

Office of
Refugee
and
Immigrant
Assistance
(ORIA)

SFY

2019

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations and other service provider agencies to help refugees and immigrants achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state that help people who are refugees and other eligible immigrants achieve economic stability and integrate into life in the United States. Data provided in this section highlights five prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – part of the Washington WorkFirst program, ORIA partners with 16 different organizations to provide employment services and 13 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student’s skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway program may be recipients of ESA’s cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA), or Refugee Cash Assistance (RCA), or they are refugees or humanitarian immigrants who have been in the country less than five years who are not receiving public assistance.
- **The Naturalization Services Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle’s New Americans Program and 12 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics as well as English language training needed for the citizenship test.
- **Refugee Health Screening** – provides a comprehensive health screening exam to all new refugees in partnership with local health jurisdictions, health providers, and refugee resettlement agencies
- **Promoting Refugee Integration, Mobility and Empowerment (PRIME) Program** – provides refugees a continuum of services that are community based, comprehensive, and client centered. The services promote refugees’ integration into their new communities, and increase their mobility through coaching on how to independently navigate community systems and resources. Refugees use the knowledge gained to empower themselves and rebuild their lives as they fulfill their dreams or goals.
- **ORIA-Basic Food Employment and Training (BFET) Program** – provides employment services to people who are refugees and immigrants who are not receiving federal cash assistance, such as TANF or RCA, but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington’s Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available [here](#).

Highlights

In SFY 2019, the LEP Pathway Program served a total of 3,985 unduplicated clients. Out of those served, 2,693 clients (68%) participated in Employment Services, of which 1,085 (40%) successfully entered employment.

In SFY 2019, the Naturalization Service Program served a total of 3,196 clients and helped 1,157 people become U.S. citizens.

In SFY 2019, the Refugee Health Screening Program served a total of 2,296 clients.

In SFY 2019, the PRIME Program served a total of 3,085 clients.

In SFY 2019, ESA’s Basic Food Employment and Training Program (BFET) served a monthly average of 259 ORIA clients.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2019.

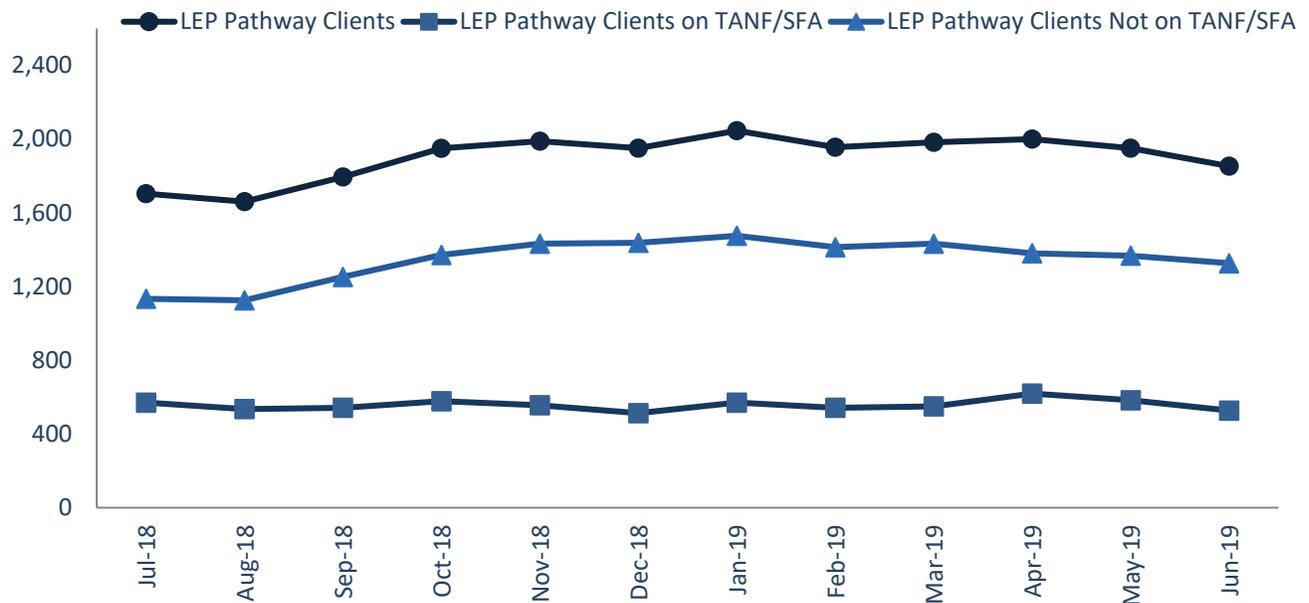
DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client’s residence and service provider are usually in the same region.
- Primary language results are based on the client’s self-reported data in ESA’s ACES database.
- Primary language is the language in which the client wishes to communicate with DSHS, as indicated on the client’s application or eligibility review.

