

# Other Programs

SFY

# 2020

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This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), Pregnant Women Assistance (PWA), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing  
Book

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## Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

### Highlights

**Additional Requirements – Emergent Needs (AREN)** – The program served an average of 147 cases each month in SFY 2020, a decrease of 22.6% compared to SFY 2019 (190 monthly cases).

**Consolidated Emergency Assistance Program (CEAP)** – The program served an average of 254 cases each month in SFY 2020, an increase of 337.9% compared to SFY 2019 (58 monthly cases). The significant increase in SFY 2020 was a result of emergency cash assistance offered in response to the COVID-19 pandemic. See the COVID-19 section [here](#) for DCAP and more details.

**Diversion Cash Assistance (DCA)** – The program served an average of 109 cases each month in SFY 2020, a decrease of 28.3% compared to SFY 2019 (152 monthly cases).

**Ongoing Additional Requirements (OAR)** – The program served an average of 256 cases each month in SFY 2020, an increase of 2.0% compared to SFY 2019 (251 monthly cases).

**Pregnant Women Assistance (PWA)** – The program served an average of 45 clients each month in SFY 2019, an decrease of 31.8% compared to SFY 2019 (66 monthly clients).

**Refugee Cash Assistance (RCA)** – The program served an average of 268 cases each month in SFY 2020, a increase of 27.0% compared to SFY 2019 (211 monthly cases).

**State Supplemental Payment (SSP)** – The program served an average of 40,331 cases each month in SFY 2020, an increase of 2.0% compared to SFY 2019 (39,522 monthly cases).

**Working Family Support (WFS)** – The program served an average of 7,316 cases each month in SFY 2020, a decrease of 6.1% compared to SFY 2019 (7,788 cases).

### TECHNICAL NOTES:

#### DATA SOURCES:

- The majority of the data for this chapter was based on the ESA ACES database as of August 2020.
- The state population estimates are provided by OFM Forecasting Division.

#### DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration (AL TSA).
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.

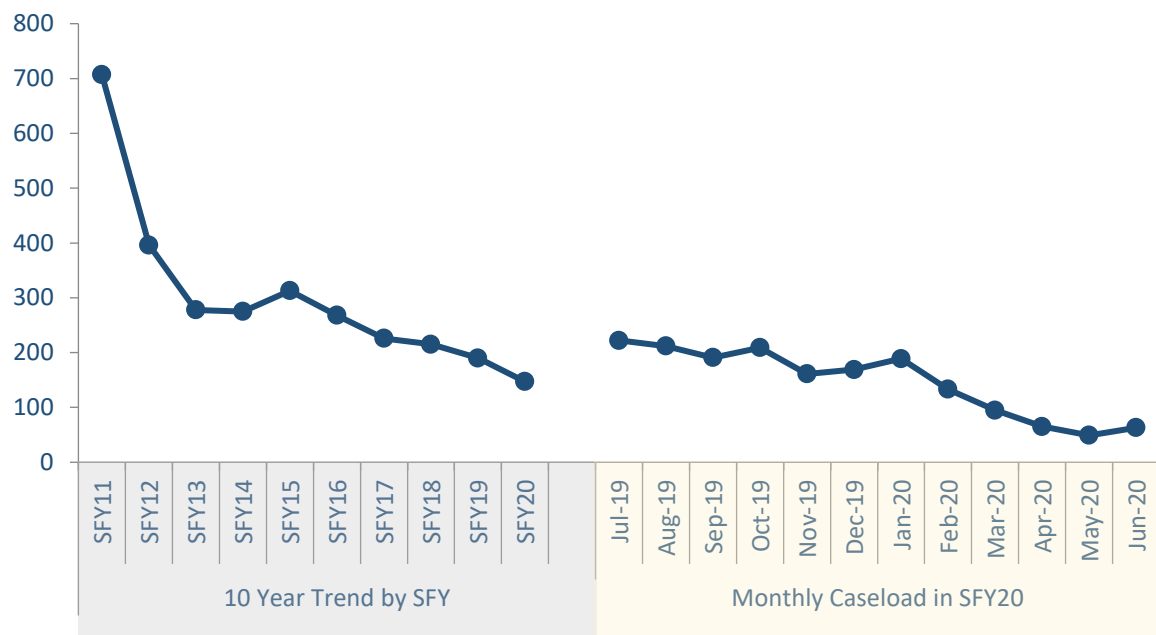
## Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	190 (148 - 238)	147 (49 - 222)	-22.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	517 (395 - 637)	403 (121 - 622)	-22.1% (Decrease)	↓
Average Number of Adults Per Month (Range)	182 (140 - 227)	140 (39 - 215)	-23.1% (Decrease)	↓
Average Number of Children Per Month (Range)	336 (252 - 410)	263 (82 - 407)	-21.7% (Decrease)	↓
State Population <sup>1</sup>	7,546,400	7,656,200	1.5% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	65.0%	65.3%	0.3% Point (Increase)	↑
Average Persons Per Case	2.7	2.7	No Change	=
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.8	1.9	0.1 Point (Increase)	↑
Average Monthly Payment Per Case (Range) <sup>2</sup>	\$515.55 (\$484.11 - \$544.06)	\$524.23 (\$503.66 - \$563.37)	1.7% (Increase)	↑

<sup>1</sup> Source: Office of Financial Management (OFM) population estimates

<sup>2</sup> Payments not adjusted for refunds

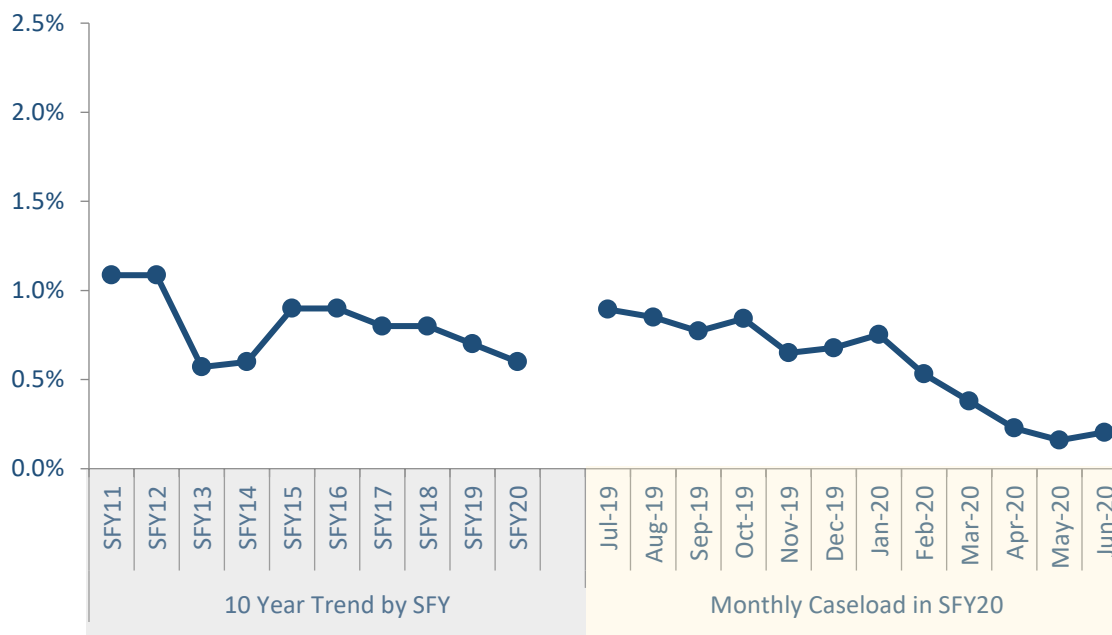
## AREN Caseload, SFY 2011 – 2020



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY11	707	SFY16	268
SFY12	396	SFY17	226
SFY13	278	SFY18	215
SFY14	275	SFY19	190
SFY15	313	SFY20	147

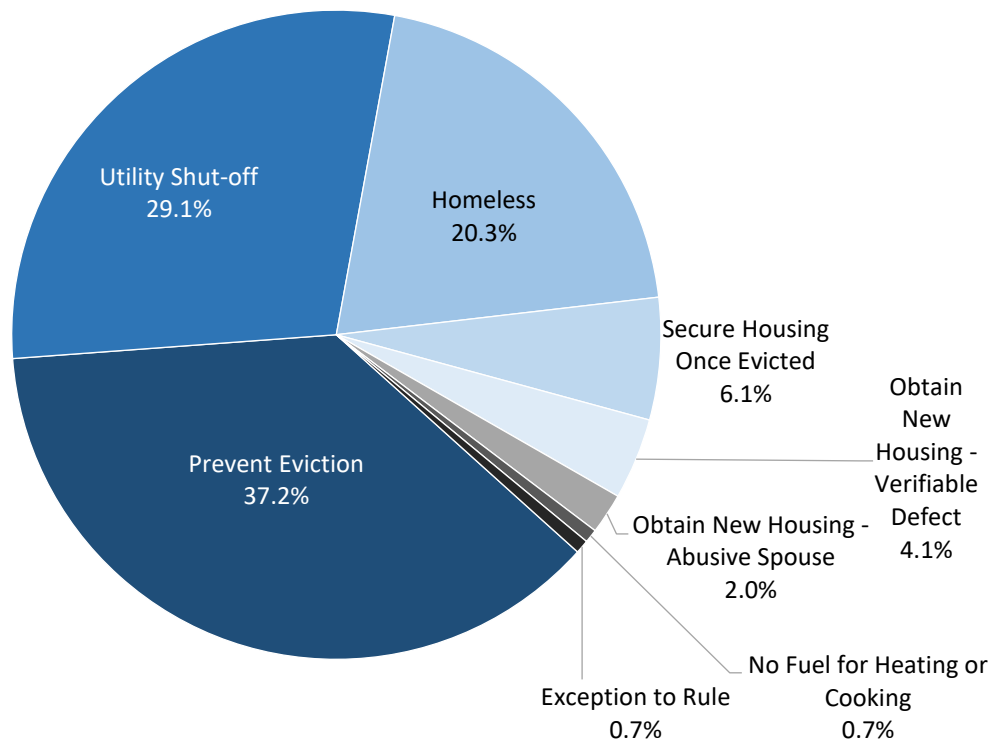
SFY 2020	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	222	622	\$113,876	\$512.96
August	212	591	\$112,170	\$529.10
September	191	531	\$102,982	\$539.17
October	209	538	\$111,728	\$534.58
November	161	425	\$82,885	\$514.82
December	169	490	\$85,348	\$505.02
January	189	553	\$100,568	\$532.11
February	133	360	\$66,987	\$503.66
March	95	252	\$50,611	\$532.74
April	65	174	\$36,619	\$563.38
May	49	121	\$26,160	\$533.87
June	63	174	\$34,806	\$552.48
Mo. Avg.	147	403	\$77,062	\$524.23

## AREN Caseload as a Percent of the TANF Caseload, SFY 2011 – 2020



SFY 2020	TANF Caseload	AREN Caseload	% of TANF Caseload
July	24,815	222	0.9%
August	24,921	212	0.9%
September	24,735	191	0.8%
October	24,829	209	0.8%
November	24,766	161	0.7%
December	24,931	169	0.7%
January	25,108	189	0.8%
February	25,000	133	0.5%
March	24,991	95	0.4%
April	28,430	65	0.2%
May	30,617	49	0.2%
June	30,923	63	0.2%
Mo. Avg.	26,172	147	0.6%

## Average Monthly AREN Caseload by Service Type, SFY 2020



AREN Case Type <sup>3</sup>	Average Monthly AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	55	37.2%
Utility Shut-off	43	29.1%
Homeless	30	20.3%
Secure Housing Once Evicted	9	6.1%
Obtain New Housing - Verifiable Defect	6	4.1%
Obtain New Housing - Abusive Spouse	3	2.0%
No Fuel for Heating or Cooking	1	0.7%
Exception to Rule	1	0.7%
Clothing Due to Natural Disaster	0	0.0%
Housing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
<b>Total Cases</b>	<b>148</b>	<b>100.0%</b>

<sup>3</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.



## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	22	34.9%	58	33.3%	22	34.9%	58	33.3%
Region 2 CSOs	14	22.2%	40	23.0%	14	22.2%	40	23.0%
Region 3 CSOs	27	42.9%	76	43.7%	27	42.9%	76	43.7%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	63	100.0%	174	100.0%	63	100.0%	174	100.0%

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	1	1.6%	3	1.7%	1	1.6%	3	1.7%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	4	6.3%	10	5.7%	4	6.3%	10	5.7%
MOSES LAKE	2	3.2%	7	4.0%	2	3.2%	7	4.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	2	3.2%	6	3.4%	2	3.2%	6	3.4%
SPOKANE TRENT	5	7.9%	15	8.6%	4	6.3%	13	7.5%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	1	1.6%	3	1.7%	1	1.6%	3	1.7%
WENATCHEE	0	0.0%	0	0.0%	1	1.6%	2	1.1%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	7	11.1%	14	8.0%	7	11.1%	14	8.0%
Region 1 Total	22	34.9%	58	33.3%	22	34.9%	58	33.3%

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	3.2%	6	3.4%	2	3.2%	6	3.4%
AUBURN	1	1.6%	2	1.1%	1	1.6%	2	1.1%
BELLINGHAM	1	1.6%	3	1.7%	1	1.6%	3	1.7%
BELLTOWN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CAPITOL HILL	0	0.0%	0	0.0%	0	0.0%	0	0.0%
EVERETT	2	3.2%	6	3.4%	2	3.2%	6	3.4%
FEDERAL WAY	1	1.6%	1	0.6%	1	1.6%	1	0.6%
KING EASTSIDE	1	1.6%	2	1.1%	1	1.6%	2	1.1%
KING NORTH	2	3.2%	4	2.3%	2	3.2%	4	2.3%
KING SOUTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
MT VERNON	1	1.6%	4	2.3%	1	1.6%	4	2.3%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	2	3.2%	8	4.6%	2	3.2%	8	4.6%
WHITE CENTER	1	1.6%	4	2.3%	1	1.6%	4	2.3%
Region 2 Total	14	22.2%	40	23.0%	14	22.2%	40	23.0%

