Office of Refugee and Immigrant Assistance (ORIA)

SFY

2020

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations, and other service provider agencies to help people from refugee and immigrant backgrounds achieve economic stability and integrate into local communities.

ESA Briefing Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state that help people who have refugee or another eligible immigration status achieve economic stability and integrate into life in the United States. Data provided in this section highlights five prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – part of the Washington WorkFirst program, ORIA partners with 16 different organizations to provide employment services and 13 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student's skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway program may be recipients of ESA's cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA), or Refugee Cash Assistance (RCA), or they have refugee or humanitarian immigrant status and have been in the country less than five years and are not receiving public assistance.

- **The Naturalization Services (NS) Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle's New Americans Program and 12 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics, as well as English language training needed for the citizenship test.

- **Promoting Refugee Integration, Mobility and Empowerment (PRIME) Program** – provides people with refugee and humanitarian immigrant status a continuum of services that are community based, comprehensive, and client centered. The services promote their integration into new communities, and increase their mobility through coaching on how to independently navigate community systems and resources. Participants use the knowledge gained to empower themselves and rebuild their lives as they fulfill their dreams or goals.

- **ORIA Basic Food Employment and Training (BFET) Program** – provides employment services to refugees and immigrants who are not receiving federal cash assistance, such as TANF or Refugee Cash Assistance (RCA) but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington's Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services, and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available here.

Highlights

In SFY 2020, the LEP Pathway Program served a total of 4,115 unduplicated clients. Out of those served, 2,874 clients (70%) participated in Employment Services, of which 1,189 (41%) successfully entered employment.

In SFY 2020, the Naturalization Service Program served a total of 3,397 clients and helped 1,328 people become U.S. citizens.

In SFY 2020, the PRIME Program served a total of 2,623 clients.

In SFY 2020, ESA's Basic Food Employment and Training Program (BFET) served a monthly average of 242 ORIA clients.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2020.

DATA NOTES:
- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client's residence and service provider are usually in the same region.
- Primary language results are based on the client's self-reported data in ESA's ACES database.
- Primary language is the language in which the client wishes to communicate with DSHS, as indicated on the client's application or eligibility review.

Selected ORIA Program Overview, SFY 2019 and SFY 2020

	SFY 2019 (July 2018-June 2019)	SFY 2020 (July 2019-June 2020)	Change	
Average Number of LEP Pathway Clients Per Month & Range	1,902 (1,660 - 2,045)	2,138 (1,835 - 2,385)	*12.4% (Increase)*	⬆
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	557 (513 - 619)	665 (554 - 761)	*19.4% (Increase)*	⬆
Average Number of LEP Pathway ESL Clients Per Month & Range	1,072 (891 - 1,151)	1,139 (861 - 1,352)	*6.3% (Increase)*	⬆
Average Number of Clients Receiving Naturalization Services Per Month & Range	459 (208 - 728)	468 (155 - 682)	*2.0% (Increase)*	⬆
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	1,088 (979 - 1,237)	1,297 (1,215 - 1,376)	*19.3% (Increase)*	⬆
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	101 (54 - 178)	109 (52 - 150)	*8.0% (Increase)*	⬆

LEP Pathway Clients, SFY 2020
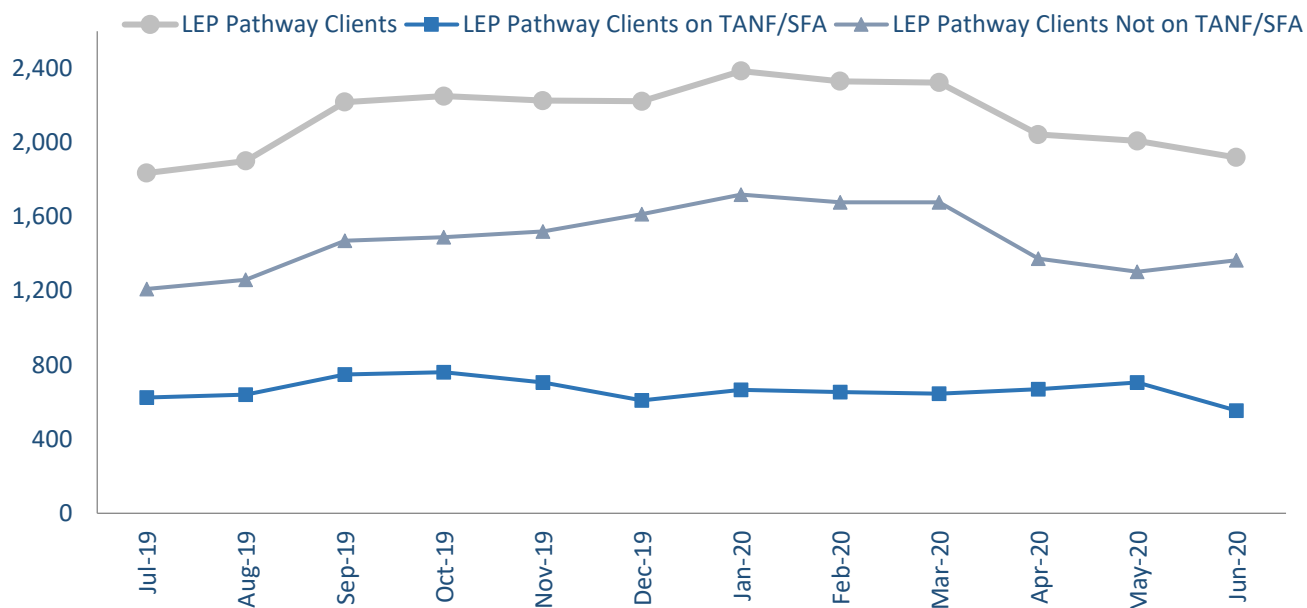
SFY 2020	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	1,835	625	34.1%	1,210	65.9%
August	1,900	640	33.7%	1,260	66.3%
September	2,218	748	33.7%	1,470	66.3%
October	2,250	761	33.8%	1,489	66.2%
November	2,226	705	31.7%	1,521	68.3%
December	2,222	609	27.4%	1,613	72.6%
January	2,385	666	27.9%	1,719	72.1%
February	2,330	653	28.0%	1,677	72.0%
March	2,323	645	27.8%	1,678	72.2%
April	2,043	669	32.7%	1,374	67.3%
May	2,008	705	35.1%	1,303	64.9%
June	1,919	554	28.9%	1,365	71.1%
Mo. Avg.	**2,138**	**665**	**31.1%**	**1,473**	**68.9%**
Annual Unduplicated	**4,115**	**1,910**	**46.4%**	**2,205**	**53.6%**

