

Office of
Refugee and
Immigrant
Assistance
(ORIA)

SFY

2023

Provides services through local government, community and technical colleges, refugee resettlement agencies, ethnic community-based organizations, and other service provider agencies to help people from refugee and immigrant backgrounds achieve economic stability and integrate into local communities.

ESA Briefing
Book

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ORIA Program Overview

The Office of Refugee and Immigrant Assistance (ORIA) uses federal and state resources to administer 14 different programs across the state that help people who are eligible for federal refugee resettlement services or who are receiving cash or food assistance and are limited English proficient to achieve economic stability and integrate into life in the United States. Data provided in this section highlights four prominent ORIA programs:

- **The Limited English Proficient (LEP) Pathway** – as part of the Washington WorkFirst program, ORIA partners with 16 different organizations to provide employment services and 14 organizations to offer vocational English language programs. Employment services include activities such as job skills training, job search, employment placement, and retention assistance. English as a Second Language (ESL) classes are offered by colleges and community-based organizations and are based on the student’s skill level. Curricula is focused on lessons that help participants gain the vocabulary needed in the workplace and other areas of their lives. Participants eligible for the LEP Pathway program may be recipients of ESA’s cash assistance programs, such as Temporary Assistance for Needy Families (TANF), State Family Assistance (SFA), or Refugee Cash Assistance (RCA), or have a refugee or humanitarian immigrant status and have been in the country less than five years.
- **The Naturalization Services (NS) Program** – assists with the application and preparation process to help low-income permanent residents become U.S. citizens. ORIA partners with the City of Seattle’s New Americans Program and 13 community-based organizations. Services include preparing the application and fee waiver requests, assistance in obtaining test exemptions when appropriate, and interview preparation. Providers offer classes in American history and civics, as well as English language training needed for the citizenship test.
- **Promoting Refugee Integration, Mobility and Empowerment (PRIME) Program** – provides people who are eligible for federal refugee resettlement assistance a continuum of integration services that are community-based, comprehensive, and client-centered. The services promote their integration into new communities, and increase their mobility through coaching on how to independently navigate community systems and resources. Participants use the knowledge gained to empower themselves and rebuild their lives as they fulfill their dreams or goals.
- **ORIA Basic Food Employment and Training (BFET) Program** – provides employment services to refugees and immigrants who are not receiving federal cash assistance, such as TANF or Refugee Cash Assistance (RCA), but receive federal Supplemental Nutrition Assistance Program (SNAP) benefits. Individuals who have active SNAP benefits are eligible for Washington’s Basic Food Employment and Training (BFET) program. Participation is voluntary and may include job search, job search training (soft skills), educational services (adult basic education and ESL), workforce skills training (vocational education), assistance with establishing small businesses, post-employment services, support services, and other employment opportunities.

Additional information, including the eligibility criteria, funding sources, and services/benefits provided, is available [here](#).

Highlights

In SFY 2023, the LEP Pathway Program served a total of 10,027 unduplicated clients. Out of those served, 6,695 clients (66.8%) participated in Employment Services, of which 2,190 (32.7%) successfully entered employment, and 5,032 clients received English as a Second Language (ESL) services.

In SFY 2023, the Naturalization Service Program served a total of 4,322 clients and helped 1,946 people become U.S. citizens.

In SFY 2023, the PRIME Program served a total of 4,397 clients.

In SFY 2023, ESA’s Basic Food Employment and Training Program (BFET) served a total of 587 clients through ORIA.

TECHNICAL NOTES

DATA SOURCES: Data reported in this chapter were extracted from the ESA – MyRIA and eJAS databases in October 2023.

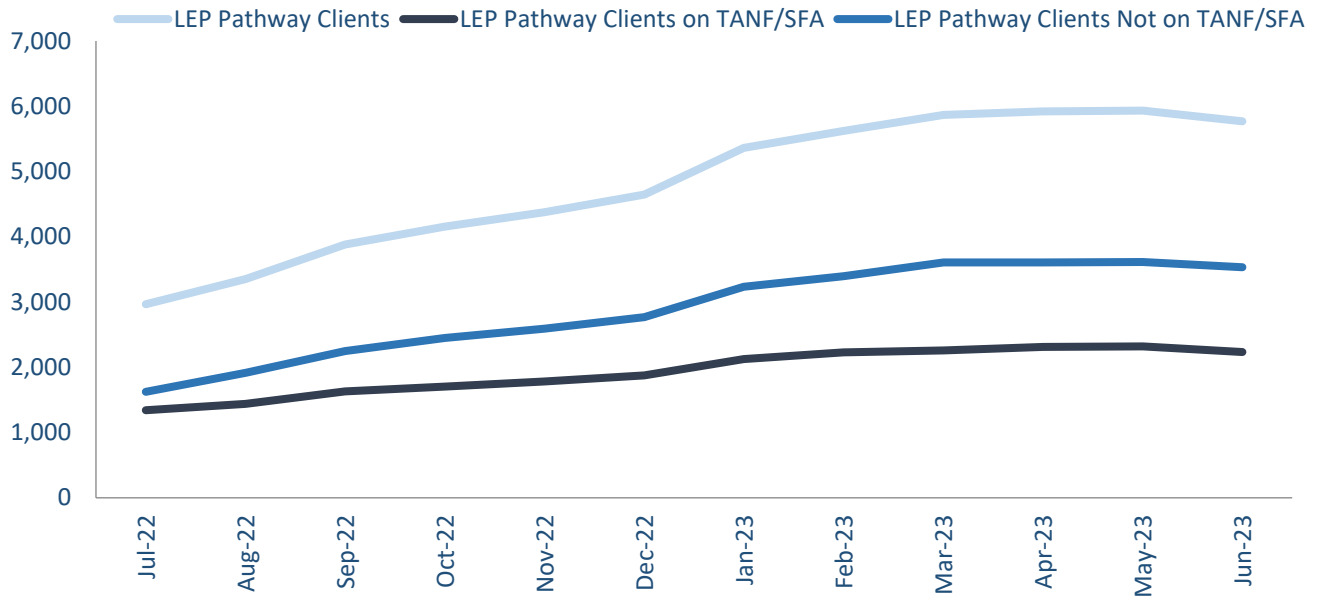
DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- Regional reports present the number of clients served by ORIA service providers in each DSHS region. A client’s residence and service provider are usually in the same region.
- Primary language results are based on the client’s self-reported data in ESA’s ACES database.
- Primary language is the language in which the client wishes to communicate with DSHS, as indicated on the client’s application or eligibility review.