## AREN Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	1	1.6%	4	2.3%	1	1.6%	4	2.3%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	3	4.8%	9	5.2%	3	4.8%	9	5.2%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	4	6.3%	11	6.3%	4	6.3%	11	6.3%
LAKEWOOD	7	11.1%	21	12.1%	5	7.9%	16	9.2%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	3	4.8%	8	4.6%	3	4.8%	8	4.6%
PIERCE NORTH	4	6.3%	9	5.2%	6	9.5%	15	8.6%
PIERCE SOUTH	4	6.3%	12	6.9%	4	6.3%	11	6.3%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SHELTON	1	1.6%	2	1.1%	1	1.6%	2	1.1%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	27	42.9%	76	43.7%	27	42.9%	76	43.7%

## AREN Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	1.6%	3	1.7%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	1	1.6%	1	0.6%	Mason	1	1.6%	2	1.1%
Chelan	1	1.6%	2	1.1%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	3	4.8%	9	5.2%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	15	23.8%	42	24.1%
Cowlitz	4	6.3%	11	6.3%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	1	1.6%	4	2.3%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	3	4.8%	9	5.2%	Snohomish	6	9.5%	20	11.5%
Garfield	0	0.0%	0	0.0%	Spokane	6	9.5%	19	10.9%
Grant	1	1.6%	4	2.3%	Stevens	0	0.0%	0	0.0%
Grays Harbor	1	1.6%	4	2.3%	Thurston	3	4.8%	8	4.6%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	1	1.6%	3	1.7%
King	6	9.5%	13	7.5%	Whatcom	1	1.6%	3	1.7%
Kitsap	0	0.0%	0	0.0%	Whitman	0	0.0%	0	0.0%
Kittitas	1	1.6%	3	1.7%	Yakima	7	11.1%	14	8.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	63	100.0%	174	100.0%

## AREN Client Demographics, June 2020 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>174</b>	<b>100.0%</b>	<b>66</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Female</b>	108	62.1%	56	84.8%
<b>Male</b>	66	37.9%	10	15.2%
<b>Unknown</b>	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Hispanic or Latino</b>	<b>51</b>	<b>29.3%</b>	<b>16</b>	<b>24.2%</b>
<b>Not Hispanic or Latino<sup>4</sup></b>	<b>123</b>	<b>70.7%</b>	<b>50</b>	<b>75.8%</b>
White	68	39.1%	31	47.0%
Black/African American	24	13.8%	10	15.2%
Asian/Pacific Islander	12	6.9%	5	7.6%
American Indian/Alaska Native	7	4.0%	3	4.5%
Two or More Races	6	3.4%	0	0.0%
Race Not Reported	6	3.4%	1	1.5%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Separated</b>			10	15.2%
<b>Married</b>			4	6.1%
<b>Never Married</b>			40	60.6%
<b>Divorced</b>			10	15.2%
<b>Widowed</b>			0	0.0%
<b>Not Reported/Unidentifiable</b>			2	3.0%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>U.S. Citizen</b>	172	98.9%	64	97.0%
<b>Resident Noncitizen</b>	2	1.1%	2	3.0%
<b>U.S. National<sup>5</sup></b>	0	0.0%	0	0.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%

<sup>4</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>5</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## AREN Client Demographics, June 2020 Snapshot (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Homeless Status</b>	<u>All Clients</u>		<u>All Adults</u>	
Homeless <sup>6</sup>	63	36.2%	28	42.4%
<b>Education Status</b>	<u>All Adults</u>			
Less than a High School Diploma			24	36.4%
High School Graduate or GED			28	42.4%
Some College or College Degree			14	21.2%
Not Reported/Unidentifiable			0	0.0%
<b>Age</b>	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	20	11.5%	N/A	
1 – 5 Years Old	30	17.2%		
6 – 10 Years Old	25	14.4%		
11 – 15 Years Old	28	16.1%		
16 – 17 Years Old	5	2.9%		
18 – 24 Years Old	12	6.9%	12	18.2%
25 – 34 Years Old	24	13.8%	24	36.4%
35 – 44 Years Old	23	13.2%	23	34.8%
45 – 54 Years Old	7	4.0%	7	10.6%
55 – 64 Years Old	0	0.0%	0	0.0%
65+ Years Old	0	0.0%	0	0.0%
<b>Average Age of Children</b>	6.9 Years			
<b>Average Age of Adults</b>	33.1 Years			

<sup>6</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

## Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2019 and SFY 2020

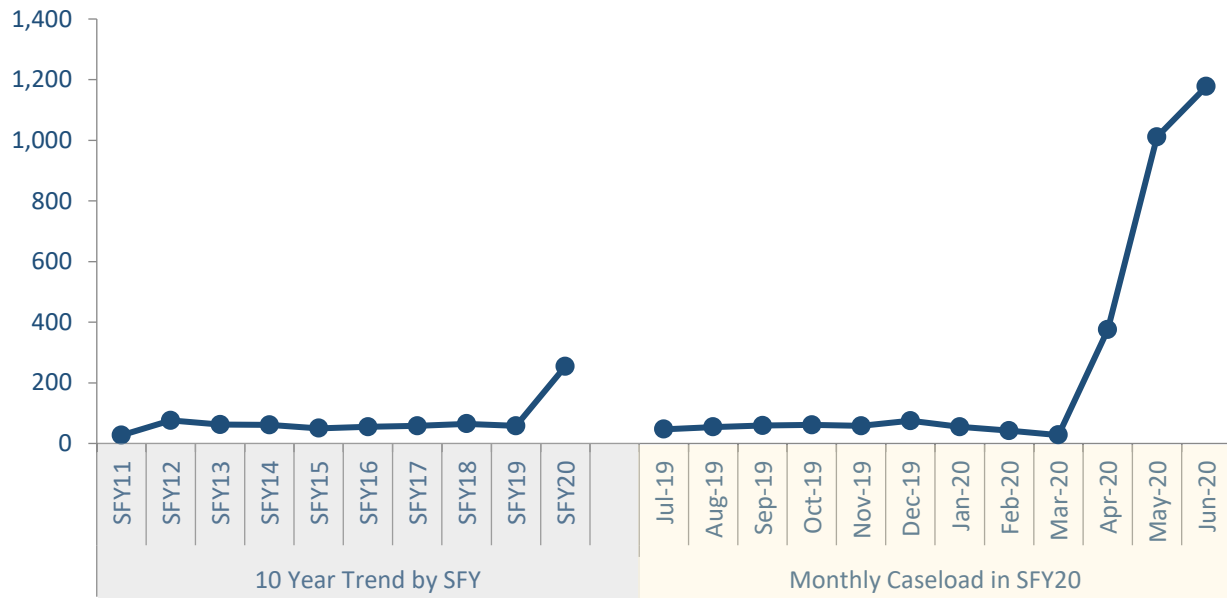
	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	58 (38 - 77)	254 (28 - 1,177)	337.9% (Increase)	↑
Average Number of Persons Per Month (Range)	196 (127 - 241)	391 (88 - 1,294)	99.5% (Increase)	↑
Average Number of Adults Per Month (Range)	73 (46 - 95)	277 (35 - 1,216)	279.5% (Increase)	↑
Average Number of Children Per Month (Range)	123 (81 - 149)	114 (53 - 187)	-7.3% (Decrease)	↓
State Population <sup>7</sup>	7,546,400	7,656,200	1.5% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	62.8%	29.2%	-33.6% Point (Decrease)	↓
Average Persons Per Case	3.4	1.5	-1.9 Point (Decrease)	↓
Average Children Per Case	2.1	0.4	-1.7 Point (Decrease)	↓
Average Children Per Adult	1.7	0.4	-1.3 Point (Decrease)	↓
Average Monthly Payment Per Case (Range) <sup>8</sup>	\$485.78 (\$438.92 - \$524.61)	\$350.87 (\$321.09 - \$515.29)	-27.8% (Decrease)	↓

<sup>7</sup> Source: Office of Financial Management (OFM) population estimates

<sup>8</sup> Payments not adjusted for refunds.



## CEAP Caseload, SFY 2011 – 2020



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY11	27	SFY16	55
SFY12	76	SFY17	58
SFY13	62	SFY18	65
SFY14	61	SFY19	58
SFY15	50	SFY20	254

SFY 2020	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	47	166	\$22,412	\$476.84
August	54	202	\$27,261	\$504.83
September	59	199	\$28,960	\$490.85
October	61	188	\$27,893	\$457.26
November	58	179	\$25,949	\$447.39
December	75	270	\$37,190	\$495.86
January	55	177	\$25,193	\$458.05
February	42	144	\$21,642	\$515.29
March	28	88	\$12,142	\$433.65
April	375	604	\$137,476	\$366.60
May	1,011	1,185	\$324,619	\$321.09
June	1,177	1,294	\$378,705	\$321.75
Mo. Avg.	254	391	\$89,120	\$350.87

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2020<sup>9</sup>

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	860	28.4%	1,492	32.0%	815	26.9%	1,391	29.9%
Region 2 CSOs	1,085	35.8%	1,615	34.7%	1,178	38.8%	1,763	37.9%
Region 3 CSOs	1,039	34.3%	1,491	32.0%	1,039	34.3%	1,502	32.3%
CSCCs	46	1.5%	55	1.2%	N/A			
HCS	3	0.1%	4	0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	1	<0.1%	1	<0.1%
State Total	3,033	100.0%	4,657	100.0%	3,033	100.0%	4,657	100.0%

<sup>9</sup> These are the annual unduplicated cases/clients in the state fiscal year.

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2020 (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	14	0.5%	20	0.4%	6	0.2%	7	0.2%
COLFAX	11	0.4%	14	0.3%	9	0.3%	12	0.3%
COLVILLE	13	0.4%	31	0.7%	18	0.6%	41	0.9%
ELLENSBURG	19	0.6%	27	0.6%	9	0.3%	11	0.2%
GOLDENDALE	11	0.4%	20	0.4%	5	0.2%	12	0.3%
KENNEWICK	141	4.6%	268	5.8%	110	3.6%	238	5.1%
MOSES LAKE	63	2.1%	90	1.9%	47	1.5%	81	1.7%
NEWPORT	5	0.2%	6	0.1%	8	0.3%	8	0.2%
OKANOGAN	21	0.7%	29	0.6%	24	0.8%	31	0.7%
REPUBLIC	6	0.2%	8	0.2%	3	0.1%	4	0.1%
SPOKANE MAPLE	129	4.3%	174	3.7%	161	5.3%	201	4.3%
SPOKANE TRENT	144	4.7%	244	5.2%	149	4.9%	249	5.3%
SUNNYSIDE	84	2.8%	247	5.3%	65	2.1%	199	4.3%
TOPPENISH	25	0.8%	46	1.0%	32	1.1%	44	0.9%
WALLA WALLA	24	0.8%	29	0.6%	24	0.8%	26	0.6%
WENATCHEE	20	0.7%	29	0.6%	26	0.9%	34	0.7%
WHITE SALMON	11	0.4%	12	0.3%	3	0.1%	6	0.1%
YAKIMA	119	3.9%	198	4.3%	116	3.8%	187	4.0%
Region 1 Total	860	28.4%	1,492	32.0%	815	26.9%	1,391	29.9%

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2020 (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	60	2.0%	94	2.0%	68	2.2%	115	2.5%
AUBURN	53	1.7%	92	2.0%	75	2.5%	116	2.5%
BELLINGHAM	68	2.2%	100	2.1%	75	2.5%	115	2.5%
BELLTOWN	52	1.7%	75	1.6%	88	2.9%	108	2.3%
CAPITOL HILL	42	1.4%	49	1.1%	55	1.8%	75	1.6%
EVERETT	109	3.6%	192	4.1%	120	4.0%	202	4.3%
FEDERAL WAY	74	2.4%	107	2.3%	50	1.6%	79	1.7%
KING EASTSIDE	41	1.4%	63	1.4%	61	2.0%	96	2.1%
KING NORTH	73	2.4%	107	2.3%	90	3.0%	125	2.7%
KING SOUTH	127	4.2%	199	4.3%	92	3.0%	163	3.5%
MT VERNON	38	1.3%	55	1.2%	43	1.4%	57	1.2%
OAK HARBOR	29	1.0%	33	0.7%	13	0.4%	17	0.4%
RAINIER	81	2.7%	119	2.6%	73	2.4%	99	2.1%
RENTON	49	1.6%	70	1.5%	66	2.2%	95	2.0%
SKY VALLEY	33	1.1%	41	0.9%	28	0.9%	38	0.8%
SMOKEY POINT	75	2.5%	107	2.3%	73	2.4%	108	2.3%
WHITE CENTER	81	2.7%	112	2.4%	108	3.6%	155	3.3%
Region 2 Total	1,085	35.8%	1,615	34.7%	1,178	38.8%	1,763	37.9%

## CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2020 (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	42	1.4%	57	1.2%	57	1.9%	79	1.7%
BREMERTON	68	2.2%	124	2.7%	86	2.8%	148	3.2%
CHEHALIS	27	0.9%	32	0.7%	32	1.1%	38	0.8%
COLUMBIA RIVER	148	4.9%	271	5.8%	162	5.3%	294	6.3%
FORKS	8	0.3%	10	0.2%	8	0.3%	13	0.3%
KELSO	93	3.1%	138	3.0%	60	2.0%	100	2.1%
LAKEWOOD	86	2.8%	136	2.9%	103	3.4%	148	3.2%
LONG BEACH	7	0.2%	8	0.2%	4	0.1%	4	0.1%
OLYMPIA	103	3.4%	133	2.9%	95	3.1%	121	2.6%
PIERCE NORTH	118	3.9%	143	3.1%	119	3.9%	145	3.1%
PIERCE SOUTH	143	4.7%	183	3.9%	142	4.7%	173	3.7%
PORT ANGELES	38	1.3%	49	1.1%	32	1.1%	37	0.8%
PORT TOWNSEND	18	0.6%	20	0.4%	10	0.3%	12	0.3%
PUYALLUP VALLEY	94	3.1%	137	2.9%	86	2.8%	136	2.9%
SHELTON	43	1.4%	45	1.0%	37	1.2%	44	0.9%
SOUTH BEND	1	<0.1%	1	<0.1%	3	0.1%	3	0.1%
STEVENSON	2	0.1%	4	0.1%	3	0.1%	7	0.2%
Region 3 Total	1,039	34.3%	1,491	32.0%	1,039	34.3%	1,502	32.3%

