

Office of
Refugee
and
Immigrant
Assistance
(ORIA)

SFY

2018

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations and other service provider agencies to help refugees and immigrants achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state that help people who are refugees and other eligible immigrants achieve economic stability and integrate into life in the United States. Data provided in this section highlights three prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – part of the Washington WorkFirst Program, ORIA partners with 16 different organizations to provide employment services and 14 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student’s skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway Program may be recipients of ESA’s cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA) or Refugee Cash Assistance (RCA), or they are refugees or humanitarian immigrants who have been in the country less than five years who are not receiving public assistance.
- **The Naturalization Services Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle’s New Americans Program and 15 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics as well as English language training needed for the citizenship test.
- **ORIA-Basic Food Employment and Training (BFET) Program** – provides employment services to people who are refugees and immigrants who are not receiving federal cash assistance, such as TANF or RCA, but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington’s Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available [here](#).

Highlights

In SFY 2018, the LEP Pathway Program served a total of 4,383 unduplicated clients. Out of those served, 3,149 clients (72%) participated in Employment Services, of which 1,345 (43%) successfully entered employment.

In SFY 2018, ESA’s Naturalization Service Program served a total of 2,851 clients and helped 1,069 people become U.S. citizens.

In SFY 2018, ESA’s Basic Food Employment and Training Program (BFET) served a monthly average of 319 clients

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2018.

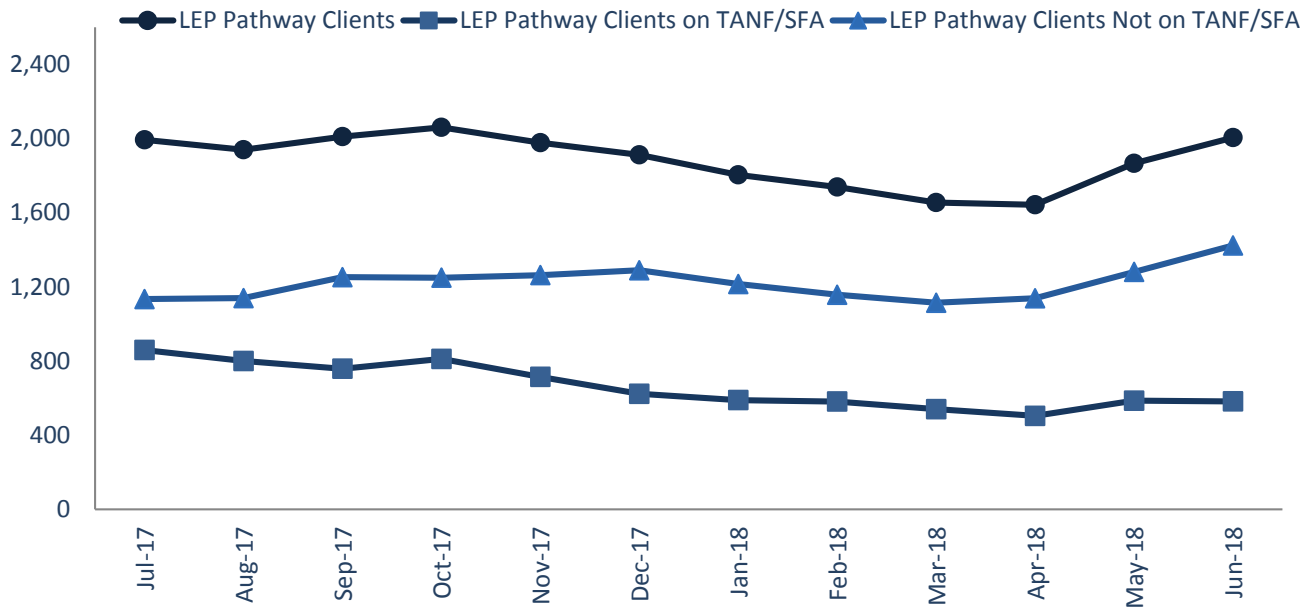
DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client's residence and service provider are usually in the same region.
- Primary language results are based on the client's self-reported data in ESA's ACES database.
- Primary language is the language indicated on the client's application or eligibility review as the language in which the client wishes to communicate with DSHS.

