

Module 1: Tour of eJAS

This section reviews:

How to Access eJAS and Tech Tips

A Basic Tour of eJAS Pages





eJAS: Electronic Jobs Automation System

eJAS is a major part of how we document a BFET participant's enrollment, activities, progress and support services.

This section will be a quick tour of eJAS to introduce the system. We will cover each area in more detail in subsequent sections.



- eJAS is not exclusive to BFET. Other DSHS programs also use eJAS, so there are some features and codes available in eJAS that BFET will not use.
 - Refer to the BFET Provider's Handbook and eJAS training materials for the component codes, closure codes and reports BFET does use.
 - Anything not covered in the BFET Provider's Handbook and eJAS training materials is used by a different DSHS program and should not be used by BFET.

BFET Provider's Handbook FFY25



- Web browsers: eJAS does not work with all web browsers.
 - Internet Explorer works best.
 - Chrome works pretty well.
 - Microsoft Edge works pretty well.
 - Firefox works so-so.
 - Safari does not work.
- When navigating eJAS, do not use your browser's back button. Use the eJAS navigation buttons.
 - If you use the back button, select "refresh" and eJAS should return.
- Many links open in a new window, so turn off pop-up blockers.



The BFET components being used are the following:

- BI Basic Food E&T Referral.
- FI Food Indicator.
- BK BFET Supervised Job Search.
- BL BFET Job Search Training.
- SL Life Skills.
- BR Job Retention Services.
- WL Work-Based Learning Subsidized.
- WN Work-Based Learning Non-Subsidized.



Educational components:

- BB BFET Basic Education
- BG BFET Vocational Education
- EN English Language Acquisition
- IA IET Vocational Ed/English Language Acquisition
- IB IET Vocational Ed/Basic Ed
- IC IET Vocational Ed/English Language
 Acquisition/Basic Ed

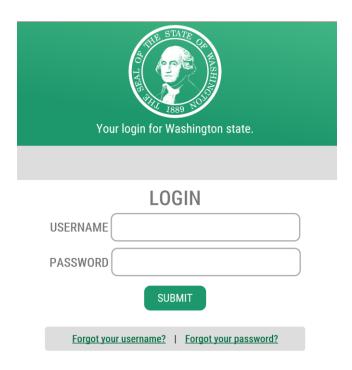


Logging Into eJAS

You access eJAS through the Secure Access Washington portal, secureaccess.wa.gov.

When you receive your eJAS login information, you will also receive detailed instructions for how to create a SAW account and add the eJAS service code to your SAW profile.

The SAW eJAS Service Code for eJAS access changes periodically. Please contact SWBFETPolicy@DSHS.WA.GOV for the latest eJAS service code.







Please enter your User ID and Password

User Id :						
Password :						
OK						

This is the **Training** Site.

A job, a better job, a better life

o possible system monitoring for law enforcement ubject you to criminal prosecution and penalties, or other disciplinary action.

Password Reset/Help Desk

**eJAS access is automatically deactivated after 30 days of inactivity. Log in frequently or set a reminder. If you have issues logging into eJAS or need a password reset, click the <u>Password Reset and Helpdesk</u> link for a list of the phone numbers to call for reset help.

Password Reset/Help Desk

Department of Social & Health Services

Password Reset for User IDs ending in 300:

360-902-7700

1-888-329-4773

etoc@dshs.wa.gov

DSHS - eJAS Questions

360-664-4560, press 2

jashelp@dshs.wa.gov

Department of Commerce - WorkFirst

Password Reset for User ID ending in 103

comworkfirst@commerce.wa.gov

Robb Iyall: 360-764-0006

Rachel Maheshwari: 206-454-2265

Commerce (COM) WorkFirst eJAS Questions/Help

comworkfirst@commerce.wa.gov Rachel Maheshwari: 206-454-2265

Employment Security Department

WorkFirst Program Staff with User IDs ending in 540 Password Resets: ESD Help Desk 1-877-397-1212

SFS Instructors/BFET Staff with User IDs ending in 300

Password Resets: ETSD 360-902-7700

or 1-888-329-4773

eJAS Help: 360-664-4560, press 2 or jashelp@dshs.wa.gov

State Board of Community & Technical Colleges

Password Reset for User IDs ending in 352:

SBCTC Student Support at StudentSupport@sbctc.edu

SBCTC - eJAS Questions:

Workfirst: Becky Wood 360-704-1837 bwood@sbctc.edu BFET: Sheila Acosta 360-704-3925 sacosta@sbctc.edu

Most BFET providers will use (360) 664-4560, option 2.

