

Other Programs

SFY

2021

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), Pregnant Women Assistance (PWA), Refugee Cash Assistance (RCA), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing
Book

Table of Contents

Other Programs Overview	4
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2020 and SFY 2021 ...	5
AREN Caseload, SFY 2012 – 2021	6
AREN Caseload as a Percent of the TANF Caseload, SFY 2012 – 2021	7
Average Monthly AREN Caseload by Service Type, SFY 2021	8
AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated	9
AREN Caseload by County of Residence, SFY 2021 Annual Unduplicated	13
AREN Client Demographics, SFY 2021 Annual Unduplicated	14
Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2020 and SFY 2021	16
CEAP Caseload, SFY 2012 – 2021	17
CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated	18
CEAP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, SFY 2021 Annual Unduplicated	22
CEAP Caseload by Home and Community Services Offices (HCS), SFY 2021 Annual Unduplicated	23
CEAP Caseload by County of Residence, SFY 2021 Annual Unduplicated	25
CEAP Client Demographics, SFY 2021 Annual Unduplicated	26
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2020 and SFY 2021	28
DCA Caseload, SFY 2012 – 2021	29
DCA Caseload by DSHS Region of Issuance and Residence, SFY 2021 Annual Unduplicated	30
DCA Caseload by County of Residence, SFY 2021 Annual Unduplicated	34
DCA Client Demographics, SFY 2021 Annual Unduplicated	35
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2020 and SFY 2021	37
OAR Caseload, SFY 2012 – 2021	38
Average Monthly OAR Caseload by Service Type, SFY 2021	39
OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot	40
OAR Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2021 Snapshot	44
OAR Caseload by Home and Community Services Office (HCS), June 2021 Snapshot	45
OAR Caseload by County of Residence, June 2021 Snapshot	47
OAR Client Demographics, June 2021 Snapshot	48
Selected Pregnant Women Assistance (PWA) Program Characteristics, SFY 2020 and SFY 2021	50
PWA Clients, SFY 2012 – 2021	51

PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated.....	52
PWA Clients by County of Residence, SFY 2021 Annual Unduplicated	56
PWA Client Demographics, SFY 2021 Annual Unduplicated	57
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2020 and SFY 2021	59
RCA Clients, SFY 2012 – 2021	60
RCA Clients by Country of Origin, SFY 2021 Annual Unduplicated	61
RCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated	62
RCA Caseload by County of Residence, SFY 2021 Annual Unduplicated.....	66
RCA Client Demographics, SFY 2021 Annual Unduplicated	67
Selected State Supplemental Payment (SSP) Program Characteristics, SFY 2020 and SFY 2021.....	69
SSP Clients SFY 2012 – 2021	70
SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot	71
SSP Clients by Home and Community Services Offices (HCS), June 201 Snapshot	76
SSP Clients by County of Residence, June 2021 Snapshot	78
SSP Client Demographics, June 2021 Snapshot.....	79
Selected Working Family Support (WFS) Program Characteristics, SFY 2020 and SFY 2021	81
WFS Caseload, SFY 2016 – 2021	82
WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot.....	83
WFS Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2021 Snapshot	87
WFS Caseload by Home and Community Services Office (HCS), June 2021 Snapshot	88
WFS Caseload by County of Residence, June 2021 Snapshot	90
WFS Client Demographics, June 2021 Snapshot	91

Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

Additional Requirements – Emergent Needs (AREN) – The program served an average of 33 cases each month in SFY 2021, a decrease of 77.6% compared to SFY 2020 (147 monthly cases). Pandemic moratoriums on both evictions and utility shut offs during SFY 2021 reduced use of the program.

Consolidated Emergency Assistance Program (CEAP) – The program served an average of 128 cases each month in SFY 2021, a decrease of 49.6% compared to SFY 2020 (254 monthly cases). The large caseload size starting in SFY 2020 was a result of emergency cash assistance offered in response to the COVID-19 pandemic. See the COVID-19 section [here](#) (see full document for the link) for DCAP and more details.

Diversion Cash Assistance (DCA) – The program served an average of 24 cases each month in SFY 2021, a decrease of 78.0% compared to SFY 2020 (109 monthly cases). Pandemic-related economic uncertainty likely reduced demand for this one-time assistance offered in lieu of TANF.

Ongoing Additional Requirements (OAR) – The program served an average of 234 cases each month in SFY 2021, a decrease of 8.6% compared to SFY 2020 (256 monthly cases).

Pregnant Women Assistance (PWA) – The program served an average of 2 clients each month in SFY 2021, a decrease of 95.6% compared to SFY 2020 (45 monthly clients). Pandemic-related temporary suspension of TANF time limits throughout SFY 2021 virtually eliminated need for this program.

Refugee Cash Assistance (RCA) – The program served an average of 175 cases each month in SFY 2021, a decrease of 34.7% compared to SFY 2020 (268 monthly cases). Pandemic-related reductions in refugee arrivals contributed to the decrease.

State Supplemental Payment (SSP) – The program served an average of 40,764 cases each month in SFY 2021, an increase of 1.1% compared to SFY 2020 (40,331 monthly cases).

Working Family Support (WFS) – The program served an average of 7,068 cases each month in SFY 2021, a decrease of 3.4% compared to SFY 2020 (7,316 monthly cases).

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data for this chapter was based on the ESA ACES database as of August 2021.
- The state population estimates are provided by OFM Forecasting Division.

DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration (ALISA).
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.
- All reports of 10-year client or caseload trends reflect the monthly average for each state fiscal year (SFY).

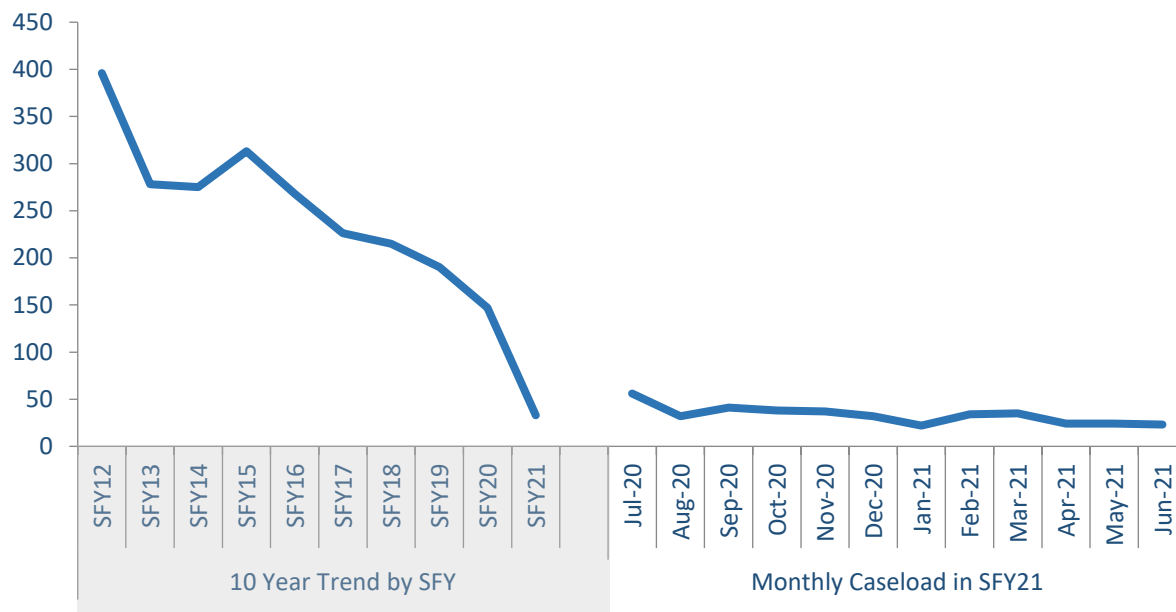
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	147 (49 - 222)	33 (22 - 56)	-77.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	403 (121 - 622)	92 (59 - 156)	-77.2% (Decrease)	↓
Average Number of Adults Per Month (Range)	140 (39 - 215)	31 (20 - 53)	-77.9% (Decrease)	↓
Average Number of Children Per Month (Range)	263 (82 - 407)	61 (39 - 103)	-76.8% (Decrease)	↓
State Population¹	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	65.3%	66.3%	1.0% Point (Increase)	↑
Average Persons Per Case	2.7	2.8	0.1 Point (Increase)	↑
Average Children Per Case	1.8	1.8	No Change	=
Average Children Per Adult	1.9	2.0	0.1 Point (Increase)	↑
Average Monthly Payment Per Case (Range)²	\$524.23 (\$503.66 - \$563.37)	\$577.82 (\$511.01 - \$638.64)	10.2% (Increase)	↑

¹ Source: Office of Financial Management (OFM) population estimates

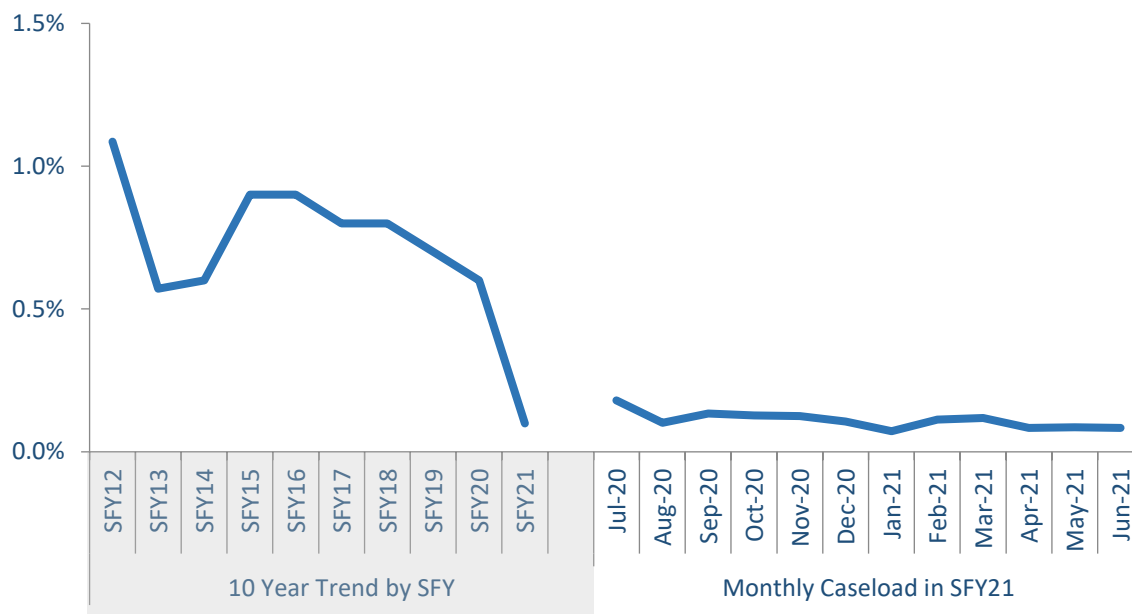
² Payments not adjusted for refunds

AREN Caseload, SFY 2012 – 2021



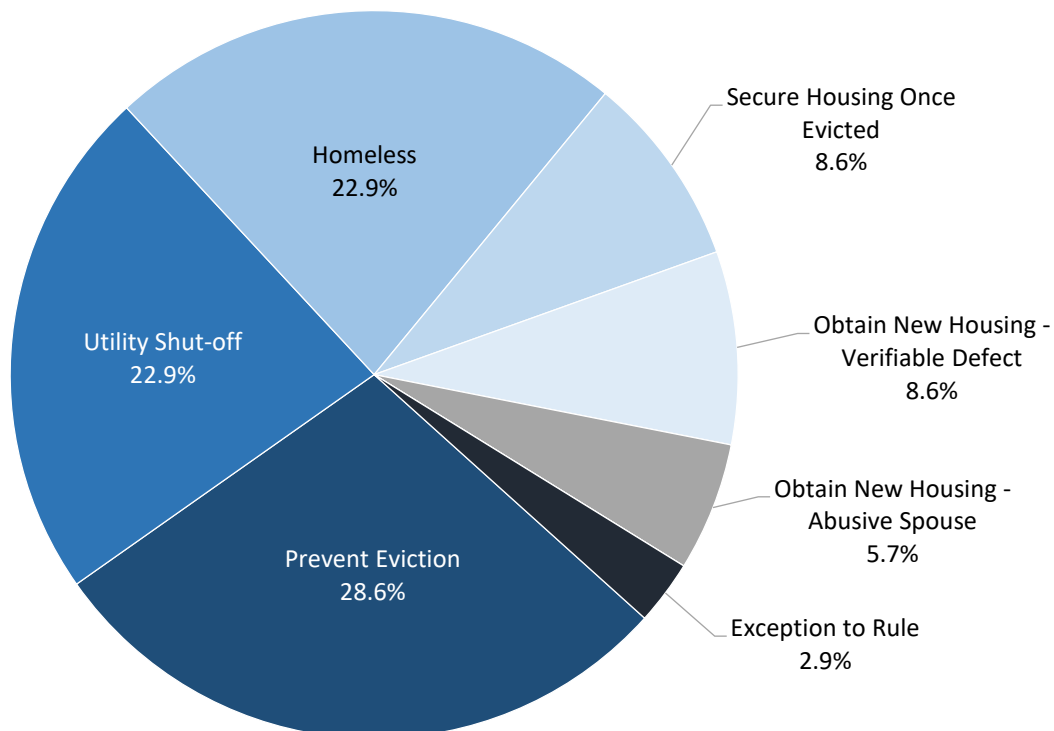
SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY12	396	SFY17	226
SFY13	278	SFY18	215
SFY14	275	SFY19	190
SFY15	313	SFY20	147
SFY16	268	SFY21	33

SFY 2021	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	56	156	\$32,171	\$574.48
August	32	95	\$16,963	\$530.10
September	41	122	\$22,290	\$543.66
October	38	89	\$24,268	\$638.64
November	37	100	\$19,514	\$527.40
December	32	93	\$20,013	\$625.39
January	22	62	\$11,578	\$526.29
February	34	90	\$17,374	\$511.01
March	35	101	\$21,954	\$627.26
April	24	70	\$13,738	\$572.42
May	24	64	\$14,562	\$606.74
June	23	59	\$14,391	\$625.68
Mo. Avg.	33	92	\$19,068	\$577.82

AREN Caseload as a Percent of the TANF Caseload, SFY 2012 – 2021

SFY 2021	TANF Caseload	AREN Caseload	% of TANF Caseload
July	31,100	56	0.2%
August	31,378	32	0.1%
September	30,498	41	0.1%
October	29,775	38	0.1%
November	29,511	37	0.1%
December	30,267	32	0.1%
January	30,455	22	0.1%
February	30,060	34	0.1%
March	29,433	35	0.1%
April	28,490	24	0.1%
May	27,917	24	0.1%
June	27,522	23	0.1%
Mo. Avg.	29,701	33	0.1%

