

Annual Unduplicated Clients

SFY

2023

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2023.

ESA Briefing
Book

Table of Contents

Overview.....3

Annual Unduplicated Clients Served, SFY 2022 and SFY 20234

Annual Unduplicated Clients Served, Adults and Children, by ESA Division, SFY 20236

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District, SFY 2023.....7

Overview

In other sections of the ESA Briefing Book, data is presented on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the SFY. For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA in SFY 2023 compared to SFY 2022, both overall (for all programs) and by each program. In addition, annual unduplicated clients by state legislative district for selected programs are reported in this section. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2023, ESA served over 1.7 million individuals, or more than one out of every five Washington state residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Aging and Long-Term Support Administration (ALISA), this number comes to over 1.8 million individuals. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2023.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of October 2023.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of October 2023.

Annual Unduplicated Clients Served, SFY 2022 and SFY 2023

	SFY 2022		SFY 2023	
	ESA Only ¹	DSHS Offices (ESA, DDA, & AL TSA) ²	ESA Only ¹	DSHS Offices (ESA, DDA, & AL TSA) ²
All Programs³	1,703,651	1,780,943	1,738,645	1,841,032
Aged, Blind or Disabled (ABD)	32,107	33,341	39,561	41,047
Additional Requirements-Emergent Needs (AREN)	1,157	1,157	1,266	1,267
Basic Food Employment and Training (BFET)	10,110	10,199	11,091	11,222
Basic Food (SNAP/FAP)⁴	1,114,332	1,157,347	1,158,276	1,211,614
Consolidated Emergency Assistance (CEAP)	600	600	191	191
Diversion Cash Assistance (DCA)	1,364	1,365	1,766	1,766
Housing and Essential Needs (HEN) Referral	4,956	4,959	6,199	6,202
Medical Assistance (Non-Cash Related)⁵	239,426	319,221	248,932	357,153
Ongoing Additional Requirements (OAR)	456	460	491	681
Pregnant Women Assistance (PWA)	-	-	-	-

¹ ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Command Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

² DSHS Offices include all ESA-CSD offices plus Aging and Long-Term Support Administration (AL TSA)-Home and Community Services (HCS) offices and DDA offices. Does not include HCA or PGST offices.

³ Pandemic-EBT is not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

⁴ Pandemic-EBT is not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

⁵ Includes clients age 65+, disabled, or in long-term care administered by ESA. Does not include clients administered by the Health Care Authority (HCA).

Annual Unduplicated Clients Served, SFY 2022 and SFY 2023 (continued)

	SFY 2022		SFY 2023	
	ESA Only ⁶	DSHS Offices (ESA, DDA, & AL TSA) ⁷	ESA Only ⁶	DSHS Offices (ESA, DDA, & AL TSA) ⁷
Refugee Cash Assistance (RCA)	1,967	1,967	8,212	8,213
Refugee and Immigrant Assistance (RIA)⁸	9,363	9,363	16,522	16,522
State Supplemental Payment (SSP)	27,753	45,322	28,546	46,216
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	122,824	122,824	143,854	143,861
Washington State Combined Application Project (WASHCAP)	63,692	82,010	61,439	84,694
Transitional Food Assistance (TFA)	78,455	78,604	126,506	126,696
Working Family Support (WFS)	46,797	46,808	55,131	55,139
Child Support	823,377	823,377	807,942	807,942
Disaster Cash Assistance Program (DCAP)⁹	5,859	5,859	-	-

⁶ ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Case Management Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

⁷ DSHS Offices include all ESA-CSD offices plus Aging and Long-Term Support Administration (AL TSA)-Home and Community Services (HCS) offices and DDA offices. Does not include HCA or PGST offices.

⁸ This number includes clients served by these ORIA programs: Mobility and Empowerment (PRIME), LEP Pathway, and Naturalization Services.

⁹ Effective November 22, 2021 through December 17, 2021, the Disaster Cash Assistance Program (DCAP), which is an expanded version of CEAP, was activated in response to Governor Inslee's declaration of a state of emergency in certain counties due to the devastating effects of severe weather. CEAP has funding throughout the year and is available exclusively for households with minor dependent children or pregnant women who are not eligible for other cash programs. DCAP was an expanded option for a broader array of households, though is only available per a governor's declared state of emergency. DCAP was not authorized during SFY23 and no DCAP clients were served during this time period.

