

Other Programs

SFY

2019

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), agency billing and collection services provided by the Office of Financial Recovery (OFR), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing
Book

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Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

Additional Requirements – Emergent Needs (AREN) – The program served an average of 190 cases each month in SFY 2019, a decrease of 11.6% compared to SFY 2018 (215 monthly cases).

Consolidated Emergency Assistance Program (CEAP) – The program served an average of 58 cases each month in SFY 2019, a decrease of 10.8% compared to SFY 2018 (65 monthly cases).

Diversion Cash Assistance (DCA) – The program served an average of 152 cases each month in SFY 2019, a decrease of 11.1% compared to SFY 2018 (171 monthly cases).

Ongoing Additional Requirements (OAR) – The program served an average of 251 cases each month in SFY 2019, an increase of 4.6% compared to SFY 2018 (240 monthly cases).

Office of Financial Recovery (OFR) – Total OFR collections in SFY 2019 were about \$288.4 million, a decrease of 6.5% compared to SFY 2018 (\$308.4 million). In SFY 2019, about three-quarters (76.9%) of OFR collections came from these three program areas: Developmental Disabilities (56.7%), Mental Health (11.6%), and Estate Recovery (8.6%).

Refugee Cash Assistance (RCA) – The program served an average of 211 cases each month in SFY 2019, a decrease of 24.6% compared to SFY 2018 (280 monthly cases).

State Supplemental Payment (SSP) – The program served an average of 39,522 cases each month in SFY 2019, an increase of 1.3% compared to SFY 2018 (38,996 monthly cases).

Working Family Support (WFS) – The program served an average of 7,788 cases each month in SFY 2019, an increase of 19.4% compared to SFY 2018 (6,524 cases).

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data for this chapter was based on the ESA ACES database as of August 2019.
- The state population estimates are provided by OFM Forecasting Division.

DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration (AL TSA).
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.

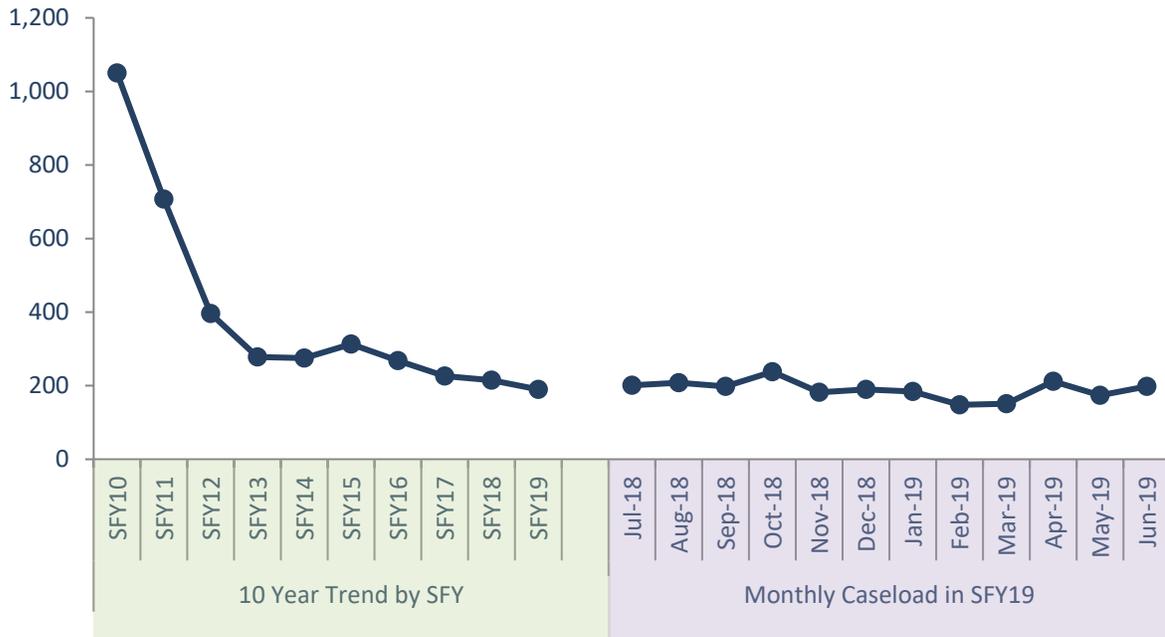
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	215 (155 - 254)	190 (148 - 238)	-11.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	588 (385 - 681)	517 (395 - 637)	-12.1% (Decrease)	↓
Average Number of Adults Per Month (Range)	207 (127 - 241)	182 (140 - 227)	-12.1% (Decrease)	↓
Average Number of Children Per Month (Range)	382 (258 - 446)	336 (252 - 410)	-12.0% (Decrease)	↓
State Population¹	7,427,600	7,546,400	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	65.0%	65.0%	No Change	=
Average Persons Per Case	2.7	2.7	No Change	=
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.8	1.8	No Change	=
Average Monthly Payment Per Case (Range)²	\$520.60 (\$497.54 - \$554.07)	\$515.55 (\$484.11 - \$544.06)	-1.0% (Decrease)	↓

¹ Source: Office of Financial Management (OFM) population estimates

² Payments not adjusted for refunds

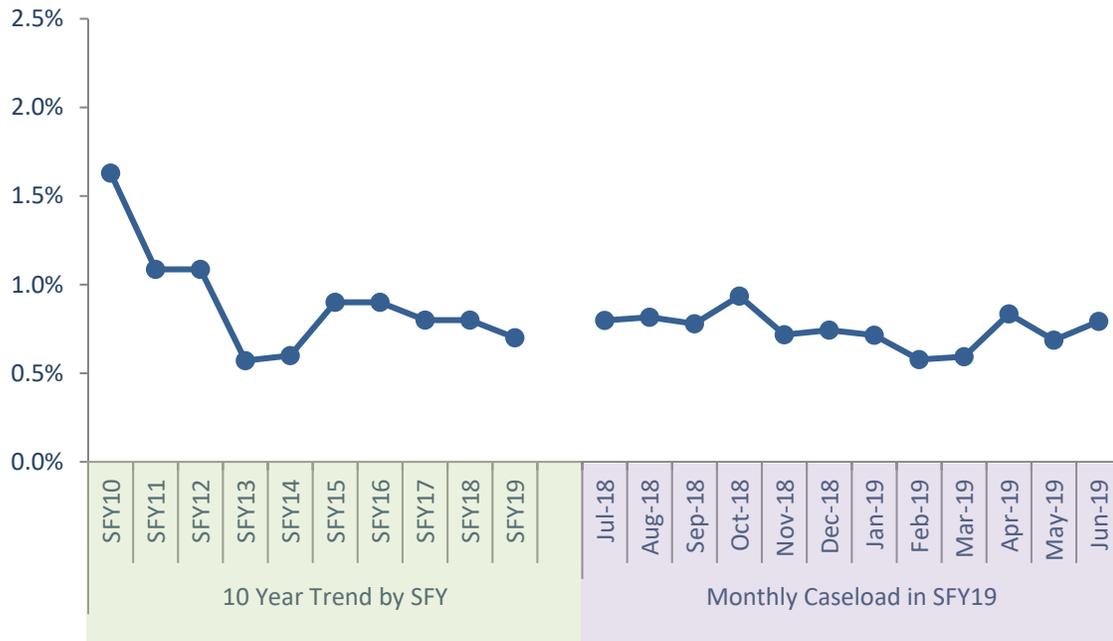
AREN Caseload, SFY 2010 - 2019



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY10	1,050	SFY15	313
SFY11	707	SFY16	268
SFY12	396	SFY17	226
SFY13	278	SFY18	215
SFY14	275	SFY19	190

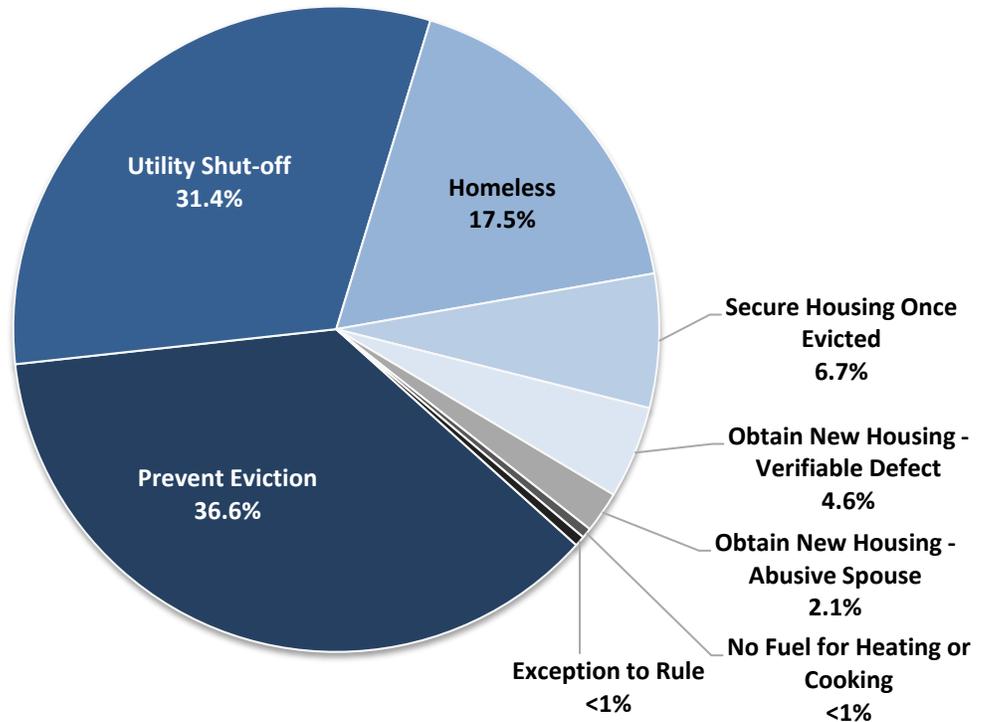
SFY 2019	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	201	551	\$105,132	\$523.05
August	208	552	\$103,099	\$495.67
September	198	535	\$95,853	\$484.11
October	238	637	\$124,798	\$524.36
November	182	487	\$94,748	\$520.59
December	190	508	\$97,342	\$512.32
January	184	520	\$96,803	\$526.10
February	148	395	\$73,458	\$496.33
March	151	418	\$80,096	\$530.44
April	212	592	\$110,880	\$523.02
May	174	474	\$94,666	\$544.06
June	198	536	\$98,569	\$497.82
Mo. Avg.	190	517	\$97,954	\$515.55

AREN Caseload as a Percent of the TANF Caseload, SFY 2010 – 2019



SFY 2019	TANF Caseload	AREN Caseload	% of TANF Caseload
July	25,195	201	0.8%
August	25,502	208	0.8%
September	25,398	198	0.8%
October	25,437	238	0.9%
November	25,382	182	0.7%
December	25,572	190	0.7%
January	25,753	184	0.7%
February	25,659	148	0.6%
March	25,446	151	0.6%
April	25,392	212	0.8%
May	25,344	174	0.7%
June	24,984	198	0.8%
Mo. Avg.	25,422	190	0.7%

Average Monthly AREN Caseload by Service Type, SFY 2019



AREN Case Type ³	Average Monthly AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	71	36.6%
Utility Shut-off	61	31.4%
Homeless	34	17.5%
Secure Housing Once Evicted	13	6.7%
Obtain New Housing - Verifiable Defect	9	4.6%
Obtain New Housing - Abusive Spouse	4	2.1%
No Fuel for Heating or Cooking	1	0.5%
Exception to Rule	1	0.5%
Clothing Due to Natural Disaster	0	0.0%
Housing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
Total Cases	194	100.0%

³ Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	55	27.8%	158	29.5%	54	27.3%	156	29.1%
Region 2 CSOs	54	27.3%	136	25.4%	56	28.3%	140	26.1%
Region 3 CSOs	89	44.9%	242	45.1%	88	44.4%	240	44.8%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	198	100.0%	536	100.0%	198	100.0%	536	100.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	2	1.0%	7	1.3%	2	1.0%	7	1.3%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.5%	5	0.9%	1	0.5%	5	0.9%
ELLENSBURG	1	0.5%	2	0.4%	1	0.5%	2	0.4%
GOLDENDALE	4	2.0%	12	2.2%	4	2.0%	12	2.2%
KENNEWICK	2	1.0%	4	0.7%	2	1.0%	4	0.7%
MOSES LAKE	1	0.5%	3	0.6%	1	0.5%	3	0.6%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	15	7.6%	38	7.1%	17	8.6%	44	8.2%
SPOKANE TRENT	23	11.6%	66	12.3%	21	10.6%	60	11.2%
SUNNYSIDE	5	2.5%	19	3.5%	5	2.5%	19	3.5%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	1	0.5%	2	0.4%	0	0.0%	0	0.0%
Region 1 Total	55	27.8%	158	29.5%	54	27.3%	156	29.1%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	6	3.0%	15	2.8%	6	3.0%	15	2.8%
AUBURN	1	0.5%	1	0.2%	2	1.0%	4	0.7%
BELLINGHAM	3	1.5%	7	1.3%	3	1.5%	7	1.3%
BELLTOWN	1	0.5%	2	0.4%	1	0.5%	2	0.4%
CAPITOL HILL	3	1.5%	7	1.3%	4	2.0%	9	1.7%
EVERETT	8	4.0%	20	3.7%	7	3.5%	18	3.4%
FEDERAL WAY	2	1.0%	7	1.3%	2	1.0%	7	1.3%
KING EASTSIDE	1	0.5%	1	0.2%	1	0.5%	1	0.2%
KING NORTH	4	2.0%	14	2.6%	5	2.5%	15	2.8%
KING SOUTH	6	3.0%	15	2.8%	4	2.0%	12	2.2%
MT VERNON	1	0.5%	2	0.4%	1	0.5%	2	0.4%
OAK HARBOR	1	0.5%	3	0.6%	1	0.5%	3	0.6%
RAINIER	8	4.0%	17	3.2%	8	4.0%	17	3.2%
RENTON	2	1.0%	7	1.3%	2	1.0%	6	1.1%
SKY VALLEY	0	0.0%	0	0.0%	1	0.5%	2	0.4%
SMOKEY POINT	4	2.0%	9	1.7%	5	2.5%	11	2.1%
WHITE CENTER	3	1.5%	9	1.7%	3	1.5%	9	1.7%
Region 2 Total	54	27.3%	136	25.4%	56	28.3%	140	26.1%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	1	0.5%	4	0.7%	1	0.5%	4	0.7%
BREMERTON	4	2.0%	9	1.7%	5	2.5%	10	1.9%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	14	7.1%	35	6.5%	14	7.1%	35	6.5%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	10	5.1%	25	4.7%	10	5.1%	25	4.7%
LAKEWOOD	20	10.1%	57	10.6%	16	8.1%	48	9.0%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	4	2.0%	6	1.1%	4	2.0%	6	1.1%
PIERCE NORTH	11	5.6%	31	5.8%	11	5.6%	37	6.9%
PIERCE SOUTH	17	8.6%	49	9.1%	19	9.6%	49	9.1%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	2	1.0%	3	0.6%	2	1.0%	3	0.6%
PUYALLUP VALLEY	4	2.0%	16	3.0%	4	2.0%	16	3.0%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	1	0.5%	4	0.7%	1	0.5%	4	0.7%
STEVENSON	1	0.5%	3	0.6%	1	0.5%	3	0.6%
Region 3 Total	89	44.9%	242	45.1%	88	44.4%	240	44.8%

AREN Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	2	1.0%	7	1.3%	Lincoln	0	0.0%	0	0.0%
Benton	0	0.0%	0	0.0%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	1	0.5%	4	0.7%
Clark	14	7.1%	35	6.5%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	50	25.3%	150	28.0%
Cowlitz	10	5.1%	25	4.7%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	1	0.5%	2	0.4%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.5%	3	0.6%
Franklin	2	1.0%	4	0.7%	Snohomish	19	9.6%	46	8.6%
Garfield	0	0.0%	0	0.0%	Spokane	38	19.2%	104	19.4%
Grant	1	0.5%	3	0.6%	Stevens	1	0.5%	5	0.9%
Grays Harbor	1	0.5%	4	0.7%	Thurston	4	2.0%	6	1.1%
Island	1	0.5%	3	0.6%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	2	1.0%	3	0.6%	Walla Walla	0	0.0%	0	0.0%
King	32	16.2%	82	15.3%	Whatcom	3	1.5%	7	1.3%
Kitsap	5	2.5%	10	1.9%	Whitman	0	0.0%	0	0.0%
Kittitas	1	0.5%	2	0.4%	Yakima	5	2.5%	19	3.5%
Klickitat	4	2.0%	12	2.2%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	198	100.0%	536	100.0%

AREN Client Demographics, June 2019 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	536	100.0%	195	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	336	62.7%	152	77.9%
Male	200	37.3%	43	22.1%
Unknown	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	88	16.4%	27	13.8%
Not Hispanic or Latino⁴	448	83.6%	168	86.2%
White	207	38.6%	89	45.6%
Black/African American	129	24.1%	44	22.6%
Asian/Pacific Islander	29	5.4%	12	6.2%
American Indian/Alaska Native	23	4.3%	8	4.1%
Two or More Races	22	4.1%	8	4.1%
Race Not Reported	38	7.1%	7	3.6%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			12	6.2%
Married			44	22.6%
Never Married			111	56.9%
Divorced			28	14.4%
Widowed			0	0.0%
Not Reported/Unidentifiable			0	0.0%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	511	95.3%	182	93.3%
Resident Alien	25	4.7%	13	6.7%
U.S. National⁵	0	0.0%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

⁴ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ⁶	77	14.4%	36	18.5%

Education Status	All Adults	
Less than a High School Diploma	37	19.0%
High School Graduate or GED	98	50.3%
Some College or College Degree	58	29.7%
Not Reported/Unidentifiable	2	1.0%

Age	All Clients		All Adults	
< 1 Year Old	31	5.8%	N/A	
1 – 5 Years Old	144	26.9%		
6 – 10 Years Old	77	14.4%		
11 – 15 Years Old	62	11.6%		
16 – 17 Years Old	21	3.9%		
18 – 24 Years Old	48	9.0%	41	21.0%
25 – 34 Years Old	86	16.0%	86	44.1%
35 – 44 Years Old	54	10.1%	54	27.7%
45 – 54 Years Old	11	2.1%	11	5.6%
55 – 64 Years Old	1	0.2%	1	0.5%
65+ Years Old	1	0.2%	1	0.5%
Average Age of Children	6.7 Years			
Average Age of Adults	32.0 Years			

⁶ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

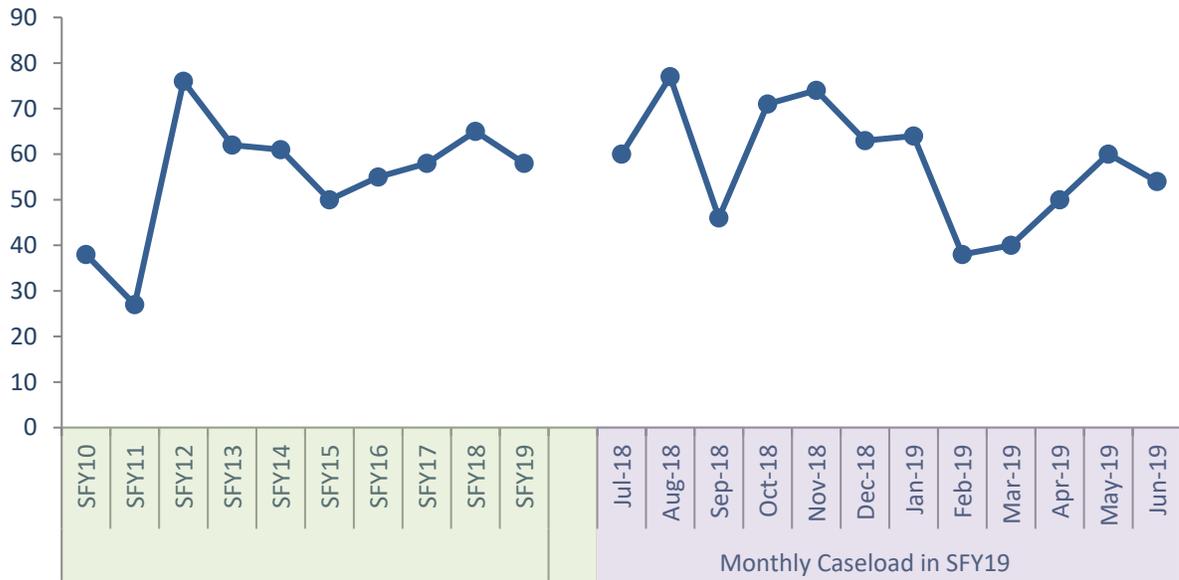
Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	65 (42 - 88)	58 (38 - 77)	-10.8% (Decrease)	↓
Average Number of Persons Per Month (Range)	210 (132 - 299)	196 (127 - 241)	-6.7% (Decrease)	↓
Average Number of Adults Per Month (Range)	81 (54 - 121)	73 (46 - 95)	-9.9% (Decrease)	↓
Average Number of Children Per Month (Range)	129 (72 - 178)	123 (81 - 149)	-4.7% (Decrease)	↓
State Population ⁷	7,427,600	7,546,400	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	61.4%	62.8%	1.4% Point (Increase)	↑
Average Persons Per Case	3.2	3.4	0.2 Point (Increase)	↑
Average Children Per Case	2.0	2.1	0.1 Point (Increase)	↑
Average Children Per Adult	1.6	1.7	0.1 Point (Increase)	↑
Average Monthly Payment Per Case (Range) ⁸	\$438.86 (\$373.69 - \$484.20)	\$485.78 (\$438.92 - \$524.61)	10.7% (Increase)	↑

⁷ Source: Office of Financial Management (OFM) population estimates

⁸ Payments not adjusted for refunds.

CEAP Caseload, SFY 2010 – 2019



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY10	38	SFY15	50
SFY11	27	SFY16	55
SFY12	76	SFY17	58
SFY13	62	SFY18	65
SFY14	61	SFY19	58

SFY 2019	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	60	207	\$26,675	\$444.59
August	77	238	\$33,797	\$438.92
September	46	157	\$22,205	\$482.71
October	71	231	\$37,247	\$524.61
November	74	241	\$36,342	\$491.10
December	63	230	\$32,237	\$511.70
January	64	212	\$32,458	\$507.16
February	38	127	\$19,408	\$510.74
March	40	144	\$20,541	\$513.53
April	50	162	\$22,977	\$459.53
May	60	207	\$27,029	\$450.48
June	54	194	\$27,187	\$503.47
Mo. Avg.	58	196	\$28,175	\$485.78
Annual Undup.	696	2,343	\$338,103	\$485.78

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2019⁹

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	275	39.5%	1,007	43.0%	275	39.5%	1,007	43.0%
Region 2 CSOs	192	27.6%	601	25.7%	191	27.4%	601	25.7%
Region 3 CSOs	229	32.9%	735	31.4%	230	33.0%	735	31.4%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	696	100.0%	2,343	100.0%	696	100.0%	2,343	100.0%

⁹ These are the annual unduplicated cases/clients in the state fiscal year.

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2019 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.1%	3	0.1%	1	0.1%	3	0.1%
COLFAX	2	0.3%	3	0.1%	2	0.3%	3	0.1%
COLVILLE	3	0.4%	8	0.3%	3	0.4%	8	0.3%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	6	0.9%	17	0.7%	6	0.9%	17	0.7%
KENNEWICK	59	8.5%	219	9.3%	67	9.6%	248	10.6%
MOSES LAKE	5	0.7%	21	0.9%	5	0.7%	21	0.9%
NEWPORT	2	0.3%	9	0.4%	3	0.4%	13	0.6%
OKANOGAN	2	0.3%	9	0.4%	2	0.3%	9	0.4%
REPUBLIC	1	0.1%	4	0.2%	0	0.0%	0	0.0%
SPOKANE MAPLE	34	4.9%	113	4.8%	37	5.3%	123	5.2%
SPOKANE TRENT	66	9.5%	230	9.8%	63	9.1%	220	9.4%
SUNNYSIDE	57	8.2%	223	9.5%	45	6.5%	180	7.7%
TOPPENISH	4	0.6%	16	0.7%	6	0.9%	24	1.0%
WALLA WALLA	2	0.3%	8	0.3%	2	0.3%	8	0.3%
WENATCHEE	1	0.1%	6	0.3%	1	0.1%	6	0.3%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	30	4.3%	118	5.0%	32	4.6%	124	5.3%
Region 1 Total	275	39.5%	1,007	43.0%	275	39.5%	1,007	43.0%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2019 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	15	2.2%	46	2.0%	15	2.2%	46	2.0%
AUBURN	22	3.2%	65	2.8%	21	3.0%	63	2.7%
BELLINGHAM	17	2.4%	48	2.0%	18	2.6%	51	2.2%
BELLTOWN	5	0.7%	14	0.6%	4	0.6%	10	0.4%
CAPITOL HILL	1	0.1%	2	0.1%	1	0.1%	2	0.1%
EVERETT	53	7.6%	171	7.3%	47	6.8%	158	6.7%
FEDERAL WAY	3	0.4%	13	0.6%	3	0.4%	13	0.6%
KING EASTSIDE	3	0.4%	10	0.4%	3	0.4%	10	0.4%
KING NORTH	13	1.9%	42	1.8%	12	1.7%	41	1.7%
KING SOUTH	13	1.9%	37	1.6%	13	1.9%	37	1.6%
MT VERNON	6	0.9%	19	0.8%	6	0.9%	19	0.8%
OAK HARBOR	2	0.3%	5	0.2%	2	0.3%	5	0.2%
RAINIER	3	0.4%	7	0.3%	3	0.4%	7	0.3%
RENTON	2	0.3%	6	0.3%	4	0.6%	13	0.6%
SKY VALLEY	4	0.6%	17	0.7%	5	0.7%	19	0.8%
SMOKEY POINT	16	2.3%	49	2.1%	21	3.0%	60	2.6%
WHITE CENTER	14	2.0%	50	2.1%	13	1.9%	47	2.0%
Region 2 Total	192	27.6%	601	25.7%	191	27.4%	601	25.7%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2019 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	19	2.7%	65	2.8%	20	2.9%	66	2.8%
BREMERTON	30	4.3%	94	4.0%	30	4.3%	94	4.0%
CHEHALIS	6	0.9%	24	1.0%	6	0.9%	24	1.0%
COLUMBIA RIVER	49	7.0%	164	7.0%	49	7.0%	163	7.0%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	49	7.0%	152	6.5%	48	6.9%	150	6.4%
LAKEWOOD	14	2.0%	45	1.9%	22	3.2%	74	3.2%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	9	1.3%	28	1.2%	11	1.6%	33	1.4%
PIERCE NORTH	13	1.9%	32	1.4%	8	1.1%	16	0.7%
PIERCE SOUTH	12	1.7%	46	2.0%	15	2.2%	50	2.1%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	2	0.3%	5	0.2%	2	0.3%	5	0.2%
PUYALLUP VALLEY	25	3.6%	78	3.3%	19	2.7%	60	2.6%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	1	0.1%	2	0.1%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	229	32.9%	735	31.4%	230	33.0%	735	31.4%

