not adjusted for refunds.

CEAP Caseload, SFY 2009 – 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	29	SFY14	61
SFY10	38	SFY15	50
SFY11	27	SFY16	55
SFY12	76	SFY17	58
SFY13	62	SFY18	65

SFY 2018	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	42	143	\$19,751	\$470.26
August	88	273	\$36,502	\$414.80
September	61	202	\$29,536	\$484.20
October	73	236	\$33,963	\$465.25
November	71	232	\$31,498	\$443.63
December	72	239	\$32,329	\$449.02
January	87	299	\$39,405	\$452.93
February	56	170	\$24,133	\$430.95
March	46	132	\$17,190	\$373.69
April	55	179	\$24,259	\$441.07
May	68	220	\$29,267	\$430.39
June	58	195	\$24,478	\$422.04
Mo. Avg.	65	210	\$28,526	\$438.86
Annual Undup.	773	2,496	\$342,312	\$442.84

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2018⁷

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	262	33.9%	959	38.4%	262	33.9%	959	38.4%
Region 2 CSOs	214	27.7%	631	25.3%	211	27.3%	622	24.9%
Region 3 CSOs	297	38.4%	906	36.3%	300	38.8%	915	36.7%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	773	100.0%	2,496	100.0%	773	100.0%	2,496	100.0%

⁷ These are the annual unduplicated cases/clients in the state fiscal year.

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2018 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.1%	4	0.2%	1	0.1%	4	0.2%
COLFAX	0	0.0%	0	0.0%	3	0.4%	15	0.6%
COLVILLE	1	0.1%	3	0.1%	0	0.0%	0	0.0%
ELLENSBURG	1	0.1%	2	0.1%	1	0.1%	2	0.1%
GOLDENDALE	1	0.1%	3	0.1%	2	0.3%	9	0.4%
KENNEWICK	30	3.9%	137	5.5%	37	4.8%	156	6.3%
MOSES LAKE	5	0.6%	11	0.4%	5	0.6%	11	0.4%
NEWPORT	1	0.1%	5	0.2%	1	0.1%	5	0.2%
OKANOGAN	7	0.9%	28	1.1%	7	0.9%	28	1.1%
REPUBLIC	2	0.3%	12	0.5%	0	0.0%	0	0.0%
SPOKANE MAPLE	37	4.8%	123	4.9%	34	4.4%	115	4.6%
SPOKANE TRENT	86	11.1%	280	11.2%	89	11.5%	288	11.5%
SUNNYSIDE	67	8.7%	252	10.1%	59	7.6%	218	8.7%
TOPPENISH	4	0.5%	15	0.6%	4	0.5%	24	1.0%
WALLA WALLA	1	0.1%	5	0.2%	2	0.3%	11	0.4%
WENATCHEE	2	0.3%	7	0.3%	2	0.3%	7	0.3%
WHITE SALMON	1	0.1%	6	0.2%	0	0.0%	0	0.0%
YAKIMA	15	1.9%	66	2.6%	15	1.9%	66	2.6%
Region 1 Total	262	33.9%	959	38.4%	262	33.9%	959	38.4%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2018 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	14	1.8%	42	1.7%	17	2.2%	49	2.0%
AUBURN	15	1.9%	48	1.9%	16	2.1%	53	2.1%
BELLINGHAM	24	3.1%	66	2.6%	24	3.1%	66	2.6%
BELLTOWN	21	2.7%	47	1.9%	17	2.2%	39	1.6%
CAPITOL HILL	0	0.0%	0	0.0%	2	0.3%	5	0.2%
EVERETT	56	7.2%	175	7.0%	52	6.7%	162	6.5%
FEDERAL WAY	8	1.0%	26	1.0%	7	0.9%	23	0.9%
KING EASTSIDE	3	0.4%	12	0.5%	3	0.4%	12	0.5%
KING NORTH	28	3.6%	69	2.8%	20	2.6%	50	2.0%
KING SOUTH	11	1.4%	34	1.4%	11	1.4%	34	1.4%
MT VERNON	4	0.5%	12	0.5%	4	0.5%	12	0.5%
OAK HARBOR	3	0.4%	10	0.4%	3	0.4%	10	0.4%
RAINIER	5	0.6%	15	0.6%	7	0.9%	17	0.7%
RENTON	3	0.4%	10	0.4%	4	0.5%	14	0.6%
SKY VALLEY	3	0.4%	9	0.4%	2	0.3%	5	0.2%
SMOKEY POINT	8	1.0%	25	1.0%	11	1.4%	36	1.4%
WHITE CENTER	8	1.0%	31	1.2%	11	1.4%	35	1.4%
Region 2 Total	214	27.7%	631	25.3%	211	27.3%	622	24.9%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2018 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	15	1.9%	47	1.9%	16	2.1%	49	2.0%
BREMERTON	40	5.2%	123	4.9%	38	4.9%	117	4.7%
CHEHALIS	8	1.0%	27	1.1%	8	1.0%	27	1.1%
COLUMBIA RIVER	80	10.3%	245	9.8%	80	10.3%	245	9.8%
FORKS	5	0.6%	17	0.7%	6	0.8%	20	0.8%
KELSO	59	7.6%	164	6.6%	59	7.6%	164	6.6%
LAKEWOOD	17	2.2%	52	2.1%	19	2.5%	59	2.4%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	14	1.8%	46	1.8%	16	2.1%	53	2.1%
PIERCE NORTH	20	2.6%	71	2.8%	15	1.9%	50	2.0%
PIERCE SOUTH	11	1.4%	33	1.3%	14	1.8%	47	1.9%
PORT ANGELES	7	0.9%	15	0.6%	6	0.8%	12	0.5%
PORT TOWNSEND	1	0.1%	5	0.2%	1	0.1%	5	0.2%
PUYALLUP VALLEY	18	2.3%	53	2.1%	19	2.5%	56	2.2%
SHELTON	0	0.0%	0	0.0%	1	0.1%	3	0.1%
SOUTH BEND	1	0.1%	5	0.2%	1	0.1%	5	0.2%
STEVENSON	1	0.1%	3	0.1%	1	0.1%	3	0.1%
Region 3 Total	297	38.4%	906	36.3%	300	38.8%	915	36.7%

CEAP Caseload by County of Residence, SFY 2018 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	0.3%	4	0.2%	Lewis	8	1.0%	27	1.1%
Asotin	1	0.1%	4	0.2%	Lincoln	0	0.0%	0	0.0%
Benton	24	3.1%	85	3.4%	Mason	1	0.1%	3	0.1%
Chelan	2	0.3%	7	0.3%	Okanogan	7	0.9%	28	1.1%
Clallam	12	1.6%	32	1.3%	Pacific	1	0.1%	5	0.2%
Clark	80	10.3%	245	9.8%	Pend Oreille	1	0.1%	5	0.2%
Columbia	1	0.1%	5	0.2%	Pierce	67	8.7%	212	8.5%
Cowlitz	58	7.5%	161	6.5%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	4	0.5%	12	0.5%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.1%	3	0.1%
Franklin	13	1.7%	71	2.8%	Snohomish	82	10.6%	252	10.1%
Garfield	0	0.0%	0	0.0%	Spokane	123	15.9%	403	16.1%
Grant	3	0.4%	7	0.3%	Stevens	3	0.4%	15	0.6%
Grays Harbor	16	2.1%	49	2.0%	Thurston	16	2.1%	53	2.1%
Island	3	0.4%	10	0.4%	Wahkiakum	1	0.1%	3	0.1%
Jefferson	1	0.1%	5	0.2%	Walla Walla	1	0.1%	6	0.2%
King	98	12.7%	282	11.3%	Whatcom	24	3.1%	66	2.6%
Kitsap	38	4.9%	117	4.7%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.1%	2	0.1%	Yakima	78	10.1%	308	12.3%
Klickitat	2	0.3%	9	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	773	100.0%	2,496	100.0%

CEAP Client Demographics, SFY 2018 Annual Unduplicated Total

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	2,496	100.0%	997	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	1,471	58.9%	744	74.6%
Male	1,025	41.1%	253	25.4%
Unknown	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	743	29.8%	247	24.8%
Not Hispanic or Latino⁸	1,753	70.2%	750	75.2%
White	1,061	42.5%	507	50.9%
Black/African American	279	11.2%	115	11.5%
Asian/Pacific Islander	115	4.6%	51	5.1%
American Indian/Alaska Native	90	3.6%	32	3.2%
Two or More Races	65	2.6%	13	1.3%
Race Not Reported	143	5.7%	32	3.2%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			90	9.0%
Married			206	20.7%
Never Married			586	58.8%
Divorced			108	10.8%
Widowed			4	0.4%
Not Reported/Unidentifiable			3	0.3%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	2,314	92.7%	848	85.1%
Resident Alien	77	3.1%	65	6.5%
U.S. National⁹	2	0.1%	1	0.1%
Not Reported/Unidentifiable	103	4.1%	83	8.3%

⁸ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

CEAP Client Demographics, SFY 2018 Annual Unduplicated Total (continued)

Characteristic	All Clients		All Adults	
	Number	% of Total Clients	Number	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹⁰	464	18.6%	218	21.9%

Education Status	All Clients		All Adults	
Less than a High School Diploma	1,555	62.3%	359	36.0%
High School Graduate or GED	439	17.6%	427	42.8%
Some College or College Degree	203	8.1%	203	20.4%
Not Reported/Unidentifiable	299	12.0%	8	0.8%

Age	All Clients		All Adults	
< 1 Year Old	57	2.3%	N/A	
1 – 5 Years Old	473	19.0%		
6 – 10 Years Old	467	18.7%		
11 – 15 Years Old	386	15.5%		
16 – 17 Years Old	116	4.6%		
18 – 24 Years Old	149	6.0%	149	14.9%
25 – 34 Years Old	407	16.3%	407	40.8%
35 – 44 Years Old	346	13.9%	346	34.7%
45 – 54 Years Old	88	3.5%	88	8.8%
55 – 64 Years Old	7	0.3%	7	0.7%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	8.1 Years			
Average Age of Adults	33.4 Years			