## CEAP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, SFY 2020

Customer Service Contact Centers (CSCC)	# of Cases	Office of Issuance		# of Clients	% of State Total
		% of State Total			
CSCC CNTRLSOUND	5	0.2%		10	0.2%
CSCC NORTHEAST	6	0.2%		6	0.1%
CSCC NORTHWEST	8	0.3%		8	0.2%
CSCC SOUTH SOUND	10	0.3%		11	0.2%
CSCC SOUTHEAST	9	0.3%		10	0.2%
CSCC SOUTHWEST	8	0.3%		10	0.2%
CSCC WASHCAP	0	0.0%		0	0.0%
<b>CSCC Total</b>	<b>46</b>	<b>1.5%</b>		<b>55</b>	<b>1.2%</b>

Other Locations	# of Cases	Office of Issuance		# of Clients	% of State Total
		% of State Total			
DDA LTC SPECIALTY UNIT	0	0.0%		0	0.0%
MEDICAL ELIG DET SVC	0	0.0%		0	0.0%
Health Care Authority	0	0.0%		0	0.0%
Port Gamble S'Klallam Tribe (PGST)	0	0.0%		0	0.0%
<b>Other Locations Total</b>	<b>0</b>	<b>0.0%</b>		<b>0</b>	<b>0.0%</b>

## CEAP Caseload by Home and Community Services Offices (HCS), SFY 2020

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	Cases	% of State Total	Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	0	0.0%	0	0.0%
Region 1 Total	0	0.0%	0	0.0%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	Cases	% of State Total	Clients	% of State Total
ALDERWOOD HCS	0	0.0%	0	0.0%
BELLINGHAM HCS	1	<0.1%	1	<0.1%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	1	<0.1%	1	<0.1%
MOUNT VERNON HCS	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	2	0.1%	2	<0.1%

## Caseload by Home and Community Services Offices (HCS), SFY 2020 (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	0	0.0%	0	0.0%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	1	<0.1%	2	<0.1%
Region 3 Total	1	<0.1%	2	<0.1%



## CEAP Caseload by County of Residence, SFY 2020 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	9	0.3%	27	0.6%	Lewis	32	1.1%	38	0.8%
Asotin	6	0.2%	7	0.2%	Lincoln	3	0.1%	3	0.1%
Benton	76	2.5%	157	3.4%	Mason	37	1.2%	44	0.9%
Chelan	21	0.7%	27	0.6%	Okanogan	24	0.8%	31	0.7%
Clallam	40	1.3%	50	1.1%	Pacific	7	0.2%	7	0.2%
Clark	163	5.4%	295	6.3%	Pend Oreille	8	0.3%	8	0.2%
Columbia	2	0.1%	2	<0.1%	Pierce	450	14.8%	602	12.9%
Cowlitz	59	1.9%	99	2.1%	San Juan	0	0.0%	0	0.0%
Douglas	5	0.2%	7	0.2%	Skagit	43	1.4%	57	1.2%
Ferry	3	0.1%	4	0.1%	Skamania	3	0.1%	7	0.2%
Franklin	34	1.1%	81	1.7%	Snohomish	288	9.5%	461	9.9%
Garfield	0	0.0%	0	0.0%	Spokane	307	10.1%	447	9.6%
Grant	38	1.3%	54	1.2%	Stevens	18	0.6%	41	0.9%
Grays Harbor	57	1.9%	79	1.7%	Thurston	95	3.1%	121	2.6%
Island	13	0.4%	17	0.4%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	10	0.3%	12	0.3%	Walla Walla	22	0.7%	24	0.5%
King	760	25.1%	1114	23.9%	Whatcom	75	2.5%	115	2.5%
Kitsap	86	2.8%	148	3.2%	Whitman	9	0.3%	12	0.3%
Kittitas	9	0.3%	11	0.2%	Yakima	213	7.0%	430	9.2%
Klickitat	8	0.3%	18	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	3,033	100.0%	4,657	100.0%

## CEAP Client Demographics, SFY 2020 Annual Unduplicated Total

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>4,657</b>	<b>100.0%</b>	<b>3,325</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Female</b>	2,374	51.0%	1,730	52.0%
<b>Male</b>	2,283	49.0%	1,595	48.0%
<b>Unknown</b>	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Hispanic or Latino</b>	<b>1,127</b>	<b>24.2%</b>	<b>583</b>	<b>17.5%</b>
<b>Not Hispanic or Latino<sup>10</sup></b>	<b>3,530</b>	<b>75.8%</b>	<b>2,742</b>	<b>82.5%</b>
White	2,186	46.9%	1,802	54.2%
Black/African American	621	13.3%	448	13.5%
Asian/Pacific Islander	199	4.3%	127	3.8%
American Indian/Alaska Native	191	4.1%	159	4.8%
Two or More Races	124	2.7%	88	2.6%
Race Not Reported	209	4.5%	118	3.5%

Marital Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Separated</b>			306	9.2%
<b>Married</b>			319	9.6%
<b>Never Married</b>			1,841	55.4%
<b>Divorced</b>			619	18.6%
<b>Widowed</b>			51	1.5%
<b>Not Reported/Unidentifiable</b>			189	5.7%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>U.S. Citizen</b>	4,079	87.6%	2,906	87.4%
<b>Resident Noncitizen</b>	185	4.0%	157	4.7%
<b>U.S. National<sup>11</sup></b>	8	0.2%	7	0.2%
<b>Not Reported/Unidentifiable</b>	385	8.3%	255	7.7%

<sup>10</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>11</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## CEAP Client Demographics, SFY 2020 Annual Unduplicated Total (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless <sup>12</sup>	1,522	32.7%	1,374	41.3%

Education Status	All Adults	
Less than a High School Diploma	905	27.2%
High School Graduate or GED	1,565	47.1%
Some College or College Degree	815	24.5%
Not Reported/Unidentifiable	40	1.2%

Age	All Clients		All Adults	
< 1 Year Old	27	0.6%	N/A	
1 – 5 Years Old	345	7.4%		
6 – 10 Years Old	425	9.1%		
11 – 15 Years Old	402	8.6%		
16 – 17 Years Old	133	2.9%		
18 – 24 Years Old	320	6.9%	320	9.6%
25 – 34 Years Old	999	21.5%	999	30.0%
35 – 44 Years Old	987	21.2%	987	29.7%
45 – 54 Years Old	670	14.4%	670	20.2%
55 – 64 Years Old	330	7.1%	330	9.9%
65+ Years Old	19	0.4%	19	0.6%
Average Age of Children	8.9 Years			
Average Age of Adults	38.8 Years			

Length of Stay	
Average Length of Stay <sup>13</sup>	1.1 Months

<sup>12</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>13</sup> Average cumulative months adult clients received CEAP since July 1997.

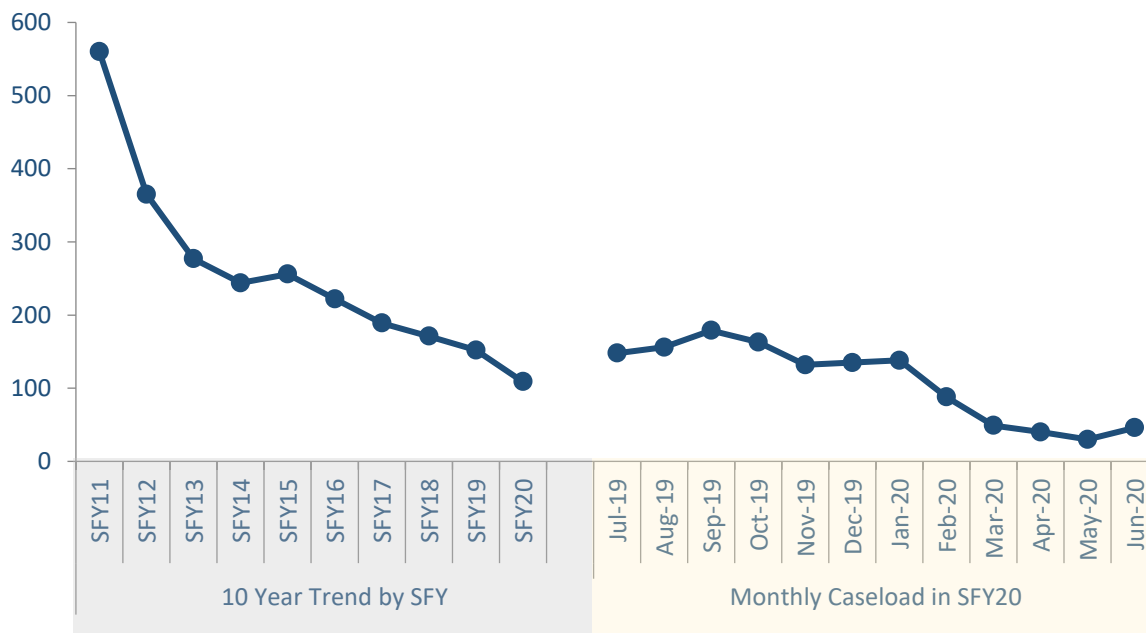
## Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	152 (99 - 191)	109 (30 - 179)	-28.3% (Decrease)	↓
Average Number of Persons Per Month (Range)	473 (306 - 582)	351 (89 - 571)	-25.8% (Decrease)	↓
Average Number of Adults Per Month (Range)	188 (122 - 231)	137 (38 - 218)	-27.1% (Decrease)	↓
Average Number of Children Per Month (Range)	285 (176 - 351)	214 (51 - 353)	-24.9% (Decrease)	↓
State Population <sup>14</sup>	7,546,400	7,656,200	1.5% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	60.3%	61.0%	0.7% Point (Increase)	↑
Average Persons Per Case	3.1	3.2	0.1 Point (Increase)	↑
Average Children Per Case	1.9	2.0	0.1 Point (Increase)	↑
Average Children Per Adult	1.5	1.6	0.1 Point (Increase)	↑
Average Monthly Payment Per Case (Range) <sup>15</sup>	\$1,180.50 (\$1,157.72 - \$1,200.35)	\$1,180.53 (\$1,137.34 - \$1,211.96)	No Change	=

<sup>14</sup> Source: Office of Financial Management (OFM) population estimates

<sup>15</sup> Payments not adjusted for refunds

## DCA Caseload, SFY 2011 – 2020



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY11	560	SFY16	222
SFY12	365	SFY17	189
SFY13	277	SFY18	171
SFY14	244	SFY19	152
SFY15	256	SFY20	109

SFY 2020	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	148	462	\$178,157.86	\$1,203.77
August	156	497	\$187,783.87	\$1,203.74
September	179	564	\$210,227.25	\$1,174.45
October	163	571	\$194,774.12	\$1,194.93
November	132	415	\$154,643.55	\$1,171.54
December	135	430	\$163,554.86	\$1,211.52
January	138	466	\$157,927.69	\$1,144.40
February	88	279	\$100,085.80	\$1,137.34
March	49	168	\$57,460.43	\$1,172.66
April	40	115	\$48,478.53	\$1,211.96
May	30	89	\$35,394.02	\$1,179.80
June	46	155	\$55,651.76	\$1,209.82
Mo. Avg.	109	351	\$128,678.31	\$1,180.53

## DCA Caseload by DSHS Region of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	8	17.4%	29	18.7%	8	17.4%	29	18.7%
Region 2 CSOs	11	23.9%	35	22.6%	11	23.9%	35	22.6%
Region 3 CSOs	27	58.7%	91	58.7%	27	58.7%	91	58.7%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	46	100.0%	155	100.0%	46	100.0%	155	100.0%

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	1	2.2%	4	2.6%	1	2.2%	4	2.6%
MOSES LAKE	1	2.2%	4	2.6%	1	2.2%	4	2.6%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	1	2.2%	2	1.3%	1	2.2%	2	1.3%
SPOKANE TRENT	3	6.5%	11	7.1%	3	6.5%	11	7.1%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	2	4.3%	8	5.2%	2	4.3%	8	5.2%
Region 1 Total	8	17.4%	29	18.7%	8	17.4%	29	18.7%

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	1	2.2%	3	1.9%	1	2.2%	3	1.9%
AUBURN	1	2.2%	2	1.3%	1	2.2%	2	1.3%
BELLINGHAM	1	2.2%	4	2.6%	1	2.2%	4	2.6%
BELLTOWN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CAPITOL HILL	0	0.0%	0	0.0%	0	0.0%	0	0.0%
EVERETT	1	2.2%	2	1.3%	1	2.2%	2	1.3%
FEDERAL WAY	2	4.3%	9	5.8%	2	4.3%	9	5.8%
KING EASTSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING SOUTH	1	2.2%	1	0.6%	1	2.2%	1	0.6%
MT VERNON	1	2.2%	3	1.9%	1	2.2%	3	1.9%
OAK HARBOR	1	2.2%	5	3.2%	1	2.2%	5	3.2%
RAINIER	1	2.2%	4	2.6%	1	2.2%	4	2.6%
RENTON	1	2.2%	2	1.3%	1	2.2%	2	1.3%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE CENTER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 2 Total	11	23.9%	35	22.6%	11	23.9%	35	22.6%



### DCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	2	4.3%	4	2.6%	2	4.3%	4	2.6%
CHEHALIS	1	2.2%	3	1.9%	1	2.2%	3	1.9%
COLUMBIA RIVER	7	15.2%	23	14.8%	7	15.2%	23	14.8%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	2	4.3%	7	4.5%	2	4.3%	7	4.5%
LAKEWOOD	2	4.3%	6	3.9%	2	4.3%	6	3.9%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	2	4.3%	8	5.2%	2	4.3%	8	5.2%
PIERCE NORTH	2	4.3%	7	4.5%	2	4.3%	7	4.5%
PIERCE SOUTH	6	13.0%	26	16.8%	6	13.0%	26	16.8%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	1	2.2%	2	1.3%	1	2.2%	2	1.3%
PUYALLUP VALLEY	1	2.2%	2	1.3%	1	2.2%	2	1.3%
SHELTON	1	2.2%	3	1.9%	1	2.2%	3	1.9%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	27	58.7%	91	58.7%	27	58.7%	91	58.7%