CEAP Caseload by County of Residence, SFY 2019 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	6	0.9%	24	1.0%
Asotin	1	0.1%	3	0.1%	Lincoln	1	0.1%	5	0.2%
Benton	43	6.2%	166	7.1%	Mason	0	0.0%	0	0.0%
Chelan	1	0.1%	6	0.3%	Okanogan	2	0.3%	9	0.4%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	49	7.0%	163	7.0%	Pend Oreille	3	0.4%	13	0.6%
Columbia	0	0.0%	0	0.0%	Pierce	64	9.2%	200	8.5%
Cowlitz	48	6.9%	150	6.4%	San Juan	1	0.1%	2	0.1%
Douglas	0	0.0%	0	0.0%	Skagit	5	0.7%	17	0.7%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	23	3.3%	79	3.4%	Snohomish	88	12.6%	283	12.1%
Garfield	0	0.0%	0	0.0%	Spokane	99	14.2%	338	14.4%
Grant	5	0.7%	21	0.9%	Stevens	3	0.4%	8	0.3%
Grays Harbor	20	2.9%	66	2.8%	Thurston	11	1.6%	33	1.4%
Island	2	0.3%	5	0.2%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	2	0.3%	5	0.2%	Walla Walla	2	0.3%	8	0.3%
King	77	11.1%	243	10.4%	Whatcom	18	2.6%	51	2.2%
Kitsap	30	4.3%	94	4.0%	Whitman	2	0.3%	3	0.1%
Kittitas	0	0.0%	0	0.0%	Yakima	84	12.1%	331	14.1%
Klickitat	6	0.9%	17	0.7%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	696	100.0%	2,343	100.0%

CEAP Client Demographics, SFY 2019 Annual Unduplicated Total

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	2,343	100.0%	889	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	1,371	58.5%	680	76.5%
Male	972	41.5%	209	23.5%
Unknown	0	0%	0	0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	749	32.0%	262	29.5%
Not Hispanic or Latino¹⁰	1,594	68.0%	627	70.5%
White	923	39.4%	408	45.9%
Black/African American	313	13.4%	113	12.7%
Asian/Pacific Islander	115	4.9%	39	4.4%
American Indian/Alaska Native	61	2.6%	24	2.7%
Two or More Races	73	3.1%	16	1.8%
Race Not Reported	109	4.7%	27	3.0%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			92	10.3%
Married			164	18.4%
Never Married			527	59.3%
Divorced			99	11.1%
Widowed			2	0.2%
Not Reported/Unidentifiable			5	0.6%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	2,154	91.9%	740	83.2%
Resident Alien	79	3.4%	59	6.6%
U.S. National¹¹	3	0.1%	3	0.3%
Not Reported/Unidentifiable	107	4.6%	87	9.8%

¹⁰ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹¹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

CEAP Client Demographics, SFY 2019 Annual Unduplicated Total (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹²	359	15.3%	161	18.1%

Education Status	All Clients		All Adults	
Less than a High School Diploma			327	36.8%
High School Graduate or GED			373	42.0%
Some College or College Degree			180	20.2%
Not Reported/Unidentifiable			9	1.0%

Age	All Clients		All Adults	
< 1 Year Old	42	1.8%	N/A	
1 – 5 Years Old	388	16.6%		
6 – 10 Years Old	452	19.3%		
11 – 15 Years Old	448	19.1%		
16 – 17 Years Old	124	5.3%		
18 – 24 Years Old	130	5.5%	130	14.6%
25 – 34 Years Old	342	14.6%	342	38.5%
35 – 44 Years Old	331	14.1%	331	37.2%
45 – 54 Years Old	82	3.5%	82	9.2%
55 – 64 Years Old	4	0.2%	4	0.4%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	8.7 Years			
Average Age of Adults	33.5 Years			

Length of Stay	All Clients	
Average Length of Stay ¹³	1.3 Months	

¹² Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

¹³ Average cumulative months adult clients received CEAP since July 1997.

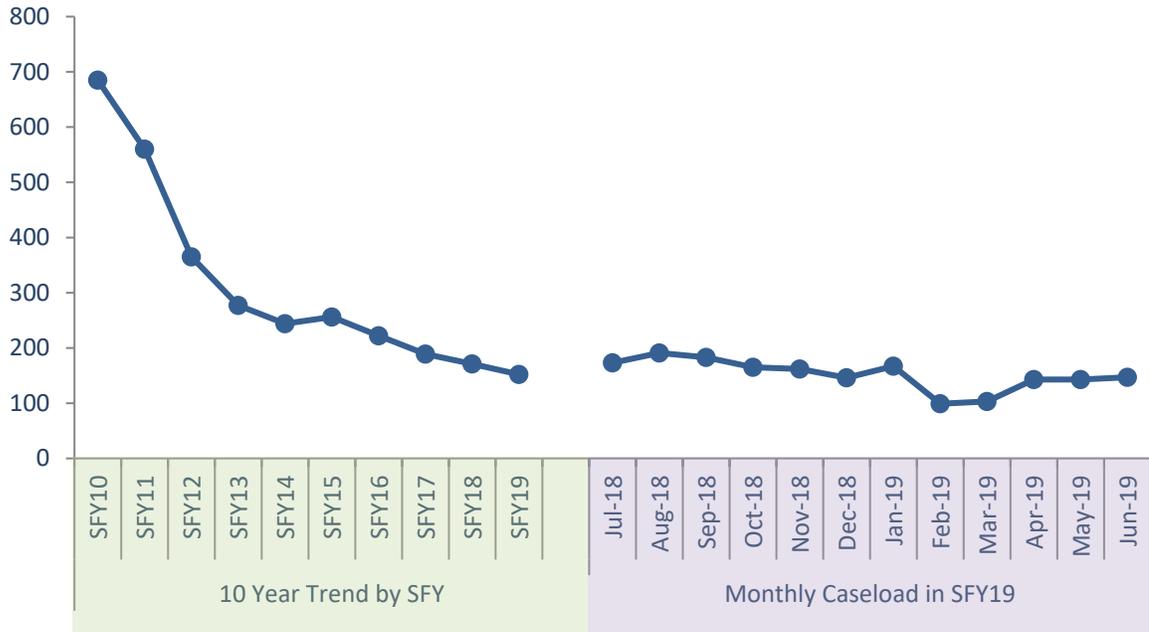
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	171 (116 - 229)	152 (99 - 191)	-11.1% (Decrease)	↓
Average Number of Persons Per Month (Range)	544 (351 - 749)	473 (306 - 582)	-13.1% (Decrease)	↓
Average Number of Adults Per Month (Range)	214 (150 - 288)	188 (122 - 231)	-12.1% (Decrease)	↓
Average Number of Children Per Month (Range)	331 (201 - 461)	285 (176 - 351)	-13.9% (Decrease)	↓
State Population ¹⁴	7,427,600	7,546,400	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	60.8%	60.3%	-0.5% Point (Decrease)	↓
Average Persons Per Case	3.2	3.1	-0.1 Point (Decrease)	↓
Average Children Per Case	1.9	1.9	No Change	=
Average Children Per Adult	1.5	1.5	No Change	=
Average Monthly Payment Per Case (Range) ¹⁵	\$1,092.92 (\$1,055.03 - \$1,1134.49)	\$1,180.50 (\$1,157.72 - \$1,200.35)	8.0% (Increase)	↑

¹⁴ Source: Office of Financial Management (OFM) population estimates

¹⁵ Payments not adjusted for refunds

DCA Caseload, SFY 2010 – 2019



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY10	685	SFY15	256
SFY11	560	SFY16	222
SFY12	365	SFY17	189
SFY13	277	SFY18	171
SFY14	244	SFY19	152

SFY 2019	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	173	519	\$206,253	\$1,192.22
August	191	582	\$226,377	\$1,185.22
September	183	532	\$216,788	\$1,184.63
October	165	540	\$195,128	\$1,182.59
November	162	502	\$187,550	\$1,157.72
December	146	459	\$173,499	\$1,188.35
January	167	523	\$195,769	\$1,172.27
February	99	306	\$116,088	\$1,172.60
March	103	319	\$121,480	\$1,179.42
April	143	449	\$169,370	\$1,184.40
May	143	459	\$168,478	\$1,178.17
June	147	482	\$176,452	\$1,200.35
Mo. Avg.	152	473	\$179,436	\$1,180.50

DCA Caseload by DSHS Region of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	41	27.9%	131	27.2%	41	27.9%	131	27.2%
Region 2 CSOs	33	22.4%	110	22.8%	33	22.4%	110	22.8%
Region 3 CSOs	73	49.7%	241	50.0%	73	49.7%	241	50.0%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	147	100.0%	482	100.0%	147	100.0%	482	100.0%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	1	0.7%	5	1.0%	1	0.7%	5	1.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	6	4.1%	19	3.9%	6	4.1%	19	3.9%
MOSES LAKE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
NEWPORT	1	0.7%	3	0.6%	1	0.7%	3	0.6%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	11	7.5%	39	8.1%	14	9.5%	49	10.2%
SPOKANE TRENT	15	10.2%	46	9.5%	12	8.2%	36	7.5%
SUNNYSIDE	1	0.7%	3	0.6%	1	0.7%	3	0.6%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	1	0.7%	2	0.4%	1	0.7%	2	0.4%
WENATCHEE	2	1.4%	6	1.2%	2	1.4%	6	1.2%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	3	2.0%	8	1.7%	3	2.0%	8	1.7%
Region 1 Total	41	27.9%	131	27.2%	41	27.9%	131	27.2%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	5	3.4%	15	3.1%	5	3.4%	15	3.1%
AUBURN	3	2.0%	13	2.7%	3	2.0%	13	2.7%
BELLINGHAM	1	0.7%	2	0.4%	1	0.7%	2	0.4%
BELLTOWN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CAPITOL HILL	4	2.7%	10	2.1%	4	2.7%	10	2.1%
EVERETT	4	2.7%	15	3.1%	4	2.7%	15	3.1%
FEDERAL WAY	3	2.0%	6	1.2%	3	2.0%	6	1.2%
KING EASTSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING SOUTH	4	2.7%	18	3.7%	4	2.7%	18	3.7%
MT VERNON	2	1.4%	7	1.5%	2	1.4%	7	1.5%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	1	0.7%	6	1.2%	1	0.7%	6	1.2%
RENTON	2	1.4%	6	1.2%	2	1.4%	6	1.2%
SKY VALLEY	2	1.4%	7	1.5%	2	1.4%	7	1.5%
SMOKEY POINT	1	0.7%	3	0.6%	1	0.7%	3	0.6%
WHITE CENTER	1	0.7%	2	0.4%	1	0.7%	2	0.4%
Region 2 Total	33	22.4%	110	22.8%	33	22.4%	110	22.8%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	1	0.7%	2	0.4%	1	0.7%	2	0.4%
BREMERTON	2	1.4%	6	1.2%	2	1.4%	6	1.2%
CHEHALIS	3	2.0%	8	1.7%	3	2.0%	8	1.7%
COLUMBIA RIVER	11	7.5%	32	6.6%	11	7.5%	32	6.6%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	4	2.7%	13	2.7%	4	2.7%	13	2.7%
LAKEWOOD	11	7.5%	40	8.3%	12	8.2%	42	8.7%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	3	2.0%	7	1.5%	3	2.0%	7	1.5%
PIERCE NORTH	10	6.8%	40	8.3%	9	6.1%	38	7.9%
PIERCE SOUTH	14	9.5%	46	9.5%	14	9.5%	46	9.5%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	2	1.4%	10	2.1%	2	1.4%	10	2.1%
PUYALLUP VALLEY	9	6.1%	28	5.8%	9	6.1%	28	5.8%
SHELTON	1	0.7%	2	0.4%	1	0.7%	2	0.4%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	2	1.4%	7	1.5%	2	1.4%	7	1.5%
Region 3 Total	73	49.7%	241	50.0%	73	49.7%	241	50.0%

DCA Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	3	2.0%	8	1.7%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	4	2.7%	13	2.7%	Mason	1	0.7%	2	0.4%
Chelan	2	1.4%	6	1.2%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	11	7.5%	32	6.6%	Pend Oreille	1	0.7%	3	0.6%
Columbia	0	0.0%	0	0.0%	Pierce	44	29.9%	154	32.0%
Cowlitz	4	2.7%	13	2.7%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	2	1.4%	7	1.5%
Ferry	0	0.0%	0	0.0%	Skamania	2	1.4%	7	1.5%
Franklin	2	1.4%	6	1.2%	Snohomish	12	8.2%	40	8.3%
Garfield	0	0.0%	0	0.0%	Spokane	26	17.7%	85	17.6%
Grant	0	0.0%	0	0.0%	Stevens	1	0.7%	5	1.0%
Grays Harbor	1	0.7%	2	0.4%	Thurston	3	2.0%	7	1.5%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	2	1.4%	10	2.1%	Walla Walla	1	0.7%	2	0.4%
King	18	12.2%	61	12.7%	Whatcom	1	0.7%	2	0.4%
Kitsap	2	1.4%	6	1.2%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	4	2.7%	11	2.3%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	147	100.0%	482	100.0%

