

# eJAS Enhancements from RISE

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# Overview

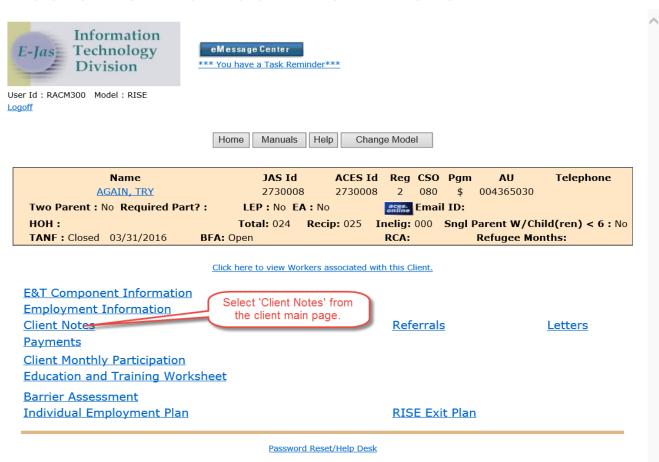
- Background
- Client Contact type in Client Notes & Report
- Participant Reimbursements & Report
- Component History Report

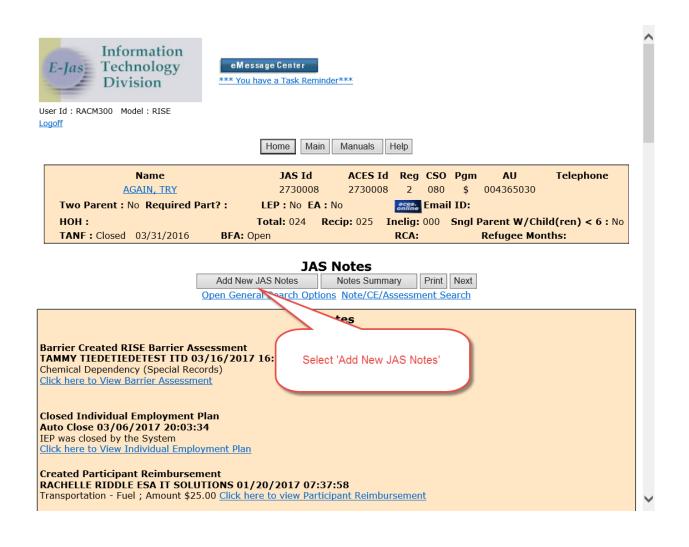


# Client Contact Types in Client Notes

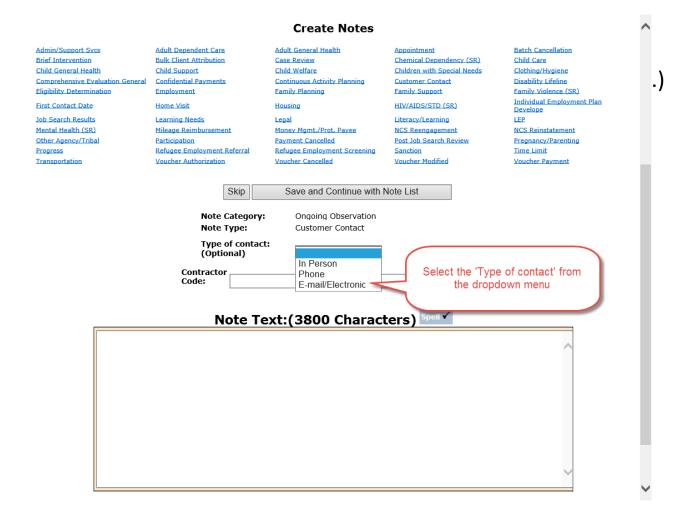


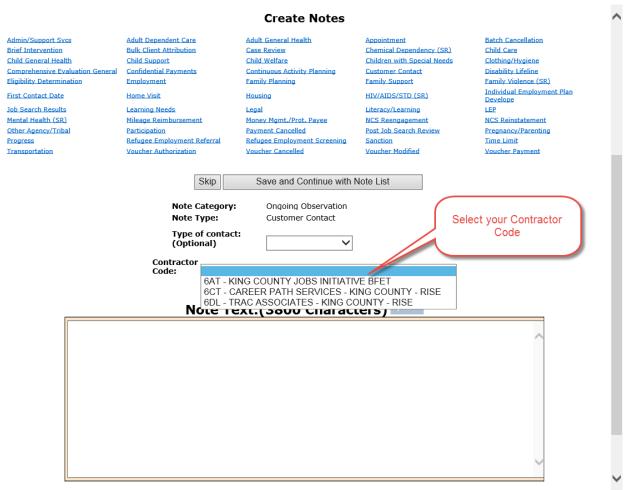
# **Customer Contact Client Note**





Name		eg CSO Pgm AU Telephone					
AGAIN, TRY  Two Parent: No Required Part?:		2 080 \$ 004365030 <b>Email ID:</b>					
HOH:		g: 000 Sngl Parent W/Child(ren) < 6 : N					
TANF: Closed 03/31/2016 BFA: C	•						
Select Note Type(s)							
•	Ongoing Observation						
Pick types to Crea	ate and click Begin Notes	Begin Notes					
Admin/Support Svcs	Adult Dependent Care	Adult General Health					
Batch Cancellation	Brief Intervention	Bulk Client Attribution					
Case Review	Child Caro	Child General Health					
Child Support	elect 'Customer Contact' then	Children with Special Needs					
Clothing/Hygiene	the 'Begin Notes' button	Continuous Activity Planning					
✓ Customer Contact	Disability Lifeline	Eligibility Determination					
☐ Employment	Family Planning	Family Support					
First Contact Date	Home Visit	Housing					
Individual Employment Plan Develope	Job Search Results	Learning Needs					
Legal	Literacy/Learning	LEP					
☐ Mileage Reimbursement	Money Mgmt./Prot. Payee	NCS Reengagement					
☐ NCS Reinstatement	Other Agency/Tribal	Participation					