Length of Stay	
Average Length of Stay ¹¹	1.2 Months

¹⁰ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

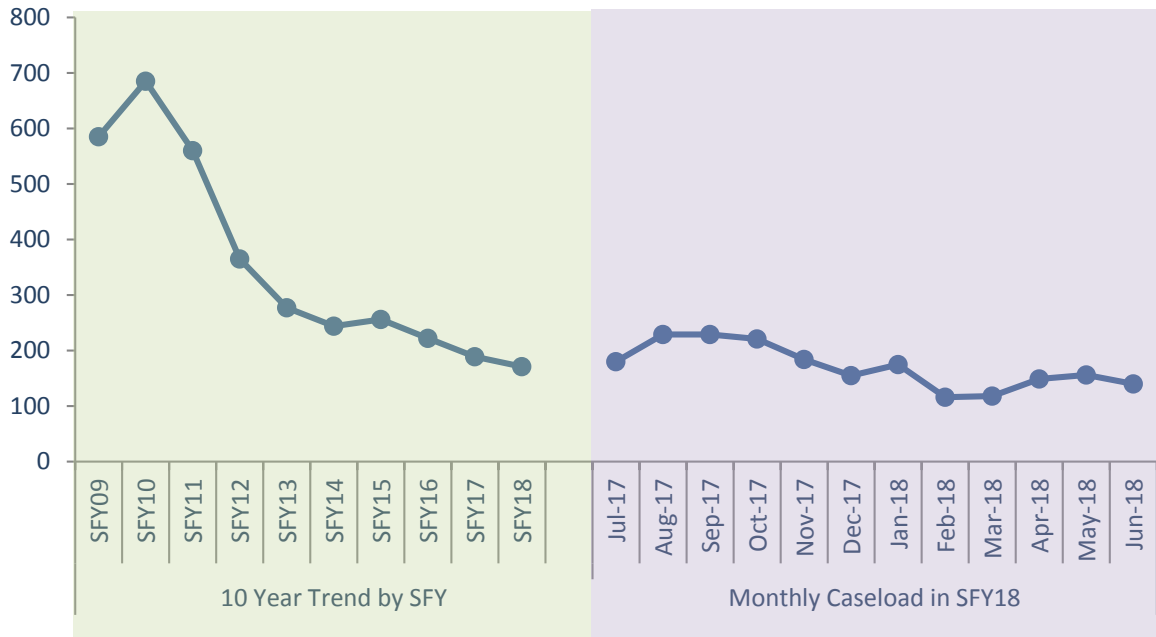
¹¹ Average Cumulative Months Adult Clients Received CEAP Since July 1997.

Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	189 (147 - 238)	171 (116 - 229)	-9.5% (Decrease)	↓
Average Number of Persons Per Month (Range)	599 (446 - 761)	544 (351 - 749)	-9.2% (Decrease)	↓
Average Number of Adults Per Month (Range)	243 (195 - 301)	214 (150 - 288)	-11.9% (Decrease)	↓
Average Number of Children Per Month (Range)	356 (245 - 460)	331 (201 - 461)	-7.0% (Decrease)	↓
State Population	7,310,300	7,427,600	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	59.4%	60.8%	1.4% Point (Increase)	↑
Average Persons Per Case	3.2	3.2	No Change	=
Average Children Per Case	1.9	1.9	No Change	=
Average Children Per Adult	1.5	1.5	No Change	=
Average Monthly Payment Per Case (Range) ¹²	\$1,119.66 (\$1,075.23 - \$1,143.48)	\$1,092.92 (\$1,055.03 - \$1,1134.49)	-2.4% (Decrease)	↓

¹² Payments not adjusted for refunds

DCA Caseload, SFY 2009 – 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	585	SFY14	244
SFY10	685	SFY15	256
SFY11	560	SFY16	222
SFY12	365	SFY17	189
SFY13	277	SFY18	171

SFY 2018	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	180	589	\$189,906	\$1,055.03
August	229	749	\$248,589	\$1,085.54
September	229	726	\$246,147	\$1,074.88
October	221	687	\$236,791	\$1,071.45
November	184	551	\$203,584	\$1,106.44
December	155	520	\$167,179	\$1,078.57
January	175	548	\$190,098	\$1,086.27
February	116	351	\$128,250	\$1,105.60
March	118	374	\$131,676	\$1,115.90
April	149	480	\$169,039	\$1,134.49
May	156	496	\$176,642	\$1,132.32
June	140	458	\$154,764	\$1,105.45
Mo. Avg.	171	544	\$186,889	\$1,092.92

DCA Caseload by DSHS Region of Issuance and Residence, June 2018 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	Cases	% of State Total	Clients	% of State Total	Cases	% of State Total	Clients	% of State Total
Region 1 CSOs	37	26.4%	127	27.7%	37	26.4%	127	27.7%
Region 2 CSOs	42	30.0%	128	27.9%	42	30.0%	128	27.9%
Region 3 CSOs	61	43.6%	203	44.3%	61	43.6%	203	44.3%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	140	100.0%	458	100.0%	140	100.0%	458	100.0%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	5	3.6%	22	4.8%	5	3.6%	22	4.8%
MOSES LAKE	3	2.1%	9	2.0%	3	2.1%	9	2.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	10	7.1%	30	6.6%	12	8.6%	39	8.5%
SPOKANE TRENT	13	9.3%	49	10.7%	11	7.9%	40	8.7%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	1	0.7%	4	0.9%	1	0.7%	4	0.9%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	5	3.6%	13	2.8%	5	3.6%	13	2.8%
Region 1 Total	37	26.4%	127	27.7%	37	26.4%	127	27.7%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	1	0.7%	4	0.9%	1	0.7%	4	0.9%
AUBURN	5	3.6%	18	3.9%	5	3.6%	18	3.9%
BELLINGHAM	8	5.7%	25	5.5%	8	5.7%	25	5.5%
BELLTOWN	1	0.7%	4	0.9%	1	0.7%	4	0.9%
CAPITOL HILL	4	2.9%	11	2.4%	4	2.9%	11	2.4%
EVERETT	5	3.6%	14	3.1%	5	3.6%	14	3.1%
FEDERAL WAY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING EASTSIDE	2	1.4%	6	1.3%	2	1.4%	6	1.3%
KING NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING SOUTH	3	2.1%	9	2.0%	3	2.1%	9	2.0%
MT VERNON	2	1.4%	5	1.1%	2	1.4%	5	1.1%
OAK HARBOR	2	1.4%	4	0.9%	2	1.4%	4	0.9%
RAINIER	4	2.9%	13	2.8%	4	2.9%	13	2.8%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	2	1.4%	7	1.5%	2	1.4%	7	1.5%
WHITE CENTER	3	2.1%	8	1.7%	3	2.1%	8	1.7%
Region 2 Total	42	30.0%	128	27.9%	42	30.0%	128	27.9%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	3	2.1%	13	2.8%	3	2.1%	13	2.8%
BREMERTON	4	2.9%	12	2.6%	4	2.9%	12	2.6%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	9	6.4%	23	5.0%	9	6.4%	23	5.0%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	4	2.9%	16	3.5%	4	2.9%	16	3.5%
LAKEWOOD	10	7.1%	34	7.4%	9	6.4%	31	6.8%
LONG BEACH	1	0.7%	3	0.7%	1	0.7%	3	0.7%
OLYMPIA	7	5.0%	25	5.5%	7	5.0%	25	5.5%
PIERCE NORTH	4	2.9%	12	2.6%	5	3.6%	15	3.3%
PIERCE SOUTH	13	9.3%	45	9.8%	13	9.3%	45	9.8%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	1	0.7%	3	0.7%	1	0.7%	3	0.7%
PUYALLUP VALLEY	3	2.1%	9	2.0%	3	2.1%	9	2.0%
SHELTON	2	1.4%	8	1.7%	2	1.4%	8	1.7%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	61	43.6%	203	44.3%	61	43.6%	203	44.3%

DCA Caseload by County of Residence, June 2018 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	0.7%	3	0.7%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	5	3.6%	22	4.8%	Mason	2	1.4%	8	1.7%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	1	0.7%	3	0.7%
Clark	9	6.4%	23	5.0%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	30	21.4%	100	21.8%
Cowlitz	4	2.9%	16	3.5%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.7%	4	0.9%	Skagit	2	1.4%	5	1.1%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%	Snohomish	8	5.7%	25	5.5%
Garfield	0	0.0%	0	0.0%	Spokane	23	16.4%	79	17.2%
Grant	2	1.4%	6	1.3%	Stevens	0	0.0%	0	0.0%
Grays Harbor	3	2.1%	13	2.8%	Thurston	7	5.0%	25	5.5%
Island	2	1.4%	4	0.9%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	1	0.7%	3	0.7%	Walla Walla	0	0.0%	0	0.0%
King	22	15.7%	69	15.1%	Whatcom	8	5.7%	25	5.5%
Kitsap	4	2.9%	12	2.6%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	5	3.6%	13	2.8%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	140	100.0%	458	100.0%

DCA Client Demographics, June 2018 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	458	100.0%	170	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	289	63.1%	132	77.6%
Male	169	36.9%	38	22.4%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	65	14.2%	25	14.7%
Not Hispanic or Latino¹³	393	85.8%	145	85.3%
White	178	38.9%	79	46.5%
Black/African American	98	21.4%	36	21.2%
Asian/Pacific Islander	28	6.1%	11	6.5%
American Indian/Alaska Native	18	3.9%	7	4.1%
Two or More Races	21	4.6%	4	2.4%
Race Not Reported	50	10.9%	8	4.7%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			23	13.5%
Married			28	16.5%
Never Married			95	55.9%
Divorced			21	12.4%
Widowed			3	1.8%
Not Reported/Unidentifiable			0	0.0%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	438	95.6%	158	92.9%
Resident Alien	19	4.1%	11	6.5%
U.S. National¹⁴	1	0.2%	1	0.6%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

¹³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹⁵	26	5.7%	13	7.6%

Education Status	All Clients		All Adults	
Less than a High School Diploma			31	18.2%
High School Graduate or GED			83	48.8%
Some College or College Degree			56	32.9%
Not Reported/Unidentifiable			0	0.0%

Age	All Clients		All Adults	
< 1 Year Old	33	7.2%	N/A	
1 – 5 Years Old	97	21.2%		
6 – 10 Years Old	89	19.4%		
11 – 15 Years Old	57	12.4%		
16 – 17 Years Old	11	2.4%		
18 – 24 Years Old	31	6.8%	30	17.6%
25 – 34 Years Old	84	18.3%	84	49.4%
35 – 44 Years Old	47	10.3%	47	27.6%
45 – 54 Years Old	7	1.5%	7	4.1%
55 – 64 Years Old	2	0.4%	2	1.2%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	6.6 Years			
Average Age of Adults	31.9 Years			