LEP Pathway Clients by Primary Language, June 2020 Snapshot

ESA's Community Services Offices (CSOs) collect information about a client's primary language during the initial application interview for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. LEP Pathway Providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	**1,919**	**100.0%**
Russian	337	17.6%
Ukrainian	298	15.5%
Dari	259	13.5%
English	247	12.9%
Arabic	119	6.2%
Somali	96	5.0%
Tigrigna	91	4.7%
Spanish	69	3.6%
Farsi	65	3.4%
Pashto	53	2.8%
French	44	2.3%
Swahili	37	1.9%
Amharic	33	1.7%
Burmese	26	1.4%
Oromo	23	1.2%
Trukese	13	0.7%
Marshallese	10	0.5%
Vietnamese	10	0.5%
Languages with Fewer than 10 Clients	60	3.1%
Other Language[1]	29	1.5%

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[1] Any languages not on the ACES language list.

LEP Pathway Clients by DSHS Region, June 2020 Snapshot

ESA's Office of Refugee and Immigrant Assistance (ORIA) partners with 16 different employment providers and 13 different ESL providers to offer services in each of DSHS's three regions. Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region. ORIA's services concentrate in areas with the highest numbers of recent refugees arrivals, such as King County in Region 2.

Region[2]	# of Clients	% of Total
Region 1	187	9.7%
Region 2	1,613	84.1%
Region 3	119	6.2%
Total	**1,919**	**100.0%**

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[2] Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

LEP Pathway Clients by Country of Origin, SFY 2020

Country	# of Clients	Percent
Total	**4,115**	**100.0%**
Ukraine	1,050	25.5%
Afghanistan	856	20.8%
Somalia	251	6.1%
Ethiopia	213	5.2%
Iraq	206	5.0%
Eritrea	187	4.5%
Congo, Democratic Republic of	166	4.0%
Russia	147	3.6%
Iran	91	2.2%
Marshall Islands	79	1.9%
Myanmar (Burma)	79	1.9%
Moldova	66	1.6%
Mexico	57	1.4%
Micronesia	55	1.3%
Syria	44	1.1%
Sudan	34	0.8%
Bhutan	30	0.7%
Honduras	23	0.6%
Kenya	23	0.6%
Vietnam	23	0.6%
Cuba	18	0.4%
Belarus (Belorussia)	17	0.4%
Turkmenistan	17	0.4%
Central African Republic	16	0.4%
Egypt	15	0.4%
Burundi	14	0.3%
Guinea	14	0.3%
Guatemala	12	0.3%
Haiti	12	0.3%
Kazakhstan	12	0.3%
Angola	11	0.3%
Cameroon	11	0.3%
Georgia	11	0.3%
Countries with Fewer than 10 Clients	190	4.6%
Unknown/Not Reported	65	1.6%

Demographics of LEP Pathway Clients, June 2020 Snapshot

	All Clients	
Characteristic	**# of Clients**	**% of Total Clients**
Total Clients	**1,919**	**100.0%**

Gender	All Clients	
Female	1,043	54.4%
Male	876	45.6%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	1,009	52.6%
2 – 5 Years	737	38.4%
6 – 10 Years	71	3.7%
>10 Years	74	3.9%
Not Reported/ Unidentifiable	28	1.5%

Immigrant Status[3]	All Clients	
Refugee	1,151	60.0%
Special Immigrant	361	18.8%
Asylee	151	7.9%
Lawful Permanent Resident	100	5.2%
Temporary Residents as Amnesty Beneficiaries	70	3.6%
Citizen Of Marshall Islands/Micronesia	12	0.6%
Immigration Status Categories with Fewer than 10 Clients	28	1.5%
Other/Not Reported	46	2.4%

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[3] See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients, June 2020 Snapshot (continued)