Selected ORIA Program Overview, SFY 2018 and SFY 2019

	SFY 2018 (July 2017-June 2018)	SFY 2019 (July 2018-June 2019)	Change	
Average Number of LEP Pathway Clients Per Month & Range	1,883 (1,642 - 2,060)	1,902 (1,660 - 2,045)	1.0% (Increase)	↑
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	662 (504 - 859)	557 (513 - 619)	-15.9% (Decrease)	↓
Average Number of LEP Pathway ESL Clients Per Month & Range	1,209 (1,084 - 1,328)	1,072 (891 - 1,151)	-11.4% (Decrease)	↓
Average Number of Clients Receiving Naturalization Services Per Month & Range	393 (25 - 682)	459 (208 - 728)	16.8% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	900 (569 - 1,200)	1,088 (979 - 1,237)	20.8% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	328 (146 - 495)	101 (54 - 178)	-69.2% (Decrease)	↓

LEP Pathway Clients, SFY 2019



SFY 2019	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	1,703	570	33.5%	1,133	66.5%
August	1,660	535	32.2%	1,125	67.8%
September	1,794	542	30.2%	1,252	69.8%
October	1,949	578	29.7%	1,371	70.3%
November	1,988	556	28.0%	1,432	72.0%
December	1,950	513	26.3%	1,437	73.7%
January	2,045	570	27.9%	1,475	72.1%
February	1,955	542	27.7%	1,413	72.3%
March	1,982	550	27.7%	1,432	72.3%
April	1,999	619	31.0%	1,380	69.0%
May	1,950	583	29.9%	1,367	70.1%
June	1,853	527	28.4%	1,326	71.6%
Mo. Avg.	1,902	557	29.3%	1,345	70.7%
Annual Unduplicated	3,985	1,683	42.2%	2,302	57.8%

LEP Pathway Clients by Primary Language, June 2019 Snapshot

ESA’s Community Services Offices (CSOs) collect information about a client’s primary language during the initial application interview for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. LEP Pathway Providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	1,853	100.0%
Russian	272	14.7%
Ukrainian	247	13.3%
Dari	230	12.4%
Arabic	176	9.5%
English	171	9.2%
Somali	142	7.7%
Farsi	97	5.2%
Tigrigna	72	3.9%
Swahili	58	3.1%
Amharic	57	3.1%
Spanish	57	3.1%
Pashto	44	2.4%
French	36	1.9%
Burmese	35	1.9%
Marshallese	26	1.4%
Oromo	15	0.8%
Trukese	14	0.8%
Romanian	11	0.6%
Languages with Fewer than 10 Clients	63	3.4%
Other Languages ¹	30	1.6%

¹ Any languages not on the ACES language list.

LEP Pathway Clients by DSHS Region, June 2019 Snapshot

ESA’s Office of Refugee and Immigrant Assistance (ORIA) partners with 16 different employment providers and 13 different ESL providers to offer services in each of DSHS’s three regions. Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region. ORIA’s services concentrate in areas with the highest numbers of recent arrivals of refugees, such as King County in Region 2.

Region ²	# of Clients	% of Total
Region 1	283	15.3%
Region 2	1,452	78.4%
Region 3	118	6.4%
Total	1,853	100.0%

² Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

LEP Pathway Clients by Country of Origin, SFY 2019

Country	# of Clients	Percent
Total	3,985	100.0%
Ukraine	813	20.4%
Afghanistan	713	17.9%
Somalia	340	8.5%
Iraq	328	8.2%
Ethiopia	246	6.2%
Congo, Democratic Republic of	180	4.5%
Eritrea	162	4.1%
Russia	131	3.3%
Myanmar (Burma)	125	3.1%
Iran	99	2.5%
Marshall Islands	85	2.1%
Mexico	78	2.0%
Moldova	53	1.3%
Syria	53	1.3%
Bhutan	51	1.3%
Micronesia	45	1.1%
Sudan	44	1.1%
Kenya	28	0.7%
Belarus (Belorussia)	22	0.6%
Cuba	22	0.6%
Haiti	22	0.6%
Vietnam	22	0.6%
Egypt	19	0.5%
Kazakhstan	17	0.4%
Nepal	13	0.3%
Honduras	11	0.3%
Guatemala	10	0.3%
Turkey	10	0.3%
Uzbekistan	10	0.3%
Countries with Fewer than 10 Clients	219	5.5%
Unknown/Not Reported	14	0.4%

Demographics of LEP Pathway Clients, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,853	100.0%

Gender	All Clients	
Female	1,074	58.0%
Male	779	42.0%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	944	50.9%
2 – 5 Years	789	42.6%
6 – 10 Years	56	3.0%
>10 Years	52	2.8%
Not Reported/ Unidentifiable	12	0.6%

Immigrant Status ³	All Clients	
Refugee	1,145	61.8%
Special Immigrant	315	17.0%
Asylee	140	7.6%
Lawful Permanent Resident Alien	114	6.2%
Temporary Residents as Amnesty Beneficiaries	72	3.9%
Citizen Of Marshall Islands/Micronesia	18	1.0%
Immigration Status Categories with Fewer than 10 Clients	28	1.5%
Other/Not Reported	21	1.1%

³ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients, June 2019 Snapshot (continued)