## DCA Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	1	2.2%	3	1.9%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	1	2.2%	4	2.6%	Mason	1	2.2%	3	1.9%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	7	15.2%	23	14.8%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	11	23.9%	41	26.5%
Cowlitz	2	4.3%	7	4.5%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	1	2.2%	3	1.9%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%	Snohomish	2	4.3%	5	3.2%
Garfield	0	0.0%	0	0.0%	Spokane	4	8.7%	13	8.4%
Grant	1	2.2%	4	2.6%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	2	4.3%	8	5.2%
Island	1	2.2%	5	3.2%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	1	2.2%	2	1.3%	Walla Walla	0	0.0%	0	0.0%
King	6	13.0%	18	11.6%	Whatcom	1	2.2%	4	2.6%
Kitsap	2	4.3%	4	2.6%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	2	4.3%	8	5.2%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	46	100.0%	155	100.0%

## DCA Client Demographics, June 2020 Snapshot

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
<b>Total Clients</b>	<b>155</b>	<b>100.0%</b>	<b>59</b>	<b>100.0%</b>

Gender	All Clients		All Adults	
<b>Female</b>	97	62.6%	45	76.3%
<b>Male</b>	58	37.4%	14	23.7%
<b>Unknown</b>	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
<b>Hispanic or Latino</b>	<b>34</b>	<b>21.9%</b>	<b>8</b>	<b>13.6%</b>
<b>Not Hispanic or Latino<sup>16</sup></b>	<b>121</b>	<b>78.1%</b>	<b>51</b>	<b>86.4%</b>
White	59	38.1%	26	44.1%
Black/African American	41	26.5%	14	23.7%
Asian/Pacific Islander	4	2.6%	2	3.4%
American Indian/Alaska Native	0	0.0%	0	0.0%
Two or More Races	10	6.5%	5	8.5%
Race Not Reported	7	4.5%	4	6.8%

Marital Status	All Adults	
<b>Separated</b>	11	18.6%
<b>Married</b>	18	30.5%
<b>Never Married</b>	25	42.4%
<b>Divorced</b>	3	5.1%
<b>Widowed</b>	0	0.0%
<b>Not Reported/Unidentifiable</b>	2	3.4%

Citizenship Status	All Clients		All Adults	
<b>U.S. Citizen</b>	149	96.1%	54	91.5%
<b>Resident Noncitizen</b>	6	3.9%	5	8.5%
<b>U.S. National<sup>17</sup></b>	0	0.0%	0	0.0%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%

<sup>16</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>17</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## DCA Client Demographics, June 2020 Snapshot (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	<u>All Clients</u>		<u>All Adults</u>	
Homeless <sup>18</sup>	8	5.2%	5	8.5%

Education Status	<u>All Adults</u>	
Less than a High School Diploma	11	18.6%
High School Graduate or GED	26	44.1%
Some College or College Degree	22	37.3%
Not Reported/Unidentifiable	0	0.0%

Age	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	9	5.8%	N/A	
1 – 5 Years Old	26	16.8%		
6 – 10 Years Old	31	20.0%		
11 – 15 Years Old	25	16.1%		
16 – 17 Years Old	4	2.6%		
18 – 24 Years Old	8	5.2%	7	11.9%
25 – 34 Years Old	27	17.4%	27	45.8%
35 – 44 Years Old	16	10.3%	16	27.1%
45 – 54 Years Old	9	5.8%	9	15.3%
55 – 64 Years Old	0	0.0%	0	0.0%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	7.9 Years			
Average Age of Adults	34.5 Years			

Length of Stay	
Average Length of Stay <sup>19</sup>	1.9 Months

<sup>18</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>19</sup> Average cumulative number of months adult clients received DCA since July 1997.

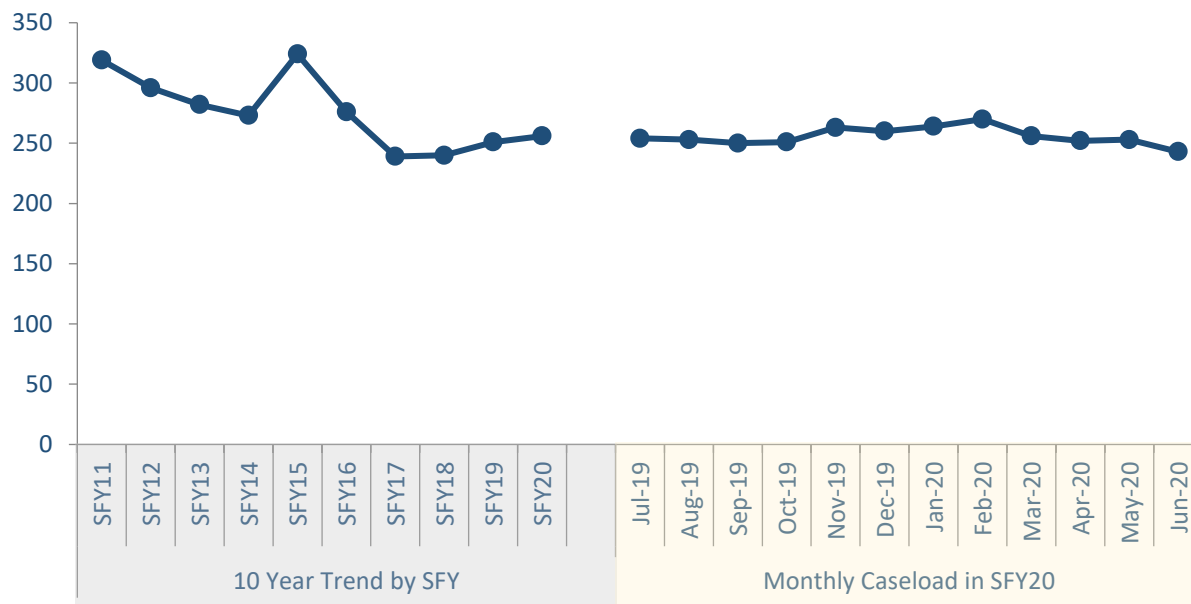
## Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	251 (240 - 260)	256 (243 - 270)	2.0% (Increase)	↑
Average Number of Persons Per Month (Range)	258 (245 - 279)	264 (249 - 278)	2.3% (Increase)	↑
Average Number of Adults Per Month (Range)	250 (239 - 261)	255 (243 - 269)	2.0% (Increase)	↑
Average Number of Children Per Month (Range)	9 (6 - 18)	10 (6 - 15)	11.1% (Increase)	↑
State Population <sup>20</sup>	7,546,400	7,656,200	1.5% (Increase)	↑
Recipients as a Percent of State's Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	3.5%	3.8%	0.3% Point (Increase)	↑
Average Persons Per Case	1.0	1.0	No Change	=
Average Children Per Case	Trace	Trace	No Change	=
Average Children Per Adult	Trace	Trace	No Change	=
Average Monthly Payment Per Case (Range) <sup>21</sup>	\$48.12 (\$44.57 - \$54.72)	\$53.68 (\$48.85 - \$61.88)	11.6% (Increase)	↑

<sup>20</sup> Source: Office of Financial Management (OFM) population estimates

<sup>21</sup> Payments not adjusted for refunds.

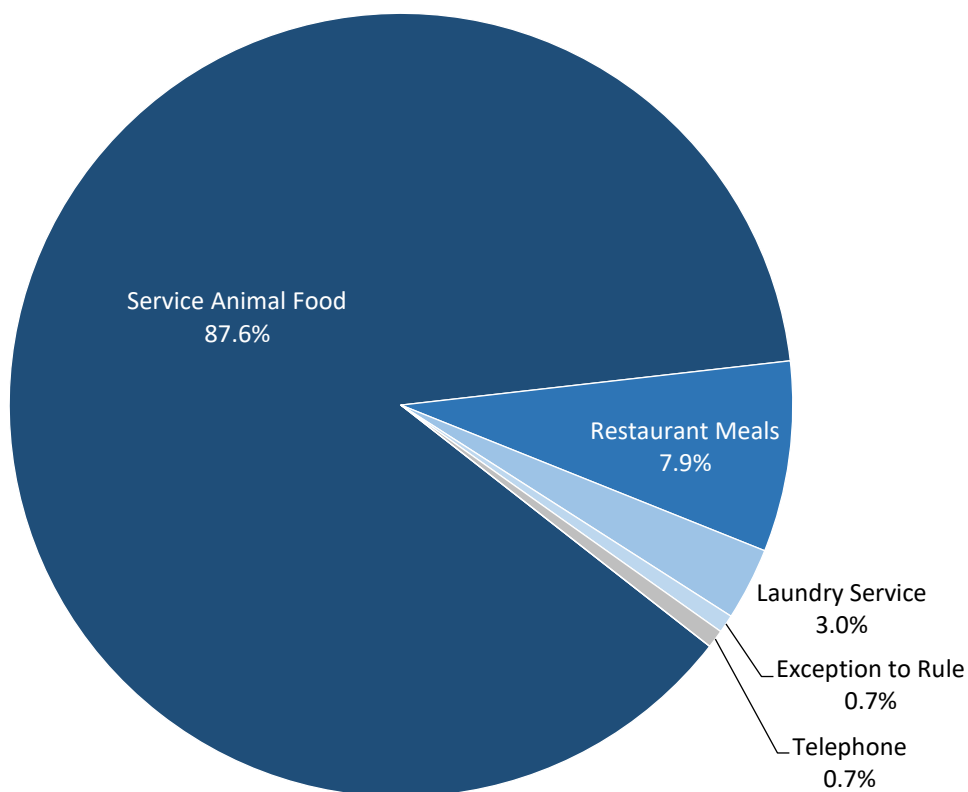
## OAR Caseload, SFY 2011 – 2020



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY11	319	SFY16	276
SFY12	296	SFY17	239
SFY13	282	SFY18	240
SFY14	273	SFY19	251
SFY15	324	SFY20	256

SFY 2020	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	254	263	\$13,517	\$53.22
August	253	263	\$12,652	\$50.01
September	250	258	\$13,288	\$53.15
October	251	262	\$14,858	\$59.20
November	263	277	\$12,847	\$48.85
December	260	271	\$15,098	\$58.07
January	264	274	\$13,192	\$49.97
February	270	278	\$15,463	\$57.27
March	256	260	\$12,914	\$50.45
April	252	260	\$12,600	\$50.00
May	253	258	\$15,655	\$61.88
June	243	249	\$12,821	\$52.76
Mo. Avg.	256	264	\$13,742	\$53.68

## Average Monthly OAR Caseload by Service Type<sup>22</sup>, SFY 2020



OAR Case Type	Average Monthly OAR Caseload	
	# of Cases	% of Total
Service Animal Food	234	87.6%
Restaurant Meals	21	7.9%
Laundry Service	8	3.0%
Exception to Rule	2	0.7%
Telephone	2	0.7%
Home Delivered Meals	0	0.0%
<b>Total Cases</b>	<b>267</b>	<b>100.0%</b>

<sup>22</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	32	13.2%	36	14.5%	67	27.6%	71	28.5%
Region 2 CSOs	40	16.5%	41	16.5%	94	38.7%	95	38.2%
Region 3 CSOs	27	11.1%	28	11.2%	82	33.7%	83	33.3%
CSCCs	140	57.6%	140	56.2%	N/A			
HCS	4	1.6%	4	1.6%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	243	100.0%	249	100.0%	243	100.0%	249	100.0%



## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	1	0.4%	1	0.4%
COLVILLE	2	0.8%	2	0.8%	3	1.2%	3	1.2%
ELLENSBURG	1	0.4%	1	0.4%	1	0.4%	1	0.4%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	1	0.4%	1	0.4%	3	1.2%	3	1.2%
MOSES LAKE	13	5.3%	13	5.2%	17	7.0%	17	6.8%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	3	1.2%	3	1.2%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	6	2.5%	10	4.0%	15	6.2%	15	6.0%
SPOKANE TRENT	3	1.2%	3	1.2%	10	4.1%	14	5.6%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	1	0.4%	1	0.4%	4	1.6%	4	1.6%
WENATCHEE	3	1.2%	3	1.2%	4	1.6%	4	1.6%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	2	0.8%	2	0.8%	6	2.5%	6	2.4%
Region 1 Total	32	13.2%	36	14.5%	67	27.6%	71	28.5%

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%	3	1.2%	3	1.2%
AUBURN	2	0.8%	2	0.8%	5	2.1%	5	2.0%
BELLINGHAM	19	7.8%	19	7.6%	29	11.9%	29	11.6%
BELLTOWN	0	0.0%	0	0.0%	6	2.5%	6	2.4%
CAPITOL HILL	0	0.0%	0	0.0%	1	0.4%	1	0.4%
EVERETT	1	0.4%	2	0.8%	7	2.9%	8	3.2%
FEDERAL WAY	1	0.4%	1	0.4%	2	0.8%	2	0.8%
KING EASTSIDE	2	0.8%	2	0.8%	3	1.2%	3	1.2%
KING NORTH	5	2.1%	5	2.0%	9	3.7%	9	3.6%
KING SOUTH	0	0.0%	0	0.0%	3	1.2%	3	1.2%
MT VERNON	1	0.4%	1	0.4%	7	2.9%	7	2.8%
OAK HARBOR	3	1.2%	3	1.2%	4	1.6%	4	1.6%
RAINIER	3	1.2%	3	1.2%	4	1.6%	4	1.6%
RENTON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
SKY VALLEY	2	0.8%	2	0.8%	3	1.2%	3	1.2%
SMOKEY POINT	1	0.4%	1	0.4%	3	1.2%	3	1.2%
WHITE CENTER	0	0.0%	0	0.0%	4	1.6%	4	1.6%
Region 2 Total	40	16.5%	41	16.5%	94	38.7%	95	38.2%

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	2	0.8%	2	0.8%	8	3.3%	8	3.2%
BREMERTON	0	0.0%	0	0.0%	8	3.3%	8	3.2%
CHEHALIS	3	1.2%	3	1.2%	4	1.6%	4	1.6%
COLUMBIA RIVER	8	3.3%	9	3.6%	15	6.2%	16	6.4%
FORKS	2	0.8%	2	0.8%	2	0.8%	2	0.8%
KELSO	2	0.8%	2	0.8%	7	2.9%	7	2.8%
LAKEWOOD	1	0.4%	1	0.4%	4	1.6%	4	1.6%
LONG BEACH	0	0.0%	0	0.0%	1	0.4%	1	0.4%
OLYMPIA	1	0.4%	1	0.4%	8	3.3%	8	3.2%
PIERCE NORTH	2	0.8%	2	0.8%	7	2.9%	7	2.8%
PIERCE SOUTH	1	0.4%	1	0.4%	1	0.4%	1	0.4%
PORT ANGELES	4	1.6%	4	1.6%	4	1.6%	4	1.6%
PORT TOWNSEND	1	0.4%	1	0.4%	6	2.5%	6	2.4%
PUYALLUP VALLEY	0	0.0%	0	0.0%	6	2.5%	6	2.4%
SHELTON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	27	11.1%	28	11.2%	82	33.7%	83	33.3%