DCA Client Demographics, June 2019 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	482	100.0%	185	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	281	58.3%	139	75.1%
Male	201	41.7%	46	24.9%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	66	13.7%	21	11.4%
Not Hispanic or Latino¹⁶	416	86.3%	164	88.6%
White	221	45.9%	100	54.1%
Black/African American	113	23.4%	41	22.2%
Asian/Pacific Islander	20	4.1%	7	3.8%
American Indian/Alaska Native	3	0.6%	1	0.5%
Two or More Races	21	4.4%	5	2.7%
Race Not Reported	38	7.9%	10	5.4%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Separated			12	6.5%
Married			58	31.4%
Never Married			89	48.1%
Divorced			24	13.0%
Widowed			0	0.0%
Not Reported/Unidentifiable			2	1.1%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	464	96.3%	175	94.6%
Resident Alien	17	3.5%	9	4.9%
U.S. National¹⁷	1	0.2%	1	0.5%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

¹⁶ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹⁷ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹⁸	32	6.6%	14	7.6%

Education Status	All Adults	
Less than a High School Diploma	30	16.2%
High School Graduate or GED	82	44.3%
Some College or College Degree	73	39.5%
Not Reported/Unidentifiable	0	0.0%

Age	All Clients		All Adults	
< 1 Year Old	31	6.4%	N/A	
1 – 5 Years Old	100	20.7%		
6 – 10 Years Old	85	17.6%		
11 – 15 Years Old	57	11.8%		
16 – 17 Years Old	21	4.4%		
18 – 24 Years Old	20	4.1%	17	9.2%
25 – 34 Years Old	100	20.7%	100	54.1%
35 – 44 Years Old	55	11.4%	55	29.7%
45 – 54 Years Old	13	2.7%	13	7.0%
55 – 64 Years Old	0	0.0%	0	0.0%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	7.1 Years			
Average Age of Adults	33.1 Years			

Length of Stay	
Average Length of Stay ¹⁹	1.8 Months

¹⁸ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

¹⁹ Average cumulative number of months adult clients received DCA since July 1997.

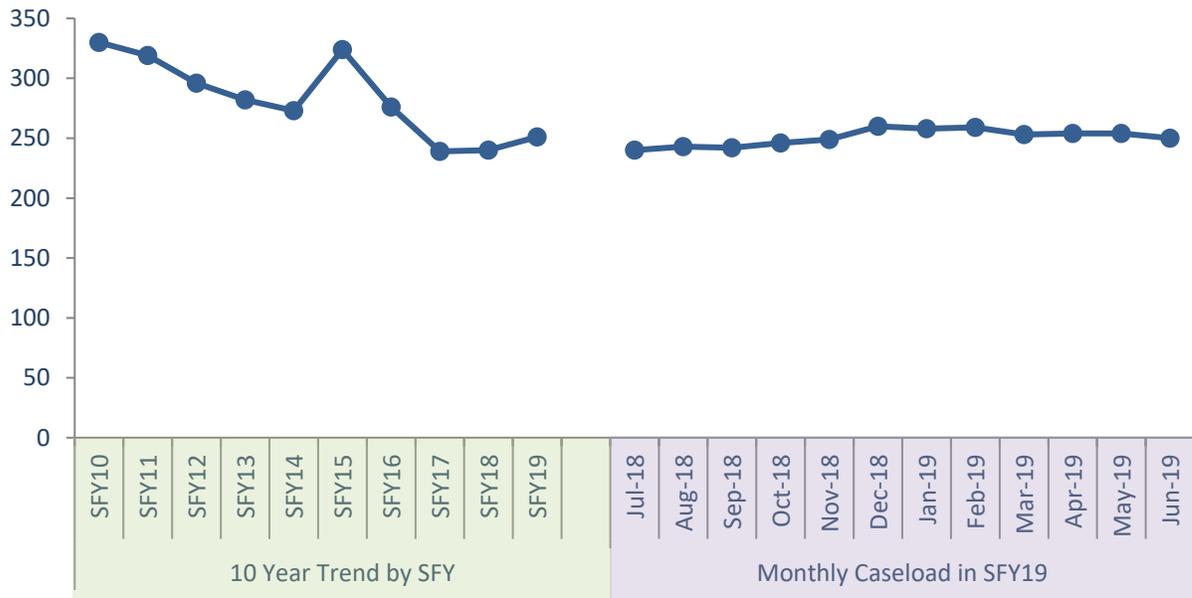
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	240 (228 - 250)	251 (240 - 260)	4.6% (Increase)	↑
Average Number of Persons Per Month (Range)	252 (236 - 267)	258 (245 - 279)	2.4% (Increase)	↑
Average Number of Adults Per Month (Range)	238 (226 - 247)	250 (239 - 261)	5.0% (Increase)	↑
Average Number of Children Per Month (Range)	14 (9 - 21)	9 (6 - 18)	-35.7% (Decrease)	↓
State Population ²⁰	7,427,600	7,546,400	1.6% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	5.6%	3.5%	-2.1% Point (Decrease)	↓
Average Persons Per Case	1.1	1.0	-0.1 Point (Decrease)	↓
Average Children Per Case	Trace	Trace	No Change	=
Average Children Per Adult	Trace	Trace	No Change	=
Average Monthly Payment Per Case (Range) ²¹	\$46.85 (\$44.46 - \$48.15)	\$48.12 (\$44.57 - \$54.72)	2.7% (Increase)	↑

²⁰ Source: Office of Financial Management (OFM) population estimates

²¹ Payments not adjusted for refunds.

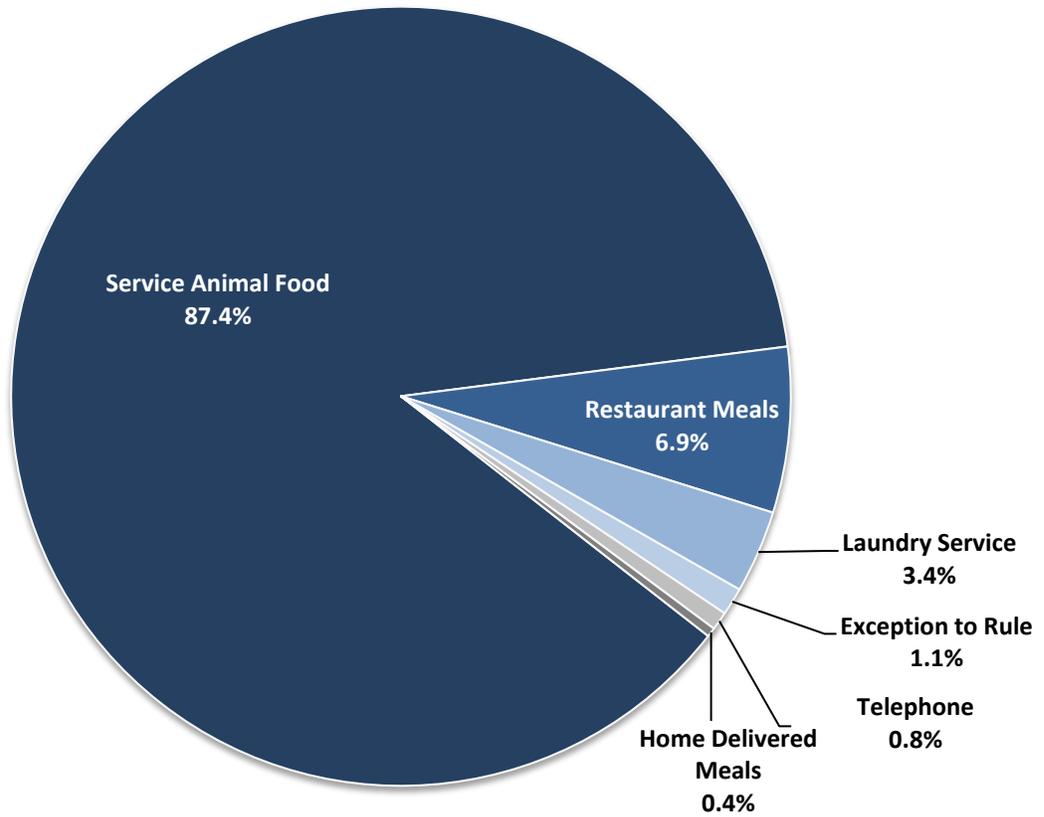
OAR Caseload, SFY 2010 – 2019



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY10	330	SFY15	324
SFY11	319	SFY16	276
SFY12	296	SFY17	239
SFY13	282	SFY18	240
SFY14	273	SFY19	251

SFY 2019	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	240	245	\$10,697	\$44.57
August	243	247	\$11,348	\$46.70
September	242	247	\$11,265	\$46.55
October	246	253	\$11,945	\$48.56
November	249	254	\$11,500	\$46.18
December	260	279	\$13,096	\$50.37
January	258	265	\$11,826	\$45.84
February	259	264	\$12,005	\$46.35
March	253	257	\$12,017	\$47.50
April	254	264	\$12,477	\$49.12
May	254	268	\$13,898	\$54.72
June	250	258	\$12,877	\$51.51
Mo. Avg.	251	258	\$12,079	\$48.12

Average Monthly OAR Caseload by Service Type²², SFY 2019



Average Monthly OAR Caseload		
OAR Case Type	# of Cases	% of Total
Service Animal Food	229	87.4%
Restaurant Meals	18	6.9%
Laundry Service	9	3.4%
Exception to Rule	3	1.1%
Telephone	2	0.8%
Home Delivered Meals	1	0.4%
Total Cases	262	100.0%

²² Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	17	6.8%	19	7.4%	55	22.0%	57	22.1%
Region 2 CSOs	50	20.0%	54	20.9%	111	44.4%	115	44.6%
Region 3 CSOs	32	12.8%	34	13.2%	84	33.6%	86	33.3%
CSCCs	139	55.6%	139	53.9%	N/A			
HCS	12	4.8%	12	4.7%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	250	100.0%	258	100.0%	250	100.0%	258	100.0%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	1	0.4%	1	0.4%	1	0.4%	1	0.4%
COLVILLE	1	0.4%	1	0.4%	2	0.8%	2	0.8%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	1	0.4%	1	0.4%	3	1.2%	3	1.2%
MOSES LAKE	1	0.4%	1	0.4%	5	2.0%	5	1.9%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	2	0.8%	3	1.2%	5	2.0%	6	2.3%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	2	0.8%	2	0.8%	15	6.0%	15	5.8%
SPOKANE TRENT	5	2.0%	6	2.3%	14	5.6%	15	5.8%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	3	1.2%	3	1.2%
WENATCHEE	3	1.2%	3	1.2%	3	1.2%	3	1.2%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	1	0.4%	1	0.4%	4	1.6%	4	1.6%
Region 1 Total	17	6.8%	19	7.4%	55	22.0%	57	22.1%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	1	0.4%	1	0.4%	3	1.2%	3	1.2%
AUBURN	5	2.0%	5	1.9%	10	4.0%	10	3.9%
BELLINGHAM	15	6.0%	18	7.0%	29	11.6%	32	12.4%
BELLTOWN	1	0.4%	1	0.4%	6	2.4%	6	2.3%
CAPITOL HILL	0	0.0%	0	0.0%	1	0.4%	1	0.4%
EVERETT	5	2.0%	6	2.3%	13	5.2%	14	5.4%
FEDERAL WAY	2	0.8%	2	0.8%	3	1.2%	3	1.2%
KING EASTSIDE	2	0.8%	2	0.8%	2	0.8%	2	0.8%
KING NORTH	4	1.6%	4	1.6%	7	2.8%	7	2.7%
KING SOUTH	0	0.0%	0	0.0%	4	1.6%	4	1.6%
MT VERNON	3	1.2%	3	1.2%	9	3.6%	9	3.5%
OAK HARBOR	4	1.6%	4	1.6%	5	2.0%	5	1.9%
RAINIER	3	1.2%	3	1.2%	4	1.6%	4	1.6%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	0	0.0%	0	0.0%	2	0.8%	2	0.8%
SMOKEY POINT	5	2.0%	5	1.9%	9	3.6%	9	3.5%
WHITE CENTER	0	0.0%	0	0.0%	4	1.6%	4	1.6%
Region 2 Total	50	20.0%	54	20.9%	111	44.4%	115	44.6%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	2	0.8%	2	0.8%	8	3.2%	8	3.1%
BREMERTON	0	0.0%	0	0.0%	5	2.0%	5	1.9%
CHEHALIS	7	2.8%	7	2.7%	6	2.4%	6	2.3%
COLUMBIA RIVER	8	3.2%	8	3.1%	16	6.4%	16	6.2%
FORKS	1	0.4%	1	0.4%	1	0.4%	1	0.4%
KELSO	1	0.4%	1	0.4%	5	2.0%	5	1.9%
LAKEWOOD	1	0.4%	1	0.4%	2	0.8%	2	0.8%
LONG BEACH	0	0.0%	0	0.0%	1	0.4%	1	0.4%
OLYMPIA	3	1.2%	3	1.2%	14	5.6%	16	6.2%
PIERCE NORTH	1	0.4%	1	0.4%	7	2.8%	7	2.7%
PIERCE SOUTH	2	0.8%	4	1.6%	3	1.2%	3	1.2%
PORT ANGELES	5	2.0%	5	1.9%	5	2.0%	5	1.9%
PORT TOWNSEND	1	0.4%	1	0.4%	5	2.0%	5	1.9%
PUYALLUP VALLEY	0	0.0%	0	0.0%	3	1.2%	3	1.2%
SHELTON	0	0.0%	0	0.0%	2	0.8%	2	0.8%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
Region 3 Total	32	12.8%	34	13.2%	84	33.6%	86	33.3%