ESL Level[4]	All Clients	
	# of Clients	% of Total Clients
Level 1	445	23.2%
Level 2	209	10.9%
Level 3	179	9.3%
Level 4	114	5.9%
Level 5	61	3.2%
Level 6	21	1.1%
Other[5]	890	46.4%

Age	All Clients	
16 – 24 Years Old	275	14.3%
25 – 34 Years Old	668	34.8%
35 – 44 Years Old	572	29.8%
45 – 54 Years Old	287	15.0%
55 – 64 Years Old	101	5.3%
65 and Older	16	0.8%
Avg. Age of Clients	35.9 Years Old	

[4] English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies
[5] Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Participated in Employment Services, SFY 2020
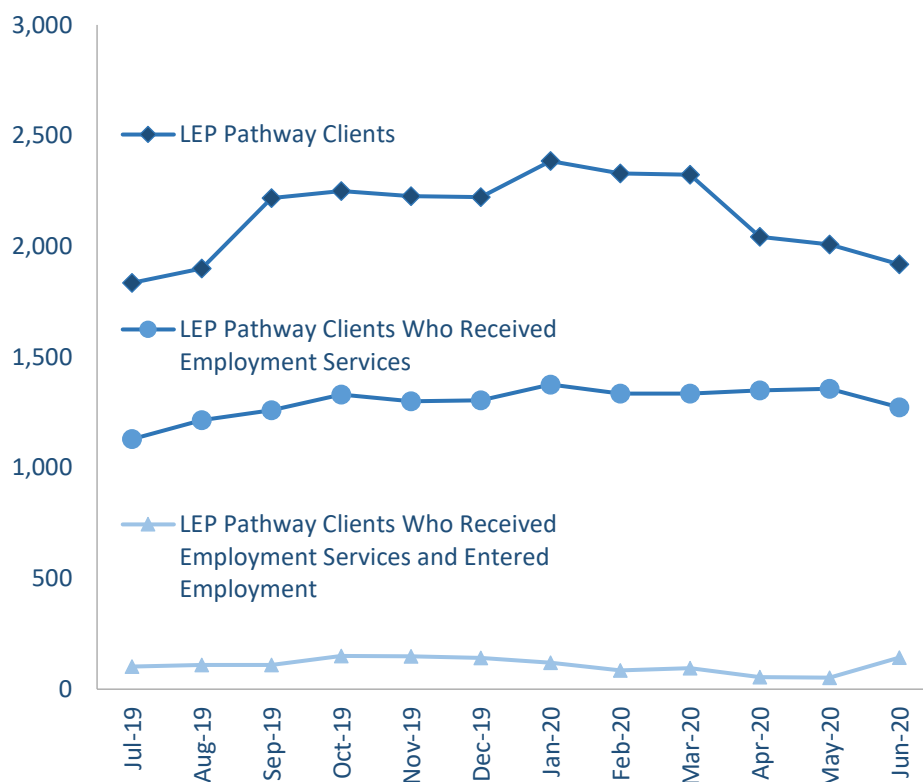
SFY 2020	# of LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment	
		# of Clients	Percent	# of Clients	Percent[6]
July	1,835	1,129	61.5%	102	9.0%
August	1,900	1,215	63.9%	109	9.0%
September	2,218	1,260	56.8%	109	8.7%
October	2,250	1,330	59.1%	150	11.3%
November	2,226	1,300	58.4%	149	11.5%
December	2,222	1,305	58.7%	141	10.8%
January	2,385	1,376	57.7%	120	8.7%
February	2,330	1,335	57.3%	85	6.4%
March	2,323	1,335	57.5%	95	7.1%
April	2,043	1,349	66.0%	55	4.1%
May	2,008	1,356	67.5%	52	3.8%
June	1,919	1,273	66.3%	142	11.2%
Mo. Avg.	*2,138*	*1,297*	*60.7%*	*109*	*8.4%*
Annual Unduplicated	**4,115**	**2,874**	**69.8%**	**1,189**	**41.4%**

[6] Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2020 Snapshot

Language[7]	# of Clients	% of Total
Total	**1,273**	**100.0%**
Russian	194	15.2%
English	186	14.6%
Ukrainian	181	14.2%
Dari	125	9.8%
Arabic	86	6.8%
Somali	73	5.7%
Tigrigna	70	5.5%
Spanish	59	4.6%
Farsi	44	3.5%
French	38	3.0%
Amharic	30	2.4%
Swahili	28	2.2%
Pashto	23	1.8%
Burmese	21	1.6%
Oromo	21	1.6%
Trukese	11	0.9%
Languages with Fewer than 10 Clients	62	4.9%
Other Languages[8]	21	1.6%

[7] Client self-reported data from ACES.
[8] Any languages not on the ACES language list.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2020 Snapshot

Region[9]	# of Clients	% of Total
Region 1	56	4.4%
Region 2	1,132	88.9%
Region 3	85	6.7%
Total	**1,273**	**100.0%**

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[9] Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2020