ESD and SBCTC have separate contacts.



Once you log in into eJAS, you may be asked to choose a model.

All BFET providers should use only the BFET models to access BFET participants: Region 1, Region 2, Region 3 and 130.

Welcome to e-Jas

You have been defined with multiple models.

Please select a model from the list below or select a link in the lower left.







To work with a particular Client, enter the ID here:

User Id: CUME300 Model: BFET

Logoff Training



BASIC FOOD E&T CONTRACTOR

BFET Eligibility
What's New

E&T Reports
WorkFirst Reports

This is your **Home screen**. From here you can:

- Access your Caseload screen.
- Search for a participant by eJAS ID.
- Link to the BFET Eligibility tool.
- Link to E&T Reports.
- Use eMessage Center.

To see your possible client list, click on one of the links below:

2BH UNKNOWN

Go Find It

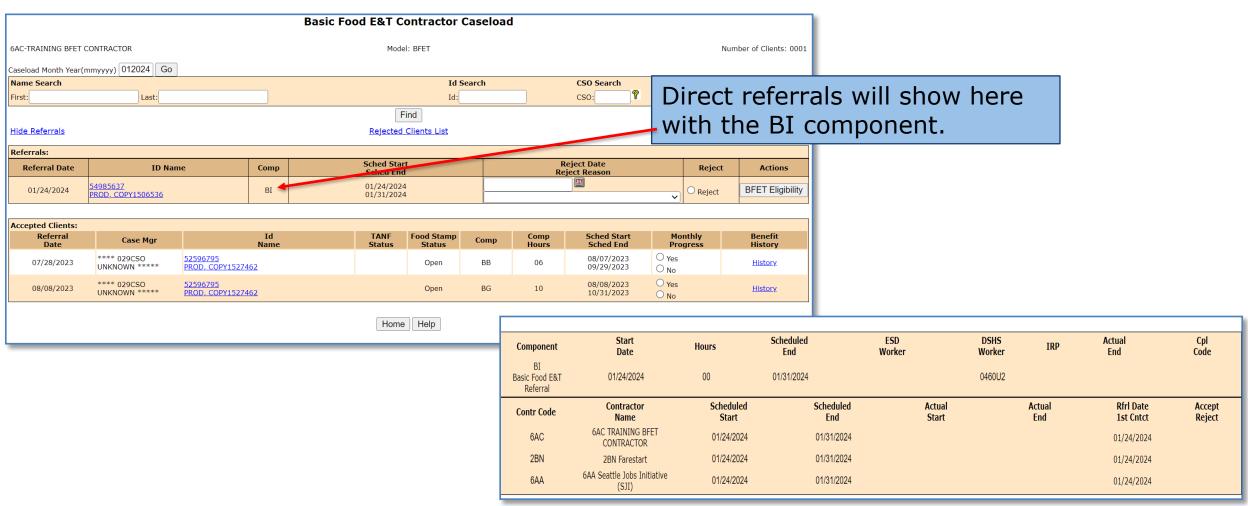
2BH UNKNOWN
6CQ UNKNOWN
6AS UNKNOWN
6CE UNKNOWN
6DW UNKNOWN
SBF UNKNOWN
6AR UNKNOWN
6EN UNKNOWN
6ED UNKNOWN
6ED UNKNOWN
6ED UNKNOWN
6ED UNKNOWN