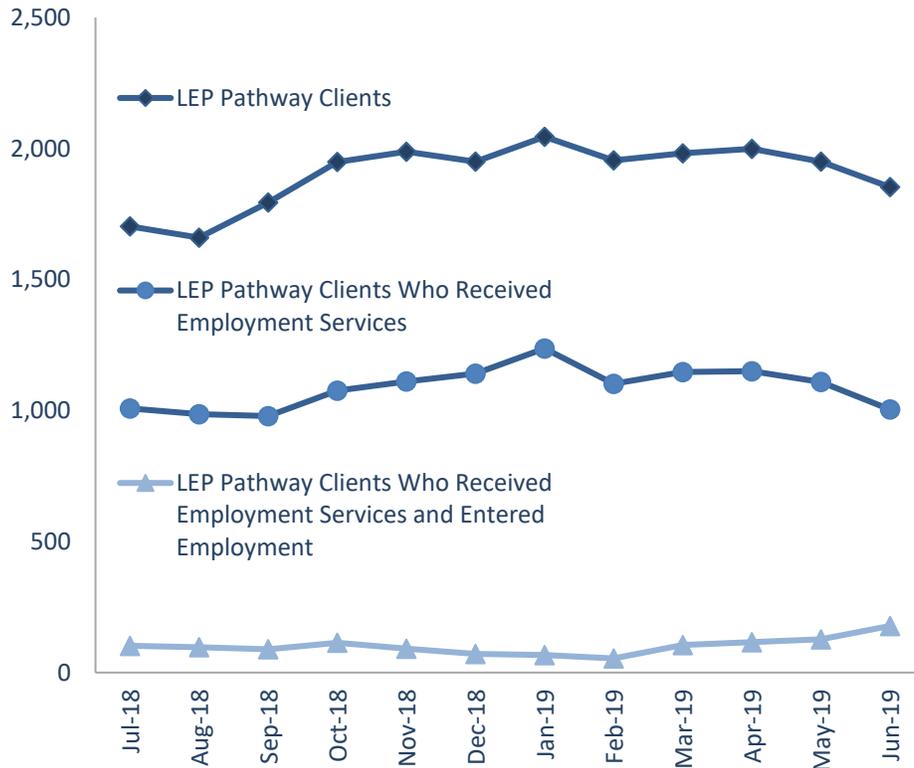
ESL Level ⁴	All Clients	
	# of Clients	% of Total Clients
Level 1	441	23.8%
Level 2	284	15.3%
Level 3	227	12.3%
Level 4	148	8.0%
Level 5	70	3.8%
Level 6	38	2.1%
Other ⁵	645	34.8%

Age	All Clients	
16 – 24 Years Old	266	14.4%
25 – 34 Years Old	650	35.1%
35 – 44 Years Old	537	29.0%
45 – 54 Years Old	277	14.9%
55 – 64 Years Old	104	5.6%
65 and Older	19	1.0%
Avg. Age of Clients	36.2 Years Old	

⁴ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies

⁵ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Participated in Employment Services, SFY 2019



SFY 2019	LEP Pathway # of Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment	
		# of Clients	Percent	# of Clients	Percent ⁶
July	1,703	1,008	59.2%	102	10.1%
August	1,660	986	59.4%	97	9.8%
September	1,794	979	54.6%	89	9.1%
October	1,949	1,076	55.2%	114	10.6%
November	1,988	1,111	55.9%	91	8.2%
December	1,950	1,141	58.5%	71	6.2%
January	2,045	1,237	60.5%	67	5.4%
February	1,955	1,102	56.4%	54	4.9%
March	1,982	1,147	57.9%	105	9.2%
April	1,999	1,150	57.5%	116	10.1%
May	1,950	1,109	56.9%	127	11.5%
June	1,853	1,004	54.2%	178	17.7%
Mo. Avg.	1,902	1,088	57.2%	101	9.3%
Annual Unduplicated	3,985	2,693	67.6%	1,085	40.3%

⁶ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2019 Snapshot

Language ⁷	# of Clients	% of Total
Total	1,004	100.0%
Russian	129	12.8%
Ukrainian	128	12.7%
Arabic	95	9.5%
Somali	94	9.4%
Dari	91	9.1%
English	87	8.7%
Farsi	60	6.0%
Tigrigna	50	5.0%
Amharic	45	4.5%
Swahili	31	3.1%
Spanish	30	3.0%
French	25	2.5%
Marshallese	20	2.0%
Burmese	19	1.9%
Pashto	15	1.5%
Trukese	13	1.3%
Oromo	12	1.2%
Languages with Fewer than 10 Clients	47	4.7%
Other Languages ⁸	13	1.3%

⁷ Client self-reported data from ACES.

⁸ Any languages not on the ACES language list.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2019 Snapshot

Region ⁹	# of Clients	% of Total
Region 1	62	6.2%
Region 2	884	88.0%
Region 3	58	5.8%
Total	1,004	100.0%

⁹ Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2019

Country	# of Clients	Percent
Total	2,693	100.0%
Ukraine	546	20.3%
Afghanistan	394	14.6%
Somalia	254	9.4%
Iraq	201	7.5%
Ethiopia	193	7.2%
Eritrea	140	5.2%
Congo, Democratic Republic of	112	4.2%
Russia	96	3.6%
Iran	80	3.0%
Myanmar (Burma)	73	2.7%
Marshall Islands	63	2.3%
Mexico	60	2.2%
Micronesia	43	1.6%
Bhutan	40	1.5%
Moldova	33	1.2%
Syria	30	1.1%
Kenya	24	0.9%
Sudan	23	0.9%
Belarus (Belorussia)	18	0.7%
Cuba	18	0.7%
Vietnam	15	0.6%
Egypt	14	0.5%
Kazakhstan	10	0.4%
Countries with Fewer than 10 Clients	204	7.6%
Unknown/Not Reported	9	0.3%

Demographics of LEP Pathway Clients Who Received Employment Services, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,004	100.0%

Gender	All Clients	
Female	479	47.7%
Male	525	52.3%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	525	52.3%
2 – 5 Years	367	36.6%
6 – 10 Years	52	5.2%
>10 Years	49	4.9%
Not Reported/ Unidentifiable	11	1.1%

Immigrant Status ¹⁰	All Clients	
Refugee	602	60.0%
Special Immigrant	110	11.0%
Lawful Permanent Resident Alien	97	9.7%
Asylee	93	9.3%
Temporary Residents as Amnesty Beneficiaries	49	4.9%
Citizen Of Marshall Islands/Micronesia	17	1.7%
Immigration Status Categories with Fewer than 10 Clients	16	1.6%
Other/Not reported	20	2.0%

¹⁰ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2019 Snapshot (continued)