Payment Cancelled	Post Job Search Review	☐ Pregnancy/Parenting					
Progress	Refugee Employment Referral	Refugee Employment Screening					
Sanction	☐ Time Limit	Transportation					
☐ Voucher Authorization	☐ Voucher Cancelled	☐ Voucher Modified					
☐ Voucher Payment							
	Special Records						





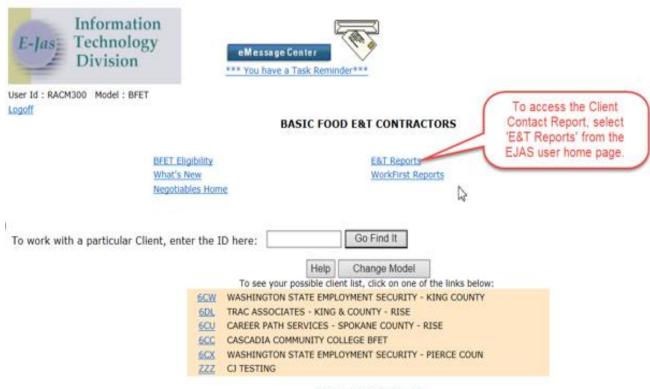
Selecting the 'Type of contact' and your Contractor Code from the menus in the note creation page is how eJAS identifies how clients were contacted and by whom.



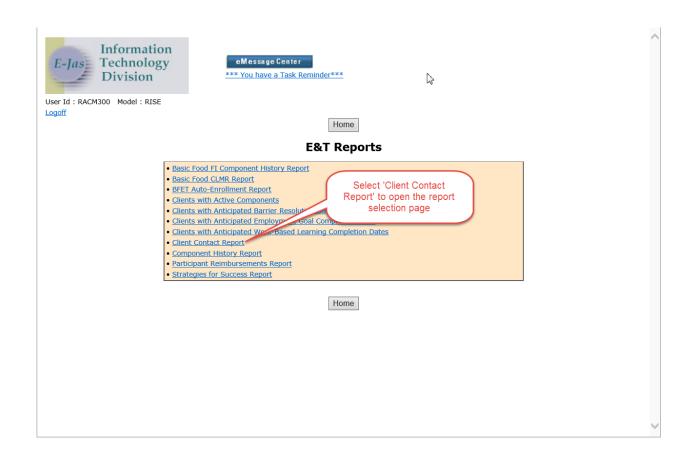
# Client Contact Report

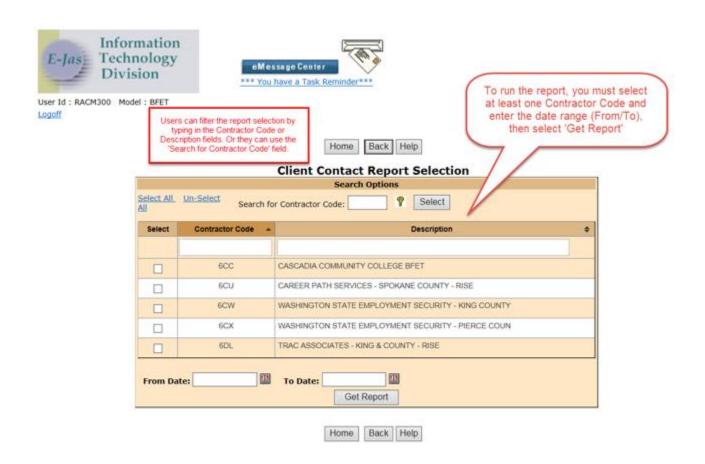
- **≻**Goals
- **≻**Outcomes
  - **≻**Data





Password Reset/Help Desk







User Id: RACM300 Model: BFET Logoff



The report gives details about client contact documented in the EJAS notes for the selected date range.

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# Client Contact Report Run for dates 03/01/2018 thru 04/30/2018

### Select a link below to see details

Contractor Code	By Phone	In Person	Email / Electronically	No Contact
6CC	0	0		1
All Contractor Codes	0	0	.0	1





User Id: RACM300 Model: BFET Logoff Selecting a Contractor Code or number link will expand the report to display the clients related to the report selection criteria. Selecting the JAS ID link will take the user to the client's main page. In this example, there was only one client returned. If other clients had contact documented in the EJAS notes, they would display here as well.