Selected ORIA Program Overview, SFY 2017 and SFY 2018

	SFY 2017 (July 2016-June 2017)	SFY 2018 (July 2017-June 2018)	Change	
Average Number of LEP Pathway Clients Per Month & Range	2,230 (1,852 – 2,470)	1,883 (1,642 - 2,060)	-15.6% (Decrease)	↓
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	1,025 (932 – 1,123)	662 (504 - 859)	-35.4% (Decrease)	↓
Average Number of LEP Pathway ESL Clients Per Month & Range	1,366 (1,075 - 1,587)	1,209 (1,084 - 1,328)	-11.5% (Decrease)	↓
Average Number of Clients Receiving Naturalization Services Per Month & Range	413 (142 - 654)	393 (25 - 682)	-4.8% (Decrease)	↓
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	1,230 (1,093 – 1,371)	900 (569 - 1,200)	-26.8% (Decrease)	↓
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	507 (307 - 652)	328 (146 - 495)	-35.4% (Decrease)	↓

LEP Pathway Clients, SFY 2018



SFY 2018	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	1,993	859	43.1%	1,134	56.9%
August	1,939	800	41.3%	1,139	58.7%
September	2,010	758	37.7%	1,252	62.3%
October	2,060	811	39.4%	1,249	60.6%
November	1,977	714	36.1%	1,263	63.9%
December	1,912	623	32.6%	1,289	67.4%
January	1,804	589	32.6%	1,215	67.4%
February	1,738	581	33.4%	1,157	66.6%
March	1,654	540	32.6%	1,114	67.4%
April	1,642	504	30.7%	1,138	69.3%
May	1,866	586	31.4%	1,280	68.6%
June	2,005	582	29.0%	1,423	71.0%
Mo. Avg.	1,883	662	35.2%	1,221	64.8%
Annual Unduplicated	4,383	2,172	49.6%	2,211	50.4%

LEP Pathway Clients by Primary Language, June 2018 Snapshot

ESA’s Community Services Offices collect information about a client’s primary language during the initial interview application for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. LEP Pathway Providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	2,005	100.0%
English	478	23.8%
Russian	369	18.4%
Arabic	244	12.2%
Somali	152	7.6%
Ukrainian	149	7.4%
Dari	128	6.4%
Farsi	60	3.0%
Spanish	59	2.9%
Tigrigna	52	2.6%
Burmese	51	2.5%
Swahili	47	2.3%
Amharic	38	1.9%
French	29	1.4%
Pashto	17	0.8%
Oromo	15	0.7%
Romanian	12	0.6%
Languages with Fewer than 10 Clients	36	1.8%
Other Languages ¹	69	3.4%

¹ Any languages not on the ACES language list.

Demographics of LEP Pathway Clients, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	2,005	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	1,130	56.4%
Male	875	43.6%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total Clients
Less Than 2 Years	1,212	60.4%
2 – 5 Years	675	33.7%
6 – 10 Years	53	2.6%
>10 Years	45	2.2%
Not Reported/ Unidentifiable	20	1.0%

Immigrant Status ²	All Clients	
	# of Clients	% of Total Clients
Refugee	1,335	66.6%
Special Immigrant	310	15.5%
Lawful Permanent Resident	133	6.6%
Asylee	88	4.4%
Not Refugee	68	3.4%
Citizen Of Marshall Islands/Micronesia	17	0.8%
Cuban/Haitian Entrants	17	0.8%
Permanent Residing Under Color Of Law	9	0.4%
Parolee Paroled One Year Or More	8	0.4%
Temporary Residents as Amnesty Beneficiaries	3	0.1%
Withholding of removal	2	0.1%
Amerasian	1	0.0%
Victim Of Trafficking	1	0.0%
Other/Not Reported	13	0.6%

² See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Client, June 2018 Snapshot (continued)

Below is a chart that demonstrates the English proficiency levels for participants in the LEP Pathway Program. English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

ESL Level	All Clients	
	# of Clients	% of Total Clients
Level 1	477	23.8%
Level 2	311	15.5%
Level 3	291	14.5%
Level 4	212	10.6%
Level 5	93	4.6%
Level 6	48	2.4%
ESL Class Only ³	204	10.2%
Other ⁴	369	18.4%

Age	All Clients	
16 – 24 Years Old	310	15.5%
25 – 34 Years Old	698	34.8%
35 – 44 Years Old	525	26.2%
45 – 54 Years Old	325	16.2%
55 – 64 Years Old	127	6.3%
65 and Older	20	1.0%
Avg. Age of Clients		
		36.2 Years Old

³ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

⁴ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients by DSHS Region, June 2018 Snapshot

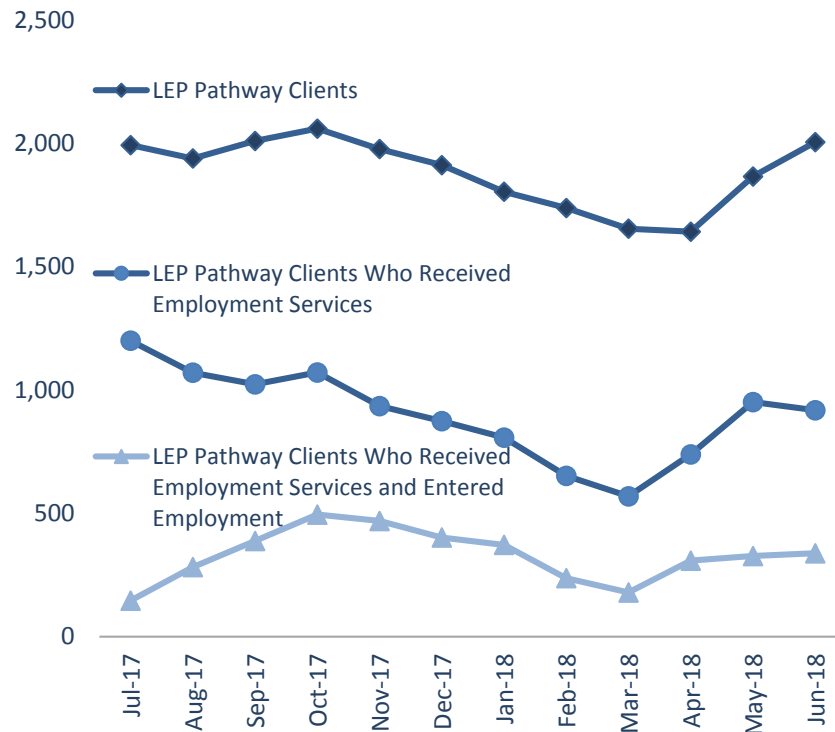
ESA’s Office of Refugee and Immigrant Assistance (ORIA) partners with 16 different employment providers and 14 different ESL providers to offer services in each of DSHS’s three regions. Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region. ORIA’s services concentrate in areas with the highest numbers of recent arrivals of refugees, such as King County in Region 2.

Region	# of Clients	% of Total
Region 1	433	21.6%
Region 2	1,402	69.9%
Region 3	170	8.5%
Total	2,005	100.0%

LEP Pathway Clients by Country of Origin, SFY 2018

Country	# of Clients	% of Total
Total	4,383	100.0%
Ukraine	837	19.1%
Afghanistan	620	14.1%
Iraq	512	11.7%
Somalia	506	11.5%
Ethiopia	271	6.2%
Congo, Democratic Republic of	155	3.5%
Eritrea	153	3.5%
Iran	142	3.2%
Myanmar (Burma)	142	3.2%
Moldova	100	2.3%
Mexico	79	1.8%
Sudan	74	1.7%
Marshall Islands	72	1.6%
Syria	65	1.5%
Bhutan	60	1.4%
Russia	57	1.3%
Russia Federation	39	0.9%
Kazakhstan	36	0.8%
Vietnam	30	0.7%
Haiti	26	0.6%
Kenya	23	0.5%
Micronesia	22	0.5%
Cuba	19	0.4%
Egypt	17	0.4%
Bolivia	14	0.3%
Estonia	14	0.3%
Uzbekistan	14	0.3%
Nepal	13	0.3%
Turkey	13	0.3%
Burundi	12	0.3%
Honduras	11	0.3%
Pakistan	10	0.2%
Countries with Fewer than 10 Clients	179	4.1%
Unknown/Not Reported	46	1.0%

