

Office of Refugee and Immigrant Assistance (ORIA)

SFY

2021

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations, and other service provider agencies to help people from refugee and immigrant backgrounds achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state that help people who have refugee or another eligible immigration status achieve economic stability and integrate into life in the United States. Data provided in this section highlights four prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – as part of the Washington WorkFirst program, ORIA partners with 16 different organizations to provide employment services and 13 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student’s skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway program may be recipients of ESA’s cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA), or Refugee Cash Assistance (RCA), or they have refugee or humanitarian immigrant status and have been in the country less than five years and are not receiving public assistance.
- **The Naturalization Services (NS) Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle’s New Americans Program and 13 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics, as well as English language training needed for the citizenship test.
- **Promoting Refugee Integration, Mobility and Empowerment (PRIME) Program** – provides people with refugee and humanitarian immigrant status a continuum of services that are community based, comprehensive, and client centered. The services promote their integration into new communities, and increase their mobility through coaching on how to independently navigate community systems and resources. Participants use the knowledge gained to empower themselves and rebuild their lives as they fulfill their dreams or goals.
- **ORIA Basic Food Employment and Training (BFET) Program** – provides employment services to refugees and immigrants who are not receiving federal cash assistance, such as TANF or Refugee Cash Assistance (RCA), but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington’s Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services, and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available [here](#) (see full document for the link).

Highlights

In SFY 2021, the LEP Pathway Program served a total of 3,118 unduplicated clients. Out of those served, 2,172 clients (70%) participated in Employment Services, of which 709 (33%) successfully entered employment, and 1,405 clients received English language services.

In SFY 2021, the Naturalization Service Program served a total of 3,796 clients and helped 1,218 people become U.S. citizens.

In SFY 2021, the PRIME Program served a total of 2,659 clients.

In SFY 2021, ESA's Basic Food Employment and Training Program (BFET) served a monthly average of 203 ORIA clients.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in September 2021.

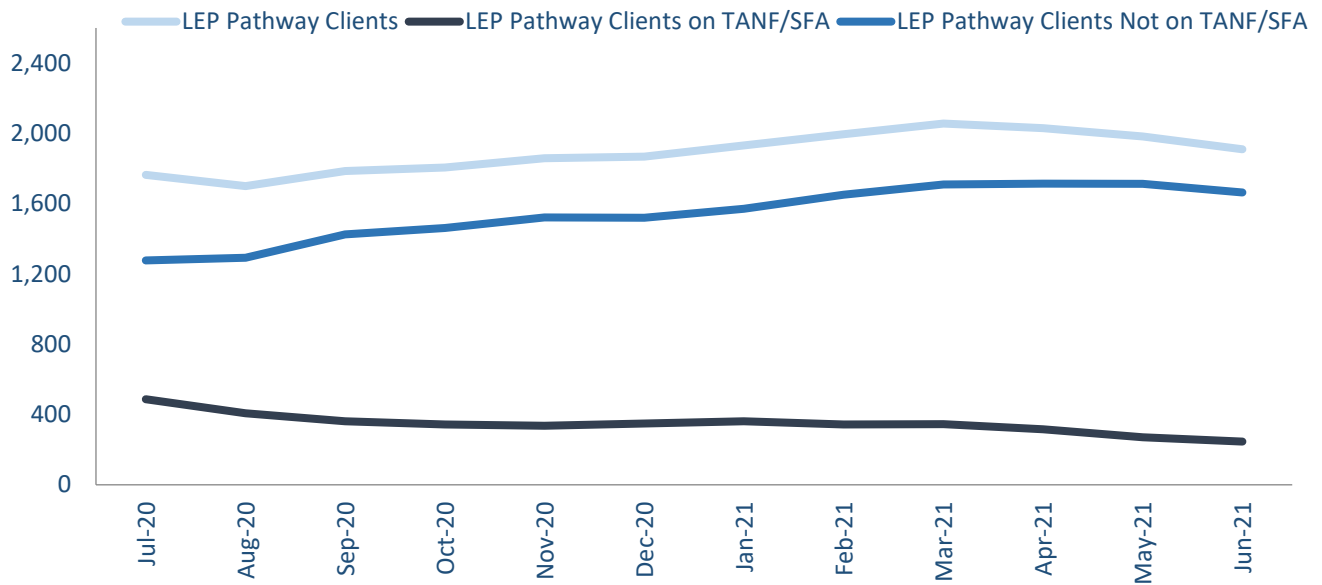
DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client's residence and service provider are usually in the same region.
- Primary language results are based on the client's self-reported data in ESA's ACES database.
- Primary language is the language in which the client wishes to communicate with DSHS, as indicated on the client's application or eligibility review.