Selected ORIA Program Overview, SFY 2022 and SFY 2023

	SFY 2022 (July 2021-June 2022)	SFY 2023 (July 2022-June 2023)	Change	
Average Number of LEP Pathway Clients Per Month & Range	1,950 (1,188 - 3,103)	4,820 (2,966 - 5,933)	147.2% (Increase)	↑
Average Number of LEP Pathway Clients on TANF/SFA Per Month & Range	560 (217 - 1,207)	1,938 (1,342 - 2,320)	245.8% (Increase)	↑
Average Number of LEP Pathway ESL Clients Per Month & Range	1,250 (683 - 2,020)	2,415 (1,482 - 3,173)	93.1% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services Per Month & Range	935 (598 - 1,470)	2,918 (1,831 - 3,679)	212.2% (Increase)	↑
Average Number of LEP Pathway Clients Who Received Employment Services and Entered Employment Per Month & Range	105 (50 - 228)	199 (98 - 370)	89.9% (Increase)	↑
Average Number of Clients Receiving Naturalization Services Per Month & Range	563 (458 - 684)	602 (457 - 848)	7.0% (Increase)	↑
Average Number of PRIME Clients Per Month & Range	376 (246 - 644)	707 (589 - 796)	88.2% (Increase)	↑

LEP Pathway Clients, SFY 2023



SFY 2023	Total LEP Pathway Clients	LEP Pathway Clients on TANF/SFA		LEP Pathway Clients Not on TANF/SFA	
		Total	Percent	Total	Percent
July	2,966	1,342	45.2%	1,624	54.8%
August	3,350	1,437	42.9%	1,913	57.1%
September	3,879	1,631	42.0%	2,248	58.0%
October	4,154	1,705	41.0%	2,449	59.0%
November	4,376	1,782	40.7%	2,594	59.3%
December	4,644	1,875	40.4%	2,769	59.6%
January	5,360	2,126	39.7%	3,234	60.3%
February	5,624	2,229	39.6%	3,395	60.4%
March	5,867	2,260	38.5%	3,607	61.5%
April	5,920	2,314	39.1%	3,606	60.9%
May	5,933	2,320	39.1%	3,613	60.9%
June	5,770	2,235	38.7%	3,535	61.3%
Mo. Avg.	4,820	1,938	40.2%	2,882	59.8%
Annual Unduplicated	10,027	4,874	48.6%	5,153	51.4%

LEP Pathway Clients by Primary Language, June 2023 Snapshot

ESA’s Community Services Division (CSD) collects information about a client’s primary language during the initial application interview for public assistance. The information presented in the chart below reflects the language in which the client preferred to receive communication from DSHS. A number of contributing factors lead to English being selected as the primary language for a client, such as preference for documents to be written in English. LEP Pathway providers test and work with clients in the appropriate language using bilingual-bicultural staff or telephonic interpretation based on the needs of the clients.

Language	# of Clients	% of Total
Total	5,770	100.0%
Ukrainian	1,926	33.4%
Russian	1,509	26.2%
Dari	765	13.3%
English	484	8.4%
Spanish	358	6.2%
Pashto	184	3.2%
Arabic	110	1.9%
Farsi	75	1.3%
Portuguese	43	0.7%
French	42	0.7%
Tigrigna	37	0.6%
Haitian Creole	34	0.6%
Romanian	25	0.4%
Swahili	22	0.4%
Somali	19	0.3%
Amharic	17	0.3%
Vietnamese	17	0.3%
Marshallese	14	0.2%
Burmese	13	0.2%
Turkish	12	0.2%
Other Languages¹/ Languages with Fewer than 10 Clients	64	1.1%

¹ Any languages not on the ACES language list.

LEP Pathway Clients by DSHS Region, June 2023 Snapshot

ESA’s ORIA partners with 16 different employment providers and 14 different ESL providers to offer services in each of DSHS’s three regions. Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region. ORIA’s services concentrate in areas with the highest numbers of recent refugees arrivals, such as King County in Region 2.

Region ²	# of Clients	% of Total
Region 1	1,003	17.4%
Region 2	3,650	63.3%
Region 3	1,117	19.4%
Total	5,770	100.0%

² Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients by Country of Origin, SFY 2023

Country	# of Clients	Percent
Total	10,027	100.0%
Ukraine	5,405	53.9%
Afghanistan	2,251	22.4%
Russia	508	5.1%
Cuba	206	2.1%
Congo, Democratic Republic of	110	1.1%
Colombia	107	1.1%
Ethiopia	106	1.1%
Iraq	94	0.9%
Eritrea	91	0.9%
Somalia	84	0.8%
Haiti	78	0.8%
Venezuela	73	0.7%
Syria	72	0.7%
Angola	64	0.6%
Mexico	64	0.6%
Moldova	59	0.6%
Iran	54	0.5%
Sudan	53	0.5%
Vietnam	42	0.4%
Myanmar (Burma)	35	0.3%
Honduras	34	0.3%
Marshall Islands	32	0.3%
Guatemala	30	0.3%
Nicaragua	28	0.3%
Romania	26	0.3%
Belarus (Belorussia)	22	0.2%
Micronesia	21	0.2%
Kyrgyzstan	20	0.2%
El Salvador	19	0.2%
Peru	16	0.2%
Turkey	13	0.1%
Uzbekistan	12	0.1%
Armenia	11	0.1%
Kenya	11	0.1%
Turkmenistan	10	0.1%
Countries with Fewer Than 10 Clients	128	1.3%
Unknown/Not Reported	38	0.4%

Demographics of LEP Pathway Clients, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	5,770	100.0%

Gender	All Clients	
Female	3,113	54.0%
Male	2,657	46.0%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	5,238	90.8%
2 – 5 Years	353	6.1%
6 – 10 Years	93	1.6%
>10 Years	61	1.1%
Not Reported/Unidentifiable	25	0.4%

Immigrant Status	All Clients	
Refugee³	3,960	68.6%
Special Immigrant	783	13.6%
Temporary Residents as Amnesty Beneficiaries	441	7.6%
Parolee Paroled One Year Or More	247	4.3%
Asylee	95	1.6%
Lawful Permanent Resident Nonresident	91	1.6%
Cuban/Haitian Entrants	40	0.7%
Citizen Of Marshall Islands/Micronesia	30	0.5%
Temporary Protected Status Individuals	18	0.3%
Amerasian	11	0.2%
Immigration Status Categories with Fewer than 10 Clients	18	0.3%
Other/Not Reported	36	0.6%

³ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

Demographics of LEP Pathway Clients, June 2023 Snapshot (continued)