Length of Stay	
Average Length of Stay ¹⁶	1.8 Months

¹⁵ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

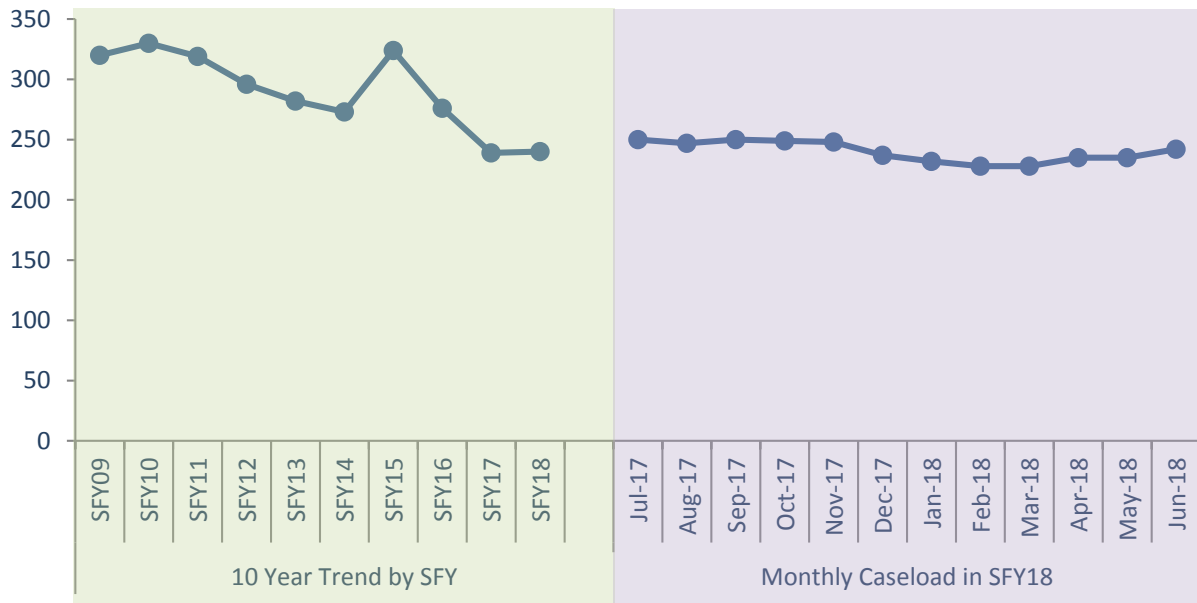
¹⁶ Average Cumulative Number of Months Adult Clients Received DCA Since July 1997.

Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	239 (231 - 253)	240 (228 - 250)	0.4% (Increase)	↑
Average Number of Persons Per Month (Range)	247 (237 - 266)	252 (236 - 267)	2.0% (Increase)	↑
Average Number of Adults Per Month (Range)	236 (230 - 250)	238 (226 - 247)	0.8% (Increase)	↑
Average Number of Children Per Month (Range)	11 (6 - 20)	14 (9 - 21)	27.3% (Increase)	↑
State Population	7,310,300	7,427,600	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	4.5%	5.6%	1.1% Point (Increase)	↑
Average Persons Per Case	1.0	1.1	0.1 Point (Increase)	↑
Average Children Per Case	Trace	Trace	No Change	=
Average Children Per Adult	Trace	Trace	No Change	=
Average Monthly Payment Per Case (Range) ¹⁷	\$46.48 (\$44.54 - \$48.95)	\$46.85 (\$44.46 - \$48.15)	0.7% (Increase)	↑

¹⁷ Payments not adjusted for refunds.

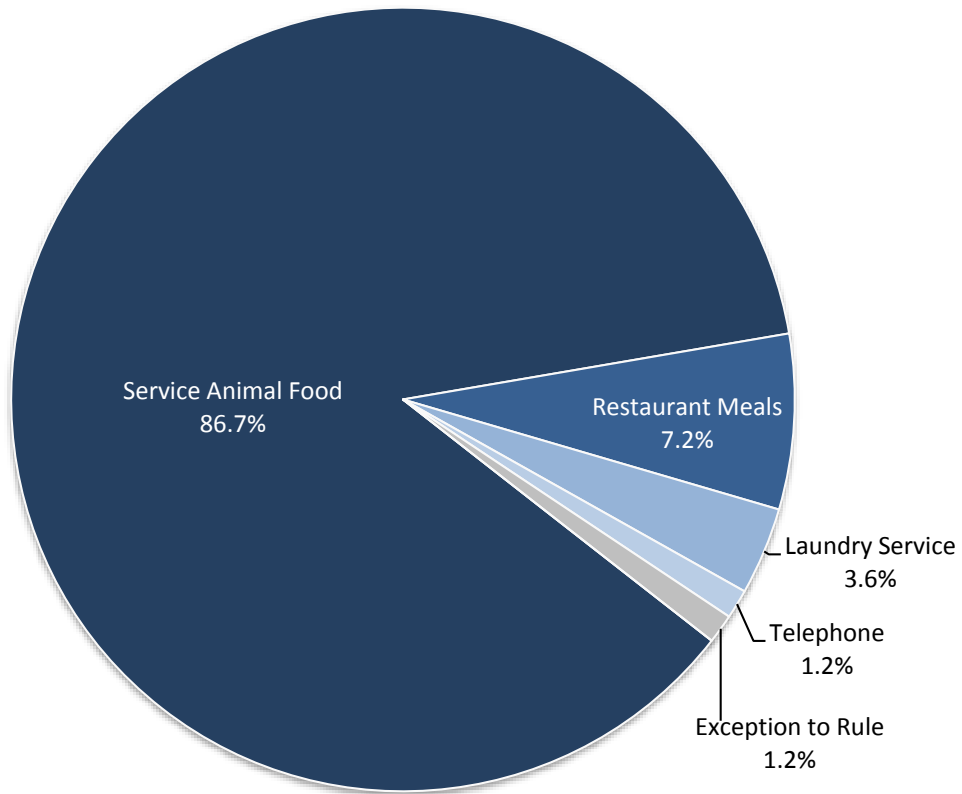
OAR Caseload, SFY 2009 – 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	320	SFY14	273
SFY10	330	SFY15	324
SFY11	319	SFY16	276
SFY12	296	SFY17	239
SFY13	282	SFY18	240

SFY 2018	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	250	267	\$11,834	\$47.33
August	247	264	\$11,714	\$47.43
September	250	265	\$11,853	\$47.41
October	249	258	\$11,589	\$46.54
November	248	258	\$11,941	\$48.15
December	237	248	\$11,316	\$47.75
January	232	246	\$10,920	\$47.07
February	228	241	\$10,819	\$47.45
March	228	236	\$10,734	\$47.08
April	235	242	\$10,796	\$45.94
May	235	242	\$10,650	\$45.32
June	242	257	\$10,759	\$44.46
Mo. Avg.	240	252	\$11,244	\$46.85

Average Monthly OAR Caseload by Service Type¹⁸, SFY 2018



OAR Case Type	OAR Caseload	
	# of Cases	% of Total
Service Animal Food	216	86.7%
Restaurant Meals	18	7.2%
Laundry Service	9	3.6%
Telephone	3	1.2%
Exception to Rule	3	1.2%
Home Delivered Meals	0	0.0%
Total Cases	249	100.0%

¹⁸ Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	27	11.2%	30	11.7%	59	24.4%	62	24.1%
Region 2 CSOs	45	18.6%	48	18.7%	106	43.8%	109	42.4%
Region 3 CSOs	30	12.4%	39	15.2%	77	31.8%	86	33.5%
CSCCs	130	53.7%	130	50.6%	N/A			
HCS	10	4.1%	10	3.9%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	242	100.0%	257	100.0%	242	100.0%	257	100.0%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.4%	1	0.4%	1	0.4%	1	0.4%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	2	0.8%	2	0.8%	4	1.7%	4	1.6%
MOSES LAKE	0	0.0%	0	0.0%	4	1.7%	4	1.6%
NEWPORT	1	0.4%	1	0.4%	1	0.4%	1	0.4%
OKANOGAN	2	0.8%	3	1.2%	5	2.1%	6	2.3%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	6	2.5%	6	2.3%	13	5.4%	13	5.1%
SPOKANE TRENT	12	5.0%	14	5.4%	23	9.5%	25	9.7%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	3	1.2%	3	1.2%
WENATCHEE	1	0.4%	1	0.4%	1	0.4%	1	0.4%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	2	0.8%	2	0.8%	4	1.7%	4	1.6%
Region 1 Total	27	11.2%	30	11.7%	59	24.4%	62	24.1%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	0.8%	2	0.8%	3	1.2%	3	1.2%
AUBURN	4	1.7%	4	1.6%	7	2.9%	7	2.7%
BELLINGHAM	7	2.9%	8	3.1%	23	9.5%	24	9.3%
BELLTOWN	1	0.4%	1	0.4%	6	2.5%	6	2.3%
CAPITOL HILL	1	0.4%	1	0.4%	1	0.4%	1	0.4%
EVERETT	6	2.5%	6	2.3%	16	6.6%	16	6.2%
FEDERAL WAY	0	0.0%	0	0.0%	1	0.4%	1	0.4%
KING EASTSIDE	1	0.4%	1	0.4%	3	1.2%	3	1.2%
KING NORTH	7	2.9%	7	2.7%	8	3.3%	8	3.1%
KING SOUTH	1	0.4%	1	0.4%	4	1.7%	4	1.6%
MT VERNON	2	0.8%	2	0.8%	6	2.5%	6	2.3%
OAK HARBOR	4	1.7%	6	2.3%	5	2.1%	7	2.7%
RAINIER	2	0.8%	2	0.8%	4	1.7%	4	1.6%
RENTON	0	0.0%	0	0.0%	2	0.8%	2	0.8%
SKY VALLEY	2	0.8%	2	0.8%	4	1.7%	4	1.6%
SMOKEY POINT	2	0.8%	2	0.8%	5	2.1%	5	1.9%
WHITE CENTER	3	1.2%	3	1.2%	8	3.3%	8	3.1%
Region 2 Total	45	18.6%	48	18.7%	106	43.8%	109	42.4%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	1	0.4%	1	0.4%	12	5.0%	12	4.7%
BREMERTON	1	0.4%	1	0.4%	5	2.1%	5	1.9%
CHEHALIS	4	1.7%	4	1.6%	3	1.2%	3	1.2%
COLUMBIA RIVER	7	2.9%	7	2.7%	13	5.4%	13	5.1%
FORKS	1	0.4%	1	0.4%	1	0.4%	1	0.4%
KELSO	0	0.0%	0	0.0%	4	1.7%	4	1.6%
LAKEWOOD	1	0.4%	1	0.4%	2	0.8%	2	0.8%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	3	1.2%	3	1.2%	14	5.8%	16	6.2%
PIERCE NORTH	1	0.4%	1	0.4%	5	2.1%	5	1.9%
PIERCE SOUTH	3	1.2%	12	4.7%	3	1.2%	10	3.9%
PORT ANGELES	5	2.1%	5	1.9%	5	2.1%	5	1.9%
PORT TOWNSEND	0	0.0%	0	0.0%	4	1.7%	4	1.6%
PUYALLUP VALLEY	1	0.4%	1	0.4%	3	1.2%	3	1.2%
SHELTON	2	0.8%	2	0.8%	3	1.2%	3	1.2%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	30	12.4%	39	15.2%	77	31.8%	86	33.5%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	0	0.0%	0	0.0%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	0	0.0%	0	0.0%
CUSTOMER SVC WASHCAP	130	51.6%	130	48.3%
CSCC Total	130	51.6%	130	48.3%