Country	# of Clients	Percent
Total	**2,874**	**100.0%**
Ukraine	673	23.4%
Afghanistan	519	18.1%
Somalia	194	6.8%
Ethiopia	178	6.2%
Eritrea	158	5.5%
Iraq	140	4.9%
Congo, Democratic Republic of	115	4.0%
Russia	90	3.1%
Iran	74	2.6%
Marshall Islands	65	2.3%
Myanmar (Burma)	61	2.1%
Micronesia	51	1.8%
Mexico	43	1.5%
Moldova	37	1.3%
Bhutan	24	0.8%
Syria	24	0.8%
Kenya	21	0.7%
Vietnam	21	0.7%
Honduras	19	0.7%
Sudan	19	0.7%
Central African Republic	16	0.6%
Cuba	15	0.5%
Belarus (Belorussia)	14	0.5%
Guinea	13	0.5%
Turkmenistan	13	0.5%
Egypt	12	0.4%
Angola	11	0.4%
Georgia	10	0.3%
Guatemala	10	0.3%
Countries with Fewer than 10 Clients	179	6.2%
Unknown/Not Reported	55	1.9%

Demographics of LEP Pathway Clients Who Received Employment Services, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	**1,273**	**100.0%**

Gender	All Clients	
Female	564	44.3%
Male	709	55.7%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	676	53.1%
2 – 5 Years	434	34.1%
6 – 10 Years	65	5.1%
>10 Years	71	5.6%
Not Reported/ Unidentifiable	27	2.1%

Immigrant Status[10]	All Clients	
Refugee	757	59.5%
Special Immigrant	180	14.1%
Asylee	126	9.9%
Lawful Permanent Resident	82	6.4%
Temporary Residents as Amnesty Beneficiaries	51	4.0%
Citizen Of Marshall Islands/Micronesia	12	0.9%
Immigration Status Categories with Fewer than 10 Clients	21	1.6%
Other/Not reported	44	3.5%

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[10] See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2020 Snapshot (continued)

ESL Level[11]	All Clients	
	# of Clients	% of Total Clients
Level 1	182	14.3%
Level 2	93	7.3%
Level 3	68	5.3%
Level 4	43	3.4%
Level 5	16	1.3%
Level 6	8	0.6%
Other[12]	863	67.8%

Age	All Clients	
16 – 24 Years Old	202	15.9%
25 – 34 Years Old	396	31.1%
35 – 44 Years Old	402	31.6%
45 – 54 Years Old	209	16.4%
55 – 64 Years Old	58	4.6%
65 and Older	6	0.5%
Avg. Age of Clients	35.9 Years Old	

[11] English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.
[12] Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received ESL Services, SFY 2020
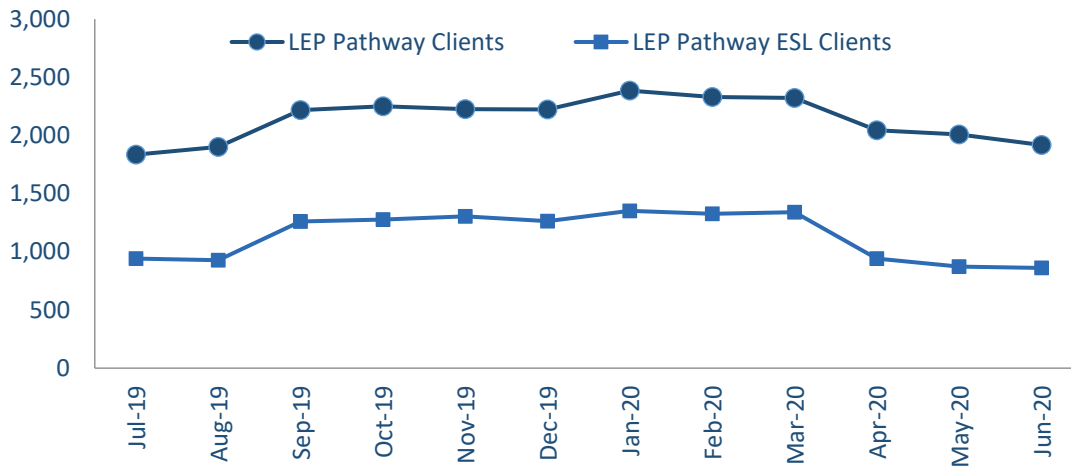
SFY 2020	LEP Pathway Clients	LEP Pathway ESL Clients	
		# of Clients	Percent
July	1,835	941	51.3%
August	1,900	927	48.8%
September	2,218	1,260	56.8%
October	2,250	1,278	56.8%
November	2,226	1,305	58.6%
December	2,222	1,263	56.8%
January	2,385	1,352	56.7%
February	2,330	1,327	57.0%
March	2,323	1,341	57.7%
April	2,043	942	46.1%
May	2,008	874	43.5%
June	1,919	861	44.9%
Monthly Average	*2,138*	*1,139*	*53.3%*
Annual Unduplicated	**4,115**	**2,152**	**52.3%**

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2020 Snapshot

Language	# of Clients	% of Total
Total	**861**	**100.0%**
Russian	195	22.6%
Ukrainian	163	18.9%
Dari	154	17.9%
English	71	8.2%
Arabic	44	5.1%
Tigrigna	35	4.1%
Somali	31	3.6%
Pashto	30	3.5%
Farsi	26	3.0%
Spanish	15	1.7%
French	14	1.6%
Swahili	13	1.5%
Amharic	10	1.2%
Burmese	10	1.2%
Languages with Fewer than 10 Clients	39	4.5%
Other Languages[13]	11	1.3%