### **Client Contact Report**

Run for dates 03/01/2018 thru 04/30/2018

### Select a link below to see details

Contractor Code	By Phone	In Person	Email / Electronically	No Contact
6CC	0	0		1
All Contractor Codes	0	0	0	1

### Detail report for No Contact Selected 6CC Contractor Code

Export to Excel

Contractor Code *	Create Date -	Worker Id +	Jas ID +	Last Name ¢	First Name ¢	Contact Type	All Comp +
6CC			2730008	AGAIN	TRY	No Contact	

Export to Excel

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User Id: RACM300 Model: BFET Logoff

Home Manuals Help Change Model

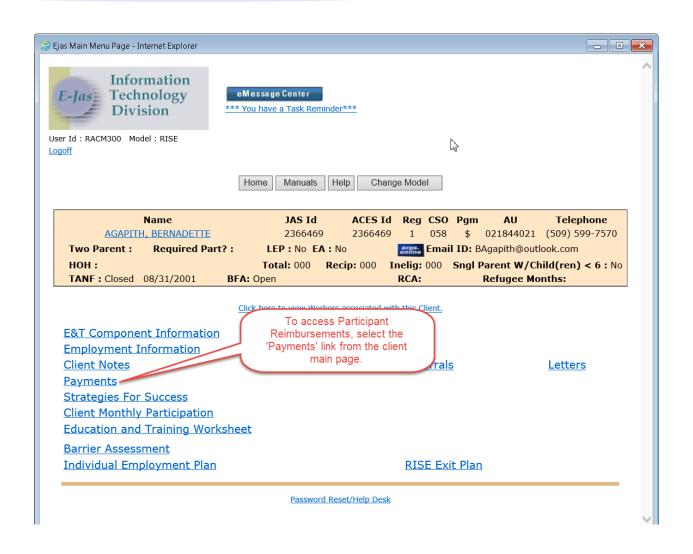
Name JAS Id ACES Id Reg CSO Pgm AU Telephone AGAIN, TRY 2730008 2730008 080 \$ 004365030 Two Parent: No Required Part?: LEP: No EA: No Email ID: Inelig: 000 Sngl Parent W/Child(ren) < 6: No нон: Total: 024 Recip: 025 TANF: Closed 03/31/2016 BFA: Open RCA: Refugee Months: Once on the client main page, th this Client. users can access Client Notes to document any contact or E&T Component Information research why contact was not Employment Inform made. Client Notes Referrals Letters Payments Strategies For Success Client Monthly Participation Education and Training Worksheet Individual Employment Plan RISE Exit Plan

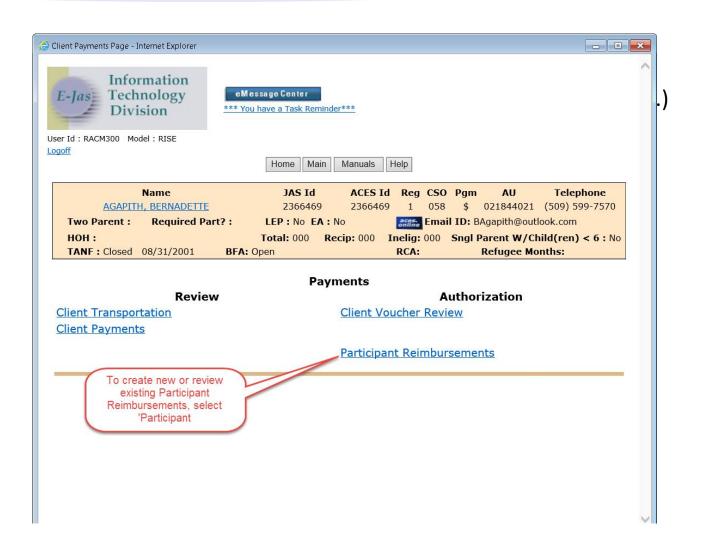
Password Reset/Help Desk

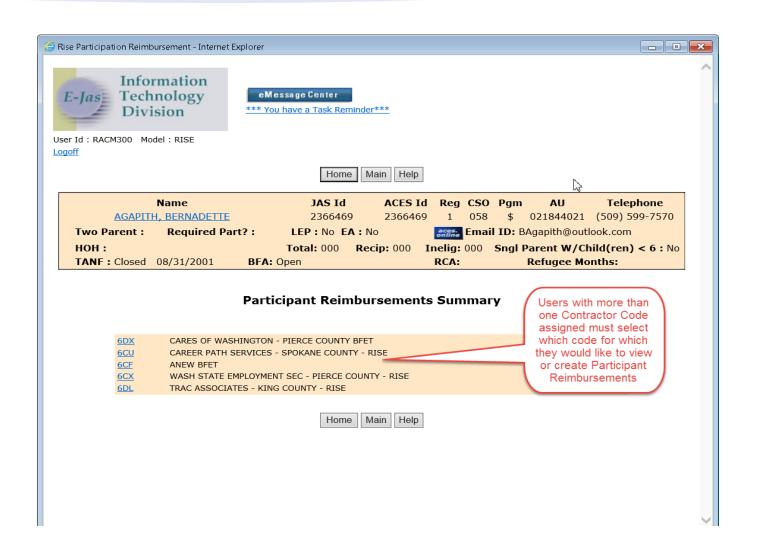
# Participant Reimbursements in eJAS

# Benefits of PR in eJAS











eMessage Center

\*\*\* You have a Task Reminder\*\*\*

User Id: RACM300 Model: RISE

6CU-CAREER PATH SERVICES -

Summary for period 05/2018

**⊞** Go

SPOKANE COUNTY - RISE

Logoff

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JAS Id ACES Id Reg CSO Pgm ΑU Telephone Name 2366469 \$ 021844021 (509) 599-7570 AGAPITH, BERNADETTE 2366469 058 1 Email ID: BAgapith@outlook.com Two Parent: Required Part?: LEP: No EA: No Inelig: 000 Sngl Parent W/Child(ren) < 6: No HOH: Total: 000 Recip: 000 TANF: Closed 08/31/2001 BFA: Open RCA: Refugee Months:

### **Participant Reimbursements Summary**

Create Participant Reimbursements

Reimbursment Type	FFY Payments	FFY Remaining Balance
Child Care	\$0.00	\$700.00
Clothing	\$59.83	\$740.17
Education	\$58.05	\$741.95
Housing/Utilities	\$2,249.88	\$1,250.12
Transportation	\$214.00	\$986.00
Transportation - Auto Repair	\$0.00	\$1,000.00

You can select a summary to view by month and year.
Below is the summary for May 2018.