Average Monthly AREN Caseload by Service Type, SFY 2021



AREN Case Type ³	Average Monthly AREN Caseload	
	# of Cases	% of Total
Prevent Eviction	10	28.6%
Utility Shut-off	8	22.9%
Homeless	8	22.9%
Secure Housing Once Evicted	3	8.6%
Obtain New Housing - Verifiable Defect	3	8.6%
Obtain New Housing - Abusive Spouse	2	5.7%
Exception to Rule	1	2.9%
Total Cases	35	100.0%

³ Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	108	28.3%	292	27.6%	108	28.3%	292	27.6%
Region 2 CSOs	98	25.7%	279	26.4%	93	24.4%	262	24.8%
Region 3 CSOs	175	45.9%	487	46.0%	180	47.2%	504	47.6%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	381	100.0%	1,058	100.0%	381	100.0%	1,058	100.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	1	0.3%	2	0.2%	1	0.3%	2	0.2%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	1	0.3%	4	0.4%	1	0.3%	4	0.4%
GOLDENDALE	2	0.5%	4	0.4%	3	0.8%	6	0.6%
KENNEWICK	8	2.1%	21	2.0%	8	2.1%	21	2.0%
MOSES LAKE	1	0.3%	2	0.2%	1	0.3%	2	0.2%
NEWPORT	3	0.8%	11	1.0%	3	0.8%	11	1.0%
OKANOGAN	1	0.3%	3	0.3%	1	0.3%	3	0.3%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	25	6.6%	68	6.4%	22	5.8%	65	6.1%
SPOKANE TRENT	32	8.4%	94	8.9%	34	8.9%	95	9.0%
SUNNYSIDE	2	0.5%	6	0.6%	1	0.3%	4	0.4%
TOPPENISH	2	0.5%	6	0.6%	2	0.5%	6	0.6%
WALLA WALLA	2	0.5%	7	0.7%	2	0.5%	7	0.7%
WENATCHEE	5	1.3%	11	1.0%	4	1.0%	9	0.9%
WHITE SALMON	1	0.3%	2	0.2%	1	0.3%	2	0.2%
YAKIMA	22	5.8%	51	4.8%	24	6.3%	55	5.2%
Region 1 Total	108	28.3%	292	27.6%	108	28.3%	292	27.6%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	4	1.0%	10	0.9%	4	1.0%	10	0.9%
AUBURN	11	2.9%	33	3.1%	7	1.8%	26	2.5%
BELLINGHAM	8	2.1%	21	2.0%	8	2.1%	21	2.0%
BELLTOWN	10	2.6%	27	2.6%	11	2.9%	27	2.6%
CAPITOL HILL	3	0.8%	8	0.8%	4	1.0%	8	0.8%
EVERETT	8	2.1%	24	2.3%	9	2.4%	25	2.4%
FEDERAL WAY	4	1.0%	7	0.7%	4	1.0%	7	0.7%
KING EASTSIDE	12	3.1%	39	3.7%	12	3.1%	38	3.6%
KING NORTH	8	2.1%	22	2.1%	6	1.6%	18	1.7%
KING SOUTH	6	1.6%	22	2.1%	6	1.6%	21	2.0%
MT VERNON	4	1.0%	14	1.3%	3	0.8%	12	1.1%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	3	0.8%	7	0.7%	2	0.5%	4	0.4%
RENTON	3	0.8%	6	0.6%	4	1.0%	7	0.7%
SKY VALLEY	8	2.1%	21	2.0%	2	0.5%	5	0.5%
SMOKEY POINT	0	0.0%	0	0.0%	6	1.6%	18	1.7%
WHITE CENTER	6	1.6%	18	1.7%	5	1.3%	15	1.4%
Region 2 Total	98	25.7%	279	26.4%	93	24.4%	262	24.8%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	5	1.3%	17	1.6%	4	1.0%	15	1.4%
BREMERTON	3	0.8%	10	0.9%	3	0.8%	10	0.9%
CHEHALIS	5	1.3%	10	0.9%	5	1.3%	10	0.9%
COLUMBIA RIVER	28	7.3%	79	7.5%	28	7.3%	79	7.5%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	30	7.9%	73	6.9%	30	7.9%	73	6.9%
LAKEWOOD	39	10.2%	127	12.0%	43	11.3%	139	13.1%
LONG BEACH	1	0.3%	3	0.3%	1	0.3%	3	0.3%
OLYMPIA	13	3.4%	35	3.3%	18	4.7%	51	4.8%
PIERCE NORTH	11	2.9%	28	2.6%	13	3.4%	34	3.2%
PIERCE SOUTH	20	5.2%	58	5.5%	17	4.5%	46	4.3%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	3	0.8%	9	0.9%	3	0.8%	9	0.9%
PUYALLUP VALLEY	9	2.4%	18	1.7%	7	1.8%	15	1.4%
SHELTON	6	1.6%	14	1.3%	6	1.6%	14	1.3%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	2	0.5%	6	0.6%	2	0.5%	6	0.6%
Region 3 Total	175	45.9%	487	46.0%	180	47.2%	504	47.6%

AREN Caseload by County of Residence, SFY 2021 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	0.3%	2	0.2%	Lewis	5	1.3%	10	0.9%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	6	1.6%	13	1.2%	Mason	6	1.6%	14	1.3%
Chelan	3	0.8%	6	0.6%	Okanogan	1	0.3%	3	0.3%
Clallam	0	0.0%	0	0.0%	Pacific	1	0.3%	3	0.3%
Clark	28	7.3%	79	7.5%	Pend Oreille	3	0.8%	11	1.0%
Columbia	1	0.3%	2	0.2%	Pierce	80	21.0%	234	22.1%
Cowlitz	30	7.9%	73	6.9%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.3%	3	0.3%	Skagit	3	0.8%	12	1.1%
Ferry	0	0.0%	0	0.0%	Skamania	2	0.5%	6	0.6%
Franklin	2	0.5%	8	0.8%	Snohomish	21	5.5%	58	5.5%
Garfield	0	0.0%	0	0.0%	Spokane	56	14.7%	160	15.1%
Grant	0	0.0%	0	0.0%	Stevens	0	0.0%	0	0.0%
Grays Harbor	4	1.0%	15	1.4%	Thurston	18	4.7%	51	4.8%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	3	0.8%	9	0.9%	Walla Walla	1	0.3%	5	0.5%
King	61	16.0%	171	16.2%	Whatcom	8	2.1%	21	2.0%
Kitsap	3	0.8%	10	0.9%	Whitman	1	0.3%	2	0.2%
Kittitas	1	0.3%	4	0.4%	Yakima	27	7.1%	65	6.1%
Klickitat	4	1.0%	8	0.8%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	381	100.0%	1,058	100.0%

AREN Client Demographics, SFY 2021 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,058	100.0%	376	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	664	62.8%	321	85.4%
Male	394	37.2%	55	14.6%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	200	18.9%	56	14.9%
Not Hispanic or Latino⁴	858	81.1%	320	85.1%
White	428	40.5%	182	48.4%
Black/African American	234	22.1%	74	19.7%
Asian/Pacific Islander	30	2.8%	16	4.3%
American Indian/Alaska Native	34	3.2%	14	3.7%
Two or More Races	62	5.9%	13	3.5%
Race Not Reported	70	6.6%	21	5.6%

Marital Status	All Adults	
	# of Clients	% of Total Adults
Separated	38	10.1%
Married	54	14.4%
Never Married	228	60.6%
Divorced	53	14.1%
Widowed	2	0.5%
Not Reported/Unidentifiable	1	0.3%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	1,025	96.9%	356	94.7%
Resident Noncitizen	32	3.0%	20	5.3%
U.S. National⁵	1	0.1%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

⁴ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics, SFY 2021 Annual Unduplicated (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Homeless Status	<u>All Clients</u>		<u>All Adults</u>	
Homeless ⁶	94	8.9%	38	10.1%
Education Status	<u>All Adults</u>			
Less than a High School Diploma	79		21.0%	
High School Graduate or GED	181		48.1%	
Some College or College Degree	115		30.6%	
Not Reported/Unidentifiable	1		0.3%	
Age	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	40	3.8%	N/A	
1 – 5 Years Old	285	26.9%		
6 – 10 Years Old	183	17.3%		
11 – 15 Years Old	127	12.0%		
16 – 17 Years Old	47	4.4%		
18 – 24 Years Old	73	6.9%	73	19.4%
25 – 34 Years Old	174	16.4%	174	46.3%
35 – 44 Years Old	97	9.2%	97	25.8%
45 – 54 Years Old	29	2.7%	29	7.7%
55 – 64 Years Old	3	0.3%	3	0.8%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	6.8 Years			
Average Age of Adults	32.0 Years			

⁶ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

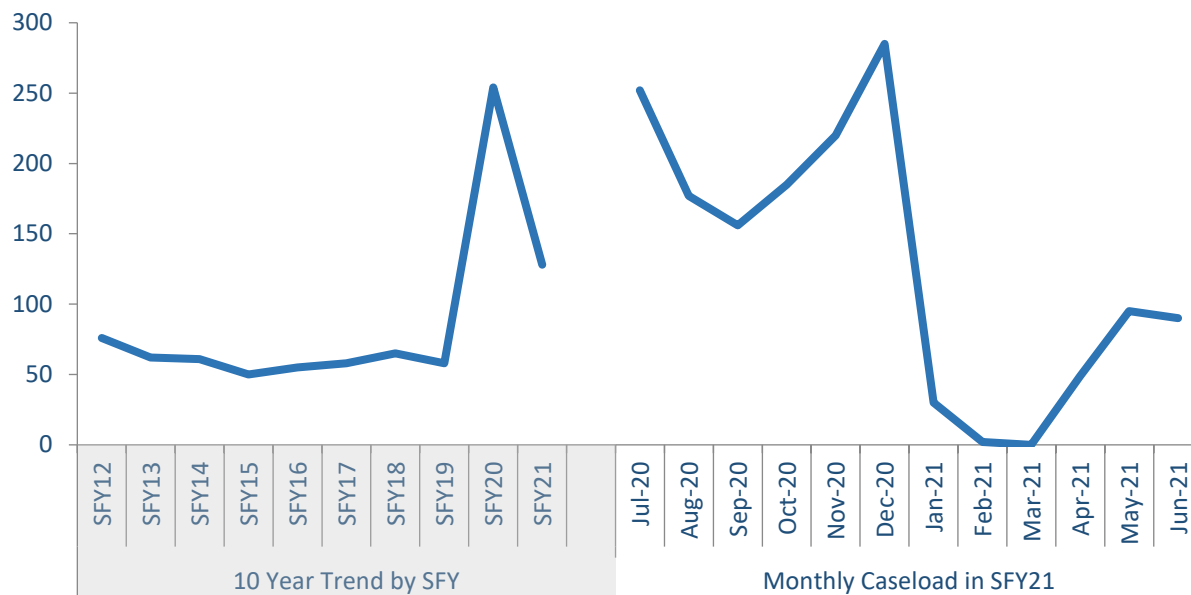
Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	254 (28 - 1,177)	128 (0 - 285)	-49.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	391 (88 - 1,294)	172 (0 - 309)	-56.0% (Decrease)	↓
Average Number of Adults Per Month (Range)	277 (35 - 1,216)	134 (0 - 293)	-51.6% (Decrease)	↓
Average Number of Children Per Month (Range)	114 (53 - 187)	38 (0 - 150)	-66.7% (Decrease)	↓
State Population ⁷	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	29.2%	22.1%	-7.1% Point (Decrease)	↓
Average Persons Per Case	1.5	1.3	-0.2 Point (Decrease)	↓
Average Children Per Case	0.4	0.3	-0.1 Point (Decrease)	↓
Average Children Per Adult	0.4	0.3	-0.1 Point (Decrease)	↓
Average Monthly Payment Per Case (Range) ⁸	\$350.87 (\$321.09 - \$515.29)	\$337.93 (\$0 - \$511.50)	-3.7% (Decrease)	↓

⁷ Source: Office of Financial Management (OFM) population estimates

⁸ Payments not adjusted for refunds.

CEAP Caseload, SFY 2012 – 2021



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY12	76	SFY17	58
SFY13	62	SFY18	65
SFY14	61	SFY19	58
SFY15	50	SFY20	254
SFY16	55	SFY21	128

SFY 2021	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	252	266	\$76,723	\$304.46
August	177	195	\$58,814	\$332.28
September	156	174	\$51,396	\$329.46
October	185	202	\$61,524	\$332.56
November	220	245	\$72,644	\$330.20
December	285	309	\$93,272	\$327.27
January	30	47	\$10,704	\$356.80
February	2	7	\$1,023	\$511.50
March	0	0	\$0	\$0.00
April	49	135	\$21,040	\$429.39
May	95	260	\$37,570	\$395.47
June	90	225	\$34,344	\$381.60
Mo. Avg.	128	172	\$43,255	\$337.93

