

Annual Unduplicated Clients

SFY

2018

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2018.

ESA Briefing
Book

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Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2018, ESA served over 1.8 million clients, or roughly one out of every four Washington State residents. When including clients served by ESA offices *and* Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (AL TSA), this number comes to over 1.9 million clients, or about 26% of Washington State residents. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2018.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of October 2018.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of November 2018.
- Child care data was based on the Social Service Payment System (SSPS) as of November 2018.

Annual Unduplicated Clients Served, SFY 2017 and SFY 2018

	SFY 2017		SFY 2018	
	ESA Only ¹	DSHS Offices (ESA & HCS) ²	ESA Only ¹	DSHS Offices (ESA & HCS) ²
All Programs	1,907,304	1,972,486	1,839,478	1,925,040
Aged, Blind or Disabled (ABD)	32,940	33,749	33,228	34,041
Additional Requirements-Emergent Needs (AREN)	7,152	7,152	6,536	6,536
Basic Food Employment and Training (BFET)	18,916	19,028	17,488	17,595
Basic Food (SNAP/FAP)	1,230,908	1,264,660	1,165,773	1,200,911
Consolidated Emergency Assistance (CEAP)	2,301	2,301	2,496	2,496
Diversion Cash Assistance (DCA)	7,177	7,177	6,524	6,524
Housing and Essential Needs (HEN) Referral³	14,295	14,298	12,878	12,881
Medical Assistance (Non-Cash Related)⁴	235,709	303,128	235,987	350,730
Ongoing Additional Requirements (OAR)	359	372	373	390
Pregnant Women Assistance (PWA)	252	252	202	202

¹ ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers: 128, 130, 132,151, 153, 155, 156, and 157.

² DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

³ The HEN Referral Program was implemented on January 1, 2014.

⁴ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2017 and SFY 2018 totals.

Annual Unduplicated Clients Served, SFY 2017 and SFY 2018 (continued)

	SFY 2017		SFY 2018	
	ESA Only ⁵	DSHS Offices (ESA & HCS) ⁶	ESA Only ⁵	DSHS Offices (ESA & HCS) ⁶
Refugee Cash Assistance (RCA)	1,379	1,379	958	960
Refugee and Immigrant Assistance (RIA) ⁷	8,616	8,616	7,158	7,158
State Supplemental Payment (SSP)	27,453	42,013	27,304	42,997
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	137,435	137,443	113,946	113,946
Washington State Combined Application Project (WASHCAP)	74,044	88,687	70,304	86,268
Transitional Food Assistance (TFA)	104,848	104,968	84,765	84,842
Working Family Support (WFS) ⁸	7,959	7,959	51,638	51,638
Child Care – Working Connections Child Care (WCCC) and Seasonal Child Care (SCC) ⁹	131,875	131,875	125,867	125,867
Child Support	1,001,357	1,001,357	951,030	951,030

⁵ ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers: 128, 130, 132,151, 153, 155, 156, and 157.

⁶ DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

⁷ This number includes clients served by these ORIA programs: LEP Pathway and Naturalization Services.

⁸ The Working Family Support (WFS) program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

⁹ Child Care data comes from the Social Service Payment System and is provided by the DSHS Research and Data Analysis Division (RDA).

Annual Unduplicated Clients¹⁰ Served, Adults and Children, by ESA Division¹¹, SFY 2018

	SFY 2018				
	DSHS Offices (All ESA & HCS) ¹²	ESA Only	CSD & HCS	CSD Only	DCS Only
Total	1,925,040	1,839,478	1,313,430	1,244,035	951,030
Adults	1,308,526	1,241,888	848,357	779,876	646,467
Children	611,320	592,396	465,063	464,149	299,379
Age Unknown ¹³	5,194	5,194	N/A	N/A	5,184

¹⁰ Age of client is based on age as of July 1, 2018.

¹¹ Community Services Division (CSD) and the Division of Child Support (DCS).

¹² DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

¹³ These are DCS clients who don't have a birth date available.