This is a view of payments made and remaining balances for Participant Reimbursements with dollar amount limits. The system automatically calculates the remaining balance each time one of these types is created.

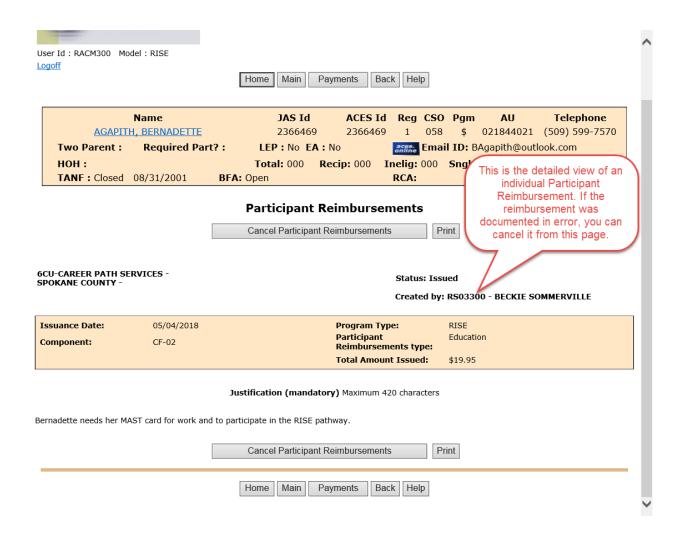
Select here to create a new

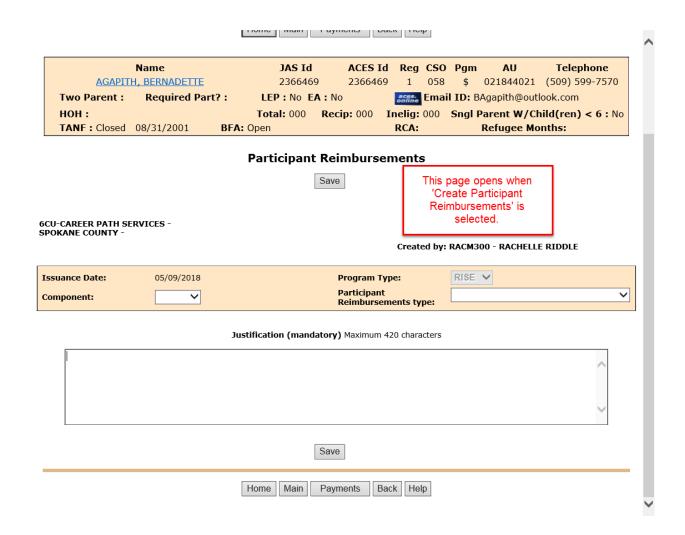
Participant Reimbursement

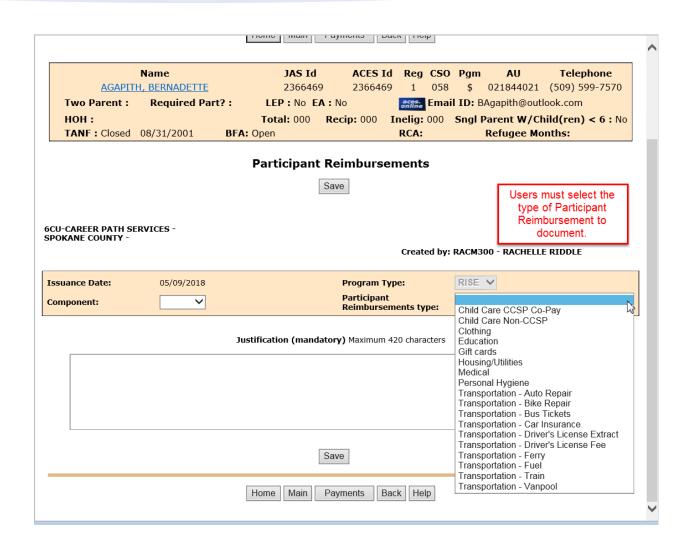
### Participant Reimbursements for 05/2018