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	360	23.4%	525	26.5%	419	27.2%	591	29.9%
Region 2 CSOs	532	34.5%	665	33.6%	584	37.9%	740	37.4%
Region 3 CSOs	583	37.9%	722	36.5%	537	34.9%	648	32.7%
CSCCs	65	4.2%	67	3.4%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	1,540	100.0%	1,979	100.0%	1,540	100.0%	1,979	100.0%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	10	0.6%	13	0.7%	9	0.6%	11	0.6%
COLFAX	6	0.4%	11	0.6%	5	0.3%	5	0.3%
COLVILLE	12	0.8%	14	0.7%	9	0.6%	10	0.5%
ELLENSBURG	5	0.3%	7	0.4%	5	0.3%	5	0.3%
GOLDENDALE	1	0.1%	1	0.1%	1	0.1%	1	0.1%
KENNEWICK	43	2.8%	54	2.7%	53	3.4%	76	3.8%
MOSES LAKE	30	1.9%	59	3.0%	26	1.7%	76	3.8%
NEWPORT	4	0.3%	4	0.2%	7	0.5%	8	0.4%
OKANOGAN	22	1.4%	25	1.3%	28	1.8%	37	1.9%
REPUBLIC	1	0.1%	4	0.2%	1	0.1%	4	0.2%
SPOKANE MAPLE	48	3.1%	71	3.6%	72	4.7%	87	4.4%
SPOKANE TRENT	56	3.6%	67	3.4%	69	4.5%	82	4.1%
SUNNYSIDE	21	1.4%	40	2.0%	18	1.2%	21	1.1%
TOPPENISH	16	1.0%	25	1.3%	11	0.7%	15	0.8%
WALLA WALLA	16	1.0%	21	1.1%	16	1.0%	18	0.9%
WENATCHEE	16	1.0%	24	1.2%	26	1.7%	29	1.5%
WHITE SALMON	7	0.5%	10	0.5%	4	0.3%	8	0.4%
YAKIMA	46	3.0%	75	3.8%	59	3.8%	98	5.0%
Region 1 Total	360	23.4%	525	26.5%	419	27.2%	591	29.9%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	21	1.4%	20	1.0%	37	2.4%	39	2.0%
AUBURN	55	3.6%	63	3.2%	33	2.1%	41	2.1%
BELLINGHAM	44	2.9%	56	2.8%	48	3.1%	58	2.9%
BELLTOWN	52	3.4%	59	3.0%	53	3.4%	56	2.8%
CAPITOL HILL	30	1.9%	34	1.7%	20	1.3%	24	1.2%
EVERETT	32	2.1%	41	2.1%	52	3.4%	70	3.5%
FEDERAL WAY	26	1.7%	37	1.9%	24	1.6%	24	1.2%
KING EASTSIDE	14	0.9%	21	1.1%	21	1.4%	27	1.4%
KING NORTH	26	1.7%	34	1.7%	35	2.3%	44	2.2%
KING SOUTH	54	3.5%	75	3.8%	53	3.4%	73	3.7%
MT VERNON	18	1.2%	30	1.5%	26	1.7%	33	1.7%
OAK HARBOR	7	0.5%	13	0.7%	10	0.6%	12	0.6%
RAINIER	23	1.5%	29	1.5%	30	1.9%	35	1.8%
RENTON	31	2.0%	35	1.8%	35	2.3%	54	2.7%
SKY VALLEY	12	0.8%	15	0.8%	7	0.5%	10	0.5%
SMOKEY POINT	34	2.2%	38	1.9%	48	3.1%	60	3.0%
WHITE CENTER	53	3.4%	65	3.3%	52	3.4%	80	4.0%
Region 2 Total	532	34.5%	665	33.6%	584	37.9%	740	37.4%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	22	1.4%	33	1.7%	22	1.4%	33	1.7%
BREMERTON	30	1.9%	31	1.6%	46	3.0%	51	2.6%
CHEHALIS	12	0.8%	16	0.8%	20	1.3%	27	1.4%
COLUMBIA RIVER	80	5.2%	98	5.0%	84	5.5%	100	5.1%
FORKS	5	0.3%	8	0.4%	5	0.3%	4	0.2%
KELSO	38	2.5%	49	2.5%	33	2.1%	40	2.0%
LAKEWOOD	35	2.3%	53	2.7%	44	2.9%	57	2.9%
LONG BEACH	4	0.3%	3	0.2%	4	0.3%	2	0.1%
OLYMPIA	64	4.2%	78	3.9%	65	4.2%	85	4.3%
PIERCE NORTH	122	7.9%	141	7.1%	57	3.7%	62	3.1%
PIERCE SOUTH	48	3.1%	64	3.2%	49	3.2%	63	3.2%
PORT ANGELES	13	0.8%	15	0.8%	20	1.3%	20	1.0%
PORT TOWNSEND	11	0.7%	18	0.9%	7	0.5%	10	0.5%
PUYALLUP VALLEY	52	3.4%	58	2.9%	58	3.8%	66	3.3%
SHELTON	43	2.8%	53	2.7%	20	1.3%	23	1.2%
SOUTH BEND	1	0.1%	1	0.1%	3	0.2%	5	0.3%
STEVENSON	3	0.2%	3	0.2%	0	0.0%	0	0.0%
Region 3 Total	583	37.9%	722	36.5%	537	34.9%	648	32.7%

CEAP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, SFY 2021 Annual Unduplicated

Customer Service Contact Centers (CSCC)	# of Cases	Office of Issuance		# of Clients	% of State Total
		% of State Total			
CSCC CENTRAL SOUND	13	0.8%		14	0.7%
CSCC NORTHEAST	15	1.0%		16	0.8%
CSCC NORTHWEST	7	0.5%		7	0.4%
CSCC SOUTH SOUND	11	0.7%		11	0.6%
CSCC SOUTHEAST	13	0.8%		13	0.7%
CSCC SOUTHWEST	6	0.4%		6	0.3%
CSCC WASHCAP	0	0.0%		0	0.0%
CSCC Total	65	4.2%		67	3.4%

Other Locations	# of Cases	Office of Issuance		# of Clients	% of State Total
		% of State Total			
DDA LTC SPECIALTY UNIT	0	0.0%		0	0.0%
MEDICAL ELIG DET SVC	0	0.0%		0	0.0%
Health Care Authority	0	0.0%		0	0.0%
Port Gamble S'Klallam Tribe (PGST)	0	0.0%		0	0.0%
Other Locations Total	0	0.0%		0	0.0%

CEAP Caseload by Home and Community Services Offices (HCS), SFY 2021 Annual Unduplicated

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	Cases	% of State Total	Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	0	0.0%	0	0.0%
Region 1 Total	0	0.0%	0	0.0%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	Cases	% of State Total	Clients	% of State Total
ALDERWOOD HCS	0	0.0%	0	0.0%
BELLINGHAM HCS	0	0.0%	0	0.0%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	0	0.0%	0	0.0%
MOUNT VERNON HCS	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	0	0.0%	0	0.0%

Caseload by Home and Community Services Offices (HCS), SFY 2021 Annual Unduplicated (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	0	0.0%	0	0.0%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	0	0.0%	0	0.0%

CEAP Caseload by County of Residence, SFY 2021 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	0.1%	3	0.2%	Lewis	20	1.3%	27	1.4%
Asotin	9	0.6%	11	0.6%	Lincoln	4	0.3%	4	0.2%
Benton	39	2.5%	58	2.9%	Mason	20	1.3%	23	1.2%
Chelan	14	0.9%	16	0.8%	Okanogan	28	1.8%	37	1.9%
Clallam	25	1.6%	24	1.2%	Pacific	7	0.5%	7	0.4%
Clark	84	5.5%	100	5.1%	Pend Oreille	7	0.5%	8	0.4%
Columbia	1	0.1%	1	0.1%	Pierce	208	13.5%	248	12.5%
Cowlitz	33	2.1%	40	2.0%	San Juan	0	0.0%	0	0.0%
Douglas	12	0.8%	13	0.7%	Skagit	26	1.7%	33	1.7%
Ferry	1	0.1%	4	0.2%	Skamania	0	0.0%	0	0.0%
Franklin	14	0.9%	18	0.9%	Snohomish	144	9.4%	179	9.0%
Garfield	0	0.0%	0	0.0%	Spokane	137	8.9%	165	8.3%
Grant	24	1.6%	73	3.7%	Stevens	9	0.6%	10	0.5%
Grays Harbor	22	1.4%	33	1.7%	Thurston	65	4.2%	85	4.3%
Island	10	0.6%	12	0.6%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	7	0.5%	10	0.5%	Walla Walla	15	1.0%	17	0.9%
King	356	23.1%	458	23.1%	Whatcom	48	3.1%	58	2.9%
Kitsap	46	3.0%	51	2.6%	Whitman	5	0.3%	5	0.3%
Kittitas	5	0.3%	5	0.3%	Yakima	88	5.7%	134	6.8%
Klickitat	5	0.3%	9	0.5%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	1,540	100.0%	1,979	100.0%

CEAP Client Demographics, SFY 2021 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,979	100.0%	1,585	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	878	44.4%	689	43.5%
Male	1,101	55.6%	896	56.5%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	430	21.7%	257	16.2%
Not Hispanic or Latino⁹	1,549	78.3%	1,328	83.8%
White	964	48.7%	869	54.8%
Black/African American	245	12.4%	203	12.8%
Asian/Pacific Islander	63	3.2%	53	3.3%
American Indian/Alaska Native	133	6.7%	104	6.6%
Two or More Races	59	3.0%	44	2.8%
Race Not Reported	85	4.3%	55	3.5%

Marital Status	All Adults	
	# of Clients	% of Total Adults
Separated	118	7.4%
Married	81	5.1%
Never Married	989	62.4%
Divorced	300	18.9%
Widowed	29	1.8%
Not Reported/Unidentifiable	68	4.3%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	1,648	83.3%	1,422	89.7%
Resident Noncitizen	35	1.8%	29	1.8%
U.S. National¹⁰	4	0.2%	2	0.1%
Undocumented Noncitizen¹¹	264	13.3%	126	7.9%
Not Reported/Unidentifiable	28	1.4%	6	0.4%

⁹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹⁰ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

¹¹ CEAP is one of the few programs that an undocumented noncitizen is qualified to receive.

CEAP Client Demographics, SFY 2021 Annual Unduplicated (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹²	734	37.1%	682	43.0%

Education Status	All Adults	
Less than a High School Diploma	433	27.3%
High School Graduate or GED	743	46.9%
Some College or College Degree	390	24.6%
Not Reported/Unidentifiable	19	1.2%

Age	All Clients		All Adults	
< 1 Year Old	17	0.9%	N/A	
1 – 5 Years Old	103	5.2%		
6 – 10 Years Old	107	5.4%		
11 – 15 Years Old	110	5.6%		
16 – 17 Years Old	57	2.9%		
18 – 24 Years Old	161	8.1%	161	10.2%
25 – 34 Years Old	498	25.2%	498	31.4%
35 – 44 Years Old	479	24.2%	479	30.2%
45 – 54 Years Old	296	15.0%	296	18.7%
55 – 64 Years Old	142	7.2%	142	9.0%
65+ Years Old	9	0.5%	9	0.6%
Average Age of Children	9.0 Years			
Average Age of Adults	38.2 Years			

Length of Stay	
Average Length of Stay ¹³	1.5 Months

¹² Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

¹³ Average cumulative months adult clients received CEAP since July 1997.

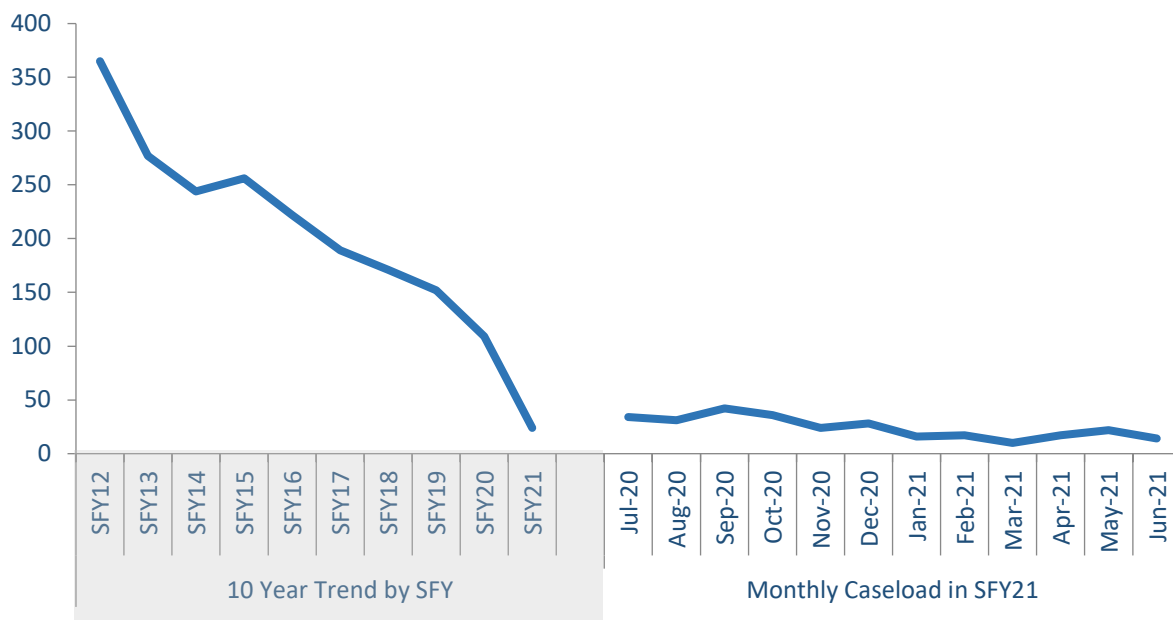
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	109 (30 - 179)	24 (10 - 42)	-78.0% (Decrease)	↓
Average Number of Persons Per Month (Range)	351 (89 - 571)	84 (35 - 149)	-76.1% (Decrease)	↓
Average Number of Adults Per Month (Range)	137 (38 - 218)	30 (12 - 50)	-78.1% (Decrease)	↓
Average Number of Children Per Month (Range)	214 (51 - 353)	54 (23 - 99)	-74.8% (Decrease)	↓
State Population ¹⁴	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	61.0%	64.3%	3.3% Point (Increase)	↑
Average Persons Per Case	3.2	3.5	0.3 Point (Increase)	↑
Average Children Per Case	2.0	2.3	0.3 Point (Increase)	↑
Average Children Per Adult	1.6	1.8	0.2 Point (Increase)	↑
Average Monthly Payment Per Case (Range) ¹⁵	\$1,180.53 (\$1,137.34 - \$1,211.96)	\$1,184.02 (\$1,105.13 - \$1,239.02)	0.3% (Increase)	↑

¹⁴ Source: Office of Financial Management (OFM) population estimates

¹⁵ Payments not adjusted for refunds

DCA Caseload, SFY 2012 – 2021



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY12	365	SFY17	189
SFY13	277	SFY18	171
SFY14	244	SFY19	152
SFY15	256	SFY20	109
SFY16	222	SFY21	24

SFY 2021	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	34	110	\$40,796.57	\$1,199.90
August	31	103	\$34,802.14	\$1,122.65
September	42	149	\$50,550.36	\$1,203.58
October	36	120	\$41,742.40	\$1,159.51
November	24	93	\$27,558.90	\$1,148.29
December	28	105	\$33,308.30	\$1,189.58
January	16	62	\$19,824.25	\$1,239.02
February	17	62	\$18,787.26	\$1,105.13
March	10	35	\$12,090.00	\$1,209.00
April	17	48	\$19,225.31	\$1,130.90
May	22	69	\$25,366.04	\$1,153.00
June	14	47	\$16,947.00	\$1,210.50
Mo. Avg.	24	84	\$28,416.54	\$1,184.02

