

# Annual Unduplicated Clients

SFY

# 2020

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This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2020.

ESA Briefing  
Book

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## Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2020, ESA served over 1.9 million clients, or one out of every four Washington State residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (AL TSA), this number comes to nearly 2 million clients. These figures count each client once, regardless of the number of services received or the number of months those services were received.

### TECHNICAL NOTES:

#### DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2020.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of September 2020.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of November 2020.

## Annual Unduplicated Clients Served, SFY 2019 and SFY 2020

	SFY 2019		SFY 2020	
	ESA Only <sup>1</sup>	DSHS Offices (ESA & HCS) <sup>2</sup>	ESA Only <sup>1</sup>	DSHS Offices (ESA & HCS) <sup>2</sup>
<b>All Programs</b>	<b>1,770,145</b>	<b>1,839,242</b>	<b>1,906,635</b>	<b>1,978,949</b>
<b>Aged, Blind or Disabled (ABD)</b>	33,773	34,611	32,946	33,882
<b>Additional Requirements-Emergent Needs (AREN)</b>	5,640	5,640	4,481	4,481
<b>Basic Food Employment and Training (BFET)</b>	16,387	16,484	14,356	14,469
<b>Basic Food (SNAP/FAP)</b>	1,094,026	1,130,257	1,111,097	1,149,552
<b>Consolidated Emergency Assistance (CEAP)</b>	2,343	2,343	5,378	5,378
<b>Diversion Cash Assistance (DCA)</b>	5,670	5,670	4,211	4,211
<b>Housing and Essential Needs (HEN) Referral</b>	11,812	11,813	8,889	8,890
<b>Medical Assistance (Non-Cash Related)<sup>3</sup></b>	235,099	307,130	231,064	306,440
<b>Ongoing Additional Requirements (OAR)</b>	375	388	420	430
<b>Pregnant Women Assistance (PWA)</b>	211	211	129	129

<sup>1</sup> ESA Offices Only is based on CSO of issuance and includes all ESA offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), (156 CSCC Southwest), 157 Childcare & HQ).

<sup>2</sup> DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

<sup>3</sup> The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2019 and SFY 2020 totals.

## Annual Unduplicated Clients Served, SFY 2019 and SFY 2020(continued)

	SFY 2019		SFY 2020	
	ESA Only <sup>4</sup>	DSHS Offices (ESA & HCS) <sup>5</sup>	ESA Only <sup>5</sup>	DSHS Offices (ESA & HCS) <sup>6</sup>
Refugee Cash Assistance (RCA)	711	711	742	742
Refugee and Immigrant Assistance (RIA) <sup>6</sup>	9,867	9,867	9,709	9,709
State Supplemental Payment (SSP)	27,682	43,679	27,864	43,390
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	107,636	107,639	121,954	121,963
Washington State Combined Application Project (WASHCAP)	69,791	86,168	68,552	85,562
Transitional Food Assistance (TFA)	72,942	73,083	70,477	70,614
Working Family Support (WFS)	62,062	62,064	57,606	57,620
Child Support	926,290	926,290	900,072	900,072
DCAP <sup>7</sup>	N/A	N/A	31,186	31,193
Pandemic-EBT <sup>8</sup>	N/A	N/A	676,226	678,615

<sup>4</sup> ESA Offices Only is based on CSO of issuance and includes all ESA offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), (156 CSCC Southwest), 157 Childcare & HQ)

<sup>5</sup> DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

<sup>6</sup> This number includes clients served by these ORIA programs: Promoting Refugee Integration, Mobility and Empowerment (PRIME), LEP Pathway and Naturalization Services.

<sup>7</sup> DCAP was activated on April 17, 2020, expanding the CEAP program to serve individuals and families eligible for DCAP under WAC 388-436-0055.

<sup>8</sup> USDA FNS has authorized states to provide Pandemic-EBT (P-EBT) benefits to households with children who receive free school meals. This is a SNAP benefit that replaces the value of school meals that these households do not receive due to school closures. P-EBT was authorized for March 2020 - June 2020.

## Annual Unduplicated Clients<sup>9</sup> Served, Adults and Children, by ESA Division<sup>10</sup>, SFY 2020

	SFY 2020				
	DSHS Offices (All ESA & HCS) <sup>11</sup>	ESA Only	CSD & HCS	CSD Only	DCS Only
<b>Total</b>	<b>1,978,949</b>	<b>1,906,635</b>	<b>1,441,826</b>	<b>1,367,153</b>	<b>900,072</b>
Adults	1,326,958	1,255,178	917,006	843,111	616,887
Children	647,821	647,287	524,768	523,990	279,067
Age Unknown <sup>12</sup>	4,170	4,170	52	52	4,118

<sup>9</sup> Age of client is based on age as of July 1, 2020.

<sup>10</sup> Community Services Division (CSD) and the Division of Child Support (DCS).

<sup>11</sup> DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

<sup>12</sup> These are DCS clients whose birth date information is not available.