LEP Pathway Clients Who Participated in Employment Services, SFY 2018



SFY 2018	LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment	
		# of Clients	Percent	# of Clients	Percent ⁵
July	1,993	1,200	60.2%	146	12.2%
August	1,939	1,070	55.2%	282	26.4%
September	2,010	1,023	50.9%	388	37.9%
October	2,060	1,071	52.0%	495	46.2%
November	1,977	935	47.3%	469	50.2%
December	1,912	874	45.7%	402	46.0%
January	1,804	807	44.7%	372	46.1%
February	1,738	652	37.5%	237	36.3%
March	1,654	569	34.4%	179	31.5%
April	1,642	739	45.0%	308	41.7%
May	1,866	951	51.0%	327	34.4%
June	2,005	918	45.8%	338	36.8%
Mo. Avg.	1,883	900	47.8%	328	36.4%
Annual Unduplicated	4,383	3,149	71.8%	1,345	42.7%

⁵ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2018 Snapshot

Language ⁶	# of Clients	% of Total
Total	918	100.0%
English	261	28.4%
Russian	153	16.7%
Arabic	95	10.3%
Dari	67	7.3%
Somali	56	6.1%
Ukrainian	49	5.3%
Tigrigna	38	4.1%
Spanish	35	3.8%
Amharic	26	2.8%
Farsi	25	2.7%
Burmese	22	2.4%
Swahili	11	1.2%
Pashto	10	1.1%
Languages with Fewer than 10 Clients	35	3.8%
Other Language ⁷	35	3.8%

⁶ Client self-reported data from ACES.

⁷ Any languages not on the ACES language list.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	918	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	424	46.2%
Male	494	53.8%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total Clients
Less Than 2 Years	573	62.4%
2 – 5 Years	260	28.3%
6 – 10 Years	38	4.1%
>10 Years	32	3.5%
Not Reported/ Unidentifiable	15	1.6%

Immigrant Status ⁸	All Clients	
	# of Clients	% of Total Clients
Refugee	558	60.8%
Special Immigrant	128	13.9%
Lawful Permanent Resident	95	10.3%
Not Refugee	55	6.0%
Asylee	51	5.6%
Citizen Of Marshall Islands/Micronesia	9	1.0%
Cuban/Haitian Entrants	4	0.4%
Parolee Paroled One Year Or More	4	0.4%
Permanent Residing Under Color Of Law	2	0.2%
Amerasian	1	0.1%
Withholding of Removal	1	0.1%
Victim Of Trafficking	1	0.1%
Other/Not reported	9	1.0%

⁸ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2018 Snapshot (continued)

ESL Level ⁹	All Clients	
	# of Clients	% of Total Clients
Level 1	191	20.8%
Level 2	104	11.3%
Level 3	89	9.7%
Level 4	60	6.5%
Level 5	24	2.6%
Level 6	12	1.3%
ESL Class Only ¹⁰	68	7.4%
Other ¹¹	370	40.3%

Age	All Clients	
16 – 24 Years Old	140	15.3%
25 – 34 Years Old	316	34.4%
35 – 44 Years Old	259	28.2%
45 – 54 Years Old	156	17.0%
55 – 64 Years Old	45	4.9%
65 and Older	2	0.2%
Avg. Age of Clients	35.9 Years Old	

⁹ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹⁰ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

¹¹ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2018 Snapshot

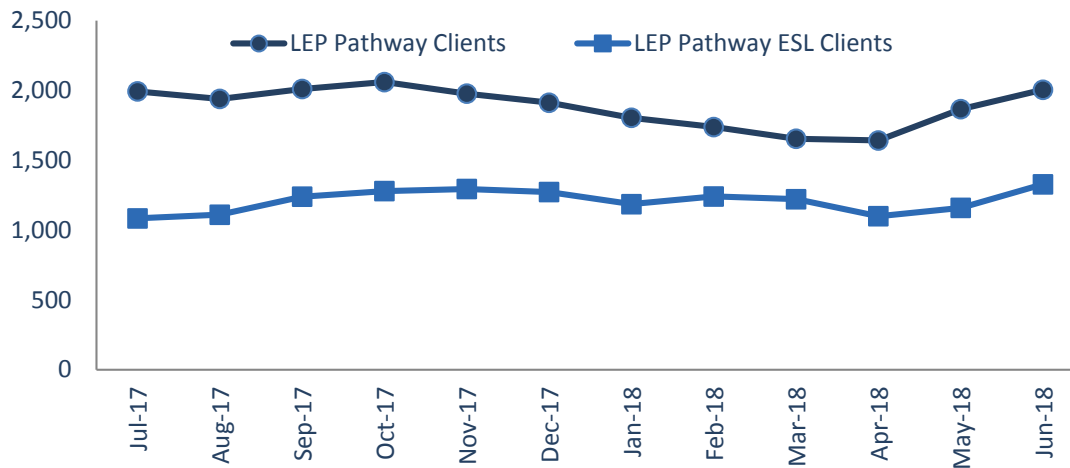
Region ¹²	# of Clients	% of Total
Region 1	118	12.9%
Region 2	737	80.3%
Region 3	63	6.9%
Total	918	100.0%