Password Reset/Help Desk

DSHS

Direct Referral and Provider Determination

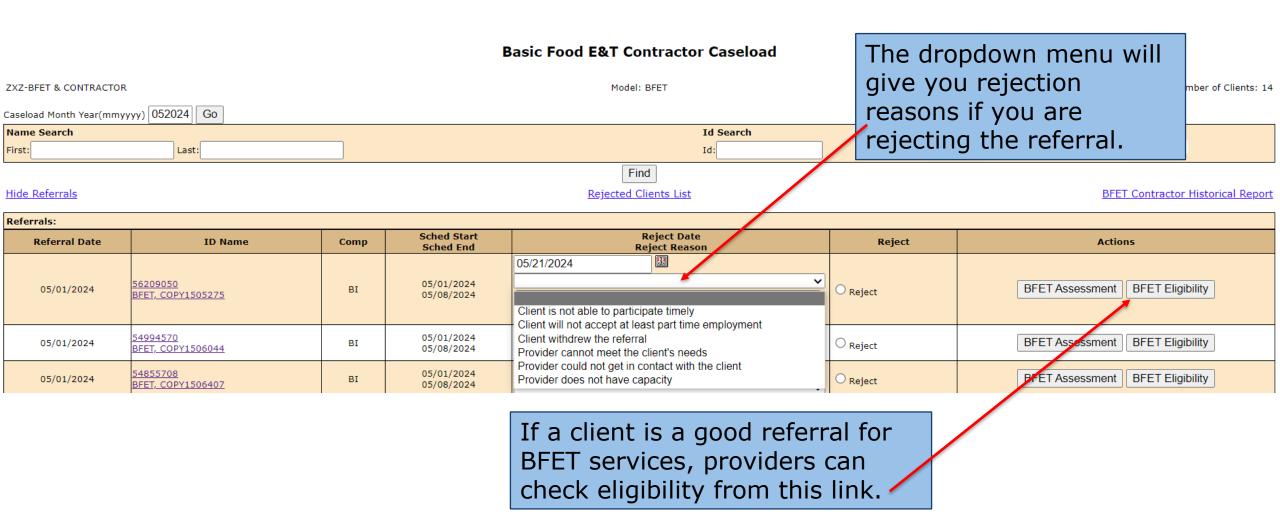
Potential BFET participants will be referred to up to three providers to further check eligibility for the BFET program. This is done using the BI component in eJAS. Providers can then either reject the client by using a rejection reason in eJAS or check eligibility and enroll the client into BFET.





Updated 06/2025

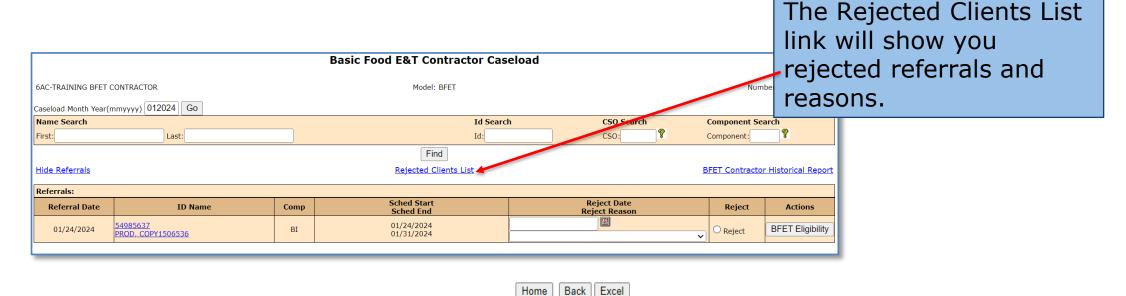
Provider Determination



Washington State Department of Social and Health Services



Provider Determination



BFET Contractor Caseload Rejected Clients list Contractor ZXZ-BFET & CONTRACTOR

Caseload Month Year(mmyyyy) 062024 Go

Jas ID	Client Name	Component	Referral Date	Reject Date	Reject Reason	Rejected User ID
53272743	BFET, COPY1500529	BI - Basic Food E&T Referral	06/03/2024	06/03/2024	Client is not able to participate timely	MIRR300
7020961	JINXIE, ROSCO BOSCO	BI - Basic Food E&T Referral	04/29/2024	06/03/2024	Client is not able to participate timely	MIRR300
229578	TANF, PHILLIP	BI - Basic Food E&T Referral	05/06/2024	06/03/2024	Provider cannot meet the client's needs	MIRR300
54855708	BFET, COPY1506407	BI - Basic Food E&T Referral	06/03/2024	06/04/2024	Provider could not get in contact with the client	MIRR300
<u>56309659</u>	BFET, COPY1020059	BI - Basic Food E&T Referral	06/06/2024	06/07/2024	Client is not able to participate timely	MIRR300
560910//1	REET CODV1020234	RT - Rasic Food F&T Deferral	UE/UE/2U34	NE/N7/2024	Client is not able to participate timely	WIDDSUU