Selected ORIA Program Overview, SFY 2020 and SFY 2021

	SFY 2020 (July 2019-June 2020)	SFY 2021 (July 2020-June 2021)	Change	
Average Number of LEP Pathway Clients Per Month & Range	2,138 (1,835 - 2,385)	1,891 (1,700 - 2,056)	-11.6% (Decrease)	↓
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	665 (554 - 761)	347 (246 - 487)	-47.8% (Decrease)	↓
Average Number of LEP Pathway ESL Clients Per Month & Range	1,139 (861 - 1,352)	1,009 (722 - 1,210)	-11.4% (Decrease)	↓
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	1,297 (1,215 - 1,376)	1,082 (885 - 1,190)	-16.6% (Decrease)	↓
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	109 (52 - 150)	66 (47 - 97)	-39.1% (Decrease)	↓
Average Number of Clients Receiving Naturalization Services Per Month & Range	468 (155 - 682)	590 (444 - 766)	26.1% (Increase)	↑
Average Number of PRIME Clients Per Month & Range	429 (314-581)	451 (355-620)	5.1% (Increase)	↑

LEP Pathway Clients, SFY 2021



SFY 2021	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	1,764	487	27.6%	1,277	72.4%
August	1,700	407	23.9%	1,293	76.1%
September	1,786	361	20.2%	1,425	79.8%
October	1,806	344	19.0%	1,462	81.0%
November	1,858	336	18.1%	1,522	81.9%
December	1,868	348	18.6%	1,520	81.4%
January	1,931	361	18.7%	1,570	81.3%
February	1,995	344	17.2%	1,651	82.8%
March	2,056	346	16.8%	1,710	83.2%
April	2,030	316	15.6%	1,714	84.4%
May	1,983	270	13.6%	1,713	86.4%
June	1,909	246	12.9%	1,663	87.1%
Mo. Avg.	1,891	347	18.4%	1,543	81.6%
Annual Unduplicated	3,118	976	31.3%	2,142	68.7%

LEP Pathway Clients by Primary Language, June 2021 Snapshot

ESA's Community Services Offices (CSOs) collect information about a client's primary language during the initial application interview for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the Primary Language for a client, such as preference for documents to be written in English. LEP Pathway Providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	1,909	100.0%
Dari	337	17.7%
Russian	322	16.9%
Ukrainian	249	13.0%
English	244	12.8%
Arabic	129	6.8%
Somali	108	5.7%
Tigrigna	107	5.6%
Farsi	71	3.7%
Pashto	67	3.5%
Spanish	53	2.8%
Swahili	36	1.9%
French	29	1.5%
Amharic	27	1.4%
Burmese	22	1.2%
Oromo	18	0.9%
Romanian	10	0.5%
Other Languages¹/ Languages with Fewer than 10 Clients	80	4.2%

¹ Any languages not on the ACES language list.

LEP Pathway Clients by DSHS Region, June 2021 Snapshot

ESA's ORIA partners with 16 different employment providers and 13 different ESL providers to offer services in each of DSHS's three regions. Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region. ORIA's services concentrate in areas with the highest numbers of recent refugees arrivals, such as King County in Region 2.

Region ²	# of Clients	% of Total
Region 1	226	11.8%
Region 2	1,573	82.4%
Region 3	110	5.8%
Total	1,909	100.0%

² Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

LEP Pathway Clients by Country of Origin, SFY 2021

Country	# of Clients	Percent
Total	3,118	100.0%
Afghanistan	804	25.8%
Ukraine	735	23.6%
Somalia	185	5.9%
Eritrea	180	5.8%
Ethiopia	137	4.4%
Iraq	136	4.4%
Russia	121	3.9%
Congo, Democratic Republic of	110	3.5%
Myanmar (Burma)	65	2.1%
Iran	56	1.8%
Moldova	52	1.7%
Mexico	49	1.6%
Syria	41	1.3%
Sudan	28	0.9%
Marshall Islands	25	0.8%
Honduras	23	0.7%
Micronesia	22	0.7%
Bhutan	19	0.6%
Kenya	16	0.5%
Central African Republic	13	0.4%
Guinea	12	0.4%
Kazakhstan	12	0.4%
Vietnam	12	0.4%
Angola	11	0.4%
Belarus (Belorussia)	11	0.4%
El Salvador	11	0.4%
Cuba	10	0.3%
Egypt	10	0.3%
Guatemala	10	0.3%
Pakistan	10	0.3%
Countries with Fewer than 10 Clients	149	4.8%
Unknown/Not Reported	43	1.4%

Demographics of LEP Pathway Clients, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,909	100.0%

Gender			All Clients
Female	1,197	62.7%	
Male	711	37.2%	
Unknown	1	0.1%	

Time in the U.S.			All Clients
Less Than 2 Years	706	37.0%	
2 – 5 Years	1,069	56.0%	
6 – 10 Years	84	4.4%	
>10 Years	40	2.1%	
Not Reported/ Unidentifiable	10	0.5%	

Immigrant Status ³			All Clients
Refugee	1,160	60.8%	
Special Immigrant	446	23.4%	
Asylee	135	7.1%	
Temporary Residents as Amnesty Beneficiaries	50	2.6%	
Lawful Permanent Resident Noncitizen	47	2.5%	
Citizen Of Marshall Islands/Micronesia	22	1.2%	
Immigration Status Categories with Fewer than 10 Clients	29	1.5%	
Other/Not Reported	20	1.0%	

³ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients, June 2021 Snapshot (continued)