## OAR Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2020 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CNTRLSOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC WASHCAP	140	57.6%	140	56.2%
<b>CSCC Total</b>	<b>140</b>	<b>57.6%</b>	<b>140</b>	<b>56.2%</b>

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	0	0.0%	0	0.0%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	0	0.0%	0	0.0%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
<b>Other Locations Total</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>

## OAR Caseload by Home and Community Services Office (HCS), June 2020 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	1	0.4%	1	0.4%
Region 1 Total	1	0.4%	1	0.4%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS	1	0.4%	1	0.4%
BELLINGHAM HCS	0	0.0%	0	0.0%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	0	0.0%	0	0.0%
MOUNT VERNON HCS	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	1	0.4%	1	0.4%

## OAR Caseload by Home and Community Services Office (HCS), June 2020 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	2	0.8%	2	0.8%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	2	0.8%	2	0.8%

## OAR Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	4	1.6%	4	1.6%
Asotin	0	0.0%	0	0.0%	Lincoln	1	0.4%	1	0.4%
Benton	2	0.8%	2	0.8%	Mason	1	0.4%	1	0.4%
Chelan	3	1.2%	3	1.2%	Okanogan	3	1.2%	3	1.2%
Clallam	6	2.5%	6	2.4%	Pacific	1	0.4%	1	0.4%
Clark	16	6.6%	17	6.8%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	18	7.4%	18	7.2%
Cowlitz	7	2.9%	7	2.8%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.4%	1	0.4%	Skagit	7	2.9%	7	2.8%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	1	0.4%	1	0.4%	Snohomish	16	6.6%	17	6.8%
Garfield	0	0.0%	0	0.0%	Spokane	25	10.3%	29	11.6%
Grant	15	6.2%	15	6.0%	Stevens	3	1.2%	3	1.2%
Grays Harbor	8	3.3%	8	3.2%	Thurston	8	3.3%	8	3.2%
Island	4	1.6%	4	1.6%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	6	2.5%	6	2.4%	Walla Walla	4	1.6%	4	1.6%
King	38	15.6%	38	15.3%	Whatcom	29	11.9%	29	11.6%
Kitsap	8	3.3%	8	3.2%	Whitman	1	0.4%	1	0.4%
Kittitas	1	0.4%	1	0.4%	Yakima	6	2.5%	6	2.4%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	243	100.0%	249	100.0%

## OAR Client Demographics, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>249</b>	<b>100.0%</b>

Gender			All Clients
<b>Female</b>	183	73.5%	
<b>Male</b>	66	26.5%	
<b>Unknown</b>	0	0.0%	

Ethnicity and Race			All Clients
<b>Hispanic or Latino</b>	<b>20</b>	<b>8.0%</b>	
<b>Not Hispanic or Latino<sup>23</sup></b>	<b>229</b>	<b>92.0%</b>	
White	193	77.5%	
Black/African American	10	4.0%	
Asian/Pacific Islander	0	0.0%	
American Indian/Alaska Native	4	1.6%	
Two or More Races	5	2.0%	
Race Not Reported	17	6.8%	

Marital Status			All Adults
<b>Separated</b>	21	8.4%	
<b>Married</b>	6	2.4%	
<b>Never Married</b>	116	46.6%	
<b>Divorced</b>	92	36.9%	
<b>Widowed</b>	6	2.4%	
<b>Not Reported/Unidentifiable</b>	2	0.8%	

Citizenship Status			All Clients
<b>U.S. Citizen</b>	246	98.8%	
<b>Resident Noncitizen</b>	3	1.2%	
<b>U.S. National<sup>24</sup></b>	0	0.0%	
<b>Not Reported/Unidentifiable</b>	0	0.0%	

<sup>23</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>24</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).



## OAR Client Demographics, June 2020 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status	All Clients	
Homeless <sup>25</sup>	54	21.7%

Education Status	All Adults	
Less than a High School Diploma	42	16.9%
High School Graduate or GED	130	52.2%
Some College or College Degree	69	27.7%
Not Reported/Unidentifiable	2	0.8%

Age	All Clients	
< 1 Year Old	0	0.0%
1 – 5 Years Old	2	0.8%
6 – 10 Years Old	2	0.8%
11 – 15 Years Old	2	0.8%
16 – 17 Years Old	0	0.0%
18 – 24 Years Old	6	2.4%
25 – 34 Years Old	30	12.0%
35 – 44 Years Old	31	12.4%
45 – 54 Years Old	68	27.3%
55 – 64 Years Old	70	28.1%
65+ Years Old	38	15.3%
Average Age of Clients	50.2 Years	

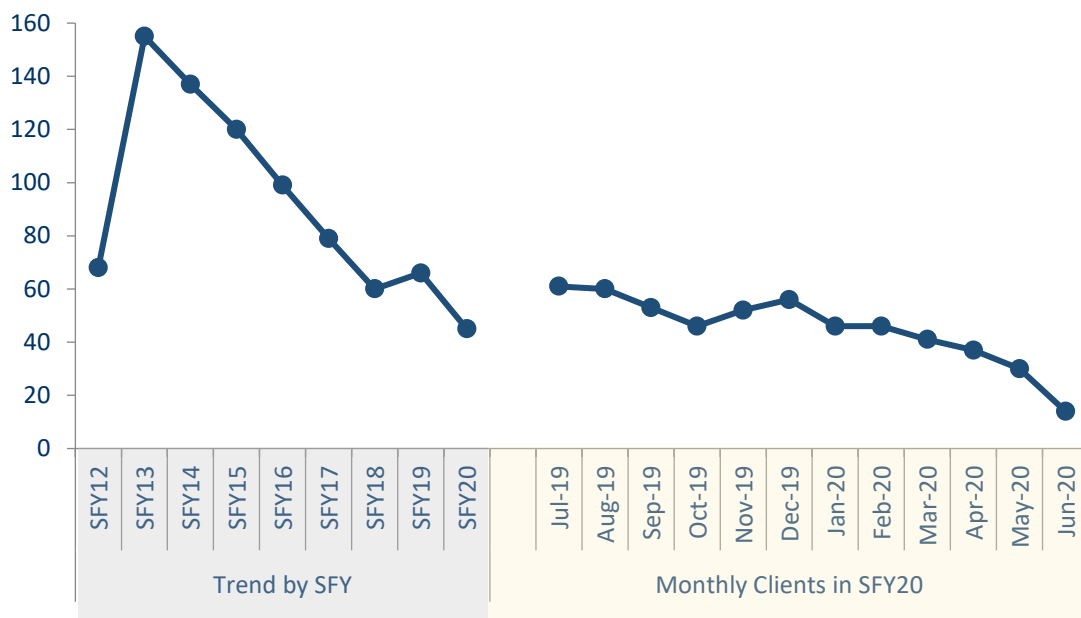
<sup>25</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

## Selected Pregnant Women Assistance (PWA) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Persons Per Month (Range)	66 (54 -80)	45 (14 -61)	-31.8% (Decrease)	↓
State Population <sup>26</sup> 18 and Over	5,863,772	5,958,785	1.6% (Increase)	↑
Recipients as a Percent of State's Population Age 18 and Over	<0.1%	<0.1%	No Change	=
Average Monthly Payment Per Case (Range) <sup>27</sup>	\$177.12 (\$169.53 - \$186.42)	\$326.58 (\$308.99 - \$352.86)	86.4% (Increase)	↑

<sup>26</sup> Source: Office of Financial Management (OFM) population estimates

<sup>27</sup> Effective July 1, 2019, the payment standard for PWA clients changed from \$197 to \$363 per month.

PWA Clients, SFY 2012<sup>28</sup> – 2020

SFY	Monthly Avg. Clients	SFY	Monthly Avg. Clients
SFY11	N/A	SFY16	99
SFY12	68	SFY17	79
SFY13	155	SFY18	60
SFY14	137	SFY19	66
SFY15	120	SFY20	45

SFY 2020	Clients	Grant Expenditures	Average Payment Per Client
July	61	\$18,849	\$308.99
August	60	\$19,897	\$331.61
September	53	\$17,303	\$326.47
October	46	\$14,575	\$316.85
November	52	\$16,503	\$317.37
December	56	\$17,835	\$318.48
January	46	\$15,205	\$330.54
February	46	\$15,305	\$332.72
March	41	\$13,307	\$324.56
April	37	\$12,825	\$346.62
May	30	\$10,464	\$348.80
June	14	\$4,940	\$352.86
Mo. Avg.	45	\$14,751	\$326.58

<sup>28</sup> PWA data from SFY 2012 represents only eight months, since the PWA program was implemented on November 1, 2011.

## PWA Clients by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	<u>Office of Issuance</u>		<u>Office of Residence</u>	
	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	3	21.4%	3	21.4%
Region 2 CSOs	2	14.3%	2	14.3%
Region 3 CSOs	9	64.3%	9	64.3%
CSCCs	0	0.0%	N/A	
HCS	0	0.0%	N/A	
Not Reported / Unidentifiable	0	0.0%	0	0.0%
State Total	14	100.0%	14	100.0%

## PWA Clients by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%
KENNEWICK	0	0.0%	0	0.0%
MOSES LAKE	0	0.0%	0	0.0%
NEWPORT	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%
SPOKANE MAPLE	0	0.0%	0	0.0%
SPOKANE TRENT	1	7.1%	1	7.1%
SUNNYSIDE	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%
WAPATO	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%
YAKIMA	2	14.3%	2	14.3%
Region 1 Total	3	21.4%	3	21.4%

## PWA Clients by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%
AUBURN	0	0.0%	0	0.0%
BELLINGHAM	0	0.0%	0	0.0%
BELLTOWN	0	0.0%	0	0.0%
CAPITOL HILL	0	0.0%	0	0.0%
EVERETT	0	0.0%	0	0.0%
FEDERAL WAY	0	0.0%	0	0.0%
KING EASTSIDE	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%
KING SOUTH	0	0.0%	0	0.0%
MT VERNON	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%
RAINIER	0	0.0%	0	0.0%
RENTON	1	7.1%	1	7.1%
SKY VALLEY	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%
WHITE CENTER	1	7.1%	1	7.1%
Region 2 Total	2	14.3%	2	14.3%

## PWA Clients by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%
COLUMBIA RIVER	2	14.3%	2	14.3%
FORKS	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%
LAKEWOOD	2	14.3%	2	14.3%
LONG BEACH	0	0.0%	0	0.0%
OLYMPIA	1	7.1%	1	7.1%
PIERCE NORTH	2	14.3%	2	14.3%
PIERCE SOUTH	1	7.1%	1	7.1%
PORT ANGELES	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%
PUYALLUP VALLEY	1	7.1%	1	7.1%
SHELTON	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%
Region 3 Total	9	64.3%	9	64.3%

**PWA Clients by County of Residence, June 2020 Snapshot**

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	0	0.0%	Lewis	0	0.0%
Asotin	0	0.0%	Lincoln	0	0.0%
Benton	0	0.0%	Mason	0	0.0%
Chelan	0	0.0%	Okanogan	0	0.0%
Clallam	0	0.0%	Pacific	0	0.0%
Clark	2	14.3%	Pend Oreille	0	0.0%
Columbia	0	0.0%	Pierce	6	42.9%
Cowlitz	0	0.0%	San Juan	0	0.0%
Douglas	0	0.0%	Skagit	0	0.0%
Ferry	0	0.0%	Skamania	0	0.0%
Franklin	0	0.0%	Snohomish	0	0.0%
Garfield	0	0.0%	Spokane	1	7.1%
Grant	0	0.0%	Stevens	0	0.0%
Grays Harbor	0	0.0%	Thurston	1	7.1%
Island	0	0.0%	Wahkiakum	0	0.0%
Jefferson	0	0.0%	Walla Walla	0	0.0%
King	2	14.3%	Whatcom	0	0.0%
Kitsap	0	0.0%	Whitman	0	0.0%
Kittitas	0	0.0%	Yakima	2	14.3%
Klickitat	0	0.0%	Not Reported/ Unidentifiable	0	0.0%

	# of Clients	% of Total
State Total	14	100.0%



## PWA Client Demographics, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	14	100.0%

Gender	All Clients	
	# of Clients	% of Total Clients
Female	14	100.0%
Male	0	0.0%
Unknown	0	0.0%

Ethnicity and Race	All Clients	
	# of Clients	% of Total Clients
Hispanic or Latino	2	14.3%
Not Hispanic or Latino <sup>29</sup>	12	85.7%
White	9	64.3%
Black/African American	1	7.1%
Asian/Pacific Islander	1	7.1%
American Indian/Alaska Native	0	0.0%
Two or More Races	1	7.1%
Race Not Reported	0	0.0%

Marital Status	All Clients	
	# of Clients	% of Total Clients
Separated	1	7.1%
Married	1	7.1%
Never Married	11	78.6%
Divorced	0	0.0%
Widowed	1	7.1%
Not Reported/Unidentifiable	0	0.0%

Citizenship Status	All Clients	
	# of Clients	% of Total Clients
U.S. Citizen	14	100.0%
Resident Noncitizen	0	0.0%
U.S. National <sup>30</sup>	0	0.0%
Not Reported/Unidentifiable	0	0.0%

<sup>29</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>30</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## PWA Client Demographics, June 2020 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status		
All Clients		
Homeless <sup>31</sup>	9	64.3%

Education Status		
All Clients		
Less than a High School Diploma	5	35.7%
High School Graduate or GED	9	64.3%
Some College or College Degree	0	0.0%
Not Reported/Unidentifiable	0	0.0%

Age		
All Clients		
< 18 Years Old	0	0.0%
18 – 24 Years Old	1	7.1%
25 – 34 Years Old	7	50.0%
35 – 44 Years Old	5	35.7%
45 – 54 Years Old	1	7.1%
55 – 64 Years Old	0	0.0%
65+ Years Old	0	0.0%
Average Age of Clients		
34.6 Years		

Length of Stay <sup>32</sup>	
Average Length of Stay	9.9 Months

<sup>31</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>32</sup> Average Length of Stay Since November 2011