OAR Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2019 Snapshot

Customer Service Contact Centers (CSCC)	Office of ISSUANCE			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CNTRLSOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC LTC	0	0.0%	0	0.0%
CSCC WASHCAP	139	55.6%	139	53.9%
CSCC and PGST Total	139	55.6%	139	53.9%

Other Locations	Office of ISSUANCE			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	0	0.0%	0	0.0%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	0	0.0%	0	0.0%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
Other Locations Total	0	0.0%	0	0.0%

OAR Caseload by Home and Community Services Office (HCS), June 2019 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS OFFICE	0	0.0%	0	0.0%
COLVILLE HCS OFFICE	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MOSES LAKE HCS OFFICE	0	0.0%	0	0.0%
OKANOGAN HCS OFFICE	0	0.0%	0	0.0%
SPOKANE HCS OFFICE	2	0.8%	2	0.8%
SUNNYSIDE HCS OFFICE	0	0.0%	0	0.0%
TRI-CITIES HCS OFC	0	0.0%	0	0.0%
WALLA WALLA HCS OFC	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS OFFICE	0	0.0%	0	0.0%
YAKIMA HCS OFFICE	1	<0.1%	1	<0.1%
Region 1 Total	3	1.2%	3	1.2%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS OFFICE	0	0.0%	0	0.0%
BELLINGHAM HCS OFC	1	0.4%	1	0.4%
EVERETT HCS OFFICE	3	1.2%	3	1.2%
HOLGATE HCS OFFICE	1	0.4%	1	0.4%
MOUNT VERNON HCS OFFICE	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS OFFICE	0	0.0%	0	0.0%
SMOKEY POINT HCS	1	0.4%	1	0.4%
Region 2 Total	6	2.4%	6	2.3%

OAR Caseload by Home and Community Services Office (HCS), June 2019 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS OFFICE	1	0.4%	1	0.4%
BREMERTON HCS OFFICE	0	0.0%	0	0.0%
CHEHALIS HCS OFFICE	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS OFFICE	1	0.4%	1	0.4%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILICOOM HCS	0	0.0%	0	0.0%
TACOMA HCS OFFICE	1	0.4%	1	0.4%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	3	1.2%	3	1.2%

OAR Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	6	2.4%	6	2.3%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	2	0.8%	2	0.8%	Mason	2	0.8%	2	0.8%
Chelan	3	1.2%	3	1.2%	Okanogan	5	2.0%	6	2.3%
Clallam	6	2.4%	6	2.3%	Pacific	1	0.4%	1	0.4%
Clark	16	6.4%	16	6.2%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	15	6.0%	15	5.8%
Cowlitz	5	2.0%	5	1.9%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	9	3.6%	9	3.5%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.4%	1	0.4%
Franklin	1	0.4%	1	0.4%	Snohomish	27	10.8%	28	10.9%
Garfield	0	0.0%	0	0.0%	Spokane	30	12.0%	31	12.0%
Grant	4	1.6%	4	1.6%	Stevens	2	0.8%	2	0.8%
Grays Harbor	8	3.2%	8	3.1%	Thurston	14	5.6%	16	6.2%
Island	5	2.0%	5	1.9%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	5	2.0%	5	1.9%	Walla Walla	3	1.2%	3	1.2%
King	41	16.4%	41	15.9%	Whatcom	29	11.6%	32	12.4%
Kitsap	5	2.0%	5	1.9%	Whitman	1	0.4%	1	0.4%
Kittitas	0	0.0%	0	0.0%	Yakima	4	1.6%	4	1.6%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	250	100.0%	258	100.0%

OAR Client Demographics, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	258	100.0%

Gender		
	All Clients	
Female	189	73.3%
Male	69	26.7%
Unknown	0	0.0%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	17	6.6%
Not Hispanic or Latino²³	241	93.4%
White	212	82.2%
Black/African American	8	3.1%
Asian/Pacific Islander	1	0.4%
American Indian/Alaska Native	3	1.2%
Two or More Races	5	1.9%
Race Not Reported	12	4.7%

Marital Status		
	All Adults	
Separated	26	10.1%
Married	11	4.3%
Never Married	113	43.8%
Divorced	98	38.0%
Widowed	6	2.3%
Not Reported/Unidentifiable	4	1.6%

Citizenship Status		
	All Clients	
U.S. Citizen	254	98.4%
Resident Alien	4	1.6%
U.S. National²⁴	0	0.0%
Not Reported/Unidentifiable	0	0.0%

²³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

²⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

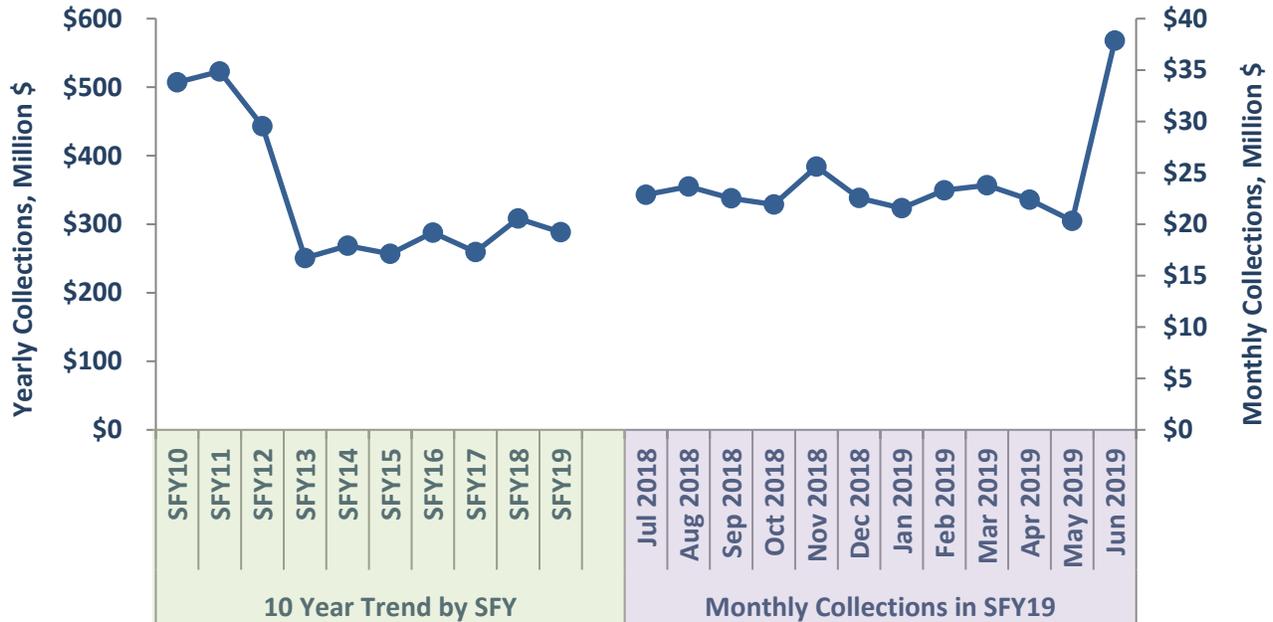
Homeless Status		
	All Clients	
Homeless ²⁵	34	13.2%

Education Status		
	All Clients	
Less than a High School Diploma	53	20.5%
High School Graduate or GED	126	48.8%
Some College or College Degree	75	29.1%
Not Reported/Unidentifiable	4	1.6%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	2	0.8%
6 – 10 Years Old	2	0.8%
11 – 15 Years Old	2	0.8%
16 – 17 Years Old	1	0.4%
18 – 24 Years Old	4	1.6%
25 – 34 Years Old	26	10.1%
35 – 44 Years Old	37	14.3%
45 – 54 Years Old	71	27.5%
55 – 64 Years Old	73	28.3%
65+ Years Old	40	15.5%
Average Age of Clients		
	51.0 Years	

²⁵ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

Office of Financial Recovery (OFR) Total Collections²⁶, SFY 2010 – 2019



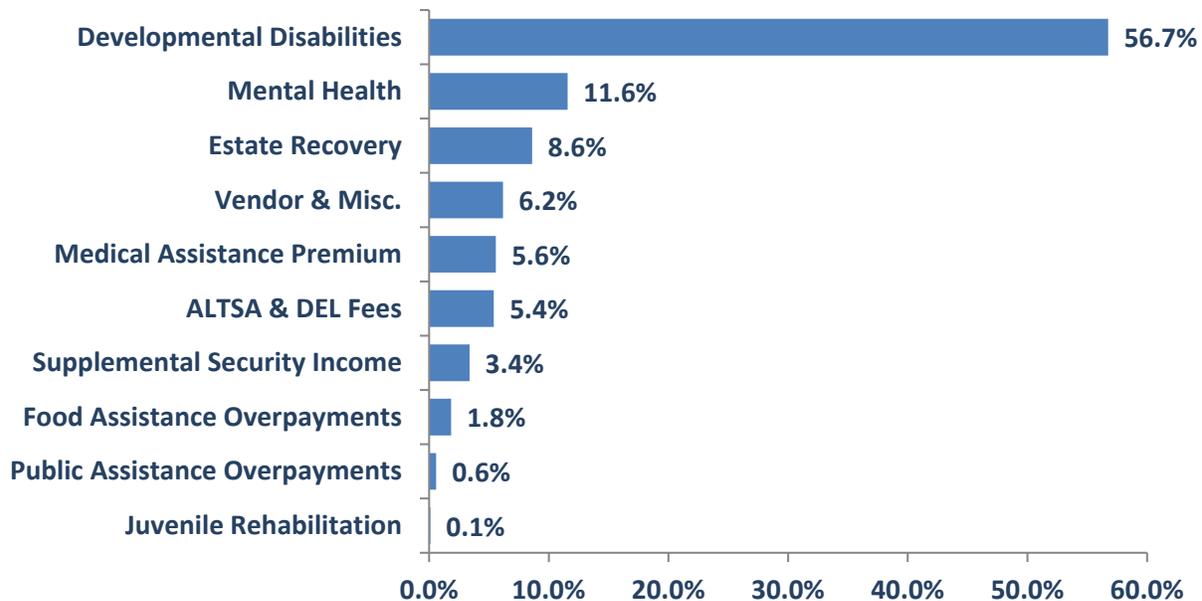
SFY ²⁷	Total Collections	SFY	Total Collections
SFY10	\$507,122,767	SFY15	\$256,881,975
SFY11	\$522,917,773	SFY16	\$287,849,305
SFY12	\$443,142,672	SFY17	\$259,541,335
SFY13	\$250,758,274	SFY18	\$308,427,465
SFY14	\$268,679,562	SFY19	\$288,397,969

SFY 2019	Total Collections
July	\$22,874,729
August	\$23,666,779
September	\$22,525,782
October	\$21,919,143
November	\$25,606,050
December	\$22,554,891
January	\$21,569,055
February	\$23,302,845
March	\$23,791,492
April	\$22,392,535
May	\$20,332,648
June	\$37,862,020
Mo. Avg.	\$24,033,164

²⁶ Data source: ESA Office of Financial Recovery.

²⁷ In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing “collections” by about \$50 million per year.

OFR Total Collections by Program²⁸, SFY 2019



Program	SFY 2019 Collections
Juvenile Rehabilitation	\$311,853
Public Assistance Overpayments	\$1,678,219
Food Assistance Overpayments	\$5,297,425
Supplemental Security Income	\$9,736,278
AL TSA & DEL Fees	\$15,597,212
Medical Assistance Premium	\$16,085,285
Vendor & Misc.	\$17,807,024
Estate Recovery	\$24,829,624
Mental Health	\$33,390,041
Developmental Disabilities	\$163,665,008
SFY 2019 Total Collections	\$288,397,969

²⁸ In FY13 the Medicaid Drug Rebate Program (collections \$178,156,779 in FY12) was returned to HCA. As a lean effort effective 12/2012, OFR returned a Regional Support Network (RSN) reconciliation process to the program reducing “collections” by about \$50 million per year.