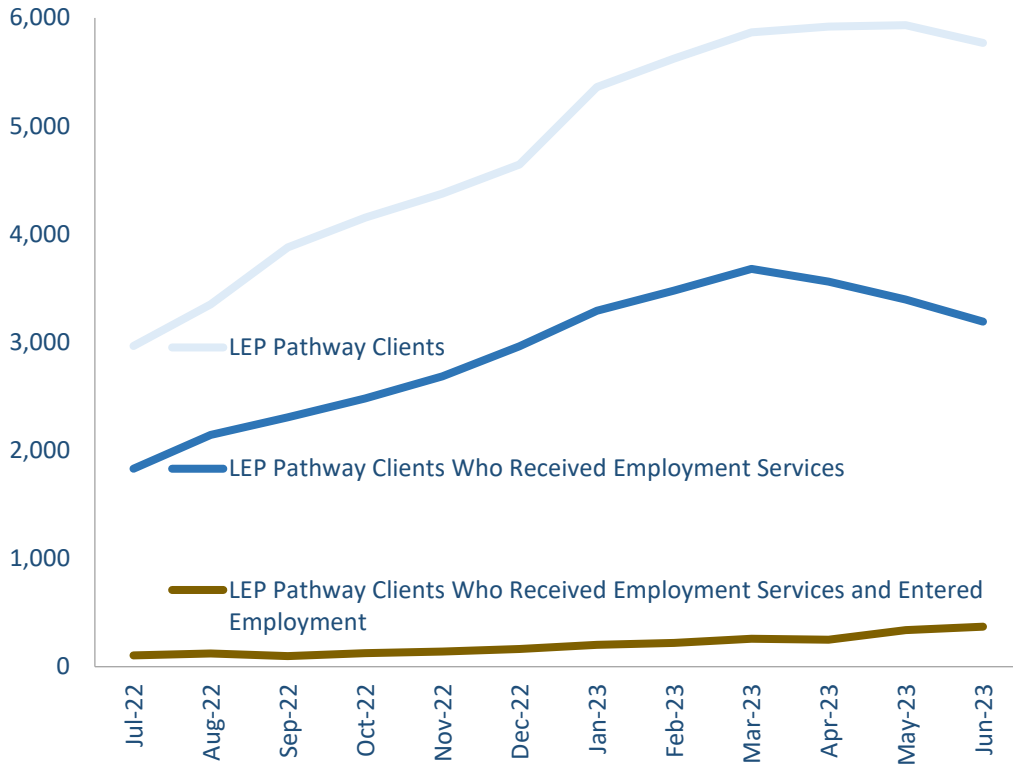
ESL Level ⁴	All Clients	
	# of Clients	% of Total Clients
Level 1	1,083	18.8%
Level 2	654	11.3%
Level 3	543	9.4%
Level 4	337	5.8%
Level 5	186	3.2%
Level 6	91	1.6%
Other ⁵	2,876	49.8%

Age	All Clients	
16 – 24 Years Old	939	16.3%
25 – 34 Years Old	2,028	35.1%
35 – 44 Years Old	1,698	29.4%
45 – 54 Years Old	763	13.2%
55 – 64 Years Old	300	5.2%
65 and Older	42	0.7%
Avg. Age of Clients	35.3 Years Old	

⁴ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

⁵ Includes LEP Pathway clients who did not receive ESL services.

LEP Pathway Clients Who Received Employment Services, SFY 2023



SFY 2023	# of LEP Pathway Clients	LEP Pathway Clients Who Received Employment Services		LEP Pathway Clients Who Received Employment Services and Entered Employment ⁶	
		# of Clients	Percent	# of Clients	Percent ⁷
July	2,966	1,831	61.7%	104	5.7%
August	3,350	2,143	64.0%	121	5.6%
September	3,879	2,307	59.5%	98	4.2%
October	4,154	2,482	59.7%	126	5.1%
November	4,376	2,685	61.4%	141	5.3%
December	4,644	2,964	63.8%	163	5.5%
January	5,360	3,291	61.4%	201	6.1%
February	5,624	3,479	61.9%	220	6.3%
March	5,867	3,679	62.7%	258	7.0%
April	5,920	3,562	60.2%	249	7.0%
May	5,933	3,396	57.2%	338	10.0%
June	5,770	3,192	55.3%	370	11.6%
Mo. Avg.	4,820	2,918	60.5%	199	6.8%
Annual Unduplicated	10,027	6,695	66.8%	2,190	32.7%

⁶ Entry to employment for LEP Pathway clients is based on the ORIA eJAS database.

⁷ Percent is based on the number of LEP Pathway clients who received Employment Services.

LEP Pathway Clients Who Received Employment Services by Primary Language, June 2023 Snapshot

Language ⁸	# of Clients	% of Total
Total	3,192	100.0%
Ukrainian	1,083	33.9%
Russian	891	27.9%
Dari	303	9.5%
English	275	8.6%
Spanish	233	7.3%
Pashto	80	2.5%
Arabic	57	1.8%
Farsi	42	1.3%
Portuguese	26	0.8%
Haitian Creole	24	0.8%
French	23	0.7%
Tigrigna	22	0.7%
Romanian	20	0.6%
Amharic	14	0.4%
Somali	14	0.4%
Swahili	12	0.4%
Other Languages ⁹ /Languages with Fewer than 10 Clients	73	2.3%

⁸ Client self-reported data from ACES.

⁹ Any languages not on the ACES language list.

LEP Pathway Clients Who Received Employment Services by DSHS Region, June 2023 Snapshot

Region ¹⁰	# of Clients	% of Total
Region 1	291	9.1%
Region 2	1,977	61.9%
Region 3	924	28.9%
Total	3,192	100.0%

¹⁰ Data is based on the DSHS region in which a client's ORIA service provider is located. A client's residence and service provider are usually in the same region.

LEP Pathway Clients Who Received Employment Services by Country of Origin, SFY 2023

Country	# of Clients	Percent
Total	6,695	100.0%
Ukraine	3,608	53.9%
Afghanistan	1,404	21.0%
Russia	347	5.2%
Cuba	159	2.4%
Ethiopia	87	1.3%
Somalia	78	1.2%
Iraq	75	1.1%
Congo, Democratic Republic of	72	1.1%
Eritrea	72	1.1%
Haiti	64	1.0%
Colombia	59	0.9%
Mexico	48	0.7%
Angola	45	0.7%
Iran	45	0.7%
Moldova	38	0.6%
Venezuela	38	0.6%
Sudan	37	0.6%
Syria	35	0.5%
Guatemala	26	0.4%
Honduras	24	0.4%
Romania	24	0.4%
Nicaragua	23	0.3%
Vietnam	23	0.3%
Marshall Islands	18	0.3%
Micronesia	17	0.3%
Belarus (Belorussia)	16	0.2%
El Salvador	13	0.2%
Peru	12	0.2%
Turkey	12	0.2%
Armenia	10	0.1%
Kyrgyzstan	10	0.1%
Myanmar (Burma)	10	0.1%
Countries with Fewer than 10 Clients	114	1.7%
Unknown/Not Reported	32	0.5%

Demographics of LEP Pathway Clients Who Received Employment Services, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	3,192	100.0%