¹² Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2018

Country	# of Clients	% of Total
Total	3,149	100.0%
Ukraine	584	18.5%
Afghanistan	428	13.6%
Somalia	391	12.4%
Iraq	354	11.2%
Ethiopia	223	7.1%
Eritrea	123	3.9%
Iran	103	3.3%
Congo, Democratic Republic of	95	3.0%
Myanmar (Burma)	91	2.9%
Moldova	62	2.0%
Marshall Islands	60	1.9%
Mexico	55	1.7%
Bhutan	50	1.6%
Syria	38	1.2%
Russia	35	1.1%
Sudan	34	1.1%
Kazakhstan	27	0.9%
Russia Federation	26	0.8%
Vietnam	24	0.8%
Micronesia	20	0.6%
Kenya	19	0.6%
Cuba	17	0.5%
Haiti	13	0.4%
Egypt	12	0.4%
Nepal	12	0.4%
Uzbekistan	12	0.4%
Estonia	11	0.3%
Countries with Fewer than 10 Clients	185	5.9%
Unknown/Not Reported	45	1.4%

LEP Pathway Clients Who Received ESL Services, SFY 2018



SFY 2018	LEP Pathway ESL Clients		
	LEP Pathway Clients	# of Clients	Percent
July	1,993	1,084	54.4%
August	1,939	1,110	57.2%
September	2,010	1,239	61.6%
October	2,060	1,279	62.1%
November	1,977	1,294	65.5%
December	1,912	1,272	66.5%
January	1,804	1,186	65.7%
February	1,738	1,241	71.4%
March	1,654	1,221	73.8%
April	1,642	1,099	66.9%
May	1,866	1,159	62.1%
June	2,005	1,328	66.2%
Monthly Average	1,883	1,209	64.2%
Annual Unduplicated	4,383	2,387	54.5%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2018 Snapshot

Language	# of Clients	% of Total
Total	1,328	100.0%
Russian	279	21.0%
English ¹³	264	19.9%
Arabic	175	13.2%
Ukrainian	112	8.4%
Dari	102	7.7%
Somali	90	6.8%
Farsi	39	2.9%
Swahili	38	2.9%
Burmese	33	2.5%
Spanish	32	2.4%
Tigrigna	24	1.8%
Pashto	21	1.6%
Amharic	19	1.4%
French	12	0.9%
Oromo	12	0.9%
Languages with Fewer than 10 Clients	33	2.5%
Other Language ¹⁴	43	3.2%

¹³ There are a number of contributing factors that lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. ESL students may have strengths in some areas of English language proficiency, such as speaking or understanding, but may not be able to write.

¹⁴ Any languages not on the ACES language list.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2018 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,328	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	838	63.1%
Male	490	36.9%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total Clients
Less Than 2 Years	803	60.5%
2 – 5 Years	470	35.4%
6 – 10 Years	27	2.0%
>10 Years	19	1.4%
Not Reported/ Unidentifiable	9	0.7%

Immigrant Status ¹⁵	All Clients	
	# of Clients	% of Total Clients
Refugee	938	70.6%
Special Immigrant	210	15.8%
Lawful Permanent Resident	68	5.1%
Asylee	42	3.2%
Not Refugee	26	2.0%
Cuban/Haitian Entrants	13	1.0%
Citizen Of Marshall Islands/Micronesia	8	0.6%
Permanent Residing Under Color Of Law	8	0.6%
Parolee Paroled One Year Or More	5	0.4%
Temporary Residents as Amnesty Beneficiaries	3	0.2%
Withholding of Removal	1	0.1%
Other/Not reported	6	0.5%

¹⁵ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2018 Snapshot (continued)

ESL Level ¹⁶	All Clients	
	# of Clients	% of Total
Level 1	359	27.0%
Level 2	259	19.5%
Level 3	242	18.2%
Level 4	186	14.0%
Level 5	80	6.0%
Level 6	40	3.0%
ESL Class Only ¹⁷	162	12.2%