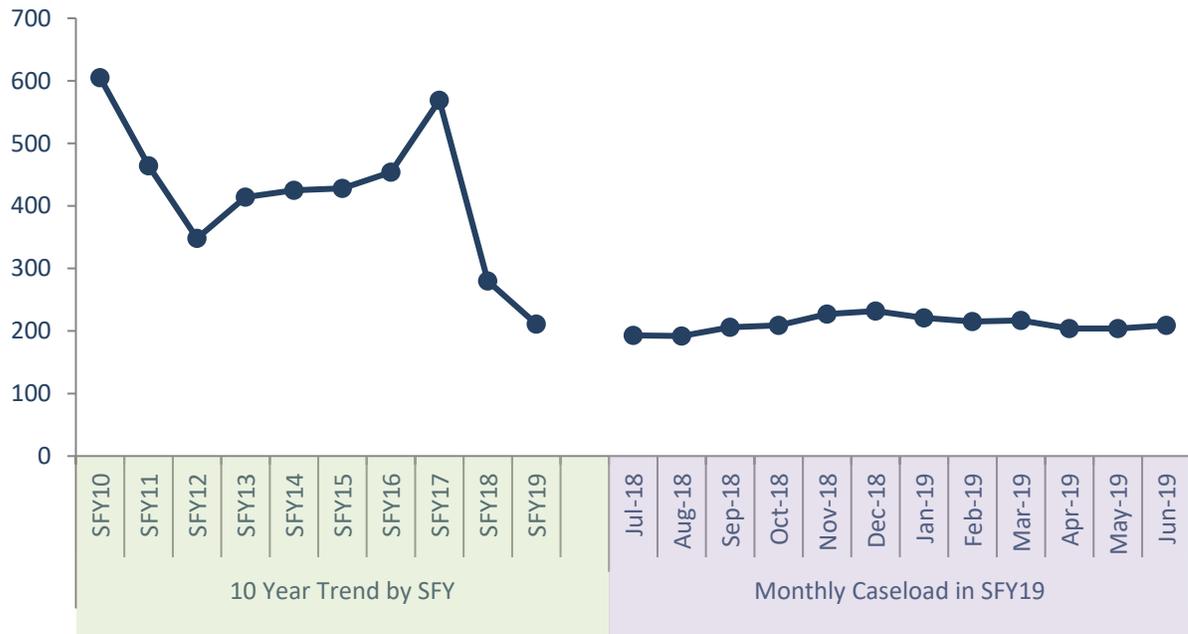
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	280 (200 - 424)	211 (192 - 232)	-24.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	324 (227 - 489)	249 (216 - 280)	-23.1% (Decrease)	↓
State Population²⁹ Age 18 and Over	5,760,666	5,863,772	1.8% (Increase)	↑
Recipients as a Percent of State's Population 18 and Over	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.2	1.2	No Change	=
Average Monthly Payment Per Case (Range)³⁰	\$305.77 (\$300.11 - \$309.58)	\$326.89 (\$308.02 - \$342.29)	6.9% (Increase)	↑

²⁹ Source: Office of Financial Management (OFM) population estimates

³⁰ Payments not adjusted for refunds. The RCA grant increased by 9.3% effective July 1, 2018 which included a 6.8% increase approved in the 2018 Supplemental Operating Budget and a 2.5% increase approved in the 2017-2019 Biennium Budget.

RCA Clients, SFY 2010 - 2019



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY10	605	SFY15	428
SFY11	464	SFY16	454
SFY12	348	SFY17	569
SFY13	414	SFY18	280
SFY14	425	SFY19	211

SFY 2019	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	193	224	\$63,142	\$327.16
August	192	216	\$63,826	\$332.43
September	206	237	\$63,453	\$308.02
October	209	248	\$67,717	\$324.00
November	227	280	\$73,227	\$322.59
December	232	280	\$77,522	\$334.15
January	221	262	\$75,647	\$342.30
February	215	255	\$72,853	\$338.85
March	217	254	\$70,848	\$326.49
April	204	244	\$69,025	\$338.36
May	204	243	\$63,340	\$310.49
June	209	246	\$67,079	\$320.95
Mo. Avg.	211	249	\$68,973	\$326.89

RCA Clients by Country of Origin, June 2019 Snapshot

Country	# of Clients	% of Statewide Clients
State Total	246	100%
Ukraine	111	45.1%
Afghanistan	35	14.2%
Eritrea	16	6.5%
Russia	15	6.1%
Ethiopia	10	4.1%
Iraq	10	4.1%
Countries with Less than 10 Clients	49	19.9%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	22	10.5%	25	10.2%	22	10.5%	25	10.2%
Region 2 CSOs	158	75.6%	182	74.0%	158	75.6%	182	74.0%
Region 3 CSOs	29	13.9%	39	15.9%	29	13.9%	39	15.9%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	209	100.0%	246	100.0%	209	100.0%	246	100.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	6	2.9%	6	2.4%	6	2.9%	6	2.4%
MOSES LAKE	1	0.5%	1	0.4%	1	0.5%	1	0.4%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	8	3.8%	9	3.7%	8	3.8%	9	3.7%
SPOKANE TRENT	7	3.3%	9	3.7%	7	3.3%	9	3.7%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	22	10.5%	25	10.2%	22	10.5%	25	10.2%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	13	6.2%	13	5.3%	13	6.2%	13	5.3%
AUBURN	9	4.3%	14	5.7%	10	4.8%	15	6.1%
BELLINGHAM	5	2.4%	5	2.0%	5	2.4%	5	2.0%
BELLTOWN	6	2.9%	6	2.4%	5	2.4%	5	2.0%
CAPITOL HILL	5	2.4%	6	2.4%	5	2.4%	6	2.4%
EVERETT	25	12.0%	29	11.8%	25	12.0%	29	11.8%
FEDERAL WAY	16	7.7%	19	7.7%	15	7.2%	18	7.3%
KING EASTSIDE	4	1.9%	5	2.0%	4	1.9%	5	2.0%
KING NORTH	4	1.9%	4	1.6%	4	1.9%	4	1.6%
KING SOUTH	20	9.6%	25	10.2%	20	9.6%	25	10.2%
MT VERNON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	7	3.3%	7	2.8%	7	3.3%	7	2.8%
RENTON	6	2.9%	6	2.4%	6	2.9%	6	2.4%
SKY VALLEY	12	5.7%	13	5.3%	12	5.7%	13	5.3%
SMOKEY POINT	4	1.9%	4	1.6%	4	1.9%	4	1.6%
WHITE CENTER	22	10.5%	26	10.6%	23	11.0%	27	11.0%
Region 2 Total	158	75.6%	182	74.0%	158	75.6%	182	74.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	14	6.7%	17	6.9%	14	6.7%	17	6.9%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	5	2.4%	10	4.1%	5	2.4%	10	4.1%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.5%	1	0.4%	1	0.5%	1	0.4%
PIERCE NORTH	2	1.0%	3	1.2%	2	1.0%	3	1.2%
PIERCE SOUTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	6	2.9%	7	2.8%	6	2.9%	7	2.8%
SHELTON	1	0.5%	1	0.4%	1	0.5%	1	0.4%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	29	13.9%	39	15.9%	29	13.9%	39	15.9%

RCA Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	1	0.5%	1	0.4%	Mason	1	0.5%	1	0.4%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	14	6.7%	17	6.9%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	13	6.2%	20	8.1%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	5	2.4%	5	2.0%	Snohomish	54	25.8%	59	24.0%
Garfield	0	0.0%	0	0.0%	Spokane	15	7.2%	18	7.3%
Grant	1	0.5%	1	0.4%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	1	0.5%	1	0.4%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	99	47.4%	118	48.0%	Whatcom	5	2.4%	5	2.0%
Kitsap	0	0.0%	0	0.0%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	209	100.0%	246	100.0%

RCA Client Demographics, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	246	100.0%

Gender		
	All Clients	
Female	113	45.9%
Male	132	53.7%
Unknown	1	0.4%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	15	6.1%
Not Hispanic or Latino³¹	231	93.9%
White	128	52.0%
Black/African American	35	14.2%
Asian/Pacific Islander	14	5.7%
American Indian/Alaska Native	0	0.0%
Two or More Races	0	0.0%
Race Not Reported	54	22.0%

Marital Status		
	All Clients	
Separated	3	1.2%
Married	81	32.9%
Never Married	142	57.7%
Divorced	7	2.8%
Widowed	10	4.1%
Not Reported/Unidentifiable	3	1.2%

Immigration Status		
	All Clients	
Refugee	213	86.6%
Asylee	20	8.1%
Not Refugee	10	4.1%
Cuban/Haitian	2	0.8%
Victims of Trafficking	1	0.4%

³¹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

RCA Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		All Clients	
Homeless ³²	30	12.2%	

Education Status		All Clients	
Less than a High School Diploma	54	22.0%	
High School Graduate or GED	122	49.6%	
Some College or College Degree	56	22.8%	
Not Reported/Unidentifiable	14	5.7%	

Age		All Clients	
Under 18 Years Old	5	2.0%	
18 – 24 Years Old	83	33.7%	
25 – 34 Years Old	59	24.0%	
35 – 44 Years Old	23	9.3%	
45 – 54 Years Old	21	8.5%	
55 – 64 Years Old	39	15.9%	
65+ Years Old	16	6.5%	
Average Age of Adults		36.1 Years	

Length of Stay	
Average Length of Stay ³³	1.7 Months

³² Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

³³ Average cumulative number of months adult clients received RCA since July 1997.

Selected State Supplemental Payment (SSP) Program Characteristics³⁴, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change
Average Number of Cases Per Month (Range)	38,996 (38,508 - 39,311)	39,522 (39,279 - 39,692)	1.3% (Increase) ↑
Average Number of Persons Per Month (Range)	38,996 (38,508 - 39,311)	39,522 (39,279 - 39,692)	1.3% (Increase) ↑
State Population³⁵	7,427,600	7,546,400	1.6% (Increase) ↑
Recipients as a Percent of State's Total Population	0.5%	0.5%	No Change =
State Population Age 18 and Over	5,760,666	5,863,772	1.8% (Increase) ↑
Recipients as a Percent of State's Population Age 18 and Over	0.7%	0.7%	No Change =
Average Persons Per Case	1	1	No Change =
Average Monthly Payment Per Case (Range)³⁶	\$40.00 (\$40.00 - \$40.01)	\$40.01 (\$40.00 - \$40.03)	No Change =

³⁴ The Social Security Act requires the State of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

At the inception of the SSP program until 2002, Washington State has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

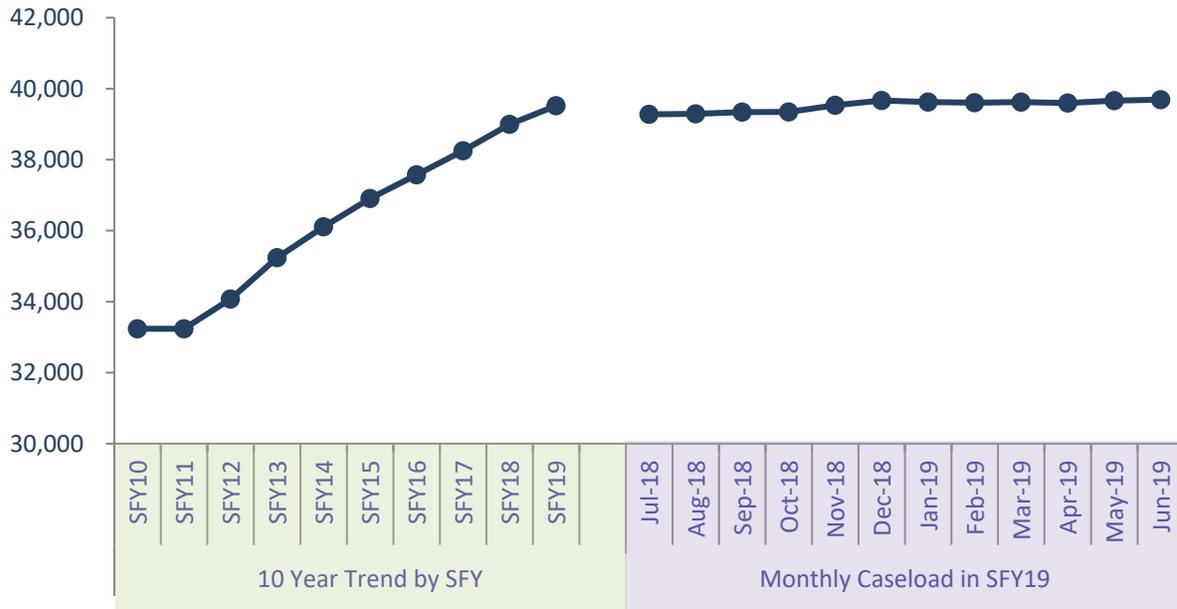
Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through Children's Administration Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the number of cases managed by ESA.

³⁵ Source: Office of Financial Management (OFM) population estimates

³⁶ Payments not adjusted for refunds.