Gender	All Clients	
Female	1,432	44.9%
Male	1,760	55.1%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	2,956	92.6%
2 – 5 Years	98	3.1%
6 – 10 Years	67	2.1%
>10 Years	55	1.7%
Not Reported/Unidentifiable	16	0.5%

Immigrant Status	All Clients	
Refugee¹¹	2,225	69.7%
Special Immigrant	294	9.2%
Temporary Residents as Amnesty Beneficiaries	287	9.0%
Parolee Paroled One Year Or More	164	5.1%
Lawful Permanent Resident Noncitizen	63	2.0%
Asylee	59	1.8%
Cuban/Haitian Entrants	30	0.9%
Citizen Of Marshall Islands/Micronesia	21	0.7%
Temporary Protected Status Individuals	14	0.4%
Immigration Status Categories with Fewer than 10 Clients	12	0.4%
Other/Not Reported	23	0.7%

¹¹ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

Demographics of LEP Pathway Clients Who Received Employment Services, June 2023 Snapshot (continued)

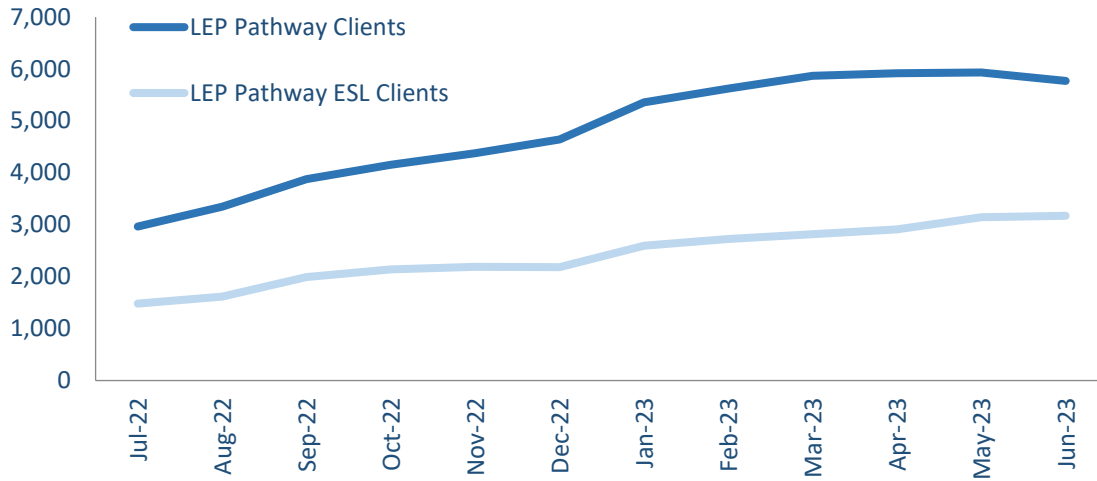
ESL Level ¹²	All Clients	
	# of Clients	% of Total Clients
Level 1	269	8.4%
Level 2	177	5.5%
Level 3	141	4.4%
Level 4	76	2.4%
Level 5	59	1.8%
Level 6	23	0.7%
Other ¹³	2,447	76.7%

Age	All Clients	
16 – 24 Years Old	541	16.9%
25 – 34 Years Old	1,057	33.1%
35 – 44 Years Old	974	30.5%
45 – 54 Years Old	432	13.5%
55 – 64 Years Old	182	5.7%
65 and Older	6	0.2%
Avg. Age of Clients	35.4 Years Old	

¹² English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale, while higher ESL levels indicate higher English proficiencies.

¹³ Includes LEP Pathway clients who received Employment Services, but did not receive ESL services.

LEP Pathway Clients Who Received ESL Services, SFY 2023



SFY 2023	LEP Pathway ESL Clients		
	LEP Pathway Clients	# of Clients	Percent
July	2,966	1,482	50.0%
August	3,350	1,616	48.2%
September	3,879	1,992	51.4%
October	4,154	2,142	51.6%
November	4,376	2,189	50.0%
December	4,644	2,182	47.0%
January	5,360	2,599	48.5%
February	5,624	2,726	48.5%
March	5,867	2,819	48.0%
April	5,920	2,914	49.2%
May	5,933	3,144	53.0%
June	5,770	3,173	55.0%
Monthly Average	4,820	2,415	50.1%
Annual Unduplicated	10,027	5,032	50.2%

LEP Pathway Clients Who Received ESL Services by Primary Language, June 2023 Snapshot

Language	# of Clients	% of Total
Total	3,173	100.0%
Ukrainian	993	31.3%
Russian	823	25.9%
Dari	518	16.3%
English	257	8.1%
Spanish	163	5.1%
Pashto	124	3.9%
Arabic	75	2.4%
Farsi	44	1.4%
French	29	0.9%
Portuguese	22	0.7%
Tigrigna	18	0.6%
Haitian Creole	16	0.5%
Swahili	12	0.4%
Burmese	11	0.3%
Other Languages¹⁴/ Languages with Fewer than 10 Clients	68	2.1%

¹⁴ Any languages not on the ACES language list.

LEP Pathway Clients Who Received ESL Services by DSHS Region, June 2023 Snapshot

Region ¹⁵	# of Clients	% of Total
Region 1	867	27.3%
Region 2	1,912	60.3%
Region 3	394	12.4%
Total	3,173	100.0%

¹⁵ Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

LEP Pathway Clients Who Received ESL Services by Country of Origin, SFY 2023

Country	# of Clients	% of Total
Total	5,032	100.0%
Ukraine	2,713	53.9%
Afghanistan	1,235	24.5%
Russia	235	4.7%
Cuba	81	1.6%
Congo, Democratic Republic of	65	1.3%
Colombia	61	1.2%
Syria	60	1.2%
Venezuela	44	0.9%
Ethiopia	42	0.8%
Iraq	38	0.8%
Eritrea	35	0.7%
Haiti	34	0.7%
Moldova	34	0.7%
Sudan	33	0.7%
Angola	29	0.6%
Myanmar (Burma)	28	0.6%
Iran	22	0.4%
Mexico	22	0.4%
Vietnam	20	0.4%
Kyrgyzstan	17	0.3%
Marshall Islands	17	0.3%
Somalia	17	0.3%
Guatemala	16	0.3%
Honduras	12	0.2%
Countries with Fewer Than 10 Clients	113	2.2%
Unknown/Not Reported	9	0.2%

Demographics of LEP Pathway Clients Who Received ESL Services, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	3,173	100.0%

Gender	All Clients	
Female	1,999	63.0%
Male	1,174	37.0%
Unknown	0	0.0%

Time in the U.S.	All Clients	
Less Than 2 Years	2,845	89.7%
2 – 5 Years	267	8.4%
6 – 10 Years	34	1.1%
>10 Years	15	0.5%
Not Reported/Unidentifiable	12	0.4%