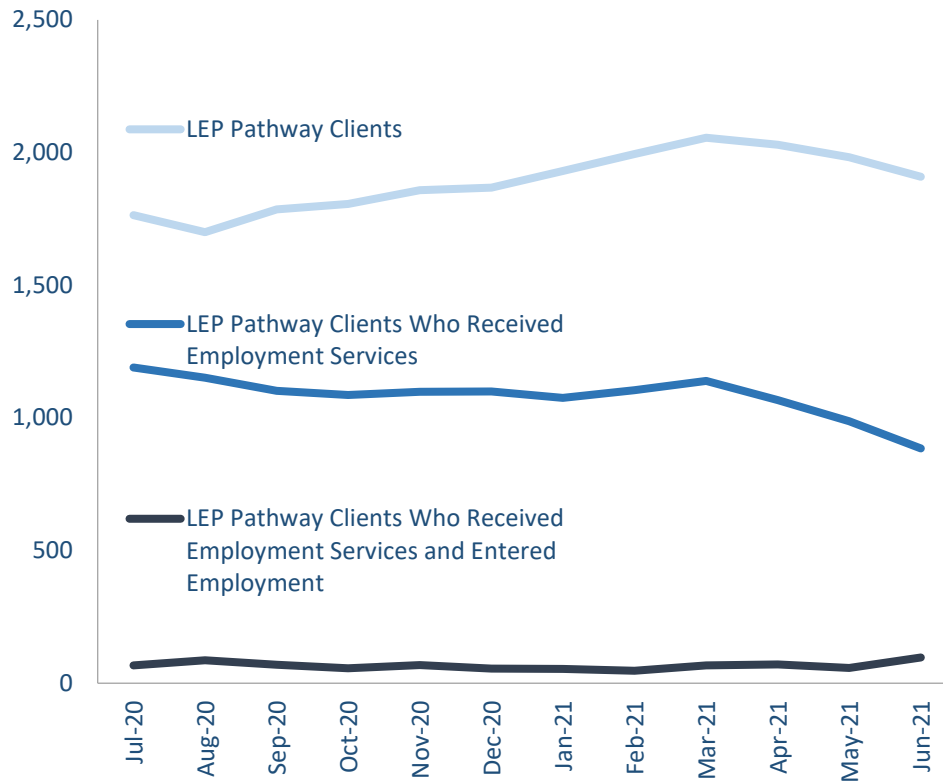
ESL Level ⁴	All Clients	
	# of Clients	% of Total Clients
Level 1	278	14.6%
Level 2	122	6.4%
Level 3	109	5.7%
Level 4	58	3.0%
Level 5	50	2.6%
Level 6	21	1.1%
Other ⁵	1,271	66.6%

Age	All Clients	
	# of Clients	% of Total Clients
16 – 24 Years Old	258	13.5%
25 – 34 Years Old	686	35.9%
35 – 44 Years Old	564	29.5%
45 – 54 Years Old	265	13.9%
55 – 64 Years Old	113	5.9%
65 and Older	22	1.2%
Unknown	1	<0.1%
Avg. Age of Clients	36.1 Years Old	

⁴ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies

⁵ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received Employment Services, SFY 2021



SFY 2021	# of LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment	
		# of Clients	Percent	# of Clients	Percent ⁶
July	1,764	1,190	67.5%	67	5.6%
August	1,700	1,151	67.7%	87	7.6%
September	1,786	1,102	61.7%	70	6.4%
October	1,806	1,086	60.1%	56	5.2%
November	1,858	1,099	59.1%	69	6.3%
December	1,868	1,100	58.9%	55	5.0%
January	1,931	1,075	55.7%	54	5.0%
February	1,995	1,104	55.3%	47	4.3%
March	2,056	1,139	55.4%	67	5.9%
April	2,030	1,067	52.6%	71	6.7%
May	1,983	987	49.8%	57	5.8%
June	1,909	885	46.4%	97	11.0%
Mo. Avg.	1,891	1,082	57.2%	66	6.1%
Annual Unduplicated	3,118	2,172	69.7%	709	32.6%

⁶ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2021 Snapshot

Language ⁷	# of Clients	% of Total
Total	885	100.0%
English	140	15.8%
Dari	124	14.0%
Russian	105	11.9%
Ukrainian	99	11.2%
Somali	74	8.4%
Tigrigna	61	6.9%
Arabic	47	5.3%
Farsi	42	4.7%
Spanish	37	4.2%
Pashto	23	2.6%
Swahili	23	2.6%
Amharic	20	2.3%
French	20	2.3%
Burmese	11	1.2%
Oromo	10	1.1%
Other⁸/Languages with Fewer than 10 Clients	49	5.5%

⁷ Client self-reported data from ACES.

⁸ Any languages not on the ACES language list.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2021 Snapshot

Region ⁹	# of Clients	% of Total
Region 1	25	2.8%
Region 2	821	92.8%
Region 3	39	4.4%
Total	885	100.0%

⁹ Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2021

Country	# of Clients	Percent
Total	2,172	100.0%
Afghanistan	482	22.2%
Ukraine	469	21.6%
Somalia	155	7.1%
Eritrea	146	6.7%
Ethiopia	109	5.0%
Iraq	85	3.9%
Congo, Democratic Republic of	83	3.8%
Russia	67	3.1%
Myanmar (Burma)	51	2.3%
Iran	50	2.3%
Mexico	43	2.0%
Moldova	36	1.7%
Marshall Islands	20	0.9%
Sudan	19	0.9%
Syria	19	0.9%
Honduras	18	0.8%
Micronesia	18	0.8%
Bhutan	16	0.7%
Kenya	15	0.7%
Central African Republic	13	0.6%
Guinea	12	0.6%
El Salvador	11	0.5%
Vietnam	11	0.5%
Angola	10	0.5%
Belarus (Belorussia)	10	0.5%
Cuba	10	0.5%
Countries with Fewer than 10 Clients	154	7.1%
Unknown/Not Reported	40	1.8%