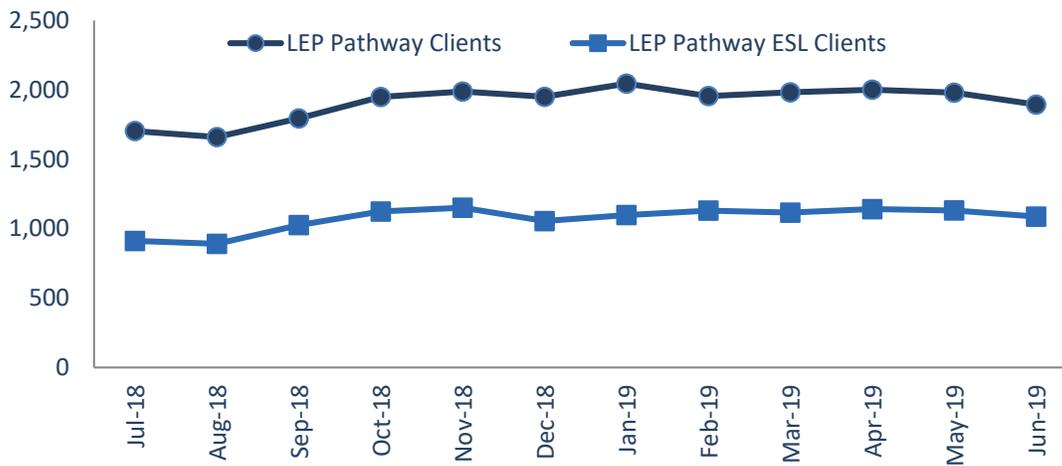
ESL Level ¹¹	All Clients	
	# of Clients	% of Total Clients
Level 1	154	15.3%
Level 2	81	8.1%
Level 3	60	6.0%
Level 4	36	3.6%
Level 5	18	1.8%
Level 6	10	1.0%
Other ¹²	645	64.2%

Age	All Clients	
16 – 24 Years Old	146	14.5%
25 – 34 Years Old	336	33.5%
35 – 44 Years Old	318	31.7%
45 – 54 Years Old	154	15.3%
55 – 64 Years Old	46	4.6%
65 and Older	4	0.4%
Avg. Age of Clients	35.9 Years Old	

¹¹ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹² Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received ESL Services, SFY 2019



SFY 2019	LEP Pathway ESL Clients		
	LEP Pathway Clients	# of Clients	Percent
July	1,703	912	53.6%
August	1,660	891	53.7%
September	1,794	1,026	57.2%
October	1,949	1,124	57.7%
November	1,988	1,151	57.9%
December	1,950	1,055	54.1%
January	2,045	1,098	53.7%
February	1,955	1,130	57.8%
March	1,982	1,116	56.3%
April	1,999	1,141	57.1%
May	1,950	1,131	58.0%
June	1,853	1,087	58.7%
Monthly Average	1,902	1,072	56.3%
Annual Unduplicated	3,985	2,198	55.2%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2019 Snapshot

Language	# of Clients	% of Total
Total	1,087	100.0%
Russian	193	17.8%
Ukrainian	166	15.3%
Dari	165	15.2%
Arabic	98	9.0%
English	90	8.3%
Somali	65	6.0%
Farsi	45	4.1%
Tigrigna	36	3.3%
Pashto	33	3.0%
Swahili	33	3.0%
Spanish	31	2.9%
Amharic	22	2.0%
Burmese	21	1.9%
French	19	1.7%
Languages with Fewer than 10 Clients	50	4.6%
Other Languages ¹³	20	1.8%

¹³ Any languages not on the ACES language list.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2019 Snapshot

Region ¹⁴	# of Clients	% of Total
Region 1	247	22.7%
Region 2	759	69.8%
Region 3	81	7.5%
Total	1,087	100.0%

¹⁴ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2019

Country	# of Clients	% of Total
Total	2,198	100.0%
Ukraine	553	25.2%
Afghanistan	449	20.4%
Iraq	178	8.1%
Somalia	154	7.0%
Congo, Democratic Republic of	117	5.3%
Ethiopia	114	5.2%
Russia	72	3.3%
Myanmar (Burma)	68	3.1%
Eritrea	62	2.8%
Syria	36	1.6%
Moldova	32	1.5%
Sudan	28	1.3%
Marshall Islands	27	1.2%
Mexico	26	1.2%
Iran	25	1.1%
Micronesia	22	1.0%
Bhutan	18	0.8%
Belarus (Belorussia)	17	0.8%
Haiti	14	0.6%
Vietnam	13	0.6%
Countries with Fewer Than 10 Clients	165	7.5%
Unknown/Not Reported	8	0.4%

Demographics of LEP Pathway Clients Who Received ESL Services, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,087	100.0%

Gender	All Clients	
Female	726	66.8%
Male	361	33.2%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	592	54.5%
2 – 5 Years	477	43.9%
6 – 10 Years	7	0.6%
>10 Years	9	0.8%
Not Reported/ Unidentifiable	2	0.2%

Immigrant Status ¹⁵	All Clients	
Refugee	718	66.1%
Special Immigrant	227	20.9%
Asylee	60	5.5%
Lawful Permanent Resident Alien	32	2.9%
Temporary Residents as Amnesty Beneficiaries	29	2.7%
Immigration Status Categories with Fewer than 10 Clients	17	1.6%
Other/Not reported	4	0.4%

¹⁵ See Glossary at the end of this chapter for definitions.