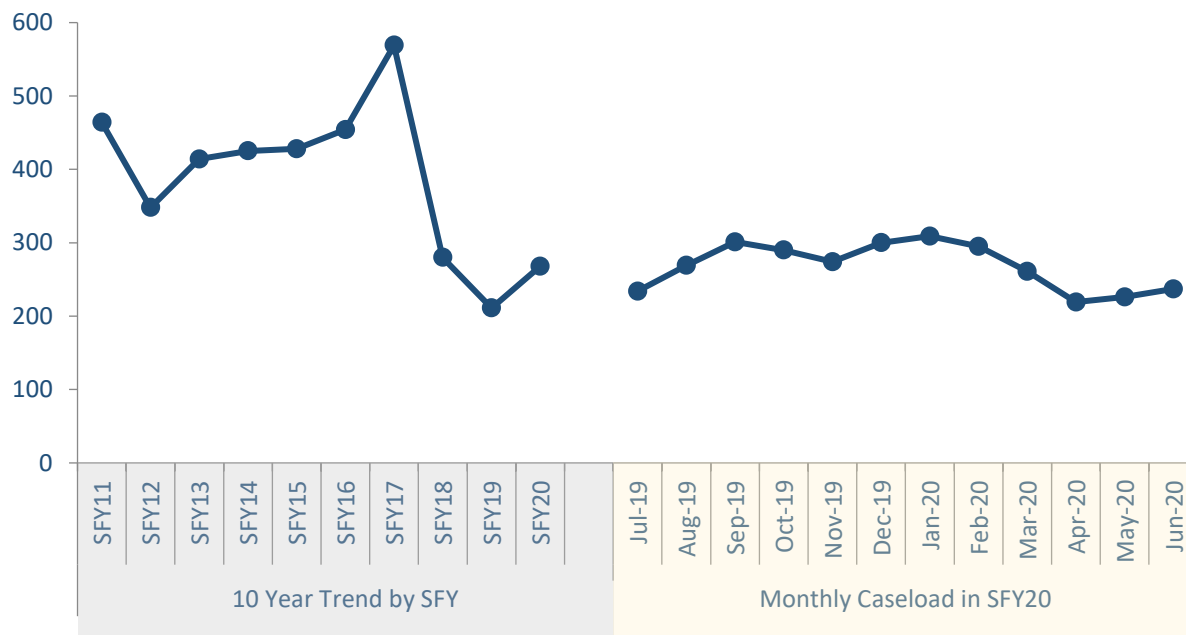
## Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	211 (192 - 232)	268 (219 - 309)	27.0% (Increase)	↑
Average Number of Persons Per Month (Range)	249 (216 - 280)	318 (260 - 368)	27.7% (Increase)	↑
State Population <sup>33</sup> Age 18 and Over	5,863,772	5,958,785	1.6% (Increase)	↑
Recipients as a Percent of State's Population 18 and Over	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.2	1.2	No Change	=
Average Monthly Payment Per Case (Range) <sup>34</sup>	\$326.89 (\$308.02 - \$342.29)	\$337.63 (\$309.15 - \$356.78)	3.3% (Increase)	↑

<sup>33</sup> Source: Office of Financial Management (OFM) population estimates

<sup>34</sup> Payments not adjusted for refunds.

## RCA Clients, SFY 2011 – 2020



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY11	464	SFY16	454
SFY12	348	SFY17	569
SFY13	414	SFY18	280
SFY14	425	SFY19	211
SFY15	428	SFY20	268

SFY 2020	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	234	279	\$72,340	\$309.15
August	269	321	\$85,809	\$318.99
September	301	359	\$99,340	\$330.03
October	290	343	\$102,619	\$353.86
November	274	321	\$96,434	\$351.95
December	300	360	\$101,692	\$338.97
January	309	368	\$99,378	\$321.61
February	295	349	\$99,211	\$336.31
March	261	307	\$88,601	\$339.47
April	219	260	\$77,946	\$355.92
May	226	268	\$77,875	\$344.58
June	237	280	\$84,558	\$356.78
Mo. Avg.	268	318	\$90,484	\$337.63

**RCA Clients by Country of Origin, June 2020 Snapshot**

<b>Country</b>	<b># of Clients</b>	<b>% of Statewide Clients</b>
<b>State Total</b>	<b>280</b>	<b>100.0%</b>
<b>Ukraine</b>	150	53.6%
<b>Afghanistan</b>	27	9.6%
<b>Moldova</b>	16	5.7%
<b>Russia</b>	16	5.7%
<b>Eritrea</b>	11	3.9%
<b>Countries with Less than 10 Clients</b>	60	21.4%

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	16	6.8%	21	7.5%	16	6.8%	21	7.5%
Region 2 CSOs	160	67.5%	183	65.4%	160	67.5%	183	65.4%
Region 3 CSOs	60	25.3%	74	26.4%	61	25.7%	76	27.1%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	1	0.4%	2	0.7%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	237	100.0%	280	100.0%	237	100.0%	280	100.0%

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	10	4.2%	12	4.3%	10	4.2%	12	4.3%
MOSES LAKE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	2	0.8%	4	1.4%	2	0.8%	4	1.4%
SPOKANE TRENT	4	1.7%	5	1.8%	4	1.7%	5	1.8%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	16	6.8%	21	7.5%	16	6.8%	21	7.5%

## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	20	8.4%	21	7.5%	20	8.4%	21	7.5%
AUBURN	34	14.3%	42	15.0%	33	13.9%	41	14.6%
BELLINGHAM	5	2.1%	6	2.1%	5	2.1%	6	2.1%
BELLTOWN	1	0.4%	1	0.4%	1	0.4%	1	0.4%
CAPITOL HILL	3	1.3%	3	1.1%	3	1.3%	3	1.1%
EVERETT	15	6.3%	19	6.8%	15	6.3%	19	6.8%
FEDERAL WAY	13	5.5%	16	5.7%	14	5.9%	17	6.1%
KING EASTSIDE	9	3.8%	9	3.2%	9	3.8%	9	3.2%
KING NORTH	5	2.1%	5	1.8%	4	1.7%	4	1.4%
KING SOUTH	11	4.6%	12	4.3%	11	4.6%	12	4.3%
MT VERNON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	10	4.2%	10	3.6%	8	3.4%	8	2.9%
RENTON	7	3.0%	10	3.6%	8	3.4%	11	3.9%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	3	1.3%	4	1.4%	3	1.3%	4	1.4%
WHITE CENTER	24	10.1%	25	8.9%	26	11.0%	27	9.6%
Region 2 Total	160	67.5%	183	65.4%	160	67.5%	183	65.4%



## RCA Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	25	10.5%	32	11.4%	26	11.0%	34	12.1%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	6	2.5%	8	2.9%	6	2.5%	8	2.9%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.4%	1	0.4%	1	0.4%	1	0.4%
PIERCE NORTH	15	6.3%	17	6.1%	15	6.3%	17	6.1%
PIERCE SOUTH	8	3.4%	11	3.9%	8	3.4%	11	3.9%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	5	2.1%	5	1.8%	5	2.1%	5	1.8%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	60	25.3%	74	26.4%	61	25.7%	76	27.1%

## RCA Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	5	2.1%	5	1.8%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	26	11.0%	34	12.1%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	34	14.3%	41	14.6%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	5	2.1%	7	2.5%	Snohomish	38	16.0%	44	15.7%
Garfield	0	0.0%	0	0.0%	Spokane	6	2.5%	9	3.2%
Grant	0	0.0%	0	0.0%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	1	0.4%	1	0.4%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	117	49.4%	133	47.5%	Whatcom	5	2.1%	6	2.1%
Kitsap	0	0.0%	0	0.0%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	237	100.0%	280	100.0%

## RCA Client Demographics, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	280	100.0%

Gender			All Clients
Female	127	45.4%	
Male	153	54.6%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	16	5.7%	
Not Hispanic or Latino <sup>35</sup>	264	94.3%	
White	170	60.7%	
Black/African American	34	12.1%	
Asian/Pacific Islander	21	7.5%	
American Indian/Alaska Native	0	0.0%	
Two or More Races	0	0.0%	
Race Not Reported	39	13.9%	

Marital Status			All Clients
Separated	2	0.7%	
Married	98	35.0%	
Never Married	154	55.0%	
Divorced	9	3.2%	
Widowed	11	3.9%	
Not Reported/Unidentifiable	6	2.1%	

Immigration Status			All Clients
Refugee	260	92.9%	
Asylee	16	5.7%	
Not Refugee	3	1.1%	
Victims of Trafficking	1	0.4%	

<sup>35</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

## RCA Client Demographics, June 2020 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status			All Clients
Homeless <sup>36</sup>	28	10.0%	

Education Status			All Clients
Less than a High School Diploma	75	26.8%	
High School Graduate or GED	121	43.2%	
Some College or College Degree	70	25.0%	
Not Reported/Unidentifiable	14	5.0%	

Age		All Clients
Under 18 Years Old	0	0.0%
18 – 24 Years Old	113	40.4%
25 – 34 Years Old	68	24.3%
35 – 44 Years Old	18	6.4%
45 – 54 Years Old	22	7.9%
55 – 64 Years Old	40	14.3%
65+ Years Old	19	6.8%
Average Age of Adults		35.2 Years

Length of Stay	
Average Length of Stay <sup>37</sup>	1.9 Months

<sup>36</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>37</sup> Average cumulative number of months adult clients received RCA since July 1997.

## Selected State Supplemental Payment (SSP) Program Characteristics<sup>38</sup>, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
<b>Average Number of Cases Per Month (Range)</b>	39,522 (39,279 - 39,692)	40,331 (39,827 - 40,701)	2.0% (Increase)	↑
<b>Average Number of Persons Per Month (Range)</b>	39,522 (39,279 - 39,692)	40,331 (39,827 - 40,701)	2.0% (Increase)	↑
<b>State Population<sup>39</sup></b>	7,546,400	7,656,200	1.5% (Increase)	↑
<b>Recipients as a Percent of State's Total Population</b>	0.5%	0.5%	No Change	=
<b>State Population Age 18 and Over</b>	5,863,772	5,958,785	1.6% (Increase)	↑
<b>Recipients as a Percent of State's Population Age 18 and Over</b>	0.7%	0.7%	No Change	=
<b>Average Persons Per Case</b>	1	1	No Change	=
<b>Average Monthly Payment Per Case (Range)<sup>40</sup></b>	\$40.01 (\$40.00 - \$40.03)	\$40.01 (\$40.00 - \$40.03)	No Change	=

<sup>38</sup> The Social Security Act requires the State of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

At the inception of the SSP program until 2002, Washington State has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

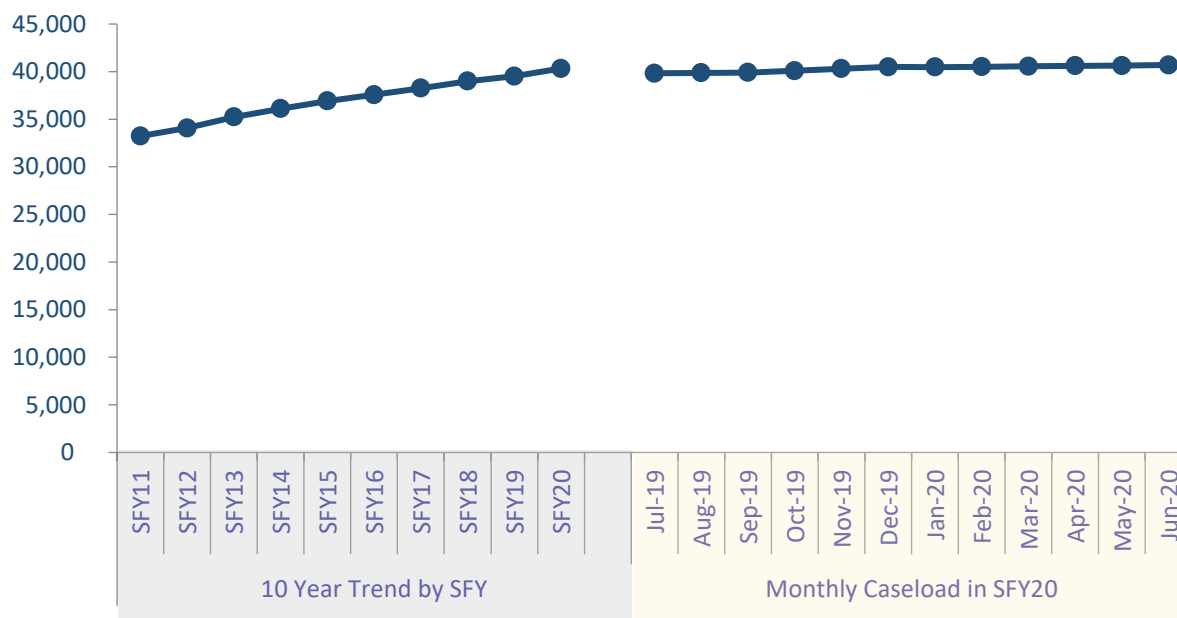
Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through the Department of Children, Youth & Families (DCYF) Children's Administration Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the number of cases managed by ESA.

<sup>39</sup> Source: Office of Financial Management (OFM) population estimates

<sup>40</sup> Payments not adjusted for refunds.

