The Economic Services Administration's (ESA) Program Briefing Book 2019 is a reference guide to our programs, caseload trends, client demographics, and expenditures. The book highlights information for State Fiscal Year (SFY) 2020, which is the 12-month period that starts July 1, 2019 and ends June 30, 2020. It also provides historical trends.

The ESA Briefing Book is arranged in the following categories:

Introduction to ESA

ESA Program Descriptions

COVID-19 Response

Aged, Blind or Disabled (ABD) Cash Assistance Program

Basic Food Programs

Child Support Program

Domestic Violence Program

Housing and Essential Needs (HEN) Referral Program

Medical Assistance Programs

Refugee and Immigrant Assistance (RIA) Programs

TANF/WorkFirst Program

Other Programs

Expenditures

Annual Unduplicated Clients Served

Appendices

- 1. ESA Contacts
- 2. Geographic Maps
- 3. Abbreviations
- 4. Electronic Benefits and Funds Transfer
- 5. Federal Welfare Legislative History and State Welfare History
- 6. Changes in Cash Grant Assistance Programs/Funding Due to Welfare Reform
- 7. Child Support Federal Legislative History
- 8. Major Changes in ESA Programs by Month