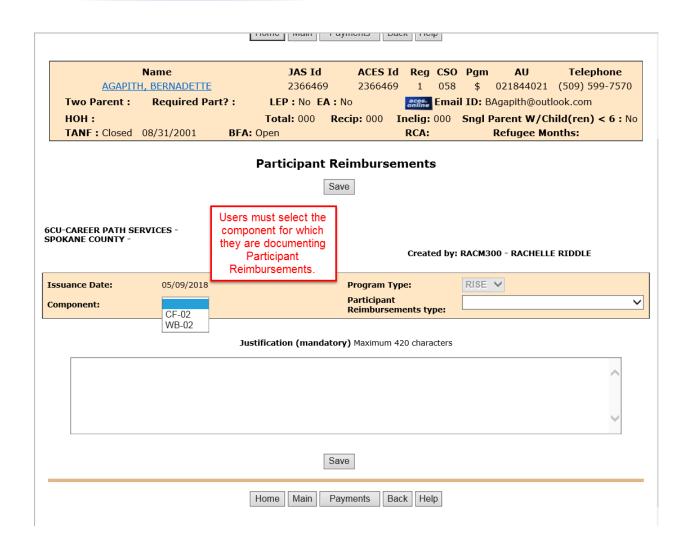
#### Number of records: 3

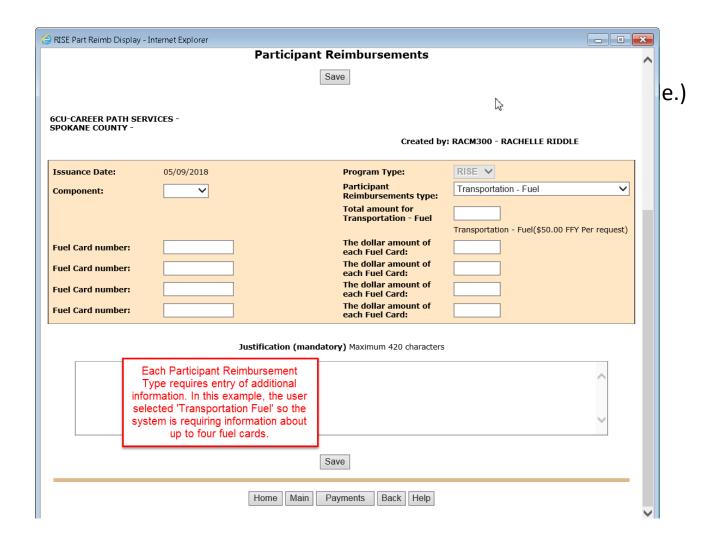
<u>Issuance</u> <u>Date</u> ▼	<u>Participant</u> <u>Reimbursement</u> <u>Type</u>	No of Tickets or Cards	Total Amount	Component, Hours	Created by	Cancelled by	Status
05/04/2018	Education		\$19.95		RS03300 -SOMMERVILLE, BECKIE		Issued
05/02/2018	Education		\$20.00		RS03300 -SOMMERVILLE, BECKIE	RS03300 -SOMMERVILLE, BECKIE	Cancelled
05/01/2018	Education		\$10.00		RS03300 -SOMMERVILLE, BECKIE		Issued
	To view deta individual Parti Reimbursem select a da hyperlink	Home	Main Bao	k Help			