Demographics of LEP Pathway Clients Who Received Employment Services, June 2021 Snapshot

<u>All Clients</u>		
Characteristic	# of Clients	% of Total Clients
Total Clients	885	100.0%
<u>All Clients</u>		
Gender		
Female	436	49.3%
Male	449	50.7%
Unknown	0	0.0%

<u>All Clients</u>		
Time in the U.S.		
Less Than 2 Years	318	35.9%
2 – 5 Years	472	53.3%
6 – 10 Years	56	6.3%
>10 Years	33	3.7%
Not Reported/ Unidentifiable	6	0.7%

<u>All Clients</u>		
Immigrant Status ¹⁰		
Refugee	523	59.1%
Special Immigrant	168	19.0%
Asylee	90	10.2%
Lawful Permanent Resident	32	3.6%
Temporary Residents as Amnesty Beneficiaries	24	2.7%
Citizen Of Marshall Islands/Micronesia	14	1.6%
Immigration Status Categories with Fewer than 10 Clients	19	2.1%
Other/Not Reported	15	1.7%

¹⁰ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2021 Snapshot (continued)

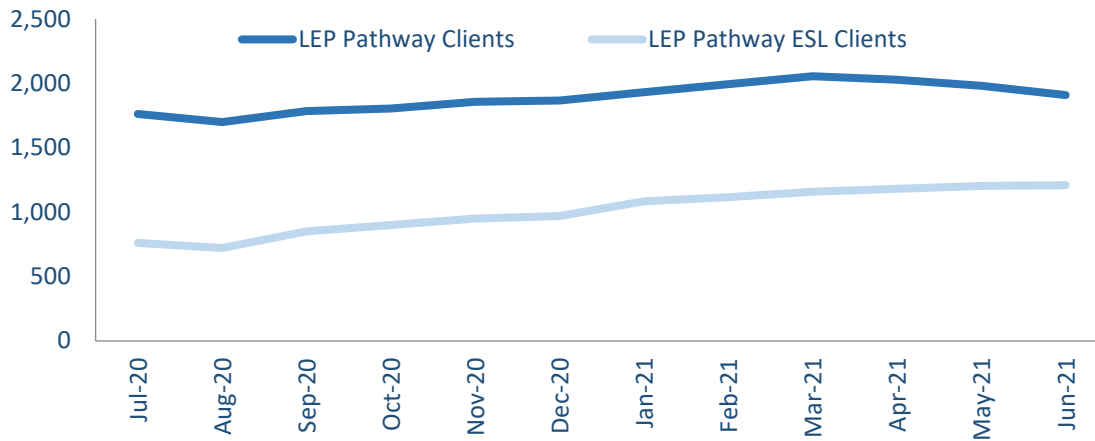
ESL Level ¹¹	All Clients	
	# of Clients	% of Total Clients
Level 1	69	7.8%
Level 2	20	2.3%
Level 3	18	2.0%
Level 4	6	0.7%
Level 5	9	1.0%
Level 6	4	0.5%
Other ¹²	759	85.8%

Age	All Clients	
16 – 24 Years Old	141	15.9%
25 – 34 Years Old	284	32.1%
35 – 44 Years Old	268	30.3%
45 – 54 Years Old	136	15.4%
55 – 64 Years Old	50	5.6%
65 and Older	6	0.7%
Avg. Age of Clients	36.0 Years Old	

¹¹ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹² Includes LEP Pathway clients who received Employment Services, but did not receive ESL services.

LEP Pathway Clients Who Received ESL Services, SFY 2021



SFY 2021	LEP Pathway Clients	LEP Pathway ESL Clients	
		# of Clients	Percent
July	1,764	761	43.1%
August	1,700	722	42.5%
September	1,786	850	47.6%
October	1,806	900	49.8%
November	1,858	950	51.1%
December	1,868	971	52.0%
January	1,931	1,084	56.1%
February	1,995	1,116	55.9%
March	2,056	1,160	56.4%
April	2,030	1,181	58.2%
May	1,983	1,205	60.8%
June	1,909	1,210	63.4%
Monthly Average	1,891	1,009	53.4%
Annual Unduplicated	3,118	1,405	45.1%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2021 Snapshot

Language	# of Clients	% of Total
Total	1,210	100.0%
Dari	256	21.2%
Russian	248	20.5%
Ukrainian	175	14.5%
English	112	9.3%
Arabic	96	7.9%
Tigrigna	54	4.5%
Pashto	49	4.0%
Somali	45	3.7%
Farsi	34	2.8%
Spanish	23	1.9%
Swahili	16	1.3%
Burmese	14	1.2%
French	14	1.2%
Oromo	14	1.2%
Amharic	13	1.1%
Other¹³/ Languages with Fewer than 10 Clients	47	3.9%

¹³ Any languages not on the ACES language list.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2021 Snapshot

Region ¹⁴	# of Clients	% of Total
Region 1	209	17.3%
Region 2	908	75.0%
Region 3	93	7.7%
Total	1,210	100.0%