DCA Caseload by DSHS Region of Issuance and Residence, SFY 2021 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	85	29.2%	305	30.4%	84	28.9%	303	30.2%
Region 2 CSOs	83	28.5%	288	28.7%	82	28.2%	286	28.5%
Region 3 CSOs	123	42.3%	410	40.9%	125	43.0%	414	41.3%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	291	100.0%	1,003	100.0%	291	100.0%	1,003	100.0%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	2	0.7%	6	0.6%	2	0.7%	6	0.6%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	4	1.4%	14	1.4%	4	1.4%	14	1.4%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	15	5.2%	56	5.6%	15	5.2%	56	5.6%
MOSES LAKE	2	0.7%	5	0.5%	2	0.7%	5	0.5%
NEWPORT	1	0.3%	6	0.6%	1	0.3%	6	0.6%
OKANOGAN	1	0.3%	3	0.3%	1	0.3%	3	0.3%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	14	4.8%	45	4.5%	14	4.8%	45	4.5%
SPOKANE TRENT	25	8.6%	94	9.4%	24	8.2%	92	9.2%
SUNNYSIDE	4	1.4%	12	1.2%	4	1.4%	12	1.2%
TOPPENISH	3	1.0%	12	1.2%	2	0.7%	10	1.0%
WALLA WALLA	0	0.0%	0	0.0%	1	0.3%	2	0.2%
WENATCHEE	2	0.7%	7	0.7%	2	0.7%	7	0.7%
WHITE SALMON	2	0.7%	7	0.7%	2	0.7%	7	0.7%
YAKIMA	10	3.4%	38	3.8%	10	3.4%	38	3.8%
Region 1 Total	85	29.2%	305	30.4%	84	28.9%	303	30.2%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	5	1.7%	14	1.4%	5	1.7%	14	1.4%
AUBURN	9	3.1%	38	3.8%	9	3.1%	38	3.8%
BELLINGHAM	2	0.7%	9	0.9%	2	0.7%	9	0.9%
BELLTOWN	3	1.0%	9	0.9%	3	1.0%	9	0.9%
CAPITOL HILL	1	0.3%	4	0.4%	1	0.3%	4	0.4%
EVERETT	2	0.7%	4	0.4%	2	0.7%	4	0.4%
FEDERAL WAY	12	4.1%	44	4.4%	12	4.1%	44	4.4%
KING EASTSIDE	2	0.7%	4	0.4%	2	0.7%	4	0.4%
KING NORTH	4	1.4%	15	1.5%	4	1.4%	15	1.5%
KING SOUTH	13	4.5%	52	5.2%	13	4.5%	52	5.2%
MT VERNON	4	1.4%	13	1.3%	4	1.4%	13	1.3%
OAK HARBOR	2	0.7%	5	0.5%	2	0.7%	5	0.5%
RAINIER	3	1.0%	14	1.4%	3	1.0%	14	1.4%
RENTON	7	2.4%	19	1.9%	7	2.4%	19	1.9%
SKY VALLEY	3	1.0%	11	1.1%	3	1.0%	11	1.1%
SMOKEY POINT	3	1.0%	7	0.7%	3	1.0%	7	0.7%
WHITE CENTER	8	2.7%	26	2.6%	7	2.4%	24	2.4%
Region 2 Total	83	28.5%	288	28.7%	82	28.2%	286	28.5%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	3	1.0%	10	1.0%	3	1.0%	10	1.0%
BREMERTON	6	2.1%	28	2.8%	6	2.1%	28	2.8%
CHEHALIS	3	1.0%	9	0.9%	3	1.0%	9	0.9%
COLUMBIA RIVER	29	10.0%	92	9.2%	30	10.3%	94	9.4%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	9	3.1%	31	3.1%	9	3.1%	31	3.1%
LAKEWOOD	13	4.5%	43	4.3%	13	4.5%	43	4.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	11	3.8%	30	3.0%	12	4.1%	32	3.2%
PIERCE NORTH	20	6.9%	61	6.1%	19	6.5%	59	5.9%
PIERCE SOUTH	14	4.8%	49	4.9%	15	5.2%	51	5.1%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	10	3.4%	38	3.8%	10	3.4%	38	3.8%
SHELTON	5	1.7%	19	1.9%	5	1.7%	19	1.9%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	123	42.3%	410	40.9%	125	43.0%	414	41.3%

DCA Caseload by County of Residence, SFY 2021 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	0.3%	3	0.3%	Lewis	3	1.0%	9	0.9%
Asotin	2	0.7%	6	0.6%	Lincoln	0	0.0%	0	0.0%
Benton	7	2.4%	22	2.2%	Mason	5	1.7%	19	1.9%
Chelan	1	0.3%	4	0.4%	Okanogan	1	0.3%	3	0.3%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	30	10.3%	94	9.4%	Pend Oreille	1	0.3%	6	0.6%
Columbia	0	0.0%	0	0.0%	Pierce	57	19.6%	191	19.0%
Cowlitz	8	2.7%	29	2.9%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.3%	3	0.3%	Skagit	4	1.4%	13	1.3%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	8	2.7%	34	3.4%	Snohomish	13	4.5%	36	3.6%
Garfield	0	0.0%	0	0.0%	Spokane	38	13.1%	137	13.7%
Grant	1	0.3%	2	0.2%	Stevens	4	1.4%	14	1.4%
Grays Harbor	3	1.0%	10	1.0%	Thurston	12	4.1%	32	3.2%
Island	2	0.7%	5	0.5%	Wahkiakum	1	0.3%	2	0.2%
Jefferson	0	0.0%	0	0.0%	Walla Walla	1	0.3%	2	0.2%
King	61	21.0%	223	22.2%	Whatcom	2	0.7%	9	0.9%
Kitsap	6	2.1%	28	2.8%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	16	5.5%	60	6.0%
Klickitat	2	0.7%	7	0.7%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	291	100.0%	1,003	100.0%

DCA Client Demographics, SFY 2021 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,003	100.0%	365	100.0%

Gender		All Clients		All Adults	
Female		590	58.8%	279	76.4%
Male		413	41.2%	86	23.6%
Unknown		0	0.0%	0	0.0%

Ethnicity and Race		All Clients		All Adults	
Hispanic or Latino		229	22.8%	69	18.9%
Not Hispanic or Latino¹⁶		774	77.2%	296	81.1%
	White	366	36.5%	162	44.4%
	Black/African American	207	20.6%	69	18.9%
	Asian/Pacific Islander	88	8.8%	34	9.3%
	American Indian/Alaska Native	25	2.5%	8	2.2%
	Two or More Races	40	4.0%	11	3.0%
	Race Not Reported	48	4.8%	12	3.3%

Marital Status		All Adults	
Separated		30	8.2%
Married		91	24.9%
Never Married		184	50.4%
Divorced		56	15.3%
Widowed		3	0.8%
Not Reported/Unidentifiable		1	0.3%

Citizenship Status		All Clients		All Adults	
U.S. Citizen		960	95.7%	337	92.3%
Resident Noncitizen		42	4.2%	27	7.4%
U.S. National¹⁷		1	0.1%	1	0.3%
Not Reported/Unidentifiable		0	0.0%	0	0.0%

¹⁶ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹⁷ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics, SFY 2021 Annual Unduplicated (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

<u>Homeless Status</u>	<u>All Clients</u>		<u>All Adults</u>	
Homeless ¹⁸	54	5.4%	20	5.5%

<u>Education Status</u>	<u>All Adults</u>	
Less than a High School Diploma	55	15.1%
High School Graduate or GED	183	50.1%
Some College or College Degree	126	34.5%
Not Reported/Unidentifiable	1	0.3%

<u>Age</u>	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	28	2.8%	N/A	
1 – 5 Years Old	205	20.4%		
6 – 10 Years Old	215	21.4%		
11 – 15 Years Old	142	14.2%		
16 – 17 Years Old	48	4.8%		
18 – 24 Years Old	38	3.8%	38	10.4%
25 – 34 Years Old	178	17.7%	178	48.8%
35 – 44 Years Old	113	11.3%	113	31.0%
45 – 54 Years Old	31	3.1%	31	8.5%
55 – 64 Years Old	5	0.5%	5	1.4%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	7.8 Years			
Average Age of Adults	33.6 Years			

<u>Length of Stay</u>	
Average Length of Stay ¹⁹	1.7 Months

¹⁸ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

¹⁹ Average cumulative number of months adult clients received DCA since July 1997.

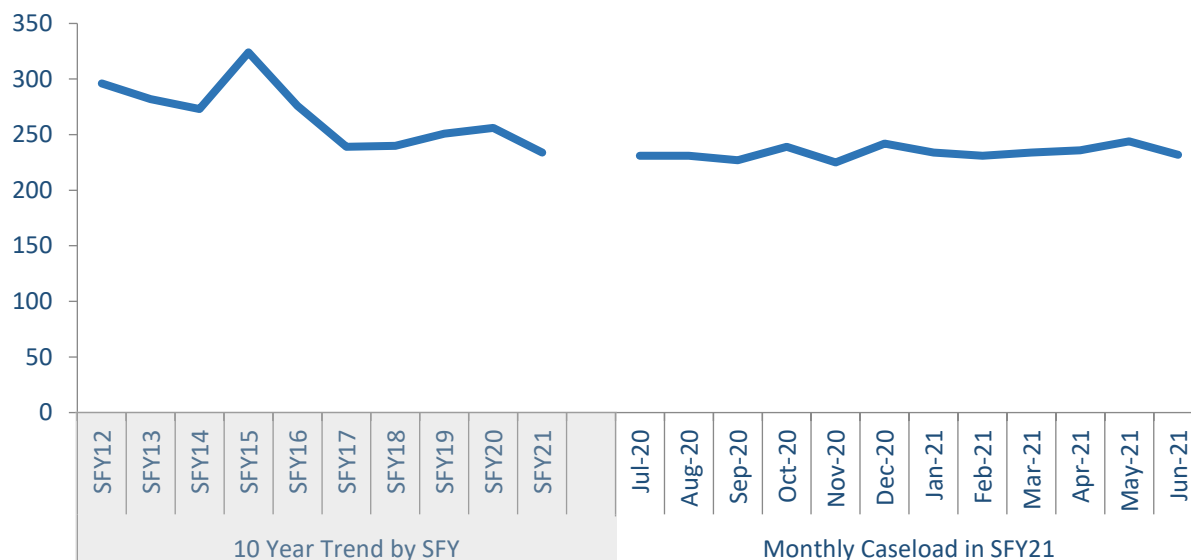
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	256 (243 - 270)	234 (225 - 244)	-8.6% (Decrease)	↓
Average Number of Persons Per Month (Range)	264 (249 - 278)	239 (230 - 254)	-9.5% (Decrease)	↓
Average Number of Adults Per Month (Range)	255 (243 - 269)	234 (225 - 245)	-8.2% (Decrease)	↓
Average Number of Children Per Month (Range)	10 (6 - 15)	6 (4 - 9)	-40.0% (Decrease)	↓
State Population ²⁰	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	3.8%	2.5%	-1.3% Point (Decrease)	↓
Average Persons Per Case	1.0	1.0	No Change	=
Average Children Per Case	Trace	Trace	No Change	=
Average Children Per Adult	Trace	Trace	No Change	=
Average Monthly Payment Per Case (Range) ²¹	\$53.68 (\$48.85 - \$61.88)	\$48.89 (\$45.10 - \$55.10)	-8.9% (Decrease)	↓

²⁰ Source: Office of Financial Management (OFM) population estimates

²¹ Payments not adjusted for refunds.

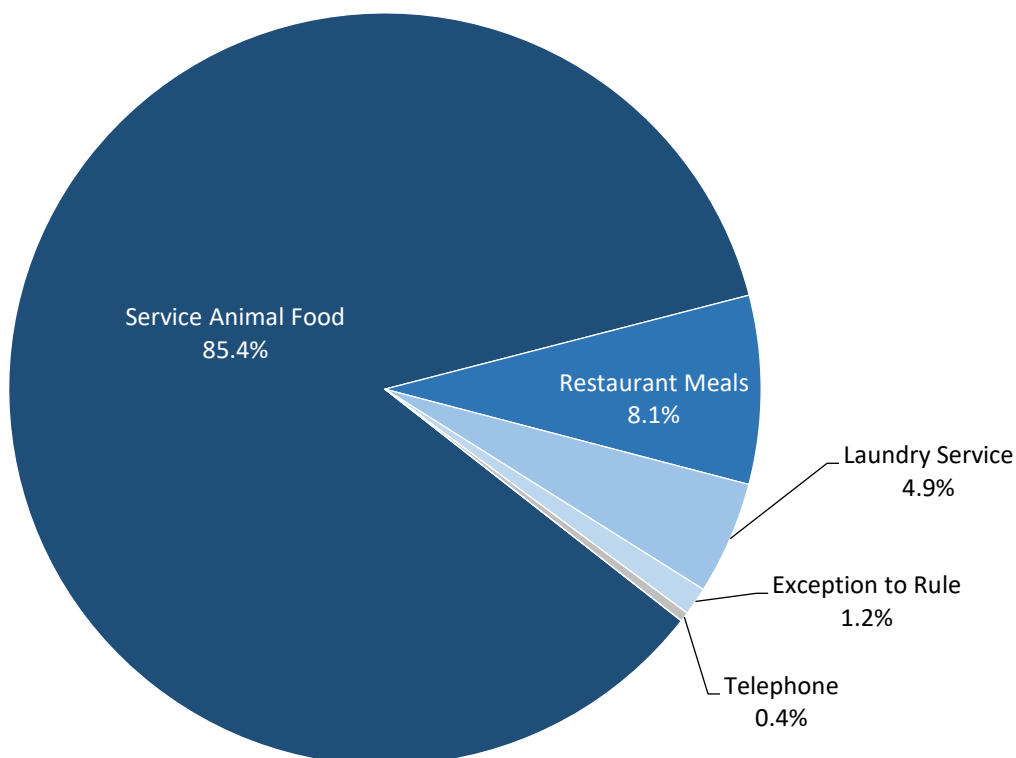
OAR Caseload, SFY 2012 – 2021



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY12	296	SFY17	239
SFY13	282	SFY18	240
SFY14	273	SFY19	251
SFY15	324	SFY20	256
SFY16	276	SFY21	234

SFY 2021	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	234	239	\$10,873	\$46.47
August	231	236	\$11,158	\$48.30
September	239	244	\$11,023	\$46.12
October	242	248	\$11,453	\$47.33
November	234	241	\$10,978	\$46.91
December	231	236	\$12,009	\$51.99
January	227	232	\$11,441	\$50.40
February	225	230	\$11,323	\$50.32
March	232	238	\$12,041	\$51.90
April	231	233	\$10,985	\$47.55
May	236	240	\$13,005	\$55.10
June	244	254	\$11,004	\$45.10
Mo. Avg.	234	239	\$11,441	\$48.89

Average Monthly OAR Caseload by Service Type²², SFY 2021



Average Monthly OAR Caseload		
OAR Case Type	# of Cases	% of Total
Service Animal Food	211	85.4%
Restaurant Meals	20	8.1%
Laundry Service	12	4.9%
Exception to Rule	3	1.2%
Telephone	1	0.4%
Home Delivered Meals	0	0.0%
Total Cases	247	100.0%

²² Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	50	20.5%	53	20.9%	83	34.0%	86	33.9%
Region 2 CSOs	32	13.1%	33	13.0%	85	34.8%	86	33.9%
Region 3 CSOs	26	10.7%	32	12.6%	76	31.1%	82	32.3%
CSCCs	132	54.1%	132	52.0%	N/A			
HCS	4	1.6%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	244	100.0%	254	100.0%	244	100.0%	254	100.0%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	1	0.4%	1	0.4%
COLVILLE	3	1.2%	3	1.2%	4	1.6%	4	1.6%
ELLENSBURG	4	1.6%	4	1.6%	3	1.2%	3	1.2%
GOLDENDALE	5	2.0%	7	2.8%	5	2.0%	7	2.8%
KENNEWICK	1	0.4%	1	0.4%	3	1.2%	3	1.2%
MOSES LAKE	29	11.9%	30	11.8%	34	13.9%	35	13.8%
NEWPORT	1	0.4%	1	0.4%	1	0.4%	1	0.4%
OKANOGAN	0	0.0%	0	0.0%	3	1.2%	3	1.2%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	2	0.8%	2	0.8%	9	3.7%	9	3.5%
SPOKANE TRENT	3	1.2%	3	1.2%	12	4.9%	12	4.7%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	2	0.8%	2	0.8%
WENATCHEE	1	0.4%	1	0.4%	2	0.8%	2	0.8%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	1	0.4%	1	0.4%	4	1.6%	4	1.6%
Region 1 Total	50	20.5%	53	20.9%	83	34.0%	86	33.9%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%	3	1.2%	3	1.2%
AUBURN	3	1.2%	3	1.2%	5	2.0%	5	2.0%
BELLINGHAM	6	2.5%	6	2.4%	16	6.6%	16	6.3%
BELLTOWN	3	1.2%	3	1.2%	8	3.3%	8	3.1%
CAPITOL HILL	0	0.0%	0	0.0%	1	0.4%	1	0.4%
EVERETT	3	1.2%	4	1.6%	9	3.7%	10	3.9%
FEDERAL WAY	1	0.4%	1	0.4%	2	0.8%	2	0.8%
KING EASTSIDE	2	0.8%	2	0.8%	2	0.8%	2	0.8%
KING NORTH	4	1.6%	4	1.6%	7	2.9%	7	2.8%
KING SOUTH	0	0.0%	0	0.0%	4	1.6%	4	1.6%
MT VERNON	2	0.8%	2	0.8%	9	3.7%	9	3.5%
OAK HARBOR	2	0.8%	2	0.8%	3	1.2%	3	1.2%
RAINIER	2	0.8%	2	0.8%	3	1.2%	3	1.2%
RENTON	0	0.0%	0	0.0%	1	0.4%	1	0.4%
SKY VALLEY	1	0.4%	1	0.4%	2	0.8%	2	0.8%
SMOKEY POINT	3	1.2%	3	1.2%	7	2.9%	7	2.8%
WHITE CENTER	0	0.0%	0	0.0%	3	1.2%	3	1.2%
Region 2 Total	32	13.1%	33	13.0%	85	34.8%	86	33.9%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	1	0.4%	1	0.4%	6	2.5%	6	2.4%
BREMERTON	0	0.0%	0	0.0%	6	2.5%	6	2.4%
CHEHALIS	6	2.5%	7	2.8%	7	2.9%	8	3.1%
COLUMBIA RIVER	8	3.3%	13	5.1%	15	6.1%	20	7.9%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	6	2.5%	6	2.4%
LAKEWOOD	1	0.4%	1	0.4%	3	1.2%	3	1.2%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.4%	1	0.4%	10	4.1%	10	3.9%
PIERCE NORTH	2	0.8%	2	0.8%	6	2.5%	6	2.4%
PIERCE SOUTH	1	0.4%	1	0.4%	2	0.8%	2	0.8%
PORT ANGELES	4	1.6%	4	1.6%	4	1.6%	4	1.6%
PORT TOWNSEND	1	0.4%	1	0.4%	4	1.6%	4	1.6%
PUYALLUP VALLEY	0	0.0%	0	0.0%	5	2.0%	5	2.0%
SHELTON	1	0.4%	1	0.4%	2	0.8%	2	0.8%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	26	10.7%	32	12.6%	76	31.1%	82	32.3%

OAR Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2021 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CENTRAL SOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC WASHCAP	132	54.1%	132	52.0%
CSCC Total	132	54.1%	132	52.0%

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	0	0.0%	0	0.0%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	0	0.0%	0	0.0%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
Other Locations Total	0	0.0%	0	0.0%

OAR Caseload by Home and Community Services Office (HCS), June 2021 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	1	0.4%	1	0.4%
Region 1 Total	1	0.4%	1	0.4%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS	0	0.0%	0	0.0%
BELLINGHAM HCS	1	0.4%	1	0.4%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	0	0.0%	0	0.0%
MOUNT VERNON HCS	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	1	0.4%	1	0.4%

OAR Caseload by Home and Community Services Office (HCS), June 2021 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	1	0.4%	1	0.4%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	1	0.4%	1	0.4%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	2	0.8%	2	0.8%

OAR Caseload by County of Residence, June 2021 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	0.4%	1	0.4%	Lewis	7	2.9%	8	3.1%
Asotin	0	0.0%	0	0.0%	Lincoln	1	0.4%	1	0.4%
Benton	2	0.8%	2	0.8%	Mason	2	0.8%	2	0.8%
Chelan	1	0.4%	1	0.4%	Okanogan	3	1.2%	3	1.2%
Clallam	4	1.6%	4	1.6%	Pacific	0	0.0%	0	0.0%
Clark	15	6.1%	20	7.9%	Pend Oreille	1	0.4%	1	0.4%
Columbia	0	0.0%	0	0.0%	Pierce	16	6.6%	16	6.3%
Cowlitz	5	2.0%	5	2.0%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.4%	1	0.4%	Skagit	9	3.7%	9	3.5%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	1	0.4%	1	0.4%	Snohomish	21	8.6%	22	8.7%
Garfield	0	0.0%	0	0.0%	Spokane	21	8.6%	21	8.3%
Grant	32	13.1%	33	13.0%	Stevens	4	1.6%	4	1.6%
Grays Harbor	6	2.5%	6	2.4%	Thurston	10	4.1%	10	3.9%
Island	3	1.2%	3	1.2%	Wahkiakum	1	0.4%	1	0.4%
Jefferson	4	1.6%	4	1.6%	Walla Walla	2	0.8%	2	0.8%
King	36	14.8%	36	14.2%	Whatcom	16	6.6%	16	6.3%
Kitsap	6	2.5%	6	2.4%	Whitman	1	0.4%	1	0.4%
Kittitas	3	1.2%	3	1.2%	Yakima	4	1.6%	4	1.6%
Klickitat	5	2.0%	7	2.8%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	244	100.0%	254	100.0%

OAR Client Demographics, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	254	100.0%

Gender			All Clients
Female	176	69.3%	
Male	78	30.7%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	21	8.3%	
Not Hispanic or Latino²³	233	91.7%	
White	199	78.3%	
Black/African American	10	3.9%	
Asian/Pacific Islander	0	0.0%	
American Indian/Alaska Native	5	2.0%	
Two or More Races	4	1.6%	
Race Not Reported	15	5.9%	

Marital Status			All Adults
Separated	25	10.2%	
Married	7	2.9%	
Never Married	112	45.7%	
Divorced	92	37.6%	
Widowed	5	2.0%	
Not Reported/Unidentifiable	4	1.6%	

Citizenship Status			All Clients
U.S. Citizen	251	98.8%	
Resident Noncitizen	3	1.2%	
U.S. National²⁴	0	0.0%	
Not Reported/Unidentifiable	0	0.0%	

²³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

²⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics, June 2021 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status			All Clients
Homeless ²⁵	51	20.1%	

Education Status			All Adults
Less than a High School Diploma	58	23.7%	
High School Graduate or GED	121	49.4%	
Some College or College Degree	62	25.3%	
Not Reported/Unidentifiable	4	1.6%	

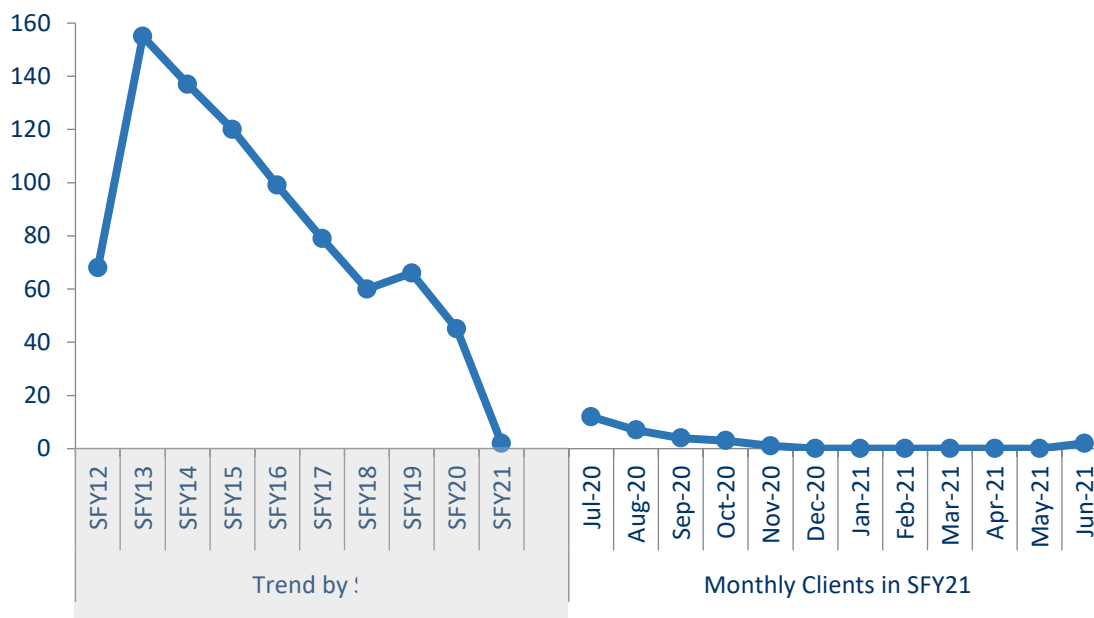
Age			All Clients
< 1 Year Old	1	0.4%	
1 – 5 Years Old	2	0.8%	
6 – 10 Years Old	1	0.4%	
11 – 15 Years Old	3	1.2%	
16 – 17 Years Old	2	0.8%	
18 – 24 Years Old	8	3.1%	
25 – 34 Years Old	23	9.1%	
35 – 44 Years Old	42	16.5%	
45 – 54 Years Old	61	24.0%	
55 – 64 Years Old	70	27.6%	
65+ Years Old	41	16.1%	
Average Age of Clients			50.2 Years

²⁵ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

Selected Pregnant Women Assistance (PWA) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Persons Per Month (Range)	45 (14 -61)	2 (0 - 12)	-95.6% (Decrease)	↓
State Population ²⁶ 18 and Over	5,958,785	6,084,554	3.8% (Increase)	↑
Monthly Average Recipients as a Percent of State Population Age 18 and Over	<0.1%	<0.1%	No Change	=
Average Monthly Payment Per Case (Range)	\$326.58 (\$308.99 - \$352.86)	\$335.45 (\$0.00 - \$363.00)	2.7% (Increase)	↑

²⁶ Source: Office of Financial Management (OFM) population estimates

PWA Clients, SFY 2012²⁷ – 2021

SFY	Monthly Avg. Clients	SFY	Monthly Avg. Clients
SFY12	68	SFY17	79
SFY13	155	SFY18	60
SFY14	137	SFY19	66
SFY15	120	SFY20	45
SFY16	99	SFY 21	2

SFY 2021	Clients	Grant Expenditures	Average Payment Per Client
July	12	\$3,921	\$326.75
August	7	\$2,541	\$363.00
September	4	\$1,452	\$363.00
October	3	\$1,089	\$363.00
November	1	\$363	\$363.00
December	0	\$0	\$0.00
January	0	\$0	\$0.00
February	0	\$0	\$0.00
March	0	\$0	\$0.00
April	0	\$0	\$0.00
May	0	\$0	\$0.00
June	2	\$362	\$181.00
Mo. Avg.	2	\$811	\$335.45

²⁷ PWA data from SFY 2012 represents only eight months, since the PWA program was implemented on November 1, 2011.

PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated

Overview	Office of Issuance		Office of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	1	6.7%	1	6.7%
Region 2 CSOs	2	13.3%	1	6.7%
Region 3 CSOs	12	80.0%	13	86.7%
CSCCs	0	0.0%	N/A	
HCS	0	0.0%	N/A	
Not Reported / Unidentifiable	0	0.0%	0	0.0%
State Total	15	100.0%	15	100.0%

PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%
KENNEWICK	0	0.0%	0	0.0%
MEDICAL LAKE	0	0.0%	0	0.0%
MOSES LAKE	0	0.0%	0	0.0%
NEWPORT	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%
SPOKANE MAPLE	0	0.0%	0	0.0%
SPOKANE TRENT	0	0.0%	0	0.0%
SUNNYSIDE	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%
YAKIMA	1	6.7%	1	6.7%
Region 1 Total	1	6.7%	1	6.7%

PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ALDERWOOD	0	0.0%	0	0.0%
AUBURN	0	0.0%	0	0.0%
BELLINGHAM	0	0.0%	0	0.0%
BELLTOWN	0	0.0%	0	0.0%
CAPITOL HILL	0	0.0%	0	0.0%
EVERETT	0	0.0%	0	0.0%
FEDERAL WAY	1	6.7%	0	0.0%
KING EASTSIDE	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%
KING SOUTH	1	6.7%	1	6.7%
MT VERNON	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%
RAINIER	0	0.0%	0	0.0%
RENTON	0	0.0%	0	0.0%
SKY VALLEY	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%
WHITE CENTER	0	0.0%	0	0.0%
Region 2 Total	2	13.3%	1	6.7%

PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%
COLUMBIA RIVER	2	13.3%	2	13.3%
FORKS	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%
LAKEWOOD	4	26.7%	4	26.7%
LONG BEACH	0	0.0%	0	0.0%
OLYMPIA	1	6.7%	2	13.3%
PIERCE NORTH	2	13.3%	2	13.3%
PIERCE SOUTH	2	13.3%	2	13.3%
PORT ANGELES	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%
PUYALLUP VALLEY	1	6.7%	1	6.7%
SHELTON	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%
Region 3 Total	12	80.0%	13	86.7%