Age	All Clients	
16 – 24 Years Old	198	14.9%
25 – 34 Years Old	457	34.4%
35 – 44 Years Old	338	25.5%
45 – 54 Years Old	223	16.8%
55 – 64 Years Old	94	7.1%
65 and Older	18	1.4%
Avg. Age of Clients	36.7 Years Old	

¹⁶ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

¹⁷ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2018 Snapshot

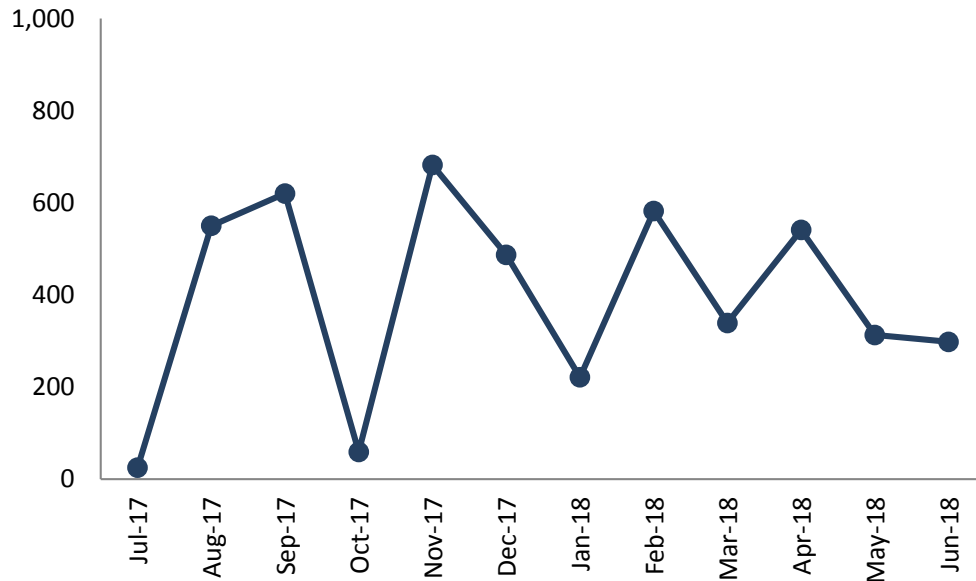
Region ¹⁸	# of Clients	% of Total
Region 1	365	27.5%
Region 2	817	61.5%
Region 3	146	11.0%
Total	1,328	100.0%

¹⁸ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2018

Country	# of Clients	% of Total
Total	2,387	100.0%
Ukraine	506	21.2%
Afghanistan	346	14.5%
Iraq	280	11.7%
Somalia	256	10.7%
Ethiopia	143	6.0%
Congo, Democratic Republic of	106	4.4%
Eritrea	73	3.1%
Moldova	73	3.1%
Myanmar (Burma)	73	3.1%
Iran	64	2.7%
Sudan	55	2.3%
Syria	51	2.1%
Mexico	35	1.5%
Bhutan	33	1.4%
Russia	33	1.4%
Marshall Islands	23	1.0%
Haiti	22	0.9%
Russia Federation	19	0.8%
Kazakhstan	13	0.5%
Bolivia	12	0.5%
Vietnam	11	0.5%
Countries with Fewer Than 10 Clients	146	6.1%
Unknown/Not Reported	14	0.6%

Naturalization Services (NS) Clients, SFY 2018¹⁹



SFY 2018	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of naturalized Clients Reported by providers ²⁰
July	25	0	1
August	550	227	171
September	620	210	124
October	59	33	9
November	682	234	140
December	487	141	78
January	221	96	54
February	582	191	89
March	339	125	105
April	541	202	98
May	313	105	91
June	298	94	109
Mo. Avg.	393	138	89
Annual Unduplicated	2,851	1,658	1,069

¹⁹ Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds are depleted towards the end of the year, so are the reports of services provided to clients.

²⁰ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2018 Snapshot

Language	# of Clients	% of Total
Total	298	100.0%
English	141	47.3%
Russian	51	17.1%
Spanish	28	9.4%
Arabic	25	8.4%
Vietnamese	14	4.7%
Other ²¹ /Languages with Fewer than 10 Clients	39	13.1%

²¹ Any languages not on the ACES language list.