OAR Caseload by Home and Community Services Office (HCS), June 2018 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	0	0.0%	0	0.0%
COLVILLE HCS OFFICE	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MOSES LK HCS OFFICE	0	0.0%	0	0.0%
OKANOGAN HCS OFFICE	0	0.0%	0	0.0%
SPOKANE HCS OFFICE	1	0.4%	1	0.4%
SUNNYSIDE HCS OFFICE	0	0.0%	0	0.0%
TRI-CITIES HCS OFC	0	0.0%	0	0.0%
WALLA WALLA HCS OFC	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	0	0.0%	0	0.0%
YAKIMA HCS OFFICE	0	0.0%	0	0.0%
Region 1 Total	1	0.4%	1	0.4%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	0	0.0%	0	0.0%
BELLINGHAM HCS OFC	1	0.4%	1	0.4%
EVERETT HCS OFFICE	5	2.1%	5	1.9%
HOLGATE HCS OFFICE	1	0.4%	1	0.4%
MT VERNON HCS OFFICE	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS OFFICE	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	7	2.9%	7	2.7%

OAR Caseload by Home and Community Services Office (HCS), June 2018 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	2	0.8%	2	0.8%
BREMERTON HCS OFFICE	0	0.0%	0	0.0%
CHEHALIS HCS OFFICE	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS OFFICE	0	0.0%	0	0.0%
PACIFIC COUNTY HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
TACOMA HCS OFFICE	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
LTC SPECIALTY UNIT	0	0.0%	0	0.0%
Region 3 Total	2	0.8%	2	0.8%

OAR Caseload by County of Residence, June 2018 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	3	1.2%	3	1.2%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	3	1.2%	3	1.2%	Mason	3	1.2%	3	1.2%
Chelan	1	0.4%	1	0.4%	Okanogan	5	2.1%	6	2.3%
Clallam	6	2.5%	6	2.3%	Pacific	0	0.0%	0	0.0%
Clark	13	5.4%	13	5.1%	Pend Oreille	1	0.4%	1	0.4%
Columbia	0	0.0%	0	0.0%	Pierce	13	5.4%	20	7.8%
Cowlitz	4	1.7%	4	1.6%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	6	2.5%	6	2.3%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	1	0.4%	1	0.4%	Snohomish	28	11.6%	28	10.9%
Garfield	0	0.0%	0	0.0%	Spokane	37	15.3%	39	15.2%
Grant	3	1.2%	3	1.2%	Stevens	1	0.4%	1	0.4%
Grays Harbor	12	5.0%	12	4.7%	Thurston	14	5.8%	16	6.2%
Island	5	2.1%	7	2.7%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	4	1.7%	4	1.6%	Walla Walla	3	1.2%	3	1.2%
King	44	18.2%	44	17.1%	Whatcom	23	9.5%	24	9.3%
Kitsap	5	2.1%	5	1.9%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	4	1.7%	4	1.6%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	242	100.0%	257	100.0%

OAR Client Demographics, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	257	100.0%

Gender		
	All Clients	
Female	185	72.0%
Male	72	28.0%
Unknown	0	0.0%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	18	7.0%
Not Hispanic or Latino¹⁹	239	93.0%
White	207	80.5%
Black/African American	10	3.9%
Asian/Pacific Islander	1	0.4%
American Indian/Alaska Native	3	1.2%
Two or More Races	4	1.6%
Race Not Reported	14	5.4%

Marital Status		
	All Clients	
Separated	19	7.4%
Married	11	4.3%
Never Married	120	46.7%
Divorced	86	33.5%
Widowed	9	3.5%
Not Reported/Unidentifiable	0	0.0%

Citizenship Status		
	All Clients	
U.S. Citizen	254	98.8%
Resident Alien	3	1.2%
U.S. National²⁰	0	0.0%
Not Reported/Unidentifiable	0	0.0%

¹⁹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

²⁰ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

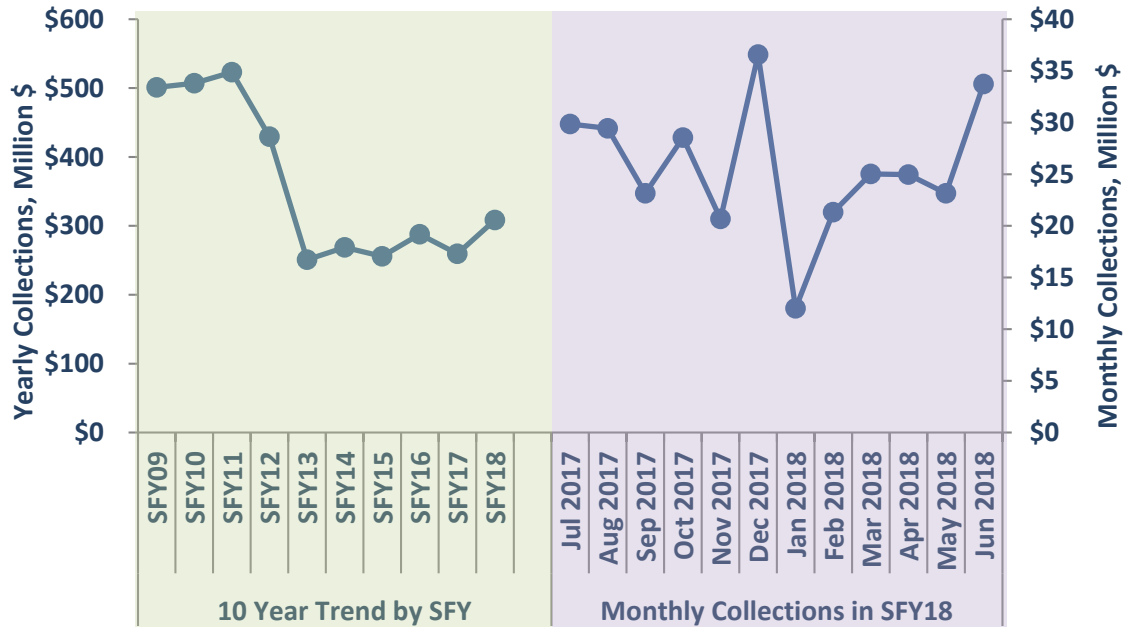
Homeless Status		
	All Clients	
Homeless ²¹	40	15.6%

Education Status		
	All Clients	
Less than a High School Diploma	45	17.5%
High School Graduate or GED	128	49.8%
Some College or College Degree	68	26.5%
Not Reported/Unidentifiable	4	1.6%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	3	1.2%
6 – 10 Years Old	4	1.6%
11 – 15 Years Old	4	1.6%
16 – 17 Years Old	1	0.4%
18 – 24 Years Old	10	3.9%
25 – 34 Years Old	30	11.7%
35 – 44 Years Old	36	14.0%
45 – 54 Years Old	66	25.7%
55 – 64 Years Old	67	26.1%
65+ Years Old	36	14.0%
Average Age of Clients		
	48.6 Years	

²¹ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or or domestic violence shelter.

Office of Financial Recovery (OFR) Total Collections²², SFY 2009 – 2018



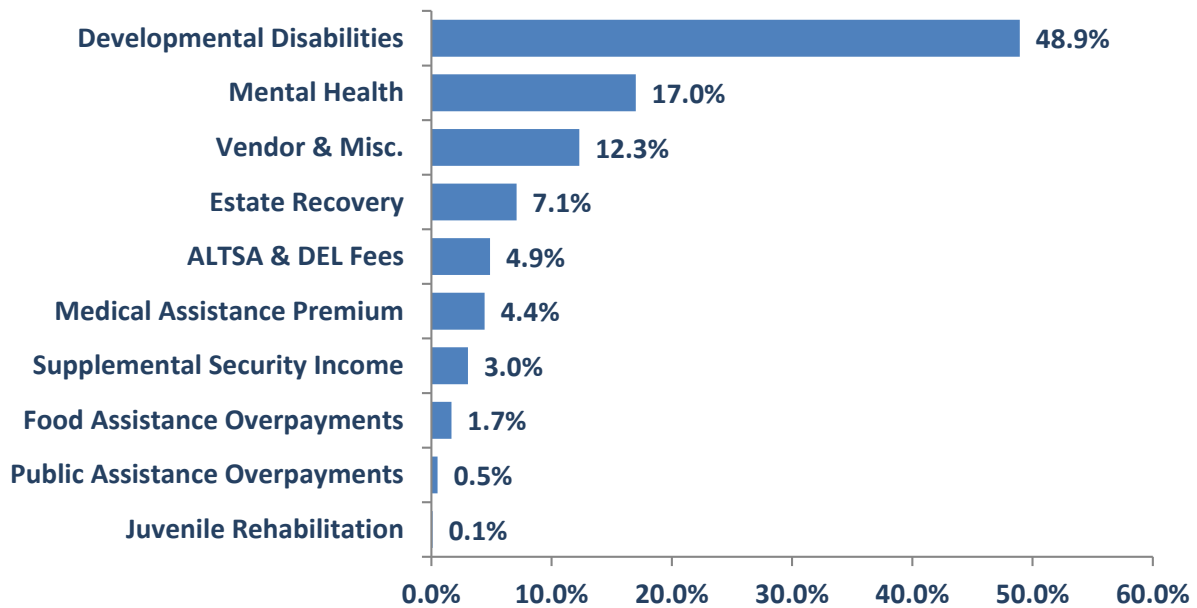
SFY ²³	Total Collections	SFY	Total Collections
SFY09	\$501,094,673	SFY14	\$268,679,562
SFY10	\$507,122,495	SFY15	\$255,810,362
SFY11	\$523,043,246	SFY16	\$287,849,305
SFY12	\$429,598,175	SFY17	\$259,427,207
SFY13	\$250,758,274	SFY18	\$308,421,278

SFY 2018	Total Collections
July	\$29,853,447
August	\$29,431,016
September	\$23,150,045
October	\$28,538,302
November	\$20,674,253
December	\$36,576,856
January	\$12,013,436
February	\$21,318,670
March	\$25,027,294
April	\$24,955,753
May	\$23,148,949
June	\$33,733,257
Mo. Avg.	\$25,701,773

²² Data source: ESA Office of Financial Recovery.