PWA Clients by County of Residence, SFY 2021 Annual Unduplicated

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	0	0.0%	Lewis	0	0.0%
Asotin	0	0.0%	Lincoln	0	0.0%
Benton	0	0.0%	Mason	0	0.0%
Chelan	0	0.0%	Okanogan	0	0.0%
Clallam	0	0.0%	Pacific	0	0.0%
Clark	2	13.3%	Pend Oreille	0	0.0%
Columbia	0	0.0%	Pierce	9	60.0%
Cowlitz	0	0.0%	San Juan	0	0.0%
Douglas	0	0.0%	Skagit	0	0.0%
Ferry	0	0.0%	Skamania	0	0.0%
Franklin	0	0.0%	Snohomish	0	0.0%
Garfield	0	0.0%	Spokane	0	0.0%
Grant	0	0.0%	Stevens	0	0.0%
Grays Harbor	0	0.0%	Thurston	2	13.3%
Island	0	0.0%	Wahkiakum	0	0.0%
Jefferson	0	0.0%	Walla Walla	0	0.0%
King	1	6.7%	Whatcom	0	0.0%
Kitsap	0	0.0%	Whitman	0	0.0%
Kittitas	0	0.0%	Yakima	1	6.7%
Klickitat	0	0.0%	Not Reported/ Unidentifiable	0	0.0%

	# of Clients	% of Total
State Total	15	100.0%

PWA Client Demographics, SFY 2021 Annual Unduplicated

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	15	100.0%

Gender			All Clients
Female	15	100.0%	
Male	0	0.0%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	1	6.7%	
Not Hispanic or Latino ²⁸	14	93.3%	
White	9	60.0%	
Black/African American	1	6.7%	
Asian/Pacific Islander	0	0.0%	
American Indian/Alaska Native	0	0.0%	
Two or More Races	3	20.0%	
Race Not Reported	1	6.7%	

Marital Status			All Clients
Separated	1	6.7%	
Married	3	20.0%	
Never Married	11	73.3%	
Divorced	0	0.0%	
Widowed	0	0.0%	
Not Reported/Unidentifiable	0	0.0%	

Citizenship Status			All Clients
U.S. Citizen	15	100.0%	
Resident Noncitizen	0	0.0%	
U.S. National ²⁹	0	0.0%	
Not Reported/Unidentifiable	0	0.0%	

²⁸ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

²⁹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

PWA Client Demographics, SFY 2021 Annual Unduplicated (continued)

All Clients		
Characteristic	# of Clients	% of Total Clients
Homeless Status		
All Clients		
Homeless ³⁰	6	40.0%
Education Status		
All Clients		
Less than a High School Diploma	4	26.7%
High School Graduate or GED	10	66.7%
Some College or College Degree	1	6.7%
Not Reported/Unidentifiable	0	0.0%
Age		
All Clients		
< 18 Years Old	N/A	N/A
18 – 24 Years Old	1	6.7%
25 – 34 Years Old	10	66.7%
35 – 44 Years Old	4	26.7%
45 – 54 Years Old	0	0.0%
55 – 64 Years Old	0	0.0%
65+ Years Old	0	0.0%
Average Age of Clients		
32.0 Years		
Length of Stay ³¹		
Average Length of Stay		
8.5 Months		

³⁰ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

³¹ Average Length of Stay Since November 2011

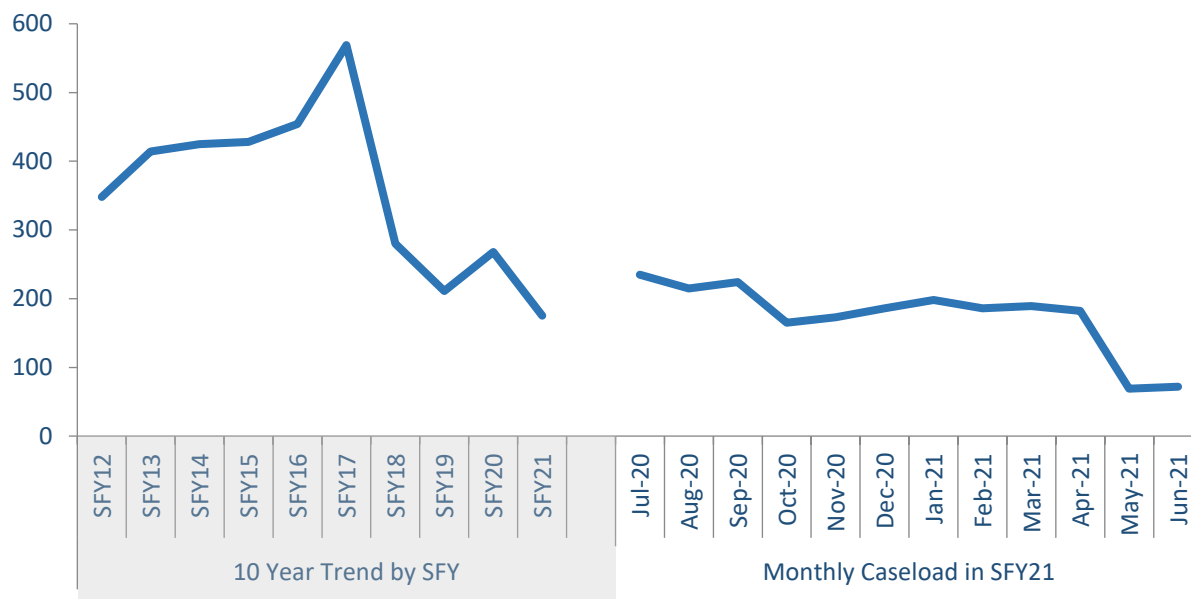
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	268 (219 - 309)	175 (69 - 235)	-34.7% (Decrease)	↓
Average Number of Persons Per Month (Range)	318 (260 - 368)	204 (86 - 272)	-35.8% (Decrease)	↓
State Population ³² Age 18 and Over	5,958,785	6,084,554	2.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Population 18 and Over	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.2	1.2	No Change	=
Average Monthly Payment Per Case (Range) ³³	\$337.63 (\$309.15 - \$356.78)	\$357.82 (\$342.44 - \$373.75)	6.0% (Increase)	↑

³² Source: Office of Financial Management (OFM) population estimates

³³ Payments not adjusted for refunds.

RCA Clients, SFY 2012 – 2021



SFY	Monthly Average Cases	SFY	Monthly Average Cases
SFY12	348	SFY17	569
SFY13	414	SFY18	280
SFY14	425	SFY19	211
SFY15	428	SFY20	268
SFY16	454	SFY21	175

SFY 2021	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	235	272	\$87,185	\$371.00
August	215	252	\$76,271	\$354.75
September	224	263	\$77,619	\$346.51
October	165	189	\$56,502	\$342.44
November	173	199	\$62,243	\$359.79
December	186	212	\$66,306	\$356.48
January	198	230	\$70,468	\$355.90
February	186	223	\$67,810	\$364.57
March	189	226	\$68,632	\$363.13
April	182	214	\$67,661	\$371.76
May	69	87	\$25,789	\$373.75
June	72	86	\$24,936	\$346.33
Mo. Avg.	175	204	\$62,619	\$357.82

RCA Clients by Country of Origin, SFY 2021 Annual Unduplicated

Country	# of Clients	% of Statewide Clients
State Total	478	100%
Ukraine	252	52.7%
Afghanistan	58	12.1%
Moldova	28	5.9%
Russia	23	4.8%
Eritrea	17	3.6%
Iraq	13	2.7%
Ethiopia	11	2.3%
Iran	10	2.1%
Countries with Less than 10 Clients	66	13.8%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	41	9.9%	48	10.0%	39	9.4%	48	10.0%
Region 2 CSOs	261	63.2%	299	62.6%	262	63.4%	298	62.3%
Region 3 CSOs	111	26.9%	131	27.4%	112	27.1%	132	27.6%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	0	0.0%	0	0.0%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	413	100.0%	478	100.0%	413	100.0%	478	100.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	22	5.3%	23	4.8%	20	4.8%	23	4.8%
MOSES LAKE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	9	2.2%	13	2.7%	9	2.2%	13	2.7%
SPOKANE TRENT	10	2.4%	12	2.5%	10	2.4%	12	2.5%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	41	9.9%	48	10.0%	39	9.4%	48	10.0%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	33	8.0%	33	6.9%	36	8.7%	34	7.1%
AUBURN	46	11.1%	55	11.5%	43	10.4%	51	10.7%
BELLINGHAM	10	2.4%	11	2.3%	10	2.4%	11	2.3%
BELLTOWN	1	0.2%	1	0.2%	1	0.2%	1	0.2%
CAPITOL HILL	4	1.0%	4	0.8%	4	1.0%	4	0.8%
EVERETT	28	6.8%	37	7.7%	29	7.0%	38	7.9%
FEDERAL WAY	14	3.4%	16	3.3%	16	3.9%	19	4.0%
KING EASTSIDE	12	2.9%	13	2.7%	12	2.9%	13	2.7%
KING NORTH	5	1.2%	5	1.0%	4	1.0%	4	0.8%
KING SOUTH	37	9.0%	43	9.0%	35	8.5%	41	8.6%
MT VERNON	4	1.0%	7	1.5%	4	1.0%	7	1.5%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	12	2.9%	12	2.5%	12	2.9%	12	2.5%
RENTON	12	2.9%	15	3.1%	14	3.4%	17	3.6%
SKY VALLEY	1	0.2%	1	0.2%	0	0.0%	0	0.0%
SMOKEY POINT	3	0.7%	4	0.8%	3	0.7%	4	0.8%
WHITE CENTER	39	9.4%	42	8.8%	39	9.4%	42	8.8%
Region 2 Total	261	63.2%	299	62.6%	262	63.4%	298	62.3%

RCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2021 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	62	15.0%	74	15.5%	63	15.3%	75	15.7%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	11	2.7%	13	2.7%	11	2.7%	13	2.7%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	1	0.2%	1	0.2%	1	0.2%	1	0.2%
PIERCE NORTH	16	3.9%	17	3.6%	16	3.9%	17	3.6%
PIERCE SOUTH	14	3.4%	18	3.8%	14	3.4%	18	3.8%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	7	1.7%	8	1.7%	7	1.7%	8	1.7%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	111	26.9%	131	27.4%	112	27.1%	132	27.6%

RCA Caseload by County of Residence, SFY 2021 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	13	3.1%	14	2.9%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	63	15.3%	75	15.7%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	48	11.6%	56	11.7%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	4	1.0%	7	1.5%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	7	1.7%	9	1.9%	Snohomish	68	16.5%	76	15.9%
Garfield	0	0.0%	0	0.0%	Spokane	19	4.6%	25	5.2%
Grant	0	0.0%	0	0.0%	Stevens	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%	Thurston	1	0.2%	1	0.2%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	180	43.6%	204	42.7%	Whatcom	10	2.4%	11	2.3%
Kitsap	0	0.0%	0	0.0%	Whitman	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	413	100.0%	478	100.0%

RCA Client Demographics, SFY 2021 Annual Unduplicated

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	478	100.0%

Gender			All Clients
Female	231	48.3%	
Male	247	51.7%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	21	4.4%	
Not Hispanic or Latino ³⁴	457	95.6%	
White	345	72.2%	
Black/African American	50	10.5%	
Asian/Pacific Islander	33	6.9%	
American Indian/Alaska Native	0	0.0%	
Two or More Races	0	0.0%	
Race Not Reported	29	6.1%	

Marital Status			All Clients
Separated	1	0.2%	
Married	176	36.8%	
Never Married	257	53.8%	
Divorced	16	3.3%	
Widowed	24	5.0%	
Not Reported/Unidentifiable	4	0.8%	

Immigration Status			All Clients
Refugee	438	91.6%	
Asylee	32	6.7%	
Not Refugee	2	0.4%	
Cuban/Haitian	2	0.4%	
Victims of Trafficking	2	0.4%	
Special Immigrant	2	0.4%	

³⁴ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

RCA Client Demographics, SFY 2021 Annual Unduplicated (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status			All Clients
Homeless ³⁵	17	3.6%	

Education Status			All Clients
Less than a High School Diploma	106	22.2%	
High School Graduate or GED	224	46.9%	
Some College or College Degree	126	26.4%	
Not Reported/Unidentifiable	22	4.6%	

Age		All Clients	
Under 18 Years Old	N/A	N/A	
18 – 24 Years Old	175	36.6%	
25 – 34 Years Old	122	25.5%	
35 – 44 Years Old	31	6.5%	
45 – 54 Years Old	38	7.9%	
55 – 64 Years Old	69	14.4%	
65+ Years Old	43	9.0%	
Average Age of Adults	36.8 Years		

Length of Stay	
Average Length of Stay ³⁶	8.0 Months

³⁵ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

³⁶ Average cumulative number of months adult clients received RCA since July 1997. RCA provides up to 8 months of cash assistance for newly arrived single and married adults in the U.S. who are not eligible for TANF.

Selected State Supplemental Payment (SSP) Program Characteristics³⁷, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Persons Per Month (Range)	40,331 (39,827 - 40,701)	40,764 (40,574 - 40,941)	1.1% (Increase)	↑
State Population³⁸	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	0.5%	0.5%	No Change	=
State Population Age 18 and Over	5,958,785	6,084,554	2.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Population Age 18 and Over	0.7%	0.7%	No Change	=
Average Monthly Payment Per Case (Range)³⁹	\$40.01 (\$40.00 - \$40.03)	\$39.13 (\$38.25 - \$40.00)	-2.2% (Decrease)	↓

³⁷ The Social Security Act requires Washington state to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington state is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

At the inception of the SSP program until 2002, Washington state has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

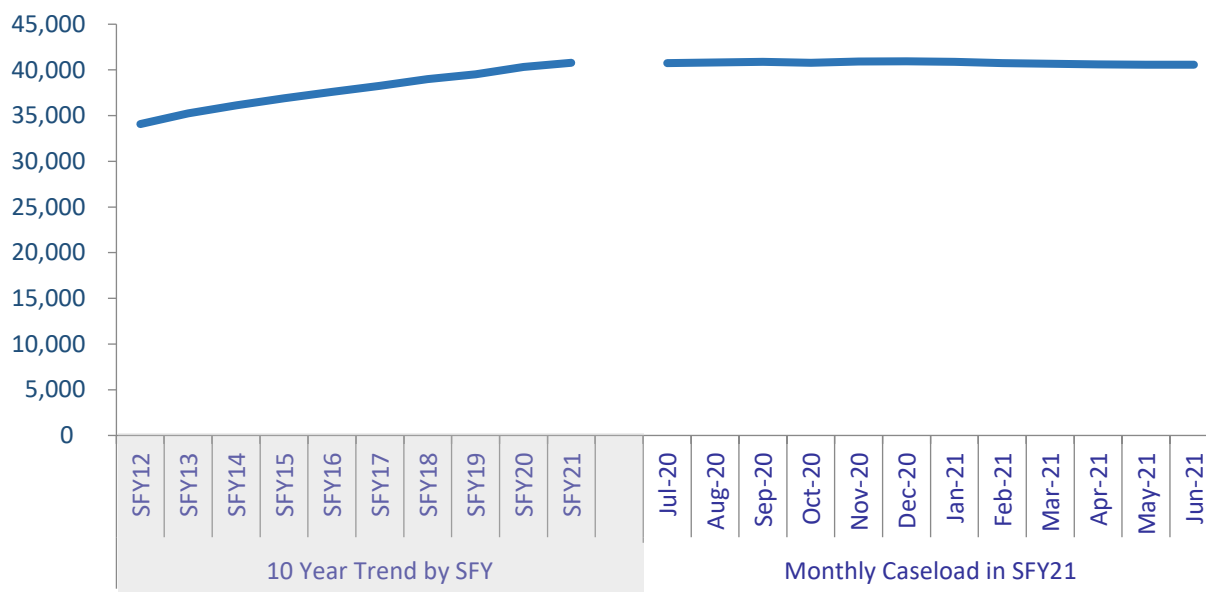
Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for DSHS SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through the Department of Children, Youth & Families (DCYF) Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

Numbers reported here represent the cases managed by ESA only.