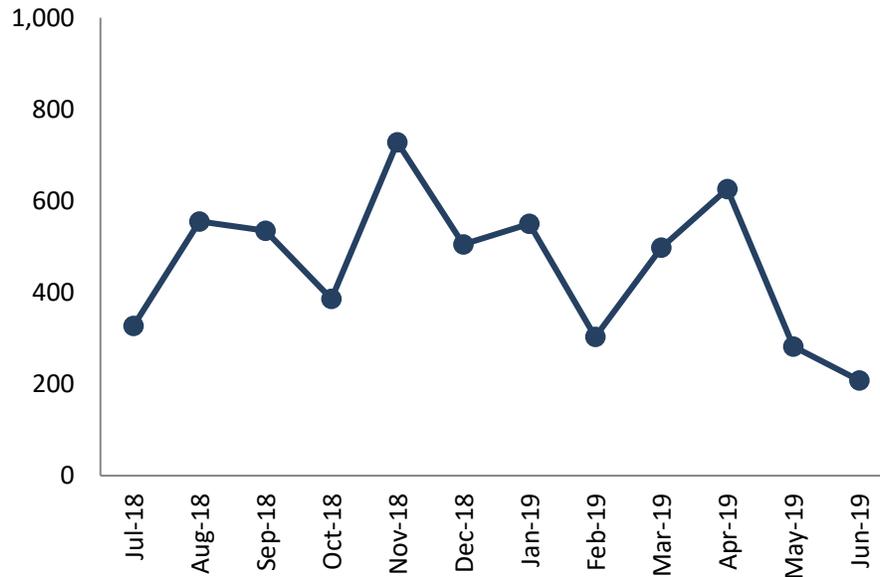
Demographics of LEP Pathway Clients Who Received ESL Services, June 2019 Snapshot (continued)

ESL Level ¹⁶	All Clients	
	# of Clients	% of Total
Level 1	393	36.2%
Level 2	253	23.3%
Level 3	198	18.2%
Level 4	144	13.2%
Level 5	65	6.0%
Level 6	34	3.1%

Age	All Clients	
16 – 24 Years Old	157	14.4%
25 – 34 Years Old	390	35.9%
35 – 44 Years Old	291	26.8%
45 – 54 Years Old	162	14.9%
55 – 64 Years Old	72	6.6%
65 and Older	15	1.4%
Avg. Age of Clients	36.5 Years Old	

¹⁶ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

Naturalization Services (NS) Clients, SFY 2019¹⁷



SFY 2019	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Naturalized Clients Reported by providers ¹⁸
July	327	125	93
August	555	211	95
September	535	124	98
October	386	100	134
November	728	222	167
December	505	158	64
January	550	126	103
February	303	84	62
March	498	227	111
April	626	168	98
May	282	81	72
June	208	80	60
Mo. Avg.	459	142	96
Annual Unduplicated	3,196	1,706	1,157

¹⁷ Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds are depleted towards the end of the year, so are the reports of services provided to clients.

¹⁸ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2019 Snapshot

Language	# of Clients	% of Total
Total	208	100.0%
English	79	38.0%
Spanish	30	14.4%
Russian	24	11.5%
Arabic	21	10.1%
Vietnamese	12	5.8%
Korean	10	4.8%
Other¹⁹/Languages with Fewer than 10 Clients	32	15.4%

¹⁹ Any languages not on the ACES language list.

Naturalization Service Clients by DSHS Region, June 2019 Snapshot

Region ²⁰	# of Clients	% of Total
Region 1	84	40.4%
Region 2	114	54.8%
Region 3	10	4.8%
Total	208	100.0%

²⁰ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2019

Country	# of Clients	% of Total
Total	3,196	100.0%
Iraq	421	13.2%
Mexico	309	9.7%
Ukraine	262	8.2%
Vietnam	245	7.7%
Russia	188	5.9%
Somalia	170	5.3%
Ethiopia	134	4.2%
Cambodia Kampuchea	95	3.0%
Bhutan	94	2.9%
Moldova	92	2.9%
Myanmar (Burma)	81	2.5%
Korea (South)	76	2.4%
Afghanistan	71	2.2%
Philippines	67	2.1%
China	65	2.0%
Sudan	60	1.9%
Eritrea	59	1.8%
Iran	51	1.6%
India	25	0.8%
Kenya	25	0.8%
Nepal	24	0.8%
Congo, Democratic Republic of	23	0.7%
Egypt	22	0.7%
Canada	20	0.6%
Kazakhstan	20	0.6%
Pakistan	19	0.6%
El Salvador	18	0.6%
Cuba	17	0.5%
Thailand	17	0.5%
Western Samoa	17	0.5%
Bosnia and Herzegovina	13	0.4%
Guatemala	13	0.4%
Korea (North)	12	0.4%
Malaysia	12	0.4%
Chile	10	0.3%

**Naturalization Service Clients by Country of Origin, SFY 2019
(continued)**

Country	# of Clients	% of Total
Countries with Fewer than 10 Clients	229	7.2%
Other Countries ²¹	120	3.8%

²¹ Other countries not on the ACES country of origin list.

