

# Annual Unduplicated Clients

SFY

# 2021

---

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2021.

ESA Briefing  
Book

**Table of Contents**

Overview.....3

Annual Unduplicated Clients Served, SFY 2020 and SFY 2021 .....4

Annual Unduplicated Clients Served, Adults and Children, by ESA Division, SFY 2021 .....6

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District, SFY 2021.....7

## Overview

In other sections of the ESA Briefing Book, data is presented on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the SFY. For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA in SFY 2021 compared to SFY 2020, both overall (for all programs) and by each program. In addition, annual unduplicated clients by state legislative district for selected programs are reported in this section. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2021, ESA served over 1.7 million individuals, or more than one out of every five Washington state residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (ALISA), this number comes to over 1.8 million individuals. These figures count each client once, regardless of the number of services received or the number of months those services were received.

### TECHNICAL NOTES:

#### DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2021.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of September 2021.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of November 2021.

## Annual Unduplicated Clients Served, SFY 2020 and SFY 2021

	SFY 2020		SFY 2021	
	ESA Only <sup>1</sup>	DSHS Offices (ESA & HCS) <sup>2</sup>	ESA Only <sup>1</sup>	DSHS Offices (ESA & HCS) <sup>2</sup>
<b>All Programs<sup>3</sup></b>	<b>1,906,635</b>	<b>1,978,949</b>	<b>1,744,670</b>	<b>1,820,065</b>
<b>Aged, Blind or Disabled (ABD)</b>	32,946	33,882	30,342	31,363
<b>Additional Requirements-Emergent Needs (AREN)</b>	4,481	4,481	1,058	1,058
<b>Basic Food Employment and Training (BFET)</b>	14,356	14,469	10,209	10,284
<b>Basic Food (SNAP/FAP)</b>	1,111,097	1,149,552	1,147,191	1,188,359
<b>Consolidated Emergency Assistance (CEAP)</b>	5,378	5,378	1,979	1,979
<b>Diversion Cash Assistance (DCA)</b>	4,211	4,211	1,003	1,003
<b>Housing and Essential Needs (HEN) Referral</b>	8,889	8,890	6,129	6,132
<b>Medical Assistance (Non-Cash Related)<sup>4</sup></b>	231,064	306,440	231,040	309,100
<b>Ongoing Additional Requirements (OAR)</b>	420	430	354	359
<b>Pregnant Women Assistance (PWA)</b>	129	129	15	15

<sup>1</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ).

<sup>2</sup> DSHS Offices include all ESA-CSD offices plus AL TSA's-Home and Community Services (HCS) offices.

<sup>3</sup> Pandemic-EBT is not included in the SFY 2021 'All Programs' counts due to a system change in how the data is collected.

<sup>4</sup> The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2020 and SFY 2021 totals.

## Annual Unduplicated Clients Served, SFY 2020 and SFY 2021 (continued)

	SFY 2020		SFY 2021	
	ESA Only <sup>5</sup>	DSHS Offices (ESA & HCS) <sup>6</sup>	ESA Only <sup>5</sup>	DSHS Offices (ESA & HCS) <sup>6</sup>
<b>Refugee Cash Assistance (RCA)</b>	742	742	478	478
<b>Refugee and Immigrant Assistance (RIA)<sup>7</sup></b>	9,709	9,709	8,616	8,616
<b>State Supplemental Payment (SSP)</b>	27,864	43,390	27,492	44,411
<b>Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)</b>	121,954	121,963	118,653	118,661
<b>Washington State Combined Application Project (WASHCAP)</b>	68,552	85,562	66,095	84,033
<b>Transitional Food Assistance (TFA)</b>	70,477	70,614	89,550	89,698
<b>Working Family Support (WFS)</b>	57,606	57,620	49,913	49,935
<b>Child Support</b>	900,072	900,072	864,665	864,665
<b>Disaster Cash Assistance Program (DCAP)<sup>8</sup></b>	31,186	31,193	60,359	60,367
<b>Pandemic-EBT<sup>9</sup></b>	676,226	678,615	645,476	645,476

<sup>5</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ)

<sup>6</sup> DSHS Offices include all ESA-CSD offices plus Aging and Long-Term Support Administration (AL TSA)-Home and Community Services (HCS) offices.

<sup>7</sup> This number includes clients served by these ORIA programs: Promoting Refugee Integration, Mobility and Empowerment (PRIME), LEP Pathway and Naturalization Services.

<sup>8</sup> DCAP was activated on April 17, 2020 for SFY 2020 and on April 19, 2021 for SFY 2021, expanding the CEAP program to serve individuals and families eligible for DCAP under WAC 388-436-0055.