Annual Unduplicated Clients¹⁰ Served, Adults and Children, by ESA Division¹¹, SFY 2023

SFY 2023					
	DSHS Offices (All ESA & HCS) ¹²	ESA Only ¹³	CSD & HCS	CSD Only	DCS Only
Total	1,841,032	1,738,645	1,334,063	1,228,356	807,942
Adults	1,292,031	1,193,517	910,666	809,460	554,798
Children	544,368	540,495	423,345	418,844	248,563
Age Unknown ¹⁴	4,633	4,633	52	52	4,581

¹⁰ Age of client is based on age as of July 1, 2023.

¹¹ Community Services Division (CSD) and the Division of Child Support (DCS).

¹² DSHS Offices include all ESA-CSD offices plus Aging and Long-Term Support Administration (AL TSA)-Home and Community Services (HCS) offices and DDA offices. Does not include HCA or PGST offices.

¹³ ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Case Management Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

¹⁴ These are DCS clients whose birth date information is not available.

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District¹⁵, SFY 2023

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
Statewide Total	143,864	1,211,782	41,047	6,202
State Legislative District 1	1,157	9,273	432	26
State Legislative District 2	2,518	23,692	537	101
State Legislative District 3	5,840	45,792	2,180	490
State Legislative District 4	3,446	28,650	955	144
State Legislative District 5	1,202	8,240	298	27
State Legislative District 6	3,458	26,365	828	131
State Legislative District 7	3,119	31,996	672	130
State Legislative District 8	3,981	33,750	726	69
State Legislative District 9	2,766	25,982	436	48
State Legislative District 10	1,231	14,518	465	55
State Legislative District 11	3,117	24,295	994	101
State Legislative District 12	2,038	25,149	477	103
State Legislative District 13	3,333	32,451	803	85
State Legislative District 14	4,201	37,653	947	161
State Legislative District 15	5,066	46,091	648	88
State Legislative District 16	3,301	32,843	599	106
State Legislative District 17	3,858	27,196	638	69
State Legislative District 18	1,685	14,518	332	43
State Legislative District 19	4,476	37,996	1,457	350
State Legislative District 20	3,077	28,830	761	212
State Legislative District 21	3,469	20,231	728	45
State Legislative District 22	3,700	28,193	957	268
State Legislative District 23	1,408	14,533	460	64
State Legislative District 24	2,268	26,786	805	169
State Legislative District 25	3,241	25,723	667	120
State Legislative District 26	1,694	17,014	625	117
State Legislative District 27	3,935	31,714	1,308	234
State Legislative District 28	2,436	20,006	759	92
State Legislative District 29	6,283	44,708	1,328	240
State Legislative District 30	5,501	34,864	1,107	129
State Legislative District 31	2,656	20,166	626	111
State Legislative District 32	1,928	18,036	1,013	76
State Legislative District 33	5,264	35,039	1,228	136

¹⁵ Data is based on clients served by both ESA-CSD offices and ALTSA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year

Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District¹⁶, SFY 2023 (continued)

State Legislative District	TANF/SFA	SNAP/FAP	ABD	HEN Referral
	# of Clients	# of Clients	# of Clients	# of Clients
State Legislative District 34	1,718	19,016	772	86
State Legislative District 35	2,220	22,948	731	166
State Legislative District 36	850	9,748	865	98
State Legislative District 37	3,187	33,152	2,314	273
State Legislative District 38	4,018	31,701	1,730	259
State Legislative District 39	1,984	21,287	763	87
State Legislative District 40	1,785	18,832	635	104
State Legislative District 41	946	6,179	338	20
State Legislative District 42	2,616	25,897	699	179
State Legislative District 43	818	12,461	1,125	123
State Legislative District 44	1,736	13,262	452	39
State Legislative District 45	832	5,952	256	21
State Legislative District 46	1,217	10,400	511	44
State Legislative District 47	5,414	32,329	1,238	136
State Legislative District 48	1,417	9,006	493	23
State Legislative District 49	5,097	36,372	1,114	170
Not Reported/Unidentifiable	1,356	10,947	215	34

¹⁶ Data is based on clients served by both ESA-CSD offices and ALTSA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year