¹⁴ Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2021

Country	# of Clients	% of Total
Total	1,405	100.0%
Afghanistan	420	29.9%
Ukraine	406	28.9%
Russia	77	5.5%
Iraq	68	4.8%
Eritrea	61	4.3%
Somalia	54	3.8%
Ethiopia	51	3.6%
Congo, Democratic Republic of	42	3.0%
Moldova	30	2.1%
Syria	28	2.0%
Myanmar (Burma)	25	1.8%
Sudan	12	0.9%
Iran	11	0.8%
Mexico	11	0.8%
Countries with Fewer Than 10 Clients	102	7.3%
Unknown/Not Reported	7	0.5%

Demographics of LEP Pathway Clients Who Received ESL Services, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	1,210	100.0%

Gender		All Clients
Female	879	72.6%
Male	330	27.3%
Unknown	1	0.1%

Time in the U.S.		All Clients
Less Than 2 Years	486	40.2%
2 – 5 Years	674	55.7%
6 – 10 Years	33	2.7%
>10 Years	11	0.9%
Not Reported/ Unidentifiable	6	0.5%

Immigrant Status ¹⁵		All Clients
Refugee	763	63.1%
Special Immigrant	317	26.2%
Asylee	50	4.1%
Temporary Residents as Amnesty Beneficiaries	31	2.6%
Lawful Permanent Resident Noncitizen	20	1.7%
Immigration Status Categories with Fewer than 10 Clients	20	1.7%
Other/Not Reported	9	0.7%

¹⁵ See Glossary at the end of this chapter for definitions.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2021 Snapshot (continued)

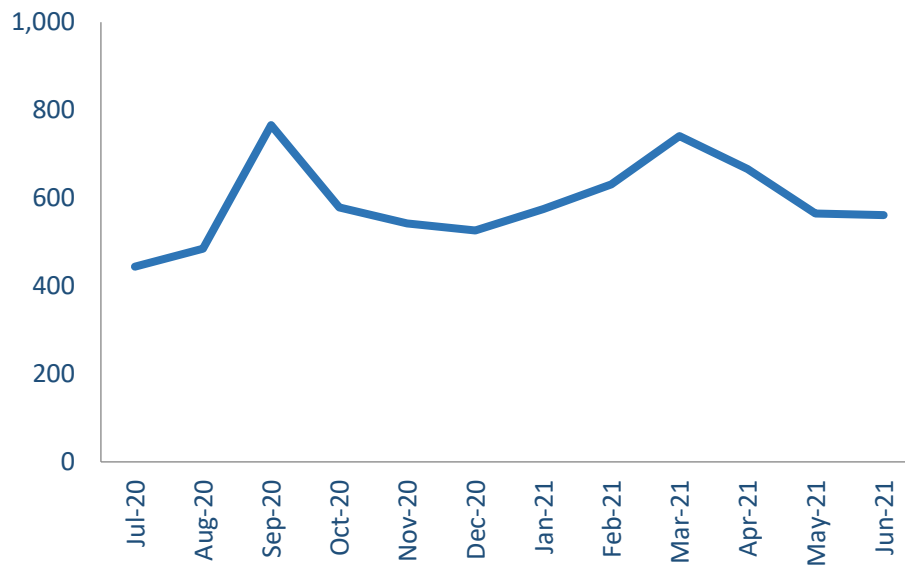
ESL Level ¹⁶	All Clients	
	# of Clients	% of Total
Level 1	270	22.3%
Level 2	121	10.0%
Level 3	107	8.8%
Level 4	56	4.6%
Level 5	48	4.0%
Level 6	19	1.6%
Other ¹⁷	589	48.7%

Age	All Clients	
	# of Clients	% of Total
16 – 24 Years Old	137	11.3%
25 – 34 Years Old	460	38.0%
35 – 44 Years Old	348	28.8%
45 – 54 Years Old	165	13.6%
55 – 64 Years Old	81	6.7%
65 and Older	18	1.5%
Unknown	1	0.1%
Avg. Age of Clients	36.0 Years Old	

¹⁶ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client's English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

¹⁷ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

Naturalization Services (NS) Clients, SFY 2021¹⁸



SFY 2021	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Naturalized Clients Reported by Providers ¹⁹
July	444	134	77
August	485	129	89
September	766	354	116
October	579	120	100
November	542	110	88
December	526	124	43
January	575	113	89
February	631	112	120
March	741	140	164
April	666	159	126
May	565	126	98
June	561	189	108
Mo. Avg.	590	151	102
Annual Unduplicated	3,796	1,810	1,218

¹⁸ Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available; as funds are depleted towards the end of the year, so are the reports of services provided to clients.

¹⁹ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2021 Snapshot

Language	# of Clients	% of Total
Total	561	100.0%
English	170	30.3%
Arabic	71	12.7%
Russian	70	12.5%
Spanish	50	8.9%
Vietnamese	35	6.2%
Somali	23	4.1%
Burmese	17	3.0%
Korean	16	2.9%
Cambodian (Khmer)	12	2.1%
Ukrainian	12	2.1%
Dari	11	2.0%
Farsi	10	1.8%
Other ²⁰ /Languages with Fewer than 10 Clients	64	11.4%

²⁰ Any languages not on the ACES language list.