³⁸ Source: Office of Financial Management (OFM) population estimates

³⁹ Payments not adjusted for refunds.

SSP Clients SFY 2012 – 2021



SFY	Monthly Average Clients	SFY	Monthly Average Clients
SFY12	34,075	SFY17	38,254
SFY13	35,241	SFY18	38,996
SFY14	36,110	SFY19	39,522
SFY15	36,908	SFY20	40,331
SFY15	37,577	SFY21	40,764

SFY 2021	Clients	Grant Expenditures	Average Payment Per Client
July	40,735	\$1,629,419	\$40.00
August	40,825	\$1,633,099	\$40.00
September	40,885	\$1,635,379	\$40.00
October	40,784	\$1,631,379	\$40.00
November	40,920	\$1,636,898	\$40.00
December	40,941	\$1,637,698	\$40.00
January	40,870	\$1,563,456	\$38.25
February	40,748	\$1,558,828	\$38.26
March	40,690	\$1,556,418	\$38.25
April	40,609	\$1,553,320	\$38.25
May	40,583	\$1,552,359	\$38.25
June	40,574	\$1,552,206	\$38.26
Mo. Avg.	40,764	\$1,595,038	\$39.13

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot

Overview	<u>Office of Issuance</u>		<u>Office of Residence</u>	
	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	1,983	4.9%	8,047	19.8%
Region 2 CSOs	4,807	11.8%	20,634	50.9%
Region 3 CSOs	2,668	6.6%	11,885	29.3%
CSCCs	14,146	34.9%	N/A	
HCS	16,518	40.7%		
DDA LTC and Spec Programs	452	1.1%		
Not Reported / Unidentifiable	0	0.0%	8	<0.1%
State Total	40,574	100.0%	40,574	100.0%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 1 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	38	0.1%	128	0.3%
COLFAX	29	0.1%	103	0.3%
COLVILLE	87	0.2%	302	0.7%
ELLENSBURG	21	0.1%	100	0.2%
GOLDENDALE	31	0.1%	85	0.2%
KENNEWICK	282	0.7%	1,224	3.0%
MOSES LAKE	138	0.3%	497	1.2%
NEWPORT	36	0.1%	130	0.3%
OKANOGAN	82	0.2%	288	0.7%
REPUBLIC	16	<0.1%	62	0.2%
SPOKANE MAPLE	199	0.5%	1,147	2.8%
SPOKANE TRENT	399	1.0%	1,684	4.2%
SUNNYSIDE	93	0.2%	293	0.7%
TOPPENISH	81	0.2%	264	0.7%
WALLA WALLA	75	0.2%	318	0.8%
WENATCHEE	121	0.3%	429	1.1%
WHITE SALMON	17	<0.1%	44	0.1%
YAKIMA	238	0.6%	949	2.3%
Region 1 Total	1,983	4.9%	8,047	19.8%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 2 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ALDERWOOD	461	1.1%	1,614	4.0%
AUBURN	213	0.5%	1,015	2.5%
BELLINGHAM	280	0.7%	1,082	2.7%
BELLTOWN	243	0.6%	1,450	3.6%
CAPITOL HILL	210	0.5%	1,110	2.7%
EVERETT	277	0.7%	1,319	3.3%
FEDERAL WAY	211	0.5%	936	2.3%
KING EASTSIDE	597	1.5%	2,094	5.2%
KING NORTH	332	0.8%	1,583	3.9%
KING SOUTH	333	0.8%	1,591	3.9%
MT VERNON	134	0.3%	605	1.5%
OAK HARBOR	48	0.1%	179	0.4%
RAINIER	387	1.0%	1,668	4.1%
RENTON	399	1.0%	1,509	3.7%
SKY VALLEY	100	0.2%	297	0.7%
SMOKEY POINT	147	0.4%	640	1.6%
WHITE CENTER	435	1.1%	1,942	4.8%
Region 2 Total	4,807	11.8%	20,634	50.9%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 3 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	128	0.3%	567	1.4%
BREMERTON	226	0.6%	910	2.2%
CHEHALIS	119	0.3%	481	1.2%
COLUMBIA RIVER	499	1.2%	2,422	6.0%
FORKS	11	<0.1%	70	0.2%
KELSO	146	0.4%	632	1.6%
LAKEWOOD	265	0.7%	1,113	2.7%
LONG BEACH	29	0.1%	87	0.2%
OLYMPIA	274	0.7%	1,156	2.8%
PIERCE NORTH	217	0.5%	1,259	3.1%
PIERCE SOUTH	308	0.8%	1,400	3.5%
PORT ANGELES	66	0.2%	328	0.8%
PORT TOWNSEND	36	0.1%	186	0.5%
PUYALLUP VALLEY	238	0.6%	867	2.1%
SHELTON	76	0.2%	288	0.7%
SOUTH BEND	21	0.1%	85	0.2%
STEVENSON	9	<0.1%	34	0.1%
Region 3 Total	2,668	6.6%	11,885	29.3%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Customer Service Contact Centers (CSCC)	Office of Issuance	
	# of Clients	% of State Total
CSCC CENTRAL SOUND	0	0.0%
CSCC NORTHEAST	0	0.0%
CSCC NORTHWEST	0	0.0%
CSCC SOUTHWEST	0	0.0%
CSCC SOUTHEAST	0	0.0%
CSCC SOUTH SOUND	0	0.0%
CSCC LTC	0	0.0%
CSCC WASHCAP	14,146	34.9%
CSCC Total	14,146	34.9%

Other Locations	Office of Issuance	
	# of Clients	% of State Total
DDA LTC & Spec Programs	451	1.1%
MEDICAL ELIG. DET SVC	0	0.0%
Health Care Authority	1	<0.1%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%
Other Locations Total	452	1.1%

SSP Clients by Home and Community Services Offices (HCS), June 201 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of Issuance	
	# of Clients	% of State Total
CLARKSTON HCS	49	0.1%
COLVILLE HCS	101	0.2%
ELLENSBURG HCS	36	0.1%
MEDICAL LAKE HCS	11	<0.1%
MOSES LAKE HCS	206	0.5%
OKANOGAN HCS	78	0.2%
SPOKANE HCS	1,231	3.0%
SUNNYSIDE HCS	248	0.6%
TRI-CITIES HCS	502	1.2%
WALLA WALLA HCS	92	0.2%
WENATCHEE HCS	83	0.2%
YAKIMA HCS	222	0.5%
Region 1 Total	2,859	7.0%

Home and Community Service Offices (HCS) – Region 2	HCS of Issuance	
	# of Clients	% of State Total
ALDERWOOD HCS	946	2.3%
BELLINGHAM HCS	297	0.7%
EVERETT HCS	929	2.3%
HOLGATE HCS	6,701	16.5%
MOUNT VERNON HCS	263	0.6%
OAK HARBOR HCS	0	0.0%
SKYKOMISH HCS	0	0.0%
SMOKEY POINT HCS	1	<0.1%
Region 2 Total	9,137	22.5%

SSP Clients by Home and Community Services Offices (HCS), June 2021 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of Issuance	
	# of Clients	% of State Total
ABERDEEN HCS	173	0.4%
BREMERTON HCS	276	0.7%
CHEHALIS HCS	140	0.3%
KELSO HCS	208	0.5%
OLYMPIA HCS	377	0.9%
PORT ANGELES HCS	87	0.2%
STEILACOOM HCS	1	<0.1%
TACOMA HCS	1,945	4.8%
VANCOUVER HCS	1,315	3.2%
Region 3 Total	4,522	11.1%

SSP Clients by County of Residence, June 2021 Snapshot

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	84	0.2%	Lewis	479	1.2%
Asotin	122	0.3%	Lincoln	45	0.1%
Benton	783	1.9%	Mason	290	0.7%
Chelan	315	0.8%	Okanogan	288	0.7%
Clallam	396	1.0%	Pacific	171	0.4%
Clark	2,437	6.0%	Pend Oreille	127	0.3%
Columbia	33	0.1%	Pierce	4,639	11.4%
Cowlitz	613	1.5%	San Juan	47	0.1%
Douglas	111	0.3%	Skagit	554	1.4%
Ferry	64	0.2%	Skamania	36	0.1%
Franklin	441	1.1%	Snohomish	3,866	9.5%
Garfield	5	<0.1%	Spokane	2,787	6.9%
Grant	422	1.0%	Stevens	298	0.7%
Grays Harbor	563	1.4%	Thurston	1,160	2.9%
Island	177	0.4%	Wahkiakum	20	<0.1%
Jefferson	186	0.5%	Walla Walla	283	0.7%
King	14,892	36.7%	Whatcom	1,083	2.7%
Kitsap	908	2.2%	Whitman	102	0.3%
Kittitas	100	0.2%	Yakima	1,499	3.7%
Klickitat	128	0.3%	Not Reported/ Unidentifiable	20	<0.1%

	# of Clients	% of Total
State Total	40,574	100.0%

SSP Client Demographics, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	40,574	100.0%

Gender			All Clients
Female	26,134	64.4%	
Male	14,440	35.6%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	3,350	8.3%	
Not Hispanic or Latino ⁴⁰	37,224	91.7%	
White	19,160	47.2%	
Black/African American	2,753	6.8%	
Asian/Pacific Islander	10,359	25.5%	
American Indian/Alaska Native	814	2.0%	
Two or More Races	282	0.7%	
Race Not Reported	3,856	9.5%	

Marital Status			All Adults
Separated	3,176	7.8%	
Married	10,653	26.3%	
Never Married	8,611	21.3%	
Divorced	9,416	23.3%	
Widowed	8,072	19.9%	
Not Reported/Unidentifiable	568	1.4%	

Citizenship Status			All Clients
U.S. Citizen	34,728	85.6%	
Resident Noncitizen	5,716	14.1%	
U.S. National ⁴¹	120	0.3%	
Undocumented Noncitizen	10	<0.1%	
Not Reported/Unidentifiable	0	0.0%	

⁴⁰ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴¹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics, June 2021 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients
Homeless Status		
Homeless ⁴²	797	2.0%
Education Status		
Less than a High School Diploma	11,060	27.3%
High School Graduate or GED	20,117	49.7%
Some College or College Degree	5,377	13.3%
Not Reported/Unidentifiable	3,942	9.7%
Age		
< 1 Year Old	0	0.0%
1 – 5 Years Old	14	<0.1%
6 – 10 Years Old	29	0.1%
11 – 15 Years Old	28	0.1%
16 – 17 Years Old	7	<0.1%
18 – 24 Years Old	129	0.3%
25 – 34 Years Old	306	0.8%
35 – 44 Years Old	441	1.1%
45 – 54 Years Old	559	1.4%
55 – 64 Years Old	1,053	2.6%
65+ Years Old	38,008	93.7%
Average Age of Recipients		
		73.3 Years
Length of Stay		
Average Length of Stay⁴³		92.7 Months

⁴² Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

⁴³ Average cumulative number of months adult clients received SSP Since July 1997

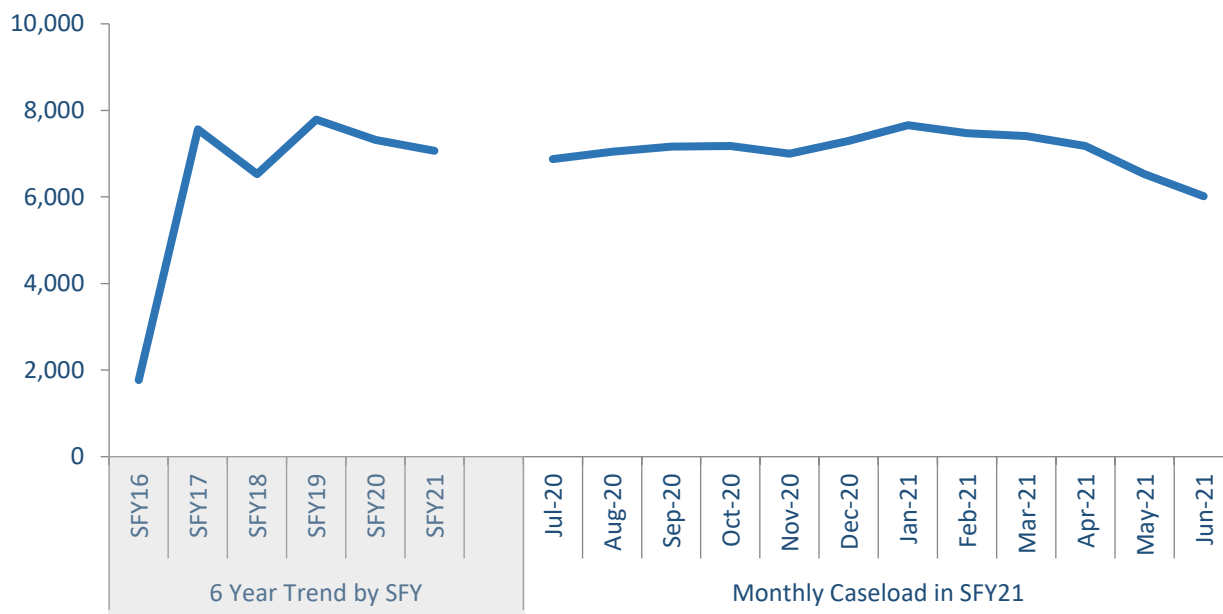
Selected Working Family Support (WFS) Program Characteristics, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of Cases Per Month (Range)	7,316 (6,297 - 7,728)	7,068 (6,021 - 7,661)	-3.4% (Decrease)	↓
Average Number of Persons Per Month (Range)	25,848 (22,418 - 27,648)	24,862 (21,235 - 26,851)	-3.8% (Decrease)	↓
State Population ⁴⁴	7,656,200	7,766,925	1.4% (Increase)	↑
Monthly Average Recipients as a Percent of State Population	0.4%	0.4%	No Change	=
Average Persons Per Case	3.5	3.5	No Change	=
Average Monthly Payment Per Case (Range) ⁴⁵	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

⁴⁴ Source: Office of Financial Management (OFM) population estimates

⁴⁵ Payments not adjusted for refunds.