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[13] Any languages not on the ACES language list.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2020 Snapshot

Region[14]	# of Clients	% of Total
Region 1	151	17.5%
Region 2	644	74.8%
Region 3	66	7.7%
Total	**861**	**100.0%**

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[14] Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2020

Country	# of Clients	% of Total
Total	**2,152**	**100.0%**
Ukraine	711	33.0%
Afghanistan	465	21.6%
Iraq	107	5.0%
Russia	98	4.6%
Somalia	97	4.5%
Congo, Democratic Republic of	89	4.1%
Ethiopia	76	3.5%
Eritrea	73	3.4%
Moldova	49	2.3%
Myanmar (Burma)	37	1.7%
Marshall Islands	30	1.4%
Syria	27	1.3%
Iran	26	1.2%
Mexico	21	1.0%
Micronesia	20	0.9%
Sudan	19	0.9%
Belarus (Belorussia)	11	0.5%
Kazakhstan	10	0.5%
Countries with Fewer Than 10 Clients	171	7.9%
Unknown/Not Reported	15	0.7%

Demographics of LEP Pathway Clients Who Received ESL Services, June 2020 Snapshot

	All Clients	
Characteristic	**# of Clients**	**% of Total Clients**
Total Clients	**861**	**100.0%**

Gender	All Clients	
Female	618	71.8%
Male	243	28.2%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	489	56.8%
2 – 5 Years	354	41.1%
6 – 10 Years	10	1.2%
>10 Years	7	0.8%
Not Reported/ Unidentifiable	1	0.1%

Immigrant Status[15]	All Clients	
Refugee	552	64.1%
Special Immigrant	202	23.5%
Asylee	40	4.6%
Lawful Permanent Resident	28	3.3%
Temporary Residents as Amnesty Beneficiaries	25	2.9%
Immigration Status Categories with Fewer than 10 Clients	12	1.4%
Other/Not reported	2	0.2%

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[15] See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2020 Snapshot (continued)

ESL Level[16]	All Clients	
	# of Clients	% of Total
Level 1	348	40.4%
Level 2	170	19.7%
Level 3	149	17.3%
Level 4	91	10.6%
Level 5	49	5.7%
Level 6	14	1.6%
Other[17]	40	4.6%

Age	All Clients	
16 – 24 Years Old	107	12.4%
25 – 34 Years Old	334	38.8%
35 – 44 Years Old	239	27.8%
45 – 54 Years Old	118	13.7%
55 – 64 Years Old	52	6.0%
65 and Older	11	1.3%
Avg. Age of Clients	36.0 Years Old	

[16] English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

[17] Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

Naturalization Services (NS) Clients, SFY 2020[18]
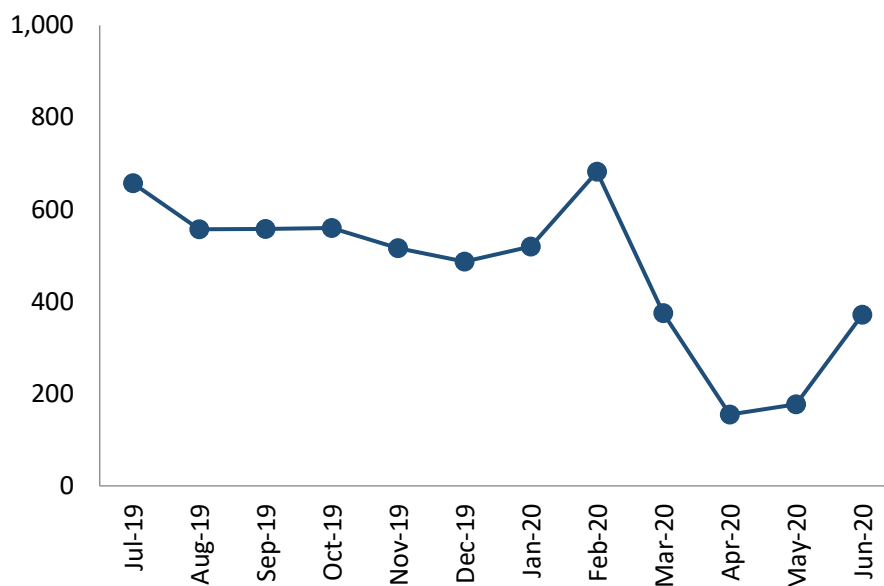
SFY 2020	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Naturalized Clients Reported by providers[19]
July	657	195	213
August	557	189	105
September	558	133	140
October	560	153	114
November	516	191	85
December	487	79	126
January	520	127	106
February	682	151	197
March	375	84	79
April	155	42	38
May	177	56	29
June	372	94	96
Mo. Avg.	468	125	111
Annual Unduplicated	3,397	1,494	1,328

[18] Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds are depleted towards the end of the year, so are the reports of services provided to clients.

[19] Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2020 Snapshot

Language	# of Clients	% of Total
Total	**372**	**100.0%**
English	123	33.1%
Arabic	44	11.8%
Spanish	37	9.9%
Russian	31	8.3%
Vietnamese	28	7.5%
Burmese	14	3.8%
Other[20]/Languages with Fewer than 10 Clients	81	21.8%

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[20] Any languages not on the ACES language list.