User Id: JOLJ300 Model: BFET

ZXZ-BFET & CONTRACTOR

Name Search

Caseload Month Year(mmyyyy) 012025 Go

eMessage Center

eMessage Center Contractor E-Msq Home | Help

Basic Food E&T Contractor Caseload

Id Search

Model: BFET

This is your **Caseload** screen, which shows all participants that are currently active with your agency.

To appear on this screen, the participant must have an open component.

Component Search

- **Active Basic Food** Assistance.
- Inactive on TANF.

CSO Search

ts: 21

Id:	CSO: ¥	Component:
	our Historical	→ BFET Contractor Historical Report
Report here		
l Start d End Reject Reason	перес	Actions
/2024 /2024	Reject	BFET Assessment BFET Eligibility
7/2024 7/2024	Reject	BFET Assessment BFET Eligibility
	Report here Reject Reason (2024 (2024 (2024	Start

Referral Date Case Mgr Id Name TANF Status Pour Status Comp Comp Hours Sched Start Sched End Progress History 06/07/2024 0237HI CHANTA BOHANNA 56309756 BFET, COPY1019547 Open BB 15 06/07/2024 O7/25/2024 Omen Monthly Progress History History	ccepted Clients:									
06/07/2024 0237HI CHANTA BOHANNA 56309756 Open BB 15 07/25/2024 Organization History History		Case Mgr				Comp				
	06/07/2024	0237HI CHANTA BOHANNA	56309756 BFET, COPY1019547		Open	ВВ	15		○ Yes ○ No	<u>History</u>

Updated 06/2025



This is your **Historical Report screen,** which shows all participants who were active during a selected time period.

Home Help

BFET Contractor Historical Report

ZXZ-BFET & CONTRACTOR Model: BFET Number of Clients: 0006

Start Date: 10/01/2024	End Date: 01/25/2025
First Name:	Last Name:
Social Security Number:	ID:

Find

Id Name	Comp	Comp Hours	Sched Start Sched End	BF End Date	BF Closure reason
2285814 BFET, COPY1503145	FI	00	06/03/2024 06/03/2025		
2285814 BFET, COPY1503145	SL	10	06/03/2024 08/01/2024		
56209050 BFET, COPY1505275	FI	00	05/22/2024 05/22/2025		
56209050 BFET, COPY1505275	SL	10	05/22/2024 07/21/2024		
<u>54994570</u> <u>BFET, COPY1506044</u>	FI	00	06/04/2024 06/04/2025		
<u>54994570</u> <u>BFET, COPY1506044</u>	SL	10	06/04/2024 08/01/2024		
54855708 BFET, COPY1506407	BI	00	11/13/2024 11/20/2024		
<u>50283587</u> <u>PROD, COPY1438353</u>	FI	00	07/21/2022 07/20/2023		
54549270 PROD, COPY1503379	FI	00	05/23/2024 05/23/2025		
54549270 PROD, COPY1503379	SL	10	05/23/2024 06/28/2024		

Home Help

Updated 06/2025



This is a **Client screen**. Access this screen by clicking the link for the p

Participant demographic information. Click on the name link to see detailed information.

Help Home

Name BFET, COPY150314

Required Part?:

нон:

Two Parent: No

TANF: Closed 05/31/2020 Total NCS Months: 000

JAS Id 2285814

ACES Id 2285814

034

CSO

Email ID:

\$ 015956546

Telephone (360) 123-4567

LEP: No EA: No

Total: 005

ABAWD Status: Non-ABAWD

Recip: 000

Inelia: 000

Reg

Sngl Parent W/Child(ren) < 6: No

Refugee Months: RCA:

Pgm

Click here to view Workers associated with this Client.