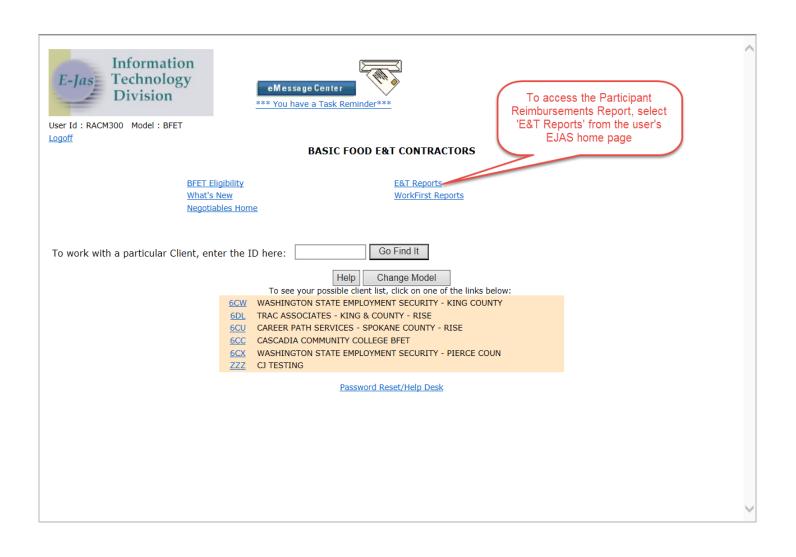
# Participant Reimbursement Report

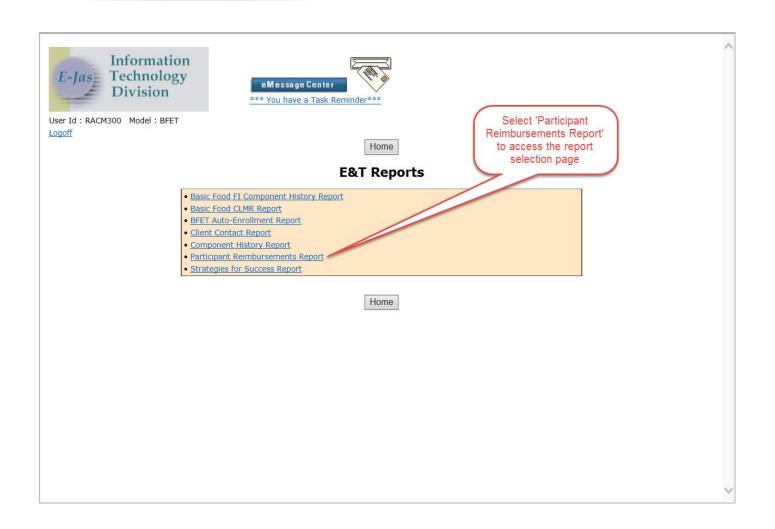


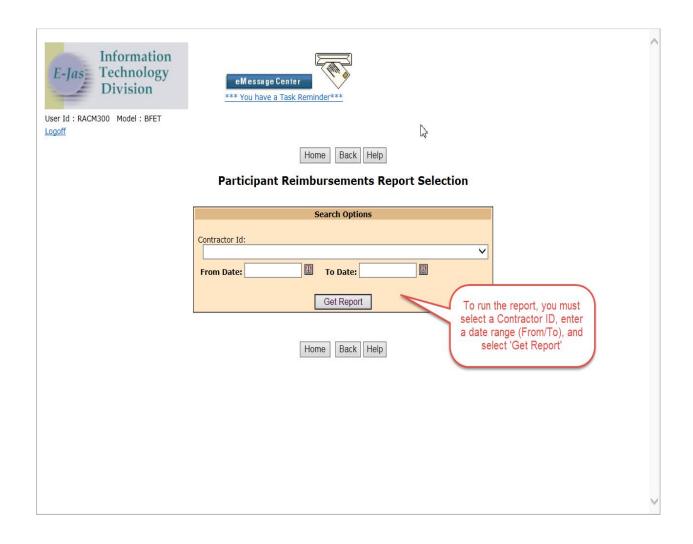
>Tracking Participant Needs

➤ Budget Tracking









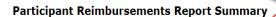


User Id: RACM300 Model: BFET Logoff



information about Participant
Reimbursements documented for the
selected date range. By selecting a
Participant Reimbursement Type link,
you can see details about those
issuances.

The report summary provides



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Report Run Date: 05/11/2018

6DL -TRAC ASSOCIATES - KING & COUNTY -

From Date: 03/01/2018

To Date: 04/30/2018

Participant Reimbursement Type	Total Amount
Child Care CCSP Co-Pay	\$0.00
Child Care Non-CCSP	\$0.00
Clothing	\$0.00
Education	\$0.00
Gift cards	\$0.00
Housing/Utilities	\$0.00
Medical	\$0.00
Personal Hygiene	\$0.00
Transportation - Auto Repair	\$0.00
Transportation - Bike Repair	\$0.00
Transportation - Bus Tickets	\$107.54
Transportation - Ferry	\$0.00
Transportation - Fuel	\$164.52
Transportation - Train	\$0.00
Transportation - Vanpool	\$0.00
Transportation - Driver's License Fee	\$0.00
Transportation - Driver's License Extract	\$0.00
Transportation - Car Insurance	\$0.00







User Id: RACM300 Model: BFET Logoff



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### Participant Reimbursements Report

Export to Excel

This view gives expanded details of the Participant Reimbursement Type issuances. By selecting an Issuance Date, you can see the details of the individual reimbursement. By selecting the Jas ID, you will be taken to the client's main page.

Report Run Date: 05/11/2018

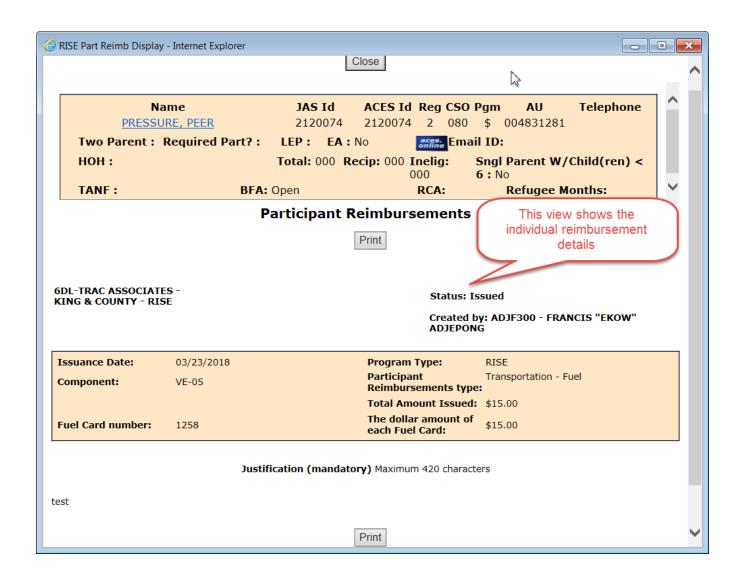
6DL-TRAC ASSOCIATES - KING & COUNTY - RISE

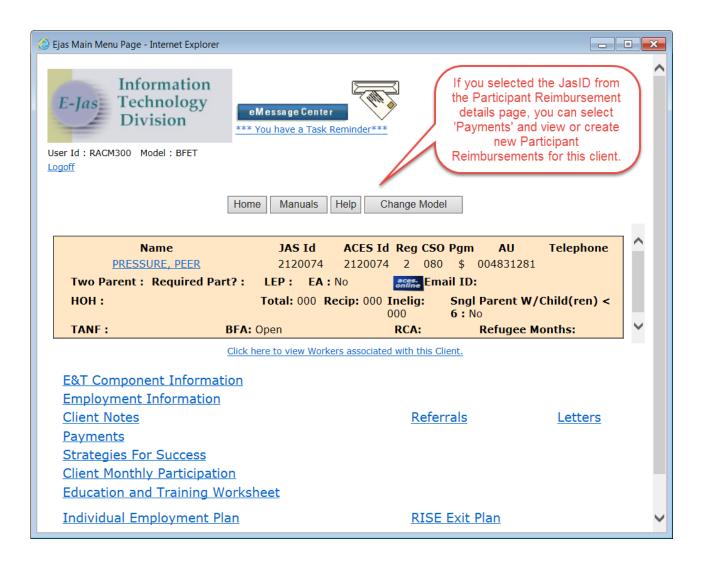
Type: Transportation - Fuel

From Date: 03/01/2018 Number of records: 6 To Date: 04/30/2018 Total Issued: \$164.52