Demographics of Naturalization Service Clients, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	208	100.0%

Gender	All Clients	
Female	131	63.0%
Male	77	37.2%
Unknown	0	0.0%

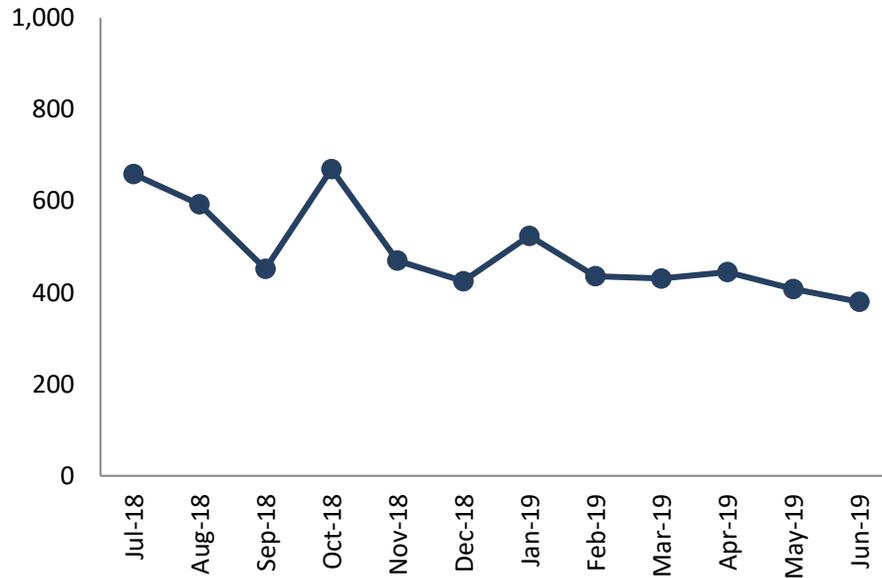
Time in the U.S.	All Clients	
Less Than 2 Years	1	0.5%
2 – 5 Years	73	35.1%
6 – 10 Years	50	24.0%
More Than 10 Years	84	40.4%

Immigrant Status ²²	All Clients	
Lawful Permanent Resident Alien	106	51.0%
Refugee	95	45.7%
Immigration Status Categories with Fewer than 10 Clients	5	2.4%
Other/Not Reported	2	1.0%

Age	All Clients	
	# of Clients	% of Total Clients
16 – 24 Years Old	17	8.2%
25 – 34 Years Old	32	15.4%
35 – 44 Years Old	37	17.8%
45 – 54 Years Old	39	18.8%
55 – 64 Years Old	33	15.9%
65 and Older	50	24.0%
Avg. Age of Clients	49.8 Years Old	

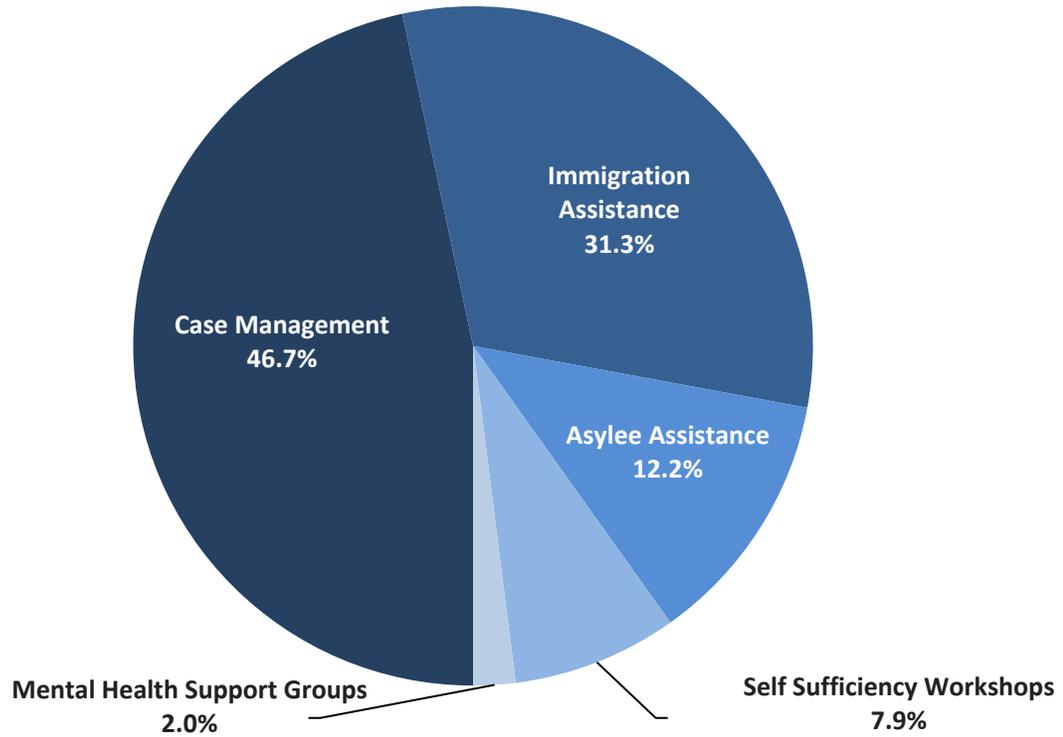
²² See Glossary at the end of this chapter for definitions.

PRIME Clients, SFY 2019



SFY 2019	Total PRIME Clients
July	659
August	593
September	452
October	670
November	470
December	425
January	524
February	436
March	431
April	445
May	408
June	380
Mo. Avg.	491
Annual Unduplicated	3,085

PRIME Services by Category, SFY 2019



PRIME Service Category	# of Services	Percent of Total Services	# of Unduplicated Clients
Case Management	3,232	46.7%	957
Immigration Assistance	2,165	31.3%	1927
Asylee Assistance	847	12.2%	178
Self Sufficiency Workshops	544	7.9%	349
Mental Health Support Groups	139	2.0%	126
Total	6,927	100.0%	

PRIME Clients by Primary Language, June 2019 Snapshot

Language	# of Clients	% of Total
Total	380	100.0%
English	92	24.2%
Russian	67	17.6%
Ukrainian	54	14.2%
Arabic	30	7.9%
Tigrigna	28	7.4%
Somali	22	5.8%
Burmese	14	3.7%
Dari	13	3.4%
French	11	2.9%
Languages with Fewer than 10 Clients	35	9.2%
Other Language ²³	14	3.7%

²³ Any languages not on the ACES language list.