SSP Clients SFY 2010 – 2019



SFY	Monthly Average Clients	SFY	Monthly Average Clients
SFY10	33,237	SFY15	36,908
SFY11	33,237	SFY16	37,577
SFY12	34,075	SFY17	38,254
SFY13	35,241	SFY18	38,996
SFY14	36,110	SFY19	39,522

SFY 2019	Clients	Grant Expenditures	Average Payment Per Client
July	39,279	\$1,571,722	\$40.01
August	39,291	\$1,571,644	\$40.00
September	39,340	\$1,573,644	\$40.00
October	39,345	\$1,573,884	\$40.00
November	39,533	\$1,581,598	\$40.01
December	39,666	\$1,586,758	\$40.00
January	39,625	\$1,585,044	\$40.00
February	39,606	\$1,584,395	\$40.00
March	39,621	\$1,584,875	\$40.00
April	39,598	\$1,584,701	\$40.02
May	39,664	\$1,586,826	\$40.01
June	39,692	\$1,588,684	\$40.03
Mo. Avg.	39,522	\$1,581,148	\$40.01

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,113	5.3%	2,113	5.3%	7,798	19.6%	7,798	19.6%
Region 2 CSOs	5,030	12.7%	5,030	12.7%	20,411	51.4%	20,411	51.4%
Region 3 CSOs	2,738	6.9%	2,738	6.9%	11,483	28.9%	11,483	28.9%
CSCCs	13,316	33.5%	13,316	33.5%	N/A			
HCS	16,033	40.4%	16,033	40.4%	N/A			
DDA LTC and Spec Programs	462	1.2%	462	1.2%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	39,692	100.0%	39,692	100.0%	39,692	100.0%	39,692	100.0%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	34	0.1%	34	0.1%	115	0.3%	115	0.3%
COLFAX	36	0.1%	36	0.1%	93	0.2%	93	0.2%
COLVILLE	85	0.2%	85	0.2%	284	0.7%	284	0.7%
ELLENSBURG	22	0.1%	22	0.1%	98	0.2%	98	0.2%
GOLDENDALE	35	0.1%	35	0.1%	84	0.2%	84	0.2%
KENNEWICK	311	0.8%	311	0.8%	1,178	3.0%	1,178	3.0%
MOSES LAKE	142	0.4%	142	0.4%	494	1.2%	494	1.2%
NEWPORT	34	0.1%	34	0.1%	112	0.3%	112	0.3%
OKANOGAN	79	0.2%	79	0.2%	279	0.7%	279	0.7%
REPUBLIC	14	<0.1%	14	<0.1%	56	0.1%	56	0.1%
SPOKANE MAPLE	233	0.6%	233	0.6%	1,107	2.8%	1,107	2.8%
SPOKANE TRENT	389	1.0%	389	1.0%	1,582	4.0%	1,582	4.0%
SUNNYSIDE	95	0.2%	95	0.2%	308	0.8%	308	0.8%
TOPPENISH	95	0.2%	95	0.2%	288	0.7%	288	0.7%
WALLA WALLA	92	0.2%	92	0.2%	335	0.8%	335	0.8%
WENATCHEE	131	0.3%	131	0.3%	411	1.0%	411	1.0%
WHITE SALMON	18	<0.1%	18	<0.1%	42	0.1%	42	0.1%
YAKIMA	268	0.7%	268	0.7%	932	2.3%	932	2.3%
Region 1 Total	2,113	5.3%	2,113	5.3%	7,798	19.6%	7,798	19.6%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	489	1.2%	489	1.2%	1,567	3.9%	1,567	3.9%
AUBURN	207	0.5%	207	0.5%	958	2.4%	958	2.4%
BELLINGHAM	279	0.7%	279	0.7%	1,034	2.6%	1,034	2.6%
BELLTOWN	267	0.7%	267	0.7%	1,439	3.6%	1,439	3.6%
CAPITOL HILL	222	0.6%	222	0.6%	1,106	2.8%	1,106	2.8%
EVERETT	280	0.7%	280	0.7%	1,333	3.4%	1,333	3.4%
FEDERAL WAY	203	0.5%	203	0.5%	899	2.3%	899	2.3%
KING EASTSIDE	616	1.6%	616	1.6%	2,114	5.3%	2,114	5.3%
KING NORTH	355	0.9%	355	0.9%	1,646	4.1%	1,646	4.1%
KING SOUTH	337	0.8%	337	0.8%	1,588	4.0%	1,588	4.0%
MT VERNON	140	0.4%	140	0.4%	562	1.4%	562	1.4%
OAK HARBOR	64	0.2%	64	0.2%	179	0.5%	179	0.5%
RAINIER	451	1.1%	451	1.1%	1,714	4.3%	1,714	4.3%
RENTON	392	1.0%	392	1.0%	1,407	3.5%	1,407	3.5%
SKY VALLEY	101	0.3%	101	0.3%	295	0.7%	295	0.7%
SMOKEY POINT	146	0.4%	146	0.4%	585	1.5%	585	1.5%
WHITE CENTER	481	1.2%	481	1.2%	1,985	5.0%	1,985	5.0%
Region 2 Total	5,030	12.7%	5,030	12.7%	20,411	51.4%	20,411	51.4%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	147	0.4%	147	0.4%	563	1.4%	563	1.4%
BREMERTON	237	0.6%	237	0.6%	872	2.2%	872	2.2%
CHEHALIS	128	0.3%	128	0.3%	455	1.1%	455	1.1%
COLUMBIA RIVER	510	1.3%	510	1.3%	2,385	6.0%	2,385	6.0%
FORKS	20	0.1%	20	0.1%	71	0.2%	71	0.2%
KELSO	168	0.4%	168	0.4%	632	1.6%	632	1.6%
LAKEWOOD	252	0.6%	252	0.6%	1,050	2.6%	1,050	2.6%
LONG BEACH	24	0.1%	24	0.1%	76	0.2%	76	0.2%
OLYMPIA	269	0.7%	269	0.7%	1,066	2.7%	1,066	2.7%
PIERCE NORTH	231	0.6%	231	0.6%	1,249	3.1%	1,249	3.1%
PIERCE SOUTH	332	0.8%	332	0.8%	1,418	3.6%	1,418	3.6%
PORT ANGELES	63	0.2%	63	0.2%	303	0.8%	303	0.8%
PORT TOWNSEND	27	0.1%	27	0.1%	162	0.4%	162	0.4%
PUYALLUP VALLEY	233	0.6%	233	0.6%	799	2.0%	799	2.0%
SHELTON	68	0.2%	68	0.2%	263	0.7%	263	0.7%
SOUTH BEND	19	<0.1%	19	<0.1%	87	0.2%	87	0.2%
STEVENSON	10	<0.1%	10	<0.1%	32	0.1%	32	0.1%
Region 3 Total	2,738	6.9%	2,738	6.9%	11,483	28.9%	11,483	28.9%

SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CNTRLSOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC LTC	0	0.0%	0	0.0%
CSCC WASHCAP	13,316	33.5%	13,316	33.5%
CSCC Total	13,316	33.5%	13,316	33.5%

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	461	1.2%	461	1.2%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	1	<0.1%	1	<0.1%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
Other Locations Total	462	1.2%	462	1.2%

SSP Caseload by Home and Community Services Offices (HCS), June 2019 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS	40	0.1%	40	0.1%
COLVILLE HCS	92	0.2%	92	0.2%
ELLENSBURG HCS	28	0.1%	28	0.1%
MOSES LAKE HCS	214	0.5%	214	0.5%
OKANOGAN HCS	88	0.2%	88	0.2%
SPOKANE HCS	1,161	2.9%	1,161	2.9%
SUNNYSIDE HCS	286	0.7%	286	0.7%
TRI-CITIES HCS	441	1.1%	441	1.1%
WALLA WALLA HCS	117	0.3%	117	0.3%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS	53	0.1%	53	0.1%
YAKIMA HCS	198	0.5%	198	0.5%
Region 1 Total	2,718	6.8%	2,718	6.8%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS	927	2.3%	927	2.3%
BELLINGHAM HCS	298	0.8%	298	0.8%
EVERETT HCS	849	2.1%	849	2.1%
HOLGATE HCS	6,575	16.6%	6,575	16.6%
MOUNT VERNON HCS	183	0.5%	183	0.5%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	70	0.2%	70	0.2%
Region 2 Total	8,902	22.4%	8,902	22.4%

SSP Caseload by Home and Community Services Offices (HCS), June 2019 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	183	0.5%	183	0.5%
BREMERTON HCS	285	0.7%	285	0.7%
CHEHALIS HCS	130	0.3%	130	0.3%
KELSO HCS	203	0.5%	203	0.5%
OLYMPIA HCS	242	0.6%	242	0.6%
PORT ANGELES HCS	75	0.2%	75	0.2%
STEILACOOM HCS	1	<0.1%	1	<0.1%
TACOMA HCS	1,887	4.8%	1,887	4.8%
VANCOUVER HCS	1,307	3.3%	1,307	3.3%
Region 3 Total	4,413	11.1%	4,413	11.1%

SSP Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	83	0.2%	83	0.2%	Lewis	450	1.1%	450	1.1%
Asotin	109	0.3%	109	0.3%	Lincoln	47	0.1%	47	0.1%
Benton	742	1.9%	742	1.9%	Mason	265	0.7%	265	0.7%
Chelan	295	0.7%	295	0.7%	Okanogan	278	0.7%	278	0.7%
Clallam	372	0.9%	372	0.9%	Pacific	162	0.4%	162	0.4%
Clark	2,407	6.1%	2,407	6.1%	Pend Oreille	111	0.3%	111	0.3%
Columbia	27	0.1%	27	0.1%	Pierce	4,515	11.4%	4,515	11.4%
Cowlitz	612	1.5%	612	1.5%	San Juan	41	0.1%	41	0.1%
Douglas	115	0.3%	115	0.3%	Skagit	518	1.3%	518	1.3%
Ferry	56	0.1%	56	0.1%	Skamania	35	0.1%	35	0.1%
Franklin	441	1.1%	441	1.1%	Snohomish	3,769	9.5%	3,769	9.5%
Garfield	6	0.0%	6	0.0%	Spokane	2,638	6.6%	2,638	6.6%
Grant	411	1.0%	411	1.0%	Stevens	283	0.7%	283	0.7%
Grays Harbor	554	1.4%	554	1.4%	Thurston	1,065	2.7%	1,065	2.7%
Island	178	0.4%	178	0.4%	Wahkiakum	20	0.1%	20	0.1%
Jefferson	161	0.4%	161	0.4%	Walla Walla	305	0.8%	305	0.8%
King	14,850	37.4%	14,850	37.4%	Whatcom	1,040	2.6%	1,040	2.6%
Kitsap	869	2.2%	869	2.2%	Whitman	93	0.2%	93	0.2%
Kittitas	98	0.2%	98	0.2%	Yakima	1,522	3.8%	1,522	3.8%
Klickitat	123	0.3%	123	0.3%	Not Reported/ Unidentifiable	26	0.1%	26	0.1%

	# of Cases	% of Total	# of Clients	% of Total
State Total	39,692	100.0%	39,692	100.0%

SSP Client Demographics, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	39,692	100.0%

Gender		
	All Clients	
Female	25,489	64.2%
Male	14,203	35.8%
Unknown	0	0.0%

Ethnicity and Race		
	All Clients	
Hispanic or Latino	3,286	8.3%
Not Hispanic or Latino³⁷	36,406	91.7%
White	18,436	46.4%
Black/African American	2,406	6.1%
Asian/Pacific Islander	10,360	26.1%
American Indian/Alaska Native	759	1.9%
Two or More Races	196	0.5%
Race Not Reported	4,249	10.7%

Marital Status		
	All Clients	
Separated	3,136	7.9%
Married	11,424	28.8%
Never Married	8,153	20.5%
Divorced	8,476	21.4%
Widowed	7,910	19.9%
Not Reported/Unidentifiable	593	1.5%

Citizenship Status		
	All Clients	
U.S. Citizen	33,458	84.3%
Resident Alien	6,112	15.4%
U.S. National³⁸	116	0.3%
Not Reported/Unidentifiable	6	<0.1%

³⁷ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³⁸ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
	All Clients	
Homeless ³⁹	595	1.5%

Education Status		
	All Clients	
Less than a High School Diploma	11,005	27.7%
High School Graduate or GED	19,840	50.0%
Some College or College Degree	4,692	11.8%
Not Reported/Unidentifiable	4,155	10.5%

Age		
	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	21	0.1%
6 – 10 Years Old	30	0.1%
11 – 15 Years Old	21	0.1%
16 – 17 Years Old	11	<0.1%
18 – 24 Years Old	143	0.4%
25 – 34 Years Old	403	1.0%
35 – 44 Years Old	491	1.2%
45 – 54 Years Old	684	1.7%
55 – 64 Years Old	1,196	3.0%
65+ Years Old	36,692	92.4%
Average Age of Recipients		
	73.0 Years	

Length of Stay	
Average Length of Stay ⁴⁰	88.1 Months

³⁹ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

⁴⁰ Average cumulative number of months adult clients received SSP Since July 1997

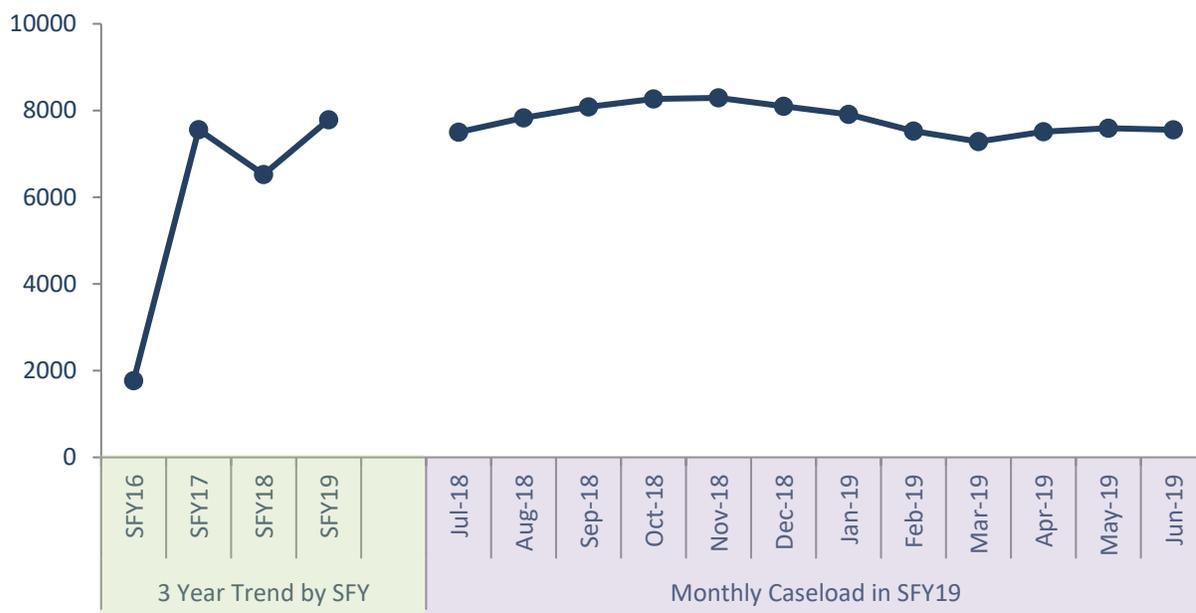
Selected Working Family Support (WFS) Program Characteristics, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of Cases Per Month (Range)	6,524 (1,658 – 8,656)	7,788 (7,285 - 8,292)	19.4% (Increase)	↑
Average Number of Persons Per Month (Range)	22,298 (5,660 – 29,458)	27,058 (25,496 - 28,758)	21.3% (Increase)	↑
State Population ⁴¹	7,427,600	7,546,400	1.6% (Increase)	↑
Recipients as a Percent of State's Population	0.3%	0.4%	0.1% Point (Increase)	↑
Average Persons Per Case	3.4	3.5	0.1 (Increase)	↑
Average Monthly Payment Per Case (Range) ⁴²	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

⁴¹ Source: Office of Financial Management (OFM) population estimates

⁴² Payments not adjusted for refunds.