Demographics of Naturalization Service Clients, June 2018 Snapshot

All Clients		
Characteristic	# of Clients	% of Total
Total Clients	298	100.0%

All Clients		
Gender	# of Clients	% of Total
Female	190	63.8%
Male	108	36.2%
Unknown	0	0.0%

All Clients		
Time in the U.S.	# of Clients	% of Total
Less Than 2 Years	0	0.0%
2 – 5 Years	76	25.5%
6 – 10 Years	98	32.9%
More Than 10 Years	124	41.6%

All Clients		
Immigrant Status ²²	# of Clients	% of Total
Lawful Permanent Resident	169	56.7%
Refugee	121	40.6%
Asylee	2	0.7%
Parolee Paroled One Year Or More	2	0.7%
Other/Not Reported	4	1.3%

²² See Glossary at the end of this chapter for definitions.

Demographics of Naturalization Service Clients, June 2018 Snapshot (continued)

ESL Level ²³	All Clients	
	# of Clients	% of Total Clients
Level 1	18	6.0%
Level 2	16	5.4%
Level 3	10	3.4%
Level 4	8	2.7%
Level 5	14	4.7%
Level 6	2	0.7%
ESL Class Only ²⁴	8	2.7%
Other ²⁵	222	74.5%

Age	All Clients	
16 – 24 Years Old	32	10.7%
25 – 34 Years Old	53	17.8%
35 – 44 Years Old	54	18.1%
45 – 54 Years Old	47	15.8%
55 – 64 Years Old	50	16.8%
65 and Older	62	20.8%
Avg. Age of Clients	47.8 Years Old	

²³ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

²⁴ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

²⁵ Includes Naturalization Service clients who did not receive ESL services.

Naturalization Service Clients by DSHS Region, June 2018 Snapshot

Region ²⁶	# of Clients	% of Total
Region 1	90	30.2%
Region 2	167	56.0%
Region 3	41	13.8%
Total	298	100.0%

²⁶ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2018

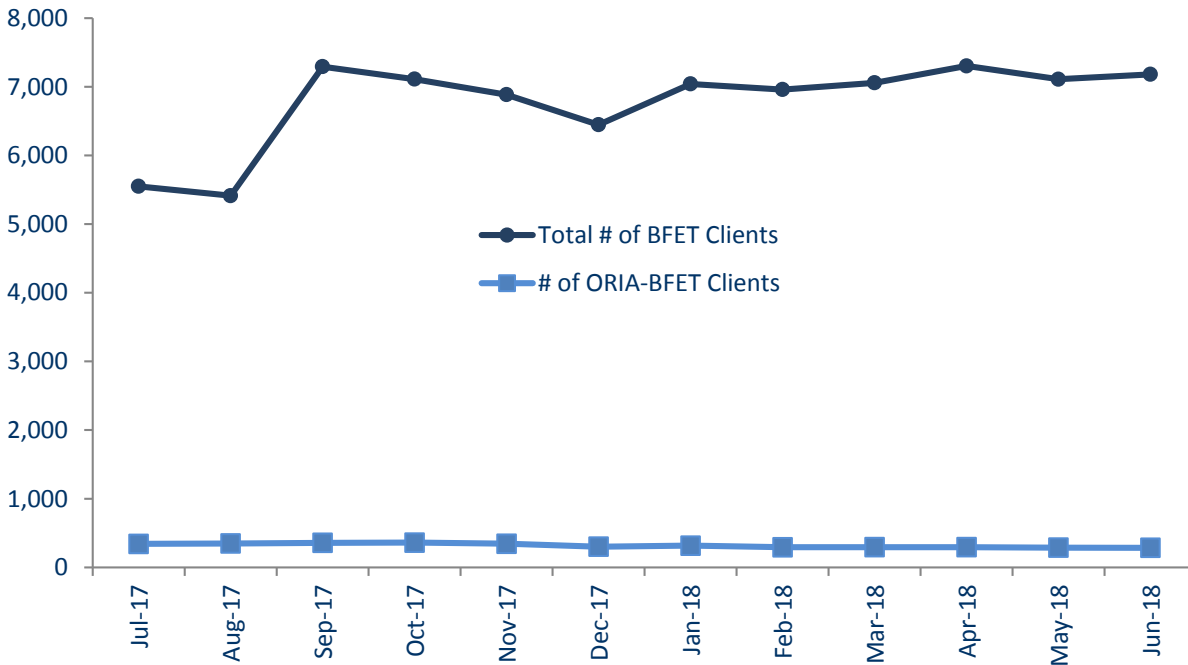
Country	# of Clients	% of Total
Total	2,851	100.0%
Ukraine	297	10.4%
Vietnam	270	9.5%
Iraq	257	9.0%
Mexico	255	8.9%
Russia	219	7.7%
China	113	4.0%
Somalia	108	3.8%
Ethiopia	107	3.8%
Bhutan	91	3.2%
Moldova	82	2.9%
Korea (South)	81	2.8%
Cambodia Kampuchea	74	2.6%
Myanmar (Burma)	60	2.1%
Iran	55	1.9%
Eritrea	53	1.9%
Philippines	49	1.7%
Sudan	36	1.3%
Congo, Democratic Republic of	29	1.0%
El Salvador	22	0.8%
Western Samoa	22	0.8%
Canada	21	0.7%
Nepal	21	0.7%
Pakistan	21	0.7%
Afghanistan	18	0.6%
India	17	0.6%
Kenya	17	0.6%
Egypt	16	0.6%
Cuba	15	0.5%
Kazakhstan	14	0.5%
Korea (North)	14	0.5%
Guatemala	12	0.4%
Chile	11	0.4%
Peru	11	0.4%
Uzbekistan	11	0.4%
Kyrgyzstan	10	0.4%