<sup>9</sup> USDA Food and Nutrition Service (FNS) has authorized states to provide Pandemic-EBT (P-EBT) benefits to households with children who receive free school meals. This is a SNAP benefit that replaces the value of school meals that these households do not receive due to school closures. P-EBT was authorized for the 2019-20 and 2020-21 school years.

## Annual Unduplicated Clients<sup>10</sup> Served, Adults and Children, by ESA Division<sup>11</sup>, SFY 2021

	SFY 2021				
	DSHS Offices (All ESA & HCS) <sup>12</sup>	ESA Only <sup>13</sup>	CSD & HCS	CSD Only	DCS Only
<b>Total</b>	<b>1,820,065</b>	<b>1,744,670</b>	<b>1,280,090</b>	<b>1,202,205</b>	<b>864,665</b>
Adults	1,265,197	1,190,387	859,315	782,282	595,708
Children	551,109	550,524	420,717	419,865	265,256
Age Unknown <sup>14</sup>	3,759	3,759	58	58	3,701

<sup>10</sup> Age of client is based on age as of July 1, 2021.

<sup>11</sup> Community Services Division (CSD) and the Division of Child Support (DCS).

<sup>12</sup> DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

<sup>13</sup> ESA Offices Only is based on CSO of issuance and includes all ESA offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 153 (CSCC Northwest), 155 (CSCC South Sound), 156 (CSCC Southwest), 157 (Childcare & HQ).

<sup>14</sup> These are DCS clients whose birth date information is not available.

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District<sup>15</sup>, SFY 2021

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
<b>Statewide Total</b>	<b>118,661</b>	<b>1,188,359</b>	<b>31,363</b>	<b>6,132</b>
State Legislative District 1	745	8,734	336	30
State Legislative District 2	2,206	23,776	406	98
State Legislative District 3	4,976	47,333	1,804	479
State Legislative District 4	2,939	27,922	760	147
State Legislative District 5	783	7,532	233	18
State Legislative District 6	2,991	26,548	598	129
State Legislative District 7	2,920	31,275	540	141
State Legislative District 8	3,239	32,036	463	149
State Legislative District 9	2,378	24,802	327	64
State Legislative District 10	1,057	14,702	397	58
State Legislative District 11	2,577	24,300	830	105
State Legislative District 12	1,953	24,221	419	132
State Legislative District 13	2,792	30,150	678	113
State Legislative District 14	3,934	36,467	578	201
State Legislative District 15	4,563	43,897	453	110
State Legislative District 16	3,228	31,630	494	133
State Legislative District 17	2,585	25,188	393	77
State Legislative District 18	1,295	14,290	259	61
State Legislative District 19	4,376	38,622	1,120	360
State Legislative District 20	3,040	29,340	640	149
State Legislative District 21	1,757	18,092	608	50
State Legislative District 22	3,103	27,494	672	232
State Legislative District 23	1,277	14,236	325	56
State Legislative District 24	2,367	27,326	616	226
State Legislative District 25	2,681	25,883	565	125
State Legislative District 26	1,567	17,287	479	105
State Legislative District 27	3,477	32,706	905	315
State Legislative District 28	2,258	20,437	422	93
State Legislative District 29	5,672	45,654	981	246
State Legislative District 30	3,502	32,038	741	85
State Legislative District 31	1,915	18,982	423	92
State Legislative District 32	1,425	17,188	850	69
State Legislative District 33	3,500	32,062	918	121
State Legislative District 34	1,723	19,391	535	77

<sup>15</sup> Data is based on clients served by both ESA-CSD offices and AL TSA-HCS offices.

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District, SFY 2021 (continued)

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
State Legislative District 35	2,315	22,782	531	134
State Legislative District 36	502	8,854	661	70
State Legislative District 37	2,772	32,592	1,769	197
State Legislative District 38	3,104	31,580	1,410	185
State Legislative District 39	1,905	21,467	538	53
State Legislative District 40	1,602	18,799	503	66
State Legislative District 41	531	5,330	272	19
State Legislative District 42	2,140	26,192	633	137
State Legislative District 43	554	11,995	912	121
State Legislative District 44	1,174	12,642	366	33
State Legislative District 45	644	5,471	212	21
State Legislative District 46	1,122	10,227	402	34
State Legislative District 47	3,265	28,840	914	136
State Legislative District 48	842	7,787	358	25
State Legislative District 49	3,835	35,355	841	198
Not Reported/Unidentifiable	1,553	16,905	273	57