Immigrant Status	All Clients	
Refugee¹⁶	2,189	69.0%
Special Immigrant	549	17.3%
Temporary Residents as Amnesty Beneficiaries	185	5.8%
Parolee Paroled One Year Or More	101	3.2%
Lawful Permanent Resident Noncitizen	44	1.4%
Asylee	38	1.2%
Cuban/Haitian Entrants	19	0.6%
Citizen Of Marshall Islands/Micronesia	11	0.3%
Immigration Status Categories with Fewer than 10 Clients	22	0.7%
Other/Not Reported	15	0.5%

¹⁶ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

Demographics of LEP Pathway Clients Who Received ESL Services, June 2023 Snapshot (continued)

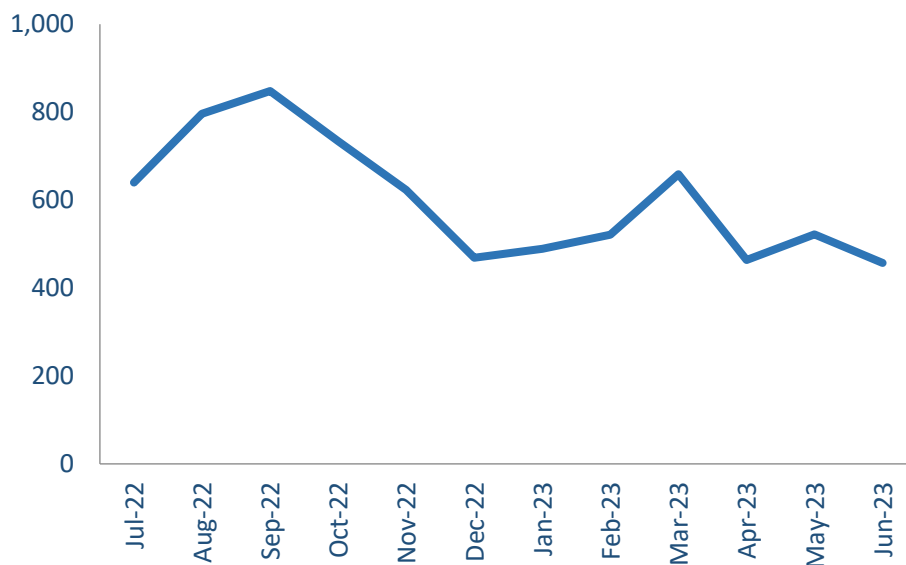
ESL Level ¹⁷	All Clients	
	# of Clients	% of Total
Level 1	995	31.4%
Level 2	604	19.0%
Level 3	516	16.3%
Level 4	321	10.1%
Level 5	169	5.3%
Level 6	82	2.6%
Other ¹⁸	486	15.3%

Age	All Clients	
16 – 24 Years Old	502	15.8%
25 – 34 Years Old	1,169	36.8%
35 – 44 Years Old	887	28.0%
45 – 54 Years Old	425	13.4%
55 – 64 Years Old	154	4.9%
65 and Older	36	1.1%
Avg. Age of Clients	35.3 Years Old	

¹⁷ English as a Second Language (ESL) proficiency levels are based on Comprehensive Adult Student Assessment Systems (CASAS) standards. ESL Level 1 indicates the client’s English proficiency skills are at the low end of the scale. Higher ESL levels indicate higher English proficiencies.

¹⁸ Includes clients receiving ESL instruction who were not tested or whose ESL level was not reported during the reporting period.

Naturalization Services (NS) Clients, SFY 2023¹⁹



SFY 2023	# of Reported NS Clients	# of Naturalization Application Assistance Reported	# of Naturalized Clients Reported by Providers ²⁰
July	640	158	161
August	796	172	223
September	848	196	243
October	734	141	208
November	623	146	192
December	469	122	151
January	489	125	100
February	521	150	119
March	659	165	241
April	464	143	72
May	522	144	130
June	457	115	106
Mo. Avg.	602	148	162
Annual Unduplicated	4,322	1,777	1,946

¹⁹ Monthly counts are based on the service billing report month. Services are provided based on funding available; more services are paid at the start of the fiscal year when funds are available. As funds are depleted towards the end of the year, so are the reports of services provided to clients.

²⁰ Naturalized: U.S. citizenship was conferred.

Naturalization Service Clients by Primary Language, June 2023 Snapshot

Language	# of Clients	% of Total
Total	457	100.0%
English	107	23.4%
Spanish	93	20.4%
Russian	41	9.0%
Ukrainian	31	6.8%
Dari	22	4.8%
Vietnamese	20	4.4%
Arabic	19	4.2%
Farsi	18	3.9%
Burmese	14	3.1%
Korean	12	2.6%
Cambodian (Khmer)	11	2.4%
Tigrigna	11	2.4%
Amharic	10	2.2%
Other Languages²¹/Languages with Fewer than 10 Clients	48	10.5%

²¹ Any languages not on the ACES language list.

Naturalization Service Clients by DSHS Region, June 2023 Snapshot

Region ²²	# of Clients	% of Total
Region 1	125	27.4%
Region 2	281	61.5%
Region 3	51	11.2%
Total	457	100.0%

²² Data is based on the DSHS region in which a client’s ORIA service provider is located. A client’s residence and service provider are usually in the same region.

Naturalization Service Clients by Country of Origin, SFY 2023

Country	# of Clients	% of Total
Total	4,322	100.0%
Afghanistan	803	18.6%
Ukraine	595	13.8%
Mexico	426	9.9%
Iraq	344	8.0%
Somalia	218	5.0%
Vietnam	214	5.0%
Moldova	174	4.0%
Ethiopia	159	3.7%
Russia	148	3.4%
Cambodia Kampuchea	111	2.6%
Iran	104	2.4%
Myanmar (Burma)	93	2.2%
Congo, Democratic Republic of	84	1.9%
Eritrea	81	1.9%
Korea (South)	78	1.8%
Syria	57	1.3%
Philippines	50	1.2%
Sudan	34	0.8%
Bhutan	25	0.6%
Kenya	25	0.6%
India	24	0.6%
Egypt	23	0.5%
Pakistan	23	0.5%
Belarus (Belorussia)	19	0.4%
El Salvador	19	0.4%
Thailand	17	0.4%
China	16	0.4%
Colombia	16	0.4%
Kazakhstan	15	0.3%
Kyrgyzstan	14	0.3%
Gambia, The	13	0.3%
Western Samoa	13	0.3%
Georgia	12	0.3%
Nepal	12	0.3%
Romania	12	0.3%
Cuba	11	0.3%

Naturalization Service Clients by Country of Origin, SFY 2023 (continued)

Country	# of Clients	% of Total
Guatemala	11	0.3%
Ghana	10	0.2%
Honduras	10	0.2%
Peru	10	0.2%
Countries with Fewer than 10 Clients	179	4.1%
Other Countries²³	20	0.5%

²³ Other countries not on the ACES country of origin list.