E&T Component Information

Employment Information

Client Notes

Payments

Commerce Program Plans

Pathway Development Tool Summary

WFR

BFA: Open

*BFET Skill Gains and Credentials

Referrals

Letters

Client Monthly Participation

BFET Screening/Assessment

Self-Employment Hour Calculator

You'll use these links to view and enter information for the participant.



This is a **Client screen**. Access this screen by clicking the link for the participant's name.

Participant demographic information. Click on a name link to see detailed information.

Client Demographics

Save

Other Household Members | ICMS/Clients(BC) Info

Model: BFET Note: Protective payee/Work participation/Extension info now available by clicking ICMS/Clients(BC) info Button AU Telephone

CS0 BFET, COPY1503145 2285814 2285814 015956546 (360) 123-4567

Two Parent: No Required Part?: LEP: No EA: No

Sngl Parent W/Child(ren) < 6 : No HOH: Total: 005 Recip: 000 Inelig: 000 TANF: Closed 05/31/2020 BFA: Open RCA: Refugee Months:

Total NCS Months: 000 ABAWD Status: Non-ABAWD

Click here to view Workers associated with this Client

E&T Component Information WFR

Name

Employment Information BFET Skill Gains and Credentials

Referrals Client Notes BFET Screening/Assessment

JAS Id

Payments Letters

Commerce Program Plans Client Monthly Participation

Pathway Development Tool Summary

Self-Employment Hour Calculator

COPY1503145 P BFET Jas Id: 2285814 Client Id: 2285814

Currently Active Assistance Units

015956546 FS - Foodstamp(non-exempt) HOH: SE Fin Resp: RE

Client Demographic Information

CSO: 034 CSO of Residence: 034 Program Type: \$ - Non TANF ***-**-3145 Eligibility Worker: HAEC300 CHANTA BOHANNA SSN: CHANTA BOHANNA Gender: Case Manager: Social Worker None on record Birthdate: 08/20/1987 Two Parent - Required Equal Access: to Participate? 1 - White Race: Refugee:

0000 No Tribal Affiliation LEP: Tribal: Language: EN - English ESL Level: ESL Test Date:

> Vocational/Technical degree or certificate nucleur de les en entitiers

Veteran Status: Living Arrangement code:

Education Level Achievement Date Less than 8th grade 8th - 12th grade, no diploma High School Diploma or High School Equivalency Adult Basic Education (ABE) certificate Some college, no degree



Client Demographics

Save

LEP History Other Household Members CMS/Clients(BC) Info

Detailed client demographic information including:

- Basic Food
 Assistance status
 and information.
- Temporary
 Assistance for
 Needy Families
 status and
 information.
- Refugee Cash
 Assistance status.

Model: BFET

Note: Protective payee/Work participation/Extension info now available by clicking ICMS/Clients(BC) info Button

Name: COPY1503145 P BFET Jas Id: 2285814 Client Id: 2285814

Currently Active Assistance Units

± 015956546 FS - Foodstamp(non-exempt) HOH: SE Fin Resp: RE

Client Demographic Information

CSO: 034	CSO of Residence: 034	Program Type:	\$ - Non TANF	
Eligibility Worker:	HAEC300 CHANTA BOHANNA	SSN:	***-**-3145	
Case Manager:	CHANTA BOHANNA	Gender:	Male	
Social Worker	None on record	Birthdate:	08/20/1987	
Equal Access:	No aces, online	Two Parent - Required to Participate?	I	
Race:	1 - White	Refugee:		
Tribal:	0000 No Tribal Affiliation	LEP:	No	
Language:	EN - English	ESL Level:		
		ESL Test Date:	:	
Veteran Status:		Living Arrange	ement code:	
	Education Level		Achievement Date	
	Less than 8th grade		H H	
	8th - 12th grade, no diploma			
	High School Diploma or High School Equivalency		13	
	Adult Basic Education (ABE) certificate		1	
	Some college, no degree		III	
	Vocational/Technical degree or certificate		III	
	Duniana danna ar antiGasta			



Client Screen Links

E&T Component Information.