<u>Issuance</u> <u>Date</u> ▲	<u>Jas ID</u>	<u>Contractor</u>	No of Tickets or Cards	Total Amount	Component/ Hours	Created by	Cancelled by	<u>Status</u>
03/23/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	1	\$15.00		ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued
03/23/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	2	\$28.88		ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued
04/05/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	1	\$15.01		ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued
04/05/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	2	\$28.89		ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued
04/05/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	3	\$33.88	11-01	ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued
04/05/2018	2120074	6DL-TRAC ASSOCIATES - KING & COUNTY - RISE	4	\$42.86		ADJF300 -ADJEPONG, FRANCIS "EKOW"		Issued

Export to Excel



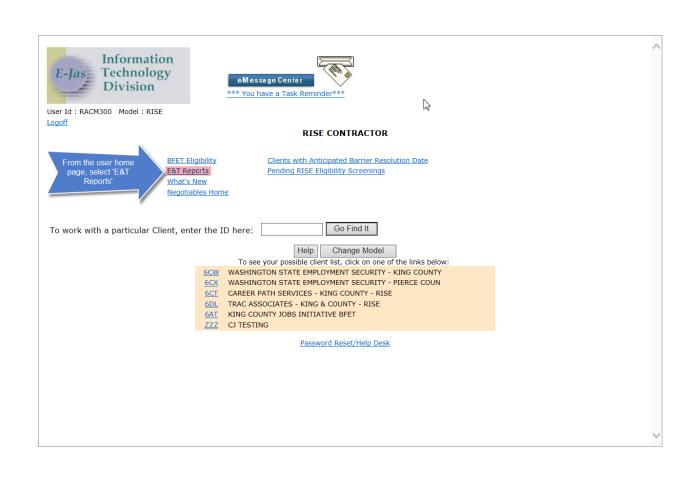


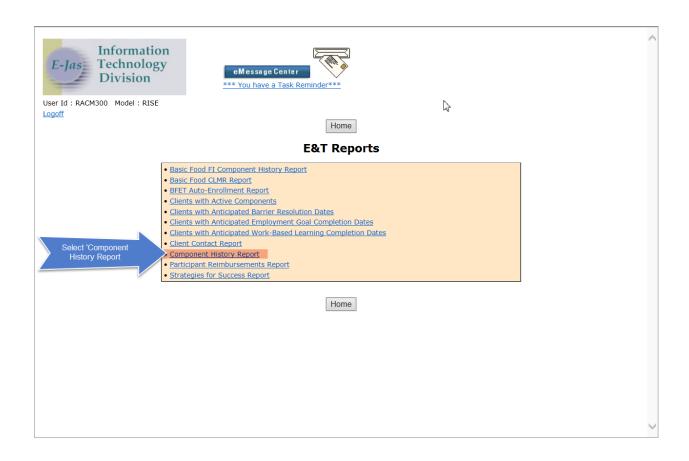


# Component History Report

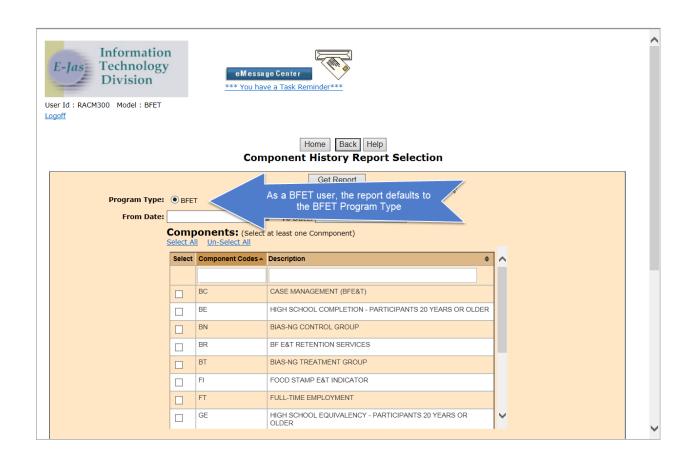


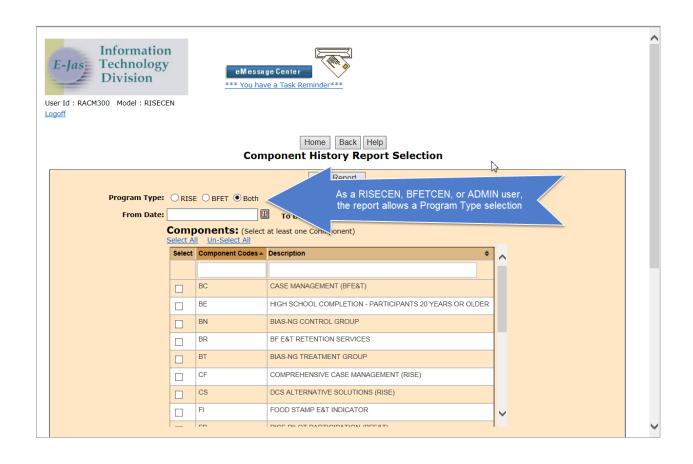


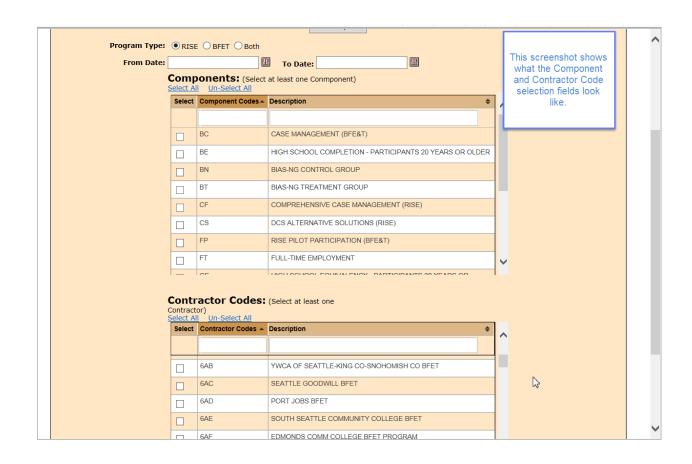


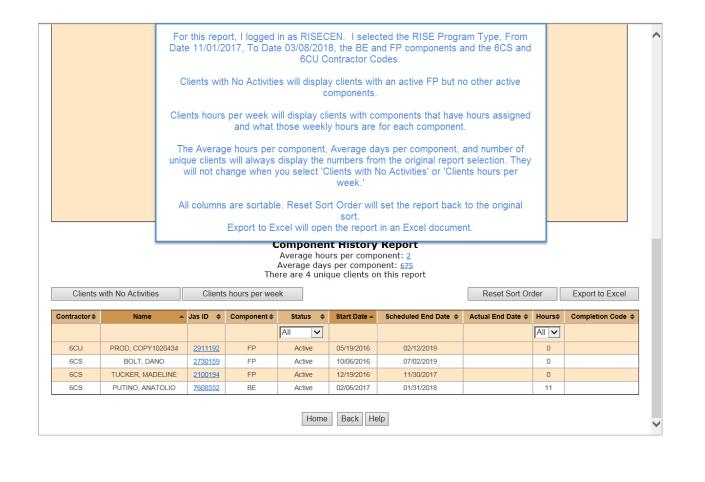


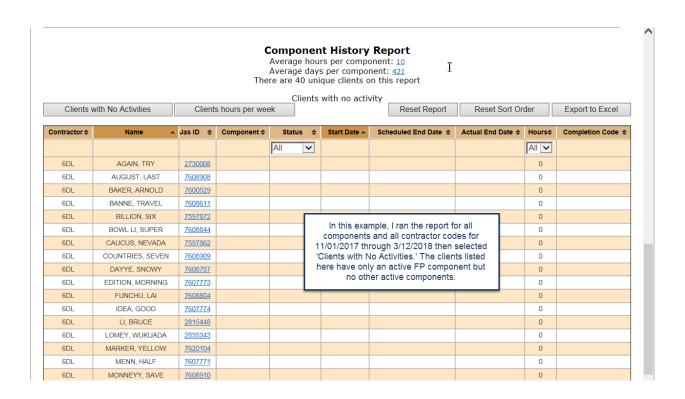


