# How do I...

## Apply for or Renew Health Care Coverage

(Medical, Dental, or Mental Health Coverage)

### I don't have any coverage, or have lost my coverage. How do I apply?

**Online:** Visit www.wahealthplanfinder.org to apply for public or private health insurance plans.

**Phone:** Contact Washington Healthplanfinder Customer Support Center at 1-855-923-4633.

**In-person assistance:** Find a local In-Person Assister organization at http://wahbexchange.org/how-enroll/customer-support-network/

### I am age 65 or older, or entitled to Medicare. How do I apply?

**Online:** Visit www.washingtonconnection.org to apply for Washington Apple Health (Medicaid).

**Phone:** Contact DSHS Customer Service Contact Center at 1-877-501-2233.

**In-person assistance:**

- Find a local DSHS Community Services Office at https://www.dshs.wa.gov/esa/community-services-find-an-office
- Find a local agency at https://www.washingtonconnection.org/home/publicaccessdirectory.go

### I need to renew my Washington Apple Health (Medicaid). How do I find help?

| If you are: | Renew here: |
|---|---|
| • Applying for children<br>• A parent or caretaker applying with children<br>• Pregnant or applying for someone who is pregnant<br>• An adult 18 to 64 years old | **Online:** Visit www.wahealthplanfinder.org<br>**Phone:** Contact Washington Healthplanfinder at 1-855-923-4633 |
| • 65+ years old<br>• Entitled to Medicare<br>• On a Spenddown<br>• Receiving Medicare Savings Program<br>• Receiving Long-term Support Services | **Online:** www.washingtonconnection.org<br>**Phone:** Contact DSHS at 1-877-501-2233<br>**In-Person:**<br>• Find a local DSHS Community Services Office at https://www.dshs.wa.gov/esa/community-services-find-an-office<br>• Find a local agency at https://www.washingtonconnection.org/home/publicaccessdirectory.go |

### I have questions about Long-Term Support Services. How do I find help?

**For nursing facility services, in home care, assisted living or adult family home, or Medicaid personal care:**

- Contact your local Home & Community Services Office. Find your local office at https://www.dshs.wa.gov/ALTSA/resources

**Coverage for hospice, Developmental Disabilities Administration services, children's institutional, residential mental health or Healthcare for Workers with Disabilities:**

- Contact DSHS Long-Term Care Specialty Unit: 1-855-873-0642.
- Find your local office or service center at https://www.dshs.wa.gov/DDA/dda/find-an-office

Washington Apple Health | Washington Connection your link to services | Washington State Health Care Authority | washington healthplanfinder powered by the Washington Health Benefit Exchange | Washington State Department of Social & Health Services

*Transforming lives*

DSHS 22-1574 (Rev. 2/15)

# How do I...

## Apply for or Renew Food Assistance

**Online:** Visit www.washingtonconnection.org to apply for or renew assistance.

**Phone:** Contact DSHS Customer Support Contact Center at 1-877-501-2233.

**In-person assistance:**

- Find a local DSHS Community Services Office at https://www.dshs.wa.gov/esa/community-services-find-an-office
- Find a local agency at https://www.washingtonconnection.org/home/publicaccessdirectory.go

## Apply for or Renew Cash Assistance

(Aged, Blind, Disabled; Family Related; or Refugee Assistance)

**Online:** Visit www.washingtonconnection.org to apply for assistance.

**Phone:** Contact DSHS Customer Service Contact Center at 1-877-501-2233.

**In-person assistance:**

- Find a local DSHS Community Services Office at https://www.dshs.wa.gov/esa/community-services-find-an-office
- Find a local agency at https://www.washingtonconnection.org/home/publicaccessdirectory.go

## Apply for or Renew Child Care Assistance

**Online:** Visit www.washingtonconnection.org to apply for Child Care Subsidy Programs.

**Phone:** Contact DSHS Customer Service Contact Center at 1-877-501-2233.

**In-person assistance:**

- Find a local DSHS Community Services Office at https://www.dshs.wa.gov/esa/community-services-find-an-office
- Find a licensed daycare provider by contacting 1-877-543-0059 or visiting http://www.childcare.org/

## Replace My DSHS EBT Card for Food or Cash Benefits

**Online:** Visit www.ucard.chase.com to apply for an EBT replacement card.

**Phone:** Contact JP Morgan Chase at 1-888-328-9271.

- If you have moved, contact DSHS Customer Service Contact Center at 1-877-501-2233.

## Replace My ProviderOne Services Card for Medical Services

**Online:** Visit https://www.waproviderone.org/client

**Phone:** Contact Health Care Authority Medical Assistance Customer Service Center at 1-800-562-3022, Option 6, then Option 1.

**Don't be fooled by scams!**

Be alert for fraudulent or look-alike websites that try to get your personal information or sell health insurance to you.
There is never a cost for using the websites listed in this flyer.
Never give your personal information to someone you don't know over the phone or online.
Report suspected Medicaid and Welfare Fraud at 1-800-562-6906.