Employment Information

Client Notes

Payments

Strategies For Success

Commerce Program Plans

Individual Employment Plan

Name COPY1019547 No Required Part?: Total NCS Months: 000

E&T Component Information screen shows the component(s) the participant has open and the details of each component.

- Shows components for all providers and programs.
- Also has links to add or update components with your agency.

Help

Link to Component History.

Main (Component History

Reg CSO Pgm Telephone JAS Id ACES Id ΑU

(503) 123-4567 56309756 56309756 038062847

enline Email ID: LEP: No EA: No

> Sngl Parent W/Child(ren) < 6: No Total: 000 Recip: 000 Inelig: 000

Refugee Months: BFA: Open RCA:

ABAWD Status: Non-ABAWD

Home

E&T Component Information

Add a Component Go to IRP

Component:	FI-Basic Food E&T Indicator	Hours:	00	Last Updated By:		
Start Date:	06/07/2024	Scheduled End Date:	06/07/2025	Actual End Date:		
ESD Worker:		DSHS Worker:	0U2	Partner Id:		
Contractor:	ZXZ-BFET & CONTRACTOR					
Scheduled Start Date:	06/07/2024	Scheduled End Date:	06/07/2025	Referral Date:	06/07/2024	Accept/Reject Date:
Actual Start Date:		Actual End Date:		First Contact Date:		Accept/Reject Code:

DSHS Responsible Dates

HOH:

TANF:



Component History screen shows all the components the participant has had in the past.

- Includes details of dates and hours for each component.
- Current components will also show on this list in bold.

Component History

Stat	Comp	Desc	Start	Sched End	Actual End	Hrs	ESD Worker	DSHS Worker	cc	Tran Date	Refer Back/ Reject Reason	Last Update UserId
С	BI	Basic Food	06/06/2024	06/13/2024	06/07/2024	00		0230U2	CS	06/07/2024		MIRR300
BI Co	mponer	nt Details										
Α	FI	Basic Food	06/07/2024	06/07/2025		00		0U2		06/07/2024		
ZXZ	2 00/00	0/0000 00/0	00/0000									
Α	BB	BFET Basic	06/07/2024	07/25/2024		15		0U2		06/07/2024		
ZXZ	2 00/00	0/0000 00/0	00/0000									
С	BG	BFET Vocat	06/03/2024	06/03/2024	06/03/2024	40		0U2	IC	06/06/2024		HAEC300
6AJ	00/00/	0000 06/03/2	024									
С	FI	Basic Food	06/03/2024	06/03/2024	06/03/2024	00		0U2	IC	06/06/2024		HAEC300
6AJ	00/00/	0000 06/03/2	024									

Close



Client Note screen:

This is where you will view and enter client notes to document participation and progress.

- Client Notes must be entered at least once per month.
- Client Notes are visible to all eJAS users.

E&T Component Information

Employment Information

Client Notes

<u>Payments</u>

Strategies For Success

<u>Commerce Program Plans</u>

Individual Employment Plan

Home Main Help

 Name
 JAS Id
 ACES Id
 Reg
 CSO
 Pgm
 AU
 Telephone

 BFET, COPY1019547
 56309756
 56309756
 3
 023
 \$
 038062847
 (503) 123-4567

Two Parent: No Required Part?: LEP: No EA: No Email ID:

HOH: Total: 000 Recip: 000 Inelig: 000 Sngl Parent W/Child(ren) < 6: No

TANF: BFA: Open RCA: Refugee Months:

Total NCS Months: 000 ABAWD Status: Non-ABAWD

JAS Notes

Add New JAS Notes Notes Summary Print

Open General Search Options Note/CE/Assessment Search

Notes

Case Review Ongoing Observation

GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:35:38

Cancelled PR issued on 1/22/2025 for Transportation in the amount of \$50, cancelled because participant did not use voucher.