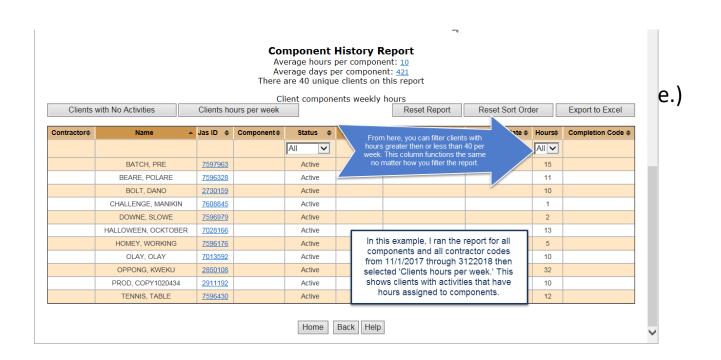


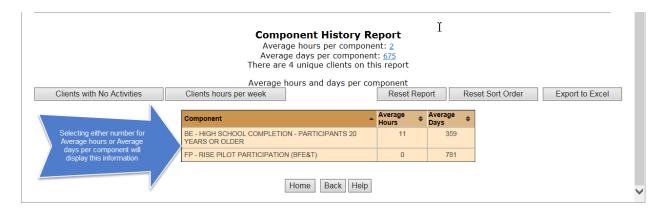












To get the average number of hours per component, the system adds up the total number of hours per component then divides that by the total number of each component listed.

Component	Hours	Average Hours				
BE	5	12/2 = 6				
BE	7					
FP	0	0/0 = 0				
FP	0					
CS	5	5 + 5 + 5 + 7 + 4 + 4 + 0 + 0 = 30/8 = 3.75,				
CS	5	Round up to 4				
CS	5					
CS	7					
CS	4					
CS	4					
CS	0					
CS	0					
		6 + 0 + 4 = 10/3 = 3.3333333				

4	Α	В	С	D	E	F	G	Н	I	J
1	Component History Report									
2	RISE				c)					
3	Run for dates 11/									
4	Average hours per component: 4						This is an example of what the report looks like when exported to Excel			
5	Average days per component: 350									
6	There are 3 unique clients on this report		t							
7										
8										
9	Contractor Code	Name	Jas Id	Components	Status	Start Date	Scheduled End Date	<b>Actual End Date</b>	Hours	Completion Code
10	6DL	BATCH, PRE	7597963	BE	Active	10/1/2017	9/30/2018		10	
11	6DL	DOWNE, SLOWE	7596979	BE	Active	3/24/2017	2/28/2018		2	
12	6DL	TUCKER, MADELINE	2100194	BE	Active	12/19/2016	11/30/2017		0	

## Final thoughts or Questions





# Thank you!