Naturalization Service Clients by DSHS Region, June 2021 Snapshot

Region ²¹	# of Clients	% of Total
Region 1	137	24.4%
Region 2	308	54.9%
Region 3	116	20.7%
Total	561	100.0%

²¹ Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2021

Country	# of Clients	% of Total
Total	3,796	100.0%
Iraq	549	14.5%
Ukraine	332	8.7%
Vietnam	327	8.6%
Afghanistan	315	8.3%
Mexico	255	6.7%
Somalia	193	5.1%
Moldova	145	3.8%
Russia	142	3.7%
Cambodia Kampuchea	125	3.3%
Myanmar (Burma)	122	3.2%
Ethiopia	121	3.2%
Iran	100	2.6%
Korea (South)	90	2.4%
Philippines	71	1.9%
Bhutan	67	1.8%
Eritrea	67	1.8%
Congo, Democratic Republic of	66	1.7%
Syria	65	1.7%
Sudan	57	1.5%
India	44	1.2%
China	28	0.7%
Kazakhstan	28	0.7%
Nepal	28	0.7%
Kenya	24	0.6%
Thailand	23	0.6%
Pakistan	22	0.6%
Egypt	21	0.6%
Cuba	20	0.5%
El Salvador	19	0.5%
Georgia	13	0.3%
Laos	12	0.3%
Bosnia and Herzegovina	11	0.3%
Romania	11	0.3%
Western Samoa	11	0.3%
Belarus (Belorussia)	10	0.3%
Morocco	10	0.3%

Naturalization Service Clients by Country of Origin, SFY 2021 (continued)

Country	# of Clients	% of Total
Countries with Fewer than 10 Clients	204	5.4%
Other Countries ²²	48	1.3%

²² Other countries not on the ACES country of origin list.

Demographics of Naturalization Service Clients, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	561	100.0%

Gender	All Clients	
	# of Clients	% of Total
Female	339	60.4%
Male	222	39.6%
Unknown	0	0.0%

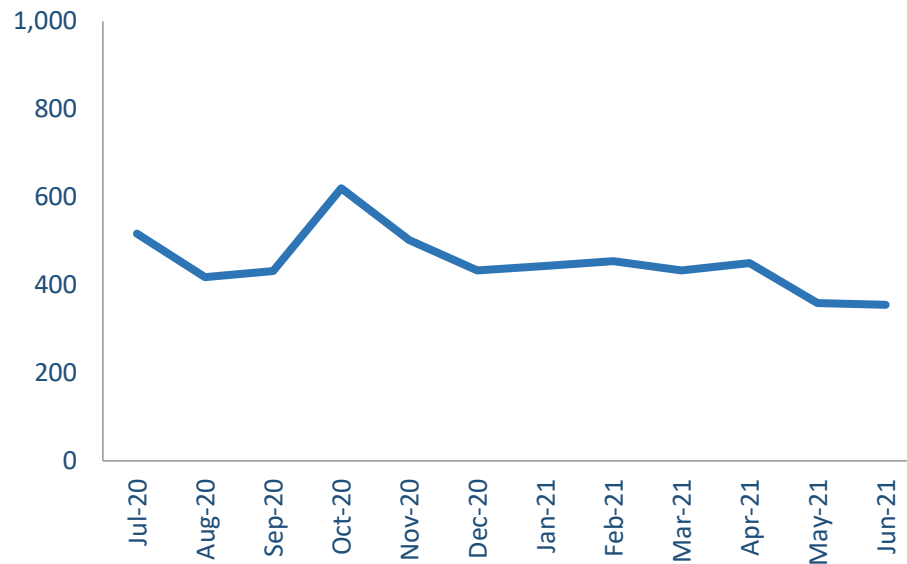
Time in the U.S.	All Clients	
	# of Clients	% of Total
Less Than 2 Years	0	0.0%
2 – 5 Years	175	31.2%
6 – 10 Years	241	43.0%
More Than 10 Years	145	25.8%
Not Reported	0	0.0%

Immigrant Status ²³	All Clients	
	# of Clients	% of Total
Refugee	300	53.5%
Non-Refugee	229	40.8%
Special Immigrant	20	3.6%
Asylee	7	1.2%
Lawful Permanent Resident Noncitizen	2	0.4%
Cuban/Haitian Entrants	1	0.2%
Other/Not Reported	2	0.4%

Age	All Clients	
	# of Clients	% of Total
15 and Younger	28	5.0%
16 – 24 Years Old	68	12.1%
25 – 34 Years Old	85	15.2%
35 – 44 Years Old	124	22.1%
45 – 54 Years Old	80	14.3%
55 – 64 Years Old	72	12.8%
65 and Older	104	18.5%
Average Age of Clients	44.7 Years Old	