## SSP Clients SFY 2011 – 2020



SFY	Monthly Average Clients	SFY	Monthly Average Clients
SFY11	33,237	SFY16	37,577
SFY12	34,075	SFY17	38,254
SFY13	35,241	SFY18	38,996
SFY14	36,110	SFY19	39,522
SFY15	36,908	SFY20	40,331

SFY 2020	Clients	Grant Expenditures	Average Payment Per Client
July	39,827	\$1,593,772	\$40.02
August	39,864	\$1,595,059	\$40.01
September	39,905	\$1,597,125	\$40.02
October	40,097	\$1,604,035	\$40.00
November	40,302	\$1,612,195	\$40.00
December	40,489	\$1,619,795	\$40.01
January	40,476	\$1,618,995	\$40.00
February	40,514	\$1,620,555	\$40.00
March	40,558	\$1,622,395	\$40.00
April	40,609	\$1,624,715	\$40.01
May	40,625	\$1,625,035	\$40.00
June	40,701	\$1,628,035	\$40.00
Mo. Avg.	40,331	\$1,613,476	\$40.01

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,054	5.0%	2,054	5.0%	7,949	19.5%	7,949	19.5%
Region 2 CSOs	5,032	12.4%	5,032	12.4%	20,867	51.3%	20,867	51.3%
Region 3 CSOs	2,842	7.0%	2,842	7.0%	11,880	29.2%	11,880	29.2%
CSCCs	13,906	34.2%	13,906	34.2%	N/A			
HCS	16,404	40.3%	16,404	40.3%	N/A			
DDA LTC and Spec Programs	463	1.1%	463	1.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	5	0.0%	5	0.0%
State Total	40,701	100.0%	40,701	100.0%	40,701	100.0%	40,701	100.0%

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	31	0.1%	31	0.1%	121	0.3%	121	0.3%
COLFAX	32	0.1%	32	0.1%	106	0.3%	106	0.3%
COLVILLE	84	0.2%	84	0.2%	284	0.7%	284	0.7%
ELLENSBURG	21	0.1%	21	0.1%	101	0.2%	101	0.2%
GOLDENDALE	28	0.1%	28	0.1%	82	0.2%	82	0.2%
KENNEWICK	294	0.7%	294	0.7%	1,216	3.0%	1,216	3.0%
MOSES LAKE	137	0.3%	137	0.3%	502	1.2%	502	1.2%
NEWPORT	35	0.1%	35	0.1%	122	0.3%	122	0.3%
OKANOGAN	84	0.2%	84	0.2%	283	0.7%	283	0.7%
REPUBLIC	15	<0.1%	15	<0.1%	63	0.2%	63	0.2%
SPOKANE MAPLE	227	0.6%	227	0.6%	1,150	2.8%	1,150	2.8%
SPOKANE TRENT	402	1.0%	402	1.0%	1,615	4.0%	1,615	4.0%
SUNNYSIDE	95	0.2%	95	0.2%	296	0.7%	296	0.7%
TOPPENISH	89	0.2%	89	0.2%	294	0.7%	294	0.7%
WALLA WALLA	85	0.2%	85	0.2%	325	0.8%	325	0.8%
WENATCHEE	127	0.3%	127	0.3%	412	1.0%	412	1.0%
WHITE SALMON	19	<0.1%	19	<0.1%	45	0.1%	45	0.1%
YAKIMA	249	0.6%	249	0.6%	932	2.3%	932	2.3%
Region 1 Total	2,054	5.0%	2,054	5.0%	7,949	19.5%	7,949	19.5%



## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	497	1.2%	497	1.2%	1,625	4.0%	1,625	4.0%
AUBURN	208	0.5%	208	0.5%	1,003	2.5%	1,003	2.5%
BELLINGHAM	275	0.7%	275	0.7%	1,072	2.6%	1,072	2.6%
BELLTOWN	259	0.6%	259	0.6%	1,465	3.6%	1,465	3.6%
CAPITOL HILL	219	0.5%	219	0.5%	1,108	2.7%	1,108	2.7%
EVERETT	293	0.7%	293	0.7%	1,357	3.3%	1,357	3.3%
FEDERAL WAY	216	0.5%	216	0.5%	953	2.3%	953	2.3%
KING EASTSIDE	605	1.5%	605	1.5%	2,109	5.2%	2,109	5.2%
KING NORTH	357	0.9%	357	0.9%	1,639	4.0%	1,639	4.0%
KING SOUTH	344	0.8%	344	0.8%	1,614	4.0%	1,614	4.0%
MT VERNON	153	0.4%	153	0.4%	605	1.5%	605	1.5%
OAK HARBOR	59	0.1%	59	0.1%	185	0.5%	185	0.5%
RAINIER	422	1.0%	422	1.0%	1,704	4.2%	1,704	4.2%
RENTON	406	1.0%	406	1.0%	1,505	3.7%	1,505	3.7%
SKY VALLEY	98	0.2%	98	0.2%	303	0.7%	303	0.7%
SMOKEY POINT	139	0.3%	139	0.3%	614	1.5%	614	1.5%
WHITE CENTER	482	1.2%	482	1.2%	2,006	4.9%	2,006	4.9%
Region 2 Total	5,032	12.4%	5,032	12.4%	20,867	51.3%	20,867	51.3%

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	136	0.3%	136	0.3%	556	1.4%	556	1.4%
BREMERTON	237	0.6%	237	0.6%	904	2.2%	904	2.2%
CHEHALIS	113	0.3%	113	0.3%	471	1.2%	471	1.2%
COLUMBIA RIVER	556	1.4%	556	1.4%	2,475	6.1%	2,475	6.1%
FORKS	20	<0.1%	20	<0.1%	68	0.2%	68	0.2%
KELSO	173	0.4%	173	0.4%	643	1.6%	643	1.6%
LAKEWOOD	279	0.7%	279	0.7%	1,097	2.7%	1,097	2.7%
LONG BEACH	27	0.1%	27	0.1%	80	0.2%	80	0.2%
OLYMPIA	289	0.7%	289	0.7%	1,142	2.8%	1,142	2.8%
PIERCE NORTH	249	0.6%	249	0.6%	1,274	3.1%	1,274	3.1%
PIERCE SOUTH	320	0.8%	320	0.8%	1,424	3.5%	1,424	3.5%
PORT ANGELES	72	0.2%	72	0.2%	324	0.8%	324	0.8%
PORT TOWNSEND	30	0.1%	30	0.1%	172	0.4%	172	0.4%
PUYALLUP VALLEY	239	0.6%	239	0.6%	855	2.1%	855	2.1%
SHELTON	73	0.2%	73	0.2%	281	0.7%	281	0.7%
SOUTH BEND	21	0.1%	21	0.1%	81	0.2%	81	0.2%
STEVENSON	8	<0.1%	8	<0.1%	33	0.1%	33	0.1%
Region 3 Total	2,842	7.0%	2,842	7.0%	11,880	29.2%	11,880	29.2%

## SSP Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CNTRLSOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC LTC	0	0.0%	0	0.0%
CSCC WASHCAP	13,906	34.2%	13,906	34.2%
<b>CSCC Total</b>	<b>13,906</b>	<b>34.2%</b>	<b>13,906</b>	<b>34.2%</b>

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	462	1.1%	462	1.1%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	1	<0.1%	1	<0.1%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
<b>Other Locations Total</b>	<b>463</b>	<b>1.1%</b>	<b>463</b>	<b>1.1%</b>

## SSP Caseload by Home and Community Services Offices (HCS), June 2020 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS	46	0.1%	46	0.1%
COLVILLE HCS	98	0.2%	98	0.2%
ELLENSBURG HCS	35	0.1%	35	0.1%
MEDICAL LAKE HCS	8	0.0%	8	0.0%
MOSES LAKE HCS	210	0.5%	210	0.5%
OKANOGAN HCS	79	0.2%	79	0.2%
SPOKANE HCS	1,199	2.9%	1,199	2.9%
SUNNYSIDE HCS	265	0.7%	265	0.7%
TRI-CITIES HCS	452	1.1%	452	1.1%
WALLA WALLA HCS	134	0.3%	134	0.3%
WAPATO HCS	0	0.0%	0	0.0%
WENATCHEE HCS	67	0.2%	67	0.2%
YAKIMA HCS	206	0.5%	206	0.5%
<b>Region 1 Total</b>	<b>2,799</b>	<b>6.9%</b>	<b>2,799</b>	<b>6.9%</b>

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS	936	2.3%	936	2.3%
BELLINGHAM HCS	303	0.7%	303	0.7%
EVERETT HCS	914	2.2%	914	2.2%
HOLGATE HCS	6,717	16.5%	6,717	16.5%
MOUNT VERNON HCS	236	0.6%	236	0.6%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
<b>Region 2 Total</b>	<b>9,106</b>	<b>22.4%</b>	<b>9,106</b>	<b>22.4%</b>

## SSP Caseload by Home and Community Services Offices (HCS), June 2020 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	167	0.4%	167	0.4%
BREMERTON HCS	280	0.7%	280	0.7%
CHEHALIS HCS	142	0.3%	142	0.3%
KELSO HCS	200	0.5%	200	0.5%
OLYMPIA HCS	353	0.9%	353	0.9%
PORT ANGELES HCS	84	0.2%	84	0.2%
STEILACOOM HCS	1	<0.1%	1	<0.1%
TACOMA HCS	1,953	4.8%	1,953	4.8%
VANCOUVER HCS	1,319	3.2%	1,319	3.2%
<b>Region 3 Total</b>	<b>4,499</b>	<b>11.1%</b>	<b>4,499</b>	<b>11.1%</b>

## SSP Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	78	0.2%	78	0.2%	Lewis	465	1.1%	465	1.1%
Asotin	115	0.3%	115	0.3%	Lincoln	49	0.1%	49	0.1%
Benton	774	1.9%	774	1.9%	Mason	282	0.7%	282	0.7%
Chelan	301	0.7%	301	0.7%	Okanogan	283	0.7%	283	0.7%
Clallam	392	1.0%	392	1.0%	Pacific	161	0.4%	161	0.4%
Clark	2,492	6.1%	2,492	6.1%	Pend Oreille	120	0.3%	120	0.3%
Columbia	27	0.1%	27	0.1%	Pierce	4,646	11.4%	4,646	11.4%
Cowlitz	625	1.5%	625	1.5%	San Juan	43	0.1%	43	0.1%
Douglas	109	0.3%	109	0.3%	Skagit	558	1.4%	558	1.4%
Ferry	64	0.2%	64	0.2%	Skamania	36	0.1%	36	0.1%
Franklin	444	1.1%	444	1.1%	Snohomish	3,891	9.6%	3,891	9.6%
Garfield	5	<0.1%	5	<0.1%	Spokane	2,720	6.7%	2,720	6.7%
Grant	425	1.0%	425	1.0%	Stevens	281	0.7%	281	0.7%
Grays Harbor	551	1.4%	551	1.4%	Thurston	1,144	2.8%	1,144	2.8%
Island	183	0.4%	183	0.4%	Wahkiakum	19	<0.1%	19	<0.1%
Jefferson	172	0.4%	172	0.4%	Walla Walla	294	0.7%	294	0.7%
King	15,103	37.1%	15,103	37.1%	Whatcom	1,073	2.6%	1,073	2.6%
Kitsap	903	2.2%	903	2.2%	Whitman	106	0.3%	106	0.3%
Kittitas	101	0.2%	101	0.2%	Yakima	1,514	3.7%	1,514	3.7%
Klickitat	126	0.3%	126	0.3%	Not Reported/ Unidentifiable	26	0.1%	26	0.1%

	# of Cases	% of Total	# of Clients	% of Total
State Total	40,701	100.0%	40,701	100.0%

## SSP Client Demographics, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	40,701	100.0%

Gender		All Clients
Female	26,174	64.3%
Male	14,527	35.7%
Unknown	0	0.0%

Ethnicity and Race		All Clients
Hispanic or Latino	3,385	8.3%
Not Hispanic or Latino <sup>41</sup>	37,316	91.7%
White	19,004	46.7%
Black/African American	2,643	6.5%
Asian/Pacific Islander	10,506	25.8%
American Indian/Alaska Native	798	2.0%
Two or More Races	237	0.6%
Race Not Reported	4,128	10.1%

Marital Status		All Adults
Separated	3,190	7.8%
Married	11,286	27.7%
Never Married	8,382	20.6%
Divorced	9,034	22.2%
Widowed	8,134	20.0%
Not Reported/Unidentifiable	592	1.5%

Citizenship Status		All Clients
U.S. Citizen	34,510	84.8%
Resident Noncitizen	6,062	14.9%
U.S. National <sup>42</sup>	121	0.3%
Undocumented Noncitizen	8	<0.1%
Not Reported/Unidentifiable	0	0.0%

<sup>41</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>42</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## SSP Client Demographics, June 2020 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status			All Clients
Homeless <sup>43</sup>	737	1.8%	

Education Status		All Adults
Less than a High School Diploma	11,128	27.3%
High School Graduate or GED	20,244	49.7%
Some College or College Degree	5,145	12.6%
Not Reported/Unidentifiable	4,101	10.1%

Age		All Clients
< 1 Year Old	0	0.0%
1 – 5 Years Old	21	0.1%
6 – 10 Years Old	29	0.1%
11 – 15 Years Old	22	0.1%
16 – 17 Years Old	11	<0.1%
18 – 24 Years Old	134	0.3%
25 – 34 Years Old	346	0.9%
35 – 44 Years Old	506	1.2%
45 – 54 Years Old	624	1.5%
55 – 64 Years Old	1,195	2.9%
65+ Years Old	37,813	92.9%
Average Age of Recipients		73.1 Years

Length of Stay	
Average Length of Stay <sup>44</sup>	89.9 Months

<sup>43</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>44</sup> Average cumulative number of months adult clients received SSP Since July 1997



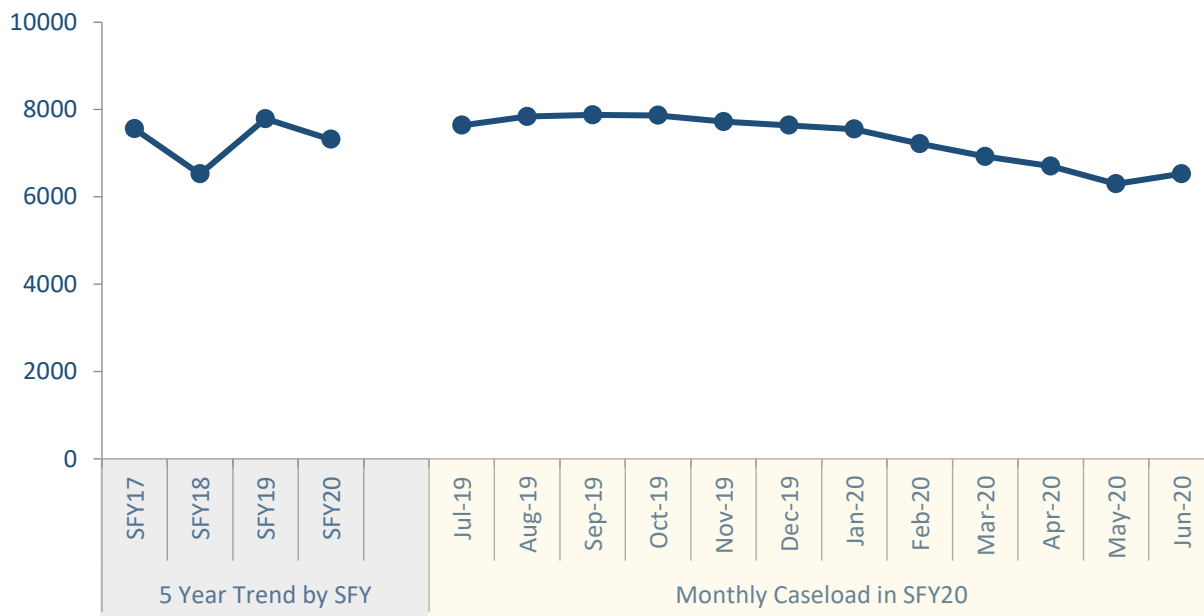
## Selected Working Family Support (WFS) Program Characteristics, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of Cases Per Month (Range)	7,788 (7,285 - 8,292)	7,316 (6,297 - 7,728)	-6.1% (Decrease)	↓
Average Number of Persons Per Month (Range)	27,058 (25,496 - 28,758)	25,848 (22,418 - 27,648)	-4.5% (Decrease)	↓
State Population <sup>45</sup>	7,546,400	7,656,200	1.5% (Increase)	↑
Recipients as a Percent of State's Population	0.4%	0.4%	No Change	=
Average Persons Per Case	3.5	3.5	No Change	=
Average Monthly Payment Per Case (Range) <sup>46</sup>	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

<sup>45</sup> Source: Office of Financial Management (OFM) population estimates

<sup>46</sup> Payments not adjusted for refunds.