Cancelled Participant Reimbursement

GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:31:25

Transportation; Amount \$50.00 Click here to view Participant Reimbursement

Created Participant Reimbursement

GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:06:27

Transportation; Amount \$50.00 Click here to view Participant Reimbursement

BFET Eligibility Auto-checked

BRITNEY MILLER REGION 2, BELLINGHAM CSO 06/07/2024 11:09:42

Client eligible for BFET

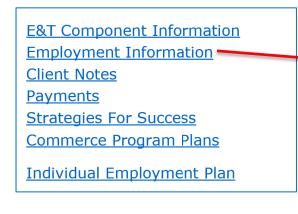
BFET Referral

NICOLE MILES DSHS 06/06/2024 15:04:05

Click here to view BFET Referral for Contractor ZXZ - BFET & CONTRACTOR



Client Screen Links



Employment Information screen:

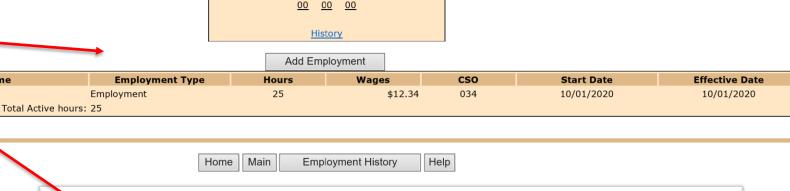
Employer Name

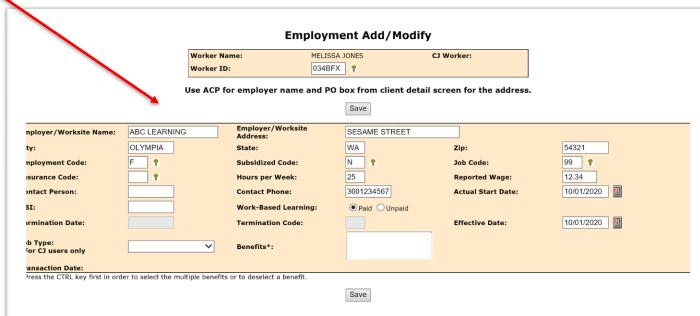
ABC LEARNING

- Where you can add new employment information.
- Shows the participant's current employer as recorded in eJAS.
- Shows employment details.
- Link to Employment History.

Current Employment

ACES Emp Hours







Client Screen Links

E&T Component Information

Employment Information

Client Notes

Payments

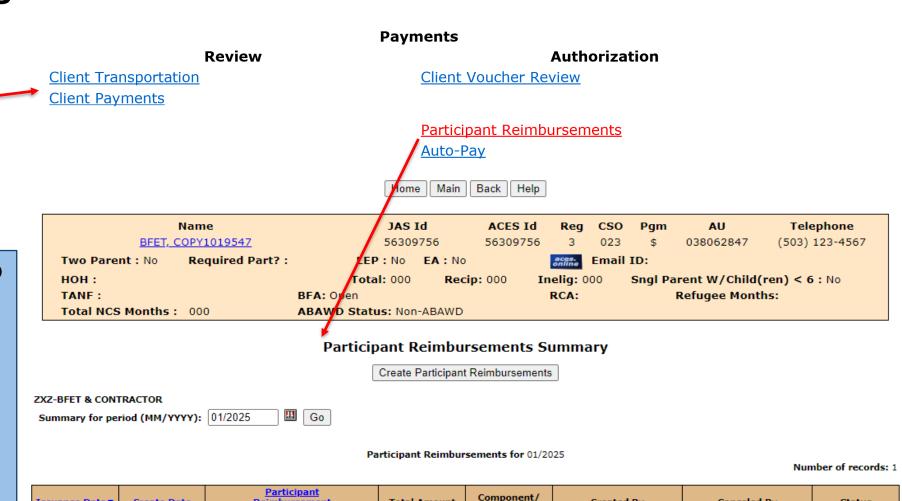
Strategies For Success

Commerce Program Plans

Individual Employment Plan

Payments link will get you to the **Participant** Reimbursements screen.

- **Participant** Reimbursement screen shows info for Participant Reimbursements that have been issued.
- Has a button to create a new PR.