PRIME Clients by DSH S Region, June 2019 Snapshot

Region ²⁴	# of Clients	% of Total
Region 1	65	17.1%
Region 2	297	78.2%
Region 3	18	4.7%
Total	380	100.0%

²⁴ Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

PRIME Clients by Country of Origin, SFY 2019

Country	# of Clients	% of Total
Total	3,085	100.0%
Ukraine	1,035	33.5%
Iraq	328	10.6%
Eritrea	207	6.7%
Somalia	201	6.5%
Afghanistan	194	6.3%
Iran	150	4.9%
Ethiopia	110	3.6%
Moldova	80	2.6%
Russia	74	2.4%
Dem. Rep. Congo	71	2.3%
Burma	64	2.1%
Syria	54	1.8%
Belarus	38	1.2%
Sudan	30	1.0%
Kenya	26	0.8%
Bhutan	19	0.6%
Kazakhstan	18	0.6%
Egypt	14	0.5%
Cameroon	13	0.4%
Ghana	13	0.4%
Guinea	12	0.4%
Uzbekistan	11	0.4%
Kyrgyzstan	10	0.3%
Countries with Fewer than 10 Clients	122	4.0%
Other Country	56	1.8%
Unknown/Not Reported	135	4.4%

Demographics of PRIME Clients, June 2019 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	380	100.0%

Gender	All Clients	
Female	198	52.1%
Male	182	47.9%
Unknown	0	0.0%

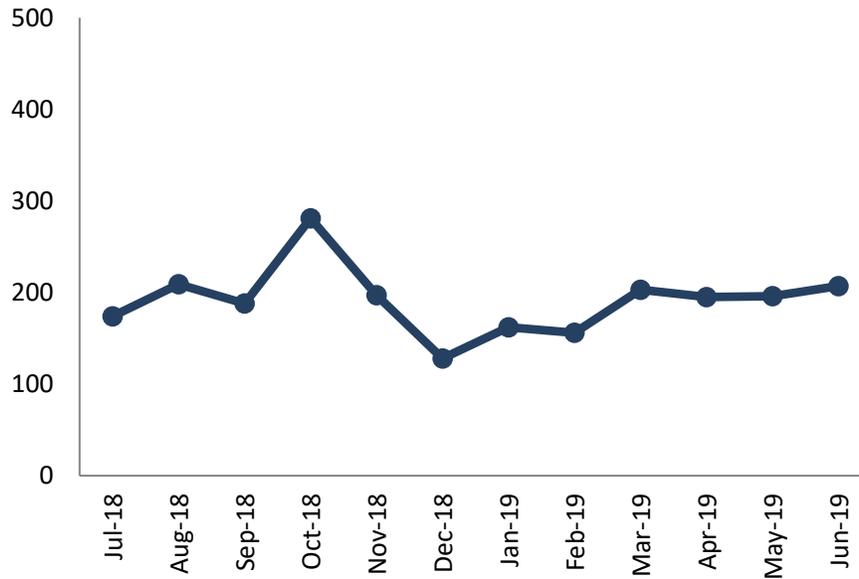
Time in the U.S.	All Clients	
Less Than 2 Years	216	56.8%
2 – 5 Years	164	43.2%

Immigrant Status ²⁵	All Clients	
Refugee	268	70.5%
Asylee	84	22.1%
Special Immigrant	27	7.1%
Amerasian	1	0.3%

Age	All Clients	
< 16 Years Old	1	0.3%
16 – 24 Years Old	76	20.0%
25 – 34 Years Old	128	33.7%
35 – 44 Years Old	83	21.8%
45 – 54 Years Old	57	15.0%
55 – 64 Years Old	21	5.5%
65 and Older	14	3.7%
Avg. Age of Clients	35.9 Years Old	

²⁵ See Glossary at the end of this chapter for definitions.

Refugee Health Screening Clients, SFY 2019



SFY 2019	# of Reported RHS Clients
July	174
August	209
September	188
October	281
November	197
December	128
January	162
February	156
March	203
April	195
May	196
June	207
Mo. Avg.	191
Annual Unduplicated	2,296

Refugee Health Screening Clients by DSHS Region, SFY 2019

Region ²⁶	# of Clients	% of Total
Region 1	329	14.3%
Region 2	1,559	67.9%
Region 3	408	17.8%
Total	2,296	100.0%

²⁶ Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

Refugee Health Screening Clients by Country of Origin, SFY 2019

Country	# of Clients	% of Total
Total	2,296	100.0%
Ukraine	1,166	50.8%
Afghanistan	427	18.6%
Eritrea	119	5.2%
Congo DR	105	4.6%
Burma	61	2.7%
Russia	60	2.6%
Belarus	49	2.1%
Ethiopia	32	1.4%
Iraq	27	1.2%
Moldova	27	1.2%
Central African Rep.	18	0.8%
Kyrgyzstan	15	0.7%
Somalia	15	0.7%
Iran	14	0.6%
Kenya	13	0.6%
Gambia, The	11	0.5%
Cameroon	10	0.4%
Colombia	10	0.4%
Countries with Fewer than 10 Clients	117	5.1%