²³ In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing “collections” by about \$50 million per year.

OFR Total Collections by Program²⁴, SFY 2018



Program	SFY 2018 Collections
Juvenile Rehabilitation	\$327,382
Public Assistance Overpayments	\$1,601,868
Food Assistance Overpayments	\$5,180,548
Supplemental Security Income	\$9,398,633
Medical Assistance Premium	\$13,675,087
ALTSA & DEL Fees	\$15,045,979
Estate Recovery	\$21,857,844
Vendor & Misc.	\$37,963,651
Mental Health	\$52,436,589
Developmental Disabilities	\$150,933,697
SFY 2018 Total Collections	\$308,421,278

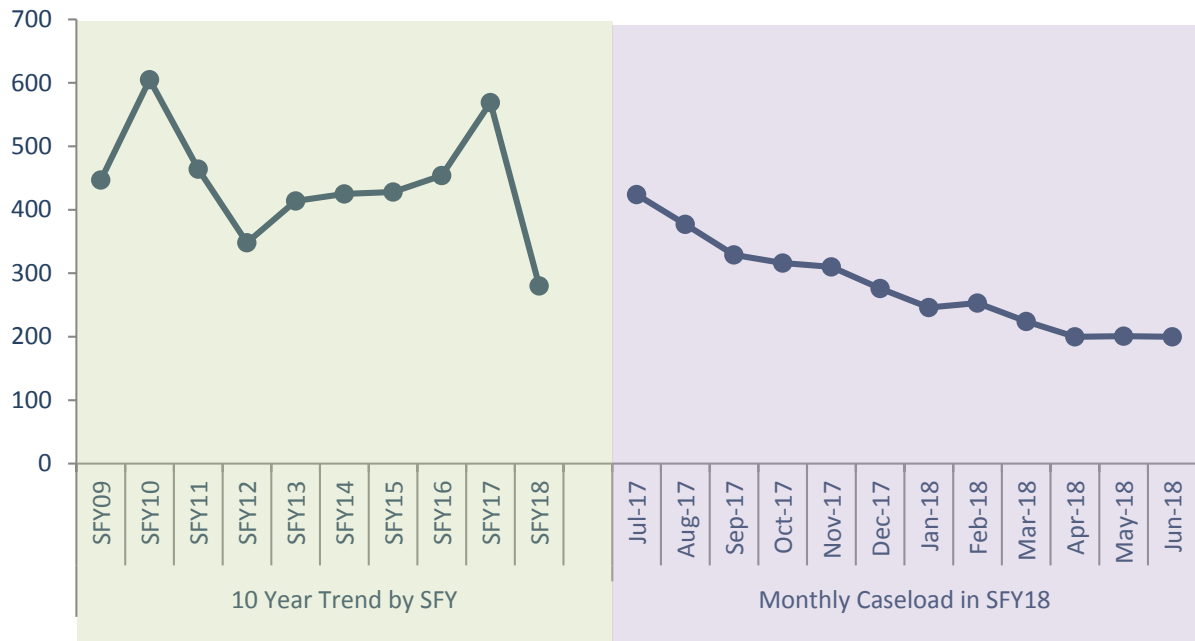
²⁴ In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing "collections" by about \$50 million per year.

Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	569 (432 - 653)	280 (200 - 424)	-50.8% (Decrease)	↓
Average Number of Persons Per Month (Range)	656 (486 - 751)	324 (227 - 489)	-50.6% (Decrease)	↓
State Population Age 18 and Over	5,660,730	5,760,666	1.8% (Increase)	↑
Recipients as a Percent of State's Population 18 and Over	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.2	1.2	No Change	=
Average Monthly Payment Per Case (Range)²⁵	\$305.3 (\$284.4 - \$316.4)	\$305.77 (\$300.11 - \$309.58)	0.2% (Increase)	↑

²⁵ Payments not adjusted for refunds.

RCA Caseload, SFY 2009 - 2018



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY09	447	SFY14	425
SFY10	605	SFY15	428
SFY11	464	SFY16	454
SFY12	348	SFY17	569
SFY13	414	SFY18	280

SFY 2018	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	424	489	\$130,604	\$308.03
August	377	440	\$115,574	\$306.56
September	329	380	\$101,327	\$307.98
October	316	364	\$97,826	\$309.58
November	310	355	\$93,034	\$300.11
December	276	318	\$83,688	\$303.22
January	246	298	\$74,160	\$301.47
February	253	304	\$77,082	\$304.67
March	224	260	\$69,258	\$309.19
April	200	229	\$61,751	\$308.76
May	201	227	\$61,407	\$305.51
June	200	229	\$61,676	\$308.38
Mo. Avg.	280	324	\$85,616	\$305.77

RCA Caseload by Country of Origin, June 2018 Snapshot

Country	Number of Persons	Percent of Statewide Cases
State Total	229	100%
Ukraine	94	41.0%
Afghanistan	31	13.5%
Eritrea	22	9.6%
Russia	19	8.3%
Ethiopia	12	5.2%
Moldova	10	4.4%
Countries with Less than 10 Clients	41	17.9%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	22	11.0%	23	10.0%	22	11.0%	23	10.0%
Region 2 CSOs	145	72.5%	162	70.7%	145	72.5%	162	70.7%
Region 3 CSOs	33	16.5%	44	19.2%	33	16.5%	44	19.2%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	200	100.0%	229	100.0%	200	100.0%	229	100.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	11	5.5%	12	5.2%	11	5.5%	11	4.8%
MOSES LAKE	1	0.5%	1	0.4%	1	0.5%	1	0.4%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	7	3.5%	7	3.1%	7	3.5%	7	3.1%
SPOKANE TRENT	3	1.5%	3	1.3%	3	1.5%	3	1.3%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	22	11.0%	23	10.0%	22	11.0%	23	10.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	10	5.0%	11	4.8%	10	5.0%	11	4.8%
AUBURN	18	9.0%	22	9.6%	18	9.0%	22	9.6%
BELLINGHAM	4	2.0%	4	1.7%	4	2.0%	4	1.7%
BELLTOWN	2	1.0%	2	0.9%	2	1.0%	2	0.9%
CAPITOL HILL	0	0.0%	0	0.0%	0	0.0%	0	0.0%
EVERETT	8	4.0%	9	3.9%	8	4.0%	9	3.9%
FEDERAL WAY	7	3.5%	7	3.1%	7	3.5%	7	3.1%
KING EASTSIDE	5	2.5%	6	2.6%	5	2.5%	6	2.6%
KING NORTH	2	1.0%	2	0.9%	2	1.0%	2	0.9%
KING SOUTH	38	19.0%	41	17.9%	38	19.0%	41	17.9%
MT VERNON	7	3.5%	9	3.9%	7	3.5%	9	3.9%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	7	3.5%	7	3.1%	7	3.5%	7	3.1%
RENTON	16	8.0%	17	7.4%	16	8.0%	17	7.4%
SKY VALLEY	1	0.5%	1	0.4%	1	0.5%	1	0.4%
SMOKEY POINT	3	1.5%	3	1.3%	3	1.5%	3	1.3%
WHITE CENTER	17	8.5%	21	9.2%	17	8.5%	21	9.2%
Region 2 Total	145	72.5%	162	70.7%	145	72.5%	162	70.7%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	20	10.0%	27	11.8%	20	10.0%	27	11.8%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	1	0.5%	1	0.4%	1	0.5%	1	0.4%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PIERCE NORTH	5	2.5%	7	3.1%	5	2.5%	7	3.1%
PIERCE SOUTH	5	2.5%	6	2.6%	5	2.5%	6	2.6%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	2	1.0%	3	1.3%	2	1.0%	3	1.3%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	33	16.5%	44	19.2%	33	16.5%	44	19.2%

RCA Caseload by County of Residence, June 2018 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	6	3.0%	6	2.6%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	20	10.0%	27	11.8%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	13	6.5%	17	7.4%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	7	3.5%	9	3.9%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	5	2.5%	6	2.6%	Snohomish	22	11.0%	24	10.5%
Garfield	0	0.0%	0	0.0%	Spokane	10	5.0%	10	4.4%
Grant	1	0.5%	1	0.4%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	0	0.0%	0	0.0%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	112	56.0%	125	54.6%	Whatcom	4	2.0%	4	1.7%
Kitsap	0	0.0%	0	0.0%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	200	100.0%	229	100.0%

RCA Client Demographics, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	229	100.0%

Gender		
	All Clients	
Female	106	46.3%
Male	123	53.7%
Unknown	0	0.0%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	10	4.4%
Not Hispanic or Latino²⁶	219	95.6%
White	116	50.7%
Black/African American	44	19.2%
Asian/Pacific Islander	14	6.1%
American Indian/Alaska Native	0	0.0%
Two or More Races	0	0.0%
Race Not Reported	45	19.7%

Marital Status		
	All Clients	
Separated	2	0.9%
Married	84	36.7%
Never Married	119	52.0%
Divorced	10	4.4%
Widowed	7	3.1%
Not Reported/Unidentifiable	7	3.1%

Immigration Status		
	All Clients	
Refugee	205	89.5%
Asylee	16	7.0%
Not Refugee	8	3.5%

²⁶ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

RCA Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		All Clients	
Homeless ²⁷	24	10.5%	

Education Status		All Clients	
Less than a High School Diploma	58	25.3%	
High School Graduate or GED	97	42.4%	
Some College or College Degree	61	26.6%	
Not Reported/Unidentifiable	13	5.7%	

Age		All Clients	
Under 18 Years Old	0	0.0%	
18 – 24 Years Old	79	34.5%	
25 – 34 Years Old	53	23.1%	
35 – 44 Years Old	24	10.5%	
45 – 54 Years Old	26	11.4%	
55 – 64 Years Old	34	14.8%	
65+ Years Old	13	5.7%	
Average Age of Adults		36.7 Years	

Length of Stay	
Average Length of Stay ²⁸	4.2 Months

²⁷ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or or domestic violence shelter.

²⁸ Average Cumulative Number of Months Adult Clients Received RCA.