Naturalization Service Clients by DSHS Region, June 2020 Snapshot

Region[21]	# of Clients	% of Total
Region 1	80	21.5%
Region 2	195	52.4%
Region 3	97	26.1%
Total	**372**	**100.0%**

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[21] Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2020

Country	# of Clients	% of Total
Total	**3,397**	**100.0%**
Iraq	434	12.8%
Mexico	296	8.7%
Vietnam	291	8.6%
Ukraine	255	7.5%
Afghanistan	181	5.3%
Somalia	169	5.0%
Ethiopia	150	4.4%
Russia	141	4.2%
Moldova	126	3.7%
Myanmar (Burma)	126	3.7%
Cambodia Kampuchea	118	3.5%
Korea (South)	95	2.8%
Bhutan	76	2.2%
Philippines	69	2.0%
Iran	63	1.9%
Eritrea	61	1.8%
Sudan	61	1.8%
Congo, Democratic Republic of	42	1.2%
China	40	1.2%
India	35	1.0%
Cuba	27	0.8%
Thailand	25	0.7%
Kazakhstan	23	0.7%
Nepal	22	0.6%
Pakistan	22	0.6%
Western Samoa	22	0.6%
Kenya	20	0.6%
El Salvador	19	0.6%
Egypt	18	0.5%
Canada	17	0.5%
Laos	14	0.4%
Peru	12	0.4%
Syria	12	0.4%
Guatemala	11	0.3%
Romania	11	0.3%
Bosnia and Herzegovina	10	0.3%

Naturalization Service Clients by Country of Origin, SFY 2020 (continued)

Country	# of Clients	% of Total
Countries with Fewer than 10 Clients	216	6.4%
Other Countries[22]	67	2.0%

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[22] Other countries not on the ACES country of origin list.

Demographics of Naturalization Service Clients, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	**372**	**100.0%**

Gender	All Clients	
Female	229	61.6%
Male	143	38.4%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	0	0.0%
2 – 5 Years	122	32.8%
6 – 10 Years	159	42.7%
More Than 10 Years	87	23.4%
Not Reported	4	1.1%

Immigrant Status[23]	All Clients	
Refugee	203	54.6%
Non-Refugee	152	40.9%
Special Immigrant	9	2.4%
Asylee	4	1.1%
Other/Not Reported	4	1.1%

	All Clients	
		% of Total
Age	# of Clients	Clients
15 and Younger	48	12.9%
16 – 24 Years Old	48	12.9%
25 – 34 Years Old	64	17.2%
35 – 44 Years Old	57	15.3%
45 – 54 Years Old	57	15.3%
55 – 64 Years Old	34	9.1%
65 and Older	64	17.2%
Average Age of Clients	40.5 Years Old	

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[23] See Glossary at the end of this chapter for definitions.

PRIME Clients, SFY 2020
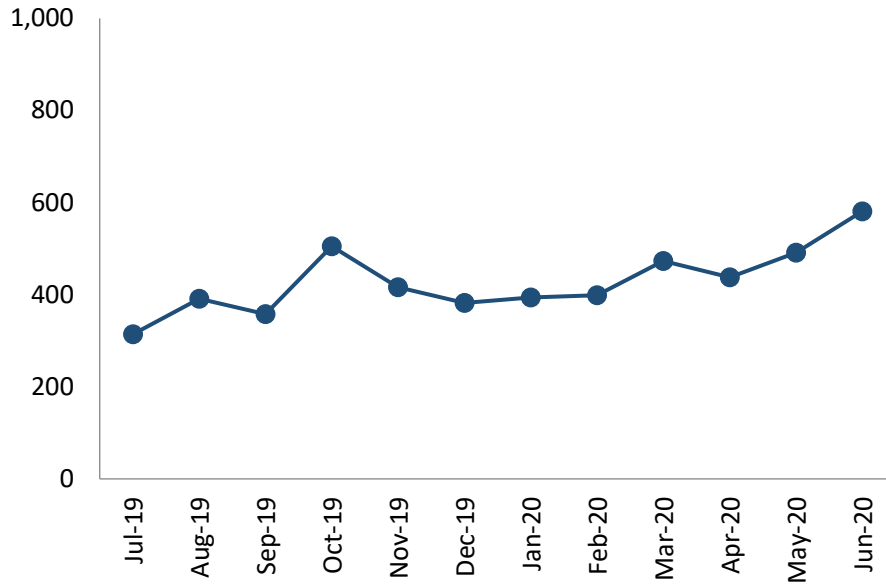
SFY 2020	Total PRIME Clients
July	314
August	391
September	358
October	505
November	416
December	382
January	394
February	399
March	473
April	438
May	491
June	581
Mo. Avg.	*429*
Annual Unduplicated	**2,623**