WFS Caseload, SFY 2016 – 2019



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY10	N/A	SFY15	N/A
SFY11	N/A	SFY16 ⁴³	1,770
SFY12	N/A	SFY17	7,559
SFY13	N/A	SFY18	6,524
SFY14	N/A	SFY19	7,788

SFY 2019	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	7,502	25,856	\$75,020	\$10.00
August	7,832	26,905	\$78,320	\$10.00
September	8,085	27,798	\$80,850	\$10.00
October	8,268	28,509	\$82,680	\$10.00
November	8,292	28,758	\$82,920	\$10.00
December	8,100	28,235	\$81,000	\$10.00
January	7,911	27,588	\$79,110	\$10.00
February	7,526	26,375	\$75,270	\$10.00
March	7,285	25,496	\$72,850	\$10.00
April	7,510	26,232	\$75,100	\$10.00
May	7,592	26,528	\$75,920	\$10.00
June	7,555	26,418	\$75,550	\$10.00
Mo. Avg.	7,788	27,058	\$77,883	\$10.00

⁴³ The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,263	30.0%	7,919	30.0%	2,262	29.9%	7,915	30.0%
Region 2 CSOs	2,148	28.4%	7,879	29.8%	2,142	28.4%	7,854	29.7%
Region 3 CSOs	3,143	41.6%	10,616	40.2%	3,147	41.7%	10,631	40.2%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	1	<0.1%	4	<0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	4	0.1%	18	0.1%
State Total	7,555	100.0%	26,418	100.0%	7,555	100.0%	26,418	100.0%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	58	0.8%	201	0.8%	57	0.8%	198	0.7%
COLFAX	28	0.4%	104	0.4%	28	0.4%	104	0.4%
COLVILLE	50	0.7%	165	0.6%	50	0.7%	165	0.6%
ELLENSBURG	15	0.2%	44	0.2%	15	0.2%	44	0.2%
GOLDENDALE	7	0.1%	26	0.1%	7	0.1%	26	0.1%
KENNEWICK	439	5.8%	1,564	5.9%	440	5.8%	1,569	5.9%
MOSES LAKE	154	2.0%	567	2.1%	155	2.1%	570	2.2%
NEWPORT	19	0.3%	75	0.3%	19	0.3%	75	0.3%
OKANOGAN	50	0.7%	183	0.7%	50	0.7%	183	0.7%
REPUBLIC	7	0.1%	26	0.1%	7	0.1%	26	0.1%
SPOKANE MAPLE	331	4.4%	1,124	4.3%	374	5.0%	1,264	4.8%
SPOKANE TRENT	501	6.6%	1,744	6.6%	458	6.1%	1,604	6.1%
SUNNYSIDE	79	1.0%	318	1.2%	77	1.0%	311	1.2%
TOPPENISH	83	1.1%	285	1.1%	83	1.1%	285	1.1%
WALLA WALLA	75	1.0%	259	1.0%	75	1.0%	257	1.0%
WENATCHEE	132	1.7%	446	1.7%	132	1.7%	446	1.7%
WHITE SALMON	5	0.1%	14	0.1%	4	0.1%	11	<0.1%
YAKIMA	230	3.0%	774	2.9%	231	3.1%	777	2.9%
Region 1 Total	2,263	30.0%	7,919	30.0%	2,262	29.9%	7,915	30.0%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	139	1.8%	481	1.8%	138	1.8%	474	1.8%
AUBURN	176	2.3%	683	2.6%	177	2.3%	686	2.6%
BELLINGHAM	156	2.1%	560	2.1%	156	2.1%	560	2.1%
BELLTOWN	14	0.2%	40	0.2%	15	0.2%	47	0.2%
CAPITOL HILL	21	0.3%	79	0.3%	21	0.3%	79	0.3%
EVERETT	265	3.5%	936	3.5%	262	3.5%	929	3.5%
FEDERAL WAY	157	2.1%	599	2.3%	158	2.1%	604	2.3%
KING EASTSIDE	95	1.3%	339	1.3%	94	1.2%	334	1.3%
KING NORTH	75	1.0%	309	1.2%	74	1.0%	307	1.2%
KING SOUTH	232	3.1%	888	3.4%	232	3.1%	887	3.4%
MT VERNON	145	1.9%	501	1.9%	144	1.9%	499	1.9%
OAK HARBOR	76	1.0%	243	0.9%	77	1.0%	245	0.9%
RAINIER	89	1.2%	331	1.3%	87	1.2%	320	1.2%
RENTON	110	1.5%	370	1.4%	108	1.4%	361	1.4%
SKY VALLEY	39	0.5%	132	0.5%	39	0.5%	132	0.5%
SMOKEY POINT	129	1.7%	497	1.9%	130	1.7%	500	1.9%
WHITE CENTER	230	3.0%	891	3.4%	230	3.0%	890	3.4%
Region 2 Total	2,148	28.4%	7,879	29.8%	2,142	28.4%	7,854	29.7%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2019 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	116	1.5%	381	1.4%	116	1.5%	381	1.4%
BREMERTON	208	2.8%	701	2.7%	206	2.7%	695	2.6%
CHEHALIS	102	1.4%	348	1.3%	102	1.4%	348	1.3%
COLUMBIA RIVER	689	9.1%	2,361	8.9%	686	9.1%	2,350	8.9%
FORKS	17	0.2%	60	0.2%	17	0.2%	60	0.2%
KELSO	214	2.8%	683	2.6%	215	2.8%	688	2.6%
LAKESWOOD	287	3.8%	982	3.7%	289	3.8%	990	3.7%
LONG BEACH	22	0.3%	68	0.3%	21	0.3%	63	0.2%
OLYMPIA	345	4.6%	1,086	4.1%	358	4.7%	1,135	4.3%
PIERCE NORTH	326	4.3%	1,108	4.2%	321	4.2%	1,092	4.1%
PIERCE SOUTH	309	4.1%	1,138	4.3%	308	4.1%	1,137	4.3%
PORT ANGELES	66	0.9%	218	0.8%	66	0.9%	218	0.8%
PORT TOWNSEND	23	0.3%	70	0.3%	23	0.3%	70	0.3%
PUYALLUP VALLEY	305	4.0%	1,056	4.0%	305	4.0%	1,051	4.0%
SHELTON	75	1.0%	238	0.9%	75	1.0%	235	0.9%
SOUTH BEND	24	0.3%	70	0.3%	24	0.3%	70	0.3%
STEVENSON	15	0.2%	48	0.2%	15	0.2%	48	0.2%
Region 3 Total	3,143	41.6%	10,616	40.2%	3,147	41.7%	10,631	40.2%

WFS Caseload by County of Residence, June 2019 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	30	0.4%	111	0.4%	Lewis	101	1.3%	345	1.3%
Asotin	57	0.8%	198	0.7%	Lincoln	10	0.1%	33	0.1%
Benton	297	3.9%	1,052	4.0%	Mason	75	1.0%	235	0.9%
Chelan	85	1.1%	306	1.2%	Okanogan	50	0.7%	183	0.7%
Clallam	83	1.1%	278	1.1%	Pacific	45	0.6%	133	0.5%
Clark	686	9.1%	2,350	8.9%	Pend Oreille	19	0.3%	75	0.3%
Columbia	3	<0.1%	8	<0.1%	Pierce	1,223	16.2%	4,270	16.2%
Cowlitz	209	2.8%	667	2.5%	San Juan	1	<0.1%	3	<0.1%
Douglas	47	0.6%	140	0.5%	Skagit	143	1.9%	496	1.9%
Ferry	8	0.1%	29	0.1%	Skamania	15	0.2%	48	0.2%
Franklin	143	1.9%	517	2.0%	Snohomish	569	7.5%	2,035	7.7%
Garfield	0	0.0%	0	0.0%	Spokane	822	10.9%	2,835	10.7%
Grant	126	1.7%	465	1.8%	Stevens	49	0.6%	162	0.6%
Grays Harbor	117	1.5%	384	1.5%	Thurston	358	4.7%	1,135	4.3%
Island	77	1.0%	245	0.9%	Wahkiakum	6	0.1%	21	0.1%
Jefferson	23	0.3%	70	0.3%	Walla Walla	73	1.0%	255	1.0%
King	1,196	15.8%	4,515	17.1%	Whatcom	156	2.1%	560	2.1%
Kitsap	206	2.7%	695	2.6%	Whitman	28	0.4%	104	0.4%
Kittitas	15	0.2%	44	0.2%	Yakima	391	5.2%	1,373	5.2%
Klickitat	11	0.1%	37	0.1%	Not Reported/ Unidentifiable	2	<0.1%	6	<0.1%

	Cases	% of Total	Clients	% of Total
State Total	7,555	100.0%	26,418	100.0%

WFS Client Demographics, June 2019 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
Total Clients	26,418	100.0%	7,613	100.0%	18,805	100.0%

Gender	All Clients		All Adults		All Children	
Female	13,223	50.1%	4,106	53.9%	9,117	48.5%
Male	13,193	49.9%	3,506	46.1%	9,687	51.5%
Unknown	2	<0.1%	1	<0.1%	1	<0.1%

Ethnicity and Race	All Clients		All Adults		All Children	
Hispanic or Latino	5,920	22.4%	1,502	19.7%	4,418	23.5%
Not Hispanic or Latino⁴⁴	20,498	77.6%	6,111	80.3%	14,387	76.5%
White	11,929	45.2%	3,852	50.6%	8,077	43.0%
Black/African American	2,767	10.5%	794	10.4%	1,973	10.5%
Asian/Pacific Islander	2,675	10.1%	804	10.6%	1,871	9.9%
American Indian/Alaska Native	567	2.1%	167	2.2%	400	2.1%
Two or More Races	888	3.4%	152	2.0%	736	3.9%
Race Not Reported	1,672	6.3%	342	4.5%	1,330	7.1%

Marital Status	All Clients		All Adults		All Children	
Separated			599	7.9%		
Married			3,344	43.9%		
Never Married			2,735	35.9%		
Divorced			889	11.7%		
Widowed			34	0.4%		
Not Reported/Unidentifiable			12	0.2%		

Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	23,619	89.4%	6,311	82.9%	17,308	92.0%
Resident Alien	2,686	10.2%	1,258	16.5%	1,428	7.6%
U.S. National⁴⁵	113	0.4%	44	0.6%	69	0.4%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

⁴⁴ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

WFS Client Demographics, June 2019 Snapshot (continued)

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	All Clients		All Adults		All Children	
Homeless ⁴⁶	650	2.5%	231	3.0%	419	2.2%

Education Status	All Adults	
Less than a High School Diploma	1,261	16.6%
High School Graduate or GED	4,058	53.3%
Some College or College Degree	2,205	29.0%
Not Reported/Unidentifiable	89	1.2%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	853	3.2%	N/A		853	4.5%
1 - 5 Years Old	6,277	23.8%			6,277	33.4%
6 - 10 Years Old	5,869	22.2%			5,869	31.2%
11 - 15 Years Old	4,578	17.3%			4,578	24.3%
16 - 17 Years Old	1,228	4.6%			1,228	6.5%
18 – 24 Years Old	556	2.1%	556	7.3%	N/A	
25 – 34 Years Old	3,474	13.2%	3,474	45.6%		
35 – 44 Years Old	2,694	10.2%	2,694	35.4%		
45 – 54 Years Old	774	2.9%	774	10.2%		
55 – 64 Years Old	111	0.4%	111	1.5%		
65+ Years Old	4	<0.1%	4	0.1%		
Average Age of Adults	34.7 Years					
Average Age of Children	7.7 Years					

Length of Stay	
Average Length of Stay ⁴⁷	8.1 Months

⁴⁶ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

⁴⁷ Average cumulative number of months adult clients received WFS since May 2016.