Total Amount

\$50.00

Hours

BB-15

Created By

CHAG300 - LEE,

GUADALUPE

Canceled By

CHAG300 - LEE,

GUADALUPE

Status

Canceled

Updated 06/2025

Washington State Department of Social and Health Services

Fransportation

Reimbursement

Issuance Date▼

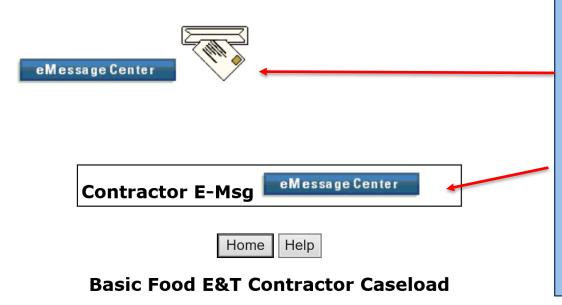
01/22/2025

Create Date

01/22/2025



Home Screen Links



eMessage Center

These links will show on your home screen and on the top of most pages.

You will have access to two eMessage centers:

- 1. For messages sent specifically to your eJAS ID.
 - It's visible only to you.
- 2. For messages sent to the general contractor code.
 - It's visible to everyone assigned to your provider contractor code.

Check at least once per week.



eMessage Center



User Id: CUME300 - JONES, MELISSA

Unread Messages: 0

Looks and functions like email. Ability to read and send messages to other eJAS users.

The BFET field operations team will use this to notify you of information regarding a participant's case.





Link to Task Reminder tool



eMessage Center

*** You have a Task Reminder***

E-Message Tools Close Help

e-JAS Task Reminder - Sorted By Due Date

New Task Delete

User Id: JOLJ300 - JOLLEY, JAIME

Start Date: Go

Tasks Overdue: 0 Tasks Currently Due:

E-Message

Task Reminder allows you to create tasks for yourself or others in eJAS with a specific due date. You can include a specific eJAS ID and a note for the action needed to complete the task.

Some will find this tool helpful.

	Due Date *	<u>From</u>	<u>Subject</u>	<u>Id</u>	<u>Client Name</u>	
	01/31/2025	JOLLEY, JAIME	Testing			
New Task Delete						

Tools

Help

Close

BASIC FOOD E&T CONTRACTOR

components.

Home Screen Links

Enter Contractor Code

BFET Eligibility **E&T Reports** What's New WorkFirst Reports **BFET Eligibility** opens a tool in which you can enter the potential new **BFET Authorization** participant's SSN or eJAS ID, Help Home and eJAS will determine whether they meet BFET **Enter SSN** eligibility requirements. Or If they are eligible, you will Enter ID be able to enroll the **Check Status** Reset participant and open

When BFET eligibility is run and the system determines a client is **not** eligible, a provider can now choose for an e-message to be sent to the Operations shared e-message inbox to review and open the component, if eligible.

P

- The message will be titled 'Review client BFET eligibility' and will include the client id # and a field with freeform text to include more information. If the case cannot be opened, the Operations team will send a response to this e-message as to why it cannot be opened.
- Deletion issues that were present in e-messaging have been fixed. If a provider deletes an e-message that you sent them, it will no longer
 delete from your inbox as well as it did prior.



- When BFET eligibility is run and the system determines a client is **not** eligible, a provider can now choose for an e-message to be sent to the Operations shared e-message inbox to review and open the component, if eligible.
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 - O Deletion issues that were present in e-messaging have been fixed. If a provider deletes an e-message that you sent them, it will no longer delete from your inbox as well as it did prior.



Home Screen Links

BASIC FOOD E&T CONTRACTOR

E&T Reports
WorkFirst Reports

E&T Reports

BFET Eligibility

What's New

- . Basic Food FI Component History Report
- Basic Food CLMR Report
- Clients with Anticipated Employment Goal Completion Dates
- Clients with Anticipated Work-Based Learning Completion Dates
- · Client Contact Report
- . Component History Report
- Contractor to Contractor Referral Report
- . Overdue Components/Activity End Preview
- Participant Employment Report
- Participant Reimbursements Report
- Strategies for Success Cumulative Data Report
- Strategies for Success Report

E&T Reports

There a several reports available in eJAS that can be used to help you manage your caseload and provide information for BFET participants across your agency.



Tour of eJAS

Each of the screens and functions shown in this overview are covered in more detail in the remaining modules of this eJAS training.

If you have questions, please contact your assigned BFET Field Operations program consultant or email

BFETHelp@dshs.wa.gov.