PRIME Services by Category, SFY 2020
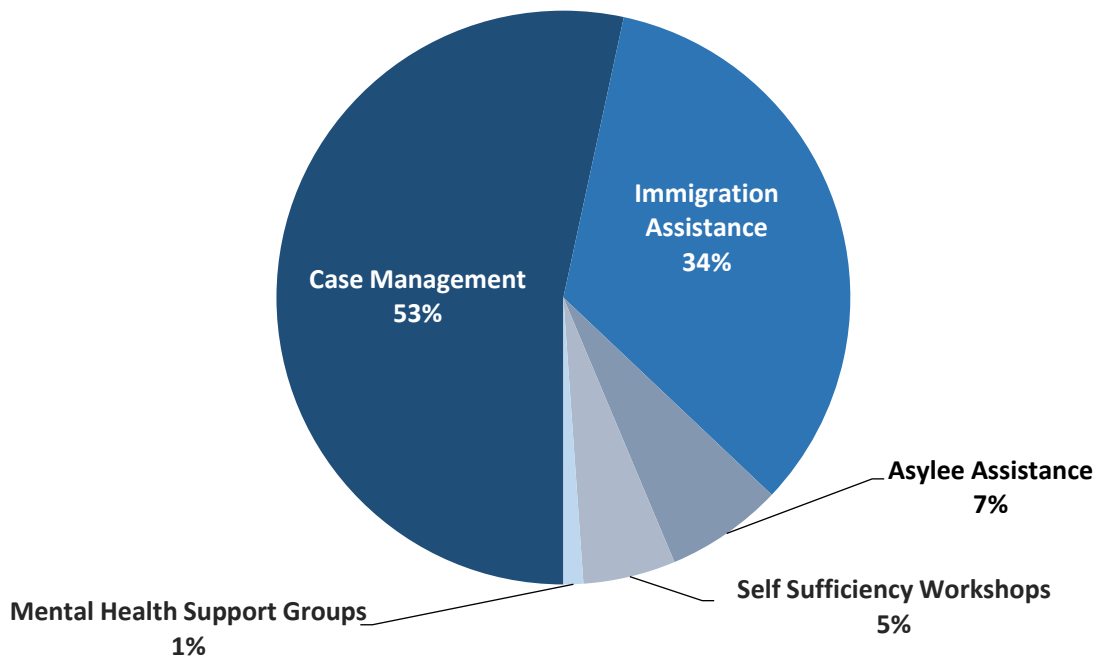
PRIME Service Category	# of Services	Percent of Total Services	# of Unduplicated Clients
Asylee Assistance	444	6.6%	160
Case Management	3,585	53.4%	941
Immigration Assistance	2,262	33.7%	1,710
Mental Health Support Groups	75	1.1%	70
Self Sufficiency Workshops	350	5.2%	285
Total	6,716	100.0%	

PRIME Clients by Primary Language, June 2020 Snapshot

Language	# of Clients	% of Total
Total	**581**	**100.0%**
Russian	162	27.9%
Ukrainian	111	19.1%
English	102	17.6%
Arabic	36	6.2%
Dari	28	4.8%
French	20	3.4%
Tigrigna	17	2.9%
Somali	16	2.8%
Swahili	14	2.4%
Burmese	13	2.2%
Spanish	11	1.9%
Amharic	10	1.7%
Farsi	10	1.7%
Languages with Fewer than 10 Clients	19	3.3%
Other Language[24]	12	2.1%

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[24] Any languages not on the ACES language list.

PRIME Clients by DSHS Region, June 2020 Snapshot

Region[25]	# of Clients	% of Total
Region 1	77	13.3%
Region 2	451	77.6%
Region 3	53	9.1%
Total	**581**	**100.0%**

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[25] Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

PRIME Clients by Country of Origin, SFY 2020

Country	# of Clients	% of Total
Total	**2,623**	**100.0%**
Ukraine	1,147	43.7%
Afghanistan	184	7.0%
Eritrea	166	6.3%
Iraq	149	5.7%
Ethiopia	120	4.6%
Russia	117	4.5%
Dem. Rep. Congo	108	4.1%
Somalia	77	2.9%
Burma	61	2.3%
Iran	47	1.8%
Moldova	47	1.8%
Belarus	44	1.7%
Kenya	28	1.1%
Sudan	23	0.9%
Syria	22	0.8%
Turkey	22	0.8%
Kyrgyzstan	14	0.5%
Bhutan	12	0.5%
Gambia	12	0.5%
Pakistan	12	0.5%
Honduras	11	0.4%
Countries with Fewer than 10 Clients	169	6.4%
Other Country	31	1.2%

Demographics of PRIME Clients, June 2020 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	**581**	**100.0%**

Gender	All Clients	
Female	303	52.2%
Male	278	47.8%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	416	71.6%
2 – 5 Years	160	27.5%
6 – 10 Years	4	0.7%
Greater Than 10 Years	1	0.2%

Immigrant Status[26]	All Clients	
Refugee	428	73.7%
Asylee	106	18.2%
Special Immigrant	47	8.1%

Age	All Clients	
< 16 Years Old	2	0.3%
16 – 24 Years Old	113	19.4%
25 – 34 Years Old	167	28.7%
35 – 44 Years Old	155	26.7%
45 – 54 Years Old	84	14.5%
55 – 64 Years Old	39	6.7%
65 and Older	21	3.6%
Avg. Age of Clients	36.6 Years Old	

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[26] See Glossary at the end of this chapter for definitions.