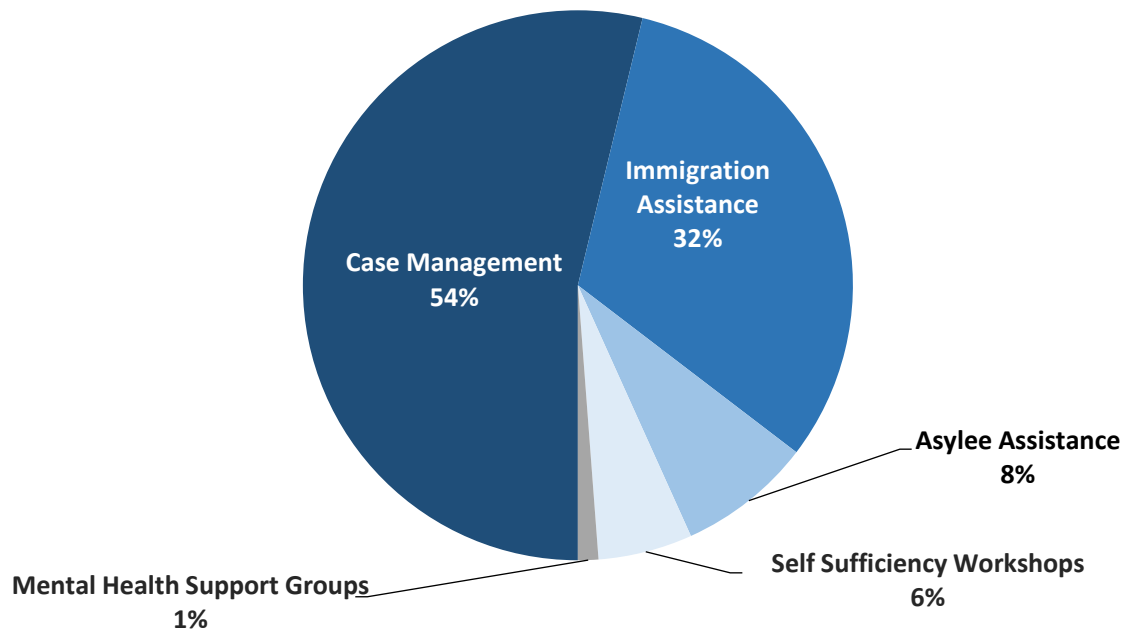
²³ See Glossary at the end of this chapter for definitions.

PRIME Clients, SFY 2021



SFY 2021	Total PRIME Clients
July	517
August	418
September	432
October	620
November	502
December	433
January	443
February	454
March	433
April	450
May	359
June	355
Mo. Avg.	451
Annual Unduplicated	2,659

PRIME Services by Category, SFY 2021



PRIME Service Category	# of Services	Percent of Total Services	# of Unduplicated Clients ²⁴
Asylee Assistance	572	7.9%	162
Case Management	3,908	53.8%	930
Immigration Assistance	2,296	31.6%	1,860
Mental Health Support Groups	87	1.2%	68
Self Sufficiency Workshops	403	5.5%	222
Total	7,266	100.0%	

²⁴ Numbers reflect unduplicated clients within each service category. A client may receive more than one type of services in the SFY. In this case, the client is counted in each service category.

PRIME Clients by Primary Language, June 2021 Snapshot

Language	# of Clients	% of Total
Total	355	100.0%
English	83	23.4%
Russian	68	19.2%
Ukrainian	53	14.9%
Dari	25	7.0%
French	21	5.9%
Arabic	18	5.1%
Tigrigna	17	4.8%
Somali	13	3.7%
Other ²⁵ / Languages with Fewer than 10 Clients	57	16.1%

²⁵ Any languages not on the ACES language list.

PRIME Clients by DSHS Region, June 2021 Snapshot

Region ²⁶	# of Clients	% of Total
Region 1	38	10.7%
Region 2	313	88.2%
Region 3	4	1.1%
Total	355	100.0%

²⁶ Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

PRIME Clients by Country of Origin, SFY 2021

Country	# of Clients	% of Total
Total	2,659	100.0%
Ukraine	1,112	41.8%
Afghanistan	211	7.9%
Eritrea	207	7.8%
Iraq	132	5.0%
Russia	119	4.5%
Somalia	102	3.8%
Ethiopia	100	3.8%
Dem. Rep. Congo	94	3.5%
Moldova	80	3.0%
Burma	59	2.2%
Turkey	39	1.5%
Iran	37	1.4%
Kenya	28	1.1%
Syria	26	1.0%
Belarus	24	0.9%
Sudan	21	0.8%
Central African Republic	19	0.7%
Georgia	17	0.6%
Turkmenistan	15	0.6%
Honduras	14	0.5%
Kyrgyzstan	14	0.5%
Pakistan	13	0.5%
Other/Countries with Fewer than 10 Clients	176	6.6%

Demographics of PRIME Clients, June 2021 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	355	100.0%

Gender	All Clients	
	# of Clients	% of Total
Female	186	52.4%
Male	169	47.6%
Unknown	0	0.0%