Selected State Supplemental Payment (SSP) Program Characteristics²⁹, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change
Average Number of Cases Per Month (Range)	38,254 (37,964 - 38,428)	38,996 (38,508 - 39,311)	1.9% (Increase) ↑
Average Number of Persons Per Month (Range)	38,254 (37,964 - 38,428)	38,996 (38,508 - 39,311)	1.9% (Increase) ↑
State Population	7,310,300	7,427,600	1.6% (Increase) ↑
Recipients as a Percent of State's Total Population	0.5%	0.5%	No Change =
State Population Age 18 and Over	5,660,730	5,760,666	1.8% (Increase) ↑
Recipients as a Percent of State's Population Age 18 and Over	0.7%	0.7%	No Change =
Average Persons Per Case	1	1	No Change =
Average Monthly Payment Per Case (Range)³⁰	\$40.00 (\$40.00 - \$40.01)	\$40.00 (\$40.00 - \$40.01)	No Change =

²⁹ The Social Security Act requires the State of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

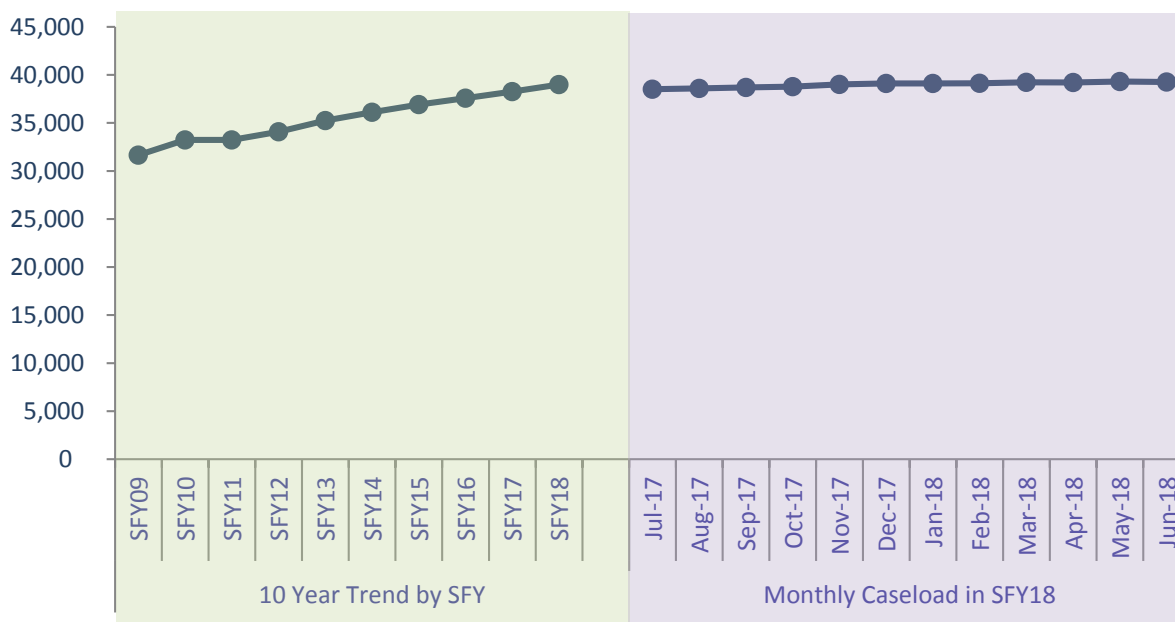
At the inception of the SSP program until 2002, Washington State has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through Children's Administration Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the number of cases managed by ESA.

³⁰ Payments not adjusted for refunds.

SSP Caseload, SFY 2009 – 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	31,658	SFY14	36,110
SFY10	33,237	SFY15	36,908
SFY11	33,237	SFY16	37,577
SFY12	34,075	SFY17	38,254
SFY13	35,241	SFY18	38,996

SFY 2018	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	38,508	38,508	\$1,540,471	\$40.00
August	38,592	38,592	\$1,543,980	\$40.00
September	38,689	38,689	\$1,547,740	\$40.00
October	38,784	38,784	\$1,551,700	\$40.00
November	39,004	39,004	\$1,560,221	\$40.00
December	39,118	39,118	\$1,564,837	\$40.00
January	39,115	39,115	\$1,564,797	\$40.00
February	39,130	39,130	\$1,565,357	\$40.00
March	39,230	39,230	\$1,569,157	\$40.00
April	39,215	39,215	\$1,568,637	\$40.00
May	39,311	39,311	\$1,572,602	\$40.00
June	39,258	39,258	\$1,570,562	\$40.00
Mo. Avg.	38,996	38,996	\$1,560,005	\$40.00

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,225	5.7%	2,225	5.7%	7,739	19.7%	7,739	19.7%
Region 2 CSOs	5,148	13.1%	5,148	13.1%	20,222	51.5%	20,222	51.5%
Region 3 CSOs	2,828	7.2%	2,828	7.2%	11,293	28.8%	11,293	28.8%
CSCCs	13,391	34.1%	13,391	34.1%	N/A			
HCS	15,666	39.9%	15,666	39.9%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	4	0.0%	4	0.0%
State Total	39,258	100.0%	39,258	100.0%	39,258	100.0%	39,258	100.0%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	43	0.1%	43	0.1%	119	0.3%	119	0.3%
COLFAX	27	0.1%	27	0.1%	85	0.2%	85	0.2%
COLVILLE	84	0.2%	84	0.2%	278	0.7%	278	0.7%
ELLENSBURG	22	0.1%	22	0.1%	97	0.2%	97	0.2%
GOLDENDALE	40	0.1%	40	0.1%	84	0.2%	84	0.2%
KENNEWICK	320	0.8%	320	0.8%	1,137	2.9%	1,137	2.9%
MOSES LAKE	142	0.4%	142	0.4%	481	1.2%	481	1.2%
NEWPORT	35	0.1%	35	0.1%	106	0.3%	106	0.3%
OKANOGAN	85	0.2%	85	0.2%	271	0.7%	271	0.7%
REPUBLIC	11	<0.1%	11	<0.1%	53	0.1%	53	0.1%
SPOKANE MAPLE	254	0.6%	254	0.6%	1,104	2.8%	1,104	2.8%
SPOKANE TRENT	418	1.1%	418	1.1%	1,548	3.9%	1,548	3.9%
SUNNYSIDE	110	0.3%	110	0.3%	335	0.9%	335	0.9%
TOPPENISH	110	0.3%	110	0.3%	291	0.7%	291	0.7%
WALLA WALLA	98	0.2%	98	0.2%	346	0.9%	346	0.9%
WENATCHEE	142	0.4%	142	0.4%	418	1.1%	418	1.1%
WHITE SALMON	16	<0.1%	16	<0.1%	39	0.1%	39	0.1%
YAKIMA	268	0.7%	268	0.7%	947	2.4%	947	2.4%
Region 1 Total	2,225	5.7%	2,225	5.7%	7,739	19.7%	7,739	19.7%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	467	1.2%	467	1.2%	1,530	3.9%	1,530	3.9%
AUBURN	209	0.5%	209	0.5%	929	2.4%	929	2.4%
BELLINGHAM	280	0.7%	280	0.7%	1,013	2.6%	1,013	2.6%
BELLTOWN	276	0.7%	276	0.7%	1,434	3.7%	1,434	3.7%
CAPITOL HILL	229	0.6%	229	0.6%	1,093	2.8%	1,093	2.8%
EVERETT	297	0.8%	297	0.8%	1,306	3.3%	1,306	3.3%
FEDERAL WAY	204	0.5%	204	0.5%	885	2.3%	885	2.3%
KING EASTSIDE	647	1.6%	647	1.6%	2,168	5.5%	2,168	5.5%
KING NORTH	373	1.0%	373	1.0%	1,597	4.1%	1,597	4.1%
KING SOUTH	375	1.0%	375	1.0%	1,560	4.0%	1,560	4.0%
MT VERNON	162	0.4%	162	0.4%	568	1.4%	568	1.4%
OAK HARBOR	68	0.2%	68	0.2%	197	0.5%	197	0.5%
RAINIER	446	1.1%	446	1.1%	1,720	4.4%	1,720	4.4%
RENTON	380	1.0%	380	1.0%	1,406	3.6%	1,406	3.6%
SKY VALLEY	105	0.3%	105	0.3%	298	0.8%	298	0.8%
SMOKEY POINT	143	0.4%	143	0.4%	563	1.4%	563	1.4%
WHITE CENTER	487	1.2%	487	1.2%	1,955	5.0%	1,955	5.0%
Region 2 Total	5,148	13.1%	5,148	13.1%	20,222	51.5%	20,222	51.5%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	140	0.4%	140	0.4%	530	1.4%	530	1.4%
BREMERTON	224	0.6%	224	0.6%	836	2.1%	836	2.1%
CHEHALIS	118	0.3%	118	0.3%	431	1.1%	431	1.1%
COLUMBIA RIVER	542	1.4%	542	1.4%	2,396	6.1%	2,396	6.1%
FORKS	20	0.1%	20	0.1%	66	0.2%	66	0.2%
KELSO	192	0.5%	192	0.5%	620	1.6%	620	1.6%
LAKEWOOD	249	0.6%	249	0.6%	1,027	2.6%	1,027	2.6%
LONG BEACH	23	0.1%	23	0.1%	62	0.2%	62	0.2%
OLYMPIA	269	0.7%	269	0.7%	1,052	2.7%	1,052	2.7%
PIERCE NORTH	261	0.7%	261	0.7%	1,230	3.1%	1,230	3.1%
PIERCE SOUTH	361	0.9%	361	0.9%	1,446	3.7%	1,446	3.7%
PORT ANGELES	61	0.2%	61	0.2%	284	0.7%	284	0.7%
PORT TOWNSEND	20	0.1%	20	0.1%	160	0.4%	160	0.4%
PUYALLUP VALLEY	243	0.6%	243	0.6%	791	2.0%	791	2.0%
SHELTON	73	0.2%	73	0.2%	257	0.7%	257	0.7%
SOUTH BEND	23	0.1%	23	0.1%	78	0.2%	78	0.2%
STEVENSON	9	<0.1%	9	<0.1%	27	0.1%	27	0.1%
Region 3 Total	2,828	7.2%	2,828	7.2%	11,293	28.8%	11,293	28.8%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Customer Service Contact Centers (CSCC)	CSO of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CUSTOMER SVC CENTRAL	0	0.0%	0	0.0%
CUSTOMER SVC NE	0	0.0%	0	0.0%
CUSTOMER SVC NW	0	0.0%	0	0.0%
CUSTOMER SVC SW	0	0.0%	0	0.0%
CUSTOMER SVC SO SOUND	0	0.0%	0	0.0%
CUSTOMER SERV LTC	454	1.2%	454	1.2%
CUSTOMER SVC WASHCAP	12,936	33.0%	12,936	33.0%
MEDICAL ELIG DET SVC	1	<0.1%	1	<0.1%
PGST	0	0.0%	0	0.0%
CSCC Total	13,391	34.1%	13,391	34.1%