Monthly ORIA Basic Food Employment & Training (BFET) Clients Served[27], SFY 2020
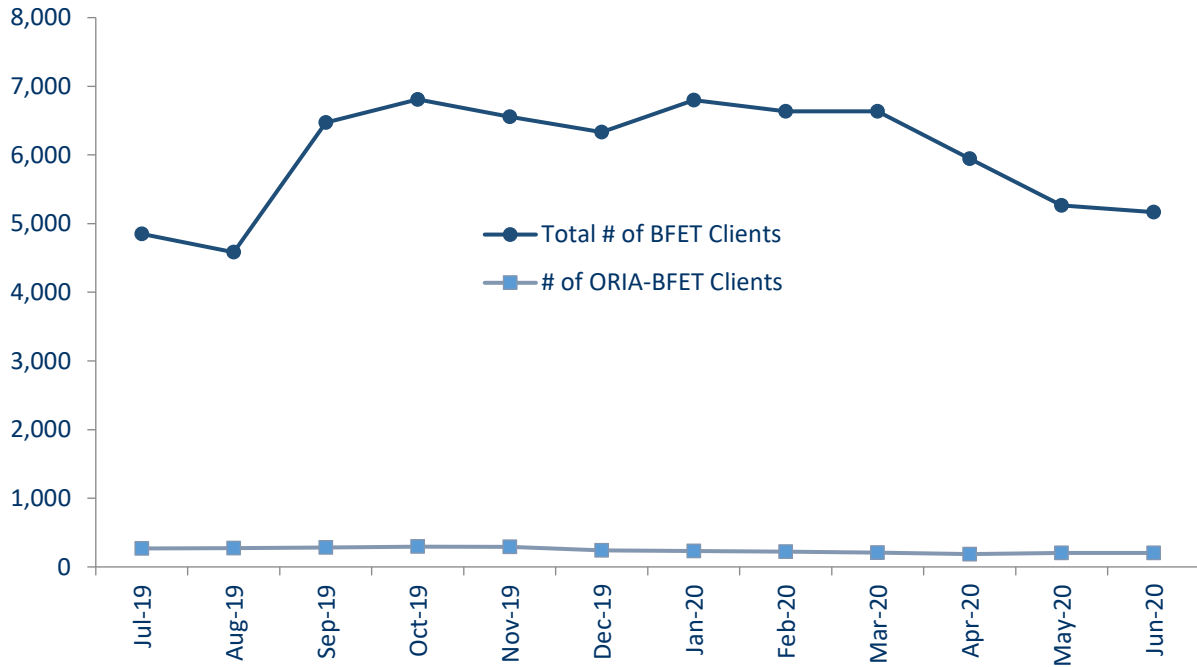
SFY 2020	Total # of BFET Clients	# of ORIA BFET Clients[28]
July	4,851	269
August	4,583	272
September	6,472	283
October	6,809	295
November	6,555	291
December	6,333	240
January	6,797	231
February	6,637	222
March	6,635	206
April	5,947	187
May	5,264	202
June	5,169	205
Mo. Avg.	**6,004**	**242**

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[27] A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.
[28] BFET clients served by Office of Refugee and Immigrant Assistance.

Demographics of ORIA-BFET Clients, June 2020 snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	**205**	**100.0%**

Gender	All Clients	
Female	94	45.9%
Male	111	54.1%
Not Reported/ Unidentifiable	0	0

Race/Ethnicity	All Clients	
Hispanic Origin	**3**	**1.5%**
Not Hispanic or Latino[29]	**202**	**98.5%**
White	65	31.7%
Black/African American	79	38.5%
Asian/Pacific Islander	18	8.8%
American Indian/Alaska Native	0	0.0%
Two or More Races	0	0.0%
Race Not Reported	40	19.5%

Marital Status	All Clients	
Separated	7	3.4%
Married	137	66.8%
Never Married	42	20.5%
Divorced	13	6.3%
Widowed	4	2.0%
Not Reported/Unidentifiable	2	1.0%

Immigrant Status[30]	All Clients	
Refugee	166	81.0%
Special Immigrant	19	9.3%
Asylee	9	4.4%
Lawful Permanent Resident	6	2.9%
Other/Not Reported	5	2.4%

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[29] Includes clients not reporting whether or not they are of Hispanic or Latino origin.
[30] See Glossary at the end of this chapter for definitions.

Demographics of ORIA-BFET Clients, SFY 2020 (continued)

Characteristic	All Clients Number	% of Total Clients

Homeless Status	All Clients	
Homeless[31]	7	3.4%

Education Status	All Clients	
Less than a High School Diploma	62	30.2%
High School Graduate or GED	78	38.0%
Some College or College Degree	38	18.5%
Not Reported/Unidentifiable	27	13.2%

Age	All Clients	
Under 18 Years Old	3	1.5%
18 - 24 Years Old	22	10.7%
25 - 34 Years Old	66	32.2%
35 - 44 Years Old	74	36.1%
45 - 54 Years Old	28	13.7%
55 - 64 Years Old	11	5.4%
65+ Years Old	1	0.5%
Average Age of Clients	36.5 Years	

[31] Homeless is defined as: homeless without housing, homeless with housing (staying temporarily with family or friends), emergency shelter, or battered spouse shelter.

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated "Cuban/Haitian entrant" or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, Haitian Refugee Immigration Fairness Act, or those granted "special status" under the Refugee Education Assistance Act.

Lawful Permanent Resident – A non-citizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years, and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.