Demographics of Naturalization Service Clients, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	457	100.0%

Gender	All Clients	
	# of Clients	% of Total
Female	279	61.1%
Male	178	38.9%
Unknown	0	0.0%

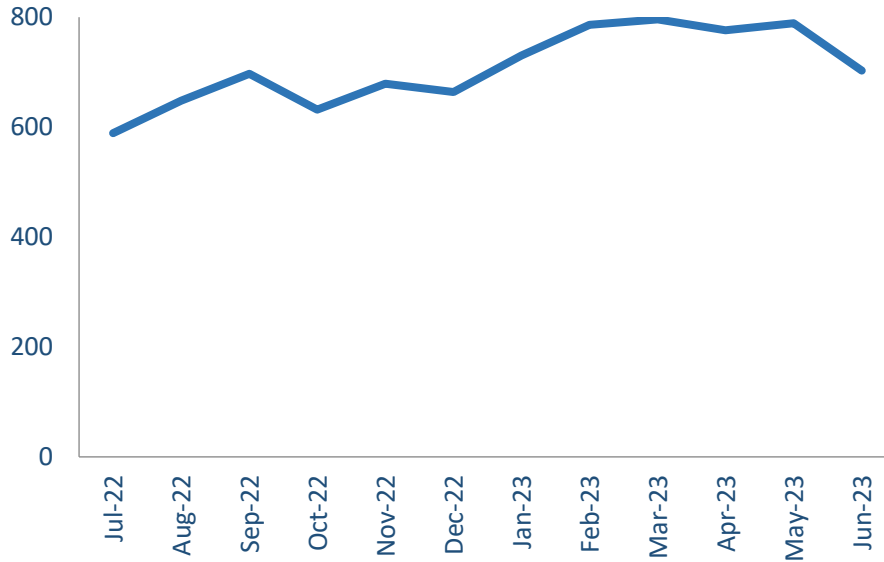
Time in the U.S.	All Clients	
	# of Clients	% of Total
Less Than 2 Years	0	0.0%
2 – 5 Years	125	27.4%
6 – 10 Years	203	44.4%
More Than 10 Years	129	28.2%
Not Reported	0	0.0%

Immigrant Status	All Clients	
	# of Clients	% of Total
Not Refugee	207	45.3%
Refugee²⁴	184	40.3%
Special Immigrant	44	9.6%
Asylee	15	3.3%
Lawful Permanent Resident Noncitizen	6	1.3%
Cuban/Haitian Entrants	1	0.2%
Other/Not Reported	0	0.0%

Age	All Clients	
	# of Clients	% of Total
15 and Younger	17	3.7%
16 – 24 Years Old	59	12.9%
25 – 34 Years Old	70	15.3%
35 – 44 Years Old	83	18.2%
45 – 54 Years Old	82	17.9%
55 – 64 Years Old	64	14.0%
65 and Older	82	17.9%
Average Age of Clients	45.0 Years Old	

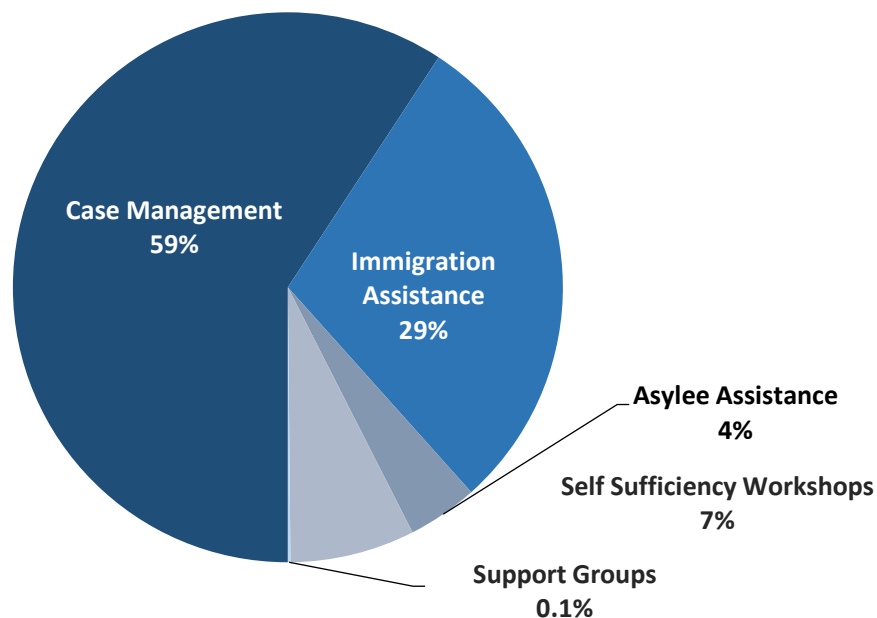
²⁴ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

PRIME Clients, SFY 2023



SFY 2023	Total PRIME Clients
July	589
August	648
September	697
October	632
November	679
December	664
January	730
February	786
March	796
April	776
May	789
June	703
Mo. Avg.	707
Annual Unduplicated	4,397

PRIME Services by Category, SFY 2023



PRIME Service Category	# of Services	Percent of Total Services	# of Unduplicated Clients ²⁵
Asylee Assistance	443	4.1%	171
Case Management	6,352	59.2%	1,562
Immigration Assistance	3,125	29.1%	2,209
Support Groups	16	0.1%	16
Self Sufficiency Workshops	787	7.3%	687
Total	10,723	100.0%	

²⁵ Numbers reflect unduplicated clients within each service category. A client may receive more than one type of services in the SFY. In this case, the client is counted in each service category.

PRIME Clients by Primary Language, June 2023 Snapshot

Language	# of Clients	% of Total
Total	703	100.0%
Russian	154	21.9%
Ukrainian	131	18.6%
Dari	123	17.5%
English	113	16.1%
Pashto	55	7.8%
Arabic	36	5.1%
Spanish	25	3.6%
Tigrigna	14	2.0%
Farsi	11	1.6%
Other Languages²⁶/ Languages with Fewer than 10 Clients	41	5.8%

²⁶ Any languages not on the ACES language list.

PRIME Clients by DSHS Region, June 2023 Snapshot

Region²⁷	# of Clients	% of Total
Region 1	151	21.5%
Region 2	421	59.9%
Region 3	131	18.6%
Total	703	100.0%

²⁷ Data shows the number of clients served by ORIA service providers by region. Clients generally live in the same region as their service provider.