## WFS Caseload, SFY 2016 – 2020



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY11	N/A	SFY16 <sup>47</sup>	1,770
SFY12	N/A	SFY17	7,559
SFY13	N/A	SFY18	6,524
SFY14	N/A	SFY19	7,788
SFY15	N/A	SFY20	7,316

SFY 2020	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	7,637	26,681	\$76,370	\$10.00
August	7,838	27,323	\$78,380	\$10.00
September	7,878	27,577	\$78,780	\$10.00
October	7,867	27,648	\$78,670	\$10.00
November	7,722	27,188	\$77,220	\$10.00
December	7,639	26,939	\$76,390	\$10.00
January	7,549	26,796	\$75,490	\$10.00
February	7,216	25,761	\$72,160	\$10.00
March	6,923	24,749	\$69,230	\$10.00
April	6,703	23,932	\$67,030	\$10.00
May	6,297	22,418	\$62,970	\$10.00
June	6,528	23,165	\$65,280	\$10.00
Mo. Avg.	7,316	25,848	\$73,164	\$10.00

<sup>47</sup> The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,198	33.7%	7,699	33.2%	2,198	33.7%	7,697	33.2%
Region 2 CSOs	1,741	26.7%	6,523	28.2%	1,735	26.6%	6,503	28.1%
Region 3 CSOs	2,585	39.6%	8,931	38.6%	2,591	39.7%	8,952	38.6%
CSCCs	1	<0.1%	5	<0.1%	N/A			
HCS	3	<0.1%	7	<0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	4	0.1%	13	0.1%
State Total	6,528	100.0%	23,165	100.0%	6,528	100.0%	23,165	100.0%

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	44	0.7%	143	0.6%	43	0.7%	139	0.6%
COLFAX	25	0.4%	82	0.4%	25	0.4%	82	0.4%
COLVILLE	54	0.8%	204	0.9%	54	0.8%	204	0.9%
ELLENSBURG	18	0.3%	60	0.3%	18	0.3%	60	0.3%
GOLDENDALE	4	0.1%	17	0.1%	4	0.1%	17	0.1%
KENNEWICK	396	6.1%	1,439	6.2%	397	6.1%	1,441	6.2%
MOSES LAKE	163	2.5%	594	2.6%	164	2.5%	598	2.6%
NEWPORT	17	0.3%	57	0.2%	17	0.3%	57	0.2%
OKANOGAN	55	0.8%	197	0.9%	55	0.8%	198	0.9%
REPUBLIC	6	0.1%	26	0.1%	6	0.1%	26	0.1%
SPOKANE MAPLE	277	4.2%	931	4.0%	315	4.8%	1,058	4.6%
SPOKANE TRENT	492	7.5%	1,684	7.3%	453	6.9%	1,554	6.7%
SUNNYSIDE	81	1.2%	298	1.3%	81	1.2%	298	1.3%
TOPPENISH	78	1.2%	299	1.3%	78	1.2%	299	1.3%
WALLA WALLA	66	1.0%	233	1.0%	65	1.0%	228	1.0%
WENATCHEE	110	1.7%	351	1.5%	109	1.7%	348	1.5%
WHITE SALMON	4	0.1%	13	0.1%	3	<0.1%	10	<0.1%
YAKIMA	308	4.7%	1,071	4.6%	311	4.8%	1,080	4.7%
Region 1 Total	2,198	33.7%	7,699	33.2%	2,198	33.7%	7,697	33.2%

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	112	1.7%	396	1.7%	112	1.7%	396	1.7%
AUBURN	148	2.3%	581	2.5%	149	2.3%	584	2.5%
BELLINGHAM	132	2.0%	482	2.1%	132	2.0%	482	2.1%
BELLTOWN	16	0.2%	58	0.3%	14	0.2%	52	0.2%
CAPITOL HILL	7	0.1%	29	0.1%	7	0.1%	29	0.1%
EVERETT	207	3.2%	753	3.3%	207	3.2%	753	3.3%
FEDERAL WAY	145	2.2%	523	2.3%	144	2.2%	520	2.2%
KING EASTSIDE	65	1.0%	236	1.0%	64	1.0%	230	1.0%
KING NORTH	52	0.8%	196	0.8%	52	0.8%	196	0.8%
KING SOUTH	192	2.9%	750	3.2%	192	2.9%	749	3.2%
MT VERNON	107	1.6%	404	1.7%	107	1.6%	404	1.7%
OAK HARBOR	44	0.7%	155	0.7%	43	0.7%	153	0.7%
RAINIER	71	1.1%	267	1.2%	71	1.1%	267	1.2%
RENTON	91	1.4%	325	1.4%	89	1.4%	319	1.4%
SKY VALLEY	41	0.6%	138	0.6%	41	0.6%	138	0.6%
SMOKEY POINT	129	2.0%	486	2.1%	129	2.0%	486	2.1%
WHITE CENTER	182	2.8%	744	3.2%	182	2.8%	745	3.2%
Region 2 Total	1,741	26.7%	6,523	28.2%	1,735	26.6%	6,503	28.1%

## WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2020 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	102	1.6%	350	1.5%	101	1.5%	343	1.5%
BREMERTON	150	2.3%	502	2.2%	150	2.3%	503	2.2%
CHEHALIS	103	1.6%	357	1.5%	103	1.6%	357	1.5%
COLUMBIA RIVER	620	9.5%	2,128	9.2%	619	9.5%	2,125	9.2%
FORKS	14	0.2%	54	0.2%	15	0.2%	61	0.3%
KELSO	197	3.0%	665	2.9%	198	3.0%	667	2.9%
LAKEWOOD	277	4.2%	1,012	4.4%	277	4.2%	1,009	4.4%
LONG BEACH	9	0.1%	30	0.1%	9	0.1%	30	0.1%
OLYMPIA	293	4.5%	983	4.2%	301	4.6%	1,005	4.3%
PIERCE NORTH	151	2.3%	508	2.2%	148	2.3%	503	2.2%
PIERCE SOUTH	257	3.9%	923	4.0%	256	3.9%	923	4.0%
PORT ANGELES	41	0.6%	122	0.5%	41	0.6%	122	0.5%
PORT TOWNSEND	18	0.3%	53	0.2%	18	0.3%	53	0.2%
PUYALLUP VALLEY	267	4.1%	950	4.1%	269	4.1%	957	4.1%
SHELTON	66	1.0%	229	1.0%	66	1.0%	229	1.0%
SOUTH BEND	10	0.2%	31	0.1%	10	0.2%	31	0.1%
STEVENSON	10	0.2%	34	0.1%	10	0.2%	34	0.1%
Region 3 Total	2,585	39.6%	8,931	38.6%	2,591	39.7%	8,952	38.6%

## WFS Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2020 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CNTRLSOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	1	<0.1%	5	<0.1%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC WASHCAP	0	0.0%	0	0.0%
<b>CSCC Total</b>	<b>1</b>	<b>&lt;0.1%</b>	<b>5</b>	<b>&lt;0.1%</b>

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	0	0.0%	0	0.0%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	0	0.0%	0	0.0%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
<b>Other Locations Total</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>

## WFS Caseload by County of Residence, June 2020 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	29	0.4%	119	0.5%	Lewis	103	1.6%	357	1.5%
Asotin	43	0.7%	139	0.6%	Lincoln	16	0.2%	55	0.2%
Benton	257	3.9%	924	4.0%	Mason	66	1.0%	229	1.0%
Chelan	70	1.1%	227	1.0%	Okanogan	55	0.8%	198	0.9%
Clallam	55	0.8%	176	0.8%	Pacific	19	0.3%	61	0.3%
Clark	620	9.5%	2,129	9.2%	Pend Oreille	17	0.3%	57	0.2%
Columbia	1	<0.1%	2	<0.1%	Pierce	951	14.6%	3,395	14.7%
Cowlitz	195	3.0%	654	2.8%	San Juan	2	<0.1%	5	<0.1%
Douglas	39	0.6%	121	0.5%	Skagit	105	1.6%	399	1.7%
Ferry	6	0.1%	26	0.1%	Skamania	10	0.2%	34	0.1%
Franklin	140	2.1%	517	2.2%	Snohomish	489	7.5%	1,773	7.7%
Garfield	0	0.0%	0	0.0%	Spokane	753	11.5%	2,559	11.0%
Grant	136	2.1%	483	2.1%	Stevens	54	0.8%	204	0.9%
Grays Harbor	101	1.5%	343	1.5%	Thurston	301	4.6%	1,005	4.3%
Island	43	0.7%	153	0.7%	Wahkiakum	3	<0.1%	13	0.1%
Jefferson	19	0.3%	60	0.3%	Walla Walla	64	1.0%	226	1.0%
King	963	14.8%	3,688	15.9%	Whatcom	132	2.0%	482	2.1%
Kitsap	150	2.3%	503	2.2%	Whitman	25	0.4%	82	0.4%
Kittitas	18	0.3%	60	0.3%	Yakima	470	7.2%	1,677	7.2%
Klickitat	7	0.1%	27	0.1%	Not Reported/ Unidentifiable	1	<0.1%	3	<0.1%

	Cases	% of Total	Clients	% of Total
State Total	6,528	100.0%	23,165	100.0%



## WFS Client Demographics, June 2020 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
<b>Total Clients</b>	<b>23,165</b>	<b>100.0%</b>	<b>6,588</b>	<b>100.0%</b>	<b>16,577</b>	<b>100.0%</b>

Gender	All Clients		All Adults		All Children	
<b>Female</b>	11,700	50.5%	3,649	55.4%	8,051	48.6%
<b>Male</b>	11,464	49.5%	2,939	44.6%	8,525	51.4%
<b>Unknown</b>	1	<0.1%	0	0.0%	1	<0.1%

Ethnicity and Race	All Clients		All Adults		All Children	
<b>Hispanic or Latino</b>	<b>5,709</b>	<b>24.6%</b>	<b>1,434</b>	<b>21.8%</b>	<b>4,275</b>	<b>25.8%</b>
<b>Not Hispanic or Latino<sup>48</sup></b>	<b>17,456</b>	<b>75.4%</b>	<b>5,154</b>	<b>78.2%</b>	<b>12,302</b>	<b>74.2%</b>
White	10,151	43.8%	3,245	49.3%	6,906	41.7%
Black/African American	2,460	10.6%	658	10.0%	1,802	10.9%
Asian/Pacific Islander	2,326	10.0%	691	10.5%	1,635	9.9%
American Indian/Alaska Native	521	2.2%	155	2.4%	366	2.2%
Two or More Races	746	3.2%	151	2.3%	595	3.6%
Race Not Reported	1,252	5.4%	254	3.9%	998	6.0%

Marital Status	All Clients		All Adults		All Children	
<b>Separated</b>			490	7.4%		
<b>Married</b>			2,949	44.8%		
<b>Never Married</b>			2,319	35.2%		
<b>Divorced</b>			791	12.0%		
<b>Widowed</b>			19	0.3%		
<b>Not Reported/Unidentifiable</b>			20	0.3%		

Citizenship Status	All Clients		All Adults		All Children	
<b>U.S. Citizen</b>	20,981	90.6%	5,539	84.1%	15,442	93.2%
<b>Resident Noncitizen</b>	2,104	9.1%	1,018	15.5%	1,086	6.6%
<b>U.S. National<sup>49</sup></b>	80	0.3%	31	0.5%	49	0.3%
<b>Not Reported/Unidentifiable</b>	0	0.0%	0	0.0%	0	0.0%

<sup>48</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>49</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

## WFS Client Demographics, June 2020 Snapshot (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

<u>Homeless Status</u>	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
Homeless <sup>50</sup>	486	2.1%	159	2.4%	327	2.0%

<u>Education Status</u>	<u>All Adults</u>	
Less than a High School Diploma	1,023	15.5%
High School Graduate or GED	3,506	53.2%
Some College or College Degree	1,994	30.3%
Not Reported/Unidentifiable	65	1.0%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	589	2.5%	N/A		589	3.6%
1 - 5 Years Old	5,226	22.6%			5,226	31.5%
6 - 10 Years Old	5,240	22.6%			5,240	31.6%
11 - 15 Years Old	4,327	18.7%			4,327	26.1%
16 - 17 Years Old	1,195	5.2%			1,195	7.2%
18 – 24 Years Old	437	1.9%	437	6.6%	N/A	
25 – 34 Years Old	2,865	12.4%	2,865	43.5%		
35 – 44 Years Old	2,488	10.7%	2,488	37.8%		
45 – 54 Years Old	699	3.0%	699	10.6%		
55 – 64 Years Old	98	0.4%	98	1.5%		
65+ Years Old	1	<0.1%	1	<0.1%		
Average Age of Adults	35.2 Years					
Average Age of Children	8.0 Years					

<u>Length of Stay</u>	
Average Length of Stay <sup>51</sup>	10.1 Months

<sup>50</sup> Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or domestic violence shelter.

<sup>51</sup> Average cumulative number of months adult clients received WFS since May 2016.