

Annual Unduplicated Clients

SFY

2019

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2019.

ESA Briefing
Book

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Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2019, ESA served nearly 1.8 million clients, or approximately one out of every four Washington State residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (AL TSA), this number comes to over 1.8 million clients. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2019.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of September 2019.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of November 2019.
- Child care data was based on the Social Service Payment System (SSPS) as of November 2019.

Annual Unduplicated Clients Served, SFY 2018 and SFY 2019

| | SFY 2018 | | SFY 2019 | |
|--|-----------------------|--|-----------------------|--|
| | ESA Only ¹ | DSHS Offices (ESA & HCS) ² | ESA Only ¹ | DSHS Offices (ESA & HCS) ² |
| All Programs | 1,839,478 | 1,925,040 | 1,770,145 | 1,839,242 |
| Aged, Blind or Disabled (ABD) | 33,228 | 34,041 | 33,773 | 34,611 |
| Additional Requirements- Emergent Needs (AREN) | 6,536 | 6,536 | 5,640 | 5,640 |
| Basic Food Employment and Training (BFET) | 17,488 | 17,595 | 16,387 | 16,484 |
| Basic Food (SNAP/FAP) | 1,165,773 | 1,200,911 | 1,094,026 | 1,130,257 |
| Consolidated Emergency Assistance (CEAP) | 2,496 | 2,496 | 2,343 | 2,343 |
| Diversion Cash Assistance (DCA) | 6,524 | 6,524 | 5,670 | 5,670 |
| Housing and Essential Needs (HEN) Referral | 12,878 | 12,881 | 11,812 | 11,813 |
| Medical Assistance (Non-Cash Related)³ | 235,987 | 350,730 | 235,099 | 307,130 |
| Ongoing Additional Requirements (OAR) | 373 | 390 | 375 | 388 |
| Pregnant Women Assistance (PWA) | 202 | 202 | 211 | 211 |

¹ ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers: 128, 130, 132,151, 153, 155, 156, and 157.

² DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

³ The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2018 and SFY 2019 totals.

Annual Unduplicated Clients Served, SFY 2018 and SFY 2019 (continued)

| | SFY 2018 | | SFY 2019 | |
|---|-----------------------|--|-----------------------|--|
| | ESA Only ⁴ | DSHS Offices (ESA & HCS) ⁵ | ESA Only ⁵ | DSHS Offices (ESA & HCS) ⁶ |
| Refugee Cash Assistance (RCA) | 958 | 960 | 711 | 711 |
| Refugee and Immigrant Assistance (RIA)⁶ | 7,158 | 7,158 | 9,867 | 9,867 |
| State Supplemental Payment (SSP) | 27,304 | 42,997 | 27,682 | 43,679 |
| Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA) | 113,946 | 113,946 | 107,636 | 107,639 |
| Washington State Combined Application Project (WASHCAP) | 70,304 | 86,268 | 69,791 | 86,168 |
| Transitional Food Assistance (TFA) | 84,765 | 84,842 | 72,942 | 73,083 |
| Working Family Support (WFS) | 51,638 | 51,638 | 62,062 | 62,064 |
| Child Care | | | | |
| Working Connections Child Care (WCCC) | 123,774 | 123,774 | 114,135 | 114,135 |
| Seasonal Child Care (SCC) | 2,093 | 2,093 | 1,373 | 1,373 |
| Child Support | 951,030 | 951,030 | 926,290 | 926,290 |

⁴ ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers: 128, 130, 132, 151, 153, 155, 156, and 157.

⁵ DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

⁶ This number includes clients served by these ORIA programs: Promoting Refugee Integration, Mobility and Empowerment (PRIME), LEP Pathway and Naturalization Services.

Annual Unduplicated Clients⁷ Served, Adults and Children, by ESA Division⁸, SFY 2019

| | SFY 2019 | | | | |
|---------------------------|--|------------------|------------------|------------------|----------------|
| | DSHS Offices (All ESA & HCS) ⁹ | ESA Only | CSD & HCS | CSD Only | DCS Only |
| Total | 1,839,242 | 1,770,145 | 1,247,967 | 1,176,660 | 926,290 |
| Adults | 1,273,239 | 1,204,667 | 832,779 | 762,238 | 632,549 |
| Children | 561,315 | 560,790 | 415,185 | 414,419 | 289,056 |
| Age Unknown ¹⁰ | 4,688 | 4,688 | N/A | N/A | 4,688 |

⁷ Age of client is based on age as of July 1, 2019.

⁸ Community Services Division (CSD) and the Division of Child Support (DCS).

⁹ DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

¹⁰ These are DCS clients whose birth date information is not available.