PRIME Clients by Country of Origin, SFY 2023

Country	# of Clients	% of Total
Total	4,397	100.0%
Ukraine	2,208	50.2%
Afghanistan	1,299	29.5%
Eritrea	101	2.3%
Dem. Rep. Congo	65	1.5%
Moldova	63	1.4%
Syria	61	1.4%
Ethiopia	57	1.3%
Iraq	56	1.3%
Russia	54	1.2%
Sudan	44	1.0%
Somalia	43	1.0%
Iran	36	0.8%
Burma	34	0.8%
Honduras	24	0.5%
Guatemala	19	0.4%
Colombia	18	0.4%
El Salvador	16	0.4%
Kenya	16	0.4%
Cuba	14	0.3%
Haiti	14	0.3%
Turkey	14	0.3%
Venezuela	13	0.3%
Pakistan	12	0.3%
Kyrgyzstan	11	0.3%
Other/Countries with Fewer than 10 Clients	105	2.4%

Demographics of PRIME Clients, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total
Total Clients	703	100.0%

Gender	All Clients	
	# of Clients	% of Total
Female	340	48.4%
Male	363	51.6%
Unknown	0	0.0%

Time in the U.S.	All Clients	
	# of Clients	% of Total
Less Than 2 Years	619	88.1%
2 – 5 Years	84	11.9%
6 – 10 Years	0	0.0%
Greater Than 10 Years	0	0.0%

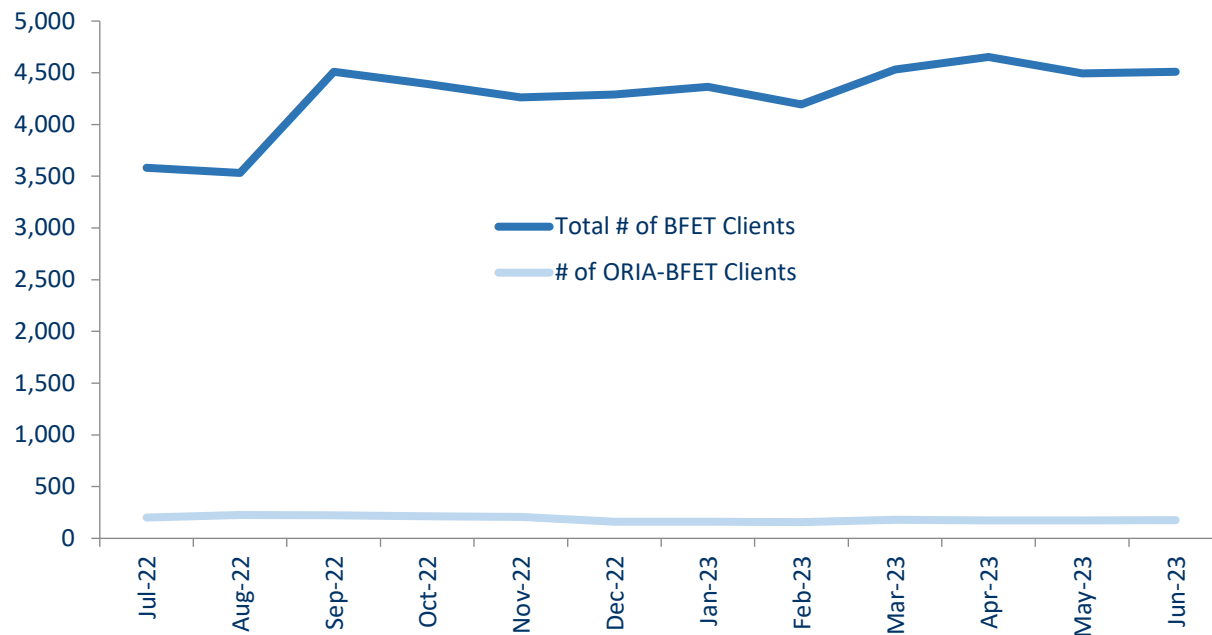
Immigrant Status ²⁸	All Clients	
	# of Clients	% of Total
Parolee Paroled One Year Or More	382	54.3%
Refugee²⁹	199	28.3%
Special Immigrant	67	9.5%
Asylee	47	6.7%
Amerasian	5	0.7%
Cuban/Haitian Entrants	3	0.4%

Age	All Clients	
	# of Clients	% of Total
< 16 Years Old	1	0.1%
16 – 24 Years Old	109	15.5%
25 – 34 Years Old	254	36.1%
35 – 44 Years Old	183	26.0%
45 – 54 Years Old	78	11.1%
55 – 64 Years Old	53	7.5%
65 and Older	25	3.6%
Avg. Age of Clients	36.5 Years Old	

²⁸ See Glossary at the end of this chapter for definitions.

²⁹ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

ORIA Basic Food Employment & Training (BFET) Clients³⁰, SFY 2023



SFY 2023	Total # of BFET Clients	# of ORIA BFET Clients ³¹
July	3,583	202
August	3,532	226
September	4,511	223
October	4,393	214
November	4,262	208
December	4,289	162
January	4,363	161
February	4,194	157
March	4,532	180
April	4,653	174
May	4,493	173
June	4,509	177
Mo. Avg.	4,276	188
Annual Unduplicated	11,273	587

³⁰ A typical BFET activity lasts over 30 days, so the monthly client counts include duplications.

³¹ BFET clients served by DSHS Office of Refugee and Immigrant Assistance (ORIA).

Demographics of ORIA-BFET Clients, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	177	100.0%

Gender		
	All Clients	
Female	97	54.8%
Male	80	45.2%
Not Reported/ Unidentifiable	0	0%

Race/Ethnicity		
	All Clients	
Hispanic or Latino	1	0.6%
Not Hispanic or Latino³²	176	99.4%
White	62	35.0%
Black/African American	48	27.1%
Asian/Pacific Islander	24	13.6%
American Indian/Alaska Native	0	0.0%
Two or More Races	1	0.6%
Not Reported/Unidentifiable	41	23.2%

Marital Status		
	All Clients	
Separated	5	2.8%
Married	105	59.3%
Never Married	46	26.0%
Divorced	19	10.7%
Widowed	2	1.1%
Not Reported/Unidentifiable	0	0.0%

³² Includes clients not reporting whether or not they are of Hispanic or Latino origin.

Demographics of ORIA-BFET Clients, June 2023 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients
Immigrant Status³³		
Refugee³⁴	111	62.7%
Special Immigrant	35	19.8%
Lawful Permanent Resident Noncitizen	16	9.0%
Asylee	9	5.1%
Amerasian	2	1.1%
Parolee Paroled One Year or More	1	0.6%
Temporary Residents as Amnesty	1	0.6%
Deportation Withheld	0	0.0%
Other/Not Reported	2	1.1%
Homeless Status		
Homeless³⁵	17	9.6%
Education Status		
Less than a High School Diploma	47	26.6%
High School Graduate or GED	80	45.2%
Some College or College Degree	36	20.3%
Not Reported/Unidentifiable	14	7.9%

³³ See Glossary at the end of this chapter for definitions.