WFS Caseload, SFY 2016 – 2021



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY12	N/A	SFY17	7,559
SFY13	N/A	SFY18	6,524
SFY14	N/A	SFY19	7,788
SFY15	N/A	SFY20	7,316
SFY16 ⁴⁶	1,770	SFY21	7,068

SFY 2021	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	6,874	24,278	\$68,740	\$10.00
August	7,042	24,879	\$70,420	\$10.00
September	7,163	25,247	\$71,630	\$10.00
October	7,176	25,273	\$71,760	\$10.00
November	7,000	24,629	\$70,000	\$10.00
December	7,296	25,586	\$72,960	\$10.00
January	7,661	26,851	\$76,610	\$10.00
February	7,473	26,268	\$74,730	\$10.00
March	7,408	26,059	\$74,080	\$10.00
April	7,175	25,186	\$71,750	\$10.00
May	6,524	22,857	\$65,240	\$10.00
June	6,021	21,235	\$60,210	\$10.00
Mo. Avg.	7,068	24,862	\$70,678	\$10.00

⁴⁶ The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,202	36.6%	7,587	35.7%	2,201	36.6%	7,583	35.7%
Region 2 CSOs	1,603	26.6%	5,987	28.2%	1,600	26.6%	5,976	28.1%
Region 3 CSOs	2,214	36.8%	7,652	36.0%	2,218	36.8%	7,668	36.1%
CSCCs	0	0.0%	0	0.0%	N/A			
HCS	2	<0.1%	9	<0.1%	N/A			
Not Reported / Unidentifiable	0	0.0%	0	0.0%	2	<0.1%	8	<0.1%
State Total	6,021	100.0%	21,235	100.0%	6,021	100.0%	21,235	100.0%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	41	0.7%	134	0.6%	41	0.7%	134	0.6%
COLFAX	30	0.5%	105	0.5%	30	0.5%	105	0.5%
COLVILLE	46	0.8%	161	0.8%	45	0.7%	158	0.7%
ELLENSBURG	24	0.4%	79	0.4%	24	0.4%	79	0.4%
GOLDENDALE	9	0.1%	36	0.2%	9	0.1%	36	0.2%
KENNEWICK	405	6.7%	1,415	6.7%	407	6.8%	1,425	6.7%
MOSES LAKE	175	2.9%	612	2.9%	175	2.9%	612	2.9%
NEWPORT	18	0.3%	57	0.3%	18	0.3%	57	0.3%
OKANOGAN	44	0.7%	136	0.6%	44	0.7%	136	0.6%
REPUBLIC	9	0.1%	32	0.2%	9	0.1%	32	0.2%
SPOKANE MAPLE	269	4.5%	878	4.1%	309	5.1%	1,012	4.8%
SPOKANE TRENT	474	7.9%	1,633	7.7%	432	7.2%	1,490	7.0%
SUNNYSIDE	84	1.4%	314	1.5%	81	1.3%	301	1.4%
TOPPENISH	94	1.6%	356	1.7%	95	1.6%	359	1.7%
WALLA WALLA	55	0.9%	205	1.0%	55	0.9%	205	1.0%
WENATCHEE	107	1.8%	332	1.6%	108	1.8%	336	1.6%
WHITE SALMON	9	0.1%	30	0.1%	9	0.1%	30	0.1%
YAKIMA	309	5.1%	1,072	5.0%	310	5.1%	1,076	5.1%
Region 1 Total	2,202	36.6%	7,587	35.7%	2,201	36.6%	7,583	35.7%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	101	1.7%	360	1.7%	101	1.7%	358	1.7%
AUBURN	149	2.5%	565	2.7%	150	2.5%	569	2.7%
BELLINGHAM	122	2.0%	459	2.2%	121	2.0%	456	2.1%
BELLTOWN	4	0.1%	14	0.1%	4	0.1%	14	0.1%
CAPITOL HILL	16	0.3%	60	0.3%	16	0.3%	60	0.3%
EVERETT	181	3.0%	642	3.0%	179	3.0%	636	3.0%
FEDERAL WAY	117	1.9%	451	2.1%	118	2.0%	453	2.1%
KING EASTSIDE	69	1.1%	238	1.1%	69	1.1%	238	1.1%
KING NORTH	43	0.7%	163	0.8%	43	0.7%	163	0.8%
KING SOUTH	173	2.9%	691	3.3%	174	2.9%	696	3.3%
MT VERNON	102	1.7%	342	1.6%	101	1.7%	338	1.6%
OAK HARBOR	40	0.7%	129	0.6%	41	0.7%	133	0.6%
RAINIER	69	1.1%	265	1.2%	68	1.1%	262	1.2%
RENTON	98	1.6%	361	1.7%	98	1.6%	361	1.7%
SKY VALLEY	33	0.5%	133	0.6%	32	0.5%	130	0.6%
SMOKEY POINT	118	2.0%	442	2.1%	117	1.9%	438	2.1%
WHITE CENTER	168	2.8%	672	3.2%	168	2.8%	671	3.2%
Region 2 Total	1,603	26.6%	5,987	28.2%	1,600	26.6%	5,976	28.1%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2021 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	82	1.4%	260	1.2%	81	1.3%	256	1.2%
BREMERTON	137	2.3%	458	2.2%	137	2.3%	458	2.2%
CHEHALIS	89	1.5%	312	1.5%	89	1.5%	312	1.5%
COLUMBIA RIVER	500	8.3%	1,744	8.2%	502	8.3%	1,752	8.3%
FORKS	11	0.2%	43	0.2%	12	0.2%	47	0.2%
KELSO	160	2.7%	537	2.5%	159	2.6%	532	2.5%
LAKEWOOD	266	4.4%	954	4.5%	267	4.4%	957	4.5%
LONG BEACH	14	0.2%	49	0.2%	14	0.2%	49	0.2%
OLYMPIA	228	3.8%	756	3.6%	231	3.8%	766	3.6%
PIERCE NORTH	142	2.4%	507	2.4%	141	2.3%	501	2.4%
PIERCE SOUTH	228	3.8%	795	3.7%	224	3.7%	785	3.7%
PORT ANGELES	42	0.7%	129	0.6%	42	0.7%	129	0.6%
PORT TOWNSEND	13	0.2%	42	0.2%	13	0.2%	42	0.2%
PUYALLUP VALLEY	237	3.9%	836	3.9%	240	4.0%	849	4.0%
SHELTON	49	0.8%	170	0.8%	50	0.8%	173	0.8%
SOUTH BEND	10	0.2%	42	0.2%	10	0.2%	42	0.2%
STEVENSON	6	0.1%	18	0.1%	6	0.1%	18	0.1%
Region 3 Total	2,214	36.8%	7,652	36.0%	2,218	36.8%	7,668	36.1%

WFS Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2021 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC CENTRAL SOUND	0	0.0%	0	0.0%
CSCC NORTHEAST	0	0.0%	0	0.0%
CSCC NORTHWEST	0	0.0%	0	0.0%
CSCC SOUTH SOUND	0	0.0%	0	0.0%
CSCC SOUTHEAST	0	0.0%	0	0.0%
CSCC SOUTHWEST	0	0.0%	0	0.0%
CSCC WASHCAP	0	0.0%	0	0.0%
CSCC Total	0	0.0%	0	0.0%

Other Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA LTC & Spec Programs	0	0.0%	0	0.0%
MEDICAL ELIG. DET SVC	0	0.0%	0	0.0%
Health Care Authority	0	0.0%	0	0.0%
PORT GAMBLE S'KLALLAM TRIBE (PGST)	0	0.0%	0	0.0%
Other Locations Total	0	0.0%	0	0.0%

WFS Caseload by Home and Community Services Office (HCS), June 2021 Snapshot

Home and Community Service Offices (HCS) – Region 1	HCS of ISSUANCE			
	Cases	% of State Total	Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	0	0.0%	0	0.0%
Region 1 Total	0	0.0%	0	0.0%

Home and Community Service Offices (HCS) – Region 2	HCS of ISSUANCE			
	Cases	% of State Total	Clients	% of State Total
ALDERWOOD HCS OFFICE	0	0.0%	0	0.0%
BELLINGHAM HCS OFC	0	0.0%	0	0.0%
EVERETT HCS OFFICE	0	0.0%	0	0.0%
HOLGATE HCS OFFICE	2	<0.1%	9	<0.1%
MOUNT VERNON HCS OFFICE	0	0.0%	0	0.0%
OAK HARBOR HCS	0	0.0%	0	0.0%
SKYKOMISH HCS OFFICE	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	2	<0.1%	9	<0.1%

WFS Caseload by Home and Community Services Office (HCS), June 2021 Snapshot (continued)

Home and Community Service Offices (HCS) – Region 3	HCS of ISSUANCE			
	Cases	% of State Total	Clients	% of State Total
ABERDEEN HCS OFFICE	0	0.0%	0	0.0%
BREMERTON HCS OFFICE	0	0.0%	0	0.0%
CHEHALIS HCS OFFICE	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS OFFICE	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILICOOM HCS	0	0.0%	0	0.0%
TACOMA HCS OFFICE	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	0	0.0%	0	0.0%

WFS Caseload by County of Residence, June 2021 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	32	0.5%	107	0.5%	Lewis	89	1.5%	312	1.5%
Asotin	37	0.6%	122	0.6%	Lincoln	8	0.1%	29	0.1%
Benton	275	4.6%	940	4.4%	Mason	50	0.8%	173	0.8%
Chelan	72	1.2%	226	1.1%	Okanogan	43	0.7%	134	0.6%
Clallam	53	0.9%	172	0.8%	Pacific	24	0.4%	91	0.4%
Clark	502	8.3%	1,752	8.3%	Pend Oreille	18	0.3%	57	0.3%
Columbia	5	0.1%	20	0.1%	Pierce	872	14.5%	3,092	14.6%
Cowlitz	158	2.6%	530	2.5%	San Juan	4	0.1%	12	0.1%
Douglas	37	0.6%	112	0.5%	Skagit	97	1.6%	326	1.5%
Ferry	9	0.1%	32	0.2%	Skamania	6	0.1%	18	0.1%
Franklin	132	2.2%	485	2.3%	Snohomish	429	7.1%	1,562	7.4%
Garfield	4	0.1%	12	0.1%	Spokane	733	12.2%	2,473	11.6%
Grant	143	2.4%	505	2.4%	Stevens	45	0.7%	158	0.7%
Grays Harbor	81	1.3%	256	1.2%	Thurston	231	3.8%	766	3.6%
Island	41	0.7%	133	0.6%	Wahkiakum	1	<0.1%	2	<0.1%
Jefferson	14	0.2%	46	0.2%	Walla Walla	50	0.8%	185	0.9%
King	908	15.1%	3,487	16.4%	Whatcom	121	2.0%	456	2.1%
Kitsap	137	2.3%	458	2.2%	Whitman	30	0.5%	105	0.5%
Kittitas	24	0.4%	79	0.4%	Yakima	486	8.1%	1,736	8.2%
Klickitat	18	0.3%	66	0.3%	Not Reported/ Unidentifiable	2	<0.1%	8	<0.1%

	Cases	% of Total	Clients	% of Total
State Total	6,021	100.0%	21,235	100.0%

WFS Client Demographics, June 2021 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
Total Clients	21,235	100.0%	6,076	100.0%	15,159	100.0%

Gender	All Clients		All Adults		All Children	
Female	10,803	50.9%	3,390	55.8%	7,413	48.9%
Male	10,431	49.1%	2,686	44.2%	7,745	51.1%
Unknown	1	<0.1%	0	0.0%	1	<0.1%

Ethnicity and Race	All Clients		All Adults		All Children	
Hispanic or Latino	5,422	25.5%	1,389	22.9%	4,033	26.6%
Not Hispanic or Latino⁴⁷	15,813	74.5%	4,687	77.1%	11,126	73.4%
White	9,237	43.5%	2,959	48.7%	6,278	41.4%
Black/African American	2,185	10.3%	608	10.0%	1,577	10.4%
Asian/Pacific Islander	2,156	10.2%	621	10.2%	1,535	10.1%
American Indian/Alaska Native	491	2.3%	153	2.5%	338	2.2%
Two or More Races	721	3.4%	126	2.1%	595	3.9%
Race Not Reported	1,023	4.8%	220	3.6%	803	5.3%

Marital Status	All Clients		All Adults		All Children	
Separated			448	7.4%		
Married			2,578	42.4%		
Never Married			2,249	37.0%		
Divorced			760	12.5%		
Widowed			28	0.5%		
Not Reported/Unidentifiable			13	0.2%		

Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	19,351	91.1%	5,135	84.5%	14,216	93.8%
Resident Noncitizen	1,826	8.6%	911	15.0%	915	6.0%
U.S. National⁴⁸	58	0.3%	30	0.5%	28	0.2%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

⁴⁷ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴⁸ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

WFS Client Demographics, June 2021 Snapshot (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
Homeless ⁴⁹	326	1.5%	112	1.8%	214	1.4%

Education Status	<u>All Adults</u>	
Less than a High School Diploma	993	16.3%
High School Graduate or GED	3,180	52.3%
Some College or College Degree	1,849	30.4%
Not Reported/Unidentifiable	54	0.9%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	486	2.3%	N/A		486	3.2%
1 - 5 Years Old	4,686	22.1%			4,686	30.9%
6 - 10 Years Old	4,766	22.4%			4,766	31.4%
11 - 15 Years Old	4,090	19.3%			4,090	27.0%
16 - 17 Years Old	1,131	5.3%			1,131	7.5%
18 – 24 Years Old	399	1.9%	399	6.6%	N/A	
25 – 34 Years Old	2,615	12.3%	2,615	43.0%		
35 – 44 Years Old	2,379	11.2%	2,379	39.2%		
45 – 54 Years Old	596	2.8%	596	9.8%		
55 – 64 Years Old	86	0.4%	86	1.4%		
65+ Years Old	1	<0.1%	1	<0.1%		
Average Age of Adults	35.2 Years					
Average Age of Children	8.2 Years					

Length of Stay	
Average Length of Stay ⁵⁰	11.2 Months

⁴⁹ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

⁵⁰ Average cumulative number of months adult clients received WFS since May 2016 when the program was implemented.