SSP Caseload by Home and Community Services Offices (HCS), June 2018 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	35	0.1%	35	0.1%
COLVILLE HCS OFFICE	92	0.2%	92	0.2%
ELLENSBURG HCS	25	0.1%	25	0.1%
MOSES LK HCS OFFICE	178	0.5%	178	0.5%
OKANOGAN HCS OFFICE	76	0.2%	76	0.2%
SPOKANE HCS OFFICE	1,117	2.8%	1,117	2.8%
SUNNYSIDE HCS OFFICE	253	0.6%	253	0.6%
TRI-CITIES HCS OFC	407	1.0%	407	1.0%
WALLA WALLA HCS OFC	112	0.3%	112	0.3%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	78	0.2%	78	0.2%
YAKIMA HCS OFFICE	253	0.6%	253	0.6%
Region Total	2,626	6.7%	2,626	6.7%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	936	2.4%	936	2.4%
BELLINGHAM HCS OFC	278	0.7%	278	0.7%
EVERETT HCS OFFICE	761	1.9%	761	1.9%
HOLGATE HCS OFFICE	6,371	16.2%	6,371	16.2%
MT VERNON HCS OFFICE	202	0.5%	202	0.5%
SMOKEY POINT HCS	131	0.3%	131	0.3%
Region Total	8,679	22.1%	8,679	22.1%

SSP Caseload by Home and Community Services Offices (HCS), June 2018 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	162	0.4%	162	0.4%
BREMERTON HCS OFFICE	263	0.7%	263	0.7%
CHEHALIS HCS OFFICE	92	0.2%	92	0.2%
KELSO HCS	162	0.4%	162	0.4%
OLYMPIA HCS OFFICE	368	0.9%	368	0.9%
PACIFIC COUNTY HCS	3	<0.1%	3	<0.1%
PORT ANGELES HCS	98	0.2%	98	0.2%
TACOMA HCS OFFICE	1,896	4.8%	1,896	4.8%
VANCOUVER HCS	1,317	3.4%	1,317	3.4%
Region Total	4,361	11.1%	4,361	11.1%

SSP Caseload by County of Residence, June 2018 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	76	0.2%	76	0.2%	Lewis	427	1.1%	427	1.1%
Asotin	111	0.3%	111	0.3%	Lincoln	47	0.1%	47	0.1%
Benton	704	1.8%	704	1.8%	Mason	261	0.7%	261	0.7%
Chelan	294	0.7%	294	0.7%	Okanogan	269	0.7%	269	0.7%
Clallam	347	0.9%	347	0.9%	Pacific	139	0.4%	139	0.4%
Clark	2,420	6.2%	2,420	6.2%	Pend Oreille	103	0.3%	103	0.3%
Columbia	23	0.1%	23	0.1%	Pierce	4,499	11.5%	4,499	11.5%
Cowlitz	596	1.5%	596	1.5%	San Juan	46	0.1%	46	0.1%
Douglas	121	0.3%	121	0.3%	Skagit	517	1.3%	517	1.3%
Ferry	55	0.1%	55	0.1%	Skamania	28	0.1%	28	0.1%
Franklin	434	1.1%	434	1.1%	Snohomish	3,693	9.4%	3,693	9.4%
Garfield	6	<0.1%	6	<0.1%	Spokane	2,607	6.6%	2,607	6.6%
Grant	406	1.0%	406	1.0%	Stevens	275	0.7%	275	0.7%
Grays Harbor	522	1.3%	522	1.3%	Thurston	1,052	2.7%	1,052	2.7%
Island	194	0.5%	194	0.5%	Wahkiakum	21	0.1%	21	0.1%
Jefferson	158	0.4%	158	0.4%	Walla Walla	321	0.8%	321	0.8%
King	14,746	37.6%	14,746	37.6%	Whatcom	1,019	2.6%	1,019	2.6%
Kitsap	830	2.1%	830	2.1%	Whitman	84	0.2%	84	0.2%
Kittitas	97	0.2%	97	0.2%	Yakima	1,566	4.0%	1,566	4.0%
Klickitat	122	0.3%	122	0.3%	Not Reported/ Unidentifiable	22	0.1%	22	0.1%

	# of Cases	% of Total	# of Clients	% of Total
State Total	39,258	100.0%	39,258	100.0%

SSP Client Demographics, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	39,258	100.0%

Gender		
	All Clients	
Female	25,339	64.5%
Male	13,919	35.5%
Unknown	0	0.0%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	3,252	8.3%
Not Hispanic or Latino³¹	36,006	91.7%
White	18,062	46.0%
Black/African American	2,262	5.8%
Asian/Pacific Islander	10,289	26.2%
American Indian/Alaska Native	736	1.9%
Two or More Races	163	0.4%
Race Not Reported	4,494	11.4%

Marital Status		
	All Clients	
Separated	3,153	8.0%
Married	11,644	29.7%
Never Married	8,007	20.4%
Divorced	8,001	20.4%
Widowed	7,825	19.9%
Not Reported/Unidentifiable	628	1.6%

Citizenship Status		
	All Clients	
U.S. Citizen	32,842	83.7%
Resident Alien	6,311	16.1%
U.S. National³²	101	0.3%
Not Reported/Unidentifiable	4	<0.1%

³¹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³² U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
	All Clients	
Homeless ³³	686	1.7%

Education Status		
	All Clients	
Less than a High School Diploma	10,984	28.0%
High School Graduate or GED	19,617	50.0%
Some College or College Degree	4,411	11.2%
Not Reported/Unidentifiable	4,246	10.8%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	18	0.0%
6 – 10 Years Old	34	0.1%
11 – 15 Years Old	27	0.1%
16 – 17 Years Old	15	0.0%
18 – 24 Years Old	153	0.4%
25 – 34 Years Old	425	1.1%
35 – 44 Years Old	542	1.4%
45 – 54 Years Old	723	1.8%
55 – 64 Years Old	1,239	3.2%
65+ Years Old	36,082	91.9%
Average Age of Recipients		
	72.8 Years	

Length of Stay	
Average Length of Stay ³⁴	85.5 Months

³³ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

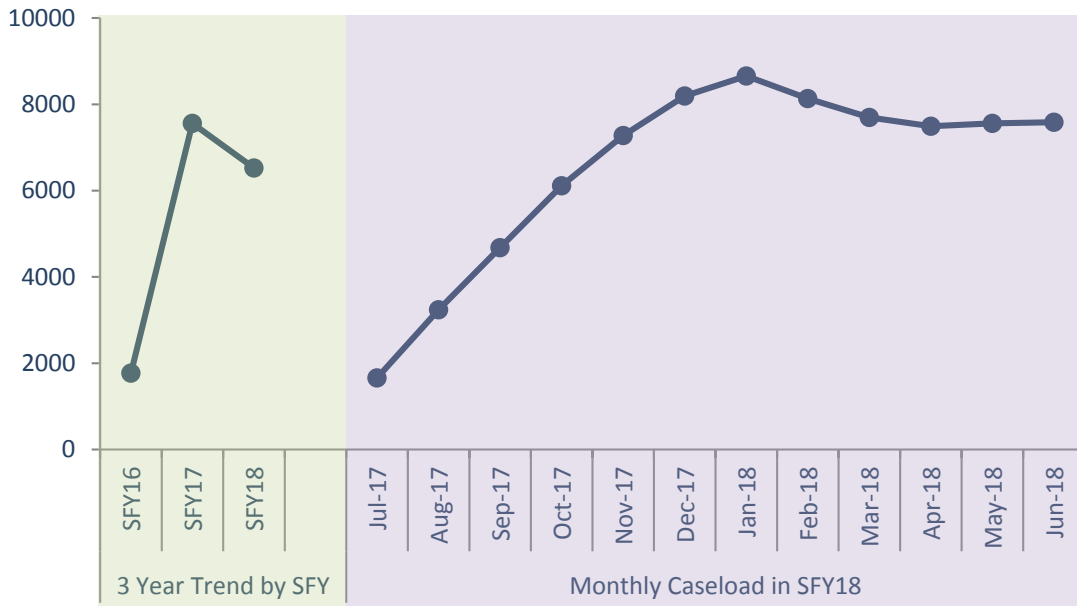
³⁴ Average Cumulative Number of Months Adult Clients Received SSP Since July 1997

Selected Working Family Support (WFS) Program Characteristics, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of Cases Per Month (Range)	7,559 (3,459 - 9,091)	6,524 (1,658 - 8,656)	-13.7% (Decrease)	↓
Average Number of Persons Per Month (Range)	25,537 (11,451 - 31,108)	22,298 (5,660 - 29,458)	-12.7% (Decrease)	↓
State Population	7,310,300	7,427,600	1.6% (Increase)	↑
Recipients as a Percent of State's Population	<0.1%	<0.1%	No Change	=
Average Persons Per Case	3.4	3.4	No Change	=
Average Monthly Payment Per Case (Range) ³⁵	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

³⁵ Payments not adjusted for refunds.