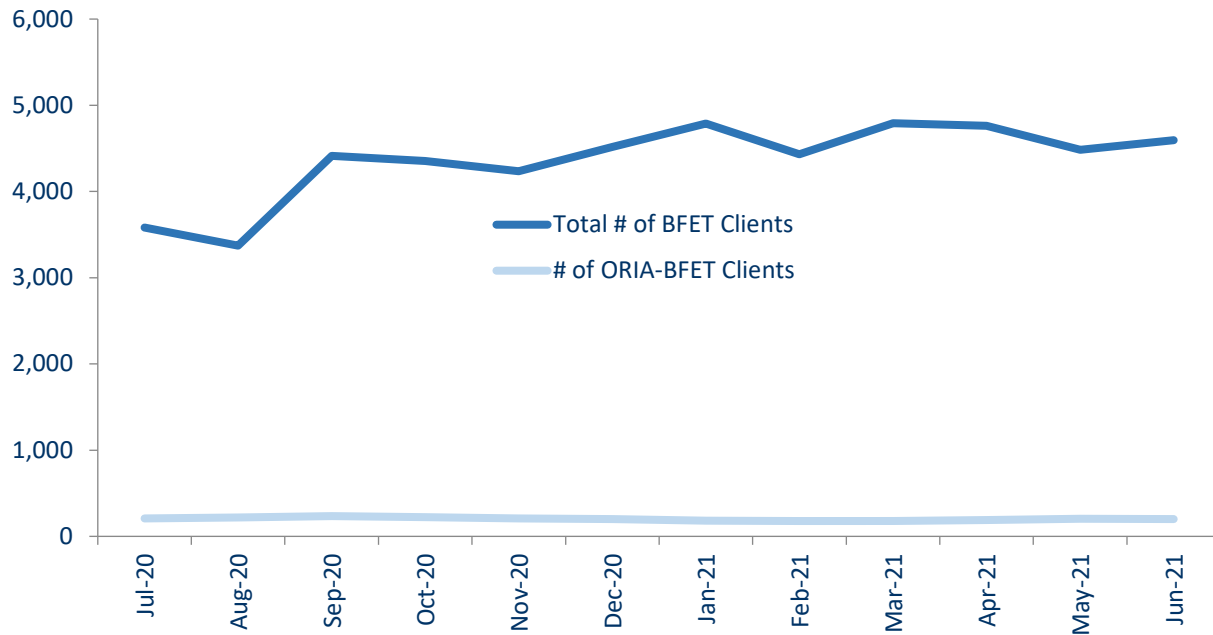
Time in the U.S.	All Clients	
	# of Clients	% of Total
Less Than 2 Years	166	46.8%
2 – 5 Years	178	50.1%
6 – 10 Years	10	2.8%
Greater Than 10 Years	1	0.3%

Immigrant Status ²⁷	All Clients	
	# of Clients	% of Total
Refugee	224	63.1%
Asylee	87	24.5%
Special Immigrant	44	12.4%

Age	All Clients	
	# of Clients	% of Total
< 16 Years Old	0	0.0%
16 – 24 Years Old	76	21.4%
25 – 34 Years Old	97	27.3%
35 – 44 Years Old	94	26.5%
45 – 54 Years Old	46	13.0%
55 – 64 Years Old	27	7.6%
65 and Older	15	4.2%
Avg. Age of Clients	36.7 Years Old	

²⁷ See Glossary at the end of this chapter for definitions.

ORIA Basic Food Employment & Training (BFET) Clients²⁸, SFY 2021



SFY 2021	Total # of BFET Clients	# of ORIA BFET Clients ²⁹
July	3,581	208
August	3,372	221
September	4,414	235
October	4,354	224
November	4,235	208
December	4,517	202
January	4,789	183
February	4,433	178
March	4,792	180
April	4,762	189
May	4,482	204
June	4,596	201
Mo. Avg.	4,361	203

²⁸ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

²⁹ BFET clients served by DSHS Office of Refugee and Immigrant Assistance (ORIA).

Demographics of ORIA-BFET Clients, June 2021 snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	201	100.0%

Gender			All Clients
Female	107	53.2%	
Male	94	46.8%	
Not Reported/ Unidentifiable	0	0	

Race/Ethnicity			All Clients
Hispanic or Latino	5	2.5%	
Not Hispanic or Latino ³⁰	196	97.5%	
White	54	26.9%	
Black/African American	61	30.3%	
Asian/Pacific Islander	23	11.4%	
American Indian/Alaska Native	0	0.0%	
Two or More Races	1	0.5%	
Not Reported/Unidentifiable	57	28.4%	

Marital Status			All Clients
Separated	5	2.5%	
Married	133	66.2%	
Never Married	43	21.4%	
Divorced	11	5.5%	
Widowed	6	3.0%	
Not Reported/Unidentifiable	3	1.5%	

Immigrant Status ³¹			All Clients
Refugee	137	68.2%	
Special Immigrant	30	14.9%	
Lawful Permanent Resident	17	8.5%	
Asylee	10	5.0%	
Amerasian	2	1.0%	
Other/Not Reported	5	2.5%	

³⁰ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³¹ See Glossary at the end of this chapter for definitions.

Demographics of ORIA-BFET Clients, SFY 2021 (continued)

Characteristic	<u>All Clients</u>	
	Number	% of Total Clients

Homeless Status		<u>All Clients</u>
Homeless ³²	3	1.5%

Education Status		<u>All Clients</u>
Less than a High School Diploma	68	33.8%
High School Graduate or GED	86	42.8%
Some College or College Degree	29	14.4%
Not Reported/Unidentifiable	18	9.0%

Age		<u>All Clients</u>
Under 18 Years Old	3	1.5%
18 - 24 Years Old	18	9.0%
25 - 34 Years Old	57	28.4%
35 - 44 Years Old	65	32.3%
45 - 54 Years Old	39	19.4%
55 - 64 Years Old	13	6.5%
65+ Years Old	6	3.0%
Average Age of Clients		38.5 Years

³² Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Lawful Permanent Resident Noncitizen – A noncitizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years, and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.