³⁴ Refugees includes Afghan and Ukrainian Humanitarian Parolees who did not enter the U.S. with refugee status, but were eligible for all federal benefits available to refugees.

³⁵ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

**Demographics of ORIA-BFET Clients, June 2023 Snapshot
(continued)**

Characteristic	All Clients	
	# of Clients	% of Total Clients
Age	All Clients	
Under 18 Years Old	9	5.1%
18 - 24 Years Old	29	16.4%
25 - 34 Years Old	54	30.5%
35 - 44 Years Old	40	22.6%
45 - 54 Years Old	32	18.1%
55 - 64 Years Old	12	6.8%
65+ Years Old	1	0.6%
Average Age of Clients	35.9 Years	

Glossary

Definitions of Immigrant and USCIS Entry Status

Amerasian – U.S. citizen-fathered child born in Korea, Vietnam, Laos, Cambodia or Thailand after 1950 and before Oct 22, 1982.

Asylee – A person granted protection from removal from the U.S. by the Department of Homeland Security who is unable or unwilling to return to his or her home country because of persecution or a well-founded fear of persecution based on race, religion, nationality, political opinion, or membership in a social group.

Citizen of Marshall Islands/Micronesia – These individuals are not U.S. citizens or nationals, but they may enter the U.S. as non-immigrants without visas and may stay without a time restriction. They may work, travel and apply for permanent residency status in the U.S. during their stay. Admission to the U.S. is not guaranteed and the U.S. has the right to set terms and conditions on the stay.

Conditional Entrant – An individual who is admitted to the U.S. under a provision of the pre-1980 immigration law because of persecution or fear of persecution in his or her home country.

Cuban/Haitian Entrant – A national of Cuba or Haiti who was paroled in the U.S., whether the parole document expressly stated “Cuban/Haitian entrant” or not, or was granted any other special status. Includes nationals of these countries who are in the U.S. under a variety of circumstances, including persons paroled on any basis, those involved in deportation proceedings, asylum applicants, those granted adjustment to lawful permanent resident status under the Cuban Adjustment Act, Nicaraguan Adjustment and Central American Relief Act, Haitian Refugee Immigration Fairness Act, or those granted “special status” under the Refugee Education Assistance Act.

Lawful Permanent Resident Noncitizen – A noncitizen who has been granted the legal right to live and work in the U.S. and travel outside the U.S. without interference.

Non-Refugee – Immigrants served by the LEP Pathway and Naturalization Services programs who do not meet the definition of refugee (see next page). These persons include: Citizen of Marshall Islands/Micronesia, Conditional Entrant, Lawful Permanent Resident, Parolee Paroled One Year or More, Permanent Residence Under Color of Law, Temporary Resident Ineligible (Not Valid After 10/15/06), Temporary Protected Status Individuals, Temporary Residents as Amnesty Beneficiaries, and the spouse or child of a U.S. citizen whose visa petition has been approved and has a pending application for adjustment of status.

Outreach Participants for Naturalization Services – Individuals who meet one of these criteria: (1) refugees who arrived in the U.S. on or after August 22, 1996, who are currently receiving SSI, have been in the U.S. for at least four years, and have not naturalized; (2) refugees who are currently receiving Aged, Blind or Disabled (ABD) cash assistance; or (3) lawful permanent residents whose only barrier to receiving SSI is naturalization, including those who are currently receiving ABD and unable to meet the federal requirement of 40 work quarters or have been in the U.S. for less than 10 years.

Parolee Paroled One Year or More – A person allowed entry into the U.S. by the Department of Homeland Security for urgent medical or humanitarian reasons or other emergencies.

Permanently Residing Under Color of Law – Noncitizens who are not considered "qualified aliens" under federal law for purposes of determining eligibility for public assistance, who are residing in the U.S. indefinitely, and whose presence USCIS is aware of but is not taking steps to enforce their departure.

Refugee – A noncitizen who has been given permission to live in the U.S. because he or she was persecuted, or has a well-founded fear of persecution on account of race, nationality, religion, political opinion, or membership in a particular social group, in his or her home country. Refugee categories under federal law include: persons who enter the U.S. as refugees, Cuban-Haitian Entrants, Amerasians, asylees, Special Immigrant Visa holders, and victims of human trafficking.

Special Immigrant – A person who qualifies for a green card (permanent residence) under the United States Citizenship and Immigration Services (USCIS) due to particular reasons. In recent years, this status has been given to Afghanistan or Iraq nationals who support the U.S. Armed Forces as translators and Iraq nationals who worked for or on behalf of the U.S. Government in Iraq. In order to apply for immigration documents under this status, an individual must fill out a petition documenting his or her circumstances and submit the petition to USCIS.

Temporary Protected Status (TPS) Individuals – The Secretary of Homeland Security may designate a foreign country for TPS due to conditions in the country that temporarily prevent the country's nationals from returning safely, or in certain circumstances, where the country is unable to handle the return of its nationals adequately. During a designated period, individuals who are TPS beneficiaries or who are found preliminarily eligible for TPS upon initial review of their cases are not removable from the U.S., may obtain work authorization and may be granted authorization to travel. TPS does not lead to permanent residency status but while in TPS individuals may apply for nonimmigrant status, file for an adjustment to his or her immigration status and apply for other immigration benefits or protection which he or she is eligible to receive.

Temporary Residents as Amnesty Beneficiaries – Lawful temporary residents under the amnesty program of the Immigration Reform and Control Act (IRCA), including those admitted under Sections 210 ("special agricultural workers") and 245A of the Immigration and Nationality Act (INA).

Victim of Human Trafficking – Individuals who are or were subject to a form of modern-day slavery in which traffickers typically lure victims with false promises of employment and a better life. Traffickers often take advantage of poor, unemployed individuals who lack access to social safety nets. There are two types of immigration relief provided to victims of human trafficking and related crimes: (1) T nonimmigrant status (T visa) and (2) U nonimmigrant status (U visa). Victims of severe forms of human trafficking are eligible for a T visa, which allows victims to remain in the U.S. to assist in the investigation or prosecution of human traffickers. Once a T visa is granted, a victim can apply for permanent residence after three years. The U visa provides immigration protection to crime victims who have suffered substantial mental or physical abuse as a result of trafficking or related crimes and allows victims to remain in the U.S. and assist law enforcement authorities in the investigation or prosecution of the criminal activity.

Withholding of Removal – A special type of order issued by an immigration judge to a person who demonstrates more than a 50 percent chance that they will be persecuted if they return to their home country. The person is permitted to remain in the country.