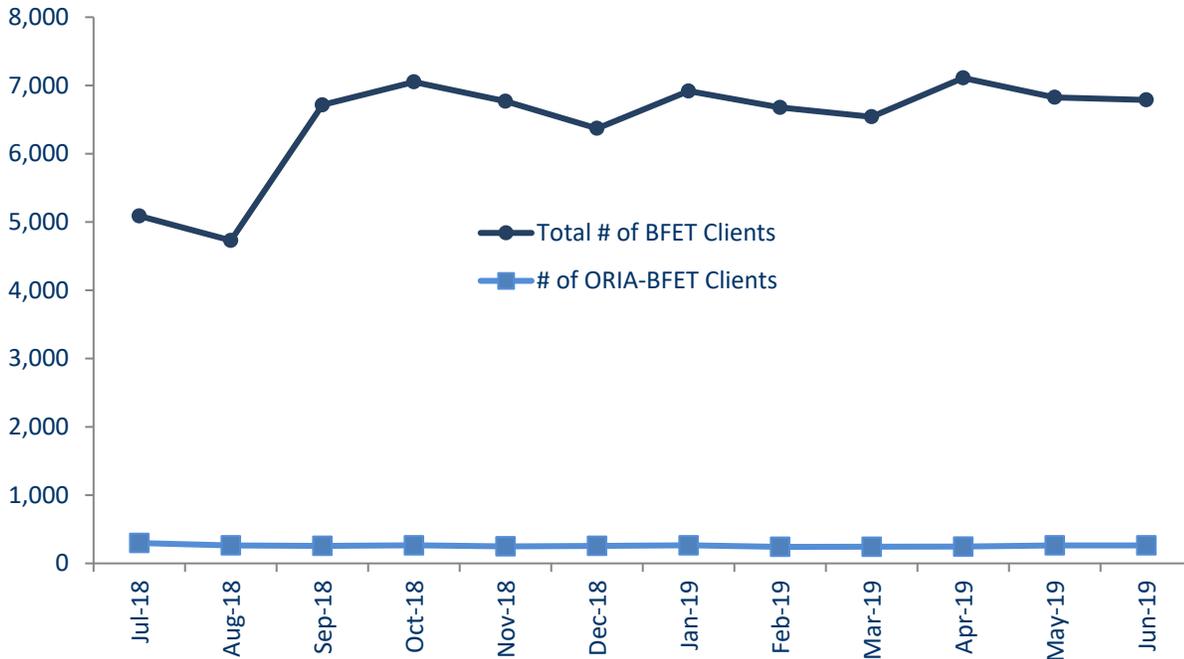
Demographics of Refugee Health Screening Clients, SFY 2019

<u>All Clients</u>		
Characteristic	# of Clients	% of Total Clients
Total Clients	2,296	100.0%

<u>All Clients</u>		
Gender		
Female	1,109	48.3%
Male	1,187	51.7%
Unknown	0	0.0%

<u>Age</u>	<u>All Clients</u>	
< 1 Year Old	25	1.1%
1 – 5 Years Old	329	14.3%
6 – 10 Years Old	334	14.5%
11 – 15 Years Old	203	8.8%
16 – 24 Years Old	360	15.7%
25 – 34 Years Old	460	20.0%
35 – 44 Years Old	298	13.0%
45 – 54 Years Old	148	6.4%
55 – 64 Years Old	86	3.7%
65 and Older	53	2.3%
Avg. Age of Clients	22.6 Years Old	

Monthly ORIA Basic Food Employment & Training (BFET) Clients Served²⁷, SFY 2019



SFY 2019	Total # of BFET Clients	# of ORIA-BFET Clients ²⁸
July	5,088	298
August	4,730	263
September	6,715	256
October	7,051	265
November	6,768	249
December	6,371	257
January	6,917	265
February	6,677	242
March	6,541	244
April	7,110	246
May	6,826	264
June	6,788	263
Mo. Avg.	6,465	259

²⁷ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

²⁸ BFET clients served by Office of Refugee and Immigrant Assistance.

Demographics of ORIA-BFET Clients, June 2019 snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	263	100.0%

Gender		All Clients	
Female	159	60.5%	
Male	104	39.5%	
Not Reported/ Unidentifiable	0	0	

Race/Ethnicity		All Clients	
Hispanic Origin	5	1.9%	
Not Hispanic or Latino²⁹	258	98.1%	
White	78	29.7%	
Black/African American	86	32.7%	
Asian/Pacific Islander	33	12.5%	
American Indian/Alaska Native	1	0.4%	
Two or More Races	0	0.0%	
Not Reported/Unidentifiable	60	22.8%	

Marital Status		All Clients	
Separated	11	4.2%	
Married	172	65.4%	
Never Married	63	24.0%	
Divorced	14	5.3%	
Widowed	3	1.1%	
Not Reported/Unidentifiable	0	0.0%	

Immigrant Status ³⁰		All Clients	
Refugee	210	79.8%	
Special Immigrant	21	8.0%	
Asylee	15	5.7%	
Lawful Permanent Resident Alien	14	5.3%	
Immigration Status Categories with Fewer than 10 Clients	2	0.8%	
Other/Not Reported	1	0.4%	

²⁹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³⁰ See Glossary at the end of this chapter for definitions.

Demographics of ORIA-BFET Clients, SFY 2019 (continued)

Characteristic	All Clients	
	Number	% of Total Clients

Homeless Status		
	All Clients	
Homeless ³¹	16	6.1%

Education Status		
	All Clients	
Less than a High School Diploma	93	35.4%
High School Graduate or GED	103	39.2%
Some College or College Degree	49	18.6%
Not Reported/Unidentifiable	18	6.8%

Age		
	All Clients	
Under 18 Years Old	5	1.9%
18 - 24 Years Old	39	14.8%
25 - 34 Years Old	89	33.8%
35 - 44 Years Old	74	28.1%
45 - 54 Years Old	38	14.4%
55 - 64 Years Old	16	6.1%
65+ Years Old	2	0.8%
Average Age of Clients		
	35.6 Years	

³¹ Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Lawful Permanent Resident – A non-citizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years, and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.