**Naturalization Service Clients by Country of Origin, SFY 2018
(continued)**

Country	# of Clients	% of Total
Countries with Fewer than 10 Clients	256	9.0%
Other Countries ²⁷	86	3.0%

²⁷ Other countries not on the ACES country of origin list.

Monthly Basic Food Employment & Training (BFET) Clients Served²⁸, SFY 2018



SFY 2018	Total # of BFET Clients	# of ORIA-BFET Clients ²⁹
July	5,550	342
August	5,413	348
September	7,293	358
October	7,111	361
November	6,885	345
December	6,446	302
January	7,041	317
February	6,959	293
March	7,057	295
April	7,303	295
May	7,110	288
June	7,181	285
Mo. Avg.	6,779	319

²⁸ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

²⁹ BFET clients served by Office of Refugee and Immigrant Assistance.

Demographics of ORIA-BFET Clients, SFY 2018

Characteristic	All Clients	
	Number	% of Total Clients
Total Clients	285	100.0%

Gender		
Female	142	49.8%
Male	143	50.2%
Not Reported/ Unidentifiable	0	0%

Race/Ethnicity		
Hispanic Origin	5	1.8%
Not Hispanic or Latino³⁰	280	98.2%
White	53	18.6%
Black/African American	92	32.3%
Asian/Pacific Islander	37	13.0%
American Indian/Alaska Native	0	0.0%
Two or More Races	1	0.4%
Not Reported/Unidentifiable	97	34.0%

Marital Status		
Separated	12	4.2%
Married	161	56.5%
Never Married	95	33.3%
Divorced	14	4.9%
Widowed	3	1.1%
Not Reported/Unidentifiable	0	0.0%

Immigration Status ³¹		
Refugee	224	78.6%
Special Immigrant	32	11.2%
Asylee	20	7.0%
Lawful Permanent Resident	6	2.1%
Amerasian	1	0.4%
Other/Not Reported	2	0.7%

³⁰ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³¹ See Glossary at the end of this chapter for definitions.

Demographics of ORIA-BFET Clients, SFY 2018 (continued)

Characteristic	All Clients	
	Number	% of Total Clients

Homeless Status		
Homeless ³²	7	2.5%

Education Status		
Less than a High School Diploma	116	40.7%
High School Graduate or GED	102	35.8%
Some College or College Degree	46	16.1%
Not Reported/Unidentifiable	21	7.4%

Age		
Under 18 Years Old	8	2.8%
18 - 24 Years Old	58	20.4%
25 - 34 Years Old	98	34.4%
35 - 44 Years Old	63	22.1%
45 - 54 Years Old	39	13.7%
55 - 64 Years Old	16	5.6%
65+ Years Old	3	1.1%
Average Age of Clients		
	34.2 Years	

³² Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, or Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Lawful Permanent Resident – A non-citizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.