WFS Caseload, SFY 2009 – 2018



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY09	N/A	SFY14	N/A
SFY10	N/A	SFY15	N/A
SFY11	N/A	SFY16 ³⁶	1,770
SFY12	N/A	SFY17	7,559
SFY13	N/A	SFY18	6,524

SFY 2018	Total Caseload	Persons	Grant Expenditures	Average Payment Per Case
July	1,658	5,660	\$16,580	\$10.00
August	3,241	11,047	\$32,410	\$10.00
September	4,678	16,005	\$46,780	\$10.00
October	6,113	20,840	\$61,130	\$10.00
November	7,278	24,721	\$72,780	\$10.00
December	8,193	27,880	\$81,930	\$10.00
January	8,656	29,458	\$86,560	\$10.00
February	8,136	27,752	\$81,360	\$10.00
March	7,697	26,342	\$76,970	\$10.00
April	7,494	25,692	\$74,940	\$10.00
May	7,560	25,997	\$75,610	\$10.00
June	7,587	26,182	\$75,880	\$10.00
Mo. Avg.	6,524	22,298	\$65,244	\$10.00

³⁶ The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot³⁷

Overview	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,175	28.7%	7,592	29.0%	2,176	28.7%	7,596	29.0%
Region 2 CSOs	2,218	29.2%	7,877	30.1%	2,220	29.3%	7,886	30.1%
Region 3 CSOs	3,191	42.1%	10,700	40.9%	3,190	42.0%	10,697	40.9%
CSCCs	1	<0.1%	4	<0.1%	N/A			
HCS	2	<0.1%	9	<0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	1	<0.1%	3	<0.1%
State Total	7,587	100.0%	26,182	100.0%	7,587	100.0%	26,182	100.0%

³⁷ These are the annual unduplicated cases/clients in the state fiscal year.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	58	0.8%	177	0.7%	58	0.8%	177	0.7%
COLFAX	25	0.3%	81	0.3%	25	0.3%	81	0.3%
COLVILLE	35	0.5%	133	0.5%	35	0.5%	133	0.5%
ELLENSBURG	14	0.2%	50	0.2%	14	0.2%	50	0.2%
GOLDENDALE	2	<0.1%	9	<0.1%	2	<0.1%	9	<0.1%
KENNEWICK	458	6.0%	1,675	6.4%	462	6.1%	1,687	6.4%
MOSES LAKE	141	1.9%	534	2.0%	141	1.9%	534	2.0%
NEWPORT	16	0.2%	61	0.2%	17	0.2%	63	0.2%
OKANOGAN	45	0.6%	164	0.6%	45	0.6%	164	0.6%
REPUBLIC	4	0.1%	10	<0.1%	4	0.1%	10	<0.1%
SPOKANE MAPLE	248	3.3%	828	3.2%	289	3.8%	959	3.7%
SPOKANE TRENT	505	6.7%	1,705	6.5%	463	6.1%	1,572	6.0%
SUNNYSIDE	63	0.8%	232	0.9%	59	0.8%	220	0.8%
TOPPENISH	74	1.0%	262	1.0%	75	1.0%	266	1.0%
WALLA WALLA	69	0.9%	232	0.9%	70	0.9%	236	0.9%
WENATCHEE	185	2.4%	642	2.5%	185	2.4%	642	2.5%
WHITE SALMON	2	<0.1%	6	<0.1%	2	<0.1%	6	<0.1%
YAKIMA	231	3.0%	791	3.0%	230	3.0%	787	3.0%
Region 1 Total	2,175	28.7%	7,592	29.0%	2,176	28.7%	7,596	29.0%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	130	1.7%	442	1.7%	130	1.7%	442	1.7%
AUBURN	172	2.3%	628	2.4%	178	2.3%	651	2.5%
BELLINGHAM	166	2.2%	538	2.1%	165	2.2%	534	2.0%
BELLTOWN	16	0.2%	54	0.2%	16	0.2%	54	0.2%
CAPITOL HILL	24	0.3%	99	0.4%	26	0.3%	105	0.4%
EVERETT	259	3.4%	891	3.4%	259	3.4%	894	3.4%
FEDERAL WAY	177	2.3%	675	2.6%	176	2.3%	674	2.6%
KING EASTSIDE	98	1.3%	334	1.3%	96	1.3%	325	1.2%
KING NORTH	81	1.1%	298	1.1%	80	1.1%	296	1.1%
KING SOUTH	285	3.8%	1,069	4.1%	281	3.7%	1,050	4.0%
MT VERNON	154	2.0%	527	2.0%	156	2.1%	534	2.0%
OAK HARBOR	60	0.8%	203	0.8%	60	0.8%	203	0.8%
RAINIER	79	1.0%	294	1.1%	79	1.0%	294	1.1%
RENTON	136	1.8%	456	1.7%	136	1.8%	456	1.7%
SKY VALLEY	63	0.8%	217	0.8%	62	0.8%	208	0.8%
SMOKEY POINT	122	1.6%	421	1.6%	123	1.6%	429	1.6%
WHITE CENTER	196	2.6%	731	2.8%	197	2.6%	737	2.8%
Region 2 Total	2,218	29.2%	7,877	30.1%	2,220	29.3%	7,886	30.1%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2018 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	125	1.6%	393	1.5%	127	1.7%	400	1.5%
BREMERTON	230	3.0%	771	2.9%	230	3.0%	771	2.9%
CHEHALIS	125	1.6%	405	1.5%	122	1.6%	397	1.5%
COLUMBIA RIVER	665	8.8%	2,199	8.4%	665	8.8%	2,200	8.4%
FORKS	14	0.2%	44	0.2%	14	0.2%	44	0.2%
KELSO	208	2.7%	657	2.5%	208	2.7%	657	2.5%
LAKESWOOD	319	4.2%	1,139	4.4%	319	4.2%	1,138	4.3%
LONG BEACH	18	0.2%	48	0.2%	18	0.2%	48	0.2%
OLYMPIA	329	4.3%	1,064	4.1%	336	4.4%	1,086	4.1%
PIERCE NORTH	237	3.1%	795	3.0%	235	3.1%	788	3.0%
PIERCE SOUTH	337	4.4%	1,192	4.6%	335	4.4%	1,184	4.5%
PORT ANGELES	61	0.8%	206	0.8%	61	0.8%	206	0.8%
PORT TOWNSEND	29	0.4%	90	0.3%	29	0.4%	90	0.3%
PUYALLUP VALLEY	373	4.9%	1,286	4.9%	371	4.9%	1,280	4.9%
SHELTON	91	1.2%	305	1.2%	90	1.2%	302	1.2%
SOUTH BEND	20	0.3%	71	0.3%	20	0.3%	71	0.3%
STEVENSON	10	0.1%	35	0.1%	10	0.1%	35	0.1%
Region 3 Total	3,191	42.1%	10,700	40.9%	3,190	42.0%	10,697	40.9%

WFS Caseload by County of Residence, June 2018 Snapshot³⁸

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	26	0.3%	102	0.4%	Lewis	123	1.6%	400	1.5%
Asotin	56	0.7%	169	0.6%	Lincoln	7	0.1%	24	0.1%
Benton	311	4.1%	1,116	4.3%	Mason	91	1.2%	304	1.2%
Chelan	121	1.6%	421	1.6%	Okanogan	44	0.6%	158	0.6%
Clallam	75	1.0%	250	1.0%	Pacific	38	0.5%	119	0.5%
Clark	665	8.8%	2,200	8.4%	Pend Oreille	17	0.2%	63	0.2%
Columbia	2	<0.1%	5	<0.1%	Pierce	1,260	16.6%	4,390	16.8%
Cowlitz	205	2.7%	649	2.5%	San Juan	7	0.1%	24	0.1%
Douglas	64	0.8%	221	0.8%	Skagit	149	2.0%	510	1.9%
Ferry	4	0.1%	10	<0.1%	Skamania	10	0.1%	35	0.1%
Franklin	150	2.0%	568	2.2%	Snohomish	575	7.6%	1,979	7.6%
Garfield	2	<0.1%	8	<0.1%	Spokane	744	9.8%	2,505	9.6%
Grant	116	1.5%	435	1.7%	Stevens	35	0.5%	133	0.5%
Grays Harbor	125	1.6%	395	1.5%	Thurston	336	4.4%	1,086	4.1%
Island	60	0.8%	203	0.8%	Wahkiakum	3	<0.1%	8	<0.1%
Jefferson	29	0.4%	90	0.3%	Walla Walla	68	0.9%	231	0.9%
King	1,265	16.7%	4,642	17.7%	Whatcom	165	2.2%	534	2.0%
Kitsap	230	3.0%	771	2.9%	Whitman	25	0.3%	81	0.3%
Kittitas	14	0.2%	50	0.2%	Yakima	364	4.8%	1,273	4.9%
Klickitat	4	0.1%	15	0.1%	Not Reported/ Unidentifiable	2	<0.1%	5	<0.1%

	Cases	% of Total	Clients	% of Total
State Total	7,587	100.0%	26,182	100.0%

³⁸ These are the annual unduplicated cases/clients in the state fiscal year.

WFS Client Demographics, June 2018 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
Total Clients	26,182	100.0%	7,669	100.0%	18,513	100.0%

Gender	All Clients		All Adults		All Children	
Female	13,164	50.3%	4,151	54.1%	9,013	48.7%
Male	13,018	49.7%	3,518	45.9%	9,500	51.3%
Unknown	0	0.0%	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults		All Children	
Hispanic or Latino	5,826	22.3%	1,535	20.0%	4,291	23.2%
Not Hispanic or Latino³⁹	20,356	77.7%	6,134	80.0%	14,222	76.8%
White	12,023	45.9%	4,028	52.5%	7,995	43.2%
Black/African American	2,594	9.9%	754	9.8%	1,840	9.9%
Asian/Pacific Islander	2,304	8.8%	720	9.4%	1,584	8.6%
American Indian/Alaska Native	462	1.8%	149	1.9%	313	1.7%
Two or More Races	758	2.9%	119	1.6%	639	3.5%
Race Not Reported	2,215	8.5%	364	4.7%	1,851	10.0%

Marital Status	All Clients		All Adults		All Children	
Separated			590	7.7%		
Married			3,361	43.8%		
Never Married			2,752	35.9%		
Divorced			909	11.9%		
Widowed			34	0.4%		
Not Reported/Unidentifiable			23	0.3%		

Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	23,624	90.2%	6,412	83.6%	17,212	93.0%
Resident Alien	2,460	9.4%	1,225	16.0%	1,235	6.7%
U.S. National⁴⁰	98	0.4%	32	0.4%	66	0.4%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

³⁹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴⁰ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

WFS Client Demographics, June 2018 Snapshot (continued)

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	All Clients		All Adults		All Children	
Homeless ⁴¹	632	2.4%	204	2.7%	428	2.3%

Education Status	All Adults	
Less than a High School Diploma	1,212	15.8%
High School Graduate or GED	4,297	56.0%
Some College or College Degree	2,059	26.8%
Not Reported/Unidentifiable	101	1.3%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	938	3.6%	N/A		938	5.1%
1 - 5 Years Old	6,389	24.4%			6,389	34.5%
6 - 10 Years Old	5,728	21.9%			5,728	30.9%
11 - 15 Years Old	4,248	16.2%			4,248	22.9%
16 - 17 Years Old	1,210	4.6%			1,210	6.5%
18 – 24 Years Old	636	2.4%	636	8.3%	N/A	
25 – 34 Years Old	3,589	13.7%	3,589	46.8%		
35 – 44 Years Old	2,601	9.9%	2,601	33.9%		
45 – 54 Years Old	716	2.7%	716	9.3%		
55 – 64 Years Old	125	0.5%	125	1.6%		
65+ Years Old	2	<0.1%	2	<0.1%		
Average Age of Adults			34.3 Years			
Average Age of Children			7.5 Years			

Length of Stay		
Average Length of Stay ⁴²	6.5 Months	

⁴¹ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

⁴² Average Cumulative Months an Adult Received WFS since May 2016.